

# COIN-TEL Inc

DIVISION OF ADMINISTRATION

2001 JUL 2 720 West Long Avenue  
New Castle, PA 16101

FLORIDA PUBLIC SERVICE COMMISSION

# ORIGINAL

1-800-656-2937  
Phone (724) 657-1157  
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*JHR*

June 29, 2001

Ms. Blanca Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: Docket No. 010641-TC  
Coin-Tel, Inc. of Pennsylvania

*TG 7/6*

*CK 17667  
\$49.45-R  
12.50-P  
2.50-I  
6/29/01  
MC*

Dear Ms. Bayo:

Please allow this letter to serve as a formal proposal to settle the above referenced Docket No. with the Florida Public Service Commission. Our organization experienced rapid growth over the past year, and it appears as though the proper infrastructure had not been in place to support that growth. Over the past six months, several steps have been taken to ensure that proper staffing levels would be maintained within the company. I feel confident in assuring you that a delinquency on our part will surely be avoided in the future.

Should your organization have any additional concerns pertaining to the above, please do not hesitate to contact me at 800-656-2937 ext. 101. We look forward to continuing our business relationship with Florida.

Sincerely,



Brent Mayes  
President

COIN  
TEL

OFFICE  
JUL 05 2001

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- CAF \_\_\_\_\_
- CMP \_\_\_\_\_
- COM \_\_\_\_\_
- CTR \_\_\_\_\_
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DOCUMENT NUMBER-DATE

08214 JUL-55

FPSC-RECORDS & REPORTING