ORIGINAL

RAR Official Filing: 5/10/01****** 8:50 AM*******Linda Williams*********1

Linda Williams

To:Kristen CraigSubject:RE: Show cause recs

Ok.

----Original Message----From: Kristen Craig Sent: Thursday, May 10, 2001 8:27 AM To: Linda Williams Subject: Show cause recs

Linda,

Could you please update the docket titles on Docket Nos. 010190-TI, 010191-TX, 010192-TI, 010193-TI, 010194-TI, 010197-TI, 010198-TI, 010204-TX, and 010205-TI to read as follows:

Initiation of Show Cause Proceedings against "company name" for apparent violation of Rule 25-22.032(5)(a), F.A.C., Response to Commission Staff Inquiries.

The rule reference is the only thing that needs to be changed, since the staff inquiries are actually consumer complaints, we have to use the CAF rule (25-22.032(5)(a)).

If you have any questions, let me know. Thanks.

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DOCUMENT NUMBER-DATE

FPSC-RECORDS/REPORTING

RAR Official Filing: 5/10/01****** 8:51 AM*******Linda Williams*********1

Linda Williams

To:Kristen CraigSubject:RE: Re: show cause recs

Ok.

-----Original Message-----From: Kristen Craig Sent: Thursday, May 10, 2001 8:34 AM To: Linda Williams Subject: Re: show cause recs

Linda,

I have one more quick change to the previous e-mail I sent you. In addition to changing the rule reference, the rule title has to change also. Please update the docket titles as following:

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Initiation of show cause proceedings against "company name" for apparent violation of Rule 25-22.032(5)(a), F.A.C., Customer Complaints.

Thanks.