

#### TELECOM CERTIFICATION & FILING, INC.

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August 6, 2001

#### VIA FEDERAL EXPRESS

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Road Tallahassee, FL 32399-0850

Re: Sonix4U, Inc. - Docket No. 010777

Dear Sir or Madam:

Per the direction of Ms. Toni McCoy, enclosed please find one original and six (6) copies of Sonix4U, Inc.'s Revised Interexchange Tariff.

At your earliest convenience, please date stamp the copy of this cover letter and return to me in the enclosed postage prepaid self-addressed envelope.

Should you have any questions or require additional information, please contact me at your convenience.

Sincerely,

Anel Encarnacion

Director, Business Affairs

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#### TITLE SHEET

#### FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Sonix4U, Inc. with principal offices at 24333 Southfield Road, Suite 103, Southfield, MI 48075. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Cristian Socianu, President 24333 Southfield Road, Suite 103 Southfield, MI 48075

# **CHECK SHEET**

Sheet 1 through 23 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION
1	Original
2	Original
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Section 2 Rules and Regulations
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Section 4 Rates

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# **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

D - Delete or Discontinue

I - Change Resulting in an Increase to a Customer's Bill

M - Moved from Another Tariff Location

N - New

R - Change Resulting in a Reduction to a Customer's Bill

T - Change in Text or Regulation but No Change in Rate or Charge

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# TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the FLAPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FLAPSC follows in their tariff approval process, the most current sheet number on file with the FLAPSC is not always the tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- **C.** <u>Paragraph Number Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).1.

2.1.1.A.1.(a).1.(i).

2.1.1.A.1.(a).1.(i).
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D. <u>Check Sheets</u> - When a tariff filing is made with the FLAPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FLAPSC.

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### PRELIMINARY STATEMENT

# **Applicability**

Applicable to business and residential, individual and party line, flat rate exchange service.

### **Territory**

Within the base rate areas of all exchanges serviced between and within all latas located in the State of Florida.

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#### **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

Access Line - An arrangement which connects the customer's location to the Company's Underlying Carrier(s) network switching center.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable the customer to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Sonix4U, Inc.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for both payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

Evening - From 5:00 p.m. up to, but not including 11:00 p.m. local time Sunday through Friday.

FLAPSC - Florida Public Service Commission.

Holidays - The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Veterans' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, and Christmas Day.

**Night/Weekend** - From 11:00 p.m. up to, but not including, 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to, but not including 5:00 p.m. Sunday.

**Underlying Carriers** - Those FLAPSC approved telecommunications service providers whose services the Company resells to its customers under the provisions of this tariff.

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#### **SECTION 2 - RULES AND REGULATIONS**

### 2.1 Undertaking of Company

The Company's Underlying Carrier(s) facilities are furnished for telecommunications originating at specified points within the State of Florida under terms of this tariff.

The Company operates, and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. When authorized by the customer, the Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a customer's location to the Company's Underlying Carrier(s) network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer time basis, and are available 24 hours per day, seven days per week.

#### 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All services provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service, except with the express consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

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### 2.2 <u>Limitations</u> (contd.)

- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 The Company's resellers and rebillers must have a Certificate of Public Convenience and Necessity as an Interexchange Carrier form the FLAPSC.

### 2.3 <u>Liabilities of the Company</u>

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring due to the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
  - 2.3.2.A Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's Underlying Carrier(s) facilities.
  - 2.3.2.B All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

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### 2.4 Interruption of Service

2.4.1 Credit allowances for the interruption of service, which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired.

Before giving such notice, the customer shall ascertain that the trouble is not being caused by an action or omission by the customer within the customer's control, or is not due to the wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.

