FLORIDA PUBLIC SERVICE COMMISSION

010760-TI

DIVISION OF TELECOMMUNICATIONS BUREAU OF CERTIFICATION AND SERVICE EVALUATION

Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida

Instructions

This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Appendix A).

<u>Print or Type</u> all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.

Use a separate sheet for each answer, which will not fit the allotted space. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

Note: No filing fee is required for an assignment or transfer of an existing certificate to another certificated company.

If you have questions about completing the form, contact:

Florida Public Service Commission Division of Telecommunications Bureau of Certification and Service Evaluation 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6600

FORM PSC/CMU 31 (12/96) Required by commission Rule Nos. 25.24-470, 25-24.471, and 25-24.473, 25-24.480(2). Page 1 of 16

DOCUMENT NUMBER-DATE

06255 MAY 185

1.	This i	s an application for √ (check one)
	(√)	Original certificate (new company).
	()	Approval of transfer of existing certificate: Example, a certificated company purchases an existing certificated company and desires to retain the authority of both certificates.
	()	Approval of assignment of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.
	()	Approval of transfer of control: Example, a company purchases 51 % of a certificated company. The Commission must approve the new controlling entity.
2.	Name	e of company:
	INTE	LLIGENT SWITCHING & SOFTWARE, LLC
3.	Name	e under which applicant will do business (fictitious name, etc.):
4.		al mailing address (including street name & number, post office box, city, zip code):
	1020	N.W. 163 RD DRIVE, MIAMI, FLORIDA 33169
5	Floric	la address (including street name & number, post office box, city, state, zi

code):

1020 N.W. 163RD DRIVE, MIAMI, FLORIDA 33169

	٠.	ousiness your company will be conducting √ (Check all that apply)					
(Facilities-based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.						
(()	Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.					
((√)	Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.					
()	Switchless Rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.					
(()	Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.					
((√)	Prepaid Debit Card Provider - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.					
7.	Structu (((ure of organization;) Individual () Corporation) Foreign Corporation () Foreign Partnership) General Partnership ($\sqrt{}$) Other LIMITED LIABILITY COMPANY					

If individual, provide:

8.

ı itie:	
Address:	
City/State/Z	Zip:
Telephone	No.:Fax No.:
Intemet E-N	Mail Address:
Internet We	ebsite Address:
If incorpor	rated in Florida. provide proof of authority to operate in Florida:
(a)	The Florida Secretary of State Corporate Registration number: <u>L01000001653</u>
<u>If foreign (</u> (a)	corporation. Provide proof of authority to operate in Florida: The Florida Secretary of State Corporate Registration number:
	ctitious name-d/b/a. provide proof of compliance with fictitious name napter 865.09, FS) to operate in Florida: The Florida Secretary of State fictitious name registration number:
If a limited	d liability partnership, provide proof of registration to operate in
(a)	The Florida Secretary of State registration number:
	ership, provide name, title and address of all partners and a copy of the pagreement.
Name:	

ıе	ephone No.: Fax No.:
Inte	ernet E-Mail Address:
Inte	ernet Website Address:
	foreign limited partnership. provide proof of compliance with the foreign ted partnership statute (Chapter 620.169, FS), if applicable.
(a)	The Florida registration number:
Pro	ovide <u>F.E.I Number</u> (if applicable): <u>65-1072134</u>
Pro (a)	wide the following (if applicable): Will the name of your company appear on the bill for your services? (√)Yes ()No
(b)	If not, who will bill for your services?
	Fax No
Nar	me:
Titl	e:
Add	dress:
City	//State/Zip:
	ephone No.:

17.	Who will receive the bills for your service? (√) Residential Customers () PATs providers () Hotels & motels () Universities () Universities () Universities () Universities (√) Business Customers () PATs station end-users () Hotel & motel guests
18.	()Other: (specify) Who will serve as liaison to the Commission with regard to the following?
	(a) The application:
	Name: Edward Maldonado, Esq., c/o: Regnum Group, Inc.

City/State/Zip: Miami, Florida 33169

Address: 1020 NW 163rd Drive

Telephone No.: <u>305-914-3464</u> Fax No.: <u>305-625-8167</u>

Internet E-Mail Address: <u>REGNUM-GROUP@USA.NET</u>

Internet Website Address: None

(b) Official point of contact for the ongoing operations of the company:

Name: GUVEN KIVILCIM

Title: Vice President

Address: 1020 N.W. 163RDDRIVE,

City/State/Zip: Miami, Florida 33132

Telephone No.: <u>305-914-3364</u> Fax No.: <u>305-625-8167</u>

Page 6 of 16

Internet E-Mail Address:

Internet Website Address: None to Date.

(c) Complaints/Inquiries from customers

Name: KENNETH JACOBI

Title: Regulatory Affairs

Address: 1020 N.W. 163RD DRIVE

City/State/Zip: Miami, Florida 33169

Telephone No.: <u>305-914-3364</u> Fax No.: <u>305-625-8167</u>

Internet E-Mail Address:

Internet Website Address: None to Date.

- 19. List the states in which the applicant:
 - (a) Has operated as an interexchange telecommunications company.

N/A

(b) has applications pending to be certificated as an interexchange telecommunications company.

Florida Only

(c) is certificated to operate as an interexchange telecommunications company.

None

(d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.

None

(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

20.	Indicate if any of	of the officers,	directors,	or any	of the te	n largest	stockholders
	have previously	y been:					

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or o	of
any crime, or whether such actions may result from pending proceedings. If so	Э,
please explain.	

