

Telephone: Fax:

(850) 402-0510 (850) 402-0522

www.supratelecom.com

August 17, 2001

Ms. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 OI AUG 17 PM 4: 56

undockeded

Re: Response to Staff's 2001 ALEC Data Request

Dear Ms. Bayo:

Ren Supra Shelper

Enclosed please find the original and 5 redacted copies of Supra Telecommunications & Information Systems, Inc.'s response to staff's 2001 ALEC Data Request. Confidentiality is being claimed with respect to portions of the response and attachments 1 and 2.

We have enclosed a copy of this letter, and ask that you mark it to indicate that the original was filed, and thereupon return it to me. Copies have been served to the parties shown on the attached Certificate of Service.

Very truly yours,

Just H Sheefer For Bran Charles BRIAN CHAIKEN General Counsel

Supra Telecom

Enclosures

DOCUMENT NUMBER-DATE

10201 AUG 17 a

FPSC-COMMISSION CLERK

ATT.3



Supra Telecom		BellSouth®		Savings	
Product Description	Rates	Product Description	Rates	Monthly	Annual
Voice Mail*	Free*	MemoryCall	\$ 6.95	\$ 6.95	\$ 83.40
Local Long Distance*	Free*	Area Plus	\$ 30.00	\$ 30.00	\$ 360.00
Total Solution Plus	\$ 22.95	Area Plus Plan® with Complete Choice® Plan**	\$ 46.00	\$ 23.05	\$ 276.60
Total Solution Plus - 2 Lines Plan	\$ 38.30	Area Plus Plan® with Complete Choice® Plan - 2 Lines**	\$ 80.50	\$ 42.20	\$ 506.40
Total Solution Plus - 3 Lines Plan	\$ 52.90	Area Plus Plan® with Complete Choice® Plan - 3 Lines**	\$ 115.00	\$ 62.10	\$ 745.20
Residential Line with Caller Id	\$ 15.00	Residential Line with Caller Id	\$ 18.15	\$ 3.15	\$ 37.80
Internet Service with Unlimited Access	\$ 6.95	Internet Service with Unlimited Access	\$ 19.95	\$ 13.00	\$ 156.00
Inside wire maintenance	\$ 3.00	Inside wire maintenance	\$ 4.50	\$ 1.50	\$ 18.00
Residential Line*	\$ 9.60	Residential Line	\$ 10.65	\$ 1.05	\$ 12.60
Residential Line with Unlimited Local LD *	\$ 20.00	Residential Line with Area Plus®	\$ 32.00	\$ 11.75	\$ 141.00
Voice Mail*	Free*	Memory Call®	\$ 6.95	\$ 6.95	\$ 83.40
Anonymous Call Rejection*	\$ 2.00	Anonymous Call Rejection	\$ 3.00	\$ 1.00	\$ 12.00
Call Block*	\$ 3.00	Call Block	\$ 4.00	\$ 1.00	\$ 12.00
Caller ID Basic*	\$ 5.00	Caller ID Basic	\$ 7.00	\$ 2.00	\$ 24.00
Caller ID Deluxe*	\$ 6.75	Caller ID Deluxe	\$ 7.50	\$ 0.75	\$ 9.00
Call Waiting Basic*	\$ 4.00	Call Waiting Basic	\$ 5.15	\$ 1.15	\$ 13.80
Call Waiting Deluxe*	\$ 5.50	Çall Waiting Deluxe	\$ 6.00	\$ 0.50	\$ 6.00
Call Return*	\$ 3.60	Call Return	\$ 5.00	\$ 1.40	\$ 16.80
Call Forwarding*	\$ 3.00	Call Forwarding	\$ 4.00	\$ 1.00	\$ 12.00
Call Forwarding Deluxe*	\$ 2.70	Call Forwarding Deluxe	\$ 3.00	\$ 0.30	\$ 3.60
Flexible call forwarding*	\$ 3.00	Flexible call forwarding	Obsolete	Obsolete	0
Hunting Rollover Service*	\$ 4.50	Hunting Rollover Service	\$ 5.72	\$ 1.22	\$ 14.64
Privacy Manager*	\$ 3.00	Privacy Director	\$ 5.95	\$ 1.95	\$ 23.40
Remote Call Forwarding*	\$ 9.00	Remote Call Forwarding	\$ 12.00	\$ 3.00	\$ 36.00
Remote Call Forwarding -Additional Capacity	\$ 9.00	Remote Call Forwarding - Additional Capacity	\$ 12.00	\$ 3.00	\$ 36.00
Remote Activation of Call Forwarding	\$ 4.00	Remote Activation of Call Forwarding	\$ 5.20	\$ 1.20	\$ 14.40

