Lisa S Foshee General Attorney

BeilSouth Telecommunications, Inc 150 South Monroe Street Room 400 Tallahassee, Florida 32301 (404) 335-0754

July 1, 2002

Mrs. Blanca S. Bayó Director, Division of the Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: 960786-B-TL and 981834-TP(Section 271)

Dear Ms. Bayó:

Enclosed please find the original and six copies of BellSouth Telecommunications, Inc.'s Notice of Filing with attached Affidavit of Alphonso J. Varner which we ask that you file in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties by Federal Express as shown on the attached Certificate of Service.

Sincerely. Lisa S. Foshee

Enclosures

cc: All Parties of Record Marshall M. Criser III Fred J. McCallum

> DOCUMENT NUMBER-DATE 0 6 8 1 2 JUL - 1 8 FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In Re: Consideration of BellSouth Telecommunications, Inc.'s entry into interLATA services pursuant to Section 271 of the Federal Telecommunications Act of 1996.

Docket No. 960786-B-TL & Docket No. 981834-TP

Filed: July 1, 2002

BELLSOUTH TELECOMMUNICATIONS, INC.'S NOTICE OF FILING

BellSouth Telecommunications, Inc. ("BellSouth") hereby files the Affidavit of

Alphonso J. Varner that attaches BellSouth's performance data reflecting performance

for the month of April, 2002. The Affidavit and the accompanying attachments describe

the performance data and explain the conclusions that can be drawn from it.

Respectfully submitted this 1st day of July 2002.

BELLSOUTH TELECOMMUNICATIONS, INC.

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CERTIFICATE OF SERVICE DOCKET NO. 960786-B-TL and 981834-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by

Federal Express this 1st day of July, 2002 to the following:

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Dulaney L. O'Roark MCI Telecommunications Corporation 6 Concourse Parkway Suite 600 Atlanta, GA 30328 Tel. No. (770) 284-5498 Fax. No. (770) 284-5488

(+) Signed Protective Agreement

Before the Florida Public Service Commission Tallahassee, Florida

AFFIDAVIT OF ALPHONSO J. VARNER ON BEHALF OF BELLSOUTH TELECOMMUNICATIONS, INC. FILED JUNE 28, 2002

I, Alphonso J. Varner, being of lawful age and duly sworn upon my oath, depose and state:

 My name is Alphonso J. Varner. I am employed by BellSouth as Senior Director in Interconnection Services. My business address is 675 West Peachtree Street, Atlanta, Georgia 30375.

PROFESSIONAL AND EDUCATIONAL BACKGROUND

- I graduated from Florida State University in 1972 with a Bachelor of Engineering Science degree in systems design engineering. I immediately joined Southern Bell in the division of revenues organization with the responsibility for preparation of all Florida investment separations studies for division of revenues and for reviewing interstate settlements.
- 3. Subsequently, I accepted an assignment in the rates and tariffs organization with responsibilities for administering selected rates and tariffs including preparation of tariff filings. In January 1994, I was appointed Senior Director of Pricing for the nine-state region. I was named Senior Director for Regulatory Policy and Planning in August 1994.

In April 1997, I was named Senior Director of Regulatory for the nine-state BellSouth region, and I accepted my current position in March 2001.

II. PURPOSE OF AFFIDAVIT

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4. The purpose of my Affidavit is to provide data specific to BellSouth's operations in Florida. This filing reflects performance for the month of April 2002. Exhibit April 2002 PM Data and Attachments 1K though 3K that accompany this filing describe the data and explain the conclusions that can be drawn from it.

DISCUSSION OF PERFORMANCE MEASUREMENTS DATA **TABLE OF CONTENTS** I. Analysis of Performance Measurements A. Introduction B. Checklist Item 1 – Interconnection C. Checklist Item 2 - Unbundled Network Elements D. Checklist Item 4 – Unbundled Local Loops E. Checklist Item 5 – Unbundled Local Transport F. Checklist Item 6 – Unbundled Local Switching G. Checklist Item 7a - 911 and E911 Services H. Checklist Item 7b - Directory Assistance/Operator Services I. Checklist Item 10 - Access To Database & Associated Signaling J. Checklist Item 11 – Number Portability K. Checklist Item 14 - Resale II. Summary Attachments: 1K April 2002 Florida Summary Results 2K April 2002 Flow-Through Report 3K April 2002 Trunk Group Performance Report

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1	DISCUSSION OF PERFORMANCE MEASUREMENTS DATA
2	•
3	I. ANALYSIS OF PERFORMANCE MEASUREMENTS
4	
5	A. Introduction
6	
7	Attachment 1K is the Monthly State Summary (MSS) for Florida Performance
8	Measurements for April 2002. The MSS contains 2,330 sub-metrics based on
9	the Georgia Public Service Commission (GPSC) Docket 7892-U. As shown in
10	Attachment 1K, there were 885 sub-metrics for which there was CLEC activity
11	in April 2002 and that were compared to either benchmarks or retail
12	analogues. BellSouth met or exceeded the criteria for 761 of these 885 sub-
13	metrics, or 86%.
14	
15	As explained in previous updates to this Exhibit, three of the measures were
16	identified by BellSouth as having deficiencies in their calculations and were
17	investigated and evaluated for appropriate program code corrections. These
18	three measures were Average Jeopardy Notice Interval, FOC & Reject
19	Completeness (including the "Multiple Responses" sub-metrics), and LNP
20	Disconnect Timeliness. Program coding modifications have been completed
21	for the Average Jeopardy Notice Interval and FOC and Reject Completeness
22	measures. A variation on the FOC & Reject Response Completeness (O-11)

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1 measurement, FOC/Reject Completeness (Multiple Responses), indicates the proportion of times that multiple FOCs/Rejects for an LSR are returned. The 2 3 Georgia PSC did not order this measure to be implemented. Also, this 4 measurement can be misleading because sometimes multiple responses are 5 required for efficient operation of the business, such as when a second FOC 6 is returned to notify a CLEC when a jeopardy is cleared. Consequently, while 7 BellSouth reports data on this measure in the Monthly State Summary, 8 BellSouth has not included it in the calculation of performance measurements 9 that had CLEC activity and has not addressed those sub-metrics in this Exhibit. The LNP Disconnect Timeliness measure is still under review by the 10 11 Georgia PSC. These measures are included in the MSS and in the total 12 number of measurements calculation (2,330), but are excluded from the 13 "Met/Total" (761/885) percentage calculations.

14

During the three-month period, February through April 2002, again adjusting for the measures mentioned above where appropriate, there were a total of 799 sub-metrics that had CLEC activity for all three months and that were compared with either benchmarks or retail analogues. Of these 799 submetrics, 695 sub-metrics (87%) satisfied the comparison criteria in at least two of the three months.

21

1 Two general issues can impact the degree to which BellSouth's performance 2 data is meaningful. First, the extreme disaggregation of the data in the 3 reports often dilutes the universe size of individual measurements, which in 4 turn reduces the confidence level of each of the individual Z-test results. As a 5 result, there are many performance measurements for which the results are 6 statistically inconclusive due to the small number of observations. Second, in 7 situations in which there are a large number of observations and the 8 difference between the means is very small, the results can be misleading 9 and not indicative of the absolute level of performance that BellSouth 10 provides to CLECs.

11

With respect to the first issue, in many cases, the extensive levels of disaggregation leads to numerous sub-metrics with fewer than 30 observations, which is generally accepted as the smallest number of observations for application of the Z-test. Despite this fact, BellSouth has reported results for all of the measures, even those with statistically inconclusive universe sizes.

18

The second issue arises in situations where BellSouth provides very high quality service to both BellSouth's retail units and the CLECs, where there are very large universe sizes, and the difference between the means is very small. This scenario can cause an apparent missed condition from a

ì quantitative viewpoint. For example, in April 2002, the % Missed Installation 2 Appointments (%MIA), for Resale Residence / Non-Dispatch / < 10 Circuits 3 (A.2.11.1.1.2) showed that BellSouth retail had 0.16% missed appointments 4 for the 681,747 scheduled orders. The CLEC %MIA for the same period is 5 0.26% missed appointments for 56,111 scheduled orders. While there is very 6 little difference in the results, only one tenth of a percentage point, the 7 universe is so large that the Z-test becomes overly sensitive to any difference. 8 As a result, the statistical test shows that the sub-metric missed the standard 9 criteria, but BellSouth's actual performance is at a very high level for both the CLECs and BellSouth retail, in this case, over 99.7%. From a practical point 10 11 of view, the CLECs' ability to compete has not been hindered, even though 12 the statistical result does not technically meet the retail analogue.

13

In reviewing the data, the Florida Public Service Commission (Commission) 14 15 should use the data as a tool in analyzing whether BellSouth has met its It is not a substitute for the qualitative evaluation of 16 commitments. The commission will still need to conduct a 17 BellSouth's performance. qualitative assessment of the data that considers, among other things, 18 universe size, distributional properties of the data, as well as overall 19 20 performance.

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1	Each sub-metric designated as having not satisfied the benchmark or
2	BellSouth retail analogue requirement for February, March and/or April 2002
3	is included in this Exhibit. Each sub-metric discussed is labeled as being
4	missed in any one or more of the months (February/March/April) included in
5	this filing.
6	
7	The following paragraphs will address specific performance measurements
8	associated with each checklist item.
9	
10	B. CHECKLIST ITEM 1 - INTERCONNECTION
11	
12	1. Collocation
12 13	<u>1. Collocation</u> BellSouth provides three separate collocation reports: 1) Average Response
12 13 14	 <u>1. Collocation</u> BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed.
12 13 14 15	 <u>1. Collocation</u> BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these
12 13 14 15 16	 <u>1. Collocation</u> BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 9 of the 9 sub-metrics
12 13 14 15 16 17	 <u>1. Collocation</u> BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 9 of the 9 sub-metrics that had CLEC activity in February, for all 11 of the 11 benchmarks that had
12 13 14 15 16 17 18	 <u>1. Collocation</u> BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 9 of the 9 sub-metrics that had CLEC activity in February, for all 11 of the 11 benchmarks that had CLEC activity in March and for all 10 of the 10 benchmarks that had CLEC
12 13 14 15 16 17 18 19	 1. Collocation BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 9 of the 9 sub-metrics that had CLEC activity in February, for all 11 of the 11 benchmarks that had CLEC activity in March and for all 10 of the 10 benchmarks that had CLEC activity in April 2002.
12 13 14 15 16 17 18 19 20	1. Collocation BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 9 of the 9 sub-metrics that had CLEC activity in February, for all 11 of the 11 benchmarks that had CLEC activity in March and for all 10 of the 10 benchmarks that had CLEC activity in April 2002.
12 13 14 15 16 17 18 19 20 21	 1. Collocation BellSouth provides three separate collocation reports: 1) Average Response Time; 2) Average Arrangement Time; and 3) Percent of Due Dates Missed. Section E in Attachment 1K, Items E.1.1.1 through E.1.3.2, provides these results. BellSouth met the approved benchmarks for all 9 of the 9 sub-metrics that had CLEC activity in February, for all 11 of the 11 benchmarks that had CLEC activity in March and for all 10 of the 10 benchmarks that had CLEC activity in April 2002.

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1 compared to retail analogues or benchmarks. All 9 of these sub-metrics met 2 the retail analogue/benchmark comparisons in all three months.

3

4 2. Local Interconnection Trunking

5 Trunking Reports

6 Attachment 1K, Section C, Items C.1.1 to C.4.2 of the MSS contains data for 7 ordering, provisioning, maintenance and repair, and billing associated with 8 Local Interconnection Trunks. Trunk Blocking, Item C.5.1, will be discussed 9 separately following this suction.

10

11 In February BellSouth met 22 of 24 sub-metrics or 92% and in March 2002. 12 met 24 of the 25 sub-metrics or 96% of the applicable benchmarks/analogues 13 for all local interconnection trunking measures having CLEC activity. In April 14 2002, BellSouth met all 25 of the 25 sub-metrics or 100% of the 15 benchmarks/retail analogues having CLEC activity. The sub-metrics that did 16 not meet the benchmarks/retail analogues for February, March and/or April 17 2002 are as follows:

- 18
- 19

Order Completion Interval / Local Interconnection Trunks (C.2.1) (February)

20 The average order completion interval for CLEC orders for this sub-metric for 21 February was 21.96 days compared to 15.49 days for the BellSouth retail 22 The standard interval for trunk orders covered by this analogue.

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1	measurement is 30 days for new trunks and 20 days for augments, and the
2	orders are managed as "projects." The CLEC orders are meeting the due
3	dates committed to the customer, but the intervals are longer than for the
4	retail analogue. BellSouth met the retail analogue comparison for this sub-
5	metric in March and April 2002.
6	
7	% Repeat Troubles within 30 Days / Local Interconnection Trunks (C.3.4.2)
8	(March)
9	In March 2002, there were only two orders for the sub-metric. The small
10	universe size does not provide a conclusive benchmark comparison.
11	BellSouth met the retail analogue comparison for this sub-metric in February
12	and April 2002.
13	
14	Invoice Accuracy - Interconnection (C.4.1) (February)
15	The CLECs experienced Local Interconnection invoice accuracy rates in
16	February that were slightly less than for the invoices BellSouth sent to its
17	customers (97.86% accuracy for BellSouth versus 97.34% for the CLEC
18	invoices). The difference in performance was the result of adjustments given
19	to customers who were billed for some rate elements for which they should
20	not have been billed because of bill and keep provisions in their contracts.
21	These bill and keep rate elements were not distinguishable in the contract so
22	the corresponding rate element fields were populated with non-zero amounts
23	on the rate file. As a result, a new process was implemented which requires

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1 all bill and keep rate element Universal Service Order Codes (USOCs) be followed by "BK" so that the rate groups will know to zero rate these 2 3 elements. BellSouth met the retail analogue comparison for this sub-metric in 4 March and April 2002. 5 6 Trunk Blockage 7 BellSouth has developed a trunk blocking report that compares BellSouth 8 retail's trunk blockage rates to those of CLECs. The report, Trunk Group 9

Performance Report (TGP), Attachment 3K, displays trunk blocking in a 10 manner that accurately represents the customer experience. The TGP report 11 tabulates actual call blocking as a percentage of call attempts for all 12 comparable trunk groups administered by BellSouth that handle CLEC and 13 BellSouth traffic, and provides a direct comparison of hour-by-hour blocking 14 between CLEC and BellSouth trunk groups. The analogue/benchmark for the 15 Trunk Group Performance measure is any consecutive two-hour period in 24 16 hours where CLEC blockage exceeds BellSouth blockage by more than 0.5%. BellSouth met or exceeded the benchmark for this sub-metric in 17 February, March and April 2002. 18

- 19
- 20

C. CHECKLIST ITEM 2 – UNBUNDLED NETWORK ELEMENTS (UNE)

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This section addresses the measures associated with UNEs under checklist
item 2. Attachment 1K, Sections B1 – B3, provides data that is divided into

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1	Ordering, Provisioning and Maintenance	& Repair operations. In general, the
2	Ordering function is disaggregated int	o 17 sub-metrics, the Provisioning
3	function has 19 sub-metrics, and the	here are 12 sub-metrics for the
4	Maintenance & Repair function. All Orde	ring measures will be included in this
5	checklist item because of the overall rela	ationship of the mechanized, partially
6	mechanized and manual processing of L	ocal Service Requests (LSRs). The
7	Provisioning and Maintenance & Repair	measures for the following products
8	are included in the checklist item as show	vn below:
9	Product	Checklist Item:
10	Combo (Loop & Port)	#2 – Unbundled Network Elements
11	Combo (Other)	#2 – Unbundled Network Elements
12	Other Design	#2 – Unbundled Network Elements
13	Other Non-Design	#2 – Unbundled Network Elements
14	xDSL Loop	#4 – Unbundled Local Loops
15	UNE ISDN Loop	#4 – Unbundled Local Loops
16	Line Sharing	#4 – Unbundled Local Loops
17	2w Analog Loop Design	#4 – Unbundled Local Loops
18	2w Analog Loop Non Design	#4 – Unbundled Local Loops
19	2w Analog Loop w/INP Design	#4 – Unbundled Local Loops
20	2w Analog Loop w/INP Non Design	#4 – Unbundled Local Loops
21	2w Analog Loop w/LNP Design	#4 – Unbundled Local Loops
22	2w Analog Loop w/LNP Non Design	#4 – Unbundled Local Loops

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1	Digital Loop < DS1	#4 – Unbundled Local Loops
2	Digital Loop [*] => DS1	#4 – Unbundled Local Loops
3	Local Interoffice Transport	#5 – Unbundled Local Transport
4	Switch Ports	#6 – Unbundled Local Switching
5	INP Standalone	#11 – Local Number Portability
6	LNP Standalone	#11 – Local Number Portability
7		
8	An overall review of the UNE sub-r	netrics for Ordering, Provisioning,
9	Maintenance & Repair and Billing i	ndicates that BellSouth met the
10	benchmark/analogue for 84% of the sul	b-metrics each month for February,
11	March and April 2002.	
12		
13	For the three-month period, February thro	ough April 2002, there were 447 sub-
14	metrics in the UNE measurements for w	which there was CLEC activity in all
15	three months and that were compared to	retail analogues or benchmarks. Of
16	those 447 sub-metrics, 380 sub-	metrics (85%) met the retail
17	analogue/benchmark comparisons in at le	east two of the three months.
18		
19	1. UNE Ordering Measures	
20		
21	Items B.1.1 – B.1.19 in Attachment 1	K show data for Percent Rejected
22	Service Requests, Reject Interval, FO	C Timeliness and FOC & Reject

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Response Completeness. These reports are disaggregated by interface type
 (electronic, partial electronic and manual), as well as product type.

3

4 <u>Reject Interval</u>

Items B.1.4 - B.1.8 in Attachment 1K examine the Reject Interval for the
month of April 2002. For orders submitted electronically, the benchmark is
97% within one hour. In February, March and April 2002, 73%, 86% and
84%, respectively, of all rejected electronic service requests were delivered
within the one-hour benchmark interval. (See the write-up below for Items
B.1.4.2 - B.1.4.17 for further discussion concerning electronically submitted

12

For partially mechanized orders, which are LSRs submitted electronically but requiring intervention by a BellSouth service representative, the benchmark is 85% returned within 10 hours. BellSouth exceeded these benchmarks in February, March and April 2002, with 95%, 92% and 89%, respectively, of partially mechanized rejects being returned to the CLECs within the benchmark interval.

19

20 For manual orders, the current benchmark is 85% within 24 hours. BellSouth 21 also exceeded this requirement, with over 99% of the LSRs submitted

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1	manually being returned to the CLECs within the 24-hour time period in each
2	of the three months.
3	•
4	The following sub-metrics did not meet the established benchmarks in
5	February, March and/or April 2002:
6	
7	Reject Interval / Combo (Loop & Port) / Electronic (B.1.4.3)
8	(February/March/April)
9	Reject Interval / Combo Other / Electronic (B.1.4.4) (April)
10	Reject Interval / xDSL / Electronic (B.1.4.5) (April)
11	Reject Interval / UNE ISDN / Electron: (1.4.6) (March/April)
12	Reject Interval / Line Sharing / Electronic (B.1.4.7) (February/March/April)
13	Reject Interval / 2w Analog Loop Design / Electronic (B.1.4.8)
14	(February/March/April)
15	Reject Interval / 2w Analog Loop Non-Design / Electronic (B.1.4.9)
16	(February/March/April)
17	Reject Interval / 2w Analog Loop w/LNP Design / Electronic (B.1.4.12)
18	(February/April)
19	Reject Interval / 2w Analog Loop w/LNP Non-Design / Electronic (B.1.4.13)
20	(April)
21	Reject Interval / Other Design / Electronic (B.1.4.14) (February/March/April)

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1 <u>Reject Interval / Other Non-Design / Electronic (B.1.4.15)</u>

2 (February/March/April)

3 The current benchmark for these sub-metrics is $\geq 97\%$ within one hour. 4 BellSouth has conducted a detailed root cause analysis of the process for 5 electronic rejects. This analysis addresses the ordering systems (EDI, TAG, 6 and LENS) used by the CLECs and the back-end legacy applications, such 7 as SOCS, that are accessed by the ordering systems. BellSouth's root cause 8 analysis determined that a number of LSRs that did not meet the one-hour 9 benchmark were submitted when back-end legacy systems were out of 10 service and were unable to process the LSRs. Because such LSRs should 11 be excluded from the measurement, BellSouth implemented a coding change 12 in PMAP, intended to ensure that scheduled OSS downtime was properly 13 excluded. The coding change assumed that EDI and TAG timestamps 14 reflected Eastern Time. However, the timestamps used by EDI and TAG 15 actually reflects Central Time. As a result of this discrepancy, an hour is 16 being added during PMAP timestamp "synchronization," which causes the 17 results to inaccurately reflect the Reject Interval duration. A change to 18 address this issue for EDI was implemented effective with February 2002 data, and the update for TAG was implemented effective with April 2002 data. 19

In addition to the system downtime issue, with the implementation of the
GPSC *January 16, 2001 Order*, BellSouth was directed to change the time

1	stamp identification for the start and complete times of the interval for this
2	measurement. The time stamp was changed from the Local Exchange
3	Ordering ("LEO") System to the CLEC ordering interface system (TAG or
4	EDI). With this change BellSouth was temporarily unable to identify multiple
5	issues of the same version of LSRs that are fatally rejected, which should be
6	excluded from the measurement. If there are multiple issues of the same
7	version, the measure currently calculates the FOC and reject interval such
8	that BellSouth's performance appears to be worse than it actually is. The
9	interval is calculated from the initial issue date and time of the LSR to the
10	return of a non-fatal reject or FOC. No exclusion applies for the amount of
11	time it takes the CLEC to resubmit it after it is fatally rejected. Consequently,
12	BellSouth's performance level is inappropriately understated. BellSouth has
13	identified a fix for this issue consisting of adding a "transaction identification"
14	to each version of the LSR that will allow PMAP to properly identify the
15	beginning time stamp. The EDI system was corrected with release of
16	February data and the TAG update was implemented effective with April 2002
17	data.

18

BellSouth has also identified a LESOG application defect that affects the Reject Interval measure. Currently, the Working Service on Premise indicator is not verified prior to the FOC. If this indicator is not populated on orders for additional lines, the order is manually clarified back to the CLEC during post-

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1	FOC error handling. With implementation of the fix for this defect, the
2	systems will verify the Working Service on Premise indicator prior to the
3	issuance of a FOC for LSRs attempting to add additional lines. The fix for this
4	defect is scheduled for implementation with June data.
5	
6	Reject Interval / xDSL / Partially Electronic (B.1.7.5) (April)
7	There were only seven LSRs rejected for this sub-metric in April 2002. The
8	small universe of orders for the month does not provide a conclusive
9	benchmark comparison for this sub-metric. BellSouth met the benchmark for
10	this sub-metric in March 2002. There was no CLEC activity for this sub-
11	metric in February 2002.
12	
13	Reject Interval / UNE ISDN / Partially Electronic (B.1.7.6) (February/April)
14	There were only ten LSRs rejected for this sub-metric in February 2002. The
15	small universe of orders for the month does not provide a conclusive
16	benchmark comparison for this sub-metric. BellSouth met the benchmark
17	interval for 25 of the 32 LSRs rejected for this sub-metric in April 2002. The
18	85% benchmark required that 28 of the 32 rejects be returned in the 10-hour
19	period. BellSouth met the benchmark for this sub-metric in March 2002.
20	
21	Reject Interval / Line Sharing / Partially Electronic (B.1.7.7) (February/April)

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1	BellSouth met the 10-hour benchmark interval for 67 of the 83 LSRs rejected
2	in February and for 99 of the 126 LSRs rejected in April 2002. The 85%
3	benchmark required that 71 of the 83 rejects for February and 108 of the 126
4	rejects for April be returned within the benchmark interval. BellSouth met the
5	benchmark for this sub-metric in March 2002.
6	
7	Reject Interval / 2w Analog Loop Design / Partially Electronic (B.1.7.8)
8	(March)
9	BellSouth met the 10-hour benchmark interval for 161 of the 190 (84.74%)
10	LSRs rejected for this sub-metric in March 2002. Normal rounding convention
11	indicates that there is no significant difference between the results for this
12	sub-metric and the benchmark. BellSouth met the benchmark for this sub-
13	metric in February and April 2002.
14	
15	Reject Interval / 2w Analog Loop Non-Design / Partially Electronic (B.1.7.9)
16	(February/March/April)
17	BellSouth met the 10-hour benchmark interval for 114 of the 147 rejected
18	LSRs for this sub-metric in February, for 201 of the 283 rejected LSRs in
19	March and for 148 of the 207 rejected LSRs in April 2002. The 85%
20	benchmark required that 125 of the 147 orders for February, 241 of the 283
21	orders for March and 176 of the 207 orders for April be returned within 10

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1	hours. BellSouth continues to focus on this measurement in order to improve
2	results to meet the benchmark.
3	
4	Reject Interval / 2w Analog Loop w/LNP Design / Partially Electronic
5	(B.1.7.12) (February/March)
6	BellSouth met the benchmark for 220 of the 275 of the LSRs rejected in this
7	sub-metric for February and for 232 of the 288 LSRs rejected in March 2002.
8	The 85% benchmark required that 224 of the 275 rejects for February and
9	274 of the 288 rejects for March be returned within the benchmark interval.
10	BellSouth met the benchmark for this sub-metric in April 2002.
11	
12	Reject Interval / 2w Analog Loop w/LNP Non-Design / Partially Electronic
13	(B.1.7.13) (February/March/April)
14	BellSouth met the benchmark for 426 of the 543 rejected LSRs for this sub-
15	metric in February, for 639 of the 840 rejected LSRs in March and for 480 of
16	the 566 rejected LSRs in April 2002. The 85% benchmark required that 462
17	of the 543 orders for February, 714 of the 840 orders for March and 482 of
18	the 566 orders for April be returned within the benchmark interval. Normal
19	rounding convention indicates that there is no significant difference between
20	the April results for this sub-metric and the benchmark. BellSouth continues
21	to focus on this measurement in order to improve results to meet the
22	benchmark.