<u>None</u>

(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

None

21. The applicant will provide the following interexchange carrier services $\sqrt{\ }$ (check all that apply):

a.	MTS with	distance sensitive	per minute	rates

FORM PSC/CMU 31(12/96)
Required by Commission Rule Nos. 25.24-470,
25-24.471, and 25-24.473, 25-24.480(2). Page 8 of 16

	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
b	MTS with route specific rates per minute
	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
c	MTS with statewide flat rates per minute (i.e. not distance sensitive)
	Method of access is FGA
	Method of access is FGB
	Method of access is FGD .
	Method of access is 800
d e f	MTS for pay telephone service provider Block-of-time calling plan (Reach Out Florida, Ring America, etc.). 800 service (toll free)
g	WATS type service (bulk or volume discount)
	Method of access is via dedicated facilities
	Method of access is via switched facilities
h	Private line services (Channel Services) (For ex. 1.544 mb(=0PSx.31.544) mbs., DS-3, etc.)
i	Travel Services
	Method of access is 850
k	Method of access is 800 Operator services
10	

FORM PSC/CMU 31 (12/96) Required by Commission Rule Nos. 25.24-470, 25-24.471, and 25-24.473, 25-24.480(2).

			Available to presubscribed customers Available to non presubscribed customers (for			
		example, to				
		• .	patrons of hotels, students in universities, patients in hospitals).			
			Available to inmates			
	l.	Services included are:				
			Station assistance			
			Person-to-person assistance			
			Directory assistance			
			Operator verify and interrupt			
			Conference calling			
22.			ed tariff under which the company plans to begin format required by Commission Rule 25-24.485			

23. Submit the following:

(example enclosed).

A. Financial capability.

The application <u>should contain</u> the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

- 1. the balance sheet;
- 2. income statement; and
- statement of retained earnings.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. A <u>written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. A <u>written explanation</u> that the applicant has sufficient financial capability to maintain the requested service.
- 3. A <u>written explanation</u> that the applicant has sufficient financial capability to meet its lease or ownership obligations.
- **B. Managerial capability; give** resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- C. Technical capability; give resumes of employees/officers of the

company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

APPLICANT ACKNOWLEDGEMENT STATEMENT

- 1. REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent gross operating revenue derived from intrastate business. Regardless of its gross operating revenue of a company, minimum annual \$50 is required
- GROSS RECEIPTS TAX: I understand that all telephone companies
 must pay a gross receipts tax of two and one-half percent on all intra
 and interstate business.
- 3. SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- **4. APPLICATION FEE**: I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY OFFICIAL:	
Signature DateDateDateDate	
Title Regulatory Affairs	
Address: _1020 N.W. 163 RD Drive, Miami, Florida 33169	
Telephone No. <u>305-914-3364</u> Fax No. <u>305-625-8167</u>	
· ————————————————————————————————————	

ATTACHMENTS:

- A CERTIFICATE~ SALE, TRANSFER, OR ASSIGNMENT STATEMENT
- **B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**
- C CURRENT FLORIDA INTRASTATE NETWORK
- D AFFIDAVIT FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES GLOSSARY

FORM PSC/CMU 31(12/96)
Required by Commission Rule Nos. 25.24-470,
25-24.471, and 25-24.473, 25-24.480(2). Page 12 of 16

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please i check one):

- ($\sqrt{\sqrt{}}$) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month.

 (The bond must accompany the application.)

	ILLITY OFFICIA	<u>\L</u> :	
SignatureDa	te <u>5/15/01</u>	_	
Printed Name Kenneth Jacobi			
Title <u>Regulatory Affairs</u>			
Address: <u>1020 N.W. 163rd Drive,</u>	Miami, Florida	a 33169	
Telephone No. <u>305-914-3364</u>	Fax No.	<u>305-625-</u> 8167	

CURRENT FLORIDA INTRASTATE SERVICES

Applicant has () or has not (XX) previously provided interstate

** APPENDIX C **

a) What services have been provided and when did these services begin?

b.) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

Signature

Date <u>5/15/01</u>

Printed Name Kenneth Jacobi

telecommunications in Florida.

Title Regulatory Affairs

Address: 1020 N.W. 163rd Drive, Miami, Florida 33169

Telephone No. <u>305-914-3364</u> Fax No. <u>305-625-8167</u>

AFFIDAVIT

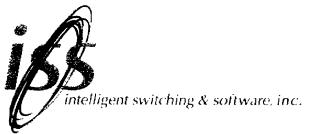
By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant In the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:					
Signature	_ Date	5/15/01			
Printed Name <u>Kenneth Jacobi</u>					
Title Regulatory Affairs			·		

Address: _1020 N.W. 163RD Drive, Miami, Florida 33169

Telephone No. <u>305-914-3364</u> Fax No. <u>305-625-8167</u>



1020NW 163RD DRIVE MIAMI, FL 33169 PHONE. 305 914 > Pro EAX (30.50) = 6

May 17, 2001

State of Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, Florida 32399-0850

Dear Sir or Madam:

Intelligent Switching & Software, LLC., will function as a full service telecom company; the company is developing a wide range of marketing and distribution channel in order to expand its customer base. We are projecting in our first year gross sales of over 8 million and expect to double that amount each year.

Intelligent Switching & Software, LLC., will market its products by using networks of independent agents and distributors. We will also market through our own direct sales force to have the greatest impact on the market.

Sincerely,

Guven Kivilcim Vice President



May 17, 2001

Florida Public Service Commission State of Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, Florida 32399-0850

Re: Intelligent Switching & Software, LLC.

Dear Sir or Madam:

Radiant Telecom, Inc. is a full service telecom company that has been in business for over 3 years. With the experience and vast customer base, Radiant expects to triple it's sales and succeed in this venture. Radiant Telecom has the financial capability to help Intelligent Switching & Software, LLC reach its financial goals and obligations.

