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BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION  
DOCKET NO: 010743-TI

IN RE:  
  
PETITION FOR REVIEW OF PROPOSED  
NUMBERING PLAN RELIEF FOR THE  
407/321 AREA CODES BY NEUSTAR, INC.,  
-----/

PROCEEDINGS: ORLANDO, FLORIDA SERVICE HEARING

BEFORE: COMMISSIONER J. TERRY DEASON  
COMMISSION MICHAEL A. PALECKI

DATE: Wednesday, February 20, 2002

TIME: Commenced at 12:00 noon and  
Concluded at 12:40 p.m.

LOCATION: Orlando City Council Chambers  
City Hall, 2nd Floor  
400 South Orange Avenue  
Orlando, Florida

REPORTED BY: Barbara F. Curry  
Stenographic Court Reporter  
Notary Public  
State of Florida at Large

BUREAU OF REPORTING

RECEIVED 3-4-02

DOCUMENT NUMBER - DATE  
02468 MAR -4 2002  
FPSC - COMMISSION CLERK

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## P R O C E E D I N G S

1  
2 MR. LEE FORDHAM: Pursuant to notice this  
3 time and place has been set for the purpose of  
4 receiving public testimony in Florida Public  
5 Service Commission Docket No. 010743-TL which  
6 was established pursuant to Petition for Review  
7 of Proposed Numbering Plan Relief for the  
8 407/321 Area Codes.

9 COMMISSIONER TERRY DEASON: Thank you.  
10 I'll take the appearances.

11 MR. LEE FORDHAM: Lee Fordham,  
12 representing the Florida Public Service  
13 Commission.

14 COMMISSIONER DEASON: No one else wishes  
15 to make an appearance, I take it. Very well.

16 Let me take this opportunity first to  
17 welcome everyone to today's hearing. As  
18 Mr. Fordham indicated when he read the notice,  
19 the purpose of the hearing is to receive  
20 customer testimony on the proposed numbering  
21 plan to provide relief to the 407/321 area  
22 code. We are here to hear your comments and we  
23 welcome them and encourage you to participate.

24 In the way of introduction let me just  
25 take a moment just to introduce myself. I am

1 J. Terry Deason, a member of the Public Service  
2 Commission. I am chairing this hearing.

3 Seated to my left is Commissioner Mike  
4 Palecki. We will constitute the two member  
5 panel which will be hearing this hearing today  
6 and the one we have this evening in Melbourne.

7 I want to make sure the microphones up  
8 here are working. We have a number of NeuStar  
9 personnel here, I would let them introduce  
10 themselves to you and let you know they will be  
11 more than happy if you have any questions to  
12 meet with you after the hearing to help you  
13 with anything in connection to this. If you  
14 would please introduce yourselves.

15 MR. BOB CASEY: I'm Bob Casey. I'm a  
16 member of the Commission Staff.

17 MR. LEVENT ILERI: Levent Ileri. I'm a  
18 member of the Commission Staff.

19 MS. CHERYL BULECZA-BANKS: Cheryl Banks, a  
20 member of the Commission Staff.

21 COMMISSIONER DEASON: Out front when you  
22 entered the hearing room you were greeted and  
23 should have received a special report printed  
24 on blue paper. This provides some background  
25 information. I would encourage you to review

1 it.

2 It also provides some specific information  
3 on various alternatives which have been  
4 proposed to provide the area code relief.

5 I have also been asked to advise everyone  
6 that we have an individual back in Tallahassee  
7 that can be reached by our 800 number and he is  
8 prepared to assist you in any way proper there  
9 as well. This individual's name is Dick  
10 Durban. And he can be at reached at  
11 1-800-342-3552.

12 I want to review for just a moment the  
13 procedure that we are going to follow today.  
14 We are going to have a presentation provided  
15 from NeuStar which is the organization which is  
16 responsible for administering area codes within  
17 the United States.

18 After that presentation, we are going to  
19 ask all members of the public that wish to  
20 testify to stand and raise their hands. This  
21 is a requirement so that testimony can be part  
22 of the record in this proceeding. We have a  
23 court reporter here with us today, so any  
24 comments will become part of that record and  
25 will be available and will be used by the

1 Commission in making its ultimate decision in  
2 this matter.

3 Mr. Fordham, is there anything that I am  
4 leaving out at this point that you are aware  
5 of?

6 LEE FORDHAM: No, Commissioner, that seems  
7 to be it.

8 COMMISSIONER DEASON: Well, with that, we  
9 will proceed with the hearing at this point  
10 formally. Please introduce yourself to the  
11 audience.

