GLOBAL BUSINESS SOLUTIONS AND SERVICES, INC.



November 7, 2001

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850

01541-77

To Whom It May Concern,

Please find attached 1 original and 6 copies of the application for a Certificate of Public Convenience and Necessity for Global Business Solutions and Services, Inc.

Should you have any additional questions please feel free to contact me at 305-468-1645.

Regards

Kenneth Jacobi Regulatory

KJ/lvw

Enclosures

Check received with filing end

Check received with filing end

forwarded to piscel for deposit.

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DOCUMENT NUMBER - DATE

14266 NOV-95

This	is an application for √ (check one):
(√)	Original certificate (new company).
()	Approval of transfer of existing certificate: Example, a certificated company purchases an existing certificated company and desires to retain the authority of both certificates.
()	Approval of assignment of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.
()	Approval of transfer of control: Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.
Nam	ne of company:
	Global Business Solutions and Services, inc
Nan	CIODAL BUSINESS SOLUTIONS AND SERVICES, INC ne under which applicant will do business (fictitious name, etc.): N/A
Offic	ne under which applicant will do business (fictitious name, etc.): \(\mathcal{N} / \mathcal{A} \) cial mailing address (including street name & number, post office box, city, e, zip code):
Offic	ne under which applicant will do business (fictitious name, etc.): N/A cial mailing address (including street name & number, post office box, city, e, zip code): 9745 SW 72rd STREET
Offic	ne under which applicant will do business (fictitious name, etc.): N/A cial mailing address (including street name & number, post office box, city, e, zip code): 9745 SW 72rd STREET

6. Select type of business your company will be conducting √(check all		type of business your company will be conducting √(check all that apply):
	(V)	Facilities-based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
	()	Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
	(√)	Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
	()	Switchless Rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
. •	()	Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
	()	Prepaid Debit Card Provider - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.
7.	Structu	re of organization;
	() Individual () Corporation) Foreign Corporation () Foreign Partnership) General Partnership () Limited Partnership) Other

8. **If individual,** provide:

	Name:
	Title:
	Address:
	City/State/Zip:
	Telephone No.: Fax No.:
	Internet E-Mail Address:
	Internet Website Address:
9.	If incorporated in Florida, provide proof of authority to operate in Florida:
	(a) The Florida Secretary of State Corporate Registration number:
10.	If foreign corporation, provide proof of authority to operate in Florida:
	(a) The Florida Secretary of State Corporate Registration number:
11. :	If using fictitious name-d/b/a, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:
	(a) The Florida Secretary of State fictitious name registration number:
12.	If a limited liability partnership, provide proof of registration to operate in Florida:
	(a) The Florida Secretary of State registration number:
13.	If a partnership, provide name, title and address of all partners and a copy of the partnership agreement.
	Name:
	Title:
	Address:

	City/State/Zip:			
	Telep	hone No.:	Fax No.:	
	Intern	et E-Mail Address:		
	Intern	et Website Address:		
14.		reign limited partnership, pro I partnership statute (Chapter (ovide proof of compliance with the foreign 620.169, FS), if applicable.	
	(a)	The Florida registration nu	mber:	
15.	Provid	le <u>F.E.I. Number (</u> if applicable	e): 65-0934824	
16.	Provide the following (if applicable):			
	(a)	Will the name of your compa (✓) Yes () No	any appear on the bill for your services?	
	(b)	If not, who will bill for your se	ervices?	
	Name			
	Title:_			
	Address:			
	City/S	tate/Zip:		
	Telep	hone No.:	Fax No.:	
	(c)	How is this information provi	ded?	

17.	Who v	Who will receive the bills for your service?		
	() PA	esidential Customers Ts providers Itels & motels	(√) Business Customers() PATs station end-users() Hotel & motel guests	

	() Universities () Universities dormitory residents () Other: (specify)
18.	Who will serve as liaison to the Commission with regard to the following?
	(a) The application:
	Name: KENNETH JACOBI
	Title: Registered Agent
	Address: 8181 NW 36TH STREET - SUITE 4
	City/State/Zip: MiAmi FL 33166
	Telephone No.: 305-468-1645 Fax No.: 305-468-8609
	Internet E-Mail Address: Kjacobi @ regnungroup. com
	Internet Website Address:
	(b) Official point of contact for the ongoing operations of the company:
	Name: KENNETH JACOBI
	Title: Registered Agent
	Address: 8181 NW 36th Street - Suite 4
	City/State/Zip: MIAMI FL 33166
	Telephone No.: 305-468-1645 Fax No.: 305-468-8509
	Internet E-Mail Address: Kjacdoi @ regnungroup.com
	Internet Website Address:
	(c) Complaints/Inquiries from customers:
	Name: MICHEL JEANTON
	Title: PRESIDENT

	Addı	ress: 9745 SW 72Nd St- Suite 207
	City/	State/Zip: MIAMI FL 33173
	Tele	phone No.: <u>305-279- 4683</u> Fax No.: <u>305-279-767</u> 3
	Inter	net E-Mail Address:
	Inter	net Website Address:
9.	List t	he states in which the applicant:
	(a)	has operated as an interexchange telecommunications company.
		N/A
	(b)	has applications pending to be certificated as an interexchange telecommunications company.
		NIA
·	(c)	is certificated to operate as an interexchange telecommunications company.
	(d)	has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.
		NONE
	(e)	has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

	
(f)	has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, the circumstances involved.
	NONE
	ate if any of the officers, directors, or any of the ten largest stockholders previously been:
any c	djudged bankrupt, mentally incompetent, or found guilty of any felony or crime, or whether such actions may result from pending proceedings. If se explain.
	NONE
telep	n officer, director, partner or stockholder in any other Florida certificated hone company. If yes, give name of company and relationship. If no located with company, give reason why not.
N	/A
	applicant will provide the following interexchange carrier services $oldsymbol{}$ (cheat apply):

	Method of access is FGA
	Method of access is FGB Method of access is FGD
	Method of access is 800
	111001100 01 000000 10 000
b	MTS with route specific rates per minute
	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
c	MTS with statewide flat rates per minute (i.e. not distance sensitive)
	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
d	MTS for pay telephone service providers
e	Block-of-time calling plan (Reach Out Florida, Ring America, etc.).
f	800 service (toll free)
g	WATS type service (bulk or volume discount)
	Method of access is via dedicated facilities
	Method of access is via switched facilities
h	Private line services (Channel Services)
	(For ex. 1.544 mbs., DS-3, etc.)
1	Travel service
	Method of access is 950
<u> </u>	_ Method of access is 900 _ Method of access is 800
j	900 service
k	Operator services

FORM PSC/CMU 31 (12/96)
Required by Commission Rule Nos. 25.24-470, 25-24.471, and 25-24.473, 25-24.480(2). Page 9 of 16

	Available to presubscribed customers Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals). Available to inmates
I.	Services included are:
	Station assistance Person-to-person assistance Directory assistance Operator verify and interrupt Conference calling
	nit the proposed tariff under which the company plans to begin operation the format required by Commission Rule 25-24,485 (example enclosed).