Radiant Telecom, Inc. has never failed in fulfilling its commitments and will assume financial responsibility for Intelligent Switching & Software, LLC. if needed.

- The state of the

Sincerely

Kenneth Jacobi Secretary/Treasurer

INTELLIGENT SWITCHING & SOFTWARE LLC Balance Sheet March 31, 2001

ASSETS

Current Assets Operating Account	\$	137,190.30		
Total Current Assets				137,190.30
Property and Equipment Computer Hardware Business License	_	100,769.70 20,000.00		
Total Property and Equipment				120,769.70
Other Assets	_			
Total Other Assets				0.00
Total Assets			s	257,960.00
		LIABILITIES	AND	CAPITAL
Current Liabilities Accounts Payable - Trade Customer Deposit	\$	8,000.00 100,000.00		
Total Current Liabilities				108,000.00
Long-Term Liabilities Long Term Loans		50,000.00		
Total Long-Term Liabilities				50,000.00
Total Liabilities				158,000.00
Capital Paid-In-Capital Net Income		100,000.00 <40.00>		
Total Capital			_	99,960.00
Total Liabilities & Capital			\$	257,960.00

Highlights of Qualifications

Extensive experience in Project Management with responsibility for information system software and hardware installation, electronic maintenance, quality assurance/quality control, and telecommunication operation. Possess strong management, leadership, and team building skills, for supervision of a staff of 4 to 20.

Knowledge of full life cycle system development including analysis and design, system implementation, and software product support. Good presentation and negotiation skills with clients and upper level management.

Professional Experience:

Convergys Information Management Group, Atlanta GA November 1998 to 2001

Assisted in the first successful conversion of a telephony billing package for AT&T Broadband

Streamlined customers' billing software business practices. Specialized in Telephony Network Inventory Management module Travel 90% to client sites throughout the US and internationally.

Clients include AT&T, Cox Communications, Time Warner, Comcast, Insight Communications, RCN, Wide Open West,
Project Manager

Involved with the training and conversion of AT&T's telephony subscribers for their residential markets. Worked with Conversion Programmers to map data to new system and post-conversion data clean up. Facilitated sessions for mid to upper level management on functionality and how best to utilize software in accordance with current and future business procedures. Responsibilities include: developing project plan, scheduling client-training programs, conducting client data assessments, configuration of proprietary software based on an AS/400 platform, managing telephony team of up to 20 people

Conversion/Training Analyst 1998 - 2000

Involved with Quality Control testing on the four latest versions of proprietary billing software. Interacted with programmers and developers to design product enhancements. Developed and authored curriculum for specific modules of billing software. Provided train the trainer, end-user training and support onsite for implementation of billing software. Responsibilities included: implementing project plan, training clients, managing groups of up to 10 trainers.

Education

Washington University in St. Louis

Bachelor of Arts, August 1995

Major: Psychology Minor: Drama

Technical skills:

IBM AS/400 Midrange (Administration, AS/400 Query, SQL), FTP, Basic TCP/IP connectivity, Windows NT, Windows 95, ICOMS (proprietary billing package), Microsoft Office Suite, Lotus Notes

Christopher Nunez

Objective

To utilize my experience and training in telecommunications, programming, and networking to provide a company with new and diversified products and ideas.

Experience

1997–2001 IMATEK Miami, FL

Director of Engineering / Telecom Engineer

- Designed and implemented various telecommunications projects throughout the world using Dialogic, VOS, C, and Novell 3.12 / 4.11 Networks. Trained and managed a team of seven engineers to accomplish various company goals.
- Designed and implemented X.25 callback over 56k dedicated lines running to South America and Europe using Immix dialers and a Dialogic based switch.
- Designed & built a Debit Card Platform to replace an old debit card platform in thirty days, including such features as callback, multiple languages, least cost routing, per card branding, multiple 800 numbers, databases and pin types.
- Implemented and maintained a complex network consisting of a 512k circuit between the United States and Europe, IDNX 20 and 90 series multiplexers using 4 to 1 compression, and a Dialogic based switch using R2MF-to- DTMF protocol to provide tandem switching from all access points for least cost routing.
- Provided call detail records to MIS, and helped design & implement a sophisticated billing platform providing commissions, carrier comparisons and company cost analysis with LCR. System was made with Visual Basic, MS-Access, SQL Server and Windows NT.

1996-1996

Research Telecom, Inc.

Ft. Lauderdale, FL

Co-Founder / Senior Vice President of Engineering

- Designed and implemented all technologies needed to build a debit card company, including such management functions as switch purchases, carrier relations, network management, customer service center and 24 hour technical support.
- Developed and presented initial plans for a prepaid cellular switching concept to MCI, AT&T, Bell South for approval and operation.
- Maintained a pc-based Debit Card switch with no vendor support. Forced to learn all aspects of the switch for maintenance and profitability.
- Designed and implemented Novell 3.12 50-user network with dedicated access to the switch via ISDN routers.
- Responsible for setup and maintaining all accounting transactions of debit card sales, commission reports, carrier statements, profit analysis and daily reconciliation of all users accounts.
- Designed and programmed a Foxpro based call detail processor to query daily call logs, retrieve and then import into the accounting system for reporting.