12 MR. THOMAS FOLEY: Thank you. My name is  
13 Thomas Foley. I'm an NPA relief planner with  
14 the North American Numbering Plan  
15 Administration which is a contract currently  
16 held by NeuStar. I think it is going to work.  
17 There you are. A little advertisement.

18 As we said, we are here to talk about the  
19 407 and 321 area code relief which is basically  
20 the area in Central Florida.

21 NANPA started being formed in 1995 when  
22 the FCC started by promoting competition and  
23 adopting a new model that we currently use for  
24 the administration of the North American  
25 Numbering Plan. Prior to this, it had been

1 administered by the Bell Operating Companies  
2 for the most part. The FCC formed a North  
3 American Numbering Council and ordered it to  
4 develop guidelines for number administration,  
5 which we are on the NANPA web site.

6 Lockheed Martin was named the North  
7 American Numbering Plan Administrator on  
8 November 21st, 1997. However in 1999, in  
9 November, the FCC approved the transfer of  
10 Lockheed Martin IMS assets and contract to a  
11 company called NeuStar. That was as a result  
12 of some competitive issues and the fact that  
13 Lockheed Martin was getting into the  
14 communication business.

15 As the NPA relief planner for the area we  
16 have numerous responsibilities. We are  
17 initially coordinating with the industry to  
18 determine the need for and identify the timing  
19 of relief. We have currently done that and are  
20 moving forward.

21 We also take the lead to prepare relief  
22 options which you will see in a few minutes for  
23 the industry to discuss at a meeting. We  
24 facilitate consensus on a single alternative to  
25 recommend to the Commission in this case. And

1 we have done that.

2 Okay. And we compile and file all the  
3 necessary documents on behalf of the industry,  
4 with giving the status and initially,  
5 basically, filing the basic petition after we  
6 receive an order from the Commission to produce  
7 some form of relief. We coordinate the initial  
8 industry implementation activity.

9 There are basically three types of relief  
10 methods that are available. The geographic  
11 split, which is the traditional method, which  
12 basically splits an area into two sections or  
13 more. One or more of the sections gets a new  
14 area code. This recently happened with  
15 904/386.

16 The second is an overlay, which is a  
17 similar situation you have here in Central  
18 Florida right now, with the 407 and the 321  
19 serving the same geographic area.

20 And then as a third method, it is boundary  
21 realignment, where a portion of adjacent  
22 underutilized NPA is brought into the  
23 exhausting NPA to provide relief with  
24 additional exchange codes.

25 This area is not used very often because

1 it generally has a lot of conflicts with  
2 dialing and quite a few people have to change  
3 their numbers. Of course, we can have a  
4 combination of those methods to provide  
5 relief.

6 In NPA splits it provides a single area  
7 code for the geographic area. This will  
8 minimize confusion for customers outside the  
9 area. The implementation is generally  
10 understood.

11 Splits require an area code change for  
12 approximately one-half of the customers in the  
13 two-way split and two-thirds of the customers  
14 in a three-way split.

15 Geographic splits permit seven-digit  
16 dialing within an area code.

17 For local stationery, business cards and  
18 advertising that contained a ten-digit number  
19 phone will need to be revised for consumers  
20 receiving the new area code. The area code,  
21 this split and future splits would reduce the  
22 geographic size of the area code.

23 In an overlay there will be more than one  
24 area code in a geographic area. Where the  
25 overlay is a new concept some customer

1 education may be desired.

2 An overlay will not require existing  
3 customers to change their area code. However,  
4 an overlay does require customers to dial ten  
5 or in some cases, one plus ten digits for all  
6 calls.

7 There is no need to revise local  
8 stationery, business cards and advertising  
9 unless they contain only a seven-digit number.

10 An overlay will end further shrinkage of  
11 the geographic size of the area code because  
12 subsequent relief will most likely, but not  
13 absolutely, be another overlay.

14 The current 407/321 NPA includes Orange,  
15 Seminole and Osceola County. It also contains  
16 a small portion of Lake County and Volusia  
17 County.