22. Π.

ENCLOSED.

Submit the following: 23.

Financial capability. A.

The application should contain the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer affirming that the financial statements are true and correct and should include:

- the balance sheet; 1.
- 2. income statement; and
- 3. statement of retained earnings.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. <u>A written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. <u>A written explanation</u> that the applicant has sufficient financial capability to maintain the requested service.
- 3. <u>A written explanation</u> that the applicant has sufficient financial capability to meet its lease or ownership obligations.
- B. Managerial capability; give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.
- C. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

** APPLICANT ACKNOWLEDGMENT STATEMENT **

- 1. REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- 3. SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- **4. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

STILLY OF TOTAL.	
Midulle Teautri	NOV. 7. 01
Signature	Date
PRESIDENT-Michel Veanton	305-279-6683
Title	Telephone No.
Address: 9745 SW 72nd St.	305-279-17673
Suite 207	Fax No.
MiAmi FL 33173	

ATTACHMENTS:

LITHITY OFFICIAL.

- A CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT
- **B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**
- C CURRENT FLORIDA INTRASTATE NETWORK
- D AFFIDAVIT



** APPENDIX A **

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name)	
(Title)	of
(Name of Company)	
and current holder of Florida Public Service Commission	on Certificate Number
#, have reviewed this ap	oplication and join in the
() transfer	
() assignment	
of the above-mentioned certificate.	
UTILITY OFFICIAL:	
Signature	Date
Title	Telephone No.
Address:	Fax No.

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please $\sqrt{\ }$ check one):

(√)	The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
()	The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month. (The bond must accompany the application.)

<u>UTILITY OFFICIAL:</u>	
He delle Teautorn	NOV. 7.01
Signature	Date
President - Michel Jeanton	305-279-6683
Title	Telephone No.
Address: 9745 SW 72nd St.	305-279-7673
Suite 207	Fax No.
MiAmi F7 33173	

CURRENT FLORIDA INTRASTATE SERVICES

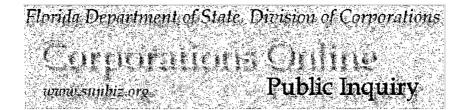
Applicant has in Florida.	()or has not (√) previously provide	ed intrastate telecommunications
If the answer is	s has, fully describe the following:	
a)	What services have been provided and	when did these services begin?
b)	If the services are not currently offered,	when were they discontinued?
,		
UTILITY OF		
Hidu	elle Teautou	NOV. 7.01
Signature		Date
Presider	it Michel Jeanton	305-279-0083 Telephone No.
Title	0015	•
Address:	9745 SW 72nd St.	Fax No.
	Suite 207	
	MIRMI FL 33173	

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:	
Rédelle Jeautre	Nov. 7.01
Signature	Date
President-Michel Jeanton	305-279-1d083
Title	Telephone No.
Address: 9745 Sw 72ml St.	305-279-7673
Suite 207	Fax No.
MIAMI FL 33173	



Florida Profit

GLOBAL BUSINESS SOLUTIONS & SERVICES, INC.

PRINCIPAL ADDRESS 9745 SW 72ND STREET 207 MIAMI FL 33173 Changed 07/13/2000

MAILING ADDRESS 9745 SW 72ND STREET 207 MIAMI FL 33173 Changed 07/13/2000

Document Number P99000068270 FEI Number 650936824

Date Filed 08/02/1999

State FL Status ACTIVE Effective Date NONE

Registered Agent

Name & Address

JEANTON, MICHEL 7030 SW 103 PL MIAMI FL 33173

Officer/Director Detail

Name & Address	Title
JEANTON, MICHEL 7030 SW 103 PL	Р
MIAMI FL 33173	

Annual Reports

Report Year	Filed Date	Intangible Tax	
2000	07/13/2000		
2001	04/24/2001	1	
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Previous Filing	Return to Li	st Nex	t Filing
	Return to Li No Events Name History Infor		t Filing

View Document Image(s)

THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT

Corporations Inquiry Corporations Help

Global Business Solutions & Services, Inc. Internet Telephony Business Plan

Mission Statement

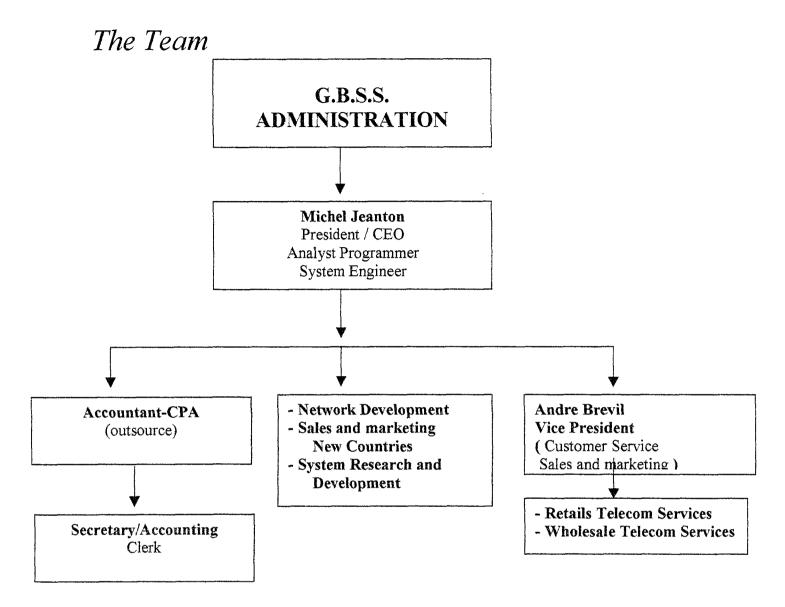
Our goal at GBSS is to provide solutions and services to corporate business and individuals for all their communications needs. We will use the appropriate technology as a tool to serve that part of the market that we want to reach. The explosion of Internet telephony will allow us to become a carrier to millions of users. Global's Internet Telephony Service Company was founded on the fundamental principles of providing Quality, Reliability, Service, and Economic Value for customers worldwide. GBSS uses the latest telephony technology, to deliver its services. This allows any user, anywhere, any time, to access the Internet, to send or receive voice telephone calls, data telephone calls, and Faxes at costs which are less than 30% of today's traditional service costs.

One of our primary goals is to develop and operate the best and the largest IP Telephony network in the world.

GBSSTELECOM SERVICES



BRINGYOUTHE WORLD



Michel Jeanton: Guides the company with his wide experience in communications and connectivity.

Accountant - CPA: Provides financial accountability

Andre Brevil: Provides high level customer satisfaction coupled with administrative support, project management and sales support.

With over 25 years of experience in the computer field including programming, system engineering, network and system integration, project management, and call center management, our team is devoted to make "GBSS" the leading edge of Internet telephony.

