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Ms. Blanca Bayo
DIVISION OF RECORDS AND REPORTING
FLORIDA PUBLIC SERVICE COMMISSION
CAPITAL CIRCLE OFFICE CENTER
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

MAY 15, 2001

RE: DOCKET NUMBER 0110414-TC

Dear Ms. Bayo, and the Florida Public Service Commission,

First of all, I apologize to the Commission for the inconvenience of having to open a Docket for my company.

Even though a family member "dropped the ball" on filing and paying the regulatory assessment fee (RAF) on time, had I received a phone call, fax, or e-mail from the PSC, this docket would not have been opened. (I have had several instances of misdirected mail, as I conduct business out of my home); I do not however, offer this as an excuse; I accept full responsibility.

Regarding the RAF, a check in the amount of \$67.11 (payment in full), was mailed on April 30, 2001.

In lieu of the creation of this Docket, I have implemented several procedural changes in my company's administration. I have opened a separate file on dates that reports are due. This will ensure that in the future, even if mail is lost or misdirected, the RAF will still be received on time.

I have advised my staff, that in the event that a RAF is ever late in the future, causing failure to comply, my certificate will automatically be revoked by the PSC; I assure you however, this will never happen.

I do have one problem with the specific monetary settlement: I was advised the reason this docket was opened, was not because the RAF was late, but because this is the second docket opened for the same rule violation. This is not true. The other docket was opened because a list of current operational payphones was not submitted on time. I paid a fine for that offense. It was not for failure to remit the RAF. (Incidentally, that requirement was dropped by the PSC the following year.)

My quandary is this: If I am to offer a settlement because this is my second docket for the same offense, than I am not guilty. If however, I am obliged to offer a settlement because a second docket was opened for my company, then I would propose a settlement of \$100.00. I will hope the Commission will consider I was not delinquent regarding the RAF, necessitating the first docket be opened, and also, the tremendous toll that the cellular phone business has taken on the payphone business, and I cannot afford a large fine. (At one time, I had 123 payphones in 13 states, I now am down to 22, and still declining.)

Once again, I am regretful my inaction has caused the Commission to open a docket, and again, I assure you, this will never happen again.

If any questions, I can be reached at the following: Office, 727-862-1007; cellular, 727-858-0454; fax, 727-863-9835, and e-mail, mholoday@aol.com.

Thank you very much.

Sincerely,

Mick

Michael A. (Mickey) Holoday

cc: FPTA

DOCUMENT NUMBER-DATE

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