18 The current configuration was created when  
19 the 321 was overlaid over 407 NPA in 1999.

20 The history that brought us to this point,  
21 we have the current official projected exhaust  
22 date is the second quarter of 2004 for the  
23 407/321 area code. Like I said, before it was  
24 born -- this current configuration was born in  
25 April 1999 -- we invited the industry and the

1 Commission to a initial planning meeting  
2 January 31st, 2000. And we held the meeting  
3 April 3rd of 2001. Excuse me.

4 As a result of the meeting and the  
5 consensus by the meeting, we made the filing  
6 with the Public Service Commission in May of  
7 2001. At that meeting with the filing there  
8 were three plans that were considered by the  
9 industry.

10 The first plan would place another overlay  
11 over the existing 407 area code. It would have  
12 the same geographic area as Orange, Osceola and  
13 Seminole, Lake and Volusia County. Other parts  
14 of those last two the customers would retain  
15 their current telephone numbers with ten-digit  
16 dialing on local calls, which is already in  
17 existence and would continue.

18 Codes in the overlap would be assigned  
19 upon request with the effective date of the new  
20 area code, as yet to be determined. At the  
21 exhaust of 407/321 NPA all code assignments  
22 will be made in the new overlay code.

23 Brevard County, which has 321 NPA, would  
24 exhaust in the second quarter 2005. No  
25 activity is included in that area for this

1 alternative.

2 If this works well, we should see a map.  
3 There we go. This happens to be a map of the  
4 area. On the left-hand side is the area that  
5 would receive the overlay, 407/321 and a new  
6 code and the Brevard County of 321 would remain  
7 321 only.

8 The number, by the way, of codes that have  
9 been reserved for the Brevard County area is  
10 321.

11 The second plan considered by the industry  
12 would overlay over all 407/321 and the Brevard  
13 County portion of the 321 with a new area code  
14 over the entire area. Ten-digit dialing of  
15 local calls would be implemented primarily in  
16 the areas where it does not currently exist,  
17 Brevard County.

18 Codes will be assigned upon request with  
19 the effective date of the new code and effected  
20 would be all the 407 and 321 numbers. The area  
21 would now have a single exhaust date in the  
22 future. Where it currently has two, Brevard  
23 County would have 321 and the new NPA and  
24 Orange, Osceola, Seminole and Lake County would  
25 have 407 and 321 and the new NPA. The 407

1 would not be split into the Brevard County area  
2 as it was split in 1999, they lost all of  
3 those.

4 And that map looks very much the same, the  
5 difference between that, you can see how the  
6 321 over to the right-hand side has a new NPA  
7 extended into it.

8 The life of this area code, by the way,  
9 this would be at least four years. In the  
10 previous plan the estimated life would be five  
11 years. The reduced life would be because these  
12 codes would now be used in the growth in  
13 Brevard County.

14 The third alternative would hold the  
15 growth of 321 NXX codes in Area A to the level  
16 at the time relief was provided. The remainder  
17 of 321 codes would be held for use in the  
18 Brevard County area.

19 The new NPA code would be added to Area A,  
20 which is Orange, Osceola and Seminole County  
21 between and within area would continue as it is  
22 today. Codes in the new overlay NPA will be  
23 assigned upon request with the effective date  
24 of the new area code. Codes in the 321 NPA in  
25 Area A would be frozen and no more would be

1 assigned.

2 Projecting the life of the areas would be  
3 nearly impossible without knowing the actual  
4 date of relief since the 321 codes are being  
5 used up. That would decrease the additional  
6 life that would be added to Brevard County.  
7 Relief must be provided earlier to assure  
8 sufficient codes to extend the life of the  
9 Brevard County portion of the NPA.

10 At the industry meeting held on April 3,  
11 2001, the participants recommended alternative  
12 three, which is a distributed overlay, to the  
13 Public Service Commission as the relief plan  
14 for 407 and 321. The date NPA 321 codes are to  
15 be frozen is the date the NPA relief plan is  
16 implemented.

17 The recommendation was filed by NANPA on  
18 behalf of the industry with the Florida Public  
19 Service Commission on May 15th, 2001. Thank  
20 you. If there are any questions, I'm  
21 available.

22 COMMISSIONER DEASON: Thank you,  
23 Mr. Foley.

24 At this point I'm going to ask members of  
25 the public who wish to testify to please stand

1 and raise your right hand.