This is a great opportunity for growth and earnings potential. Our success will be accomplished due to our team's years of sound business and innovative telecommunications experience.

Business Concept

We propose to develop and operate one of the best and largest IP telephony networks in the world, offering our clients a first quality service and a vast number of product solutions available to the market. This service will cover IP Telephony Corporate and private customers worldwide and set a new quality standard for Internet Telephony Service. GBSS will provide customers with the option to receive and/or send voice, data and video over the same network with fast access to our network and use their same accounts worldwide without having to buy several different accounts depending on the country which they are in. Effectively, "G.B.S.S." will provide its customer base with one of the largest and a first quality worldwide service thru access to a state of the art IP Telephony Network.

Additionally "G.B.S." will allow customers to save, and manage their long distance service charges. Corporate clients will receive an end of the month detailed statement, which will provide time, date, duration of call and phone number dialed, for every call placed under there account.

Individual subscribers can control service costs by using a prepaid calling plan based on their credit line.

Market Summary

<u>Market</u>: The Internet has exploded. A recent survey by "Frost and Sullivan" predicts that Internet telephony service will generate over 3.16 billion US dollars in the next 3 years, growing 150 percent yearly. The communications market has many opportunities for financial reward based on this new technology, and thru the use of pre-paid accounts and corporate accounts. GBSS is positioning it self to take advantage of these opportunities.

The consumer's appetite for better rates or tariffs is growing faster every day. While there are many service providers in the marketplace for voice over IP, consumers still waste precious time wading through endless posters and advertising material looking for the best rates they can possibly get and different ways for their business to save money.

There is a huge demand for better service and lower rates. We plan to provide a cost effective and high quality service to countries and cities worldwide using a single technologically advanced network.

Competition

The Internet growth is continuing with usage doubling every 9 months. Many ISP's are looking to add voice as a new service and a new source of revenue.

At the turn of the new millennium, Internet Telephony has become more and more a part of our business reality, as it promises to change the way we use Telecommunications in the market place. ISPs are grappling with growing competition and declining margins in the plain vanilla Internet access market. Consequently, most are exploring a variety of value-added services to increase revenue per subscriber. Now that the technology is maturing, and large carriers have moved beyond the announcement stage into the full-scale trial stage, ISPs are testing the water and beginning to understand the true nature of the opportunity.

There are estimated to be over 210 active Internet telephony service providers worldwide. Due to the rise in competition it is imperative to be properly positioned in the market as a service provider.

Opportunities

Service Market Opportunities in Internet Telephony

There are a variety of market opportunities generated by Internet telephony. The most obvious is providing prepaid calling card services. Three other major Segments offer an unlimited opportunity for growth: Wholesale, or carrier to carrier; consumer/small business; and enterprise/institution. The corporate user offers the best traffic in E-mail and Faxes. Exhibit B shows, The Probe's projections of global fax and voice over IP service revenues in each segment over the next six years. The increasing amount of immigration worldwide and global Internet marketing will insure a continuous need for national and international communication. The overwhelming driver of data traffic today is the Internet, as well as wide area private/virtual private IP networks (e.g., Intranets and Extranets). While global voice traffic continues to grow at less then 8% annually, data traffic is growing at roughly 35%. Although the Internet Protocol has been defined for decades, its use became widespread only recently. With IP telephony we can provide prepaid communication services at rates 30% or more lower than regular rates in the market. The major carriers using conventional switches are not offering cost effective long distance rates to consumer and corporate branches overseas. Many service providers such as AT&T, SPRINT, etc. are looking to understand how to leverage Internet Protocol (IP) telephony to lower their long distance costs. While many options exist for providers to directly leverage voice enabled IP networks, it is likely that many providers have already purchased IP voice routes indirectly through their PSTN long distance provider

Goals & Objectives

As a Voice over IP Network Service provider, our goal is to offer communications services voice/data/fax/video along with international telephone service at a lower cost. We will accomplish this thru the use of a state of the art IP Gateway to deliver IP Voice telephone services. We will provide services to individuals and corporate customers using our IP network partners all over the world and also using other IP network providers. Global's partnership with IBASIS, one of the biggest IP network providers in the world, is a head start toward building this network with millions of customer around the world. GBSS currently is negotiating with potential partners in Africa, the Caribbean and Central America. Global's staff is determined to offer the best service in the Telecom industry.

Long term goals

Using Technology as a tool, GBSS's objective is to become one of the largest and highest quality networks in the world there by allowing our clients to save money and obtain high quality communications solutions. GBSS clients will take advantage of a worldwide network, organization allowing them to more effectively manage long distance telephone communication needs thru a wider range of communication options.

Marketing strategy & Advertising.

As with all carrier service markets, any service that is sold as a retail offer may also be provided by a wholesale carrier to service providers with limited or no facilities. Today's IPT market is characterized by a great deal of calling card activity, which is reflected by the use of multi-stage dialing. The target customer is very price focused. The way many calling card sales work is as follows. The retailer buys minutes from a carrier that sells them those minutes in packs of cards. An increasingly common approach is to sell prepaid calling cards at retail outlets such as office supply stores, convenience store, etc. The wholesale market shown below is therefore money that comes from the retail sector—thus there is an inherent double count of revenues in the figure below that one can adjust simply by becoming the wholesaler. Note that wholesale services is only counted as the revenues that a carrier receives for wholesaling a voice or fax over IP solution—we are not including for example, the revenue that a backbone ISP generates by providing pure backbone services to another carrier that then sells a total IPT solution using that backbone. The wholesale market is a significant component of the total IPT market, and will remain important as service providers seek to provide global solutions.

The residential and small business market currently dominates the retail sector for IPT, again because the calling card model has taken off so successfully for the moment. Over the next five years, this segment is expected to remain dominant, with an increasingly strong business element. Large enterprises and institutions typically use private leased line networks or virtual private networks for much of their voice communication. As IP-based VPN's become more widely deployed, we expect to see increasing use of IPT over VPNs by larger organizations. However, migration will be very slow, due to the resistance that always exists to replacing working systems, and we expect most of the large enterprise and institutional market to be driven by expansion, new branch offices, etc.

The retail markets will also be driven over the long run by enhanced applications. Again, we expect to see these take off amongst consumer, small office/home office (SOHO) and small business first. Some service providers, notably AT&T, are developing Internet-centric applications that integrate traditional Internet communications (such as chat and email) with voice targeted at consumer applications. Naturally the hope amongst service providers is to create value added services that raise IPT from a cheap PSTN substitute to a premium service offering feature rich communication packages.

The Purpose of Early Market Leadership in today's Internet Telephony Service Providers market is to become less vulnerable to the argument that we are just selling voice minutes. Our thrust is focused on rolling out VPN based services and developing the network knowledge we will need to truly scale, as well as drive, the research and development that will enable us to maintain a competitive advantage in enhanced applications.

