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DIVISION OF LEGAL SERVICES NOREEN S. DAVIS DIRECTOR (850) 413-6199

Hublic Service Commizzion

September 7, 2001

Mr. Daniel Holmes Holmes Utilities, Inc. 760 Henscratch Road Lake Placid, FL 33852

Re: Docket No. 010403-WU, Staff Assisted Rate Case for Holmes Utilities, Inc.

Dear Mr. Holmes:

This will confirm that Commission Staff will hold a customer meeting at 6:00 p.m. on Wednesday, October 10, 2001. The location of the meeting will be the Highlands County Civic Center, 4509 George Boulevard, Sebring, Florida 33875. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least 14 calendar days' notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the staff report dated August 20, 2001 are enclosed. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at the Utility, 760 Henscratch Road, during its regular hours.

Sincerely,

Lorena Espinoza Staff Attorney

LE/tb

cc: Division of Economic Regulation (Rendell, Fitch, Biggins)

Division of Commission Clerk and Administrative Services (010403-WU)

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