2 In this matter before the Florida Public  
3 Service Commission do you swear or affirm to  
4 tell the truth, the whole truth and nothing but  
5 the truth.

6 (Potential witnesses placed under oath.)

7 COMMISSIONER DEASON: Thank you. Please be  
8 seated.

9 Who has the names? Mr. Fordham, do you  
10 have the names?

11 LEE FORDHAM: The first witness will be  
12 Mr. Robert M. Weiss.

13 MR. ROBERT M. WEISS: Let me defer to  
14 other members of my party.

15 LEE FORDHAM: The next witness will be  
16 Ann McFall.

17 COMMISSIONER DEASON: Would you come  
18 forward to identify yourself, as I'm sure you  
19 have done this before, but I will remind  
20 others, identify yourself in full for the court  
21 reporter. You may wish to spell your name so  
22 it can be recorded correctly.

23 MS. ANN McFALL: Okay. Thank you. My  
24 name is Ann McFall, M-C-F-A-L-L. And I live at  
25 1401 Clipper Terrace, Deltona, 32725. I am

1 here today as the Chairman of the Volusia  
2 County Council. I was elected to that position  
3 January 10th and I am representing Volusia  
4 County today.

5 In addition to that, we have Mr. Frank  
6 Gummey representing the County Attorney's  
7 Office.

8 And most of you know Mr. Bob Weiss, who is  
9 with Volusia County, and he has six days until  
10 retirement. So if he's smiling, that's why  
11 he's smiling. I know many of the staff have  
12 worked with Bob over the years.

13 In addition to that, we have Katrina  
14 Powell representing the City of Deltona. She  
15 is administrative assistant to the city  
16 manager. So I think she will be speaking later  
17 on.

18 I have been in public service for a long  
19 time. I served on the Volusia County School  
20 Board, representing southwest Volusia County  
21 from 1986 to 1994.

22 I was elected to the Volusia County  
23 Council in '96. And I'm serving my last year  
24 of my last term. And in the past several  
25 years, Commissioner Deason, we have been

1 working cooperatively with the Public Service  
2 Commission and the staff. We have some issues  
3 that we would like to bring forward to you this  
4 morning.

5 Bob, if you would like to hold up the  
6 map. This is a map of Volusia County. You can  
7 discard that. Volusia County has 430,000  
8 people.

9 We worked with the Public Service  
10 Commission last year to get a new area code.  
11 As you know, previous to that, 904 was running  
12 out. Even then Volusia County was represented  
13 by two area codes, 904. And then this area of  
14 the county was 407.

15 And the PSC saw the need to make it one  
16 area code as much as possible, with the  
17 exception of about 3,500 customers in the  
18 Osteen area. 1,500 of those 3,500 customers  
19 live in the unincorporated area, which I am  
20 representing today, and about fifteen to 1700  
21 live in the City of Deltona. That's where the  
22 big issue is. 430,000 people, about 3200  
23 customers, are affected. This area is still  
24 407, with those 3,200 customers.

25 And the Public Service Commission decided

1 last year that they are going to get an  
2 overlay. It made sense to us to make the  
3 overlay 386, but that probably made too much  
4 sense. The overlay is 321 for that area.

5 So you are going to see that the City of  
6 Deltona will have a new area code, 386. It  
7 will have 407. It will have the overlay of  
8 321. It will have 386 and it will potentially  
9 have the new area code after 321. So a town of  
10 71,000 people will be represented, potentially,  
11 by four area codes. And let me just give you  
12 some particular issues. And I think Katrina  
13 will cover this further.

14 Pine Ridge High School, which is down  
15 here, it's one school, Pine Ridge, with 2,500  
16 students. There's over one hundred phone lines  
17 going to those phone numbers, which are now  
18 407. Keep in your mind that the whole county  
19 is 386, with the exception of this. So Pine  
20 Ridge is 407. Any future lines going into Pine  
21 Ridge High School will be 321 and maybe a new  
22 area code.

23 The school system literally pressured by  
24 millions of dollars to bring in phone lines and  
25 phone service to four or five schools in the

1 407 area code, literally spending millions of  
2 dollars each afternoon and every year providing  
3 that service. It's going to get worse.

4 So I'm basically here today to ask you --  
5 and I guess Commissioner Deason knows that the  
6 Osteen, South Deltona area was polled last year  
7 to see if they wanted their area code changed  
8 to 386, and they overwhelming said no.

