State of Florida



Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: November 1, 2001

TO: Docket File

FROM: Mary Anne Helton, Senior Attorney, Division of Legal Services

RE: Docket No. 000824 El. ERC B. C.

Docket No. 000824-EI - FPC Rate Case RE:

Affixed is the notice that Florida Power Corporation included in its customers' bills noticing the customer service hearings for its upcoming rate proceeding.

Beverlee DeMello cc:

> Connie Kummer Jay Revell

Notice of PUBLIC HEARINGS

The Florida Public Service Commission will hold public hearings as a part of its investigation of Florida Power Corporation's rates and charges. The purpose of these hearings is to provide customers of Florida Power an opportunity to testify before the Commission on the quality and adequacy of service provided by Florida Power and other appropriate matters. Please see reverse side for information on locations and times for hearings.



Public hearings will be held at the following times and locations.

RIGINAL

November 28, 2001-6:00 p.m.

City Commission Chambers City Hall, 2nd Floor 401 Park Avenue South Winter Park, FL 32789

January 7, 2002-1:30 p.m.

Florida Public Service Commission Betty Easley Conference Center, Room 148 4075 Esplanade Way Tallahassee, FL 32399

January 23, 2002-12:00 p.m.

Harborview Center 300 Cleveland Street Clearwater, FL 33755

January 23, 2002-6:00 p.m.

City Council Chambers City Hall, 2nd Floor 175 5th Street North St. Petersburg, FL 33701

Customers who wish to present testimony are urged to appear at the beginning of the hearing, since the hearing may be adjourned early if no witnesses are present to testify.



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