1996-1995

Interactive Telecard Services, Inc. (NTM)

Miami, FL

Director of MIS

- Previous company purchased by this telecommunications provider. Continued as Director of MIS providing for both companies' objectives and goals.
- Designed and implemented a Foxpro based billing system to handle all billing needs. System included features like variable rates per country and customer, 6, 18/6, 30/6, 60/60 adjustable per minute billing based on customer needs. Provided detailed invoices to customers running traffic through our debit card platform defined as wholesale, switchless resellers, and promo accounts.
- Responsible for maintaining existing pc-based Dialogic switch with Novell 3.12 as the primary network. Implemented long distance savings by running a T-1 into the switch via the companies PBX system.
- Provided 24-hour customer service center with online information via ISDN lines from the switch, and the design center in Tampa, FL.
- Maintained the corporate network of three Novell 3.12 servers, 4 print servers, and 250 users. Implemented disk arrays for network protection and data recovery.

1995-1992

Teleworld International, Inc. (NTM)

Davie, FL

Director Of MIS

- Previous company formed a new division for debit cards. Promoted to the Director of MIS to handle all debit card programming and operations.
- Responsible for all company debit card services. Learned, trained, and maintained all debit card processes including carrier relations, 800 service; outbound service and a 24-hour network support team.
- Worked closely with customer service to provide customers with state of the art
 features. All requests were researched and developed by me, then communicated
 to the switch vendor for implementation thus enhancing company profitability and
 reducing fraudulent risks of debit card theft.
- Responsibilities included programming for a Foxpro based billing system, LCR, and network technologies necessary to maintain debit card systems and operations, and maintenance of a Novell 3.12 / 3.11 50-user network.

1992-1990

National Telecom Marketing, Inc. (NTM)

Davie, FL

Senior System Analyst / System Designer & Programmer

- Designed and implemented systems for maintaining, billing, and reporting of customers using our 1+ and operator services features. System was designed using Foxpro 2.0 within a Novell 3.11/3.12 50-user network.
- Learned and worked with 0+, 1+, Operator Services, Valued Added Services, Call Centers, IVR, LCR, pick codes/blocks and pay per view hotel services.
- Worked with another company as a switchless reseller. Systems were designed using T-1's, 56k lines, ISDN, smart cards and other telecommunication services.
- Consulted with billing companies like CBIS for more accurate call detail. Handled all questions concerning costs, per minute charges, LCR and breakage.

Education

1995–1996 Nova University Davie, FL

• B.A., Computer Engineering (In Progress)

1990-1992 Kieser

Kieser College Of Technology

Ft. Lauderdale, FL

- A.A., Computer Programming
- Graduated Top Honors with 4.0 GPA.

1993-1994

Kieser College Of Technology

Ft. Lauderdale, FL

- Novell Network Certified Engineering Administrator 3.12 path (CNA)
- Novell Network Certified Engineering 3.12 path (CNE)

1995

Drake Testing Center

Miami, FL

• Completion of Novell Network Certified Engineering (CNE) 3.12 path

1995

IMMIX Telecom

Margate, FL

Completion of IMMIX training course on programming of dialers

1996

Dialogic Corporation

Parrispany, NJ

- Dialogic Windows NT Installation and Configuration
- Dialogic Windows NT Network Technologies

Operating Systems:

Windows 3.1, 3.11, 3.11WFW, Windows 95

Windows NT 4.0 Workstation, Windows NT 4.0 Server

Novell Netware 3.11 / 3.12 / 4.10 Microsoft MS-DOS (All Versions)

Dialogic System Release 4.2 SC-Bus (DOS) Dialogic System Release 9701 Intel / Win NT

Telephony & LAN /WAN

Protocols:

DTMF, AMI D4 Superframe, B8Zeros, MF, R2MF R1MF,

T1, E1, PRI ISDN, TCP/IP, X.25, Frame Relay

Specific Hardware:

All Dialogic telephony products, Digital, Analog, Fax;

Tberd 224 Series T-1 line analyzers.

CISCO 1250 Series Routers and Fast Ethernet Switches

Gandalf ISDN Routers

IDNX 90,20 Net Technologies Multiplexers

Telephony Segmented Backplanes and Rack Mount Chassis

Compaq Proliant 5000R Servers

Programming Languages:

VOS - Voice Operating System, Parity Software (Like C)

Turbo C++, C, C++, Learning Visual C++ 5.0

MS-Foxpro 2.0, 2.5, 2.6, Visual 3.0, 5.0

MS-Access 2.0, 7.0, '97 MS-Visual Basic 4.0 /5.0 Java Script, HTML Dbase II, III, IV

Handware & Software

John Zderic

EXPERIENCE

Switch & Data

A leading provider who owns and operates the largest footprint of convergent network centers.

Senior Manager Carrier Relations 09/00-2001 Prepared plan for all SDFC sites within the USA for Carrier connectivity.

- · Establish and maintain contacts for all Carriers in SDFC sites.
- Negotiate contracts with Telcos, Clec, IXC's & Dark fiber providers for all SDFC sites in the USA.
- · Work with Sr. Manager of Contract Implementation for smooth delivery of services.
- Manage one Carrier Relations Manager who works directly with the Switch and Data Site Managers and Sales on any questions that arise regarding conduit, Carriers, Contract interpretation and Carrier space.
- · Work with Switch and Data Sales Managers with any connectivity questions for our customers

PSINet Inc.

Global facilities based Internet Protocol data communications carrier focused on the business marketplace.