In order to promote our product, we will take the following steps:

- Commercial advertisement in newspaper and the internet
- Billboard

We intend to serve a large part of the market, particularly:

- Overseas Corporations,
- Small Businesses with overseas providers.
- Personal Customers.
- Carriers
- Internet based commerce

We can reach these customers by implementing a solid network of resellers, who will reach the consumer thru selling points such as:

- Gas stations.
- Grocery and Drug Stores. Etc,

Our sales manager will negotiate contracts with other countries in order to establish their own network system such as call centers etc.

Traveling business people require service in countries and cities outside the U.S.A. There are a large number of immigrants in North America who wish to communicate with business and family overseas.

The IP telephony market is approximately 480 million minutes a month worldwide, combining origination and termination traffic. Providing service to these consumers can generate enormous profit for the IP Telephony providers.

We intend to service 5% of this 480 millions minutes a month which would equal 24 million minutes monthly or 288 million minutes a year.

We expect to generate a gross profit ranging from 0.01% to 0.03% per minute per month or from \$240,000.00 to \$720,000.00 in gross revenue per month. This level of volume is not unrealistic based on the current demand. The company could progress to this level of volume in two to three years, with the proper working capital structure.

By offering competitive rates to our customers, we will reach our goals. Taking into account our long-term goals, we can build a respectable IP network. Through partnerships our company will provide services in 3 to 5 new countries per year.

Financial Plan

We would offer long distance telephone services at rate from 30% to 50% lower then PTT or long distance carriers charges for most countries worldwide and 75% less for selected markets.

•The key to success is to open as many POPs (Point Of Presence) as possible through partnerships in different countries with a minimal financial outlay. Opening a POP is costly. To work around this obstacle, Global contracts with carriers for the termination of wholesale traffic outside the U.S.. The revenue generated allows for the installation of the Multi-Service (Multi-S) POP or innovative "Telco in a box" configuration. This provides our origination and termination partners with a scaleable and flexible platform for interconnection with a carrier managed multi-service network. This configuration not only provides Cisco quality and reliability, but also delivers a flexible architecture that supports new revenue generating applications. Our goal is to use contract carriers like Ibasis to open new countries while maintaining our NOC (Network Operation Center) in Miami Florida where we can fully use the ability to send and receive traffic to and from different carriers. To start the POP in Miami Florida, We expect to spend about \$175,000.00 US and more then 2000 hours of labor, which will include equipment. materials, software and training to handle over 24,000,000 minutes a month generated by wholesale, post paid and prepaid minutes. Exhibit A illustrates potential revenue from the sale of 50,000 calling cards over a period of 90 days.

Resource Requirements

Technology requirements

IP telecommunication is a turnkey telephonic solution that uses the Internet as carrier i.e. I-Phone technology. We provide the means for companies to maximize their Internet link, and share the benefits of Virtual Private Networks (VPN).

For carrier-based systems, we use CISCO Switches for Quality, Reliability and service. We also carry smaller equipments for all type of customer and corporate who wants to leverage their communication needs.

Personnel requirements

As we progress deeper into the business, running multiple POP at different location will require monitoring and fine-tuning. We believe for now because of our partnerships with companies like Ibasis and Itxc that provide the services of an engineer supporting our equipment will be no problem. We plan to augment this support with the use of proper monitoring tools.

As per the above diagram, we will also need a secretary for book- keeping and clerical functions.

Resource requirements

We are seeking funding to develop the business in order to offer services starting in Miami, Florida. Investors will be assured that money provided will be used for the progress and development of the company.

External requirements

As we use CISCO systems, we are now a CISCO customer and have a credit line up to 85,000.00 US for equipment purchases. We will need training for products that we use and sell. Our first, requirement is to get CISCO certification by attending training on CISCO routers and gateways as soon as possible. We are outsourcing to obtain this knowledge until we can obtain the required knowledge.

• Risks & Rewards

Risks

As with all start up businesses the risk of loss is high. There are no Guaranties this project will meet all the expectations GBSS has for success. Accordingly any one choosing to lend to, or invest in, this venture must be aware they may loose their loan or investment.

Addressing risk

-The owners of GBSS are committed to succeeding in this business endeavor, and are taking the appropriate precautions to minimize the inherent risks in a new business venture. Thru the synergy of qualified personnel and quality equipment we intend to minimize controllable risks. By contracting with established carriers for wholesale termination we are able to generate a revenue stream from our POP's in less than 60 days from the date of installation on site. This process allows our partners time to develop origination traffic and receive a positive cash flow to aid in this development. GBSS retains control over the revenue generated by the POP's and owns all

the equipment being used.

Rewards

GBSS is anticipating paying competitive interest rates, for the risk involved, on short and long-term borrowing. We estimate an investor investing \$ 100,000.00 will recoup their investment within three years, and continue to receive a substantial return on their original investment.

Key Issues

·Near term

The key issues that needs immediate or near-term resolution is the acquisition of working capital and the billing platform software for the Miami POP.

·Long term

The key issue needing long-term resolution is establishing partnerships outside the U.S.A. to continue the growth of the communications network.

The consequence of not obtaining the billing platform is not being able to generate the full potential of the revenue stream being processed by the GBSS communications network, and we will not be able to function in the prepaid calling card market as a provider of service.

Exhibit A

Projected revenue from the sale of 50,000 calling cards in 90 days.

EXHIBIT B

Email/Faxes Worldwide

- · In 1996 there were 81 billion faxes and 1.1 billion e-mails worldwide;
- · In 1997 there were 93 billion faxes and 2.0 billion e-mails worldwide;
- The 1998 estimate is 105 billion faxes and 2.9 billion e-mails worldwide:
- · The 1999 estimate is 120 billion faxes and 4.3 billion e-mails worldwide;
- The year 2000 estimate is 130 billion faxes and 6.3 billion e-mails worldwide.

