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December 12, 2001

Mrs. Blanca S. Bayó
Director, Division of the Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Re: Docket No. 000121-TP (OSS)

Dear Ms. Bayó:

Enclosed is an original and 15 copies of BellSouth's response to the recent informal data request by Staff, which we ask that you file in the captioned matter. As requested, the attached chart reflects the results of analyzing the Florida data for September within a transaction-based environment utilizing the Georgia submetrics.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

J. Phillip Carver
J. Phillip Carver
(2)

Enclosures

cc: All parties of record
Marshall M. Criser, III
Nancy B. White
R. Douglas Lackey

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CERTIFICATE OF SERVICE
Docket No. 000121-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Federal Express and (*) Hand Delivery this 12th day of December, 2001 to the following:

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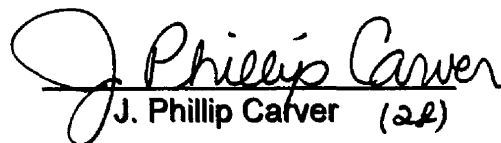
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J. Phillip Carver (22)

**(+) Signed Protective
Agreement**

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Tier1 Failures vs Opportunities

Measure Category	Failures	Opportunities	% of Failures
Billing	66	641	10.30%
Collocation	0	0 -	
IC Trunks	0	0 -	
LNP	0	89	0.00%
Maintenance and Repair	35	578	6.06%
Maintenance and Repair UNE	21	348	6.03%
Ordering	173	846	20.45%
Provisioning	22	529	4.16%
Provisioning UNE	37	278	13.31%
Pre-Ordering	0	0 -	
Change Management	0	0 -	
Total Submetric Failures	354	3309	10.70%

Tier2 Failures vs Opportunities

Measure Category	Failures	Opportunities	% of Failures
Billing	0	2	0.00%
Collocation	0	0 -	
IC Trunks	0	0 -	
LNP	0	33	0.00%
Maintenance and Repair	0	12	0.00%
Maintenance and Repair UNE	1	13	7.69%
Ordering	4	61	6.56%
Provisioning	0	11	0.00%
Provisioning UNE	2	12	16.67%
Pre-Ordering	0	2	0.00%
Change Management	0	0 -	
Total Submetric Failures	7	146	4.79%

- 1 Georgia submetrics used in calculating number of failures and opportunities with Florida data.
- 2 Number of Opportunities = Reported number of pass and fail results for valid CLECs in corresponding submetrics
- 3 Number of Failures = Number of CLECs per submetric which would have received payment
- 4 ADTI submetric not included in Florida