ORIGINAL

ALLAHASSEE, FLORID

The Florida Public Service Commission announces a customer service hearings in the following docket, to which all interested persons are invited.

Docket No. 001148-EI - Review of the retail rates of Florida Power & Light Company.

DATE AND TIME: December 11, 2001, 12:00 p.m.

PLACE: Terrace Building

Room 1001, 10th Floor

Sarasota, Florida

DATE AND TIME: December 11, 2001, 6:00 p.m.

PLACE: Radisson Inn

Manatee Room

12635 South Cleveland Avenue

Ft. Myers, Florida

DATE AND TIME: December 12, 2001, 12:00 p.m. and 6:00 p.m.

PLACE: Crowne Plaza Hotel - Miami International Airport

950 NW LeJeune Road

Miami, Florida

DATE AND TIME: December 13, 2001, 12:00 p.m.

APP CAF CMP	PLACE:	Palm Beach County Governmental Center
		Jane Thompson Memorial Chambers
COM CTR ECR		301 N. Olive Avenue
LEG OPC PAI RGO		West Palm Beach, Florida

DOCUMENT NUMBER-DATE

14433 NOV 145

FPSC-COMMISSION CLERK

DATE AND TIME: December 13, 2001, 6:00 p.m.

PLACE: Broward County School Board

Board Room

600 SE 3rd Avenue

Ft. Lauderdale, Florida

This hearing will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of the hearing. PURPOSE: To permit members of the public to give testimony regarding the review of the retail rates of Florida Power & Light Company. All witnesses shall be subject to cross-examination at the conclusion of their testimony. Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850)413-6770 at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).