

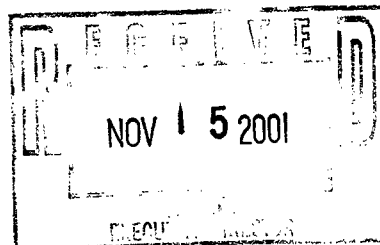


ORIGINAL

November 15, 2001

**Re: Notice of Planned Discontinuance of Local and Long Distance Retail Service
FairPoint Communications Solutions Corp.**

Bill Talbot
Executive Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-08500



Dear Mr. Talbot:

This is to inform the Commission that FairPoint Communications Solutions Corp. (FairPoint) intends to discontinue all retail telephone services provided to FairPoint's local and long distance end user retail customers in the State of Florida as of February 1, 2002. This decision has been made reluctantly, but is necessitated by FairPoint's need—in view of changed market conditions within the telecommunications sector as a whole, and within the competitive telecommunications sector in particular—to refocus its marketing and expansion plans on the company's core markets outside of the southeastern United States

FairPoint currently wishes to maintain its Certificate of Public Convenience and Necessity (CPCN) in Florida pending further review of market conditions nationwide, and will promptly advise the Commission if it decides to relinquish or cancel its certificate. (FairPoint's original CPCN was granted by Order of the Commission in Docket No. 000246-TX.) Until such time as its certificate is voluntarily relinquished or cancelled, FairPoint will continue to comply with all Commission rules in regard to the filing of annual or other required reports, as well as the payment of any required assessments or fees.

FairPoint represents that any advance deposits being held by FairPoint, or any credits owed to customers, will be returned or paid out to customers no later than thirty to sixty days following discontinuance of service. Payment will be in the form of a credit appearing on customers' final bills, by check, or by a combination of both methods as needed. At least 65 days advance written notice of FairPoint's planned discontinuance of service will be provided to all affected customers: initial notice will be mailed to customers on or about November 25, 2001; FairPoint's second and final notice will be mailed to customers on or about January 1, 2002. The aforementioned notices will either be in the form of a separate mailing or a bill insert. Each notice will inform customers of FairPoint's plans and direct them to promptly seek to transfer their telephone service to another carrier. (Copies of FairPoint's proposed initial and final notices are enclosed.) FairPoint service to customers who, as of January 31, 2002, have failed to switch

CC: [unclear]
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CC: [unclear]
LEG: [unclear]
OPC: [unclear]
FAI: [unclear]
RCO: [unclear]
SEC: [unclear]
SER: [unclear]
DTH: [unclear]

6324 Fairview Road ▶ 4th Floor ▶ Charlotte, NC 28210 ▶ main (704) 414-2500 ▶ fax (704) 414-2501 ▶ www.fairpoint.com

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FPSC-COMMISSION CLERK

to another carrier or respond to FairPoint's notices will be subject to immediate termination without further notice.

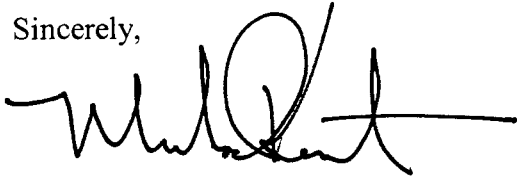
In addition to complying with Commission requirements, FairPoint will also follow Federal Communication Commission (FCC) guidelines pertaining to discontinuance of service as set forth under 47 C.F.R. Sections 63.19 and 63.71.

FairPoint is also coordinating with BellSouth in regard to the foregoing: all of FairPoint's local end user retail customers in Florida are being provided local service on either a Resale or UNE-Platform basis pursuant to the terms and conditions of FairPoint Commission-approved interconnection agreement with BellSouth and are located within BellSouth's service territory.

Please note that any provision in Florida by FairPoint of wholesale telecommunications services, including the resale of carrier-to-carrier long distance service on a wholesale basis, will not be affected by the foregoing.

If you have any questions or concerns, please feel free to contact me directly with any questions at 704/414-2535 or the address given below.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael M. Kent', with a long horizontal stroke extending to the right.

Michael M. Kent
Senior Manager of Regulatory Affairs
FairPoint Communications Solutions Corp.

Cc: Nancy Pruitt
Telecommunications Division (Florida Public Service Commission)

John La Penta
Director of Regulatory Affairs (FairPoint)

Enclosures

November 25, 2001

IMPORTANT NOTICE TO FAIRPOINT CUSTOMERS—PLEASE READ CAREFULLY!