General Manager Carrier Relations 12/99-09/00

Manages a department of four who are responsible for:

- Negotiating and executing new and existing contracts with Clecs, Telcos, and Carriers for co-located space, leased lines and PRI service.
- · Resolve conflicts between vendors and network operations
- \cdot Act as mediator on any Telco or Carrier issues that cannot be resolved by provisioning and accounting
- · Provide long haul and international quotes to sales

Also led the negotiation and implementation of metro fiber rings with the Regional Belis throughout the United States

Department met network cost challenge of \$1 million saved for the previous 2 years

Manager Carrier Relations 08/97-12/99

Responsibilities include negotiating and executing new and existing contracts with Clecs, Telcos, and Carriers for services PSINet requires, such as co-located space, leased lines and PRI service. Resolve conflicts between vendors and Network operations. Facilitate provisioning process with vendors to ensure timely order completion. Act as mediator on any Telco or Carrier issues that cannot be resolved by provisioning and accounting. Also do Quarterly reviews with all PSINet Vendors.

IXC Communications, Inc.

A Fiber Optic backbone provider and inter-exchange carrier.

Account Manager: Provisioning and Technical Support 04/95-07/97 Responsibilities included pricing of customer orders according to contract agreements set forth by IXC Communications. Circuit design of all DS3's, DS1's and DS0's according to IXC specifications. Coordinating circuit due dates with field personnel, NCC, and customer to make sure circuit is ready before customers requested due dates. Ensure that all M13's and echo cans are ordered and in place before circuit activation. Track all circuits and update sales personnel and vice-president with weekly status reports. Verify Design Layout for accuracy before circuit activation.

National Account Pricer

Single point of contact for national sales force providing all off-net longhaul and local loop prices. Interfaced with off-net carriers, LECs and Competitive Access Providers for longhaul and local loop prices. Designed and implemented new software for pricing system to be used by national sales force and pricing department.

US West Communications, Inc.

A Bell operating company providing intra-lata service in 14 states.

Communications Consultant 10/91-07/94

Responsible for designing, installing and maintaining DS-3 systems, DS-3, DS-1, and voice grade circuits for major long distance carriers. Responsibilities included processing the ASR through the EXACT system. Corrected ASR errors and provided assistance to the carrier as order questions arose. Sent FOCs to the carrier and ensured that their DLR was sent within the appropriate time frame. Informed customer of any facility delays and closed order after the special access circuit was installed. Maintained a working knowledge of customers circuit inventory.

Select Account Service Representative 11/81-10/91

Managed Customer Service Requests for technical products, including private line circuit and broadcast networks for small business market unit. Single point of contact for Washington State University broadcast services. Responsibilities included answering questions regarding private line and Broadcast circuits for IntraLATA service. Negotiated the order by quoting the appropriate rate, writing the order and releasing it downstream for delivery. If order was in jeopardy for lack of facilities worked with the customer and the engineer to resolve the problem.

EDUCATION:

Bellarmine High School, Tacoma Washington. Tacoma Community College, Tacoma Washington.

PC Skills

Microsoft proficient: Word, Excel, Access

References available upon request

Long Distance Projections

Description / Period	May-01	Jun-01	Jul-01	Aug-01	Aug-01	Sep-01	Oct-01
Sales	\$275,000	\$927,421	\$384,372	\$496,973	\$638,345	\$881,732	\$1,056,672
Cost Of Goods Sold	\$192,500	\$649,195	.\$269,060	\$347,881	\$446,842	\$617,212	\$739,670
Gross Profit	\$82,500	\$278,226	\$115,312	\$149,092	\$191,504	\$264,520	\$317,002
Operating Expenses							
Payroll	\$9,000	\$9,500	\$15,300	\$22,200	\$22,200	\$22,200	\$22,200
Equipment - Rental	\$1,000	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800
Insurance	\$1,000	\$1,000	\$1,000	\$1,400	\$1,400	\$1,400	\$1,400
Legal & Accounting	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$4,000
Miscellaneous	\$200	\$540	\$350	\$200	\$125	\$120	\$100
Repairs & Maintenance	\$500	\$455	\$455	\$455	\$455	\$455	\$455
Rent	\$1,400	\$1,373	\$1,373	\$1,373	\$1,373	\$1,373	\$1,373
Taxes	\$1,150	\$1,400	\$1,405	\$1,628	\$1,630	\$1,700	\$1,278
Advertising	\$14,000	\$20,640	\$17,979	\$16,009	\$16,009	\$16,009	\$16,009
Telephone	\$2,500	\$2,730	\$3,250	\$3,600	\$3,500	\$3,600	\$2,032
Utilities	\$500	\$350	\$300	\$300	\$300	\$300	\$300
Office Expenses	\$5,000	\$3,575	\$1,550	\$675	\$347	\$300	\$300
Traveling Expenses	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000
Total Expenses	\$40,250	\$47,363	\$48,762	\$53,640	\$53,139	\$53,257	\$52,247
Net Profit /Loss	\$42,250	\$230,863	\$66,550	\$95,452	\$138,365	\$211,263	\$264,755

Long Distance Projections

Nov-01	Dec-01	Jan-02	Jan-02	Feb-02	Total
\$1,215,869	\$1,623,000	\$1,950,000	\$21,163,000	\$2,546,000	\$33,158,384
\$851,108	\$1,136,100	\$1,365,000	\$14,814,100	\$1,782,200	\$23,210,869
\$364,761	\$486,900	\$585,000	\$6,348,900	\$763,800	\$9,947,515
\$22,200	\$23,455	\$23,455	\$26,895	\$26,895	\$245,500
\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$20,800
\$1, 4 00	\$1,400	\$1,400	\$1,400	\$1,400	\$15,600
\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$42,000
\$200	\$250	\$500	\$500	\$500	\$3,585
\$455	\$455	\$455	\$455	\$455	\$5,505
\$1,373	\$1,373	\$1,373	\$1,373	\$1,373	\$16,503
\$1,675	\$1,985	\$2,548	\$2,850	\$3,475	\$22,724
\$17,735	\$24,765	\$28,350	\$28,350	\$28,350	\$244,205
\$2,630	\$3,715	\$4,565	\$5,785	\$6,654	\$44,561
\$400	\$400	\$400	\$400	\$400	\$4,350
\$300	\$550	\$550	\$550	\$550	\$14,247
\$1,000	\$1,400	\$2,275	\$3,685	\$3,685	\$19,045
\$55,168	\$65,548	\$71,671	\$78,043	\$79,537	\$698,625
\$309,593	\$421,352	\$513,329	\$6,270,857	\$684,263	\$9,248,890



February 1, 2001

CAPITAL CONNECTION, INC.