- 2.4.2 For the purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.4.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the fixed monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit =  $\underline{A}$  x B  $\overline{720}$ 

"A" -- outage times in hours

"B" -- total fixed monthly charge for affected facility

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### 2.5 <u>Disconnection of Service By Carrier</u>

- A. The carrier may discontinue for any of the following reasons:
  - 1. Non payment of bills;
  - 2. Tampering with the Company's property;
  - 3. Vacation of the premises by subscriber;
  - 4. Violation of rules, service agreements, or filed tariff;
  - 5. Use of subscriber equipment which adversely affects the Company's service to its other subscribers;
  - 6. Fraudulent obtaining or use of service;
  - 7. Unlawful use of service or use of service for unlawful purposes.
- B. Except in case of danger to life or property, fraudulent use, impairment of service, or violation of law, the carrier will, prior to disconnection, mail written notice of the pending disconnection to the subscriber. The Company will not disconnect service prior to the eighth business day following mailing of the notice. In the alternative, the Company may provide delivered notice and disconnect not prior to 5:00 p.m. of the next business day.

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### 2.5 <u>Disconnection of Service By Carrier</u> (cont'd)

C. Before service is disconnected, the Company will make a good faith effort, by two (2) attempts during reasonable hours, to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefor. The Company will maintain a log or record of the attempts, showing the telephone number called and the time of call. In the alternative, the Company may provide personal notice.

Telephone or personal contact need not be attempted when the Company has attempted such contact in any two billing periods during a consecutive twelve (12) month period and the Company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.

- D. All notices of delinquency or pending disconnection will include details pertinent to the situation and describe how the subscriber can make contact with the Company to resolve any differences. All notices must accurately state amounts owing for service(s) which are subject to disconnection. A new notice will be required in cases where information is incorrect.
- E. Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the Company cannot reestablish service on the same or following day.
- F. When the Company has reason to believe service is to other than the subscriber of record, the Company shall undertake reasonable efforts to inform occupants of the service address of the impending disconnection. In this case, at the request of the service users, a minimum period of five (5) working days will be allowed to permit the service users to arrange for continued service.

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### 2.5 <u>Disconnection of Service By Carrier</u> (cont'd)

- G. Where service is provided to a hospital, medical clinic with resident patients, or nursing home, notice of pending disconnection shall be provided to the secretary, Florida State Department of Social and Health Services, as well as to the subscriber. Upon request from the secretary or designee, a delay in disconnection of no less than five (5) business days from the date of notice will be allowed so that the department may take whatever steps are necessary in its view to protect the interests of the resident patients.
- H. Service will not be totally disconnected while a subscriber is pursuing any remedy or appeal provided for by Commission rules, provided any amounts not in dispute are paid when due.
- I. Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the Customer has been made as provided for in the price list of the carrier.
- J. During temporary disconnections for non-payment of a residential subscriber's local service access to 911 will be maintained.

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### 2.6 Suspension-of-Service Guidelines

Service will be suspended without notice in the following situations:

- b. The customer obtained service fraudulently; or
- b. A safety hazard is found on the customer's premises.

#### 2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

#### 2.8 **Billing Periods**

The customer will receive a bill after the thirty (30) day cycle.

### 2.9 Understanding Your Bill

The customer's bill will outline specific charges or adjustments for the Company's services.

#### 2.10 Pay By Mail

A return envelope is included with each Customer's bill. If the return envelope is unavailable, Customers should contact the Customer service telephone number indicated on the bill for the appropriate address.

#### 2.11 Lost Bills

If a bill is lost, the Customer should call the Company's service representative or the Company's designated billing agent for the amount due. Customers should be sure to include their account number, name, address and telephone number with payment.

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### 2.12 **Special Promotional Offerings**

The Company may, from time to time, engage in special promotional trial service offerings of a limited duration (not to exceed ninety (90) days on a per Customer basis, for non-optional, recurring charges) designed to attract new Customers or to increase existing Customer awareness of the service. Special promotional trial service offerings will be offered on a non-discriminatory basis. Such offerings may be limited to certain dates, times and locations and made part if this tariff.

#### 2.13 <u>Billing Dispute</u>

In the event the customer is not satisfied with the Company's resolution of a billing dispute, the customer may make application to the FLAPSC for review and disposition of the matter.

