

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation of the Quality )  
of Service Provided by Florida )  
Water Services, Inc. to the )  
Deltona Service Territory. )  
\_\_\_\_\_ )

Docket No. 010153-WU

Filed: May 17, 2001

**NOTICE OF FILING EXHIBITS TO  
FLORIDA WATER SERVICES  
CORPORATION'S ANSWER TO  
OFFICE OF PUBLIC COUNSEL'S  
PETITION TO OPEN AN INVESTIGATION  
OF THE QUALITY OF SERVICE PROVIDED BY  
FLORIDA WATER SERVICES CORPORATION  
TO THE DELTONA SERVICE TERRITORY**

Florida Water Services Corporation ("Florida Water") hereby files Exhibits 1 and 2 to Florida Water's Answer to Office of Public Counsel's Petition to Open an Investigation of the Quality of Service Provided by Florida Water to the Deltona Service Territory originally filed with the Commission on May 11, 2001. Exhibits 1 and 2 were inadvertently omitted from the Answer.

A copy of this Notice and Exhibit 1 and 2 have been filed with the Commission's Division of Records and Reporting and copies have been served on all parties of records in the manner set forth in the attached Certificate of Service.

Respectfully submitted this 17th day of May, 2001.

Respectfully submitted,



\_\_\_\_\_  
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DOCUMENT NUMBER-DATE

06223 MAY 17 2001

FPSC-RECORDS/REPORTING

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a copy of the foregoing was furnished by U.S. Mail to the following this 17<sup>th</sup> day of May, 2001:

Stephen C. Reilly, Esq.  
Office of Public Counsel  
111 West Madison Street  
Room 812  
Tallahassee, Florida 32399-1400

Jennifer Brubaker, Esq.  
Florida Public Service Commission  
Division of Legal Services  
2540 Shumard Oak Boulevard  
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\_\_\_\_\_  
MARTIN P. MCDONNELL, ESQ.



Jeb Bush  
 Governor

Robert G. Brooks, M.D.  
 Secretary

March 15, 2001

Florida Department of Environmental Protection  
 Drinking Water Program  
 Attn: Bob Ansag, P.E.  
 3319 Maguire Boulevard  
 Orlando, FL 32803-3767

Dear Mr. Ansag,

**SUBJECT: Nomination for 2001 EPA Safe Drinking Water Act Excellence Award**

Enclosed is a nomination for Florida Water Services Deltona water system to receive the *2001 EPA Safe Drinking Water Act Excellence Award* for a ground water system that serves over 10,000 people.

In addition to their high level of compliance, Florida Water Services has demonstrated *exemplary* cooperation, teamwork, and support in their response to the midge fly larvae occurrence. In spite of the high news media profile, the investigation, correctional actions, and follow-up preventative measures were implemented in an efficient timely manner.

In my over 40 years experience in the water industry, Florida Water Services' response to this situation is unexcelled. It illustrates their full commitment to water quality, their water customers' safety, and is consistent with original purpose of the Safe Drinking Water Act.

Florida Water Services is certainly most deserving of this prestigious award.

Please call me at 904-947-3502 if you need additional information relating to this nomination.

Yours truly,

A handwritten signature in cursive script, appearing to read "Raymond E. Van Loon".

Raymond E. Van Loon, P.E.  
 Volusia County Health Department  
 Drinking Water Program Manager

cc: Van Hoofnagle, P.E.  
 State of Florida  
 Drinking Water Program PE Administrator



# The Daytona Beach News-Journal

Wednesday, April 18, 2001

## LETTERS TO THE EDITOR

### Florida Water Services deserves A+

Although a grade of "B" on a report card (April 4 editorial page) is pretty good, Florida Water Services deserves an A+ for its quality and timely response and correction of the "midge fly larvae" problem in Deltona.

As a professional engineer with the Volusia County Health Department, I worked very closely with Florida Water Services in the investigation and correction of the problem. For the record, Florida Water Services responded to this problem and corrected it in a timely and exemplary manner.

In my 40 plus years of experience in the drinking water business. I have never before seen a water utility that has so thoroughly cooperated with regulatory agencies and committed its resources to the rapid identification of the problem, finding the potential sources of the problem, and implementing timely corrective and preventative measures, several of which are well above the minimum requirements of the law.

Florida Water Services made its professional, technical and

operations staff and consultants available around the clock to assist the Health Department in investigating, correcting and preventing midge fly access to its public water system. The Courtland Boulevard plant was immediately shut down when the midge fly larvae were discovered in a private home. This plant was kept out of service until the filter system was installed and approved by the Health Department. All known possible points of potential midge fly access to this water system have been eliminated. The water services' efforts have resulted in the discovery of previously unknown potential access points for small insects to enter a public water system. This information is being provided to all of the drinking water system regulatory agencies in Florida and will undoubtedly contribute to the prevention of this kind of situation in the future for many public water systems.

Florida Water Services has gone above and beyond the minimum requirements of the Safe Drinking Water Act and the Florida Drinking Water Rules. It

has installed finer mesh screens on its aerators than these rules require. Although the law does not require filters, Florida Water Services has installed filters at the Courtland Boulevard water plant as an additional precautionary measure.

The Report Card column said, "The grade would have been higher if the company . . . had moved more quickly to install screens at its Courtland Boulevard plant." For The News-Journal's information, Florida Water Services has designed the filter system, obtained the required permits, and installed the filter system in record time. Completion of this process, even if expedited, normally would take six months or more.

I ask The News-Journal please to consider setting the record straight by giving Florida Water Services the A+ it deserves.

RAYMOND E. VAN LOON,  
P.E.  
South Daytona