9 BOB CASEY: A total number change.

10 ANN McFALL: It wasn't just a number  
11 change, just a total number change. And some  
12 of them accepted that and appreciate that.

13 At the same time we have public community  
14 meetings at one of the elementary schools, why  
15 don't you just make the overlay 386, albeit a  
16 slower process, 386 will be eventually  
17 throughout the Osteen, South Deltona area. It  
18 just makes so much sense to do that. I  
19 understand, through Mr. Weiss and Mr. Gumme, y,  
20 that Bell South may have reservation about  
21 this. And they can speak to that.

22 But two years ago Bell South agreed that  
23 if the Osteen area wanted to change those  
24 numbers, it could be done. It might be a  
25 little difficult, because that area was served

1 out of the Sanford area. So those are my  
2 comments. And I would appreciate any comments  
3 you have about it.

4 In the special report, the blue special  
5 report that says why you were here today, is to  
6 consider the different ways of alleviating the  
7 number shortage problem in the area, well, this  
8 is one of those small ways of relieving  
9 407/321, instead of giving Volusia County the  
10 321 overlay, making it a 386 overlay. It just  
11 makes so much sense. I thank you for your time  
12 and would answer any questions if you have  
13 any.

14 COMMISSIONER DEASON: Let me say I thank  
15 you for your comments. As is often the case in  
16 the world that we live in, things that make  
17 perfect sense, there are technical problems  
18 involved with those.

19 Mr. Casey, if you are familiar with this  
20 and wish to address it now or if you wish to  
21 review it and get back with Ms. McFall, we will  
22 allow you to do that as well.

23 BOB CASEY: They both have been  
24 submitted. And we have looked at it and I  
25 would defer to later on.

1           COMMISSIONER DEASON: We have file  
2 testimony and you will participate in the  
3 technical part of the hearing?

4           BOB CASEY: (Nods head).

5           COMMISSIONER DEASON: We'll take the issue  
6 up in due course.

7           COMMISSIONER MICHAEL PALECKI: Where on  
8 the overlay maps that have been provided by  
9 NeuStar, where is the location that you are  
10 referring to?

11          ANN McFALL: It's up in the northern most  
12 area of the map. It's that bubble up north of  
13 Sanford.

14          COMMISSIONER PALECKI: I see exactly where  
15 you are talking about. It's carved out on the  
16 map. That's exactly what we see on the  
17 northern most. Thank you. I appreciate that.

18          ANN McFALL: Thank you for your time.

19          LEE FORDHAM: I believe for continuity the  
20 purposes, the next appropriate witness would be  
21 Katrina Powell.

22          MS. KATRINA POWELL: My name is Katrina  
23 Powell, 1813 Fayetteville, Deltona. I work for  
24 the City of Deltona. I'm the assistant to the  
25 City Manager there.

1           First of all, I would like to say thank  
2 you for this opportunity to speak to you  
3 today. I am here today representing the City  
4 Commission of the City of Deltona, which is  
5 Volusia County's largest municipality.

6           The City of Deltona finds itself before  
7 you to ask for assistance in making life for  
8 our residents a little easier and a little less  
9 complicated.

10           Over the past several years we have worked  
11 with the Public Service Commission to provide a  
12 new area code to Volusia County. With the  
13 approval of three city area codes the majority  
14 of Deltona now has one area code. Thank you.

15           However, a portion of our community still  
16 has the 407 area code. This makes it a little  
17 tough for the residents because the Public  
18 Works Facility, as well as our Parks and  
19 Recreation facility is in that part of Deltona  
20 that has the 407 area code. The remaining  
21 facilities are in the city which carries the  
22 386 area code. So I can only imagine what's  
23 going to change later on when we bring in the  
24 fourth area code there.

25           During the public meeting on the 386 area

1 code issue, hosted by Council Chair Ann  
2 McFall, Osteen residents made it clear that  
3 they wanted to remain in the existing 407 area  
4 code because they didn't want to change their  
5 existing phone numbers.

6 At the same time, the same residents  
7 offered suggestions, that the residents with  
8 407 be allowed to retain the numbers, but new  
9 numbers in the area would be changed to the  
10 386. And that's exactly what we felt you would  
11 do today, by implementing the overlay from the  
12 386 for the Osteen and Deltona area.