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FOC Timeliness 2

3 For LSRs submitted electronically, the benchmark is 95% of the FOCs 4 returned within 3 hours. BellSouth met the benchmark interval for 99% of the 5 electronically submitted LSRs in February and March 2002, and for over 98% 6 of the electronically submitted LSRs in April 2002. For partially mechanized 7 LSRs, the benchmark is 85% of FOCs returned within 10 hours. BellSouth 8 met the benchmark for 92%, 94% and 91% of partially electronic FOCs in 9 February, March and April 2002, respectively. For LSRs submitted manually, 10 the benchmark is 85% returned within 36 hours. BellSouth met the 11 benchmark interval for 99% of the manual LSRs submitted in all three 12 The sub-metrics that did not meet the benchmark in February, months. 13 March and/or April 2002 are as follows:

14

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FOC Timeliness / UNE ISDN / Electronic (B.1.9.6) (February/March)

16 BellSouth met the 3-hour benchmark interval for 16 of the 18 FOCs returned 17 for this sub-metric in February and for 51 of the 54 FOCs returned in March 18 2002. The 95% benchmark set a requirement that all 18 of the 18 FOCs for 19 February and 52 of the 54 FOCs for March meet the interval. BellSouth met 20 the benchmark for this sub-metric in April 2002.

- 21
- 22 FOC Timeliness / Line Sharing / Electronic (B.1.9.7) (February)

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1	BellSouth met the benchmark for 144 of the 152 LSRs (94.74%) that received
2	a FOC in February 2002. Normal rounding convention indicates that there is
3	no significant difference between the result for this sub-metric and the
4	benchmark. BellSouth met the benchmark for this sub-metric in March and
5	April 2002.
6	
7	FOC Timeliness / 2w Analog Loop w/LNP Design / Electronic (B.1.9.12)
8	(April)
9	BellSouth missed the benchmark interval for only one of the eleven FOCs
10	returned for this sub-metric in April 2002. The small universe of orders for the
11	month does not provide a conclusive benchmark comparison. BellSouth met
12	the benchmark for this sub-metric in February and March 2002.
13	
14	FOC Timeliness / Other Non-Design / Electronic (B.1.9.15) (April)
15	BellSouth met the benchmark interval for 6,940 (94.55%) of the 7,340 FOCs
16	returned for this sub-metric in April 2002. Normal rounding convention
17	indicates that there is no significant difference between the result for this sub-
18	metric and the benchmark. BellSouth met the benchmark for this sub-metric
19	in February and March 2002.
20	
21	FOC Timeliness / xDSL / Partially Electronic (B.1.12.5) (March)

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1	BellSouth met the 10-hour benchmark for 16 of the 22 FOCs returned for this
2	sub-metric in March 2002. The 85% benchmark required that 19 of the 22
3	orders be returned, based on the number of orders for this sub-metric.
4	BellSouth met the benchmark for this sub-metric in February and April 2002.
5	
6	FOC Timeliness / 2w Analog Loop Design / Partially Electronic (B.1.12.8)
7	(March)
8	BellSouth met the benchmark for 271 of the 319 LSRs (84.95%) that received
9	a FOC in March 2002. Normal rounding convention indicates that there is no
10	significant difference between the result for this sub-metric and the
11	benchmark. BellSouth met the benchmark for this sub-metric in February and
12	April 2002.
13	
14	FOC Timeliness / Other Design / Partially Electronic (B.1.12.14)
15	(February/March)
16	BellSouth met the 10-hour benchmark interval for 146 of the 180 FOCs
17	returned for this sub-metric in February and for 78 of the 92 FOCs returned in
18	March 2002. The 85% benchmark set requirements of 153 of the 180 orders
19	in February and 79 of the 92 orders for March, based on the quantity of
20	orders in the sub-metric. BellSouth met the benchmark for this sub-metric in
21	April 2002.

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1	FOC Timeliness / Other Non-Design / Partially Electronic (B.1.12.15) (April)			
2	BellSouth met the 10-hour benchmark interval for 3,790 (84.77%) of the 4,471			
3	FOCs returned for this sub-metric in April 2002. Normal rounding convention			
4	indicates that there is no significant difference between the result for this sub-			
5	metric and the benchmark. BellSouth met the benchmark for this sub-metric			
6	in February and March 2002.			
7				
8	FOC & Reject Response Completeness / xDSL / TAG / Electronic			
9	(B.1.14.5.2) (April)			
10	BellSouth met the benchmark standard for 208 of the 229 responses for this			
11	sub-metric in April 2002. The 95% benchmark required that the criteria be			
12	met for 218 of the 229 responses based on the number of orders for this sub-			
13	metric. BellSouth met the benchmark for this sub-metric in February and			
14	March 2002.			
15				
16	FOC & Reject Response Completeness / Line Sharing / TAG / Electronic			
17	(B.1.14.7.2) (April)			
18	BellSouth met the benchmark standard for 76 of the 85 responses for this			
19	sub-metric in April 2002. The 95% benchmark required that the criteria be			
20	met for 81 of the 85 responses based on the number of orders for this sub-			
21	metric. BellSouth met the benchmark for this sub-metric in February and			
22	March 2002.			

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2	FOC & Reject Response Completeness / 2w Analog Loop w/LNP Design /			
3	EDI / Electronic (B.1.14.12.1) (April)			
4	BellSouth met the benchmark standard for 23 of the 26 responses for this			
5	sub-metric in April 2002. The 95% benchmark required that the criteria be			
6	met for 25 of the 26 responses based on the number of orders for this sub-			
7	metric. BellSouth met the benchmark for this sub-metric in February and			
8	March 2002.			
9				
10	FOC & Reject Response Completeness / 2w Analog Loop w/LNP Non-Design			
11	/ TAG / Electronic (B.1.14.13.2) (February)			
12	BellSouth met the benchmark standard for 134 of the 147 responses for this			
13	sub-metric in February 2002. The 95% benchmark required that the criteria			
14	be met for 140 of the 147 responses based on the number of orders for this			
15	sub-metric. BellSouth met the benchmark for this sub-metric in March and			
16	April 2002.			
17				
18	FOC & Reject Response Completeness / Other Non-Design / TAG /			
19	Electronic (B.1.14.15.2) (April)			
20	BellSouth met the benchmark standard for 1,269 of the 1,463 responses for			
21	this sub-metric in April 2002. The 95% benchmark required that the criteria			
22	be met for 1,390 of the 1,463 responses based on the number of orders for			

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1	this sub-metric. BellSouth met the benchmark for this sub-metric in February
2	and March 2002.
3	
4	FOC & Reject Response Completeness / Combo (Loop & Port) / EDI / Partial
5	Electronic (B.1.15.3.1) (April)
6	BellSouth met the benchmark standard for 2,075 of the 2,197 responses for
7	this sub-metric in April 2002. The 95% benchmark required that the criteria
8	be met for 2,088 of the 2,197 responses based on the number of orders for
9	this sub-metric. BellSouth met the benchmark for this sub-metric in February
10	and March 2002.
11	
12	FOC & Reject Response Completeness / xDSL / EDI / Partial Electronic
13	(B.1.15.5.1) (April)
14	BellSouth met the benchmark standard for 30 of the 40 responses for this
15	sub-metric in April 2002. The 95% benchmark required that the criteria be
16	met for 38 of the 40 responses based on the number of orders for this sub-
17	metric. BellSouth met the benchmark for this sub-metric in February and
18	March 2002.
19	
20	FOC & Reject Response Completeness / xDSL / TAG / Partial Electronic
21	(B.1.15.5.2) (April)

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1	BellSouth met the benchmark standard for 33 of the 50 responses for this
2	sub-metric in April 2002. The 95% benchmark required that the criteria be
3	met for 48 of the 50 responses based on the number of orders for this sub-
4	metric. BellSouth met the benchmark for this sub-metric in February and
5	March 2002.
6	
7	FOC & Reject Response Completeness / LNP (Standalone) / EDI / Partial
8	Electronic (B.1.15.17.1) (April)
9	BellSouth met the benchmark standard for 1,612 of the 1,719 responses for
10	this sub-metric in April 2002. The 95% benchmark required that the criteria
11	be met for 1,634 of the 1,719 responses based on the number of orders for
12	this sub-metric. BellSouth met the benchmark for this sub-metric in February
13	and March 2002.
14	
15	FOC & Reject Response Completeness / Local Interoffice Transport / Manual
16	(B.1.16.2) (March/April)
17	BellSouth met the benchmark standard for 66 of the 71 responses for this
18	sub-metric in March and for 96 of the 105 responses returned in April 2002.
19	The 95% benchmark required that the criteria be met for 68 of the 71
20	responses in March and for 100 of the 105 responses in April, based on the
21	number of orders for this sub-metric. BellSouth met the benchmark for this
22	sub-metric in February 2002.

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2	FOC & Reject Response Completeness / Combo (Loop & Port) / Manual
3	(B.1.16.3) (March/April)
4	BellSouth met the benchmark standard for 1,357 of the 1,473 responses for
5	this sub-metric March and for 1,437 of the 1,520 responses returned in April
6	2002. The 95% benchmark required that the criteria be met for 1,400 of the
7	1,473 responses in March and for 1,444 of the 1,520 responses returned in
8	April, based on the number of orders for this sub-metric. Normal rounding
9	convention indicates that there is no significant difference between the April
10	result for this sub-metric and the benchmark. BellSouth met the benchmark
11	for this sub-metric in February 2002.
12	
13	FOC & Reject Response Completeness / 2w Analog Loop w/INP Design /
14	<u>Manual (B.1.16.10) (April)</u>
15	There were only seven responses returned for this sub-metric in April 2002.
16	The small universe of orders for the month does not provide a conclusive
17	benchmark comparison. BellSouth met the benchmark for this sub-metric in
18	February 2002. There was no CLEC activity for this sub-metric in March
19	2002.
20	
21	FOC & Reject Response Completeness / 2w Analog Loop w/INP Non-Design
22	/ Manual (B.1.16.11) (March/April)

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	1	BellSouth met the benchmark standard for 13 of the 14 responses for this
	2	sub-metric in March and for 8 of the 10 responses returned in April 2002. The
	3	95% benchmark required that the criteria be met for all 14 of the 14
	4	responses for March and for all 10 of the 10 responses for April. BellSouth
	5	met the benchmark for this sub-metric in February 2002.
	6	
	7	FOC & Reject Response Completeness / INP (Standalone) / Manual
	8	(B.1.16.16) (April)
	9	BellSouth met the benchmark standard for 51 of the 60 responses for this
	10	sub-metric in April 2002. The 95% benchmark required that the criteria be
	11	met for 57 of the 60 responses, based on the number of orders for this sub-
	12	metric. BellSouth met the benchmark for this sub-metric in February and
	13	March 2002.
	14	
	15	<u>Flow-Through</u>
	16	
	17	Attachment 1K, Items F.1.1 - F.1.3, shows Flow-Through data disaggregated
	18	by customer type and for the Summary/Aggregate. Detailed flow-through
	19	results for individual CLECs are included in Attachment 2K. The following
:	20	table shows the Regional Flow-Through results for February, March and April
	21	2002 as compared with the Interim SQM benchmarks.
1	22	

Customer Type	February 2002	March 2002	<u>April 2002</u>	Benchmark
Residence	87.17%	86.49%	87.39%	95%
Business	75.20%	73.55%	71.89%	90%
UNE	84.86%	83.88%	84.78%	85%
LNP	94.12%	92.25%	92.59%	85%

<u>% Flow-through Service Requests (F.1.1.1 – F.1.3.4)</u>

The table above excludes those LSRs designed to "fail out" for manual handling. The business flow-through rate is well below the 90% objective. Business LSRs are more complex than the typical LSRs and, as a result, there is a greater probability for error. For example, an LSR requesting 10 lines with series completion hunting that are located over multiple floors and have a variation of features on the lines presents many more opportunities for system mismatches than one that adds just lines and features.

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11 BellSouth has established Flow-Through Improvement а Program 12 Management process that includes seven different internal organizations. 13 Ongoing analysis is being done to determine trends and identify flow-through 14 problems. To date, fifteen system enhancements have been identified and 15 are targeted for Encore releases. Three of the enhancements were 16 implemented in August 2001, five enhancements implemented in November

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1	2001 and two enhancements implemented in January 2002. The remainder
2	of the enhancements are scheduled for release during 2002.
3	
4	2. UNE Provisioning Measures
5	BellSouth met 82% of the overall UNE Provisioning measurements in the
6	month of February, 84% of these measurements in March and 87% in April
7	2002.
8	
9	The following sub-metrics did not meet the applicable retail analogues in the
10	months of February, March and/or April 2002:
11	
12	Order Completion Interval / Combo (Loop & Port) / < 10 Circuits / Switch
13	Based Orders (B.2.1.3.1.3) (February/March)
14	This sub-metric is a further disaggregation of Item B.2.1.3.1.2. The
15	completion interval difference between the CLEC result and the result for the
16	BellSouth retail analogue for this sub-metric was less than 0.01 days in each
17	of the two months. Both measures were approximately one-third day. This
18	indicates virtually identical service for both the CLECs and the retail analogue
19	for each month. BellSouth met the retail analogue for this sub-metric in April
20	2002.

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1	Order Completion Interval / Combo Other / < 10 Circuits / Dispatch
2	(B.2.1.4.1.1) (February/March/April)
3	The primary factor for the miss in this sub-metric is that the standard
4	installation interval for this product is 10 days. This is much longer than for
5	the retail analogue product. Even though the committed dates to the
6	customer are being met, the intervals are longer than for the retail analogue
7	product.
8	
9	Order Completion Interval / Other Non-Design / < 10 Circuits / Dispatch
10	(B.2.1.15.1.1) (March/April)
11	In March 2002, 23 of the 35 CLEC orders for this sub-metric carried a
12	standard installation interval of 5 days. This interval is longer than the
13	"available in 3 days" standard set for the retail analogue. In April 2002, two
14	factors contributed toward the miss for this sub-metric. There were a large
15	number of very short duration BellSouth "record only" orders that should have
16	been excluded from the measure. These orders caused the retail analogue
17	result to be artificially low. In addition, the standard interval for CLEC orders
18	in this sub-metric is longer than the standard interval for most of the orders
19	that make up the retail analogue. BellSouth met the retail analogue
20	comparison for this sub-metric in February 2002.
21	

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1	Order Completion Interval / Other Non-Design / < 10 Circuits / Non-Dispatch
2	<u>(B.2.1.15.1.2) (March)</u>
3	There were 26 orders completed for this sub-metric in March 2002. The
4	average completion interval for the CLEC orders was 1.9 days compared to .9
5	days for the retail analogue. No systemic installation issues were identified
6	for the orders in this sub-metric. BellSouth met the retail analogue
7	comparison for this sub-metric in February and April 2002.
8	
9	% Jeopardies / Combo Other (B.2.5.4) (February/March/April)
10	There were nine orders for this sub-metric placed in jeopardy status in
11	February, four orders placed in jeopardy in March and one order placed in
12	jeopardy in April 2002. All of these jeopardy situations were resolved prior to
13	the order due dates and were completed as scheduled.
14	
15	% Jeopardy Notice >= 48 Hours / Combo (Loop & Port) / Electronic (B.2.10.3)
16	(February/April)
17	BellSouth met the 48-hour benchmark for 17 of the 18 jeopardy notices for
18	this sub-metric in February and for 35 of the 41 notices in April 2002. The
19	95% benchmark required that all 18 of 18 notices for February and 39 of 41
20	notices for April meet the 48-hour interval. BellSouth met the retail analogue
21	comparison for this sub-metric in March 2002.
22	

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1 <u>% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits /</u>

2 Dispatch (B.2.18.3.1.1) (March)

3 BellSouth missed 46 of the 998 scheduled appointments in this sub-metric for

- 4 March 2002. BellSouth is investigating the data underlying this sub-metric to
- 5 determine the accuracy of the apparent disparity with the retail analogue in
- 6 March. BellSouth met the retail analogue comparison for this sub-metric in
- 7 February and April 2002.
- 8

9 <u>% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits /</u>

10 Non-Dispatch (B.2.18.3.1.2) (February/March/April)

11 BellSouth missed 29 of the 12,390 scheduled appointments for this sub-12 metric in February, missed 48 of the 20,137 appointments for March and 13 missed 48 of the 24,127 appointments for April 2002. BellSouth met over 14 99% of the scheduled appointments for both retail and CLEC orders in this 15 sub-metric for all three months. When BellSouth provisions high quality 16 service coupled with very large universe sizes, it can cause an apparent out 17 of equity condition from a quantitative viewpoint. In these cases, there is 18 very little variation and the universe size is so large that the Z-test becomes 19 overly sensitive to any difference. In other words, the statistical test shows 20 that the measurement does not meet the fixed critical value when compared 21 with the retail analogue, but BellSouth's actual performance for both CLECs 22 and its own retail operations is at a very high level - in this case over 99%.

From a practical point of view, the CLECs' ability to compete has not been hindered even though the statistical results may technically show that BellSouth failed to meet the benchmark/analogue.

4

5 <u>% Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits /</u>

6 Switch Based Orders (B.2.18.3.1.3) (February)

7 This is a further disaggregation of Item B.2.18.3.1.2, above. BellSouth 8 missed only 1 of the 6,007 appointments in this sub-metric scheduled for 9 February 2002. BellSouth met over 99% of the scheduled appointments for 10 both retail and CLEC orders in this sub-metric for the month. When BellSouth 11 provisions high quality service coupled with very large universe sizes, it can 12 cause an apparent out of equity condition from a quantitative viewpoint. In 13 these cases, there is very little variation and the universe size is so large that 14 the Z-test becomes overly sensitive to any difference. In other words, the 15 statistical test shows that the measurement does not meet the fixed critical 16 value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail operations is at a very high 17 18 level – in this case over 99%. From a practical point of view, the CLECs' 19 ability to compete has not been hindered even though the statistical results 20 may technically show that BellSouth failed to meet the benchmark/analogue. 21 BellSouth met the retail analogue comparison for this sub-metric in March and 22 April 2002.

2 % Missed Installation Appointments / Combo (Loop & Port) / < 10 Circuits / 3 Dispatch In (B.2.18.3.1.4) (February/March) 4 This is a further disaggregation of Item B.2.18.3.1.2, above. BellSouth 5 missed 28 of the 6,383 appointments for this sub-metric scheduled in 6 February and missed 49 of the 9,201 appointments scheduled for March 7 2002. BellSouth completed over 99% of the appointments as scheduled in 8 February and March 2002. From a practical point of view, the CLECs' ability 9 to compete has not been hindered even though the statistical results may 10 technically show that BellSouth failed to meet the benchmark/analogue. 11 BellSouth met the retail analogue comparison for this sub-metric in April 2002. 12 13

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14 % Missed Installation Appointments / Other Non-Design / < 10 Circuits / Non-

15 Dispatch (B.2.18.15.1.2) (March)

BellSouth missed 2 of the 29 installation appointments scheduled for this submetric in March 2002. No systemic installation issues or patterns were identified for these two missed appointments. BellSouth met the retail analogue comparison for this sub-metric in February and April 2002.

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21 <u>% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits /</u>

22 Dispatch (B.2.19.3.1.1) (February)

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There were 57 troubles reported for this sub-metric in February 2002 for the
779 orders completed in the prior 30 days. Of the 57 total reports, 18 reports
were closed to "no trouble found." Without these reports, the CLEC measure
would have been better than for the retail analogue. BellSouth met the retail
analogue comparison for this sub-metric in March and April 2002.
<u>% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / < 10 Circuits /</u>
Dispatch In (B.2.19.3.1.1) (February)
There were 358 troubles reported for this sub-metric in April 2002 for the
9,252 orders completed in the prior 30 days. The trouble rate for this sub-
metric for April was only 0.3% higher for CLEC orders than for the orders for
the retail analogue. For very large universes of orders, the statistical test
becomes overly sensitive to small percentage differences in results.
BellSouth met the retail analogue comparison for this sub-metric in February
and March 2002.
<u>% Provisioning Troubles w/i 30 Days / Combo (Loop & Port) / >= 10 Circuits /</u>
Dispatch (B.2.19.3.2.1) (February)
There were only 4 troubles reported for this sub-metric in February 2002.
There were no patterns or systemic installation issues identified for these 4
reports. BellSouth met the retail analogue comparison for this sub-metric in
March and April 2002.

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2	% Provisioning Troubles w/i 30 Days / Combo Other / < 10 Circuits / Dispatch
3	(B.2.19.4.1.1) (February/March)
4	BellSouth is currently checking the data for this sub-metric to verify that the
5	appropriate trouble reports are being included in the measurement. Of the 11
6	troubles reported for March, 4 reports (36%) were closed as "no trouble
7	found." BellSouth met the retail analogue comparison for this sub-metric in
8	April 2002.
9	
10	% Provisioning Troubles w/i 30 Days / Combo Other / < 10 Circuits / Dispatch
11	In (B.2.19.4.1.4) (February)
12	BellSouth is currently checking the data for this sub-metric to verify that the
13	appropriate trouble reports are being included in the measurement. There
14	was no CLEC activity for this sub-metric in either March or April 2002.
15	
16	<u>% Provisioning Troubles w/i 30 Days / Other Design / < 10 Circuits / Dispatch</u>
17	(B.2.19.14.1.1) (February)
18	There were only 2 troubles reported for the 20 orders completed in the 30
19	days prior to February 2002 for this sub-metric. No patterns or systemic
20	installation issues were identified for the two troubles. BellSouth met the
21	retail analogue comparison for this sub-metric in March and April 2002.
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2	Non-Dispatch (B.2.19.15.1.2) (February)
3	There were only five orders completed for this sub-metric in the 30 days prior
4	to February 2002. The small universe of orders for this sub-metric does not
5	provide a statistically conclusive comparison to the retail analogue. BellSouth
6	met the retail analogue comparison for this sub-metric in March and April
7	2002.
8	
9	Average Completion Notice Interval / Combo (Loop & Port) / < 10 Circuits /
10	Dispatch In (B.2.21.3.1.4) (February)
11	The difference between the average notice intervals for CLECs and the retail
12	analogue for this sub-metric in February 2002 was less than 10 minutes. The
13	root cause analysis of this measure indicated that the only differences
14	between the performance between BellSouth retail and CLECs are the
15	mismatches found when the orders are compared with the original LSRs.
16	The start of the completion interval is the point at which the technician
17	completes the order, and the interval ends when the completion notice is
18	sent. Any change to a name, number of items, etc., occurring during the
19	provisioning process will generate inconsistencies with the original LSRs that
20	must be resolved before a final completion notice can be sent. Any time to
21	resolve these inconsistencies with the original LSRs is included in the
22	average. Because of numerous CLEC changes and order updates,

<u>% Provisioning Troubles w/i 30 Days / Other Non-Design / < 10 Circuits /</u>

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1	mismatches on CLECs orders exceed those for BellSouth retail orders.
2	Combining this with the smaller base for the CLECs' measurement raises the
3	average, which results in a miss. Specific Service Representatives within the
4	Work Management Centers have been assigned to resolve any completion
5	issues that are required. Providing specific training and dedicating personnel
6	to this task should reduce the difference between the CLEC and retail
7	analogue results. BellSouth met the retail analogue comparison for this sub-
8	metric in March and April 2002.
9	
10	Service Order Accuracy / Design (Specials) / >= 10 Circuits / Dispatch
11	(B.2.34.1.2.1) (February)
12	In February 2002, BellSouth met the standard criteria for 27 of the 29 orders
13	(93.10%) reviewed. The 95% benchmark set a requirement that 28 of the 29
14	orders meet the criteria. BellSouth met the benchmark for this sub-metric in
15	March and April 2002.
16	
17	Service Order Accuracy / Loops Non-Design / >= 10 Circuits / Dispatch
18	(B.2.34.2.2.1) (April)
19	In April 2002, BellSouth met the standard criteria for 97 of the 108 orders
20	reviewed. The 95% benchmark set a requirement that 103 of the 108 orders
21	meet the criteria. BellSouth met the benchmark for this sub-metric in
22	February and March 2002.