The Articles of Organization for INTELLIGENT SWITCHING AND SOFTWARE, LLC were filed on February 1, 2001, and assigned document number L01000001653. Please refer to this number whenever corresponding with this office.

In accordance with section 608.406(2), F.S., the name of this limited liability company is filed with the Department of State for public notice only and is granted without regard to any other name recorded with the Division of Corporations.

The certification you requested is enclosed.

A limited liability annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. Please apply NOW with the Internal Revenue Service by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the limited liability to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6051, the Registration Section.

Letter Number: 701A00006188

Trevor Brumbley
Document Specialist
Division of Corporations



Department of State

I certify the attached is a true and correct copy of the Articles of Organization of INTELLIGENT SWITCHING AND SOFTWARE, LLC, a limited liability company organized under the laws of the state of Florida, filed on February 1, 2001, as shown by the records of this office.

The document number of this limited liability company is L01000001653.

Given under my hand and the Great Seal of the State of Florida at Tallahassee, the Capitol, this the First day of February, 2001



CR2EO22 (1-99)

K**atherine Harris** Katherine Harris Secretary of State



Commercial Checking

2000006292564 036 140

6 53

CB

177,253

In the state of th INTELLIGENT SWITCHING AND SOFTWARE LLC 1020 NW 163 DRIVE MIAMI FL 33169

Commercial Checking

3/31/2001 thru 4/30/2001

Account number:

2000006292564

Account holder(s):

INTELLIGENT SWITCHING AND SOFTWARE LLC

Taxpayer ID Number:

651072134

Account Summary

TRUCCULTE SCHILLING	
Opening balance 3/31	\$137,190.30
Deposits and other credits	500,000.00 +
Checks	578,240.70 -
Other withdrawals and service fees	20,000.00
Closing balance 4/30	\$38,949.60

Deposits and Other Credits

∠ate

Amount Description

4/30 500,000.00 FUNDS TRANSFER (ADVICE 010430009569)

OBi =

RCVD FROM RADIANT TELECOM I/

ORG =

RFB =

REF =

10:29AM

Total \$500,000.00

Checks

Number	Amount	Date	Number	Amount	Date	Number	Amount	Date
1001	79.34	4/25	1005	3,000.00	4/20	Total	\$578,240.70	
1003*	569,084.00	4/30	1006	3,227.31	4/25			
1004	1.764.15	4/25	1007	1.085.90	4/27			

^{*} Indicates a break in check number sequence

Other Withdrawals and Service Fees

Date

Amount

Description

4/05

20.000.00

FUNDS TRANSFER (ADVICE 010405025649) SENT TO BANK OF AMERICA / BNF = REGNUM GROUP, INC.

OBI =

RFB = 010405150757

04/05/01 03:36PM

\$20,000.00 Total



Cash Management Small Business Checking

2090002563919 036 142

188 133

58,360

RADIANT TELECOM, INC 1020 NW 163RD DRIVE MIAMI FL 33169

СВ

Cash Management Small Business Checking

3/31/2001 thru 4/30/2001

Account number:

2090002563919

Account holder(s):

RADIANT TELECOM, INC

Taxpayer ID Number:

650798535

Account Summary

Opening balance 3/31	\$34,711.00
Deposits and other credits	19,139,603.62 -
Checks	2,714,257.69
Other withdrawals and service fees	15,991,464.74
Closing balance 4/30	\$468,592.19

Deposits and Other Credits

∠ate	Amount	Description
4/02	3,587.20	DEPOSIT
4/02	4,000.00	DEPOSIT
4/02	5,303.70	DEPOSIT
4/02	6,649.00	DEPOSIT
4/02	6,798.08	DEPOSIT
4/02	7,153.50	DEPOSIT
4/02	7,282.80	DEPOSIT
4/02	7,564.00	DEPOSIT
4/02	7,635.30	DEPOSIT
4/02	8,336.00	DEPOSIT
4/02	9,618.25	DEPOSIT
4/02	11,355.99	AUTOMATED CREDIT RADIANT TELECOM DEBITS CO. ID. 010402 PPD MISC SETTL FLTRADTCM
4/02	12,147.66	DEPOSIT
4/02	15,433.00	DEPOSIT
4/02	23,312.25	DEPOSIT
4/02	23,465.65	FUNDS TRANSFER (ADVICE 010402019522) RCVD FROM SUN BANK SOUTH FL/ ORG = AMERICARD DISPENSING CORP RFB = 010402007914 OBI = REF = 010402007914 01:07PM
4/02	34,757.40	DEPOSIT
′02	35,120.20	DEPOSIT

Deposits and Other Credits continued on next page.

