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June 11, 2001

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VIA HAND DELIVERY

ROBERT M. C. ROSE OF COUNSEL

Blanca S. Bayo, Director Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0862

Re:

Source One Communications, Inc.;

Revised Florida Price List Our File No. 34095.01

Dear Ms. Bayo:

Pursuant to Rule 25-24.825 Florida Administrative Code, enclosed please find the original and ten copies of the following sheets revising the Price List which are filed on behalf of Source One Communications, Inc.:

Revised Sheet No. 2

Revised Sheet No. 7

Revised Sheet No. 9

Thank you for your cooperation regarding this matter. Should you have any questions or comments regarding the enclosed, please feel free to call.

Sincerely,

For The Firm

COM JRJ:dcr FCR LEG

APP CAF

PAI RGO Enclosures cc:

Ms. Toni McCoy

Source One/PSC Clerk4.ltr

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

Florida Price List No. 1 4th Revised Sheet No. 2 Cancels 3rd Revised Sheet No. 2

CHECK SHEET

The sheets listed below, which are inclusive of this Price List, are effective as of the date shown at the bottom of the respective sheet (s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	ORIGINAL SHEET NO. I
2	3 RD REVISED SHEET NO. 2 * (T)
3	ORIGINAL SHEET NO. 3
4	ORIGINAL SHEET NO. 4
5	ORIGINAL SHEET NO. 5
6	ORIGINAL SHEET NO. 6
7	4 th REVISED SHEET NO. 7 * (I)
8	3 RD REVISED SHEET NO. 8
9	Ist REVISED SHEET NO. 9 * (I)

ISSUED: June 15, 2001

EFFECTIVE: June15, 2001

Florida Price List No. 1 4th Revised Sheet No. 7 Cancels 3rd Revised Sheet No. 7

SECTION 2 – RULES AND REGULATIONS

- 2.1 Undertaking of: Source One Communications, Inc.
- **2.2 Limitations:** Local Prepaid Phone Service Only. This does not include an extended local calling area, long distance or collect calls. In the event we are unable to block these calls, the customer is responsible for any and all charges incurred.
- 2.3 Liabilities of the Company: The Company and/or its dealers will be held "harmless" against claims or damages that arise from accidental disconnect, including, but not limited to, any inability to access 911.
- **2.4 Service Availability:** Service is to the residence and/or business only. The customer is responsible for maintaining the wiring and jacks along with his/her telephone within the agreed residence or business.
- 2.5 Interruption of Service: Non-Payment of Regulated Charges on a specified date, as agreed, will result in a disconnection of service. Any reconnection would involve a reconnection charge of \$25.00.
- 2.6 Deposits and Advance Payments: A one time Non-Refundable processing fee of \$20.00 will be due at the time of application along with the first month's prepaid phone service charge of \$29.95. (Payments can only be made in the form of cash, money order, cashiers check, Visa or Mastercard.).
- 2.7 Taxes: All applicable taxes will be billed monthly to the customer. Applicable taxes will not be collected along with the one time processing fee, and therefore the customer's first billing may appear slightly higher than originally quoted.
- **2.8 Billing Periods:** A customers billing period will begin on the actual date that the service was connected. Bills are due within 10 days of the date billed which is usually the 15th day of the month. If payment is not received by the due date, a \$5.00 late fee will be assessed. If payment in full is not received within 10 days of the due date, the Customers service will be subject to disconnection.
- 2.9 Refunds/Credits: A request for a refund or credit, for whatever the reason must be made in writing by the customer and mailed to: Source One Communications, Inc., 2320-B N. Monroe Street, Tallahassee, Fl. 32303. The request for the refund will be reviewed and the customer will either receive a credit, or an explanation as to why no credit is due. This notification will be given to the customer within 30 days of receipt of the actual request.
- 2.10 Service Installation: The maximum time frame when service will be installed to the customer shall be ten working days, excluding weekends and holidays. In the event service cannot be installed during the maximum ten-day time frame, the customer will be entitled to a full refund including any non-refundable processing fees. In the event that an ILEC has no facilities available, the company shall have a maximum of thirty working days excluding weekends and holidays to allow the ILEC reasonable time to provide such facilities.
- **2.11 Service Repair:** The maximum time frame for service repair will be 72 hours.
- **2.12 Grade of Service:** The customer will be provided with a basic voice grade line for local service. The customer will have access to 800 numbers, and 911 service where available. The customer's line will be toll restricted by way of blocking for the following. long distance, extended calling areas, directory assistance, operator assistance, collect calls, as well as 900 and 976 numbers.
- 2.13 Account Change: In the event a customer wishes to change the service or features provided at any time after the customer has placed an initial customer connection order, an account change fee of \$20.00 will be due at the time the change is requested. (N)
- **2.14 Account Transfer:** In the event a customer wishes to change service from one location to another, an account transfer fee of \$40.00 will be due at the time the change is requested. (N)

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 ADDITIONAL FEATURES

\$6.00 per month
\$6.00 per month
4
\$6.00 per month
\$12.00 per month
\$10.00 per month

4.1.1 CALLING PACKAGES

Basic –	Call Waiting, Voice Mail	\$14.00 per month
Standard-	Call Waiting, Caller ID	\$16.00 per month
Premier –	Call Waiting, Caller ID, Voice Mail	\$22.00 per month
Flex -	Call Waiting, Caller ID, Voice Mail, Return Call, and 3-Way Calling	\$32.00 per month

4.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Company's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

4.3 **DIRECTORY LISTINGS**

One listing, termed the initial listing, is included with each Customer's Service Request.

4.4 <u>ACCOUNT CHANGES OR TRANSFERS</u> (N)

Account Change Fee	\$20.00 (I)
Account Transfer Fee	\$40.00 (I)

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