Sources: EMMS, ITU, Gallup, UNIFI

GLOBAL BUSINESS SOLUTIONS & SVC. INCOME STATEMENT

From January 1, 2001 Through June 30, 2001

	PTD Post	%Sales	YTD Post	%Sales
*====== SALES =======				
EQUIPMENT SALES				
EQUIPMENT SALES DOMESTIC	0.00	N/A	2,951.53	0.4
EQUIPMENT SALES EXPORT	2,801.50	7.8	6,658.31	8.0
VOICE OVER IP SALES SALVA	32,680.93	90.8	782,432.64	97.4
Total EQUIPMENT SALES	35,482.43	98.5	792,042.48	98.5
PROGRAMING REVENUE				
PROGRAMING REVENUE DOMEST	393.75	1.1	3,573.75	0.4
Total PROGRAMING REVENUE	393.75	1.1	3,573.75	0.4
SYSTEMS MAINT. REVENUE				
SYSTEM MAINTENANCE REV. D	131.25	0.4	7,325.50	0.9
SYSTEM MAINTENANCE REV. E	0.00	N/A	1,050.00	0.1
Total SYSTEMS MAINT, REVE	131.25	0.4	8,375.50	1.0
Total OTO JEMO W HITTE INC.	, , , , ,	• • •	0,070.00	1.0
TRAINING REVENUE				·
Total TRAINING REVENUE	0.00	N/A	0.00	N/A
DISCOUNTS & ALLOWANCES				
BILLING ALLOWANCES SYS. M	0.00	N/A	-288.75	0.0
Total DISCOUNTS & ALLOWAN	0.00	N/A	-288.75	0.0
TOTAL SALES	36,007.43	100.0	803,702.98	100.0
TO TAL GALLO	00,007.40	100.0	000,702.00	100.0
==== COST OF SALES ====				
C OF S EQUIPMENT SALES				
C OF SALES EQUIPMENT	0.00	N/A	917.84	0.1
C OF SALES EQUIPMENT DOME	0.00	N/A	1,161.16	0.1
C OF SALES EQUIPMENT EXPO	2,314.00	6.4	5,871.47	0.7
VOICE OVER IP COST MIAMI	646.81	1.8	10,522.19	1.3
VOICE OVER IP COST SALVAD	26,963.80	74.9	735,958.50	91.6
INTERNET SERVICES COST	102.51	0.3	690.57	0.1
Total C OF S EQUIPMENT SA	30,027.12	83.4	755,121.73	94.0
C OF S PROGRAMING				
Total C OF S PROGRAMING	0.00	N/A	0.00	N/A
O OF O OVO MAINT				
C OF S SYS. MAINT. C OF S SYSTEM MAINT. DOME	0.00	N1/A	05.00	0.0
Total C OF S SYS. MAINT.	0.00	N/A N/A	95.00 95.00	0.0
TOTAL OF SOIS, WANTE.	0.00	1N/ <i>P</i> A	95.00	0.0
C OF S TRAINING	and the same of th			
Total C OF S TRAINING	0.00	N/A	0.00	N/A

GLOBAL BUSINESS SOLUTIONS & SVC. INCOME STATEMENT

From January 1, 2001 Through June 30, 2001

	PTD Post	%Sales	YTD Post	%Sales
C OS F ADJUSTMENTS				
Total C OS F ADJUSTMENTS	0.00	N/A	0.00	N/A
TOTAL COST OF SALES	30,027.12	83.4	755,216.73	94.0
GROSS MARGIN	5,980.31	16.6	48,486.25	6.0
==== EXPENSES =====				
SELLING COSTS TRAVEL & LODGING	150.00	0.4	800.00	0.1
Total SELLING COSTS	150.00	0.4	800.00	0.1
PAYROLL COSTS ADMIN ADMIN. PAYROLL TAX EXP. Total PAYROLL COSTS ADMIN	-78.72 -78.72	(0.2)	4,348.72 4,348.72	0.5 0.5
		(0.2)	1,010.12	3.0
OTHER ADMIN. COSTS AUTO EXP.	119.80	0.3	1,676.29	0.2
BAD DEBTS	671.19	1.9	3,563.42	0.4
BANK CHARGES	103.00	0.3	944.11	0.1
CREDIT CARD PROCESSING CH	45.09	0.1	205.36	0.0
DUES & SUBSCRIPTIONS	10.00	0.0	60.00	0.0
EQUIP. RENTAL	0.00	N/A	90.18	0.0
LEGAL & ACCOUNTING FEES	325.00	0.9	2,725.00	0.3
MISCELLANEOUS	0.00	N/A	150.00	0.0
OFFICE SUPPLIES	0.00	N/A	100.00	0.0
POSTAGE & COURIER	0.00	N/A	160.78	0.0
RENT OFFICES	452.80	1.3	2,636.40	0.3
REPAIRS & MAINT.	146.16	0.4	396.16	0.0
TAXES tANG. & INTANG.	0.00	N/A	317.13	0.0
TELPEHONE	369.94	1.0	4,458.23	0.6
Electricity	171.55	0.5	720.34	0.1
Water	11.63	0.0	88.11	0.0
Total OTHER ADMIN. COSTS	2,426.16	6.7	18,291.51	2.3
DEPRECIATION & AMORT				
Total DEPRECIATION & AMOR	0.00	N/A	0.00	N/A

GLOBAL BUSINESS SOLUTIONS & SVC.

INCOME STATEMENT

From January 1, 2001 Through June 30, 2001

TOTAL EXPENSES	PTD Post 2,497.44	<u>%Sales</u> 6.9	YTD Post 23,440.23	%Sales 2.9
==== OTHER INCOME/EXPENSE =====				
OTHER INCOME Total OTHER INCOME	0.00	N/A	0.00	N/A
OTHER EXPENSE INTEREST EXPENSE PENALTIES Total OTHER EXPENSE	0.00 0.00 0.00	N/A N/A N/A	-17.09 -150.30 -167.39	0.0
OTHER INCOME/EXPENSE NET	0.00	N/A	-167.39	0.0
NET INCOME	3,482.87	9.7	24,878.63	3.1

GLOBAL BUSINESS SOLUTIONS & SVC.

BALANCE SHEET

As Of September 15, 2001

	Balance
========= ASSETS =========	
CASH IN BANK- O/P	5,781.71
ACCOUNTS REC TRADE	31,905.77
ACCOUNTS RECEIVABLE-S.B.	2,893.00
Total CURRENT ASSETS	40,580.48
DUE FROM AFFILCITRACO	6,303.00
Total DUE FROM STOCK./AFFIL.	6,303.00
FURNITURE & FIXTURES	1,562.00
COMPUTERS & Software	11,400.23
LEASEHOLD IMP.	3,191.00
TELECOM EQUIPMIAMI	67,801.18
TELECOM EQUIPSALVADOR	58,651.00
LESS ACCUM, DEP. & AMORT.	-9,393.00
Total FIXED ASSETS	133,212.41
SECURITY DEPOSITS	4,133.60
Total OTHER ASSETS	4,133.60
TOTAL ASSETS	184,229.49
====== LIABILITIES =======	
ACCOUNTS PAYABLE TRADE	14,587.89
ACCOUNTS PAYABLE-I.P. COMM.	48,052,88
SALES TAX PAY.	819.14
Total CURRENT LIABILITIES	63,459.91
CAPITAL LEASE PAY-CISCO	46,334.97
Total LONG TERM LIABILITIES	46,334.97
Loans Payable Michel Jeanton	51,601.85
Total LOANS PAYABLE STOCKHOLDERS	51,601.85
TOTAL LIABILITIES	161,396.73
========	

GLOBAL BUSINESS SOLUTIONS & SVC.

BALANCE SHEET

As Of September 15, 2001

5,000.00 2,500.00
·
·
2,500.00
2,500.00
6,902.00
6,918.47
4,666.66
-30,533.00
21,395.76
19,349.89
3,482.87
22,832.76
184,229.49

Miami, FL 33186

(305)387-5456 Mobile: (305)283-4006

SUMMARY

Information systems professional with extensive experience in MIS, including project management, systems development, major conversions, systems analysis and programming. Innovative team builder with exceptional analytical and problem-solving skills who possesses a solid understanding of business. Excellent managerial, communication and leadership skills with a proven track record of successful implementation of systems. Fluent in French and Spanish.