#### 2.14 Forms of Payment

For the protection of the customer, customers should send checks or money orders payable in United States dollars with their account number, area code, and telephone number included. Cash should not be sent. Unless otherwise required by law, tariff or Commission order, partial payments received without customer direction will be prorated by the Company.

Alternate forms of payment include traveler's checks and bank drafts.

#### 2.15 Advanced Payments

The Company does not require an advanced payment from the Customer.

#### 2.16 Responsibility of the Company

The Company endeavors to provide the best long distance service possible at a fair and competitive price.

#### 2.17 Returned Check Charge

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

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#### 2.18 Frequency Restrictions

There are no frequency restrictions.

### 2.19 Credit for Incomplete Calls

When a Customer calls in or identifies that specific calls were incomplete, the Company's Customer Service department has the capability to credit the Customer's Card. In the event that the call was incomplete, the Company will automatically credit the Customer's Card.

### 2.20 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all Company services.

#### 2.21 Deposits

The Company does not require a deposit from the customer.

### 2.22 Taxes

All State and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

#### 2.23 Late Payments

The Company's service representative or the Company's designated billing agent should be contacted if a bill cannot be paid on time. Special payment arrangements may be possible in case of illness or other circumstances beyond one's control. Late payments may be subject to a late charge and/or may result in telephone service being suspended. A late fee of 1.5% monthly will be charged on any past due balances.

#### 2.24 Group Billing Service

Group Billing Service allows the Customer with more than one location to consolidate billing. Group Billing provides enhanced Customers bills with call summaries by NPA, time period and location.

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#### **SECTION 3 - DESCRIPTION OF SERVICES**

#### 3.1 <u>Usage Based Services</u>

The Company's charges are based on the actual usage of the Company's services, in addition to any special features and/or service options, utilized by the customer. Charges begin when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the Local Exchange Company sends a signal to the switch. Charges cease when either party (called or calling) hangs up. There is no charge for an incomplete call.

### 3.2 Long Distance Network Service Billing Procedures

The Company's Long Distance Network Service provides for the non-facilities based, switchless resale of the tariffed Software Defined Network (SDN) Service offered by various Underlying Carriers. This service is a custom designed private telecommunication network that combines the efficiencies and benefits of both switched and private line service to meet the specific requirements of customers needing to communicate between geographic locations within the State.

Each service customer is charged individually for each call on a conversation minute basis. Each call is measured and charged at the applicable rate for the initial sixty (60) second period or fraction thereof, and then at the applicable rate for each additional sixty (60) second period or fraction thereof. The minimum length of a call is sixty (60) seconds. See Section 4, Rates, for the applicable rate schedule.

Dedicated access circuits may be provided and billed by the local exchange company (LEC). Dedicated access channels may be purchased from carriers other than the LEC only in accordance with FLAPSC rules or if the special access channel is jurisdictionally interstate. Charges for the dedicated access channel are determined by the access provider.

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#### **SECTION 3 - DESCRIPTION OF SERVICES** (contd.)

#### 3.3 <u>Directory Assistance Service</u>

Directory Assistance Service is provided by Company's Underlying Carrier(s) to assist subscribers in obtaining telephone numbers.

### 3.4 Service Offerings

The service provided by the Company, through its Underlying Carrier(s), is one way dial in - dial out, multi-point telecommunications services, allowing the customer to originate calls through the network facilities of the Underlying Carrier(s). Customers may originate calls only in the city or cities where they have an active account. Access to the Company may differ dependent upon the type of exchange access service provided by the local exchange telephone company to the Underlying Carrier(s).

#### 3.4.1 Calling Card Service

- A. This service permits use of a Calling Card to access and pay for the Company's telecommunications services.
- B. Customers obtain the service by dialing an 800 number or other Access Codes to access the Company's network. The Customer is prompted by an automated voice response system to enter his/her PIN, and then to enter the terminating telephone number. The Company's processor tracks the call duration from when the call is answered by the Company's processor for rating purposes on a real time basis. Billing for all calls ends when the called party hangs-up.