13 With the help of the PSC, Deltona avoided  
14 the possibility of three different area codes  
15 within our corporate limits, unless you come to  
16 another conclusion, it will continue in Deltona  
17 and we will continue to have -- we will  
18 actually have four area codes there. I don't  
19 know of any other city in Florida that has to  
20 contend with that.

21 We ask you to please support a 386 area  
22 code for Osteen/Deltona area. Thank you.

23 Do you have any questions?

24 COMMISSIONER DEASON: Any questions?

25 COMMISSIONER PALECKI: No, sir.

1 BOB CASEY: No, sir.

2 COMMISSIONER DEASON: Thank you very  
3 much.

4 LEE FORDHAM: Mr. Frank GummeY.

5 MR. FRANK GUMMEY: I'm Frank GummeY.  
6 G-U-M-M-E-Y. I'm Deputy County Attorney with  
7 Volusia County.

8 I might just briefly, for the purposes of  
9 distinguishing what previously happened in a  
10 previous docket, tell you what we are not  
11 asking for for Southwest Volusia County.

12 We are not asking for any existing  
13 customers to change his or her number. We are  
14 not asking for any change in calling scope or  
15 rates. We are not asking for any change in the  
16 way that the Public Service Commission or the  
17 phone company implements an overlay in terms of  
18 the assignment of the number, be they 407  
19 numbers or 386 numbers in the Southwest Volusia  
20 area.

21 And we think that by overlaying 386 in the  
22 existing 407 area, I believe that the life of  
23 the 386 number is greater than any of the  
24 alternatives that you have been shown for the  
25 407/321 and the new NPA that you would

1 establish in this docket.

2 By providing the 386 overlay in  
3 Southwestern Volusia you would be extending the  
4 life of the new NPA that you would be approving  
5 in this docket.

6 I would be glad to answer any questions.

7 COMMISSIONER DEASON: I believe it is  
8 clear, I just want to confirm this, the relief  
9 that you are specifically requesting is to have  
10 that portion of Volusia County, which is  
11 currently served by the 407 area code, that  
12 that portion be served with the new number by  
13 an overlay of the existing 386 area code; is  
14 that correct?

15 FRANK GUMMEY: Correct.

16 COMMISSIONER DEASON: Any further  
17 questions?

18 COMMISSIONER PALECKI: No.

19 LEE FORDHAM: No.

20 BOB CASEY: No, sir.

21 COMMISSIONER DEASON: Thank you.

22 LEE FORDHAM: That brings us back to  
23 Mr. Weiss.

24 COMMISSIONER DEASON: Let me publicly  
25 congratulate you on your pending retirement.

1           ROBERT WEISS: Congratulate me for getting  
2 old. I appreciate that.

3           Any opportunity before this Commission --  
4 and I've got to say really the Public Service  
5 Commission has been wonderful to me and  
6 wonderful to Volusia County for over a period  
7 of twelve years. You have been understanding  
8 of the problems that we have had in Volusia  
9 County.

10           For those of you who don't realize or  
11 maybe don't know, the people in Volusia County,  
12 when I came there in 1990, early 1990, we faced  
13 a County where the County was split by a  
14 lateral boundary, two thirds and one third. It  
15 may have made sense to Judge Harold Green to  
16 create a lateral boundary where the City of  
17 Deltona is. Now, of course, Deltona wasn't  
18 there to the extent that it is now, today.

19           It made sense as there was a population  
20 base around Daytona, so laterally he drew a  
21 line and made Daytona that lateral and drew a  
22 line. At the time it was drawn, in 1984, it  
23 might have made sense, but not now to the  
24 biggest city in Volusia County and one of the  
25 fastest growing cities in the State of Florida,

1 Deltona has become our largest city, as Katrina  
2 stated.

3 I would like to clarify -- I appreciate  
4 the three previous speakers -- we don't have a  
5 dog in this fight. If any of the three would  
6 work for us, it appears, though, that we are  
7 going right along with alternative three and  
8 this idea of freezing the 321.

9 We'll give you another idea. You can  
10 freeze, you can freeze the little piece of  
11 Volusia County, not ever issue any 321 codes  
12 for that piece of Volusia County, reserving  
13 those always for Brevard County, which gives  
14 you more end life in Brevard County, and gives  
15 us the use of the 386 overlay.