PROFESSIONAL EXPERIENCE

CommFlow Corporation, Coral Gables, FL Technology solutions provider.

September 2000 - May 2001

Vice President (Managing partner)

Implemented various tracking databases to help manage current and future growth. Accountable for high-level client satisfaction. Also responsible for business development and contract negotiation.

- Created proposed solution definition statements with clearly defined deliverables for most major projects (Web development/Hosting, ASP solutions, Network and database implementation), minimizing scope changes.
- Monitored the project tracking database and ensured proper execution of all projects in the pipeline.
- Managed all major projects and ensured timely completion within budget.
- Developed marketing Script to promote the Citrix/Metaframe software to CommFlow's customers.
- Analyzed current infrastructure of existing CommFlow customers and recommended software / hardware to position their company at the leading edge of technology

ANDERSEN CONSULTING, (Ryder account) Miami, FL Worldwide leading IT consulting firm.

1997 – August 2000

Program Lead (Director Level)

1999 - 2000

Led the "Manage the Enterprise" group comprised of five high performance teams (HR/Payroll, Fleet Management, Finance, Risk Management and Product Acceptance Testing). Accountable for high-level external / internal client satisfaction.

- Reviewed and developed organizational structures leading to more efficient and effective high performance teams.
- Drafted some rules for the Success 2000 motivational/retention program. Participated in communicating the program to the entire account and trained a segment of the AC leads.
- Developed a "Hot Line" process for the finance group, significantly reducing calls from Ryder upper management to AC unit lead, Service Delivery manager and program lead.
- Provided major input to high performance team budget setting / financial proposals and reviews for '99 fiscal year.
- Coordinated the efforts of the SAP HR/Payroll implementation 20 member team ensuring effective communication among team members and timely completion of tasks within budget.
- Spearheaded the design team transition from a two to three tier design architecture.
- Introduced the project satisfaction survey, improving the annual client satisfaction survey.

ANDRE BREVIL PAGE 2

Senior Team Lead 1998 - 1999

Handled the ongoing maintenance, enhancement and implementation of the Tax, Treasury and District applications. Also responsible for fulfillment of contractual obligation/overall completion of deliverables.

- Created proposed solution definition statements with clearly defined deliverables for all minor and major project requests, minimizing scope changes.
- Developed project plans for all minor and major projects within the Tax/District high performance team.
- Managed all active projects and ensured timely completion within budget approximately 10% as per the Service Level Agreement.
- Generated weekly status reports of all active projects for AC/Ryder senior management highlighting weekly accomplishments and the upcoming expectations.
- Conducted employee review for all team members and provided continuous development of highperformance team members.
- Managed the Lease Securitization project, which transferred selected Ryder assets into a special trust, raising \$150M for operations.
- Recruited qualified team members who later played key roles in the organization.

Team Lead 1997 - 1998

Handled ongoing maintenance, enhancement and implementation of the Vehicle Administration systems. Ensured delivery to agreed service levels and defined key performance indicators/project milestones.

- Developed project plans for all minor and major projects within the Fleet high performance team.
- Managed all active projects and ensured timely completion within budget approximately 10% as per the Service Level Agreement.
- Generated weekly status reports of all active projects for AC/Ryder senior management highlighting weekly accomplishments and the upcoming expectations.
- Reduced recurring production problems by 35% through implementing permanent solution using root cause analysis.
- Conducted employee review for all team members and provided continuous development of highperformance team members.

AMERICAN BANKERS INSURANCE GROUP, Miami, FL (Currently the Assurance Group) Major Credit / Property & Casualty insurance provider.

Senior Project Leader

1993 - 1997

Evaluated and selected software packages, developed staffing manpower and project plans. Performed ongoing maintenance, enhancement, and implementation of the financial systems at ABIG world headquarters using the GEAC/DBS/MSA financial software package.

- Implemented disaster recovery plan ensuring 100% recovery of all financial systems.
- Headed a task force to evaluate the ORACLE financial, GEAC/SmartStream & PeopleSoft software packages for replacement of GEAC/DBS/MSA financial software package.
- Developed project plans for all work requests within the finance team.
- Managed all work requests from proposal to implementation phase.

Business Systems Analyst

1991 - 1993

Performed ongoing maintenance, enhancement, and implementation of ABIG's billing system.

• Installed and maintained the Universal Billing System (UBS) providing billing of insurance premiums.

ANDRE BREVIL PAGE 3

• Designed and coded the interfaces to the Property and Casualty system, General Ledger and Accounts Payable using CASE methodology.

• Led the conversion team in the migration of Direct Bill accounts from the Property and Casualty system into UBS.

Senior Systems Analyst

1989 - 1991

Performed ongoing maintenance and enhancement of the Property & Casualty system.

- Provided support for the Property and Casualty system, including Rating and Claims system.
- · Analyzed software work request determining application area and programs changes.
- Developed work request specifications to facilitate business requirements.
- Coded / tested software changes based on developed specifications.

NEW YORK TELEPHONE CO. / NYNEX SERVICE CO., NY and Boston Major provider of communications throughout the Northeast region.

1975 - 1989

Senior Systems Analyst

1984 - 1989

Implemented software systems through all phases of major systems development. Led design team in the development of a Batch/On-line Mechanized Assignment Inventory system. Generated functions flow diagrams and conducted walkthrough with the design team and the user community so that everyone participated in the design phase.

Systems Analyst	1981 - 1984
Programmer Analyst	1979 - 1981
Senior Programmer	1977 - 1979
Programmer	1975 - 1977

FLORIDA INTERNATIONAL UNIVERSITY (FIU), Miami, FL

1995 - 1996

Adjunct Instructor

1995 - 1996

 Taught Introduction to Microcomputers. Course contents included: Intro to DOS, Windows, Quatro Pro, Paradox and WordPerfect for Windows.

LAGUARDIA COMMUNITY COLLEGE, New York, NY

1980 - 1989

Adjunct Instructor

1980 - 1989

 Taught classes in 360/370 Assembler languages, COBOL, PL/I, WordStar, WordPerfect, DBASEIII, CALCSTAR and Intro to Data Processing.

AAAB THAYER REALTY CORP.

1985 - 1991

President/Owner of Real estate investment firm with over 1.5 million in asset.

HARDWARE/SOFTWARE

IBM 30XX, MVS/XA, MVS/ESA, VM/CMS, COBOL VSAM, CICS, DB2, ORACLE, SQL/SQL+, C/C++, ASSEMBLER, PL/I, IMS DB/DC, IADF, FORTRAN, BASIC, OS/2, TSO/ISPF, REXX, EASYTRIEVE, JCL, LOTUS123, MICROSOFT WORD, PROJECT, EXCEL, LOTUS NOTES, AmiPro, PARADOX, QUATROPRO, SUPERCALC3, DBASEIII, PS4, MACPROJECT II, PWB, NETSCAPE COMPOSER, MS FRONTPAGE, Knowledge of HTML, Knowledge of CITRIX/METAFRAME.

