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**VIA HAND DELIVERY**

Ms. Blanca S. Bayó, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 000121-TP – Investigation into the Establishment of  
Operations Support Systems Permanent Performance Measures for  
Incumbent Local Exchange Telecommunications Companies

Dear Ms. Bayó,

Enclosed for filing on behalf of MCI WorldCom Inc., are an original and fifteen  
copies of the errata sheet to the deposition of witness Karen Kinard in Docket No.  
000121-TP. The errata sheet should be included as part of Exhibit 9 of the hearing  
record.

By copy of this letter, this document has been provided to the parties on the  
attached service list.

Thank you for your assistance in this matter.

Sincerely,

*Donna Canzano McNulty*  
Donna Canzano McNulty

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- SER \_\_\_\_\_
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Enclosures

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing was furnished to the following parties by U.S. Mail or Hand Delivery (\*) this 17th day of May, 2001.

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Attorney

ERRATA SHEET  
DO NOT WRITE ON TRANSCRIPT - ENTER CHANGES HERE

IN RE: DOCKET NO. 000121-TP  
NAME: KAREN KINARD  
DATE: Thursday, April 19, 2001

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PAGE	LINE	CHANGE
25	12	delete the "dis" in front of interested
26	19	add "and" between time and trouble
39	17	change will to "we" //
53	3	replace "read the checks" w/ "set rejects"
84	17	replace "they are" w/ "their" personnel

Under penalties of perjury, I declare that I have read my deposition and that it is true and correct subject to any changes in form or substance entered here.

4/26/01  
DATE

*Karen Kinard*  
KAREN KINARD