

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

MARCH 5, 2002

RE: Docket No. 011497-TL - Petition by Verizon Florida Inc. for approval to revise customer contact protocol.

ISSUE 1: Should this Commission permit Verizon to recommend its own intraLATA toll service on new customer contacts after it informs customers that they have a choice of local toll providers and offers to read a list of all available intraLATA toll providers?

RECOMMENDATION: Yes. This Commission should permit Verizon to recommend its own intraLATA toll service on new customer contacts, after it informs customers that they have a choice of local toll providers and offers to read a list of all available intraLATA toll providers.

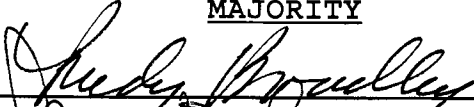




APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

02562 MAR-58

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ISSUE 2: Should this docket be closed?

RECOMMENDATION: If the Commission approves staff's recommendation on Issue 1, the proposed agency action shall become final and effective upon the issuance of a consummating order, unless a person whose substantial interests are affected by the Commission's decision files a protest within 21 days of the issuance of this order. If no protest to the proposed agency action is filed within 21 days of the date of issuance of the order, this docket should be closed administratively upon issuance of the Consummating Order.

APPROVED