

ORIGINAL

# The Helein Law Group, P.C.

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Technology  
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Complex Litigation  
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August 7, 2001

## VIA FIRST CLASS MAIL

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Gerald Gunter Building  
Tallahassee, FL 32399-0850

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**RE: America's Tele-Network – Supplement to Its Final Revised Report on Settlement Compliance Ordered by PSC-01-1035-AS-TP regarding Docket Nos. 001066 and 001813**

Ladies and Gentlemen:

On behalf of America's Tele-Network ("AT-N" or "Company"), its attorneys hereby file the original and ten (10) copies of AT-N's Supplement to Its Final Revised Report on Settlement Compliance Ordered by PSC-01-1035-AS-TP regarding Docket Nos. 001066 and 001813.

This document serves to provide the Florida Public Service Commission ("FPSC") with the verification of America's Tele-Network's final customer settlements in Florida. The Company has settled all outstanding complaints against it in the State and respectfully requests that the Commission close the docket for this proceeding.

In compliance with the settlement agreement and staff request, the company confirms the following point:

- The Florida complaints set forth in Docket Nos. 001066 and 001813 have been satisfactorily resolved with full compensation given to the customers for the disputed amounts. As staff is aware, some of these complaints did not involve AT-N. These complaints were investigated and referred to the proper sources when possible. A list confirming the closure of these final complaints is attached.

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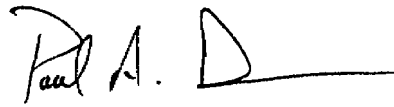
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FPSC-COMMISSION CLERK

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Based upon the above representations, the Company respectfully reiterates its request that the Commission close Docket Nos. 001066 and 001813. If the Commission has any questions or requires further information, it should feel free to contact the undersigned at the Helein Law Group.

An extra copy of this transmittal is enclosed. Please date-stamp it and return it to the undersigned in the addressed, postage-paid envelope. If there are any questions regarding this particular correspondence, please do not hesitate to contact the undersigned.

Respectfully Submitted,

A handwritten signature in black ink that reads "Paul A. D." followed by a long horizontal line extending to the right.

Paul A. Dean  
Regulatory Counsel

Enclosure

Case No.	Customer Name	Customer Number	Received	Closed
317055T	Anna-Marie Eaton	813-659-2774	05/08/2000	04/24/2001
331849T	Verna Burgess	954-437-1740	08/22/2000	1/26/2001
340160T	Olga Rodriguez	954-894-4318	10/10/2000	1/18/2001
345741T	Elvin G Braman	850-233-0097	11/14/2000	12/21/2000
330876T	Ralph S Antonucci	954-722-2067	8/15/2000	04/24/2001
334667T	James Eaton	850-494-9447	09/08/2000	04/24/2001
334804T	Dionisio Suarez	305-285-1862	09/08/2000	04/24/2001
334819T	Carol An	954-720-5080	09/11/2000	04/24/2001
335422T	Armando Vazquez	305-621-5369	09/12/2000	04/24/2001
337752T	Martinez, Manglard & Diez-Arguell	407-381-4123	09/26/2000	04/24/2001
338260T	Ken Hubbard	407-227-6856	09/28/2000	04/24/2001
339129T	Albert Jervis	407-521-7719	10/03/2000	04/24/2001
339220T	Joe Spring	850-981-1396	10/04/2000	04/24/2001
340003T	Jose Cruz	954-964-3971	10/09/2000	04/24/2001
341127T	Marina Barros	305-380-0850	10/16/2000	04/24/2001
340222T	Pedro Gonzalez	305-624-3236	10/16/2000	04/24/2001
340225T	Brionni B Berlanga	954-432-8823	12/13/2000	04/24/2001
349595T	Nestor Ramirez	305-826-8033	12/11/2000	04/24/2001
347340T	Robert E Daege	352-489-1403	11/28/2000	04/24/2001
350073T	Guy Martin	954-926-2299	12/13/2000	04/24/2001
350439T	Darrel Mulzac	407-826-0645	12/15/2000	04/24/2001
350725T	Anne Grossbart	954-426-0456	12/13/2000	04/24/2001
355133T	Belinda Enris	904-786-6922	01/11/2001	No acct. found
357674T	Jimie Atkins	904-786-2240	01/24/2000	5/24/2001
358900T	Sharon Hilton	904-396-4572	01/30/2001	5/24/2001
359599T	Eduardo Lobo	305-83-5937	02/01/2001	03/18/2001
360721T	Andres Delvalle	727-321-479	02/07/2001	07/26/2001
360840T	Abraham Lestz	954-749-7106	02/07/2001	No acct. found
360854T	Edward Browning	407-359-8858	02/07/2001	07/20/2001
361721T	Alan Duffin	305-652-1984	02/12/2001	5/24/2001
361836T	Tele USA Marketing Inc	305-649-9556	02/12/2001	07/17/2001
363113T	Walter Fridley	407-32-0959	02/19/2001	03/9/2001
363973T	Carlos Estrada	813-247-1139	02/22/2001	3/2/2001

364137T	Maria Penagos	954-485-8341	02/23/2001	5/24/2001
366596T	Marta Delgado	305-698-0374	03/07/2001	04/24/2001
378424T	Jack Sponder & Heisete	561-447-6929	05/07/2001	04/24/2001
380881T	Delia Brandt	305-270-9072	05/22/2001	04/24/2001
382436T	William Wurster	561-499-4404	06/01/2001	04/24/2001
383856T	No Account Found	954-776-7136	06/08/2001	04/24/2001
386468T	Wilson Zelez	954-987-9815	06/22/2001	04/24/2001