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July 25, 2001

**BY HAND DELIVERY**

Ms. Blanca Bayó, Director  
Division of Records and Reporting  
Room 110, Easley Building  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

Re: Docket No. 010409-TP

Dear Ms. Bayó:

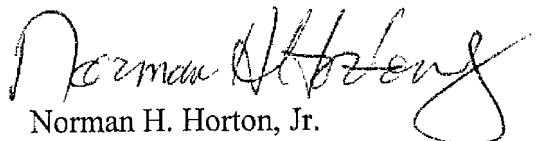
Enclosed for filing on behalf of Talk America, Inc. are the following documents:

1. An original and fifteen copies of Talk America, Inc.'s Amended Request for Temporary Protective Order; and
2. An original and one copy of Talk America, Inc.'s Notice of Service of Supplemental Responses to Florida's Citizens First Set of Request for Production of Documents.

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me in the enclosed self-addressed stamped envelope.

Thank you for your assistance with this filing.

Sincerely,

  
Norman H. Horton, Jr.

NHH/amb  
Enclosures

cc: Francie McComb, Esq.  
Steve Augustino, Esq.  
Parties of Record

DOCUMENT NUMBER-DATE

09071 JUL 25 2001

FPSC-COMMISSION CLERK

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Petition by the Citizens of )  
Florida to Investigate TALK.com Holding )  
Company and The Other Phone )  
Company for Willful Violation of )  
Rule 25-4.118, Florida Administrative )  
Code )  
\_\_\_\_\_ )

Docket No. 010409-TP  
Filed: July 25, 2001

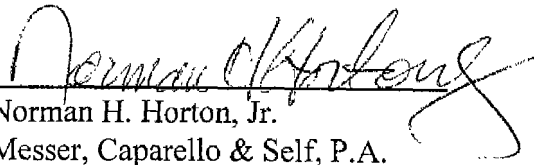
**TALK AMERICA, INC.'S AMENDED  
REQUEST FOR TEMPORARY PROTECTIVE ORDER**

Comes now Talk America, Inc., f/k/a Talk.com Holding Corp. d/b/a Network Services d/b/a The Phone Company and The Other Phone Company d/b/a Access One Communications ("Talk America" collectively) pursuant to section 364.183, Florida Statutes, and Rule 25-22.006(6) and amends its request for a temporary protective order filed July 23, 2001, and states:

1. On July 23, 2001, Talk America submitted objections and responses to the Citizens First Set of Request for Production of Documents at the same time, Talk America filed a Request for Temporary Protective Order as to the documents provided to Citizens.

2. Talk America has submitted additional documents responsive to Items 1 and 2 of the Production of Documents on July 25, 2001. These documents like the ones produced July 23, 2001, contain information regarding customers and the Company which is and should be treated as proprietary and confidential. Accordingly, Talk America would amend its Request for Temporary Protective Order filed July 23, 2001, to include the documents provided to the Office of Public Counsel on July 25, 2001.

Respectfully submitted

A handwritten signature in black ink, appearing to read "Norman H. Horton, Jr.", written over a horizontal line.

Norman H. Horton, Jr.  
Messer, Caparello & Self, P.A.  
215 S. Monroe Street, Suite 701  
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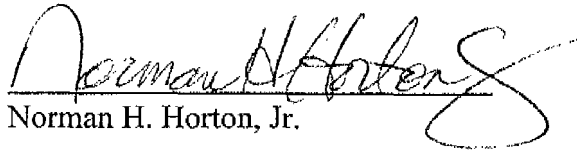
Attorneys for Talk America, Inc.

## CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copies of Talk America, Inc.'s Amended Request for Temporary Protective Order in Docket No. 010409-TP have been served upon the following parties by Hand Delivery (\*) and/or U.S. Mail this 25<sup>th</sup> day of July, 2001.

Mary Ann Helton, Esq.\*  
Division of Legal Services, Room 370  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Charles Beck, Esq.\*  
Office of Public Counsel  
111 West Madison Street, Room 812  
Tallahassee, FL 32399-1400

  
Norman H. Horton, Jr.