

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF STAFF WORKSHOP

TO

ALL PAYPHONE PROVIDERS

ALL INCUMBENT LOCAL EXCHANGE COMPANIES

ALL ALTERNATIVE LOCAL EXCHANGE COMPANIES

ALL OPERATOR SERVICE PROVIDERS

AND

ALL OTHER INTERESTED PERSONS

RE: Pay Telephone Problems in Confinement Facilities

ISSUED: July 18, 2001

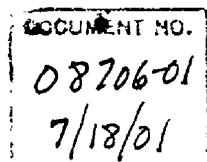
NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a workshop to which all persons are invited, at the following time and place:

9:30 a.m., Wednesday, August 29, 2001
Room 152, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

PURPOSE

There is an increase in the number of incidences in which inmates are unable to complete calls to alternative local exchange company (ALEC) customers from confinement facilities. The problem appears to be broad in scope and is not isolated to one telecommunications services provider or one facility.

The purpose of this workshop is to seek input regarding inmate pay telephone service, to determine the root cause of why the calls cannot be completed to an end user location served by an ALEC, to determine if 0+ calls made from pay telephones located outside



confinement facilities experience the same problem, and to explore the necessity for rulemaking.

Telecommunications companies that provide local exchange, pay telephone, or operator services are invited to participate. Participants should be prepared to explain how inmate calls are processed when the calls terminate at locations being served by a local exchange company (LEC) or ALEC, with particular emphasis on any differences in the process. Consideration should be given to data base queries and billing issues. In addition, participants should be prepared to describe processes that occur when 0+ calls are placed from non-inmate pay telephones to locations served by ALECs, and any differences in the handling of non-inmate and inmate 0+ calls.

A copy of the agenda may be obtained by contacting Ray Kennedy, Supervisor, Division of Competitive Services at (850) 413-6584, on or after August 22, 2001.

If you wish to comment but cannot attend the workshop, please provide your comments to Mary Anne Helton, Senior Attorney, Division of Legal Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, on or before August 24, 2001, specifically referencing Pay Telephone Problems in Confinement Facilities.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter and Chapters 25-4, 25-22, 25-24, and 28-106, Florida Administrative Code.

NOTICE OF STAFF WORKSHOP
UNDOCKETED
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By DIRECTION of the Florida Public Service Commission this
18th day of July, 2001.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

By: Kay Flynn
Kay Flynn, Chief
Bureau of Records and Hearing
Services

(S E A L)

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