

ORIGINAL

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COMMISSION  
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September 20, 2001

Blanca S. Bayo, Director  
Division of Records & Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Betty Easley Building, Room 110  
Tallahassee, FL 32399-0850

**Via Hand Delivery**

Re: Docket No. 950387-WS  
Application for a rate increase for North Ft. Myers Division in Lee County by  
Florida Cities Water Company – Lee County Division

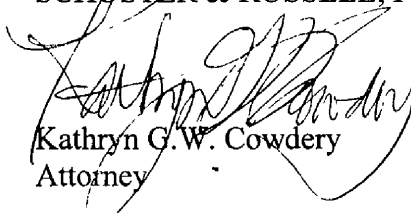
Dear Ms. Bayo:

Pursuant to Order No. PSC-01-0945-FOF-SU, enclosed on behalf of Florida Cities Water  
Company are an original and fifteen (15) copies of a refund report.

Please acknowledge receipt of the foregoing by stamping the enclosed extra copy of this  
letter and returning same to my attention.

Sincerely,

RUDEN, McCLOSKEY, SMITH,  
SCHUSTER & RUSSELL, P.A.

  
Kathryn G.W. Cowdery  
Attorney

APP \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM 3 KGC/lv  
CTR \_\_\_\_\_ Enclosures  
EGR \_\_\_\_\_  
LEG \_\_\_\_\_  
OFC 1 cc: Tricia Merchant (via hand delivery)  
PAI \_\_\_\_\_ Ralph Jaeger (via hand delivery)  
RGO \_\_\_\_\_  
SEC 1  
SER \_\_\_\_\_  
OTH \_\_\_\_\_

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FORT LAUDERDALE ■ MIAMI ■ NAPLES ■ PORT ST. LUCIE ■ SARASOTA ■ ST. PETERSBURG ■ TALLAHASSEE ■ TAMPA ■ WEST PALM BEACH

September 20, 2001

Florida Public Service Commission  
2450 Shurmond Oak Blvd.  
Tallahassee, FL 32399

**Florida Cities Water  
Company**  
4837 Swift Road,  
Suite 100  
Sarasota, Florida  
34231

Re: Docket 950387-SU North Ft. Myers Refund – Fourth  
Report

Tel 941 925 3088  
Fax 941 924 7203

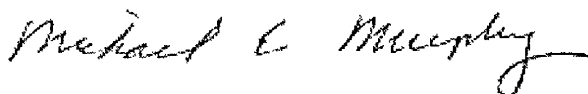
In accordance with the April 16, 2001 Order, a refund of \$1,030,401.16, including interest of \$183,502.31 was calculated for former customers of the North Ft. Myers Division of Florida Cities Water Company. Refunds and interest were calculated in accordance with the Order and Rules for Refunds.

Refund checks were mailed to 2,117 customers on the system as of November 13, 1999 on May 16, 2001 in accordance with the Order. These refund checks totaled \$745,897.64, including interest of \$132,839.13.

Additionally during May the Refund was advertised, on May 3, 10, 17 and 24 in the Ft. Myers News-Press, in accordance with the Order. Former customers who did not receive a refund check because they were not on the system as of November 13, 1999 will have their refund calculated, with interest, and a refund check will be mailed to them in accordance with the Order. As of September 20, 2001, 27 customers have contacted us regarding a refund and as a result additional refund checks, including interest; totaling \$5,416.55 have been mailed.

As of September 20, 2001, 2,144 checks totaling \$751,314.19 have been issued. As of August 31, 2001, 2,093 checks totaling \$741,393.13 had cleared the bank account. As of September 20, 2001, 17 checks, totaling \$3,651.62, have been returned as undeliverable and are in the process of being investigated to determine if a better address can be located. As of September 20, 2001, a total of 99% of the checks mailed have either cleared the bank or been returned as undeliverable.

If there are any questions or anything further is required, please call. We will provide our final report to the FPSC around October 20, 2001.



Michael E. Murphy, VP  
Florida Cities Water Company

DOCUMENT NUMBER-DATE

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