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2	3. UNE Maintenance and Repair (M&R) Measures
3	BellSouth met the applicable performance standard for 83% in February, 82%
4	in March and 87% in April 2002 of the overall UNE M&R measurements. The
5	sub-metrics that did not meet the fixed critical value for this checklist item in
6	February, March and/or April 2002 are as follows:
7	
8	<u>% Missed Repair Appointments / Combo (Loop & Port) / Non-Dispatch</u>
9	(B.3.1.3.2) (March/April)
10	BellSouth completed 1,690 of the 1,720 repair appointments as scheduled for
11	this sub-metric in March and met 1,910 of the 1,953 appointments as
12	scheduled for April 2002. This represented an approximately 98% completion
13	rate for the two months. There were no systemic maintenance issues
14	identified for the missed appointments. From a practical point of view, the
15	CLECs' ability to compete has not been hindered even though the statistical
16	results may technically show that BellSouth failed to meet the
17	benchmark/analogue. BellSouth met the retail analogue comparison for this
18	sub-metric in February 2002.
19	
20	<u>% Missed Repair Appointments / Other Design / Dispatch (B.3.1.10.1)</u>

(February) 21

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1	BellSouth completed 13 of the 15 repair appointments as scheduled for this
2	sub-metric in February 2002. There were no systemic maintenance problems
3	identified for the two missed appointments. BellSouth met the retail analogue
4	comparison for this sub-metric in March and April 2002.
5	
6	% Missed Repair Appointments / Other Non-Design / Dispatch (B.3.1.11.1)
7	(April)
8	BellSouth completed 13 of the 19 repair appointments as scheduled for April
9	2002. There were no patterns or systemic maintenance issues identified for
10	the 6 missed due dates. BellSouth met the retail analogue comparison for
11	this sub-metric in February and March 2002.
12	
13	% Missed Repair Appointments / Other Non-Design / Non-Dispatch
14	(B.3.1.11.2) (March)
15	BellSouth missed only 2 of the 51 repair appointments scheduled for this sub-
16	metric in March 2002. No systemic problems or patterns were identified for
17	the missed appointments. BellSouth met the retail analogue comparison for
18	this sub-metric in February and April 2002.
19	
20	Customer Trouble Report Rate / Combo Other / Dispatch (B.3.2.4.1)
21	(February/March/April)

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1	There were a total of 34 trouble reports for this sub-metric for the 1,434 lines
2	in service in February, 34 trouble reports for the 1,527 lines in service in
3	March and 32 troubles reported for the 1,597 lines in service in April 2002.
4	Both the CLECs and BellSouth retail customers received more than 97%
5	trouble free service for three-month period. From a practical point of view, the
6	CLECs' ability to compete has not been hindered even though the statistical
7	results may technically show that BellSouth failed to meet the
8	benchmark/analogue.
9	
10	Customer Trouble Report Rate / Combo Other / Non-Dispatch (B.3.2.4.2)
11	(February)
12	There were a total of 36 trouble reports for this sub-metric for the 1,434 lines
13	in service in February 2002. Of the 36 total trouble reports, 19 (53%) were
14	closed to "no trouble found." Both the CLECs and BellSouth retail customers
15	received more than 97% trouble free service for the month. From a practical
16	point of view, the CLECs' ability to compete has not been hindered even
17	though the statistical results may technically show that BellSouth failed to
18	meet the benchmark/analogue. BellSouth met the retail analogue
19	comparison for this sub-metric in March and April 2002.
20	
21	Customer Trouble Report Rate / Other Design / Dispatch (B.3.2.10.1)
22	(February/March)

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1 The difference between the results for the retail analogue and the CLEC -2 aggregate was 1.2% or less in February and March 2002. Both the CLECs 3 and BellSouth retail had greater than 98% trouble free service for all in 4 service lines in this sub-metric in both months. Of the 15 total troubles 5 reported in February 2002, 40% were closed as "no trouble found," indicating 6 minimal impact on the customer. In March, 5 of the 13 total trouble reports 7 were the result of one facility problem in one central office. From a practical 8 point of view, the CLECs' ability to compete has not been hindered even 9 though the statistical results may technically show that BellSouth failed to 10 meet the benchmark/analogue. BellSouth met the retail analogue 11 comparison for this sub-metric in April 2002.

12

13 Customer Trouble Report Rate / Other Non-Design / Dispatch (B.3.2.11.1)

14 (February/March/April)

There were a total of 71 trouble reports for the 619 in service lines for this sub-metric in February, 67 trouble reports for the 590 lines in service in March and 19 trouble reports for the 592 lines in service in April 2002. Although there was significant improvement in the CLEC results in April, continuing analysis is underway to determine if any systemic issues or data reporting problems exist with this sub-metric.

21

1 Customer Trouble Report Rate / Other Non-Design / Non-Dispatch

2 (B.3.2.11.2) (February/March)

There were a total of 46 troubles reports for the 619 in service lines for this sub-metric in February and 51 troubles reported for the 590 in service lines for March 2002. An analysis revealed 26 of the 46 reports (57%) for February and 25 of the 51 trouble reports (49%) for March 2002 were closed out as "no trouble found," or about half of the troubles reported had minimal impact on the end-user customer. BellSouth met the retail analogue comparison for this sub-metric in April 2002.

10

11 Maintenance Average Duration / Other Non-Design / Dispatch (B.3.3.11.1)

12 <u>(April)</u>

13 There were 19 repair orders completed for this sub-metric in April 2002. The

14 average interval for these orders was 33.42 hours compared to 15.58 hours

15 for the retail analogue. The six repair orders that had missed repair

- 16 appointments caused the average duration to be extended longer than for the
- 17 retail analogue. BellSouth met the retail analogue for this sub-metric in
- 18 February and March 2002.
- 19

20 Out of Service > 24 Hours / Other Design / Dispatch (B.3.5.10.1) (February)

21 There were two service affecting trouble reports for this sub-metric in 22 February 2002 that caused service outages longer than 24 hours. Neither of

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1	these outages revealed a systemic maintenance process issue. BellSouth
2	met the retail analogue comparison for this sub-metric in March and April
3	2002.
4	
5	Out of Service > 24 Hours / Other Non-Design / Dispatch (B.3.5.11.1)
6	(March/April)
7	There were 10 trouble reports out of service longer than 24 hours for this sub-
8	metric in March and 4 reports out of services longer than 24 hours in April
9	2002. Of the 10 March outages, 6 were from the same customer and were
10	received on Friday but not cleared until Monday. There were no patterns or
11	systemic maintenance issues identified for the 4 orders out of service longer
12	than 24 hours in April 2002. BellSouth met the retail analogue comparison for
13	this sub-metric in February 2002.
14	
15	UNE – Billing
16	
17	Mean Time to Deliver Invoices – CRIS / Region (B.4.2)
18	(February/March/April)
19	This metric measures the mean interval for timeliness of billing records
20	delivered to CLECs. The CLECs experienced UNE invoice delivery rates that
<u>_1</u>	were higher than the rates for BellSouth's retail customers during February,
22	March and April 2002 (3.64 days for BellSouth versus 6.13 for CLECs in

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1 February, 3.68 days for BellSouth compared to 7.51 days for CLECs in March 2 and 3.86 days for BellSouth compared to 4.97 days in April). The difference 3 in performance in all three months was the result of bill period delays 4 encountered with BellSouth's billing system upgrade associated with UNE 5 CLEC bills and usage volumes. Processing cycles ran longer than expected. 6 BellSouth is currently working on enhancements that will decrease processing 7 time and speed the delivery of bills that will help to improve performance for 8 this metric. 9 10 4. Other UNE Measures 11 12 Pre-Ordering 13 Service Inquiry for xDSL loops (F.3.1.1), Loop Makeup Manual (F.2.1) and 14 Loop Makeup Electronic (F.2.2) are included in the Pre-Ordering 15 measurements. BellSouth met the benchmarks for all four of the sub-metrics 16 for these measurements in February and March 2002. The sub-metrics that 17 did not meet the benchmarks in April 2002 are as follows: 18 19 Loop Makeup Inquiry (Manual) (F.2.1) (April) 20 There were only two inquiries for this sub-metric in April 2002. The small 21 universe of orders does not provide a conclusive benchmark comparison. 22 BellSouth met the benchmark for this sub-metric in February and March 2002.

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2	Loop Makeup Inquiry (Electronic) (F.2.2) (April)
3	BellSouth met the 1-minute response time benchmark for 2,857 of the 3,212
4	inquiries for this sub-metric in April 2002. The 95% benchmark set a
5	requirement of 3,051 of the 3,212 responses returned within the 1-minute
6	interval. BellSouth met the benchmark for this sub-metric in February and
7	March 2002.
8	
9	Operations Support Systems (OSS)
10	
11	The OSS/Preordering measures for which BellSouth did not meet the
12	benchmark/retail analogue in February, March and/or April 2002 were:
13	
14	Average Response Interval / CRSECSRL / ROS / Region (D.1.3.5.2)
15	(February)
16	The CLECs received slightly longer response times from this system in
17	February 2002 than for the retail analogue standard (3.77 seconds average
18	for CLECS compared to 3.11 seconds for BellSouth). BellSouth met the retail
19	analogue comparison for this sub-metric in March and April 2002.
20	
21	<u>Average Response Interval / CRIS / Region (D.2.4.1.) (February/March)</u>

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1 The average response interval for this sub-metric is measured in three 2 separate disaggregations -- the percentage of gueries that are responded to 3 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 4 The average response interval for the CLEC requests did not meet the retail 5 analogue intervals for the less than 4-second disaggregation but exceeded 6 both the less than 10 and greater than 10 seconds responses. For the 4-7 second interval, there was only approximately 1% difference between the 8 CLEC responses as compared with the retail analogue in both months. Both 9 the CLECs and the retail analogue received approximately 99% or more 10 responses within the less than 10 second interval. Similarly, for the greater 11 than 10 seconds interval measure, the CLECs and the BellSouth retail 12 analogue received approximately 1% or less of responses in over 10 13 seconds. These very small differences in response intervals indicate 14 equivalent service levels for the CLECs and BellSouth retail. BellSouth met 15 the retail analogue comparison for this sub-metric in April 2002.

16

17 Average Response Interval / DLR / Region (D.2.4.3) (February/March/April)

18 The average response intervals for these sub-metrics are measured in three 19 separate disaggregations -- the percentage of queries that are responded to 20 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 21 BellSouth missed the standard for percentage of queries responded to in less

than 4 seconds during February, March and April 2002, but met the standards

for both the "less than 10 seconds" and "greater than ten seconds" intervals.
Even though BellSouth technically missed the standard the difference in
performance for the CLECs versus BellSouth's retail analogue was only 2.4%
in February, 1.9% in March and 1.7% in April. There is no evidence of
disparate performance for this sub-metric.

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7 Average Response Interval / LMOS / Region (D.2.4.4) (April)

8 The average response intervals for this sub-metric is measured in three 9 separate disaggregations -- the percentage of queries that are responded to 10 in less than 4 seconds, less than 10 seconds and greater than 10 seconds.

BellSouth missed the standard for percentage of queries responded to in less than 4 seconds during April 2002, but met the standards for both the "less than 10 seconds" and "greater than ten seconds" intervals. Even though BellSouth technically missed the standard, the difference in performance for the CLECs versus BellSouth's retail analogue was 0.04% in April. There is no evidence of disparate performance for this sub-metric.

17

18 Average Response Interval / LMOSupd / Region (D.2.4.5, D.2.5.5, D.2.6.5)

19 (February/March/April)

The average response interval for this sub-metric is measured in three separate disaggregations -- the percentage of queries that are responded to in less than 4 seconds, less than 10 seconds and greater than 10 seconds.

For each of the three sub-metrics, there was approximately a 10% or less difference in the percentage of responses received by the CLECs and by BellSouth retail customers in each month, February through April 2002. Differences of 10%, or less, for these intervals indicate virtually equivalent service levels for both the CLECs and BellSouth retail.

6

7 Average Response Interval / LNP/ Region (D.2.4.6) (March/April)

8 Average Response Interval / LNP/ Region (D.2.5.6, D.2.6.6) (March)

9 The average response interval for this measurement is measured in three 10 separate disaggregations -- the percentage of queries that are responded to 11 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 12 In April 2002, the average response interval for the CLEC requests did not 13 meet the retail analogue interval for the less than 4-second disaggregation 14 but exceeded the less than 10 and greater than 10 seconds responses. In 15 both March and April the "less than 4 second" and "less than 10 second" 16 measures for both BellSouth retail and for CLECs was over 99%. The "greater than 10 second" measure for both BellSouth retail and for CLECs 17 18 was less than 0.5%. These performance results also indicate virtually 19 equivalent service being provided for the CLECs and BellSouth retail.

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21 Average Response Interval / OSPCM / Region (D.2.4.8) (March/April)

22 Average Response Interval / OSPCM / Region (D.2.5.8) (April)

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Average Response Interval / OSPCM / Region (D.2.6.8) (April)

2 The average response interval for these sub-metrics is measured in three 3 separate disaggregations -- the percentage of gueries that are responded to 4 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 5 In March 2002, the CLEC response interval for the "less than, or equal to 4 seconds" measure was 13.59% compared to 23.94% for the retail analogue. 6 7 In April the CLECs had 20.73% of responses in less than 4 seconds 8 compared to 27.25% for the retail analogue. For both the "less than, or equal 9 to 10 seconds" measure and the "greater than 10 seconds" measures, the 10 April CLEC results were within 2.5% of the results for the retail analogue. 11 BellSouth met the retail analogue comparison for all three of the sub-metrics 12 in this measure for February 2002 and two out of three in March 2002.

13

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Average Response Interval / NIW / Region (D.2.4.11) (March/April)

15 The average response interval for this sub-metric is measured in three 16 separate disaggregations -- the percentage of queries that are responded to 17 in less than 4 seconds, less than 10 seconds and greater than 10 seconds. 18 In both March and April 2002, the average response interval for the CLEC 19 requests did not meet the retail analogue intervals for the less than 4-second 20 disaggregation but exceeded both the less than 10 and greater than 10 21 seconds responses. The CLEC response interval was 81.81% within 4 22 seconds in March, as compared with 82.97% for the retail analogue, and

83.15% within 4 seconds in April, as compared to 84.36% for the retail
 analogue. The small difference between the CLEC and retail analogue
 results should not impede the CLECs' ability to compete in this area.
 BellSouth met the retail analogue comparison for this sub-metric in February
 2002.

- 6
- 7 General Maintenance Center
- 8 Average Answer Time / Region (F.5.1) (February)

9 BellSouth missed the retail analogue comparison for this measure in February

10 2002 but met the retail analogue comparison for both March and April 2002.

11

12 General – Billing

13 Usage Data Delivery Accuracy (F.9.1) (February)

14 This measure compares the rate at which error-free usage data is sent to 15 CLECs with the same measure for the BellSouth retail analog. The CLECs experienced usage data delivery accuracy rates that were slightly lower than 16 17 the rates for BellSouth customers during February 2002 (99.85% for 18 BellSouth versus 99.62% for CLECs). The difference in performance was the 19 result of a problem with ODUF pack sequence numbers. This problem did 20 not involve any missing or incorrect usage data from ODUF. The problem 21 only involved ODUF pack sequence numbers which normally go in sequence 22 from '01' to '99' for each customer. After a system problem occurred with the

1 output sequence table on February 19, 2002, the sequence numbers were 2 inadvertently restarted to '01' on all ODUFs for all CLECs. The sequence 3 table was corrected, and the correct pack number for each customer was 4 restarted on February 22, 2002. All CLECs, who guestioned BellSouth about 5 this problem, reported that they understood that no usage data was actually missing or incorrect as a result of the problem, and none of the CLECs 6 7 requested that BellSouth retransmit any ODUF data. Bellsouth met the retail 8 analogue comparison for this sub-metric in March and April 2002.

9

10 Usage Data Delivery Timeliness (F.9.2) (March)

11 This measure tracks the percentage of usage data delivered within six 12 calendar days for both BellSouth retail and the CLEC aggregate. The CLECs 13 experienced usage data delivery timeliness rates that were slightly lower than 14 the rates for BellSouth customers during March 2002 (98.37% for BellSouth 15 compared to 93.11% for CLECs). The difference in performance for March 16 was the result of bill period delays encountered with BellSouth's billing system 17 upgrade associated with UNE CLEC bills and usage volumes. Processing 18 cycles ran longer than expected. BellSouth is currently working on 19 enhancements that will decrease processing time and speed the delivery of bills that will help to improve performance for this metric. BellSouth met the 20 21 retail analogue comparison for this sub-metric in February and April 2002.

22

1 Usage Data Delivery Completeness (F.9.3) (April)

2 This metric provides a percentage of complete and accurately recorded 3 usage data processed and transmitted to the CLEC with within thirty (30) 4 days of the message recording date. The CLECs experienced usage data 5 delivery completeness rates that were less than the rates for BellSouth's retail 6 customers during April 2002 (99.77% for BellSouth versus 99.54% for 7 CLECs). The difference in performance was the result of bill period delays 8 encountered with BellSouth's billing system upgrade associated with UNE 9 CLEC bills and usage volumes. Processing cycles ran longer than expected. 10 BellSouth is currently working on enhancements that will decrease processing 11 time and speed the delivery of bills that will help to improve performance for 12 this metric. BellSouth met the retail analogue for this sub-metric in February 13 and March 2002.

14

15

Non-Recurring Charge Completeness / Interconnection (F.9.6.3) (March)

16 This measure tracks the ability of the ordering and billing systems to begin 17 billing a CLEC non-recurring charges for local interconnection services on the 18 next invoice after an order has "completed". A benchmark of 90% has been 19 set as the level of performance to meet. In March 2002, BellSouth's 20 performance was 89.14%. This measure was missed because of problems 21 encountered in correcting service order errors in a timely manner. In an effort 22 to prevent this problem from occurring in the future, BellSouth continues to 23 adjust its error handling procedures to recognize, prioritize, work and resolve 24 all errors in a timelier manner. The most recent changes made include the

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1	implementation of changes to the error report to capture the next available bill
2	period date for each order. This change will allow BellSouth to prioritize and
3	work errors by bill period. However, since this measure is calculated one
4	month in arrears, the revised error report is effective and utilized with errors
5	generated in April 2002.
6	
7	It is important to point out that the results for this measure are calculated
8	using dollar amounts associated with completed service orders and not by
9	using the actual number of orders. This measure was missed in March as a
10	result of a large amount of money billed late on a relatively small number of
11	orders. BellSouth is currently in the process of developing a way to
12	associate dollar amounts to orders in error before billing has occurred for the
13	orders. BellSouth met the benchmark for this sub-metric in February and
14	April 2002
15	
16	General - Change Management
17	
18	% Change Management Documentation Sent On Time (F.10.3) (February)
19	Average Documentation Release Delay Days (F.10.5) (February)
20	There were two Change Management Documentation notices issued in
21	February 2002. Both of the notices for February missed the standard notice
22	interval. The February notices were only one day short of meeting the 25

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1	days prior to release benchmark. BellSouth met the benchmark for these
2	sub-metrics in March 2002. There were no releases for this sub-metric in
3	April 2002.
4	
5	<u>General – Ordering</u>
6	
7	<u>% Acknowledgement Message Completeness / TAG (F.12.2.2)</u>
8	(February/March/April)
9	BellSouth failed to deliver 2 (0.0006%) of the 341,453 messages in February
10	for this sub-metric, 6 (0.0018%) of the 334,739 messages for this sub-metric
11	in March and 11 (0.0030%) of the 366,061 messages in April 2002. Analysis
12	continues to identify any issues in this process. However, such a small
13	number of failed records have not revealed any systemic process problems.
14	
15	D. CHECKLIST ITEM 4 - UNBUNDLED LOCAL LOOPS
16	As discussed in Checklist Item 2, Sections B.2 and B.3 of Attachment 1K
17	provide data for provisioning and maintenance & repair measures for
18	unbundled local loops.
19	
20	For purposes of discussion in this checklist item, the local loop sub-metrics
21	have been separated into two mode-of-entry groups, xDSL and
22	SL1/SL2/Digital. The xDSL group includes xDSL (ADSL, HDSL, UCL), ISDN

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1	and Line Sharing sub-metrics. The SL1/SL2/Digital group includes the design
2	and non-design 2-wire analog loops, as well as the 2-wire and 4-wire digital
3	loop sub-metrics.
4	
5	xDSL Group
6	1. Provisioning Measures
7	The xDSL group sub-metrics that did not meet the fixed critical value
8	comparison requirements for February, March and/or April 2002 are as
9	follows:
10	
11	Order Completion Interval / Line Sharing / < 6 Circuits / Dispatch (B.2.1.7.3.1)
12	(March)
13	There were only six orders for this sub-metric in March 2002. The small
14	universe of orders for the month does not provide a statistically conclusive
15	comparison to the retail analogue. BellSouth met the retail analogue
16	comparison for this sub-metric in February and April 2002.
17	
18	Order Completion Interval / Line Sharing / < 6 Circuits / Non-Dispatch
19	(B.2.1.7.3.2) (April)
20	There were 180 CLEC orders completed for this sub-metric in April 2002.
21	The average completion interval for the CLEC orders was 3.96 days
22	compared to 3.59 days for the BellSouth retail analogue, a difference of less

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1	than 0.4 days. The primary cause of the miss for this sub-metric is that the
2	standard interval for the orders in this sub-metric is four days as compared to
3	the "available in three days" requirement for the retail analogue orders.
4	BellSouth met the retail analogue comparison for this sub-metric in February
5	and March 2002.
6	
7	Held Orders / UNE ISDN / < 10 Circuits / Facility (B.2.3.6.1.1) (February)
8	There were only two orders for this sub-metric in February 2002. The small
9	universe of orders for this sub-metric does not provide a statistically
10	conclusive comparison to the retail analogue. BellSouth met the retail
11	analogue comparison for this sub-metric in March and April 2002.
12	
12 13	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April)
12 13 14	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small
12 13 14 15	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically
12 13 14 15 16	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail
12 13 14 15 16 17	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in February and March 2002.
12 13 14 15 16 17 18	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in February and March 2002.
12 13 14 15 16 17 18 19	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in February and March 2002. % Jeopardies / UNE ISDN (B.2.5.6) (February/March/April)
12 13 14 15 16 17 18 19 20	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in February and March 2002. <u>% Jeopardies / UNE ISDN (B.2.5.6) (February/March/April)</u> There were 15 orders placed in jeopardy for facilities reasons for orders in
12 13 14 15 16 17 18 19 20 21	Held Orders / Line Sharing / < 10 Circuits / Other (B.2.3.7.1.3) (April) There was only one order for this sub-metric in April 2002. The small universe of orders for this sub-metric does not provide a statistically conclusive comparison to the retail analogue. BellSouth met the retail analogue comparison for this sub-metric in February and March 2002. <u>% Jeopardies / UNE ISDN (B.2.5.6) (February/March/April)</u> There were 15 orders placed in jeopardy for facilities reasons for orders in this sub-metric in February, 43 orders put in jeopardy for March and 58

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1	March jeopardies and 47 of the April jeopardies were resolved prior to the due
2	dates and the orders completed on time. All 4 jeopardies not resolved by the
3	due dates in March and 7 of the 11 jeopardies not resolved by the due dates
4	in April were held due to customer reasons.
5	
6	% Jeopardy Notice >= 48 Hours / xDSL / Electronic (B.2.10.5)
7	(February/March)
8	There were only five jeopardy notices issued for this sub-metric in February
9	and ten notices issued in March 2002. The small universe of orders for this
10	sub-metric does not provide a conclusive benchmark comparison. There
11	were no xDSL orders placed in jeopardy status in April 2002.
12	
13	<u>% Provisioning Troubles within 30 Days / xDSL / < 10 Circuits / Dispatch</u>
14	(B.2.19.5.1.1) (April)
15	There were 22 troubles reported for orders that completed for this sub-metric
16	in the prior 30 days for March 2002. Four of the troubles (18%) were closed
17	as "no trouble found." No patterns c. systemic installation issues were
18	identified for the remainder of the troubles. BellSouth met the retail analogue
19	comparison for this sub-metric in February and March 2002.
20	
21	<u>% Provisioning Troubles within 30 Days / UNE ISDN / < 10 Circuits / Dispatch</u>

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1 There were 15 troubles reported for orders that completed for this sub-metric 2 in the prior 30 days for March and 24 troubles reported for the 253 orders 3 completed in the 30 days prior to April 2002. BellSouth has implemented an 4 improved procedure to document circuit test results in the order closeout 5 narratives. This initiative, along with added emphasis on cooperative testing 6 procedures, should improve the results for this sub-metric. No patterns or 7 systemic installation issues were identified for the trouble reports for this sub-8 BellSouth met the retail analogue for this sub-metric in February metric. 9 2002.