#### 3.5 Availability of Service

The services provided through the Company, are available where equal access and the Billing Systems of its Underlying Carriers are provided.

#### 3.6 Locations of Service

The services offered by the Company are to be available statewide, where the long distance services of its Underlying Carriers are available. The services offered by the Company are not intended to be limited geographically.

#### **SECTION 3 - DESCRIPTION OF SERVICES (contd.)**

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### 3.7 <u>Timing of Calls</u>

- 3.7.1 Long distance usage charges are based on usage of the Company's service. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when the either party "hangs up" thereby releasing the network connections.
- 3.7.2 Minimum call duration and usage measurement and rounding for debiting purposes is specified on a per-product basis in the rate section of this tariff.
- 3.7.3 There is no charge applied for incomplete calls.

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#### **SECTION 4 - RATES**

### 4.1 Long Distance Network Usage Rates

- 4.1.1 The calls placed through the Company are rated using one of the following schedules. If the total charge includes a fraction of a cent, the fraction is rounded to the next whole cent (e.g., \$4,101.345 would be rounded to \$4,101.35).
- 4.1.2 Day, Evening and Night rate periods apply to Long Distance Network usage. The rates apply for all days of the week including holidays. The Day rate period is 8:00 a.m. to, but not including, 5:00 p.m., Monday through Friday and 5:00 p.m. to, but not including, 11:00 p.m. Sunday. The Night/Weekend Rate period is 11:00 p.m. to, but not including, 8:00 a.m. Monday through Sunday, all day Saturday, and from 8:00 a.m. to, but not including, 5:00 p.m. Sunday. For New Year's Day (January 1), Martin Luther King Jr.'s Day, President's Day, Veteran's Day, Memorial Day, Independence Day (July 4), Labor Day, Columbus Day, Thanksgiving Day and Christmas Day (December 25), the Evening Rate applies.

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### **SECTION 4 - RATES** (contd.)

### 4.2 Long Distance Network Usage Rates (Cont'd)

### 4.2.1 Florida Intrastate Interlata Rates

<u>DAY</u>		<u>EVE</u>		<u>NIGHT</u>	
First	Add'l	First	Add'l	First	Add'l
\$0.05/ min.	\$0.05/min.	\$0.05/min.	\$0.05/min.	\$0.05/min.	\$0.05/min.

### 4.2.2 New York Intrastate Intralata Rates

<u>DAY</u>		<u>EVE</u>		<u>NIGHT</u>	
<u>First</u>	Add'l	First	<u>Add'l</u>	First	Add'l
\$0.05/ min.	\$0.05/min.	\$0.05/min.	\$0.05/min.	\$0.05/min.	\$0.05/min.

### 4.2.3 Calling Card Rates

<u>DAY</u>		<u>EVE</u>		<u>NIGHT</u>	
First	<u>Add'l</u>	First	Add'l	First	<u>Add'l</u>
0.14/min.	0.14/min.	0.14/min.	0.14/min.	0.14/min.	0.14/min.

### 4.2.3.1 Calling Card Connection Charges

Customers will be charged the following connection charge per call.

Connection Charge

\$0.50

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# **SECTION 4 - RATES** (contd.)

#### 4.3 <u>Directory Assistance Service</u>

Customers will be debited at the following per call charge for each directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

Per Call Charge

\$0.75

# 4.4 Monthly Service Charge

Customers will be charged the following monthly service charge.

Monthly Service Charge:

\$4.95

### 4.5 Toll Free Monthly Service Charge

Customers will be charged the following monthly service charge per account.

Monthly Service Charge:

\$2.00

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### **SECTION 4 - RATES** (contd.)

### 4.6 Exemptions and Special Rates

4.6.1 Discount for Hearing Impaired Customers:

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.6.2 Operator Assistance for Handicapped Persons:

Operator station surcharges will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.

4.6.3 Directory Assistance for Handicapped Persons:

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

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