SAP – Basis Technology, Configuration of Master Data R/3 system Release 4.0, Human Resources and Configuration of HR Administration & Security.

EDUCATION

MBA Credits in Information Science, Pace University, New York, NY BS in Computer Science, Pratt Institute, New York, NY Concentration: Operating system, Computer simulation, Operations Research, Linear Programming and Database Technology.

Extensive training courses at the corporate level.

COMMUNITY ORGANIZATIONS

Member of the board of the Urban League of Greater Miami, 1991 - 1999 Treasurer and chairman of the financial committee at the Urban League, 1994 - 1995

Licenses Held

Real Estate Sales Person (Florida) 1989 – 1991 Mortgage Broker (Florida) 1989 – 1991

Phone (305) 274-3757 E-mail gbssmia@hotmail.com Fax (305) 279-4039

Michel Jeanton

Objective

A responsible position with growth opportunities in the field of computer systems.

Summary of qualifications

1999 – Present Global Business Solutions & Services Miami, Florida System Analyst/Programmer Analyst/Network Engineer

- Senior system Analyst, Responsible of customer account. System integration, installing/Troubleshooting File server/workstation.
- Project Manager, Responsible of design and implementation for projects leads by the company. President of operations and customer care.
 System integration, installing configuring Lan/Wan.

1996 – 1999 Dynabyte Information Services Miami, Florida **System Analyst/Programmer Analyst**

- Senior system Analyst, Responsible of customer account. System integration, installing File server/workstation, troubleshooting file server.
- Technical support for SBT Accounting and other customize applications.
- Y2K modification for in house application and SBT Accounting system.

1991 – 1996 The Automated Group, Inc. Miami, Florida

Programmer Analyst

 Programmer Analyst, Responsible of programming projects lead by the company. I was in charge for the <u>overall product design</u>, <u>including user</u> <u>interface</u>. Train User for applications design by the company, Data Conversion, database specialist.

1989 – 1991 SIAM (Croix Blanche) Port-au-Prince, Haiti

Programmer Analyst

MIS Director, Responsible of entire computer staff, evaluation of their work performance, design and implement the computer system from hardware to software to help automate certain activities for management purposes including a medical application to manage customer flow and doctors performance. Train User for the above applications, manage the computer department.

Education

1986 - 1989 College Informatique du Canada Montreal, Canada College degree in computer sciences equivalent to a bachelor in sciences with a degree in Computer Programmer/Analyst.

1985 - 1986 National Bank Of Canada

Montreal, Canada

Intemship Through the university's program studying MIS

1981 - 1985 College D

College De St Laurent

Montreal, Canada

Degree in Human Sciences

Accreditation

SBT Professional series accounting system certified programmer (Visual

Foxpro), Windows NT Core technologies course completed.

Proficiency in Microsoft Netshow for Video/Audio Streaming, Exchange Server, Outlook 2000, Lotus Notes Installation Server/Client, Act 2000,

Visual FoxPro, Database Specialist.

Proficiency in Novell Netware 3.X 4.X, Windows NT 4.0, 5.0, Windows 9.X

Communications LAN, Wan, Ascend Pipeline and Netopia Router, VolP.

Interests and activities

Technology, Sports, Tennis, Reading.

Languages

Fluent in English, French, Creole

References

Available upon request.

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Global Business Solutions & Systems, Inc with principal offices at 9745 SW 72nd Street, Suite 207, Miami, Florida 33173.. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

Issued: November 7, 2001 Effective Date:

Issued By:

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original

Issued: November 7, 2001 Effective Date:

Issued By:

TABLE OF CONTENTS

Title Sheet	
Check Sheet	
Table of Contents	3
Symbols Sheet	2
Tariff Format Sheets	
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	
Section 3 - Description of Service	10
Section 4 - Rates	14

Issued: November 7, 2001

Effective Date:

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase to a Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In A Rate Or Charge

Issued: November 7, 2001 Effective Date:

TARIFF FORMAT SHEETS

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14. Because of carious suspension periods, deferrals, Etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

```
2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1
2.1.1.A.1.(a).
2.1.1.A.1.(a) I.
2.1.1.A.1 (a) I. (i).
2.1.1.A.1 (a) I. (i).
```

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: November 7, 2001 Effective Date:

Issued By:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement, which connects the customer's location to the Company's network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Global Business Solutions & Systems, Inc.

Customer - The person, firm, corporation or other entity, which orders, service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to, but not including, 5:00 PM local time, Sunday through Friday.

Evening - From 5:00 PM up to, but not including, 11:00 PM local time, Sunday through Friday.

Holidays - The Company's recognized holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day.

Night/Weekend - From 11:00 PM, up to, but not including, 8:00 AM Sunday through Friday, and 8:00 AM Saturday, up to, but not including, 5:00 PM Sunday.

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Florida.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

Issued: November 7, 2001 Effective Date:

Issued By:

SECTION 2 - RULES AND REGULATIONS

2. 1 <u>Undertaking of the Company.</u>

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2. 2 Limitations.

- 2. 2. 1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2. 2. 2 The Company's reserves the right to discontinue furnishing service or limit the use of service necessitated by conditions beyond its control: or when the customer is using service in violation of the law or the provisions of this tariff.
- 2. 2. 3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2. 2. 4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2. 2. 5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity an interexchange carrier from the Florida Public Service Commission.

2. 3 <u>Liabilities of the Company</u>.

2. 3. 1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

Issued: November 7, 2001 Effective Date:

Issued By:

SECTION 2 - RULES AND REGULATIONS continued

2.3 <u>Limitations</u> (Cont.)

- 2. 3. 2 The Company shall be indemnified and held harmless by the customer against:
 - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

2.4 Interruption of Service

- 2. 4. 1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2. 3. 1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or equipment furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2. 4. 2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2. 4. 3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = $A/B \times C$

"A" - outage time in hours

"B" - 720 hours in month

"C" - total monthly charge for affected facility

Issued: November 7, 2001 Effective Date:

Issued By:

SECTION 2 - RULES AND REGULATIONS continued

2.5 Disconnection of Service by Carrier.

The company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2. 5. 1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2. 5. 2 A violation of any regulation governing the service under this tariff.
- 2. 5. 3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2. 5. 4 The company has given the customer notice and has allowed a reasonable time to comply with any rule, remedy, or deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

2. 6 **Deposits**

The Company does not require a deposit from the customer.

2. 7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary, a new advance payment will be collected for the next month.

2. 8 **Taxes**

All state and local taxes (i. e., gross receipts tax, sales tax, municipal utilities tax) are listed as a separate line items and are not included in the quoted rates.