10

11 <u>% Provisioning Troubles within 30 Days / Line Sharing / < 10 Circuits /</u>

12 Dispatch (B.2.19.7.1.1) (February/April)

13 There were only seven orders for this sub-metric in February 2002. The small 14 universe of orders for the month does not provide a statistically conclusive 15 comparison to the retail analogue. There were 15 troubles reported for orders 16 completed for this sub-metric in the 30 days prior to April 2002. Of the 15 17 April troubles, 4 (27%) were closed to "no trouble found." No patterns or 18 systemic installation issues were identified for the trouble reports for this sub-19 metric. BellSouth met the retail analogue comparison for this sub-metric in 20 March 2002.

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1 % Provisioning Troubles within 30 Days / Line Sharing / < 10 Circuits / Non-

2 Dispatch (B.2.19.7.1.2) (February/April)

There were only thirteen orders completed for this sub-metric in February 2002. This small universe of orders for the month does not provide a statistically conclusive comparison to the retail analogue. There were 23 troubles reported for orders completed for this sub-metric in the 30 days prior to April 2002. Of the 23 total trouble reports for April, 15 (65%) were closed as "no trouble found." BellSouth met the retail analogue comparison for this sub-metric in March 2002.

10

11 Average Completion Notice Interval / xDSL / < 10 Circuits / Dispatch

12 (B.2.21.5.1.1) (March)

13 The root cause analysis of this measure indicated that the only differences between the performance between BellSouth retail and CLECs are the 14 15 mismatches found when the orders are compared with the original LSRs. 16 The start of the completion interval is the point at which the technician 17 completes the order, and the interval ends when the completion notice is 18 sent. Any change to a name, number of items, etc., occurring during the provisioning process will generate inconsistencies with the original LSRs that 19 must be resolved before a final completion notice can be sent. Any time to 20 21 resolve these inconsistencies with the original LSRs is included in the Because of numerous CLEC changes and order updates, 22 average.

1 mismatches on CLECs orders exceed those for BellSouth retail orders. 2 Combining this with the smaller base for the CLECs' measurement raises the 3 average, which results in a miss. Specific Service Representatives within the 4 Work Management Centers have been assigned to resolve any completion 5 issues that are required. Providing specific training and dedicating personnel 6 to this task should reduce the difference between the CLEC and retail 7 analogue results. There was no CLEC activity for this sub-metric in either 8 February or April 2002.

- 9
- 10 2. Maintenance & Repair Measures

11 The xDSL group sub-metrics that did not meet the fixed critical value 12 comparison requirements for February, March and/or April 2002 are as 13 follows:

14

15 <u>% Missed Repair Appointments / UNE ISDN / Non-Dispatch (B.3.1.6.2)</u>

16 (February)

BellSouth completed 40 of the 41 repair appointments as scheduled for this
sub-metric in February 2002. There were no systemic maintenance issues
revealed for the missed appointment in February. BellSouth met the retail
analogue comparison for this sub-metric in March and April 2002.

21

1 Missed Repair Appointments / Line Sharing / Non-Dispatch (B.3.1.7.2)

2 (February/March/April)

3 BellSouth completed 28 of the 34 repair appointments as scheduled for this 4 sub-metric in February, 27 of the 37 appointments scheduled for March and 5 31 of the 37 repair appointments as scheduled for April 2002. There were no 6 patterns or systemic maintenance issues revealed for the 6 missed 7 appointments in February. In March, all ten of the trouble reports associated 8 with these missed due dates were closed as "no trouble found," but the 9 appointment dates were missed due to improper order closeout procedures. 10 Of the 6 total trouble reports for this sub-metric in April 2002, 4 (67%) were 11 closed to "no trouble found." The following of proper Line Sharing methods 12 and procedures is being emphasized to all Central Office technicians.

13

14 Customer Trouble Report Rate / UNE ISDN / Dispatch (B.3.2.6.1)

15 (February/March/April)

Both the CLECs and BellSouth retail had 97% to 98% trouble free service for all in service lines in this sub-metric in February, March and April 2002. Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth is developing an action plan to improve circuit testing and turn-up documentation. ISDN test jacks have been

installed in each central office to facilitate improved testing and turn-up control
 procedures.

3

4 Customer Trouble Report Rate / Line Sharing / Non-Dispatch (B.3.2.7.2)

5 (February)

6 There were a total of 34 troubles for the 1,565 in service lines for this sub-7 metric in February 2002. In February 2002, 29 of the 34 troubles (85%) were 8 closed as "no trouble found," indicating minimal impact on the customer. 9 Even though the measurement indicated that BellSouth did not meet the retail 10 analogue, both BellSouth and the CLECs were being provided a high level of 11 service for this sub-metric. BellSouth met the retail analogue comparison for 12 this sub-metric in March and April 2002.

13

14 Maintenance Average Duration / UNE ISDN / Non-Dispatch (B.3.3.6.2)

15 (February/March)

In February 2002, the average maintenance duration for CLEC orders was 5.67 days compared to 2.45 days for the retail analogue. In March the average duration for CLEC orders was reduced to 3.88 days compared to 2.60 days for the retail analogue. The average maintenance interval for CLEC orders has been reduced by 48% from February to April. BellSouth met the retail analogue comparison for this sub-metric in April 2002.

22
1 Maintenance Average Duration / Line Sharing / Non-Dispatch (B.3.3.7.2)

2 (March)

3 The average maintenance interval for CLEC orders in this sub-metric was 4 17.86 hours in March compared to 4.28 hours for the retail analogue. Of the 5 37 total trouble reports for the orders associated with this sub-metric, 28 6 (76%) were closed as "no trouble found." Ten of the trouble reports that were 7 closed as "no trouble found," had abnormally long completion intervals due to 8 improper order closeout procedures. The following of proper Line Sharing 9 methods and procedures is being emphasized to all Central Office 10 BellSouth met the retail analogue comparison for this subtechnicians. 11 metric in February and April 2002.

12

13 % Repeat Troubles within 30 Days / Line Sharing / Non-Dispatch (B.3.4.7.2)

14 (February/March)

There were 11 repeat reports for February 2002 of the 34 total troubles reported. All 11 of the repeat reports were closed as "no trouble found." Of the 37 total trouble reports for March, 12 were repeat reports. Nine of these twelve repeat reports were closed as "no trouble found." BellSouth met the retail analogue for this sub-metric in April 2002.

- 20
- 21 Out of Service > 24 Hours / UNE ISDN / Non-dispatch (B.3.5.6.2) (February)

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1	Only 1 of the 41 repair orders in February was out of service longer than 24
2	hours. No systemic maintenance issues were identified for the missed order.
3	BellSouth met the retail analogue comparison for this sub-metric in March and
4	April 2002.
5	
6	SL1/SL2/Digital Loop Group
7	1. Provisioning Measures
8	The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed
9	critical value comparison requirements for February, March and/or April 2002
10	are as follows:
11	
12	Order Completion Interval (OCI)
12 13	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond
12 13 14	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available
12 13 14 15	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service
12 13 14 15 16	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service Order generated by BellSouth. Such "L" coded orders are excluded from the
12 13 14 15 16 17	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service Order generated by BellSouth. Such "L" coded orders are excluded from the OCI metrics.
12 13 14 15 16 17 18	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service Order generated by BellSouth. Such "L" coded orders are excluded from the OCI metrics.
12 13 14 15 16 17 18 19	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service Order generated by BellSouth. Such "L" coded orders are excluded from the OCI metrics.
12 13 14 15 16 17 18 19 20	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service Order generated by BellSouth. Such "L" coded orders are excluded from the OCI metrics.
12 13 14 15 16 17 18 19 20 21	Order Completion Interval (OCI) OCI is adversely affected by LSRs for which CLECs request intervals beyond the offered interval. When a CLEC requests an interval beyond the available interval offered by BellSouth, an "L" code should be entered on the Service Order generated by BellSouth. Such "L" coded orders are excluded from the OCI metrics.

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1	primary factor for the misses in this sub-metric is that the standard installation
2	interval for this product is 4 business days. Even though the committed dates
3	to the customer are generally being met, the intervals for orders in this sub-
4	metric are longer than for the retail analogue product. BellSouth continues to
5	work to lower the interval for this sub-metric to meet the "3 calendar day"
6	interval ordered for the POTS type retail analogue services in Florida.
7	
8	Order Completion Interval / 2w Analog Loop Non-Design / < 10 Circuits /
9	Dispatch (B.2.1.9.1.1) (February/March)
10	The February and March 2002 misses were caused in large part due to the 4-
11	day standard interval for orders in this sub-metric as compared to the 3-day
12	interval required for the retail analogue. BellSouth continues to work to lower
13	the interval for this sub-metric to meet the "3 calendar day" interval ordered
14	for the POTS type retail analogue services in Florida. BellSouth met the retail
15	analogue comparison for this sub-metric in April 2002.
16	
17	Order Completion Interval / 2w Analog Loop Non-Design / < 10 Circuits /
18	Dispatch In (B.2.1.9.1.4) (February/March/April)
19	There were only five orders for this sub-metric in February and fifteen orders
20	in March 2002. The small universe of orders for these months does not
21	provide a statistically conclusive comparison to the retail analogue. There

22 were 36 CLEC orders completed for this sub-metric in April 2002. The

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average completion interval for these orders was 3.81 days compared to 1.74
days for the BellSouth retail analogue. The primary cause for the miss for this
sub-metric is that the standard interval for the orders in this sub-metric is four
days as compared to the "available in three days" requirement for the retail
analogue orders.

6

7 Order Completion Interval / 2w Analog Loop w/LNP Design / < 10 Circuits /

8 Dispatch (B.2.1.12.1.1) (February/March/April)

9 There were a total of 172 orders that completed for this sub-metric in 10 February, 125 orders that completed in March and 156 orders that completed 11 in April 2002. A detailed analysis indicated a significant number of orders 12 with customer requested extended intervals were not "L coded" and should 13 have been excluded from the measurement. BellSouth continues to work to lower the interval for this sub-metric to meet the "3 day" interval ordered for 14 15 the POTS type retail analogue services in Florida. The current standard 16 interval for orders in this sub-metric is four business days as compared to the 17 three-calendar day interval for the retail analogue.

18

19 Order Completion Interval / 2w Analog Loop w/LNP Non-Design / < 10

- 20 Circuits / Dispatch (B.2.1.13.1.1) (February/March/April)
- There were a total of 270 orders that completed for this sub-metric in February, 566 orders that completed in March and 477 orders that completed

1	in April 2002. BellSouth continues to work to lower the interval for this sub-
2	metric to meet the "3 calendar day" interval ordered for the POTS type retail
3	analogue services in Florida. The current standard interval for this sub-metric
4	is four business days as compared to the three-day interval for the retail
5	analogue.
6	
7	Order Completion Interval / 2w Analog Loop w/LNP Non-Design / < 10
8	Circuits / Dispatch In (B.2.1.13.1.4) (February/March/April)
9	There were a total of 360 orders completed for this sub-metric in February,
10	491 orders that completed in March and 213 orders that completed in April
11	2002. BellSouth continues to work to lower the interval for this sub-metric to
12	meet the "3 calendar day" interval ordered for the POTS type retail analogue
13	services in Florida. The current standard interval for this sub-metric is four
14	business days as compared to the three-day interval for the retail analogue.
15	
16	Order Completion Interval / Digital Loop < DS1 / < 10 Circuits / Dispatch
17	(B.2.1.18.1.1) (February/March/April)
18	There were a total of 366 orders that completed for this sub-metric in
19	February, 391 orders that completed in March and 377 orders that completed
20	in April 2002. BellSouth continues to work to lower the interval for this sub-
21	metric. Only 14 of the February orders, 13 of the March orders and 14 of the
22	April orders missed the committed installation interval due to company

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1	reasons. BellSouth is currently investigating the makeup of the retail
2	analogue for this sub-metric.
3	
4	The remainder of the provisioning measures that did not meet the retail
5	analogue for provisioning is as follows:
6	
7	Held Orders / 2w Analog Loop w/LNP Non-Design / >= 10 Circuits / Facility
8	(B.2.3.13.2.1) (February)
9	There was only one order for this sub-metric in February 2001. The small
10	universe size for this sub-metric does not provide a statistically conclusive
11	comparison to the retail analogue. BellSouth met the retail analogue
12	comparison for this sub-metric in March and April 2002.
13	
14	% Jeopardies / 2w Analog Loop Design (B.2.5.8) (February/March/April)
15	In February 2002, there were a total of 67 jeopardies issued for the 486
16	orders that were scheduled for this sub-metric. Of the 67 February
17	jeopardies, 42 were resolved prior to the due dates and the orders completed
18	on time, and the remaining 15 jeopardy orders were held for customer
19	reasons. In March 2002, there were a total of 61 jeopardies issued for the
20	405 orders that were scheduled for this sub-metric. All but 8 of the jeopardies
21	were resolved prior to the due date and the orders worked as scheduled. Of
22	the 8 unresolved jeopardies, all 8 orders were held due to customer reasons.

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In April 2002, there were a total of 34 jeopardies issued for the 217 orders
that were scheduled for this sub-metric. All but 5 of the jeopardies were
resolved prior to the due date and the orders worked as scheduled. Of the 34
total April jeopardies, only 2 caused missed appointments due to company
reasons.

6

7 <u>% Jeopardies / 2w Analog Loop Non-Design (B.2.5.9) (February/March/April)</u>

8 In February 2002, there were a total of 61 jeopardies issued for the 745 9 orders scheduled. All but 6 of the February jeopardies were resolved prior to 10 the due date and the orders were completed as scheduled. Four of the six 11 missed February appointments were due to customer reasons, and only two 12 were due to company reasons. In March 2002, there were a total of 103 13 jeopardies issued for the 912 orders that were scheduled for this sub-metric. 14 Of the 103 total March jeopardies, 90 were resolved prior to the due dates and the orders completed on time. All 13 of the orders with missed due dates 15 16 were held due to customer reasons. In April 2002, there were a total of 90 17 jeopardies issued for the 1,235 orders that were scheduled for this submetric. Of the 90 April jeopardies, only 8 resulted in a missed installation 18 19 appointments due to BellSouth reasons.

20

21 <u>% Jeopardies / 2w Analog Loop w/LNP Design (B.2.5.12)</u>

22 (February/March/April)

1 In February 2002, there were a total of 42 jeopardies issued for the 379 2 orders that were scheduled for this sub-metric. All but 6 of the February 3 jeopardies were resolved prior to the due dates, and the orders were 4 completed on time. All six of the jeopardies causing missed appointments in 5 February were due to customer reasons. In March 2002, there were a total of 6 21 jeopardies issued for the 273 orders that were scheduled for this sub-7 metric. Of the 21 total March jeopardies, 18 were resolved prior to the due 8 dates and the orders completed on time. All 3 of the orders with missed due 9 dates were held due to customer reasons. In April 2002, there were a total of 10 32 jeopardies issued for the 425 orders that were scheduled for this sub-11 metric. Of the 32 April jeopardies, 29 were resolved prior to the scheduled 12 due date and the orders completed as scheduled. All three of the unresolved 13 jeopardy orders were missed due to customer reasons.

14

15 <u>% Jeopardies / 2w Analog Loop w/LNP Non-Design (B.2.5.13)</u>

16 (February/March/April)

In February 2002, there were a total of 69 jeopardies issued for the 1,036
scheduled orders. Only 4 of the 69 February jeopardies resulted in missed
installation appointments, all of which were missed due to customer reasons.
In March 2002, there were a total of 87 jeopardies issued for the 1,694 orders
that were scheduled for this sub-metric. Of the 87 total March jeopardies, 78
were resolved prior to the due dates and the orders completed on time. All of

1	the orders with missed due dates were held due to customer reasons. In
2	April 2002, there were a total of 69 jeopardies issued for the 1,121 orders that
3	v scheduled for this sub-metric. Of the 69 April jeopardies for this sub-
4	metric, 60 were resolved prior to the due dates and the orders completed on
5	time. Only 1 of the jeopardy orders was held for company reasons.
6	
7	<u>% Jeopardies / Digital Loop < DS1 (B.2.5.18) (April)</u>
8	There were a total of 57 jeopardies issued for the 128 installation
9	appointments that were scheduled for this sub-metric in April 2002. While the
10	data indicates that BellSouth placed a higher percentage of CLEC orders in
11	jeopardy status, all but 11 of the April jeopardies were resolved prior to the
12	due dates, and the orders were worked on time. Of the 11 April jeopardies
13	causing missed appointments, only four were missed due to company
14	reasons. BellSouth met the retail analogue comparison for this sub-metric in
15	February and March 2002.

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<u>% Jeopardies / Digital Loop >= DS1 (B.2.5.19) (February/March/April)</u>

18 There were a total of 91 jeopardies issued for the 177 installation 19 appointments that were scheduled for this sub-metric in February, 69 20 jeopardies for the 139 appointments scheduled for March and 123 jeopardies 21 issued for the 181 orders scheduled for April 2002. All 14 of the February

1	jeopardies, all 9 of the March jeopardies and 17 of the 21 April jeopardies
2	causing missed appointments were missed due to customer reasons.
3	
4	% Jeopardy Notice >= 48 Hours / 2w Analog Loop Non-Design / Electronic
5	(B.2.10.9) (February/April)
6	BellSouth met the 48-hour benchmark for 47 of the 50 (94.00%) jeopardy
7	notices for this sub-metric in February and for 72 of the 74 (94.74%) 2002.
8	The 95% benchmark required that 48 of the 50 notices meet the 48-hour
9	interval. Normal rounding convention indicates that there is no significant
10	difference between the April CLEC result and the benchmark. BellSouth met
11	the benchmark for this sub-metric in March 2002.
12	
13	<u>% Jeopardy Notice >= 48 Hours / Digital Loop < DS1 / Electronic (B.2.10.18)</u>
14	(March)
15	BellSouth met the 48-hour benchmark for 48 of the 52 jeopardy notices for
16	this sub-metric in March 2002. The 95% benchmark required that 50 of the
17	52 notices meet the 48-hour interval. BellSouth met the benchmark for this
18	sub-metric in February and April 2002.
19	
20	% Missed Installation Appointments / 2w Analog Loop Non-Design / >= 10
21	Circuits / Dispatch (B.2.18.9.2.1) (February)

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1	BellSouth completed 13 of the 16 installation orders as scheduled for this
2	sub-metric in February 2002. There were no patterns or systemic installation
3	issues identified for the 3 missed orders. BellSouth met the retail analogue
4	comparison for this sub-metric in March and April 2002.
5	
6	% Missed Installation Appointments / 2w Analog Loop w/LNP Non-Design / <
7	10 Circuits / Dispatch In (B.2.18.13.1.4) (February/March)
8	BellSouth completed 584 of the 587 (99.5%) installation orders as scheduled
9	for this sub-metric in February and completed 814 of the 819 (99.4%)
10	appointments as scheduled in March 2002. There were no patterns or
11	systemic installation issues identified for any of the missed orders. BellSouth
12	met the retail analogue comparison for this sub-metric in April 2002.
13	
14	% Missed Installation Appointments / Digital Loop >= DS1 / < 10 Circuits /
15	Dispatch (B.2.18.19.1.1) (February/April)
16	BellSouth completed 348 of the 363 installation appointments as scheduled
17	for this sub-metric in February and 373 of the 385 appointments as scheduled
18	for April 2002. The majority of the February and April missed appointments
19	were due to lack of available company facilities. The remainder of the missed
20	appointments was due to various scheduling and prioritization problems.
21	BellSouth is refocusing its efforts on this area to improve its performance on

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these orders. BellSouth met the retail analogue comparison for this sub metric in March 2002.

3

4 <u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop Design / < 10 Circuits</u>

5 / Dispatch (B.2.19.8.1.1) (February/March)

6 There were 38 troubles reported for this sub-metric in February for the 364 7 orders completed in the prior 30 days and 46 troubles reported in March 2002 8 for the 459 orders completed in the prior 30 days. The majority of the 9 troubles were due to defective cable facilities and serving wire. Of the 38 10 troubles reported for February and 46 reports for March, 24% and 26%, 11 respectively, were closed as "no trouble found." Of the 38 total reports for 12 February and 46 trouble reports for March, 84% and 93%, respectively, were 13 reported by the same CLEC. BellSouth has begun a trial with that CLEC to 14 improve the provisioning process on conversion orders. An analysis of the 15 remainder of the troubles revealed no specific patterns or trends. BellSouth 16 met the retail analogue comparison for this sub-metric in April 2002.

17

18 <u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop Non-Design / < 10</u>

19 Circuits / Dispatch (B.2.19.9.1.1) (February/March)

20 There were a total of 57 troubles reported for this sub-metric for the 759

- 21 orders that completed in the 30 days prior to February and 59 troubles
- reported for the 762 orders completed in the 30 days prior to March 2002.