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Intelligent Switching and Software, LLC with principal offices at 1020 NW 163rd Drive, Miami, Florida 33169. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

ISSUED May 16, 2001	EFFECTIVE:
---------------------	------------

By:

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original

ISSUED May 16, 2001	EFFECTIVE:

TABLE OF CONTENTS

Title Sheet	
Check Sheet	
Table of Contents	
Symbols Sheet	4
Tariff Format Sheets	5
Section 1 - Technical Terms and Abbreviations	<i>6</i>
Section 2 - Rules and Regulations	
Section 3 - Description of Service	10
Section 4 - Rates	14

ISSUED May 16, 2001

EFFECTIVE:

By:

Engin Yesil - President 1020 NW 163rd Drive Miami, Florida 33169

SYMBOLS SHEET

The fo	ollowing	are the	only s	vmbols	used fo	r the	purposes	indicated	below:

- D Delete or Discontinue
- I Change Resulting In An Increase to a Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In A Rate Or Charge

ISSUED May 16, 2001

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By:

TARIFF FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14. Because of carious suspension periods, deferrals, Etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

```
2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1
2.1.1.A.1.(a).
2.1.1.A.1.(a) I.
2.1.1.A.1.(a) I.
2.1.1.A.1.(a) I.(i).
```

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

SSUED May 16, 2001 EFFECTIVE:

By:

Engin Yesil - President 1020 NW 163rd Drive Miami, Florida 33169

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement, which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Intelligent Switching and Software, LLC

Customer - The person, firm, corporation or other entity, which orders, service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to, but not including, 5:00 PM local time, Sunday through Friday.

Evening - From 5:00 PM up to, but not including, 11:00 PM local time, Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

Night/Weekend - From 11:00 PM, up to, but not including, 8:00 AM Sunday through Friday, and 8:00 AM Saturday, up to, but not including, 5:00 PM Sunday.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Florida.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

ISSUED May 16, 2001		EFFECTIVE:
Ву:	Engin Yesil - President 1020 NW 163 rd Drive Miami, Florida 33169	

SECTION 2 - RULES AND REGULATIONS

2. 1 **Undertaking of the Company.**

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2. 2 Limitations.

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company's reserves the right to discontinue furnishing service or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.
- 2 2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity an interexchange carrier from the Florida Public Service Commission.

2.3 **Liabilities of the Company**.

2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

ISSUED May 16, 2001		EFFECTIVE:	
Ву:	Engin Yesil - President 1020 NW 163 rd Drive		
	Miami, Florida 33169		

SECTION 2 - RULES AND REGULATIONS continued

2.3 **Limitations** (Cont.)

- 2.3.2. The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

2.4 <u>Interruption of Service</u>

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2. 3. 1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = $A/B \times C$

"A" - outage time in hours

"B" - 720 hours in month

"C" - total monthly charge for affected facility

ISSUED May 16, 2001	EFFECTIVE:
By:	Engin Yesil - President

Miami, Florida 33169

SECTION 2 - RULES AND REGULATIONS continued

2.5 **Disconnection of Service by Carrier.**

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, remedy, or deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2.6 **Deposits**

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i. e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 **Billing of Calls**

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

EFFECTIVE:	
Engin Yesil - President 1020 NW 163 rd Drive	
	Engin Yesil - President

SECTION 3 - DESCRIPTION OF SERVICE

3.1 **Timing of Calls**

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the received, (i.e. when 2-way communication, often referred to as "conversation time" is possible.) When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 **Billing Increments**

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1-minute increments, unless otherwise stated in this tariff.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 **Uncompleted Calls**

There shall be no charges for uncompleted calls.

ISSUED May 16, 2001		EFFECTIVE:
By:	Engin Yesil - President 1020 NW 163 rd Drive	
	Miami, Florida 33169	

SECTION 3 - DESCRIPTION OF SERVICE continued

3. 2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square
$$\frac{2}{(V1 - V2) + (H1 - H2)}$$
 root of: $\frac{2}{10}$

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 90% during peak use periods for all FG D services ("1+" dialing).

3.4 **Service Offerings**

3.4.1 <u>Intelligent Switching and Software, LLC Dedicated Long Distance Service</u>

Intelligent Switching and Software Dedicated Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one-minute increments. No monthly recurring charges or minimum monthly billing requirements apply.

3.4.2 Intelligent Switching and Software, LLC 800 / 888 (Inbound) Long Distance Service

Intelligent Switching and Software 800 / 888 (Inbound) Long Distance Service is offered to residential and business customers. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in One Minute increments, with One Minute minimum call duration. A minimum monthly service charge requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount.

resident d Drive	

SECTION 3 - DESCRIPTION OF SERVICE continued

3.4.3 <u>Intelligent Switching and Software, LLC Calling Card Service</u>

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase Intelligent Switching and Software, LLC Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Intelligent Switching and Software, LLC Prepaid Calling Cards are available at a variety of face values ranging from five dollars (\$5.00), in one-dollar (\$1.00) increments. Intelligent Switching and Software, LLC Prepaid Calling Card service is accessed using the Intelligent Switching and Software, LLC toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. Global One Communication's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's Intelligent Switching and Software, LLC Prepaid Calling Card. All calls must be charged against Prepaid Calling Card that has a sufficient telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. In order to continue the call, the Customer can either call the toll-free number on the back of the Intelligent Switching and Software, LLC Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. The Company will terminate calls in progress if the balance on the Intelligent Switching and Software, LLC Prepaid Calling Card is insufficient to continue the call and the Customer fails to enter the number of another valid Intelligent Switching and Software, LLC Prepaid Calling Card prior to termination.