Att.4



Residential Service

Customer Support

Employment

About Sepra

Contact Us

## Business Services

Order Online | Free Local Long Distance Call | Free Voice Mail | How to Use Features

Supra Telecom		BellSouth®	Savir	
Product Description	Rates	Product Description	Rates	Monthly
Voice Mail	Free	Memory Call®*	\$ 18.20	\$ 18.20
Total Solution Plus for Business with messaging 1 line Package	\$ 39.95	Complete Choice® for Business with messaging 1 line Package**	\$ 61.00	\$ 21.05
Total Solution Plus for Business with Messaging 2 Line Package	\$ 69.95	Complete Choice® for Business with Messaging 2 Line Package**	\$ 103.00	\$ 33.05
Total Solution Plus for Business with Messaging 3 Line Package	\$ 99.95	Complete Choice® for Business with Messaging 3 Line Package**	\$ 148.00	\$ 48.05
Total Solution Plus for Business with messaging 4 line package	\$ 129.95	Complete Choice® for Business with messaging 4 line package**	\$ 177.00	\$ 47.05
Flat Rate Business Line with Free Local LD and Voice Mail	\$ 23.30	BellSouth® Business Calling Plan 1***	\$ 64.10	\$ 40.80
Flat Rate Business Line with Caller ID and Free Local LD and Voice Mail	\$ 29.95	Flat Rate Business Line with Caller ID****	\$ 47.45	\$ 17.50
Internet Service with Unlimited Access	\$ 6.95	Internet Service with Unlimited Access	\$ 19.95	\$ 13.00
Inside wire maintenance	\$ 3.50	Inside wire maintenance	\$ 5.00	\$ 1.50
Caller ID Deluxe (Enhanced Caller ID)*	\$ 9.90	Caller ID Deluxe (Enhanced Caller ID)	\$ 17.00	\$ 7.10
Caller ID Number Delivery (Basic)*	\$ 7.00	Caller Id Number Delivery (Basic)	\$ 11.00	\$ 3.00
Call Waiting Deluxe*	\$ 5.60	Call Waiting Deluxe	\$ 7.00	\$ 1.40
Call Number ID Blocker*	\$ 4.05	Call Number ID Blocker	\$ 5.50	\$ 1.45
Call Selector*	\$ 4.00	Call Selector	\$ 5.50	\$ 1.50
Call Tracing*	\$ 4.50	Call Tracing	\$ 6.00	\$ 1.50
Call Return*	\$ 5.40	Call Return	\$ 6.50	\$ 1.10

Residential Service Page 2 of 2

Distinctive Ring I*	\$ 3.00	Ringmaster I	\$ 4.00	\$ 1.00	\$ 12.00
Distinctive Ring II*	\$ 4.00	Ringmaster II	\$ 6.00	\$ 2.00	\$ 24.00
3-way Calling*	\$ 3.60	3-way Calling	\$ 4.00	\$ 0.40	\$ 4.80
Repeat Dialing*	\$ 3.60	Repeat Dialing	\$ 4.00	\$ 0.40	\$ 4.80
Speed Calling*	\$ 2.70	Speed Calling	\$ 3.00	\$ 0.30	\$ 3.60
Call Selector*	\$ 3.60	Call Selector	\$ 4.00	\$ 0.40	\$ 4.80
Call Tracing*	\$ 3.60	Call Tracing	\$ 4.00	\$ 0.40	\$ 4.80
Customized Toll Restriction - Plan 1*	\$ 2.00	Customized Toll Restriction - Plan  1	\$ 2.50	\$ 0.50	\$ 6.00
Customized Toll Restriction - Plan 3*	\$ 2.00	Customized Toll Restriction - Plan 3	\$ 2.50	\$ 0.50	\$ 6.00
Customized Toll Restriction - Plan 4*	Free*	Customized Toll Restriction - Plan	Free <sup>/</sup>	\$ -	\$ -
Customized Toll Restriction - Plan 6*	Free*	Customized Toll Restriction - Plan	Free	\$ -	\$ -
Preferred Call Forwarding*	\$ 3.00	Preferred Call Forwarding	\$ 4.00	\$ 1.00	\$ 12.00
IntraLata Calls*	\$ 0.10	IntraLata Calls	\$ 0.25	\$ 0.15	NA

BIPCO is the registered owner of the following trademarks: BellSouth, Complete Choice, Area Plus, Ringmaster, Privacy Director and MemoryCall.