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1	Most of the reported troubles for this sub-metric were due to defective cable
2	facilities. Of the 57 total reports for February and 59 total reports for March,
3	49% and 53%, respectively, were reported by the same CLEC. BellSouth has
4	begun a trial with that CLEC to improve the provisioning process on
5	conversion orders. BellSouth met the retail analogue comparison for this sub-
6	metric in April 2002.
7	
8	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop Non-Design / < 10</u>
9	Circuits / Dispatch In (B.2.19.9.1.4) (March)
10	There were only six orders for this sub-metric in March 2002. The small
11	universe of orders for the month does not provide a statistically conclusive
12	comparison to the retail analogue. BellSouth met the retail analogue
13	comparison for this sub-metric in February and April 2002.
14	
15	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop Non-Design / >= 10</u>
16	Circuits / Dispatch (B.2.19.9.2.1) (March)
17	There were only four troubles reported for the CLEC aggregate for this sub-
18	metric in March 2002. This small universe does not provide a statistically
19	conclusive comparison to the retail analogue. BellSouth met the retail
20	analogue comparison for this sub-metric in February and April 2002.
21	

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1	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop Non-Design / >= 10</u>
2	Circuits / Dispatch In (B.2.19.9.2.4) (April)
3	There were only three troubles reported for the CLEC aggregate for this sub-
4	metric in April 2002. This small universe does not provide a statistically
5	conclusive comparison to the retail analogue. There was no CLEC activity for
6	this sub-metric in either February or March 2002.
7	
8	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop w/LNP Design / < 10</u>
9	Circuits / Dispatch (B.2.19.12.1.1) (February/March)
10	There were a total of 31 troubles reported for this sub-metric for the 363
11	orders that completed in the 30 days prior to February and 31 troubles
12	reported for the 386 orders completed in the 30 days prior to March 2002. Of
13	the 31 February trouble reports, 5 (16%) were closed as "no trouble found."
14	Of the 31 March trouble reports, 13 (42%) were closed as "no trouble found."
15	The remainder of the troubles were generally due to facility and equipment
16	wiring problems. BellSouth met the retail analogue comparison for this sub-
17	metric in April 2002.
18	
19	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop w/LNP Non-Design /</u>
20	>= 10 Circuits / Dispatch (B.2.19.13.2.1) (February/March)
21	There were a total of 9 troubles reported for this sub-metric for the 45 orders
22	that completed in the 30 days prior to February and 4 troubles reported for the

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1	26 orders that completed in the 30 days prior to March 2002. No trends or
2	systemic installation issues were identified for the troubles reported for this
3	sub-metric. BellSouth met the retail analogue comparison for this sub-metric
4	in April 2002.
5	
6	<u>% Provisioning Troubles w/i 30 Days / 2w Analog Loop w/LNP Non-Design /</u>
7	>= 10 Circuits / Dispatch In (B.2.19.13.2.4) (February/March/April)
8	There were a total of 3 troubles reported for this sub-metric for the 28 orders
9	that completed in the 30 days prior to February, 1 trouble reported for the 15
10	orders that completed in the 30 days prior to March and 2 troubles reported
11	for the 26 orders that completed in the 30 days prior to April 2002. No trends
12	or systemic installation issues were identified for the small number of troubles
13	reported for this sub-metric.
14	
15	<u>% Provisioning Troubles w/i 30 Days / Digital Loops < DS1 / < 10 Circuits /</u>
16	Dispatch (B.2.19.18.1.1) (April)
17	There were a total of 42 troubles reported for this sub-metric for the 510
18	orders that completed in the 30 days prior to April 2002. In April, 14% of the
19	trouble reports in this sub-metric were closed as "no trouble found" indicating
20	minimal impact on the end user. The majority of the troubles found for April
21	were due to defective plant facilities. BellSouth met the retail analogue
22	comparison for this sub-metric in February and March 2002.

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2	<u>% Provisioning Troubles w/i 30 Days / Digital Loops >= DS1 / < 10 Circuits /</u>
3	Dispatch (B.2.19.19.1.1) (February/March/April)
4	There were a total of 18 troubles reported for this sub-metric for the 273
5	orders that completed in the 30 days prior to February, 19 troubles reported
6	for the 363 orders that completed in the 30 days prior to March and 46
7	troubles reported for the 373 orders that completed in the 30 days prior to
8	April 2002. In February, March and April 2002, 5%, 32% and 50%,
9	respectively, of the trouble reports in this sub-metric were closed as "no
10	trouble found" indicating minimal impact on the end user. BellSouth is
11	currently investigating the caused for the misses in this sub-metric.

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13 Average Completion Notice Interval / 2w Analog Loop Design / < 10 Circuits /

- 14 Dispatch (B.2.21.8.1.1) (February/March/April)
- 15 Average Completion Notice Interval / 2w Analog Loop w/LNP Design / < 10
- 16 <u>Circuits / Dispatch (B.2.21.12.1.1) (February/March/April)</u>

17 Average Completion Notice Interval / Digital Loop < DS1 / < 10 Circuits /

18 Dispatch (B.2.21.18.1.1) (March)

19 The root cause analysis of these measures indicated that the only differences 20 between the performance between BellSouth retail and CLECs are the 21 mismatches found when the orders are compared with the original LSRs. 22 The start of the completion interval is the point at which the technician

1 completes the order, and the interval ends when the completion notice is -2 sent. Any change to a name, number of items, etc., occurring during the 3 provisioning process will generate inconsistencies with the original LSRs that 4 must be resolved before a final completion notice can be sent. Any time to 5 resolve these inconsistencies with the original LSRs is included in the 6 average. Because of numerous CLEC changes and order updates, 7 mismatches on CLECs orders exceed those for BellSouth retail orders. 8 Combining this with the smaller base for the CLECs' measurement raises the 9 average, which results in a miss. Specific Service Representatives within the 10 Work Management Centers have been assigned to resolve any completion 11 issues that are required. Providing specific training and dedicating personnel 12 to this task should reduce the difference between the CLEC and retail 13 analogue results.

14

15 2. Maintenance & Repair Measures

16 The SL1/SL2/Digital Loop group sub-metrics that did not meet the fixed 17 critical value comparison requirements for February, March and/or April 2002 18 are as follows:

- 19
- 20 <u>% Missed Repair Appointments / 2W Analog Loop Non-Design / Non-</u>
- 21 Dispatch (B.3.1.9.2) (February/March/April)

1 BellSouth completed 61 of the 63 repair appointments for this sub-metric as scheduled in February, 50 of the 55 appointments scheduled for March and 2 3 71 of the 75 repair appointments as scheduled for April 2002. Both of the 4 orders shown missed for February were vendor meet requests and should 5 have been excluded from this measure. All 5 of the missed dates in March 6 were due to one C.O. equipment failure and affected one customer. Repair 7 Service Attendants are being re-covered on proper order closeout 8 procedures. There were only 4 missed repair appointments for this sub-9 metric in April. All 4 missed appointments were the result of a single digital 10 carrier equipment failure. There were no distinct patterns or systemic 11 maintenance problems identified for any of the remainder of the missed 12 appointments in these three months.

13

14 Customer Trouble Report Rate / 2w Analog Loop Non-Design / Dispatch

15 (B.3.2.9.1) (April)

There were 998 troubles reported for the 39456 lines in service for this submetric in April 2002. Both CLECs and BellSouth's retail customers received trouble free service on more than 97% of lines in service for the month for this sub-metric. Even though the measurement indicated that BellSouth did not meet the retail analogue, both BellSouth and the CLECs were being provided a high level of service for this sub-metric. BellSouth met the retail analogue comparison for this sub-metric in February and March 2002.

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1	
2	Maintenance Average Duration / 2w Analog Loop Non-Design / Non-Dispatch
3	(B.3.3.9.2) (April)
4	There were 75 CLEC repair orders completed for this sub-metric in April
5	2002. The average repair interval for CLEC orders was 7.93 hours as
6	compared to 5.01 hours for the BellSouth retail analogue. Even though
7	BellSouth missed the retail analogue comparison for this sub-metric in April,
8	only 3 of the 75 repair orders resulted in missed appointments. BellSouth met
9	the retail analogue comparison for this sub-metric in February and March
10	2002.
11	
12	Out of Service > 24 Hours / 2W Analog Loop Non-Design / Dispatch
13	(B.3.5.9.1) (February/April)
14	Of the 36 and 34 total "service affecting" trouble reports for this sub-metric in
15	February and April 2002, respectively, 9 and 8, respectively, were out of
16	service longer than 24 hours. No patterns or systemic maintenance issues
17	were identified for any of these reports. BellSouth met the retail analogue
18	comparison for this sub-metric in March 2002.
19	
20	Out of Service > 24 Hours / 2W Analog Loop Non-Design / Non-Dispatch

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1	There were only 4 "out of service" trouble reports for this sub-metric in March
2	2002. The small universe of orders for this sub-metric does not provide a
3	statistically conclusive comparison to the retail analogue. BellSouth met the
4	retail analogue comparison for this sub-metric in February and April 2002.
5	
6	E. CHECKLIST ITEM 5 – UNBUNDLED LOCAL TRANSPORT
7	
8	The Provisioning and Maintenance & Repair sub-metrics that did not meet the
9	retail analogue in February, March and/or April 2002 associated with
10	Checklist Item 5 are as follows:
11	
12	Order Completion Interval / Local Interoffice Transport / < 10 Circuits /
13	Dispatch (B.2.1.2.1.1) (February/March)
14	In February 2002, there were 21 orders for this sub-metric with an average
15	completion interval of 21 days. There were 29 orders for this sub-metric in
16	March 2002, with an average completion interval of 20 days. In February, 19
17	of the 21 orders, and 25 of the 29 orders for March 2002, completed within
18	the standard order interval or met the due date requested by the customer, if
19	later than the standard interval due date. Of the 21 orders for February 2002,
20	11 had extended due date intervals at the customer request, but were not
21	given an "L" code. These orders should have been excluded from the
22	measurement for February. Proper coding of these orders would have

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1	produced an average CLEC OCI for this sub-metric of 14.45 days, which is
2	below the average OCI for the retail analogue for the month.
3	
4	Missed Repair Appointments / Local Interoffice Transport / Dispatch
5	(B.3.1.2.1) (March)
6	There was only one order for this sub-metric in March 2002. The small
7	universe of orders for the month does not provide a statistically conclusive
8	comparison to the retail analogue. BellSouth met the retail analogue
9	comparison for this sub-metric in February and April 2002.
10	
11	Maintenance Average Duration / Local Interoffice Transport / Dispatch
12	(B.3.3.2.1) (March)
13	There was only one order for this sub-metric in March 2002. The small
14	universe of orders for the month does not provide a statistically conclusive
15	comparison to the retail analogue. BellSouth met the retail analogue
16	comparison for this sub-metric in February and April 2002.
17	
18	Out of Service > 24 Hours / Local Interoffice Transport / Dispatch (B.3.5.2.1)
19	(March)
20	There was only one order for this sub-metric in March 2002. The small
21	universe of orders for the month does not provide a statistically conclusive

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1	comparison to the retail analogue. BellSouth met the retail analogue
2	comparison for this sub-metric in February and April 2002.
3	
4	F. CHECKLIST ITEM 6 – UNBUNDLED LOCAL SWITCHING
5	
6	The data in these measures indicate that BellSouth met the
7	benchmark/analogue requirements for all measurements in Checklist Item 6
8	for February, March and April 2002 for which there was CLEC activity.
9	
10	G. CHECKLIST ITEM 7a – 911 AND E911 SERVICES
11	H. CHECKLIST ITEM 7b – DIRECTORY ASSISTANCE/OPERATOR
10	
12	SERVICES
13	SERVICES
12 13 14	SERVICES As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the
13 14 15	SERVICES As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February,
13 14 15 16	As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these
12 13 14 15 16 17	As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to
12 13 14 15 16 17 18	SERVICES As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users.
12 13 14 15 16 17 18 19	As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users.
12 13 14 15 16 17 18 19 20	As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users.
12 13 14 15 16 17 18 19 20 21	As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users. <u>I. CHECKLIST ITEM 10 – ACCESS TO DATABASES AND ASSOCIATED</u> <u>SIGNALING</u>
12 13 14 15 16 17 18 19 20 21 21 22	As indicated in Attachment 1K, Sections F.6, F.7 and F.8, BellSouth met the benchmark/analogue requirements of Checklist Items 7a and 7b in February, March and April 2002. Even though BellSouth tracks and reports these measures, the processes used in providing these services are designed to provide parity for all users. <u>I. CHECKLIST ITEM 10 – ACCESS TO DATABASES AND ASSOCIATED</u> <u>SIGNALING</u> BellSouth met the required benchmarks for all four of the four sub-metrics

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1	of the four sub-metrics in March 2002. See items F.13.1.1 through F.13.3 in
2	Attachment 1K for further details. The sub-metric that did not meet the
3	benchmark for March 2002 was as follows:
4	
5	% NXXs / LRNs Loaded by LERG Effective Date / Region (F.13.3) (March)
6	BellSouth met the effective date for loading 29 of the 30 NXXs implemented
7	during March 2002. This is regional measure. BellSouth met the LERG
8	effective dates for all NXXs loaded for Florida operations in March 2002.
9	BellSouth met the benchmark for this sub-metric in February and April 2002.
10	
11	J. CHECKLIST ITEM 11 – NUMBER PORTABILITY
12	
13	All the measurements in this Checklist Item were met or exceeded for
14	February, March and/or April 2002 except for the following:
15	
16	% Missed Installation Appointments / LNP (Standalone) / < 10 Circuits / Non-
17	Dispatch (B.2.18.17.1.2) (February/March)
18	BellSouth missed only 9 of the 3,475 appointments scheduled for this sub-
19	metric in February and missed only 3 of the 3,341 appointments scheduled
20	for March 2002. BellSouth met over 99.7% of the scheduled appointments for
21	both retail and the CLECs in this sub-metric for February and over 99.9% in
22	March. When BellSouth provisions high quality service coupled with very

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1 large universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the 2 3 universe size is so large that the Z-test becomes overly sensitive to any 4 difference. In other words, the statistical test shows that the measurement 5 does not meet the fixed critical value when compared with the retail analogue. 6 but BellSouth's actual performance for both CLECs and its own retail 7 operations is at a very high level - in this case over 99%. From a practical 8 point of view, the CLECs' ability to compete has not been hindered even 9 though the statistical results may technically show that BellSouth failed to 10 meet the benchmark/analogue.

11

12 Disconnect Timeliness / LNP / < 10 Circuits (B.2.31)

The Disconnect Timeliness measure is supposed to track the time it takes to disconnect a number in the central office switch after the message has been received from the Local Number Portability (LNP) Gateway that it is ready. However, this measurement does not track the relevant time to perform this function.

18

On a great majority of LNP orders, BellSouth creates what is referred to as a "trigger" in conjunction with the order. This trigger gives the end user customer the ability to make and receive calls from other customers who are served by the customer's host switch at the time of the LNP activation. This

ability is not dependent upon BellSouth working a disconnect order in the
central office switch. In other words, when a trigger is involved, an end user
customer can receive calls from other customers served by the same host
switch before the disconnect order is ever worked.

5

6 As it currently exists, Performance Measure P-13 does not recognize the 7 importance of triggers and their effect on the LNP process. Rather, the current measure calculates the end time of the LNP activity as the processing 8 9 of the actual disconnect order in the host switch, even though, from a 10 customer's perspective, this activity is totally meaningless on most LNP 11 orders. It is the activation of the LNP and the routing function accomplished 12 by the LSMS that ultimately determines whether the end user is back in full 13 service and is able to make and receive calls when a trigger is used in porting 14 a telephone number. So, while BellSouth may be missing this measure, the 15 actual impact on CLECs and their end users, for a great majority of the orders 16 is minimal, or nonexistent. The Georgia PSC is currently evaluating a change 17 in this measure that more accurately reflects the LNP process and its impacts 18 on end users.

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K. CHECKLIST ITEM 14 - RESALE

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1	BellSouth has met or exceeded the benchmarks/analogues for 86% of the
2	213 Resale metrics for the month of February, for 84% of the 220 metrics in
3	March and for 88% of the 223 metrics in April 2002. The details are
4	delineated in Attachment 1K, Items A.1.1.1 through A.4.2.
5	
6	For the three-month period, February through April 2002, there were 204 sub-
7	metrics in the Resale measurements for which there was CLEC activity in all
8	three months and were compared to retail analogues or benchmarks. Of
9	those 204 sub-metrics, 179 sub-metrics (88%) met the retail
10	analogue/benchmark comparisons in at least two of the three months.

11

12 1. Resale Ordering Measures

13 **Reject Interval**

The benchmark for electronic rejects is 97% within 1 hour. In February 2002, 14 15 26,200 resale LSRs were rejected, with 87% meeting the relevant benchmark 16 Of the 26,200 rejected LSRs, 71% were processed or retail analogue. electronically with 91% of them meeting the 1-hour benchmark interval. In 17 18 March 2002, 21,827 resale LSRs were rejected, with 90% meeting the relevant benchmark or retail analogue. Of the 21,827 rejected LSRs, 66% 19 were processed electronically with 93% of them meeting the 1-hour 20 21 benchmark interval. In April 2002, there were a total of 16,957 resale LSRs rejected, with 93% meeting the relevant benchmark. Of the 16,957 rejected 22

LSRs, 66% were processed electronically with 95% of them meeting the 1 hour benchmark interval. See Attachment 1K, Items A.1.4 through A.1.8 for
 further details.

4

5 FOC Timeliness

In February 2002, BellSouth issued FOCs for 76,781 resale LSRs and met 6 7 the relevant benchmark for 93% of them. Of the 76,781 FOCs returned, 8 57,899 were fully mechanized with 99.5% meeting the 3-hour benchmark 9 interval. In March, BellSouth issued FOCs for 72,739 resale LSRs and met 10 the relevant benchmark for 95% of them. Of the 72,739 FOCs returned, 11 54,602 were fully mechanized with 99.5% meeting the 3-hour benchmark 12 interval. In April 2002, BellSouth issued FOCs for 70,584 resale LSRs and 13 met the relevant benchmark for 97% of them. Of the 70,584 FOCs returned, 14 53,723 were fully mechanized with 99.6% meeting the 3-hour benchmark 15 interval. See Attachment 1K, Sections A.1.9 through A.1.13 for further 16 details.

17

The Resale Ordering sub-metrics for which BellSouth did not meet the
benchmarks/analogues for February, March and/or April 2002 were:

- 20
- 21 Reject Interval / Residence / Electronic (A.1.4.1) (February/March/April)

1 The current benchmark for this sub-metric is >= 97% within one hour. In 2 February, 16,013 of the 17,576 total rejected LSRs met the one-hour 3 benchmark, and in March 2002, 12,603 of the 13,556 rejected LSRs in this 4 sub-metric met the benchmark interval. In April 2002, 9,890 of the 10,420 5 total rejected LSRs for this sub-metric met the 1-hour benchmark interval.

6

7 BellSouth's root cause analysis determined that a number of LSRs that did 8 not meet the one-hour benchmark were submitted when back-end legacy 9 systems were out of service and were unable to process the LSRs. Because 10 such LSRs should be excluded from the measurement, BellSouth 11 implemented a coding change in PMAP to ensure that scheduled OSS 12 downtime was properly excluded. This change was made with September 13 2001 data and was expected to improve sub-metric results for Reject Interval 14 performance.

15

The coding change assumed that EDI and TAG timestamps reflected Eastern Time. However, the timestamps used by EDI and TAG actually reflected Central Time. As a result of this discrepancy, an hour was being added during PMAP timestamp "synchronization," which caused the results to inaccurately reflect the reject Interval duration. A change to address this issue for EDI was implemented effective with February 2002 data reporting, and BellSouth implemented a similar change for TAG effective with April 2002

5

data. BellSouth's root cause analysis has determined that, had the scheduled
OSS downtime exclusion been properly implemented, BellSouth's eject
Interval performance would generally have met the Commission's benchmark.
BellSouth's root cause analysis also identified an additional issue that impacts

6 the electronic Reject Interval sub-metrics. This issue arises when a fully 7 mechanized Firm Order Confirmation ("FOC") is followed by a manual 8 Clarification, a scenario that occurs when the Local Carrier Service Center 9 ("LCSC") must resolve specific types of errors after the issuance of the FOC. 10 This issue distorts the timeliness of BellSouth's electronic reject notices, and 11 BellSouth is currently analyzing this situation to determine an appropriate 12 solution.

13

14 Reject Interval / Business / Electronic (A.1.4.2) (February/March/April)

15 The current benchmark for this sub-metric is >= 97% within one hour. In 16 February, 860 of the 920 rejected LSRs for this sub-metric met the one-hour 17 benchmark, and in March 2002, 765 of the 816 rejected LSRs met the 1-hour 18 benchmark. There were 824 LSRs rejected in this sub-metric in March 2002, with 796 meeting the one-hour benchmark. BellSouth has conducted a 19 detailed root cause analysis of the process for electronic ordering. This 20 21 analysis addressed the ordering systems (EDI, TAG, and LENS) used by the CLECs and the back-end legacy applications, such as SOCS, that are 22

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1	accessed by the ordering systems. For further information see the
2	explanation included with the electronic reject interval measurement, item
3	A.1.4.1.
4	
5	Reject Interval / Residence / Partial Electronic (A.1.7.1) (February/March)
6	BellSouth met the 10-hour benchmark interval for 4,386 of the 6,001 rejected
7	LSRs for this sub-metric in February and for 4,349 of the 5,523 rejected LSRs
8	in March 2002. BellSouth met the benchmark for this sub-metric in April
9	2002.
10	
11	Reject Interval / PBX / Partial Electronic (A.1.7.4) (March)
12	There was only one LSR rejected for this sub-metric in March and two LSRs
13	rejected in April 2002. The small universe of orders for this sub-metric does
14	not provide a conclusive benchmark comparison. There was no CLEC
15	activity for this sub-metric in February 2002.
16	
17	Reject Interval / Centrex / Manual (A.1.8.5) (April)
18	There were only two LSRs rejected for this sub-metric in April 2002. This
19	small universe does not provide a conclusive benchmark comparison.
20	BellSouth met the benchmark for this sub-metric in February and March 2002.
21	
22	FOC Timeliness / Residence / Partial Electronic (A.1.12.1) (February/March)

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1	BellSouth met the 10-hour benchmark interval for 11,303 of the 16,433 FOCs
2	returned for this sub-metric in February and for 12,470 of the 15,771 FOCs
3	returned in March 2002. BellSouth met the benchmark for this sub-metric in
4	April 2002.
5	
6	FOC Timeliness / PBX / Partial Electronic (A.1.12.4) (April)
7	There was only one LSR rejected for this sub-metric in April 2002. This small
8	universe does not provide a conclusive benchmark comparison. There was
9	no CLEC activity for this sub-metric in either February or March 2002.
10	
11	FOC Timeliness / ISDN / Partial Electronic (A.1.12.6) (March/April)
12	There was only one LSR rejected for this sub-metric in March and two LSRs
13	rejected in April 2002. The small universe of orders for this sub-metric does
14	not provide a conclusive benchmark comparison. BellSouth met the
15	benchmark for this sub-metric in February 2002.
16	
17	FOC Reject & Response Completeness / ISDN / TAG / Electronic (A.1.14.6.2)
18	(February)
19	There was only one order for this sub-metric in February 2002. The small
20	universe for this sub-metric does not provide a conclusive benchmark
21	comparison. There was no CLEC activity for this sub-metric in March 2002.
22	BellSouth met the benchmark for this sub-metric in April 2002.

7

1	
2	FOC Reject & Response Completeness / Residence / EDI / Partial Electronic
3	(A.1.15.1.1) (April)
4	BellSouth met the standard criteria for 31 of the 33 responses returned for
5	this sub-metric in April 2002. The 95% benchmark set a requirement that 32
6	of the 33 responses meet the criteria. BellSouth met the benchmark for this
7	sub-metric in February and March 2002.
8	
9	FOC Reject & Response Completeness / Residence / Manual (A.1.16.1)
10	(March)
11	BellSouth met the completeness criteria for 672 of the 821 responses for this
12	sub-metric in March 2002. The 95% benchmark required that 780 of the 821
13	LSRs meet the criteria. BellSouth met the benchmark for this sub-metric in
14	February and April 2002.
15	
16	FOC Reject & Response Completeness / Business / Manual (A.1.16.2)
17	(February/March/April)
18	BellSouth met the completeness criteria for 884 of the 933 responses for this
19	sub-metric in February, for 1,026 of the 1,093 responses in March and for 863
20	of the 913 responses in April 2002. The 95% benchmark required that 887 of
21	933 LSRs for February, 1,039 of the 1,093 LSRs for March and 868 of the

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1	913 LSRs for April meet the criteria. BellSouth continues to focus on this
2	measurement in order to improve results to meet the benchmark.
3	
4	FOC Reject & Response Completeness / Design (Specials) / Manual
5	(A.1.16.3) (February/March)
6	BellSouth met the completeness criteria for 112 of the 119 responses for this
7	sub-metric in February and for 102 of the 114 responses returned in March
8	2002. The 95% benchmark required that 114 of 119 LSRs for February and
9	109 of the 114 responses for March meet the criteria. BellSouth met the
10	benchmark for this sub-metric in April 2002.
11	
11 12	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4)
11 12 13	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April)
11 12 13 14	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April) BellSouth met the completeness criteria for 30 of the 34 responses for this
11 12 13 14 15	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April) BellSouth met the completeness criteria for 30 of the 34 responses for this sub-metric in February, for 32 of the 36 responses in March and for 35 of the
11 12 13 14 15 16	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April) BellSouth met the completeness criteria for 30 of the 34 responses for this sub-metric in February, for 32 of the 36 responses in March and for 35 of the 37 responses in April 2002. The 95% benchmark required that 33 of 34 LSRs
11 12 13 14 15 16 17	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April) BellSouth met the completeness criteria for 30 of the 34 responses for this sub-metric in February, for 32 of the 36 responses in March and for 35 of the 37 responses in April 2002. The 95% benchmark required that 33 of 34 LSRs in February, 35 of 36 LSRs in March and 36 of 37 LSRs in April meet the
11 12 13 14 15 16 17 18	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April) BellSouth met the completeness criteria for 30 of the 34 responses for this sub-metric in February, for 32 of the 36 responses in March and for 35 of the 37 responses in April 2002. The 95% benchmark required that 33 of 34 LSRs in February, 35 of 36 LSRs in March and 36 of 37 LSRs in April meet the criteria. BellSouth continues to focus on this measurement in order to
11 12 13 14 15 16 17 18 19	FOC Reject & Response Completeness / PBX / Manual (A.1.16.4) (February/March/April) BellSouth met the completeness criteria for 30 of the 34 responses for this sub-metric in February, for 32 of the 36 responses in March and for 35 of the 37 responses in April 2002. The 95% benchmark required that 33 of 34 LSRs in February, 35 of 36 LSRs in March and 36 of 37 LSRs in April meet the criteria. BellSouth continues to focus on this measurement in order to improve results to meet the benchmark.

