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Florida Cable Telecommunications Association RECORDS AND REPORTING

Steve Wilkerson, President

VIA HAND DELIVERY

May 30, 2001

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850


RE: Docket No. 000121-TP

Dear Ms. Bayo:

Enclosed for filing in the above docket are the original and 15 copies of the Post-hearing Brief of the Florida Cable Telecommunications Association.

Copies of the Post-hearing Brief have been served on the parties of record pursuant to the attached certificate of service. Please acknowledge receipt of filing of the above by stamping the duplicate copy of this letter and returning the same to me.

Thank you for your assistance in processing this filing. Please contact me with any questions.

Sincerely,

Michael A. Gross

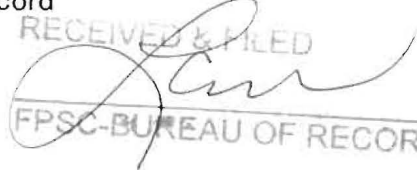
Vice President, Regulatory Affairs &
Regulatory Counsel

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Enclosure

cc: All Parties of Record

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing Posthearing Brief of the Florida Cable Telecommunications Association in Docket 000121-TP has been served upon the following parties by U.S. Mail this 30~~th~~ day of May, 2001:

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the establishment)
of operations support systems permanent)
performance measures for incumbent)
local exchange telecommunications)
companies)

Docket No. 000121-TP

Filed: May 30, 2001

**POST-HEARING BRIEF OF THE FLORIDA
CABLE TELECOMMUNICATIONS ASSOCIATION**

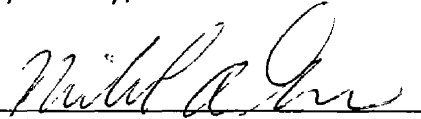
The Florida Cable Telecommunications Association, Inc. (FCTA), pursuant to Rule 28-106.215, Florida Administrative Code, and Order Number PSC-01-0964-PHO-TP issued April 19, 2001, hereby files its Post-hearing Brief.

ARGUMENT

The Commission should adopt adequate performance measurements and remedies that are sufficient to insure that BellSouth provides timely services to ALECs. Measurements and remedies are necessary in order to insure that the services provided to ALECs are at parity with the services BellSouth provides to itself and its affiliates and to insure that the industry is open to competition. Improved OSS functionality, enhanced performance measurements, and appropriate performance standards and remedies will be critical factors in enabling ALECs to enter the Florida local market, particularly the residential market.

The performance measurement plan adopted by this Commission should be comprehensive, because significant gaps in coverage can make it extraordinarily difficult and time-consuming to detect and deter below-parity performance. In addition to adopting a comprehensive set of measures that covers all aspects of ALEC and BellSouth activities, this Commission should adopt a self-executing remedy plan designed to incent BellSouth to meet its obligations under the Telecommunications Act of 1996 to provide ALECs with parity service and open its local market to competition.

Respectfully submitted this 30~~th~~ day of May, 2001.



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