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TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

March 15, 2001

Paul E. Howard
Harder Hall-Howard, Inc.
3600 Golfview Road
Sebring, FL 33852

Re: Docket No. 010828-SU, Application for a staff-assisted rate case in Highlands County by Harder Hall-Howard, Inc.

Dear Mr. Howard:

On March 5, 2002, the Commission voted on staff's recommendation dated February 21, 2002. A Proposed Agency Action (PAA) order is scheduled to be issued on March 25, 2002. If no protests are filed by the end of the protest period, which is 21 days from the date that the PAA order is issued, the rates and charges approved by this Commission will become final. However, the utility must submit revised tariff pages for staff's approval before the utility can implement new rates.

To expedite the tariff revision process, the utility should file all revised tariff pages by April 15, 2002, to allow staff sufficient time to verify the accuracy of the revised pages. Enclosed are instructions for, as well as, examples of revised tariffs for this utility. Although staff has prepared revised tariffs for this utility, it is the utility's responsibility to make sure all tariffs submitted to the Commission are complete and accurate.

A copy of the customer notice informing the utility's customers of the Commission's approved increase must also be submitted for staff's review and approval. After staff approves this notice, it must be mailed to customers of receipt prior to consumption at the increased rates. This notice shall show the effective date of the tariffs. Also included an example of a staff approved customer notice.

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DOCUMENT NUMBER - DATE
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Please mail the revised tariff pages and a copy of the proposed customer notice to:

Mr. Ryan Fitch
Division of Economic Regulation
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Enclosed is a copy of accumulated plant, depreciation, CIAC, amortization of CIAC, amortizable asset, and amortization of amortizable asset schedules reflecting year end balance at July 31, 2001. The Commission approved these balances for rate setting purposes in this case. Once the protest period expires and a consummating order is issued, please reconcile your books with the Commission approved accumulated balances shown on the enclosed schedules.

If you have any questions, please contact Ryan Fitch at (850) 413-6928.

Sincerely,



Troy Rendell
Public Utilities Supervisor

TR:mc
Enclosure (5)

cc: Division of Economic Regulation (Costner, Fitch)
Division of Legal Services (Harris)
Division of Regulatory Oversight (Vandiver)
Division of Records and Reporting (010828-SU)