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21 FOC Reject & Response Completeness / Centrex / Manual (A.1.16.5) (April)

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1	There were only six LSR responses returned for this sub-metric in April 2002.
2	The small universe of orders for the month does not provide a conclusive
3	benchmark comparison. BellSouth met the benchmark for this sub-metric in
4	February and March 2002.
5	
6	FOC Reject & Response Completeness / ISDN / Manual (A.1.16.6) (March)
7	BellSouth met the completeness criteria for 24 of the 27 orders for this sub-
8	metric in March 2002. The 95% benchmark required that 26 of 27 LSRs meet
9	the criteria. BellSouth met the benchmark for this sub-metric in February and
10	April 2002.
11	
12	2. Resale Provisioning Measures
12 13	2. Resale Provisioning Measures
12 13 14	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or
12 13 14 15	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%,
12 13 14 15 16	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%, respectively, of all Resale provisioning measures. The details supporting the
12 13 14 15 16 17	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%, respectively, of all Resale provisioning measures. The details supporting the April 2002 percentage are delineated in Items A.2.1.1.1 through
12 13 14 15 16 17 18	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%, respectively, of all Resale provisioning measures. The details supporting the April 2002 percentage are delineated in Items A.2.1.1.1.1 through A.2.25.3.2.2 of Attachment 1K.
12 13 14 15 16 17 18 19	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%, respectively, of all Resale provisioning measures. The details supporting the April 2002 percentage are delineated in Items A.2.1.1.1.1 through A.2.25.3.2.2 of Attachment 1K.
12 13 14 15 16 17 18 19 20	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%, respectively, of all Resale provisioning measures. The details supporting the April 2002 percentage are delineated in Items A.2.1.1.1.1 through A.2.25.3.2.2 of Attachment 1K. The following are the Resale provisioning measures for which BellSouth did
12 13 14 15 16 17 18 19 20 21	2. Resale Provisioning Measures For the months of February, March and April 2002, BellSouth met or exceeded the benchmark or retail analogue for 87%, 88% and 89%, respectively, of all Resale provisioning measures. The details supporting the April 2002 percentage are delineated in Items A.2.1.1.1.1 through A.2.25.3.2.2 of Attachment 1K. The following are the Resale provisioning measures for which BellSouth did not meet the retail analogue in February, March and/or April 2002:

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1	Order Completion Interval / Business / < 10 Circuits / Dispatch (A.2.1.2.1.1)
2	(February/March)
3	The average order completion interval for CLEC orders in this sub-metric for
4	February was 2.94 days for CLECs compared to 2.35 days for the retail
5	analogue and for March 2002 was 2.96 days for CLECS compared to 2.16
6	days for the retail analogue. These differences of less than one day, on
7	average, do not hinder the CLECs' ability to compete in this area. BellSouth
8	met the retail analogue comparison for this sub-metric in April 2002.
9	
10	Order Completion Interval / PBX / >= 10 Circuits / Dispatch (A.2.1.4.2.1)
11	(February)
12	There was only one order for this sub-metric in February 2002. The small
13	universe of orders for this sub-metric does not provide a statistically
14	conclusive comparison to the retail analogue. BellSouth met the retail
15	analogue comparison for this sub-metric in March 2002. There was no CLEC
16	activity for this sub-metric in April 2002.
17	
18	Order Completion Interval / PBX / >= 10 Circuits / Non-Dispatch (A.2.1.4.2.2)
19	(March)
20	There were only four orders for this sub-metric in March 2002. The small
21	universe of orders for this sub-metric does not provide a statistically
22	conclusive comparison to the retail analogue. BellSouth met the retail

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1	analogue comparison for this sub-metric in April 2002. There was no CLEC
2	activity for this sub-metric in February 2002.
3	
4	Order Completion Interval / Centrex / < 10 Circuits / Non-Dispatch
5	(A.2.1.5.1.2) (February)
6	There were only ten orders for this sub-metric in February 2002. The small
7	universe of orders for this sub-metric does not provide a statistically
8	conclusive comparison to the retail analogue. BellSouth met the retail
9	analogue comparison for this sub-metric in March and April 2002.
10	
11	Order Completion Interval / ISDN / >= 10 Circuits / Non-Dispatch (A.2.1.6.2.2)
12	(March)
13	The average order completion interval for CLEC orders in this sub-metric for
14	March was 9.79 days compared to an average of 3.73 days for the retail
15	analogue. OCI is adversely affected by LSRs for which CLECs request
16	intervals beyond the offered interval. When a CLEC requests an interval
17	beyond the available interval offered by BellSouth, an "L" code should be
18	entered on the Service Order generated by BellSouth. Such "L" coded orders
19	are excluded from the OCI metrics. BellSouth met the retail analogue
20	comparison for this sub-metric in February and April 2002.
21	

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1 <u>% Missed Installation Appointments / Residence / < 10 Circuits / Non-</u>

2 Dispatch (A.2.11.1.1.2) (February/March/April)

3 BellSouth missed only 216 of the 55,392 installation appointments scheduled 4 for this sub-metric in February, missed 179 of the 57,811 appointments 5 scheduled for March and missed 146 of the 56,111 installation appointments 6 scheduled for April 2002. Both the CLECs and BellSouth retail had over 99% 7 of all orders completed as scheduled in February, March and April 2002. When BellSouth provisions high quality service coupled with very large 8 9 universe sizes, it can cause an apparent out of equity condition from a quantitative viewpoint. In these cases, there is very little variation and the 10 11 universe size is so large that the Z-test becomes overly sensitive to any 12 difference. In other words, the statistical test shows that the measurement 13 does not meet the fixed critical value when compared with the retail analogue, but BellSouth's actual performance for both CLECs and its own retail 14 operations is at a very high level – in this case over 99%. From a practical 15 point of view, the CLECs' ability to compete has not been hindered even 16 though the statistical results may technically show that BellSouth failed to 17 18 meet the benchmark/analogue.

19

20 <u>% Missed Installation Appointments / Business / < 10 Circuits / Dispatch</u>

21 (A.2.11.2.1.1) (February/March/April)

1	BellSouth missed only 15 installation appointments out of the 393
2	appointments scheduled for this sub-metric in February, missed 12 of the 396
3	appointments scheduled in March and missed 16 of the 340 appointments
4	scheduled for April 2002. BellSouth completed between 95% and 97% of
5	appointments for both BellSouth retail and the CLECs over the three-month
6	period.
7	
8	% Missed Installation Appointments / Business / < 10 Circuits / Non-Dispatch
9	(A.2.11.2.1.2) (February/March/April)
10	BellSouth missed only 7 of the 2,980 scheduled appointments for this sub-
11	metric in February, missed 17 of the 2,868 appointments scheduled for March
12	and missed 13 of the 3,227 installation appointments scheduled for April
13	2002. Both the CLECs and BellSouth retail had over 99% of all orders
14	completed as scheduled in all three months. From a practical point of view,
15	the CLECs' ability to compete has not been hindered even though the
16	statistical results may technically show that BellSouth failed to meet the
17	benchmark/analogue.

18

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19 <u>% Missed Installation Appointments / Design (Specials) / < 10 Circuits /</u>

20 Dispatch (A.2.11.3.1.1) (April)

21 BellSouth completed 15 of the 17 installation appointments as scheduled in

22 April 2002. There were no systemic installation issues identified for the two

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1	missed appointments. BellSouth met the retail analogue comparison for this -
2	sub-metric in February and March 2002.
3	
4	% Missed Installation Appointments / PBX / < 10 Circuits / Non-Dispatch
5	(A.2.11.4.1.2) (February)
6	BellSouth completed 25 of the 26 installation appointments as scheduled in
7	February 2002. There were no systemic installation issues identified for the
8	missed appointment. BellSouth met the retail analogue comparison for this
9	sub-metric in March and April 2002.
10	
11	% Missed Installation Appointments / ISDN / < 10 Circuits / Non-Dispatch
12	(A.2.11.6.1.2) (February)
13	BellSouth completed 12 of the 13 scheduled appointments for this sub-metric
14	in February 2002. There were no patterns or systemic installation issues
15	identified for the missed appointment. BellSouth met the retail analogue
16	comparison for this sub-metric in March and April 2002.
17	
18	<u>% Provisioning Troubles w/i 30 days / Residence / < 10 Circuits / Non-</u>
19	Dispatch (A.2.12.1.1.2) (February/March/April)
20	In February 2002, there were 2,654 troubles reported for the 61,307 orders
21	that completed in the prior 30 days. In March 2002, there were 2,520 troubles
22	reported for the 55,392 orders that completed in the prior 30 days. Thirty-six

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1 percent of the February trouble reports and thirty-three percent of the March -2 reports were closed as "no trouble found." In April 2002, there were 2,250 3 troubles reported for the 58,086 orders that completed in the prior 30 days. 4 Thirty percent of those troubles were closed as "no trouble found." Sixty-five 5 percent of the total trouble reports for this sub-metric over the three-month 6 period were associated with one customer. With the exclusion of the "no 7 trouble found" reports, CLEC results for this sub-metric would have been 8 better than for the retail analogue in each of the three months. BellSouth is 9 conducting an analysis of the provisioning situation with CLECs and will 10 conduct joint sessions to determine how to reduce the number of "no trouble 11 found" reports.

12

13 <u>% Provisioning Troubles w/i 30 days / Residence / >= 10 Circuits / Dispatch</u>

14 (A.2.12.1.2.1) (February)

15 There was only one trouble report for this sub-metric in February 2002. The

- 16 small universe of orders for this sub-metric does not provide a statistically
- 17 conclusive comparison to the retail analogue. BellSouth met the retail
- 18 analogue comparison for this sub-metric in March and April 2002.
- 19
- 20 <u>% Provisioning Troubles w/i 30 days / Business / < 10 Circuits / Dispatch</u>
- 21 (A.2.12.2.1.1) (February/March)

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1	In February 2002, there were 27 troubles reported for the 554 orders that
2	completed in the prior 30 days. Of the 27 troubles reported in February, 10
3	(37%) were closed as "no trouble found." In March 2002, there were 19
4	troubles reported for the 393 orders that completed in the prior 30 days. Of
5	the 19 troubles reported, 6 (32%) were closed as "no trouble found."
6	BellSouth met the retail analogue comparison for this sub-metric in April
7	2002.
8	
9	<u>% Provisioning Troubles w/i 30 days / Design (Specials) / < 10 Circuits /</u>
10	Dispatch (A.2.12.3.1.2) (April)
11	There were only five troubles reported for this sub-metric in April 2002 for
12	orders that completed in the prior 30 days. The small universe of orders for
13	the month does not provide a statistically conclusive comparison to the retail
14	analogue. BellSouth met the retail analogue comparison for this sub-metric in
15	February and March 2002.
16	
17	<u>% Provisioning Troubles w/i 30 days / Centrex / < 10 Circuits / Dispatch</u>
18	(A.2.12.5.1.1) (March)
19	There were only three troubles reported for this sub-metric in March 2002 for
20	orders that completed in the prior 30 days. The small universe of orders for
21	the month does not provide a statistically conclusive comparison to the retail

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1	analogue. BellSouth met the retail analogue comparison for this sub-metric in
2	February and April 2002.
3	
4	% Provisioning Troubles w/i 30 days / Centrex / < 10 Circuits / Non-Dispatch
5	(A.2.12.5.1.2) (April)
6	There were five troubles reported for this sub-metric in April 2002 for the 20
7	orders that completed in the prior 30 days. There were no systemic
8	installation issues identified for these trouble reports. BellSouth met the retail
9	analogue comparison for this sub-metric in February and March 2002.
10	
11	Service Order Accuracy / Residence / < 10 Circuits / Dispatch (A.2.25.1.1.1)
12	(March)
13	BellSouth met the standard criteria for 129 of the 140 orders reviewed in this
14	sub-metric in March 2002. The 95% benchmark required that 133 of the 140
15	orders meet the criteria. BellSouth met the benchmark for this sub-metric in
16	February and April 2002.
17	
18	Service Order Accuracy / Residence / < 10 Circuits / Non-Dispatch
19	(A.2.25.1.1.2) (April)
20	BellSouth met the standard criteria for 132 of the 140 orders reviewed in this
21	sub-metric in April 2002. The 95% benchmark required that 133 of the 140

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1	orders meet the criteria. BellSouth met the benchmark for this sub-metric in
2	February and March 2002.
3	
4	Service Order Accuracy / Residence / >= 10 Circuits / Dispatch (A.2.25.1.2.1)
5	(April)
6	BellSouth met the standard for 15 of the 17 orders reviewed in this sub-metric
7	for April 2002. The 95% benchmark required that all 17 of the 17 orders meet
8	the criteria. BellSouth met the benchmark for this sub-metric in February and
9	March 2002.
10	
11	Service Order Accuracy / Business / < 10 Circuits / Dispatch (A.2.25.2.1.1)
12	(February/March)
13	BellSouth met the standard for 146 of the 155 orders reviewed in this sub-
14	metric in February and for 137 of the 150 orders reviewed in March 2002.
15	The 95% benchmark required that 148 of the 155 orders for February and
16	143 of the 150 orders for March meet the criteria, based on the quantity of
17	orders for the sub-metric. BellSouth met the benchmark for this sub-metric in
18	April 2002.
19	
20	Service Order Accuracy / Business / < 10 Circuits / Non-Dispatch
21	(A.2.25.2.1.2) (March)

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1	BellSouth met the standard for 122 of the 130 orders reviewed for this sub-
2	metric in March 2002. The 95% benchmark set a requirement of 124 of the
3	130 orders, based on the quantity of orders for this sub-metric. BellSouth met
4	the benchmark for this sub-metric in February and April 2002.
5	
6	Service Order Accuracy / Business / >= 10 Circuits / Dispatch (A.2.25.2.2.1)
7	(April)
8	There were only nine orders reviewed for this sub-metric in April 2002. The
9	small universe of orders does not provide a conclusive benchmark
10	comparison. BellSouth met the benchmark for this sub-metric in February
11	and March 2002.
12	
13	Service Order Accuracy / Business / >= 10 Circuits / Non-Dispatch
14	(A.2.25.2.2.2) (February/March)
15	BellSouth met the standard criteria for 15 of the 16 orders reviewed for this
16	sub-metric in February and for 11 of the 13 orders reviewed in March 2002.
17	The 95% benchmark set requirements of all 16 of the 16 orders in February
18	and all 13 of the 13 orders for March, based on the quantity of orders for this
19	sub-metric. BellSouth met the benchmark for this sub-metric in April 2002.
20	
21	Service Order Accuracy / Design (Specials) / < 10 Circuits / Dispatch
22	(A.2.25.3.1.1) (February/March/April)

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1 BellSouth met the standard for 54 of the 60 orders reviewed for this submetric in February. for 30 of the 37 orders reviewed for March and for 32 of 2 3 the 35 orders reviewed for April 2002. The 95% benchmark set requirements 4 of 57 of the 60 orders for February, 36 of the 37 orders for March and 34 of 5 the 35 orders for April, based on the quantity of orders for this sub-metric. 6 BellSouth continues to focus on this measurement to improve performance to 7 meet the benchmark for this sub-metric. 8 9 Service Order Accuracy / Design (Specials) / < 10 Circuits / Non-Dispatch 10 (A.2.25.3.1.2) (March/April) 11 BellSouth met the standard for 90 of the 98 orders reviewed for this sub-12 metric in March and for 127 of the 134 orders reviewed in April 2002. The 13 95% benchmark set requirements of 94 of the 98 orders for March and for 128 of the 134 orders for April, based on the quantity of orders for this sub-14 15 metric. BellSouth met the benchmark for this sub-metric in February 2002. 16 Service Order Accuracy / Design (Specials) / >= 10 Circuits / Non-Dispatch 17 18 (A.2.25.3.2.2) (February/April) BellSouth met the standard criteria for 14 of the 17 orders reviewed for this 19 20 sub-metric in February and for 18 of the 20 orders reviewed in April 2002. 21 The 95% benchmark set requirements of all 17 of the 17 orders for February

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and for 19 of the 20 orders for April. BellSouth met the benchmark for this -
sub-metric in March 2002.
3. Resale Maintenance and Repair (M&R) Measures
BellSouth met the relevant retail analogues for 89%, 84% and 94% of all the
Resale Maintenance & Repair measurements in February, March and April
2002, respectively. The sub-metrics for which BellSouth did not meet the
retail analogues were:
Missed Repair Appointments / Residence / Non-Dispatch (A.3.1.1.2)
(March/April)
BellSouth completed 1,787 of the 1,811 repair appointments as scheduled for
this sub-metric in March and completed 1,555 of the 1,596 appointments
scheduled for April 2002. BellSouth provided over 97% repair completion rate
for both CLECs and the retail analogue in both months. In March, 14 of the
24 reports (58%) were closed as "no trouble found." In April, 13 of the 41
reports (32%) were closed as "no trouble found." No other patterns or
systemic issues were identified for the missed repair appointments.
BellSouth met the retail analogue comparison for this sub-metric in February
2002.

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1	Missed Repair Appointments / PBX / Non-Dispatch (A.3.1.4.2) (March)					
2	BellSouth completed 10 of the 15 repair appointments as scheduled for this					
3	sub-metric in March 2002. There were no patterns or systemic maintenance					
4	issues identified for the five missed appointments for the month. BellSouth					
5	met the retail analogue comparison for this sub-metric in February and April					
6	2002.					
7						
8	Customer Trouble Report Rate / Residence / Dispatch (A.3.2.1.1)					
9	(February/March/April)					
10	There were 3,839 troubles reported for the 190,036 in service lines for this					
11	sub-metric in February, 2,952 trouble reports for the 159,559 lines in service					
12	in March and 2,917 trouble reports for the 157,650 lines in service in April					
13	2002. Both the CLECs and BellSouth retail had no trouble reports for over					
14	97% of the in service lines in all three months. There was less than 1%					
15	difference in the report rates between retail and resale results for this sub-					
16	metric for any of the three months. Many of the troubles due to wire and					
17	facilities appear to be caused by CPE and/or CLEC problems. BellSouth					
18	technicians will be trained on proper closeout procedures on troubles					
19	involving CPE and CLEC interfaces.					

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21 <u>Customer Trouble Report Rate / Residence / Non-Dispatch (A.3.2.1.2)</u>

22 (February/March)

1 There were 2,280 troubles reported for the 190,036 lines in service for this sub-metric in February and 1,811 troubles reported for the 159,559 lines in 2 3 service in February 2002. Both the CLECs and BellSouth retail had no 4 trouble reports for over 98% of the in service lines in either month. There was 5 less than 0.7% difference in the report rates between retail and resale results 6 for this sub-metric for the two months. Of the 2,280 total February trouble 7 reports, 1,668 reports (73%) were closed as "no trouble found." Of the 1,819 8 total March trouble reports, 1,173 reports (65%) were closed as "no trouble 9 found." Without these "no trouble found" reports, CLEC results would have 10 been better than for the retail analogue for this sub-metric in both months. 11 One CLEC generated 83% of the February trouble reports and 78% of the 12 March 2002 trouble reports for this sub-metric. BellSouth met the retail 13 analogue comparison for this sub-metric in April 2002.

14

15 Customer Trouble Report Rate / Business / Dispatch (A.3.2.2.1)

16 (February/March)

There were 631 trouble reports for the 6,772 lines in service for this submetric in February and 383 troubles reported for the 5,832 lines in service in March 2002. In February and March, 87 (14%) and 55 (14%), respectively, of the trouble reports were closed as "no trouble found." BellSouth met the retail analogue comparison for this sub-metric in April 2002.

22

1	Customer Trouble Report Rate / Business / Non-Dispatch (A.3.2.2.2)
2	(February/March)
3	There were 335 troubles reported for the 6,772 lines in service for this sub-
4	metric in February and 193 troubles reported for the 5,832 lines in service in
5	March 2002. Of the 335 total February trouble reports, 225 (67%) of the
6	reports were closed as "no trouble found." Of the 193 total March trouble
7	reports, 110 (57%) of the reports were closed as "no trouble found."
8	BellSouth met the retail analogue comparison for this sub-metric in April
9	2002.
10	
11	Customer Trouble Report Rate / Design (Specials) / Dispatch (A.3.2.3.1)
12	(March)
13	There were 36 troubles reported in March 2002 for the 2,717 lines in service
14	for this sub-metric. Both the CLECs and BellSouth retail customers received
15	over 98% trouble free service for the lines in service for this sub-metric for the
16	month. From a practical point of view, the CLECs' ability to compete has not
17	been hindered even though the statistical results may technically show that
18	BellSouth failed to meet the benchmark/analogue. BellSouth met the retail
19	analogue comparison for this sub-metric in February and April 2002.
20	
21	Customer Trouble Report Rate / PBX / Non-Dispatch (A.3.2.4.2) (March)

There were only 15 trouble reports for the 7,292 in service lines for this sub-1 metric in March 2002. BellSouth provided over 99.7% trouble free service for 2 3 both retail and the CLECs for this sub-metric in March. Of the 16 March 4 trouble reports, 11 (73%) were closed as "no trouble found." From a practical 5 point of view, the CLECs' ability to compete has not been hindered even 6 though the statistical results may technically show that BellSouth failed to 7 meet the benchmark/analogue. BellSouth met the retail analogue 8 comparison for this sub-metric in February and April 2002.

9

10 Maintenance Average Duration / PBX / Non-Dispatch (A.3.3.4.2) (March)

There were only 15 trouble reports for this sub-metric in March 2002. The average repair interval for these 15 orders was 8.75 hours for CLEC orders compared to 4.05 hours for the retail analogue. There were no patterns or systemic maintenance issues identified for any of these orders. BellSouth met the retail analogue comparison for this sub-metric in February and April 2002.

17

18 <u>% Repeat Troubles within 30 Days / PBX / Non-Dispatch (A.3.4.4.2)</u>

19 (February/March/April)

There were only 8 trouble reports for this sub-metric in February, 4 troubles reported in March and 5 troubles reported in April 2002. The small universe

- of orders for this sub-metric each month does not provide a statistically conclusive comparison to the retail analogue.
- 3

4

% Repeat Troubles within 30 Days / ISDN / Dispatch (A.3.4.6.1) (February)

5 There was only one trouble report for this sub-metric in February 2002. The 6 small universe of orders for this sub-metric does not provide a statistically 7 conclusive comparison to the retail analogue. BellSouth met the retail 8 analogue comparison for this sub-metric in March and April 2002.

9

10 Out of Service > 24 Hours / Business / Dispatch (A.3.5.2.1) (April)

11 In April 2002, only 38 of the 370 service affecting repair orders for this sub-

12 metric were out of service longer than 24 hours. Of these 38 longer interval

13 orders, 17 of the trouble reports (45%) were received on Friday or Saturday

14 and were scheduled for and completed on Monday. BellSouth met the retail

15 analogue comparison for this sub-metric in February and March 2002.

16

17 Out of Service > 24 Hours / Business / Non-Dispatch (A.3.5.2.2) (February)

In February 2001, 10 of the 162 trouble reports were out of service longer
than 24 hours. Seven of the ten orders involved one customer and were out
of service due to a single switch failure. None of the remainder of the out of
service orders revealed any systemic maintenance issues. BellSouth met the
retail analogue for this sub-metric in March and April 2002.

