

FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER SERVICE HEARINGS

TO

FLORIDA POWER & LIGHT COMPANY
FLORIDA INDUSTRIAL POWER USERS GROUP
OFFICE OF PUBLIC COUNSEL
THOMAS P. AND GENEVIEVE E. TWOMEY
SOUTH FLORIDA HOSPITAL & HEALTHCARE ASSOCIATION
PUBLIX SUPER MARKETS, INC.

AND

ALL INTERESTED PERSONS

DOCKET NO. 001148-EI

RE: REVIEW OF THE RETAIL RATES OF
FLORIDA POWER & LIGHT COMPANY

ISSUED: November 5, 2001

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and service of Florida Power & Light Company. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Volusia County 12:00 - 3:00 p.m., Thursday, November 29, 2001
City Commission Chambers, 2nd Floor, City Hall
301 South Ridgewood Avenue
Daytona Beach, FL 32114-4976

Brevard County 6:00 - 9:00 p.m., Thursday, November 29, 2001
Brevard County Governmental Center
Building C, 2nd Floor, Space Coast Room
2725 Judge Fran Jamieson Way
Melbourne, FL 32940-6605

DOCUMENT NUMBER-DATE

13953 NOV-5

FPSC-COMMISSION CLERK

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Manatee County 12:00 - 3:00 p.m., Tuesday, December 11, 2001
Terrace Building, Room 101, 10th Floor
101 S. Washington Boulevard
Sarasota, FL 34236-6940

Lee County 6:00 - 9:00 p.m., Tuesday, December 11, 2001
Radisson Inn, Manatee Room
12635 South Cleveland Avenue
Ft. Myers, FL 33907-3806

Dade County 12:00 - 3:00 p.m.; 6:00 - 9:00 p.m.
Wednesday, December 12, 2001
Crowne Plaza Hotel, Miami International Airport
950 N.W. LeJeune Road
Miami, FL 33126-3695

Palm Beach County 12:00 - 3:00 p.m., Thursday, December 13, 2001
Palm Beach County Governmental Center
301 N. Olive Avenue
West Palm Beach, FL 33401-4791

Broward County 6:00 - 9:00 p.m., Thursday, December 13, 2001
Broward County School Board, Board Room
600 S.E. 3rd Avenue
Ft. Lauderdale, FL 33301-3125

PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from members of the public on the rates and services of Florida Power & Light Company. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing or

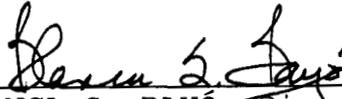
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speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any change in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

By DIRECTION of the Florida Public Service Commission, this 5th day of November, 2001.



BLANCA S. BAYO, Director
Division of the Commission Clerk
and Administrative Services

(S E A L)

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