16 There's 407/321 and there may be coming  
17 /XXX. It would be reduced to the 407/386,  
18 very simply, a two area code area, a two area  
19 code city, as opposed to double that, a two  
20 area code county, which makes sense.

21 I understand there may be some  
22 administrative things that might have been done  
23 a little bit different, but it doesn't seem  
24 insurmountable to me, it does not.

25 And I think that's the whole thing, that

1 the Public Service Commission is in business  
2 for, and me too, as a public official, is to do  
3 anything for people that will make sense.

4 Thank you very much.

5 COMMISSIONER DEASON: Let me ask a  
6 clarifying question, are there any customers  
7 presently in Volusia County and in the area in  
8 question that currently have been given 321  
9 area codes?

10 ROBERT WEISS: I do not believe so. I  
11 believe the information I have from BellSouth,  
12 and I'm not the authority on that, Bell South  
13 says not yet, no, sir. This would be a great  
14 time to freeze it, a non issue, only 407.

15 COMMISSIONER DEASON: Any further  
16 questions?

17 COMMISSIONER PALECKI: Mr. Weiss, what  
18 have you been informed with regard to  
19 administrative problems that might be  
20 encountered?

21 ROBERT WEISS: Commissioner Palecki, I'm  
22 not a good authority. I heard the statements  
23 that were made. I have a lot of respect for  
24 the individual that was the witness on that. I  
25 understand about split rates and precedents and

1 precedents that would be set and not be an  
2 issue. I'm not sure I fully understand those.  
3 I'm not an expert in that area. I'm really  
4 not. And I would not contend to argue that  
5 point with them, except there's a reason why we  
6 can't do this logically.

7 There was testimony, some strong evidence  
8 presented, it would seem like to you all to say  
9 why we can't, the fact that it's never been  
10 done before is not good enough.

11 Over the last two years we've looked at  
12 the issue of voting to have 386 serve out of,  
13 service out of the Sanford Rate Center. It was  
14 okay at the time. It was doable.

15 And we gave the citizens in the area that  
16 option. The only thing was different, if they  
17 accepted the plan, they have to change the full  
18 digit telephone number, from 407, plus seven to  
19 386 plus seven. Now, the businesses and the  
20 residents that had the numbers for up to fifty  
21 and sixty and eighty years did not want to give  
22 those up. So that went down to defeat.

23 That issue then essentially went down to  
24 defeat on two different dockets, original  
25 relief of 407 and relief of 904. We are

1 talking about overlaying what is already  
2 there. And I see nothing but benefits to  
3 change to 386, to be able to do it. So it  
4 allows new numbers to be issued on the 386 down  
5 the road for some time and, yet, it does not  
6 affect any existing customers who have 407.

7 COMMISSIONER DEASON: Thank you, sir.

8 ROBERT WEISS: Thank you.

9 LEE FORDHAM: Commissioners, we reflect no  
10 additional witnesses.

11 COMMISSIONER DEASON: Very well. Are  
12 there any members of the public who have not  
13 yet testified who wish to do so? If you do,  
14 would you please let it be known at this time.

15 (No response).

16 COMMISSIONER DEASON: Hearing that there  
17 are no members of the public who have  
18 identified themselves as wishing to provide  
19 additional testimony, let me take this  
20 opportunity to thank everyone who has  
21 participated in this hearing. We certainly  
22 appreciate your efforts. And we want you to  
23 know that we will take your comments into  
24 consideration.

25 Let me announce, as I did earlier, that

1 we'll be convening a hearing this evening in  
2 Melbourne. I believe that starts at 6:00 p.m.  
3 at the Brevard County School Board, Board Room,  
4 2700 Judge Fran Jamieson Way. And if anyone  
5 wants to join us from this morning you are  
6 certainly welcome to do so.

7 If there is nothing else to come before  
8 the Commission at this time, we will adjourn  
9 this hearing. Thank you all.

10 (Proceedings adjourned at 12:40 p.m.)  
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3 STATE OF FLORIDA )4 COUNTY OF ORANGE )  
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6 I, Barbara F. Curry, Stenographic Court  
7 Reporter, certify that I was authorized to and did  
8 stenographically report the foregoing proceedings  
9 and that the transcript is a true and complete  
10 record of my stenographic notes.

11 DATED this 1st day of March 2002.

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14 Barbara F. Curry

15 Stenographic Court Reporter  
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