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2	II. Summary
3	
4	As stated in the Introduction to the Analysis of Performance Measurements
5	section, BellSouth met or exceeded the criteria for 737 of the 863 sub-metrics
6	(85%) for which there was CLEC activity in February, for 741 of 874 sub-
7	metrics (85%) in March and for 761 of 885 sub-metrics (86%) in April 2002.
8	
9	During the three-month period of February through April 2002, there were a
10	total of 799 sub-metrics that had CLEC activity for all three months and that
11	were compared with either a benchmark or retail analogue. Of those 799
12	sub-metrics, 695 or 87% satisfied the comparison criteria for a minimum of
13	two of the three months.

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		Analog	Measure	Volume	Measure	Volume	Deviation	Erior	ZScore	Equity
		<u></u>								
Re	sale - Ordering									
%1	Rejected Service Requests - Mechanized									
0-7	7 Residence/FL(%)	Diagnostic			16 66%	62,460		1		Diagnostic
0-7	7 Business/FL(%)	Diagnostic			28 91%	2,847		1.1.1	1.211 3	Diagnochi
0-7	7 Design (Specials)/FL(%)	Diagnostic					19 - 18 - 18 - 18 - 18 - 18 - 18 - 18 -	i i i i i i i i i i i i i i i i i i i	Can San	Diagnostic
0.7	7 [PBX/FL(%)	Diagnostic						<u></u>		Diagnostic
6	7 USDN/FL(%)	Diagnostic			0.00%	1	- 39 mil - 11	600 JA	A PAGE PRESS	Diagnosta
	Patrona Constant Particity Machanicad	Diagnostic		. (m. 1999)	000%			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		Diagnostic
67	Rejected Service Requests - Partially Mechanized	Discrestre			21 219/	10 005				
0.7		Diagnostic	. St. 4		2131%	0 166				Diagnost
0.7	7 Design (Specials VE) (%)	Diagnostic			30 03 %	2 100	- 11		495	Diagnosti
0-7	7 PBX/FL(%)	Diagnostic			66 67%	3		1. 18		Diagnosti
0-7	7 Centrex/FL(%)	Diagnostic						18 No. 199		Diagnosia
Ō-7	7 ISDN/FL(%)	Diagnostic		<u> </u>	50 00%	4		196	and the second	Diagnostic
%!	Rejected Service Requests - Non-Mechanized									
0-7	7 Residence/FL(%)	Diagnostic	1.4		40 16%	1,031	1.10			Diagnustik
0-7	7 Business/FL(%)	Diagnostic			47 21%	913	A CONTRACTOR			Diagnostic
0-7	7 Design (Specials)/FL(%)	Diagnostic			25 50%	149			14 · · · · · · · · · · · · · · · · · · ·	Diagnostic
0-7	7 (PBX/FL(%)	Diagnostic			56 76%	37				Diagnostic
0-7	/ (Centrex/FL(%)	Diagnostic			33 33%					Diagnosta
		Didghoodd			50 50 %					счациозно
Rej	lect Interval - Mechanized				0.040	40.400				
	Buchess (51/%)	>= 97% will 1 hr			94 91%	10,420 R24				<u>NO</u>
0.8	Design (Specials/FI (%)	>= 97% win 1 br			30 00 %	024				
0-8	PBX/FL(%)	>= 97% win 1 hr	14 A.						1.00	
0-8	Centrex/FL(%)	>= 97% win 1 hr					가 주는 것을 것	1997 - 1995 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 19		
0-8	3 [ISDN/FL(%)	>= 97% w in 1 hr								
Rej	ect Interval - Partially Mechanized - 10 hours									
0-8	Residence/FL(%)	>= 85% w in 10 h/s			85 72%	4,103				YES
0-8	Business/FL(%)	>= 85% win 10 hrs	A State of the		94 58%	683				YES
0-8	B Design (Specials)/FL(%)	>= 85% w in 10 hrs	$\tau_{ij} \in \mathcal{C}$							
0-8	3 (PBX/FL(%)	>= 85% win 10 hrs			0.00%	2				<u>NO</u>
50	3 ISDN/FL(%)	>= 85% win 10 hrs			100 00%	2			a to star a	YES
Bai	lest internal. Non Manhachad							2 - ANI.		
<u> </u>	Besidence/Fi (%)	>= 85% w in 24 hrs			98 33%	418		ووروان		YES
ŏă	Business/EL(%)	>= 85% win 24 hrs			99.54%	431	[#김종(1년		1.122	YES
ŏ-	Design (Specials)/FL(%)	>= 85% w in 24 hrs			97 44%	39				YES
0-8	PBX/FL(%)	>= 85% w in 24 hrs	Sec.	2	95 65%	23	the of the			YES
0-8	Centrex/FL(%)	>= 85% w in 24 hrs			50 00%	2		-	the state	NO
0-8	ISDN/FL(%)	>= 85% w in 24 hrs	1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 - 1946 -		100 00%	10		CHARTS .		YËS
FO	C Timeliness - Mechanized									
0-9	Residence/FL(%)	>= 95% w m 3 hrs			99 60%	51,763	Same -	A. A. Barris		YES
0-9	Business/FL(%)	>= 95% win 3 hrs	199		99 74%	1 959			1.0	YES
0-9	Design (Specials)/FL(%)	>= 95% w in 3 hrs		1						
0.9	PBX/FL(%)	>= 95% w in 3 hrs						4 1. 4		
0-9	U [Centrex/FL(%) USDN/FL(%)	>= 95% win 3 hrs >= 95% win 3 hrs	No. 1		100.00%	1		1.2	La Max	YES
<u>10-9</u>			34 A V - 5		100 00 %	· · · · ·		- AND - S		
FO	C Timeliness - Partially Mechanized - 10 hours				07.040			أستحري والتقري		
0-9	Keskence/FL(%)	>= 85% win 10 hrs			8/ 34%	14 342		1 1	199 Ber	<u> </u>
							-			