Customer Name
Address
City, State Zip Code

YOU MUST CHOOSE A NEW LOCAL TELEPHONE SERVICE PROVIDER BY JANUARY 1, 2002. IF YOU ARE RECEIVING LOCAL TOLL* AND/OR LONG DISTANCE SERVICE FROM FAIRPOINT, YOU MUST CHOOSE NEW LOCAL TOLL AND/OR LONG DISTANCE SERVICE PROVIDERS AS WELL.**

Dear FairPoint Customer:

We regret to inform you that as of **February 1, 2002**, FairPoint Communications Solutions Corp. (FairPoint) will no longer be providing your local, local toll, 8XX, domestic long distance, or international telephone service in any of the following states: **Alabama, Idaho, Florida, Maryland, Mississippi, Texas, and Vermont**. Changed market conditions have forced FairPoint to refocus its expansion plans on markets elsewhere in the country.

YOUR ACTION IS REQUIRED! YOU MUST SELECT A NEW LOCAL TELEPHONE SERVICE PROVIDER AS QUICKLY AS POSSIBLE BUT NO LATER THAN JANUARY 1, 2002, OR YOU MAY LOSE YOUR LOCAL TELEPHONE SERVICE. IF YOU ARE RECEIVING LOCAL TOLL AND/OR LONG DISTANCE SERVICE FROM FAIRPOINT. YOU MUST ALSO SELECT NEW LOCAL TOLL AND/OR LONG DISTANCE SERVICE PROVIDERS AS QUICKLY AS POSSIBLE BUT NO LATER THAN JANUARY 1, 2002, OR YOU MAY LOSE THOSE SERVICES AS WELL. CHANGING YOUR SERVICE PROVIDER CAN TAKE TWO TO FOUR WEEKS OR LONGER, SO YOU MUST ACT QUICKLY.

Generally, you can find a list of most local, local toll, and long distance (including international) telephone service providers in your local telephone directory. In some states, a single provider may be able to provide you with local, local toll, and long distance (including international) service. In other states, a single provider may only be able provide a limited combination of those services. If you require assistance, please contact FairPoint Customer Service toll free at 1-888-730-0066.

Please note that any deposits being held by FairPoint will be returned to you on or before April 1, 2002, either in the form of a credit on your final bill or, at FairPoint's option, by check. Any interest accrued on your deposit as of April 1, 2002, will also be paid as required by applicable law.

Mississippi customers: If you transfer your existing FairPoint local service "as is," FairPoint will reimburse your new local carrier's *documented* reconnection charges up to a per customer maximum of \$18.00.

Texas customers: If you transfer your existing FairPoint local service "as is," FairPoint will reimburse your new local carrier's *documented* reconnection charges up to a per customer maximum of \$5.00 for simple service or \$125.00 if you were being provided with complex service, i.e., CENTREX service or PBX trunks, by FairPoint on or before the date of this notice. Reimbursement will, at FairPoint's option, be made either in the form of a credit appearing on your final bill or by check.

Vermont customers: If you transfer your existing FairPoint local service "as is," FairPoint will reimburse your new local carrier's *documented* reconnection charges up to a per customer maximum of \$50.00.

All customers: You will be solely responsible for paying any deposits required by your new choice of carrier and for paying any amounts previously owed to your carrier. You will also be solely responsible for paying any reconnection charges, any installation charges, and any service order charges associated with any changes you choose to make to your existing services.

FairPoint has appreciated serving your business telephone needs and regrets any inconvenience this notice may cause you.

Sincerely,

John Duda
President

*Local toll service is also sometimes called "local long distance service." **For purposes of this notice, long distance service is defined as including interstate, interexchange (domestic) toll service and international telephone service.

Special notice applicable only to customers receiving long distance service from FairPoint: The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments within 15 days after receipt of this notification. Address them to the Federal Communications Commission, Washington, D.C. 20554, referencing the Section 63.71 Application of FairPoint Communications Solutions Corp. Comments should include specific information about the impact of this proposed discontinuance of long distance service upon you or your company, including any inability to acquire reasonable substitute service.

JANUARY 1, 2002

SECOND AND FINAL NOTICE TO FAIRPOINT CUSTOMERS—PLEASE READ CAREFULLY!

Customer Name
Address
City, State Zip Code

AS PREVIOUSLY ADVISED, YOU MUST CHOOSE A NEW LOCAL TELEPHONE SERVICE PROVIDER AS SOON AS POSSIBLE PRIOR TO FEBRUARY 1, 2002. IF YOU ARE RECEIVING LOCAL TOLL* AND/OR LONG DISTANCE SERVICE FROM FAIRPOINT, YOU MUST CHOOSE NEW LOCAL TOLL AND/OR LONG DISTANCE SERVICE PROVIDERS AS WELL.**

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