

STATE OF FLORIDA

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DIVISION OF COMPETITIVE SERVICES  
WALTER D'HAESELEER  
DIRECTOR  
(850) 413-6600

## Public Service Commission

June 14, 2001

Mr. Herb Nold, Controller  
Protel, Inc.  
4150 Kidron Road  
Lakeland, FL 33811-1282

Dear Mr. Nold:

On May 1, the Commission received payment for the past due amount in full. However, as my April 12 letter stated, just paying the past due amount will not prevent the company's certificate from being cancelled. It was my understanding from you that you would write a letter requesting cancellation. However, it was my understanding from talking with Ms. Betty Sohlbert that the company had decided to keep its certificate active and would propose a settlement. As of this date, the Commission has only received payment of the 2000 Regulatory Assessment Fee, including statutory penalty and interest charges.

Please let me hear from you by June 29, 2001 and let me know how you wish to proceed. If you do not respond by June 29, it is my intention to go forward with a recommendation to fine Protel, Inc. \$1,000 for violation of Rule 25-4.0161, Florida Administrative Code. If you have any questions, just let me know. I can be reached at (850) 413-6502-voice, (850) 413-6503-fax, by internet e-mail at [pisler@psc.state.fl.us](mailto:pisler@psc.state.fl.us), or at the address below.

Sincerely,

A handwritten signature in cursive script that reads "Paula J. Isler".

Paula J. Isler, Research Assistant  
Bureau of Service Quality

Enclosure

cc: Docket No. 010412-TC  
Division of Legal Services (Elliott)

## **CANCELLATION OF THE CERTIFICATE**

- **Voluntary Cancellation** - In order to be granted a voluntary cancellation, the company must: 1) write a letter requesting cancellation of the certificate and explain why (such as no longer in the payphone business); 2) pay all past due charges in full; and 3) pay the 2001 Regulatory Assessment Fee (RAF) or provide a date certain that it will be paid (such as 30 days from the date of the Commission Order cancelling the certificate).
- **Involuntary Cancellation** - If the company does nothing to resolve this docket, the certificate will be cancelled on the Commission's own motion. All outstanding RAFs, including penalty and interest charges, will be turned over to the Comptroller's Office for collection. In addition, Rule 25-24.511(5), F.A.C., states that "Only one certificate per applicant will be granted. A new certificate will not be granted to any applicant who has previously had a certificate involuntarily cancelled." This means that if the company chooses this option, it could not reapply for a new certificate at a later date.

## **TO KEEP THE CERTIFICATE ACTIVE**

- Pay the past due RAF amount in full, including statutory penalty and interest charges, plus the fine imposed, after the Order is issued and the certificate will remain active. Just paying the past due amount will not prevent your certificate from being cancelled.
- Propose a settlement - All settlements must include the following elements:
  - 1) Docket number;
  - 2) A check for the past due amount in full. It should be noted that just paying the past due amount will not prevent your certificate from being cancelled;
  - 3) A statement that the company has taken steps to prevent future late payments of the regulatory assessment fees and what those steps are;
  - 4) A waiver of objection, which should state: The company agrees to waive any objection to the administrative cancellation of its certificate should it fail to pay in accordance with its settlement offer. If, however, there is a factual dispute as to the manner or level of compliance with any provision in the settlement, Commission staff will bring the matter to the Commission for consideration; and
  - 5) Make a specific monetary settlement.

Any settlement offer/correspondence should be addressed to Ms. Blanca Bayó, Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. The proposed settlement amount should **not** be paid at this time, instead only the past due regulatory assessment fee, plus penalty and interest charges should be paid. The settlement amount, if approved by the Commission, must be paid within 10 business days after the Commission Order is issued.