

State of Florida



Public Service Commission  
-M-E-M-O-R-A-N-D-U-M-

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**DATE:** January 22, 2002  
**TO:** Division of Commission Clerk and Administrative Services  
**FROM:** Matthew Costner (Professional Accountant)  
**RE:** Docket No. 010828-SU

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Attached are two audio tapes of the customer meeting held January 16, 2002, for a staff assisted rate case for Harder Hall-Howard, Inc. I need a copy of these tapes made for the working file and the original copies need to be filed with the docket file in Division of Commission Clerk and Administrative Services. When the copies are complete I will come down there and pick them up. My phone number is 413-6690, E-mail [mcostner@psc.state.fl.us](mailto:mcostner@psc.state.fl.us).

Thanks,

A handwritten signature in black ink that reads "Matthew J. Costner".

Cc: Division of Economic Regulation (Rendell, Fitch)

01/22/02

2 Tapes

MJC

SP

DOCUMENT NUMBER-DATE

00800 JAN 23 2002

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