

ORIGINAL

DISTRIBUTION CENTER

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October 4, 2001

Secretary
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Florida 32399-0850

Re: Notification of transfer of ICG Telecom Group, Inc.'s long distance telephone customers to TTI National, Inc.

Dear Sir or Madam:

ICG Telecom Group, Inc. ("ICG") and TTI National, Inc. ("TTI"), hereby notify the Florida Commission ("Commission") of the pending transfer of ICG's long distance telephone customers to TTI. This transfer will affect approximately 7 customers in the state of Florida. The customer transfer has been approved by the United States Bankruptcy Court for the District of Delaware and is being done in compliance with a recently enacted rule (47 C.F.R § 64.1120(e)) of the Federal Communications Commission ("FCC") governing sales and transfers of carriers' customer bases.

ICG, a Colorado corporation, holds authority to provide local exchange and interexchange telecommunications service in Florida. TTI, a Delaware corporation, is an operating subsidiary of WorldCom, Inc. and holds authority to provide interexchange telecommunications services in Florida.

As discussed above, the transfer is being accomplished in full compliance with FCC rules governing transfers of carriers' customer bases. Attached are copies of the customer notification letters that were sent to all ICG long distance customers per the requirements of the FCC, 47 C.F.R §64.1120(e)(3).

Telecommunications customers and the general public will realize significant benefits from the transfer of ICG's long distance customers to TTI. This transaction will neither disrupt service nor cause inconvenience or confusion to customers. The customers have been notified of the transaction and their alternative to choose another carrier within 30 days if they so choose. There will be no change in the quality of service provided to customers, as their service will be provided by an experienced and qualified carrier. Additionally, at the inception of transition, the rates will remain the same for a reasonable period of time and no changes in rates will be made without required notice. Hence the public interest is served by TTI's managerial, technical and financial ability to assume full provision of service to ICG's long distance customer base.

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FPSC-COMMISSION CLERK

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ICG and TTI have included an extra copy of this notification letter, as well as a self-addressed, stamped envelope. Please stamp and return the extra copy to confirm your receipt. If you have any questions or require additional information, please contact Amy Hartzler at (303) 414-5903 or Leigh Ann Cox at (601) 460-8968

Sincerely,



Amy Hartzler
Senior Director, Business & Government Affairs
ICG TELECOM GROUP, INC.



George Hampton
Vice President
TTI NATIONAL, INC.



September 26, 2001

Dear ICG Communications Long Distance Service Customer:

This letter serves as notice that ICG Telecom Group Inc., has entered into an agreement to transfer its long distance customer base to TTI National, Inc., a wholly owned subsidiary of WorldCom, Inc.

What Does This Mean To You?

Effective October 29, 2001, ICG will no longer be serving as your long distance carrier for 1+ direct dial intrastate, interstate and international calling, toll free and calling card services. TTI National offers a convenient package of quality long distance services at the same rates as those you have been receiving from ICG, via the WorldCom network. **This move will not impact your local dialtone service or any dedicated access service you may currently have with ICG.**

Concurrent with this decision, ICG has taken the steps necessary to ensure that you will continue to receive quality long distance service, without interruption and without any action needed on your part. Within the next week you will receive a letter from TTI National that will explain what will be occurring with your long distance service beginning on October 29, 2001, or soon thereafter.

ICG will continue to serve and bill customers who have purchased local dialtone and special access services from ICG directly; this may include long distance usage up to the actual date of conversion to TTI National long distance service. TTI National will begin billing for charges associated with your 1+ direct dial intrastate, interstate and international calling, toll free and calling card services once your transition is complete.

If you currently have an ICG calling card, you will receive a new TTI National Calling Card by November 15, 2001. You may begin using it immediately. Please be advised that your ICG calling card will be deactivated on November 30, 2001.

Of course, you are under no obligation to take service from TTI National; if you choose, you may select another company to handle your long distance calls. We recommend that you choose a replacement carrier before October 29, 2001.

Where Do You Go With Questions?

We are confident that you will be pleased with TTI National as your economic long distance service provider. If you have any questions, please contact our National Customer Care Center at 1-888-424-4440 for assistance, Monday through Friday from 8:00 a.m. until 5:00 p.m. (EST). Additional information concerning TTI National, its products, services and rates will be mailed to you from TTI National under separate cover. We thank you for your support and wish you continued business success. We have enjoyed being your long distance service provider.

Sincerely,

A handwritten signature in black ink, appearing to read 'Brian Cato', written in a cursive style.

Brian Cato
Senior Vice President – Customer Care
ICG Communications, Inc.



September 28, 2001

As you know, TTI National will be replacing ICG Telecom Group, as your long distance service provider starting October 29, 2001 or shortly thereafter. TTI National offers a convenient package of quality services at the same rates for dial 1+ , toll free and calling card service you were receiving from ICG. Enclosed is the General Service Agreement that details general rates and charges (including the rate change notification process) and terms and conditions. You will not be responsible for any carrier change charges associated with this transfer. However, if a fee is imposed by your local phone company, TTI National will issue a credit for the charge. To request credit, please have your local phone bill handy (showing the PIC Change Charge) and call TTI National Customer Service at 1- 800-893-5094.

Of course, you are under no obligation to take service from TTI National; you may select another company to handle your calls. Please note that unless you choose another provider before October 29, 2001, the transfer to TTI National will occur regardless of any freeze you may have on your account. The freeze will be lifted in order to effectuate the transfer and you will need to contact your local phone company in order to establish a new freeze. You will receive a letter confirming transfer of services to TTI National.

Making a long distance phone call with TTI National is easy. Call anywhere in the United States by dialing 1+ area code + number. No special access numbers are needed. And, if you call internationally, you'll benefit from our high-quality international outbound service, which is available automatically with your TTI National long distance service.

If you have toll free numbers through ICG, the Resp Org (responsible organization) for those numbers will be changing to TTI National. See below for these numbers if applicable. This transfer will take place automatically, starting on October 29, 2001 or shortly thereafter. If you choose another provider, you will need to make arrangements with that provider, prior to October 29, 2001. If you do not choose another provider, your toll free number (s) will automatically transfer to TTI National.

If you currently have an ICG Calling Card, you will receive a new TTI National Calling Card within two weeks of the transfer of your account. You may begin using it immediately. Rates are the same for domestic usage. If you require international calling with your calling card, you must request that service. A surcharge may apply to international calls. Please be advised that your existing ICG calling card will be deactivated on November 30, 2001.

The professional customer service team at TTI National is equipped to assist you with questions about your new long distance service or monthly billing after October 29, 2001. Should you require assistance, please contact TTI National Customer Service at 1-800-893-5094. Questions on services prior to October 29 should be directed to ICG at 1-888-424-4440.

We look forward to serving you at TTI National, your single source for reliable communications services. We appreciate your business.

Sincerely,

TTI National, Inc.



October 4, 2001

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