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances. A credit allowance for Intelligent Switching and Software, LLC Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Intelligent Switching and Software, LLC Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed. When a call charged to a Intelligent Switching and Software, LLC Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit. Credit allowances for calls pursuant to Intelligent Switching and Software, LLC Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company. The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

ISSUED May 16, 2001		EFFECTIVE:
_		
By:	Engin Yesil - President 1020 NW 163 rd Drive	
	Miami, Florida 33169	

SECTION 3 - DESCRIPTION OF SERVICE continued

Reserved for further Services

ISSUED May 16, 2001 EFFECTIVE: _____

By:

SECTION 4 - RATES

4.1 **SERVICE CHARGES**

4.1.1 Intelligent Switching and Software, LLC Residential Outbound/Inbound Switched Services

Rate	Rate	Monthly	800 Option
<u>Plan</u>	<u>Per Minute</u>	Service Charge	Monthly Service Charge
R1	\$.0855	None	\$3.00
R2	\$.0655	5. 0 0	\$3.00

Installation Charge \$ \$150.00

ISSUED May 16, 2001

EFFECTIVE: ____

By:

Engin Yesil - President 1020 NW 163rd Drive Miami, Florida 33169

SECTION 4 - RATES, Continued

4.1 **SERVICES CHARGES, Continued**

4.1.2 <u>Intelligent Switching and Software, LLC Business Outbound/Inbound Switched Services</u>

Rate <u>Plan</u>	Monthly Volume	Rate <u>Per Minute</u>	Monthly Service Charge
B1S	\$0-\$250	\$.0835	\$10.00
B2S	\$251-\$1000	\$.0725	\$ 8.00
B3S	Over \$1001	\$.0500	\$ 3.00

4.1.3 Intelligent Switching and Software, LLC Outbound/Inbound Dedicated Services

Rate <u>Plan</u>	Monthly Volume	Peak Rate <u>Per Minute</u>	Off-Peak Rate Per Minute	Monthly Service Charge
B1D	\$0-\$250	\$.0845	\$.0989	\$100.00
B2D	\$251-\$1000	\$.0740	\$.0789	\$100.00
B3D	\$5001-\$7500	\$.0630	\$.0489	\$ 80.00
B4D	\$7501-\$10000	\$.0550	\$.0339	\$ 50.00
B5D	\$10001-\$125000	\$.0306	\$.0250	\$ 0.00

Installation Charge \$ \$150.00

ISSUED May 16, 2001 EFFECTIVE: _____

Engin Yesil - President 1020 NW 163rd Drive Miami, Florida 33169

SECTION 4 - RATES, Continued

4.2 MISC. CHARGES

4.2.1 Payphone Surcharge

A surcharge will be added to any completed. Intrastate toll access code and subscriber 800/888 type calls placed from a public or semi-public Pay Phone.

4.2.2 Per Call Surcharge

A surcharge per call will be added for every call that is connected. If an Answer Machine, Fax Machine, Voice Mail or Pager answers it will be considered connected.

4.2.3 Maintenance Surcharge

A weekly surcharge applies to some cards that have been used at least once.

4.2.4 **Directory Assistance**

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

Directory Assistance, per call: \$.75

ISSUED: May 16, 2001	EFFECTIVE:

SECTION 4 - RATES continued

4.3 Intelligent Switching and Software, LLC Prepaid Calling Cards

Prepaid Calling Card#1	
Rate per minute:	\$.049
Maintenance Surcharge:	\$.35
Per Call Surcharge	\$.00
Payphone Surcharge:	\$.35
Prepaid Calling Card#2	
Rate per minute:	\$.059
Maintenance Surcharge	\$.25
Per Call Surcharge	\$.00
Payphone Surcharge	\$.35
Prepaid Calling Card#3	
Prepaid Calling Card#3 Rate per minute:	\$.01
	\$.01 \$.45
Rate per minute:	
Rate per minute: Maintenance Surcharge	\$.45
Rate per minute: Maintenance Surcharge Per Call Surcharge	\$.45 \$.00
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.45 \$.00
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge Prepaid Calling Card#4	\$.45 \$.00 \$.35
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge Prepaid Calling Card#4 Rate per minute:	\$.45 \$.00 \$.35

ISSUED: May 16, 2001 EFFECTIVE:____

By:

Engin Yesil - President 1020 NW 163rd Drive Miami, Florida 33169

SECTION 4 - RATES continued

4.4 **Payment of Calls**

4.4.1 Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4 4.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

4.4.3 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

4.4.4 **Special Promotions**

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates, and will be part of this tariff.

4.5 Special Rates For The Handicapped

4.5.1 **Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.5.2 Hearing and Speech Impaired Persona

Interstate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.5.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call.

ISSUED: May 16, 2001	EFFECTIVE:

By:

1 GROUP. INC. J05-914-3463 1020 N.W. 163RD DR. MIAMI, FL 33169 63-27/631 FL Blic. Service Commuse 2_1\$ 250 DOLLARS D Security fraction **Bank of America** ACH R/T 063100277 FC 119.07(1)(z), Florida Statutes: Bank account numbers or debit, charge, or credit card numbers given to an agency for the purpose of payment of any fee or debt

owing are confidential and exempt from subsection (1) and s.24(a), Art. 1 of the State Constitution . . .

Tallahassee, Florida 32399-0850

Re: Intelligent Switching & Software LLC.

Dear Sir or Madam:

On behalf of our client Intelligent Switching & Software, LLC.. enclosed herewith please find the following documents:

- 1. Six (6) copies of an Application for Certificate of Public Convenience and Necessity to provide Interexchange telecommunications Service within the State of Florida.
- 2. Six (6) copies of Intelligent Switching & Software, LLC Tariff
- 3. Original Certificate of good standing
- 4. Check payable to Florida PSC in the amount of \$250.00 to cover the cost of filing

Should you have any questions, comments or require additional information, please do not hesitate to contact me at: 305-914-3464

Sincerely yours,

Kenneth Jacobi Principal' OCH THE

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Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward a copy of check to RAR with proof of deposit.

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