Comparison between Supra Telecom and BellSouth rates is for the purpose of compartive advertising only.

Home | Business Service | Customer Support | Employment | About Us |

Contact Us | Site Map | Order Online | Internet Service

webmaster@stis.com © Copyright 2000 Supra Telecom. All rights reserved.

Products with (\*) are included in the Total Solution Plus packages.
\*Voice Mail and Local Long Distance are free when you subscribe to Total Solution Plus or Business accounts.
\*\*BellSouth offer does not include Free Voice Mail (MemoryCall)

Mutiple line discount plan packages must contain the same line class of service and establish on the same service record.

Business Services Page 2 of 3

Enhanced Caller ID with Anonymous Call Rejection*	\$ 10.00	Enhanced Caller ID with Anonymous Call Rejection	\$ 18.00	\$ 8.00
Flexible Call Forwarding Deluxe*	\$ 8.10	Flexible Call Forwarding Deluxe	\$ 11.00	\$ 2.90
Flexible Call Forwarding With Audio Calling Name	\$ 9.90	Flexible Call Forwarding With Audio Calling Name	\$ 12.00	\$ 2.10
Call Forwarding Busy Line*	\$ 3.00	Call Forwarding Busy Line	\$ 4.75	\$ 1.75
Call Forwarding Don't Answer*	\$ 3,00	Call Forwarding Don't Answer	\$ 4.75	\$ 1.75
Customer Control Of Call Forwarding Don't Answer*	\$ 4.00	Customer Control Of Call Forwarding Don't Answer	\$ 8.00	\$ 4.00
Customer Control Of Call Forwarding Busy Line*	\$ 4.00	Customer Control Of Call Forwarding Busy Line	\$ 8.00	\$ 4.00
Call Forward Ring Control*	\$ 3.50	Call Forward Ring Control	\$ 4.75	\$ 1.25
Custom Toll Restriction (blocks 900, 976 calls)*		Custom Toll Restriction (blocks 900, 976 calls)		
Custom Toll Restriction (blocks International calls)	\$ 4.00	Custom Toll Restriction (blocks International calls)	\$ 5.00	\$ 1.00
Custom Toll Restriction (blocks International calls, 1+, 900 and 976 calls)	\$ 4.00	Custom Toll Restriction (blocks International calls, 1+, 900 and 976 calls)	\$ 5.00	\$ 1.00
Custom Toll Restriction (blocks 0, 0 plus, 900, 1 plus 555-1212, 411, 440, 976 e.t.c	\$ 4.00	Custom Toll Restriction (blocks 0, 0 plus, 900, 1 plus 555-1212, 411, 440, 976 e.t.c	\$ 5.00	\$ 1.00
Custom Toll Restriction (blocks calls to expanded local area (Prohibited on Total Solution Package)	\$ 4.00	Custom Toll Restriction (blocks calls to expanded local area (Prohibited on Total Solution Package)	\$ 5.00	\$ 1.00
Customized Code Restriction- Blocking of 976 calls	Free	Customized Code Restriction- Blocking of 976 calls	Free	\$ -
International Call Block	\$ 4.00	International Call Block	\$ 5.00	\$ 1.00
Privacy Manager	\$ 9.95	Privacy Director	\$ 12.00	\$ 2.05
Preferred Call Forwarding*	\$ 4.00	Preferred Call Forwarding	\$ 6.00	\$ 2.00
Remote Activation of Call Forwarding	\$ 8.00	Remote Activation of Call forwarding	\$ 10.00	\$ 2.00
Remote Call Forwarding (Local, Intralata, Interlata etc)	\$ 7.00	Remote Call Forwarding (Local, Intralata, Interlata etc)	\$ 9.00	\$ 2.00
Remote Call Forward Additional Capacity	\$ 7.00	Remote Call Forward Additional Capacity	\$ 9.00	\$ 2.00
Distinctive Ring 1*	\$ 7.90	Ringmaster 1	\$ 10.00	\$ 2.90
Distinctive Ring 2*	\$ 9.90	Ringmaster 2	\$ 12.00	\$ 2.10