2. 9 Billing of Calls

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

3. 1. 1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the received, (i.e. when 2-way communication, often referred to as "conversation time" is possible.) When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3. 1. 2 **Billing Increments**

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1-minute increments, unless otherwise stated in this tariff.

3. 1. 3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3. 1. 4 Uncompleted Calls

There shall be no charges for uncompleted calls.

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SECTION 3 - DESCRIPTION OF SERVICE continued

3. 2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square
$$\frac{2}{(V1 - V2) + (H1 - H2)}$$
 root of: 10

3. 3 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 90% during peak use periods for all FG D services ("1+" dialing).

3.4 Service Offerings

3. 4. 1 Global Business Solutions & Systems, Inc Long Distance Service

Global Business Solutions & Systems, Inc Inc. Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one-minute increments. Monthly recurring charges or minimum monthly billing requirements apply.

3. 4. 2 Global Business Solutions & Systems, Inc 800 / 888 (Inbound) Long Distance Service

Global Business Solutions & Systems, Inc Inc. 800 / 888 (Inbound) Long Distance Service is offered to residential and business customers. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in six-second increments, with six-second minimum call duration. A minimum monthly service charge requirement applies. Customers whose monthly usage is less than the minimum will be billed the minimum amount.

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SECTION 3 - DESCRIPTION OF SERVICE continued

3. 4. 3 Global Business Solutions & Systems, Inc Calling Card Service

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase Global Business Solutions & Systems, Inc Prepaid Calling Cards Service at a variety of retail outlets or through other distribution channels. Global Business Solutions & Systems, Inc Prepaid Calling Cards Service is available at a variety of face values ranging from five dollars (\$5.00), in one-dollar (\$1.00) increments. Global Business Solutions & Systems, Inc Prepaid Calling Cards Service is accessed using the Global Business Solutions & Systems, Inc Prepaid Calling Cards Service toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. Global Business Solutions & Systems, Inc Prepaid Calling Cards Service's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's Global Business Solutions & Systems, Inc Prepaid Calling Cards Service. All calls must be charged against Prepaid Calling Card that has a sufficient telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. In order to continue the call, the Customer can either call the toll-free number on the back of the Global Business Solutions & Systems, Inc Prepaid Calling Cards Service and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. The Company will terminate calls in progress if the balance on the Global Business Solutions & Systems, Inc Prepaid Calling Cards Service is insufficient to continue the call and the Customer fails to enter the number of another valid Global Business Solutions & Systems, Inc Prepaid Calling Cards Service prior to termination.

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances. A credit allowance for Global Business Solutions & Systems, Inc Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Global Business Solutions & Systems, Inc Prepaid Calling Cards Service and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed. When a call charged to a Global Business Solutions & Systems, Inc Prepaid Calling Cards Service is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit. Credit allowances for calls pursuant to Global Business Solutions & Systems, Inc Prepaid Calling Cards Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company. The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls cannot be completed.

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SECTION 3 - DESCRIPTION OF SERVICE continued

Reserved for further Services

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SECTION 4 - RATES

4.1. SERVICE CHARGES

4.1.1. Global Business Solutions & Systems, Inc Residential Long Distance Services

Rate	Rate	Monthly	800/888 Option Monthly Service Charge
<u>Plan</u>	<u>Per Minute</u>	Service Charge	
R1	\$.0955	None	\$3.00
R2	\$.0755	3.00	\$3.00

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SECTION 4 - RATES, Continued

4.1. SERVICES CHARGES, Continued

4.1.2. Global Business Solutions & Systems, Inc Business Long Distance Services

Rate <u>Plan</u>	Monthly Volume	Rate <u>Per Minute</u>	Monthly <u>Service Charge</u>
B1S	\$0-\$250	\$.0935	\$9.00
B2S	\$251-\$1000	\$.0825	\$7.00
B3S	Over \$1001	\$.0700	\$3.00

4.1.3. Global Business Solutions & Systems, Inc Dedicated Long Distance Services

Rate <u>Plan</u>	Monthly Volume	Peak Rate Per Minute	Off-Peak Rate Per Minute	Monthly <u>Service Charge</u>
B1D	\$0-\$250	\$.1145	\$.0989	\$100.00
B2D	\$251-\$1000	\$.1040	\$.0889	\$100.00
B3D	\$5001-\$7500	\$.0930	\$.0769	\$ 80.00
B4D	\$7501-\$10000	\$.0850	\$.0639	\$ 50.00
B5D	\$10001-\$125000	\$.0706	\$.0550	\$ 0.00

Installation Charge for Dedicated Service is \$150.00 per line.

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SECTION 4 - RATES, Continued

4.2. MISC. CHARGES

4.2.1. Payphone Surcharge

A surcharge will be added to any completed. Intrastate toll access code and subscriber 800/888 type calls placed from a public or semi-public Pay Phone.

4.2.2. Per Call Surcharge

A surcharge per call will be added for every call that is connected. If an Answer Machine, Fax Machine, Voice Mail or Pager answers it will be considered connected.

4.2.3. Maintenance Surcharge

A weekly surcharge applies to some cards that have been used at least once.

4.2.4. Directory Assistance

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

Directory Assistance, per call: \$.75

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SECTION 4 - RATES continued

4.3. Global Business Solutions & Systems, Inc Prepaid Calling Cards

Prepaid Calling Card#1 Rate per minute: Maintenance Surcharge: Per Call Surcharge Payphone Surcharge:	\$.079 \$.35 \$.00 \$.35
Prepaid Calling Card#2 Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.099 \$.25 \$.25 \$.35
Prepaid Calling Card#3 Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.065 \$.35 \$.00 \$.35
Prepaid Calling Card#4 Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.085 \$.25 \$.25 \$.35
Prepaid Calling Card#5 Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.059 \$.45 \$.35 \$.35
Prepaid Calling Card#6	
Rate per minute: Maintenance Surcharge: Per Call Surcharge Payphone Surcharge:	\$.019 \$.00 \$.25 \$.35

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SECTION 4 - RATES continued

Prepaid Calling Card#7	
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.02 \$.50 \$.49 \$.35
Prepaid Calling Card#8	
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.01 \$.50 \$.59 \$.35
Prepaid Calling Card#9	
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone Surcharge	\$.015 \$.00 \$.49 \$.35
Prepaid Calling Card#10	
Rate per minute: Maintenance Fee: Per Call Surcharge Payphone Surcharge	\$.025 \$.00 \$.49 \$.35
Prepaid Calling Card#11	
Rate per minute: Maintenance Surcharge Per Call Surcharge Payphone:	\$.019 \$.00 \$.25 \$.35

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SECTION 4 - RATES continued

4.4 Payment of Calls

4.4 1. Late Payment Charges

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4 4.2. Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does exceed \$50.00 but does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

4.4.3. Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

4.4.4. Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates, and will be part of this tariff.

4.5 Special Rates For The Handicapped

4.5.1. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.5.2. Hearing and Speech Impaired Persona

Interstate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.5.3. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call.

Bv.

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