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A1123 Color Descriptions/Diright/Color Part Show in 10 arc A1123 Color Descriptions/Diright/Color Part Show in 10 arc A1126 Color Color Color Color A1126 Color Color Color Color To A1121 Color Color Color Color Color To A1121 Color Color Color Color To Color To A1121 Color Color Color Color To Color To A1121 Color Color Color Color To Color To A1121 Color Color Color Color Color To Color Color		Flor	ida, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Stan Jard Errot	ZScore	Equity		
A 1123 0.6 Descriptions P = 55 w = 10 ms A 1126 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1126 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1126 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1121 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1121 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1121 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1121 0.0 Descriptions 0.00 ms P = 55 w = 10 ms A 1121 0.0 Descriptions Ms P = 55 w = 10 ms P = 55 w = 10 ms A 1121 0.0 Descriptions Ms P = 55 w = 10 ms P = 55 w = 10 ms A 1121 0.0 Descriptions Ms P = 55 w = 10 ms P = 55 w = 10 ms A 1121 0.0 Descriptions Ms P = 55 w = 10 ms P = 55 w = 10 ms A 1121 0.0 Descriptions Ms P = 55 w = 10 ms P = 55 w = 10 ms A 1122 Descriptions	A 1 12 2	0-9	Business/FL(%)	>= 85% w in 10 hrs	. M		92 95%	1,404			3. Sec.	YES		
A 10 24 0.0 PPS/N1(5) P 200 m 10 to	A 1 12 3	0-9	Design (Specials)/FL(%)	>= 85% win 10 hrs										
A1 126 Dot Corespond (n_{1}^{C}) The other information of the othe	A 1 12 4	0-9	PBX/FL(%)	>= 85% win 10 hrs		i i	0.00%	1				NO		
A1126 Od Construct of the Analysis of	A 1 12 5	0-9	Centrex/FL(%)	>= 85% win 10 hrs					- ⁴ 2 -	5 71				
FOC Tractings: How Mechanized A 1131 Colspan="2">Colspan="2">Colspan="2">Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" Colspan="2" <th cols<="" td=""><td>A.1 12 6</td><td>0-9</td><td> ISDN/FL(%)</td><td>>= 85% w in 10 hrs</td><td></td><td></td><td>0 00%</td><td>2</td><td></td><td></td><td></td><td>NO</td></th>	<td>A.1 12 6</td> <td>0-9</td> <td> ISDN/FL(%)</td> <td>>= 85% w in 10 hrs</td> <td></td> <td></td> <td>0 00%</td> <td>2</td> <td></td> <td></td> <td></td> <td>NO</td>	A.1 12 6	0-9	ISDN/FL(%)	>= 85% w in 10 hrs			0 00%	2				NO	
A1131 Ode Bester of P(A) 2= 85 h = 1.5 39 42 h = 307 Y A1131 Ode Dester of P(A) 2= 85 h = 1.5 39 42 h = 307 Y A1131 Ode Dester of P(A) 2= 85 h = 1.5 39 42 h = 307 Y A1132 Ode Dester of P(A) 2= 85 h = 1.5 39 42 h = 307 Y A1132 Ode Dester of P(A) 2= 85 h = 1.5 30 77 Y A1134 Ode Dester of P(A) 2= 85 h = 1.5 30 77 Y A1134 Ode Dester of P(A) 2= 85 h = 1.5 30 77 Y Y A1141 Ode Dester of P(A) 2= 85 h = 1.5 30 77 Y Y A11412 Ode Dester of P(A) 2= 85 h = 1.5 30 77 Y Y A11412 Ode Dester of P(A) 2= 85 h = 1.5 30 77 Y Y Y A11412 Ode Dester of P(A) 2= 85 h = 1.5 20 70 h = 1.5 Y Y A11412 Ode Dester of P(A) 2= 85 h = 1.5 20 70 h = 1.5 Y Y		FOCT	Imeliness - Non-Mechanized	-										
A1132 Ode ButtersEr[1] 924% with this <	A 1 13 1	0-9	Residence/FL(%)	>= 85% w is			98 42%	570				YES		
A1133 0.9. Dega (Secub)/F(15)	A 1 13 2	0-9	Business/FL(%)	>= 85% win 56 ins			99 24%	397				YES		
A 1134 0.9 PBC/L 10,	A 1 13.3	0-9	Design (Specials)/FL(%)	>= 85% w in 36 hrs			98 11%	106			1995	YES		
A1136 D-9 Control (%) >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	A 1 13 4	Ó-9	PBX/FL(%)	>= 85% win 36 hrs			100 00%	15	1999 - A.			YES		
A1156 O.G. ESDWT(%) P= 65% wm 30 ms G. 54% 22 Y A11411 O.11 Readmang SDP1(%)	A.1 13 5	0-9	Centrex/FL(%)	>= 85% win 36 hrs			100 00%	2		12 H.		YES		
FOC & Fuge: Response Completeness - Machanized A11411 0.11 Readmand FAGH_(N)	A 1 13 6	0-9	ISDN/FL(%)	>= 85% w in 36 hrs		- 14-1 -	95 45%	22				YES		
A1 111 0-11 Residence DPFL(3) = 95% 98 5% 672 m A1 1422 0-11 Residence ACFL(4) = 95% 98 5% 672 m A1 1422 0-11 Residence ACFL(4) = 95% 98 5% 672 m m A1 1422 0-11 Residence ACFL(4) = 95% 98 5% 672 m m A1 1422 0-11 Residence ACFL(4) = 95% 98 5% 99 5% 2.027 m m A1 142 0-11 Residence ACFL(4) = 95% 99 5% 99 5% 99 5% 99 5% 99 5% m 100 9% 2.027 m m m m m 100 10% m m 95% 99 5% 95% 100 10% m m 95% 100 10% m m 95% 100 10% 100 10% m m 95% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10% 100 10%		FOC	Reject Response Completeness - Mechanized		_									
A11412 0.11 Residence/TAGEL(%) >>95% 98.96% 81.788 Y A1142 0.11 Badressel/AGEL(%) >>95% 98.95% 99.95% 98.95% 99.95% 98.95% 99.95% 98.95% 99.95% 98.95% 99.95% 98.95% 99.95% 98.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95% 99.95	A 1 14 1 1	0-11	Residence/EDI/FL(%)	>= 95%			98 81%	672				YES		
A11421 D-11 Bueness/ED#T(N) ************************************	A.1 14 1 2	0-11	Residence/TAG/FL(%)	>= 95%	2		98 96%	61,788				YES		
A11422 O-11 Bueness/AGPL(%) P85% 96.59% 2.027 Y A11431 O-11 Desan (Spreads/KAPL(%) P85% 96.59% 2.027 Y A11432 O-11 Desan (Spreads/KAPL(%) P85% 96.59% 2.027 Y A11432 O-11 Desan (Spreads/KAPL(%) P85% 95% <t< td=""><td>A 1 14 2 1</td><td>0-11</td><td>Business/EDI/FL(%)</td><td>>= 95%</td><td>100 C</td><td></td><td>100 00%</td><td>20</td><td></td><td></td><td>2 /</td><td>YES</td></t<>	A 1 14 2 1	0-11	Business/EDI/FL(%)	>= 95%	100 C		100 00%	20			2 /	YES		
A11431 D-11 Desgn (Spaceb/E0PLYS) >> 95% A11432 D-11 Desgn (Spaceb/E0PLYS) >> 95% A11431 D-11 Desgn (Spaceb/E0PLYS) >> 95% A11431 D-11 Desgn (Spaceb/E0PLYS) >> 95% A11431 D-11 Desgn (Spaceb/E0PLYS) >> 95% A11452 D-11 Desgn (Spaceb/E0PLYS) >> 95% A11452 D-11 SDUPACH(%) >> 95% A11452 D-11 SDUPACH(%) >> 95% A11452 D-11 SDUPACH(%) >> 95% A11512 D-11 BestemestDH(%) >> 95% A11512 D-11 BestemestDH(%) >> 95% A11522 D-11 BestemestDH(%) >> 95% A1152 D-11 BestemestH(%) >> 95% A11512 D-11 BestemestH(%) <td< td=""><td>A.1 14 2 2</td><td>0-11</td><td>Business/TAG/FL(%)</td><td>>= 95%</td><td></td><td></td><td>96 99%</td><td>2,827</td><td></td><td>20 3 3 4 T</td><td>18</td><td>YES</td></td<>	A.1 14 2 2	0-11	Business/TAG/FL(%)	>= 95%			96 99%	2,827		20 3 3 4 T	18	YES		
A1 14 12 O-11 Desgn (Secals)///CAPL(%) >> 95% A1 14 12 O-11 PROCEDPT(%) >> 95% A1 14 12 O-11 Source Completances - Partially Michanized A1 14 12 O-11 Source Part (%) >> 95% A1 14 12 O-11 Readence/Part (%) >> 95% A1 15 11 O-11 Readence/Part (%) >> 95% A1 15 12 O	A.1 14 3 1	0-11	Design (Specials)/EDI/FL(%)	>= 95%	1.7.				de de	21 1	with			
A11441 O-11 PROKEDVELVS1 >= 95% A11451 O-11 PROKEDVELVS1 >= 95% A11512 O-11 PROKEDVELVS1 >= 95% A1152 O-11 PROKEDVELVS1 >= 95% A11541 O	A 1 14 3 2	0-11	Design (Specials)/TAG/FL(%)	>= 95%					AND STORES					
A11442 O-11 PEX/TAGFL(%) == 95% A11451 O-11 Centeur/TAGFL(%) == 95% A11452 O-11 Centeur/TAGFL(%) == 95% A11451 O-11 Status == 95% A11511 O-11 ReadonacEDVFL(%) == 95% A11511 O-11 ReadonacEDVFL(%) == 95% A11512 O-11 Status == 95% A1152 O-11 Status == 95% A1152 O-11 Status == 95% A11552 O-11 Status == 95% <	A.1 14 4 1	0-11	PBX/EDI/FL(%)	>= 95%						>	1. 1. 17.			
A11451 O-11 Centrac/ED/F1(%)	A.1 14 4 2	0-11	PBX/TAG/FL(%)	>= 95%					1999 - 1999 - 1999 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999	94 - 1946 - 1946 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 - 1947 -				
A11452 0-11 Centrex/TAGHT(%)	A.1 14 5.1	0-11	Centrex/EDVFL(%)	>= 95%		an tar								
A11461 0.11 ISDWEDUFL(%) >> 05% POC & Reject Response Completeness - Nor-Mechanized A11511 A11611 C In ResidenceTACFL(%) A11512 OIN ResidenceTACFL(%) A1151 <td colspa<="" td=""><td>A.1 14 5 2</td><td>0-11</td><td>Centrex/TAG/FL(%)</td><td>>= 95%</td><td></td><td></td><td></td><td></td><td></td><td>1</td><td>Serie C</td><td>1</td></td>	<td>A.1 14 5 2</td> <td>0-11</td> <td>Centrex/TAG/FL(%)</td> <td>>= 95%</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>Serie C</td> <td>1</td>	A.1 14 5 2	0-11	Centrex/TAG/FL(%)	>= 95%						1	Serie C	1	
A11462 O-11 ISDNTAGFL(%) >> 95% 100.00% 1 A11511 O-11 ResonaceCompletensss - Partiality Mechanized A11512 O-11 ResonaceTof(%) >> 95% 93.94% 33 A11512 O-11 BusnessEDFL(%) >> 95% 99.54% 21.00 00% A11521 O-11 BusnessEDFL(%) >> 95% 99.54% 21.00 00% 1 A1152 O-11 BusnessEDFL(%) >> 95% 99.54% 21.00 10% 1 10% 10% 11.11% 1	A.1 14 6 1	0.11	ISDN/EDI/FL(%)	>= 95%	E game					1 march	1.1			
FOC & Reject Response Completeness - Partielly Mechanized A11511 Col11 Residence/TACFL(%) >= 95% 95 94% 33 N A11512 Col11 Bauence/TACFL(%) >= 95% 95 97% 33 N A11512 Col11 Bauence/TACFL(%) >= 95% 99 94% 2,160 N A11532 Col11 Bauence/TACFL(%) >= 95% > 99 94% 2,160 N A11541 Col11 Design (Specially EVFL(%) >= 95% > 100 00% 3	A.1 14 6 2	0-11	JISDN/TAG/FL(%)	>= 95%			100 00%	1	19 A. A.			YES		
A11611 O-11 Residence/EU/FL(%) >= 95%, 95 74%, 33 A11512 O-11 Business/EO/FL(%) >= 95%, 95 74%, 18 32 N A11521 O-11 Business/EO/FL(%) >= 95%, 95 74%, 18 32 N A11521 O-11 Business/EO/FL(%) >= 95%, 95 74%, 18 32 N A11521 O-11 Business/EO/FL(%) >= 95%, 95 74%, 18 32 N A11521 O-11 Business/EO/FL(%) >= 95%, 95 74%, 18 32 N A11521 O-11 Design (Spacially TACFL(%), >= 95%, 95 75%, 100 00%, 3 A11551 O-11 Centrex/ED/FL(%), >= 95%, 100 00%, 4 74 A11552 O-11 ISDNFAGFL(%), >= 95%, 100 00%, 4 74 A11552 O-11 ISDNFAGFL(%), >= 95%, 95%, 100 00%, 4 74 A11552 O-11 ISDNFAGFL(%), >= 95%, 95%, 95%, 95%, 95%, 95%, 95%, 95%, 9		FOC 8	Reject Response Completeness - Partially Mechanized	_										
A11512 O-11 Residence7AGFL(%) >= 95% 95.74% 18.832 Yf A11522 O-11 Busness/EDFL(%) >= 95% 95.74% 18.832 Yf A11521 O-11 Busness/EDFL(%) >= 95% 95.74% 18.832 Yf A11522 O-11 Busness/EDFL(%) >= 95% 95.74% 18.832 Yf A11532 O-11 Design (Specially/EDFL(%) >= 95% 95.74% 100.00% 26 A11554 O-11 Pask (Specially/EDFL(%) >= 95% > 0 A11552 O-11 Centrex/EDFL(%) >= 95% 100.00% 3 A11552 O-11 Centrex/EDFL(%) >= 95% A11551 O-11 Residence/FL(%) >= 95% A1161 O-11 Residence/FL(%) >= 95% A1161 D-11 Residence/FL(%) >= 95% A1161 D-11 Residence/FL(%) >= 95% <t< td=""><td>A 1 15 1 1</td><td>0-11</td><td>Residence/EDVFL(%)</td><td>>= 95%</td><td></td><td></td><td>93 94%</td><td>33</td><td></td><td></td><td></td><td>NO</td></t<>	A 1 15 1 1	0-11	Residence/EDVFL(%)	>= 95%			93 94%	33				NO		
A1 16 2 1 O-11 Busness/ED/FL(%) >= 95% 95 7% 100 00% 26 Yf A1 16 3 1 O-11 Desgn (Specially/EO/FL(%) >= 95% 99 54% 2.160 Yf A1 16 3 1 O-11 Desgn (Specially/EO/FL(%) >= 95% 99 54% 2.160 Yf A1 16 3 1 O-11 Desgn (Specially/EO/FL(%) >= 95% 99 54% 2.160 Yf A1 15 4 1 O-11 Desgn (Specially/EO/FL(%) >= 95% 95% 99 54% 2.160 Yf A1 15 4 1 O-11 Petrovers/TAGFL(%) >= 95% 95% 96%	A11512	0-11	Residence/TAG/FL(%)	>= 95%	2.1		95 74%	18 832	1. 18 . 2. 3	a state of the		YES		
A1 15 2 0 0-11 Busness/LG/FL(%) = 95% 99 54% 2,160 Y A1 15 3 2 0-11 Design (Specials)/EO/FL(%) = 95% 95% 99 54% 2,160 Y A1 15 3 2 0-11 Design (Specials)/EO/FL(%) = 95% 95% 99 54% 2,160 Y A1 15 3 2 0-11 Design (Specials)/EO/FL(%) = 95% 95% 99 54% 2,160 Y A1 15 4 2 0-11 PBX/L6/FL(%) = 95% 95% 99 54% 2,160 Y A1 15 2 0-11 Centres/ED/FL(%) = 95% 95% 99 54% 99 54% 2,160 Y A1 15 2 0-11 Centres/ED/FL(%) = 95% 95% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 54% 99 55%	A 1 15 2 1	0-11	Business/EDI/FL(%)	>= 95%	12 g (14) g (1		100 00%	26				YES		
A11631 O-11 Design (Specials/EDUFL(%) >= 95% A11541 O-11 Persyn (Specials/FL(%)) >= 95% >= 95% A11542 O-11 Persyn (Specials/FL(%)) >= 95% >= 95% A11552 O-11 Centew/LaG/FL(%) >= 95% >= 95% A11551 O-11 Centew/LaG/FL(%) >= 95% >= 95% A11552 O-11 Centew/LaG/FL(%) >= 95% >= 95% A11551 O-11 Centew/LaG/FL(%) >= 95% >= 95% A11552 O-11 Reject Response Completeness - Non-Mechanized >= 95% >= 95% >= 95% A1161 O-11 Residence/FL(%) >= 95% >= 95% 95 97% 100 00% 4 YE A1162 O-11 Busness/FL(%) >= 95% >= 95% 95 97% 100 00% 664 N A1166 O-11 Residence/FL(%) >= 95% >= 95% 96 97% 33 YE A1166 O-11 Residence/FL(%) >= 95% >= 95% 90 96% 664 YE A11721 O-11 Residence	A11522	0-11	Business/TAG/FL(%)	>= 95%			99 54%	2,160		1997 - 418 A		YF 5		
A11532 O-11 Desgn (Specals/TAG/FL(%) A11541 O-11 Desgn (Specals/TAG/FL(%) A11542 O-11 PRXTAG/FL(%) A11552 O-11 Contrex/TAG/FL(%) A11554 O-11 PRXTAG/FL(%) A11552 O-11 Contrex/TAG/FL(%) A11552 O-11 SDN/TAG/FL(%) A1155 O-11 SDN/TAG/FL(%) A1155 O-11 Desgn(Specals)/FL(%) A1165 O-11 Desgn(Specals)/FL(%) A1165 O-11 Contract/FL(%) A1165 O-11 Contract/FL(%) A1165 O-11 Contract/FL(%) A1165 O-11 Contract/FL(%) A1166 O-11 Streadmeres/fL(%)	A 1 15 3 1	0-11	Design (Specials)/EDVFL(%)	>= 95%										
A115 41 O-11 PEX/ED/FL(%) >= 95% =	A 1 15 3 2	0-11	Design (Specials)/TAG/FL(%)	>= 95%					6.50		in the second	1		
A115 42 O-11 PEX/TAG/FL(%) >= 95%<	A 1 15 4 1	0-11	PBX/EDVFL(%)	>= 95%								[
A1155.1 O-11 Centrex/EDVFL(%) >= 95% A1155.2 O-11 SDNTAGFL(%) >= 95% A1155.2 O-11 SDNTAGFL(%) >= 95% <i>FOC & Reject Response Completeness - Non-Mechanized</i> >= 95% 100 00% 4 A115.2 O-11 Design (Specials)/FL(%) >= 95% A116.2 O-11 Basness/FL(%) >= 95% A116.3 O-11 Design (Specials)/FL(%) >= 95% A116.4 O-11 PSMFL(%) >= 95% A116.6 O-11 Design (Specials)/FL(%) >= 95% A116.6 O-11 ISDNTAGFL(%) >= 95% A116.6 O-11 PSMFL(%) >= 95% A116.6 O-11 Residence/EDVFL(%) >= 95% A116.6 O-11 Residence/EDVFL(%) >= 95% A117.2 O-11 Residence/EDVFL(%) >= 95% A117.2 O-11 Residence/EDVFL(%) >= 95% A117.2 O-11 Residence/EDVFL(%) >= 95% A117.2.1 D-11 Residence/EDVFL(%) >= 95% A117.2.1 D-11	A 1 15 4 2	0-11	PBX/TAG/FL(%)	>= 95%	and the second		100 00%	3		- T		FS		
A1 15 52 O-11 Centre XTAGFL(%) >= 95% A1 15 61 O-11 ISDNETURFL(%) >= 95% A1 15 62 O-11 ISDNETURFL(%) >= 95% FOC & Reject Response Completeness - Non-Mechanized A1 16 1 O-11 Busness/FL(%) >= 95% A1 16 1 O-11 Busness/FL(%) >= 95% A1 16 2 O-11 Busness/FL(%) >= 95% A1 16 3 O-11 Busness/FL(%) >= 95% A1 16 4 O-11 PSKFL(%) >= 95% A1 16 5 O-11 Centre x/FL(%) >= 95% 95 73% 1.03 1 YE A1 16 5 O-11 Centre x/FL(%) >= 95% 95 5% 95 97% 14 90 YE A1 16 5 O-11 Centre x/FL(%) >= 95% 96 97% 33 YE YE A1 17 21 O-11 Residence/FD/FL(%) >= 95% 99 00% 61 64 3 YE YE A1 17 21 O-11 Busness/TAG/FL(%) >= 95% 99 00% 2.742 <td>A 1 15.5.1</td> <td>0-11</td> <td>Centrex/EDI/FL(%)</td> <td>>= 95%</td> <td></td> <td></td> <td></td> <td></td> <td>A</td> <td>1. A. A. A.</td> <td>STATISTICS.</td> <td></td>	A 1 15.5.1	0-11	Centrex/EDI/FL(%)	>= 95%					A	1. A. A. A.	STATISTICS.			
A11561 O-11 ISDNEDUFL(%) >= 95% A1.1562 O-11 ISDNEAGFL(%) >= 95% FOC & Reject Response Completeness - Non-Mechanized >= 95% A1161 O-11 ResidenceFL(%) >= 95% A1162 O-11 Business/FL(%) >= 95% A1163 O-11 ResidenceFL(%) >= 95% A1164 O-11 Peakines/FL(%) >= 95% A1165 O-11 Contrex/FL(%) >= 95% A1165 O-11 SourFL(%) >= 95% FOC & Reject Response Completeness (Multiple Response) - Mechanized >= 95% A11711 O-11 Residence/FL(%) >= 95% FOC & Reject Response Completeness (Multiple Response) - Mechanized >= 95% 900.05% 61.143 A1172.1 O-11 Business/TAC/FL(%) >= 95% 900.05% 61.143 A1172.2 O-11 Business/TAC/FL(%) >= 95% 900.05% 61.143 A1173.2 O-11 Business/TAC/FL(%) >= 95% 900.05% 61.143 A1174.2 O-11 Besign (Specials)/TAC/FL(%) >= 95% 900.05%	A.1 15 5 2	0-11	Centrex/TAG/FL(%)	>= 95%								1		
A1.156.2 O-11 ISDN/TAGFL(%) >= 95% 100.00% 4 Yf FOC & Reject Response Completeness - Non-Mechanized A1.161 O-11 Business/FL(%) >= 95% 95.73% 1.031 Yf A1.163 O-11 Design (Specials/FL(%) >= 95% 95.73% 1.031 Yf A1.163 O-11 Deskret(%) >= 95% 95.73% 1.49 Yf A1.164 O-11 Deskret(%) >= 95% 95.97% 1.49 Yf A1.165 O-11 Centrex/FL(%) >= 95% 95.97% 1.49 Yf A1.166 O-11 Residence/FL(%) >= 95% 95.97% 3.3 Yf FOC & Reject Response Completeness (Multiple Responses) - Mechanized A1.17.12 O-11 Residence/FL(%) >= 95% 99.36% 61.143 Yf A 1172.1 D-11 Residence/FL(%) >= 95% 99.02% 2.742 Yf A 1172.2 O-11 Business/FD/FL(%) >= 95% >= 95% 99.02% 2.742 Yf <td <="" colspan="2" td=""><td>A.1 15 6 1</td><td>0-11</td><td>ISDN/EDI/FL(%)</td><td>>= 95%</td><td></td><td></td><td></td><td></td><td></td><td> A</td><td>10 - 12</td><td></td></td>	<td>A.1 15 6 1</td> <td>0-11</td> <td>ISDN/EDI/FL(%)</td> <td>>= 95%</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td> A</td> <td>10 - 12</td> <td></td>		A.1 15 6 1	0-11	ISDN/EDI/FL(%)	>= 95%						A	10 - 12	
FOC & Reject Response Completeness - Non-Mechanized A1 16 1 0-11 Residence/FL(%) >= 95% 95 73% 1.031 YE A1 16 2 0-11 Busness/FL(%) >= 95% 95 73% 1.031 YE A1 16 3 0-11 Design (Specials)/FL(%) >= 95% 95 97% 149 YE A1 16 4 0-11 PBX/FL(%) >= 95% 95 59% 95 97% 149 YE A1 16 6 0-11 ISDN/FL(%) >= 95% 95 59% 96 67% 86 NK A1 16 6 0-11 Residence/FL(%) >= 95% 95 59% 95 59% 97 50% NK A1 16 6 0-11 ISDN/FL(%) >= 95% 95 50% 95 50% 97 50% 97 50% NK A1 17 1 0-11 Residence/FLO/FL(%) >= 95% 99 36% 66 4 YE YE A1 17 2.1 0-11 Residence/FLO/FL(%) >= 95% 99 36% 61 143 YE YE A1 17 2.2 0-11 Design (A.1.1562	0-11	ISDN/TAG/FL(%)	>= 95%			100 00%	4		t staar		YÉS		
A1161 O-11 Residence/FL(%) >= 95% 95 73% 1.031 YE A1162 O-11 Business/FL(%) >= 95% 94 52% 913 Ni A1163 O-11 Design (Specials)/FL(%) >= 95% 95 73% 1.49 Ni A1164 O-11 PBX/FL(%) >= 95% 94 59% 37 Ni A1165 O-11 Centrex/FL(%) >= 95% 95% 94 59% 37 Ni A1165 O-11 Centrex/FL(%) >= 95% 95% 94 59% 37 Ni A1166 O-11 Residence/FL(%) >= 95% 95% 96 97% 33 Ni A1166 O-11 Residence/FL(%) >= 95% >= 95% 96 97% 33 YE A11712 O-11 Residence/TAG/FL(%) >= 95% >= 95% 99 36% 66 4 YE A1172.1 O-11 Business/TAG/FL(%) >= 95% >= 95% 99 02% 2.742 YE A1173.1 O-11 Design (Specials)/TAG/FL(%) >= 95% >= 95% >= 95% >= 95%		FOC &	Reject Response Completeness - Non-Mechanized	_										
A1162 O-11 Business/FL(%) >= 95% 94 52% 913 Ni A1163 O-11 Design (Specials)/FL(%) >= 95% 95 97% 149 YE A1165 O-11 Centrex/FL(%) >= 95% 95 97% 37 Ni A1165 O-11 Centrex/FL(%) >= 95% 96 97% 33 YE A1166 O-11 Residence/ED/FL(%) >= 95% 96 97% 33 YE A117 11 O-11 Residence/ED/FL(%) >= 95% >= 95% 96 97% 33 YE A117 12 O-11 Residence/ED/FL(%) >= 95% 99 36% 61 143 YE A117 12 O-11 Business/TAG/FL(%) >= 95% 99 02% 27.42 YE A117 31 O-11 Design (Specials)/FAG/FL(%) >= 95% 99 02% 27.42 YE A117 42 O-11 Design (Specials)/TAG/FL(%) >= 95% 99 02% 100 00% 20 YE A117 42 O-11 Design (Specials)/FAG/FL(%) >= 95% 100 100 100 100 100	A 1 16 1	0.11	Residence/FL(%)	>= 95%			95 73%	1.031	100 A			YES		
A116.3 O-11 Design (Specials)/FL(%) >= 95% 95 97% 149 YE A1164 O-11 PBX/FL(%) >= 95% 94 59% 37 NN A1166 O-11 ISDN/FL(%) >= 95% 96 97% 33 NY A1166 O-11 ISDN/FL(%) >= 95% >= 95% 96 97% 33 NY A117 O-11 Residence/ED/FL(%) >= 95% >= 95% 96 97% 33 NY A117 12 O-11 Residence/ED/FL(%) >= 95% >= 95% 90 36% 61 143 YE A117 2 O-11 Business/TAG/FL(%) >= 95% 99 02% 2.742 YE A117 31 O-11 Design (Specials)/TAG/FL(%) >= 95% 95% 000 00% 20 A117 32 O-11 Design (Specials)/TAG/FL(%) >= 95% 95% 00	A.1 16 2	0-11	Business/FL(%)	>= 95%			94 52%	913		يتحمينها أدعاه أرار		NO		
A1 16 4 O-11 PBX/FL(%) >= 95% 94 59% 37 NN A1 16 5 O-11 Centrex/FL(%) >= 95% 96 6 67% 6 NN A1 16 6 O-11 Source Source Source NN Source NN A1 16 5 O-11 Centrex/FL(%) >= 95% 96 67% 33 NN A1 17 1 O-11 Residence/fA0/FL(%) >= 95% 96 97% 33 NN A1 17 2 O-11 Residence/fA0/FL(%) >= 95% 99 36% 664 YE A1 17 2 O-11 Business/FA0/FL(%) >= 95% 99 36% 664 YE A1 17 2 O-11 Business/FA0/FL(%) >= 95% 99 36% 61 143 YE A1 17 3 1 O-11 Design (Specials)/TA0/FL(%) >= 95% 99 02% 2.742 YE A1 17 4 1 O-11 Design (Specials)/TA0/FL(%) >= 95% Source Source Source A 117 5 1 O-11 Dentex/TA0/FL(%) >= 95% Source Source Source A 117 5 2 O-11	A.1 16.3	0-11	Design (Specials)/FL(%)	>= 95%			95 97%	149			1.36	YES		
A.1 16 5 O-11 Centrex/FL(%) >= 95% 66 67% 6 NV A.1 16 6 O-11 ISDN/FL(%) >= 95% 96 97% 33 YE FOC & Reject Response Completeness (Multiple Responses) - Mechanized A.1 17 11 O-11 Residence/FD/FL(%) >= 95% 96 97% 33 YE A 117 11 O-11 Residence/FD/FL(%) >= 95% 99 36% 61 143 YE A 117 2.1 O-11 Business/FD/FL(%) >= 95% 99 36% 61 143 YE A 117 2.2 O-11 Design (Specials)/ED/FL(%) >= 95% 99 30% 2.742 YE A 117 3.2 O-11 Design (Specials)/ED/FL(%) >= 95% 95% 95% 95% A 117 4.1 O-11 PBX/FAG/FL(%) >= 95% 95% 95% 95% A 117 4.2 O-11 Dentex/TAG/FL(%) >= 95% 9	A.1 16 4	0-11	PBX/FL(%)	>= 95%			94 59%	37	and the second second			NO		
A1166 C-11 ISDN/FL(%) >= 95% 96 97% 33 YF FOC & Reject Response Completeness (Multiple Responses) - Mechanized A.117 11 C-11 Residence/ED/FL(%) >= 95% 99 95% 664 YE A.117 12 C-11 Residence/ED/FL(%) >= 95% 99 36% 61 143 YE A.117 2.1 C-11 Business/ED/FL(%) >= 95% 99 36% 61 143 YE A.117 2.2 C-11 Business/ED/FL(%) >= 95% 99 02% 2.742 YE A.117 3.1 C-11 Design (Specials)/ED/FL(%) >= 95% 99 02% 2.742 YE A.117 4.2 C-11 PBX/FAC/FL(%) >= 95% A.117 4.2 C-11 PBX/FAC/FL(%) >= 95% A.117 5.2 C-11 Centrex/ED/FL(%) >= 95%	A.1 16 5	0-11	Centrex/FL(%)	>= 95%			66 67%	6	10. B. (19)		6 . A. W. C.	NÖ		
FOC & Reject Response Completeness (Multiple Responses) - Mechanized A.1 17 11 O-11 Residence/ED/FL(%) >= 95% 99 36% 664 YE A.1 17 12 O-11 Residence/ED/FL(%) >= 95% 99 36% 61 143 YE A.1 17 2.1 O-11 Business/ED/FL(%) >= 95% 100 00% 20 YE A.1 17 2.2 O-11 Business/ED/FL(%) >= 95% 99 02% 2.742 YE A.1 17 3.1 O-11 Design (Specials)/ED/FL(%) >= 95% A.1 17 3.2 O-11 Design (Specials)/EO/FL(%) >= 95% A.1 17 4.2 O-11 PBX/TAG/FL(%) >= 95% A.1 17 4.2 O-11 PBX/TAG/FL(%) >= 95% A.1 17 5.2 O-11 Centrex/ED/FL(%) >= 95% A.1 17.5 1 O-11 Centrex/TAG/FL(%) >= 95% A.1 17.5 2	A.1 16 6	0-11	ISDN/FL(%)	>= 95%	1.5.6		96 97%	33				YFS		
A.117.11 O-11 Residence/TAC/FL(%) >= 95% 100.00% 664 YE A.117.12 O-11 Residence/TAC/FL(%) >= 95% 99.36% 61.143 YE A.117.2.1 O-11 Business/TAC/FL(%) >= 95% 99.36% 61.143 YE A.117.2.1 O-11 Business/TAC/FL(%) >= 95% 99.02% 2.742 YE A.117.3.1 O-11 Design (Specials)/TAC/FL(%) >= 95% 99.02% 2.742 YE A.117.3.2 O-11 Design (Specials)/TAC/FL(%) >= 95% >= 95% >= 95% A.117.4.2 O-11 PBX/TAC/FL(%) >= 95% >= 95% >= 95% A.117.5.1 O-11 Centrex/FD/FL(%) >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% <td< td=""><td></td><td>FOC &</td><td>Reject Response Completeness (Multiple Responses) - Mechanized</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>		FOC &	Reject Response Completeness (Multiple Responses) - Mechanized											
A 117 12 O-11 Residence/TAC/FL(%) >= 95% 99 36% 61 143 YE A 117 21 O-11 Business/EO/FL(%) >= 95% 100 00% 20 YE A 117 21 O-11 Business/TAC/FL(%) >= 95% 99 02% 2.742 YE A 117 31 O-11 Design (Specials)/ED/FL(%) >= 95% 99 02% 2.742 YE A 117 32 O-11 Design (Specials)/ED/FL(%) >= 95% >= 95% A 117 41 O-11 PBX/ED/FL(%) >= 95% A 117 4.2 O-11 Design (Specials)/TAC/FL(%) >= 95% A 117 5.2 O-11 Centrex/ED/FL(%) >= 95% A 117 5.2 O-11 Centrex/TAC/FL(%) >= 95%	A11711	0-11	Residence/EDI/FL(%)	>= 95%			100 00%	664				YES		
A1172.1 O-11 Business/EDVFL(%) >= 95% 100 00% 20 YE A1.172.2 O-11 Business/TAG/FL(%) >= 95% 99 02% 2.742 YE A1173.1 O-11 Design (Specials)/EDVFL(%) >= 95% 95% A1173.2 O-11 Design (Specials)/EDVFL(%) >= 95% A1174.1 O-11 PBX/FAC/FL(%) >= 95% A1174.2 O-11 PBX/FAC/FL(%) >= 95% A1175.2 O-11 Centrex/FAC/FL(%) >= 95% A1175.2 O-11 Centrex/FAC/FL(%) >= 95% <	A11712	0-11	Residence/TAG/FL(%)	>= 95%			99 36%	61 143		1. A		YES		
A1.17.2.2 O-11 Business/TAG/FL(%) >= 95% 99.02% 2.742 YE A1.17.3.1 O-11 Design (Specials)/ED/FL(%) >= 95% = = = A1.17.3.2 O-11 Design (Specials)/ED/FL(%) >= 95% = <td< td=""><td>A 1 17 2.1</td><td>0-11</td><td>Business/EDI/FL(%)</td><td>>= 95%</td><td>1</td><td></td><td>100 00%</td><td>20</td><td>- Sec. (1997)</td><td></td><td></td><td>YES</td></td<>	A 1 17 2.1	0-11	Business/EDI/FL(%)	>= 95%	1		100 00%	20	- Sec. (1997)			YES		
A 117 31 O-11 Design (Specials)/EDVFL(%) >= 95% A 117 32 O-11 Design (Specials)/TAG/FL(%) >= 95% A 117 41 O-11 PBX/EDVFL(%) >= 95% A 117 4.2 O-11 PBX/TAG/FL(%) >= 95% A 117.51 O-11 Centrex/EDVFL(%) >= 95% A 117.52 O-11 Centrex/TAG/FL(%) >= 95%	A 1.17 2 2	0-11	Business/TAG/FL(%)	>= 95%			99 02%	2,742	det the star	1.200	1000	YES		
A 117 3 2 O-11 Design (Specials)/TAG/FL(%) >= 95% A 117 4 1 O-11 PBX/EDV/FL(%) >= 95% A 117 4.2 O-11 PBX/TAG/FL(%) >= 95% A 117.5 1 O-11 Centrex/TAG/FL(%) >= 95% A 117.5 2 O-11 Centrex/TAG/FL(%) >= 95%	A11731	0-11	Design (Specials)/EDI/FL(%)	>= 95%	ೆಕ್ಟ್ರೆಂ				and the second	1. S. C. S. S.				
A 117 4 1 O-11 PBX/EQ/FL(%) >= 95% A 117 4.2 O-11 PBX/TAG/FL(%) >= 95% A 117.5 1 O-11 Centrex/ED//FL(%) >= 95% A 117.5 2 O-11 Centrex/TAG/FL(%) >= 95%	A.1 17 3 2	0-11	Design (Specials)/TAG/FL(%)	>= 95%	A State of the second second									
A 117 4.2 O-11 PBX/TAC/FL(%) >= 95% A 117.5 1 O-11 Centrex/EDVFL(%) >= 95% A 117 5 2 O-11 Centrex/TAG/FL(%) >= 95%	A 1 17 4 1	0-11	PBX/EDVFL(%)	>= 95%						1.1	2			
A 1 17.5 1 O-11 Centrex/EDVFL(%) >= 95% A 1 17.5 2 O-11 Centrex/TAG/FL(%) >= 95%	A 1 17 4.2	0-11	PBX/TAG/FL(%)	>= 95%					(A)					
A 1 17 5 2 0-11 Centrex/TAG/FL(%) >= 95%	A 1 17.5 1	0-11	Centrex/EDI/FL(%)	>= 95%		يۇنىي (ئەتى). مۇلىي بىرى			S. 40. 3	19 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3.5			
	A.1 17 5 2	0-11	Centrex/TAG/FL(%)	>= 95%	and the second	1. 1. M. 1. W.			4.4	14 A 1				

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	Flori	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Fourty
								201101001		200010	L quity
A 1 17 6 1	0-11	IISDN/EDVFL(%)	>= 95%		P	<u>{</u>	1				
A.1 1762	0-11	ISDN/TAG/FL(%)	>= 95%	and the second second		100.00%	1				YES
			•		•						
	FOC &	Reject Response Completeness (Multiple Responses) - Partially Mechanized									
A 1 18 1 1	0-11	Residence/EDI/FL(%)	>= 95%	0.000		96 77%	31				YES
A 1 18 1 2	0-11	Residence/TAG/FL(%)	>= 95%			95 12%	18 030			2.65	YES
A 1 18 2 1	0-11	Business/EDI/FL(%)	>= 95%			88 46%	26				NO
A.1 1822	0-11	Business/TAG/FL(%)	>= 95%		÷	92 51%	2,150				NÔ
A 1 18 3 1	0-11	Design (Specials)/EDI/FL(%)	>= 95%	1						- C5	
A.1 1832	0-11	Design (Specials)/TAG/FL(%)	>= 95%					-90 () () () () () () () () () (2 - N - N	1. Sec. 1.	
A.1 18 4 1	0-11	PBX/EDI/FL(%)	>= 95%								
A.1 1842	0-11	PBX/TAG/FL(%)	>= 95%		್ಷ ನಿಂದಿ ಕ್ಷೇತ್ರಿಗಳು ಕ್ಷೇತ್ರ ಕ್ಷೇತ್ರಿಗಳು	100 00%	3		مېرې کې د د. مېرې کې د د د د د د د د د د د		YES
A.1 18 5 1	0-11	Centrex/EDI/FL(%)	>= 95%								
A.1 1852	0-11	Centrex/TAG/FL(%)	>= 95%	and the second							
A.1 1861	0-11	ISDN/EDVFL(%)	>= 95%								
A.1 1862	0-11	ISDN/TAG/FL(%)	>= 95%			100 00%	4				YËS
	FOC &	Palant Passonse Completeness (Multiple Passonses) - Non-Mechanized									
A 1 10 1	100 4		>= 059/		-	01 209/	0.97				
A.I 19 1	0-11	Residence/FL(%)	>= 93%			91 39%	987				<u>NO</u>
A.1 192	0.11	Dusiness/FL(%)	2-95%			9143%	803	المعاقبة ومغنى الم			NO
A.1 19 3	0-11	Design (Specials)/r L(76)	>= 95%			9301%	143	n an		<u></u>	<u>NO</u>
A 1 194	0-11		>= 95%			94 29%	35			1.00	NO
A 1 19 5	0-11	Centreur L(%)	>= 95%			100 00%	4				YES
A1 190	0-11	(SUNFL(%)	>= 95%			9375%					NO
			· · · · · · · · · · · · · · · · · · ·								
	Resale	- Provisioning									
	Order		1 .	·····							
A21111	P-4	Residence/<10 circuits/Dispatch/FL(days)	Res	4 47	36,591	3 69	2,079	5 086	0 11466	6 7331	YES
A21112	P-4	Residence/<10 circuits/Non-Dispatch/FL(days)	Res	0.86	600,419	0 69	53,732	1 473	0 00663	25 2442	YES
A.21121	P-4	Residence/>=10 circuits/Dispatch/FL(days)	Res	4 80	79	2 27	5	3 806	1 75497	1 4445	YES
A.21122	P-4	Residence/>=10 circuits/Non-Dispatch/FL(days)	Res	0 33	2			0 000			
A.2 1 2.1 1	P-4	Business/<10 circuits/Dispatch/FL(days)	Bus	3 00	39,180	3 19	235	8 008	0 52395	-0 3704	YES
A.2.1212	P-4	Business/<10 circuits/Non-Dispatch/FL(days)	Bus	1 50	47,275	107	2,812	4 909	0 09528	4 5171	YES
A21221	P-4	Business/>=10 circuits/Dispatch/FL(days)	Bus	9 47	231	9 27	5	10 072	4 55267	0 0441	YES
A21222	P-4	Business/>=10 circuits/Non-Dispatch/FL(days)	Bus	4 13	15	7 50	2	3 596	2 707 19	-1 2436	YES
A.2.1 3 1 1	P-4	Design (Specials)/<10 circuits/Dispatch/FL(days)	Design	20.09	2,463	13 23	13	22 392	6 22666	1 1012	YES
A21312	ρ.4	Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Design	8 72	550	7 67	12	7 441	2 17147	0 4865	YES
A.2.1 3 2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Design	17 62	13			5 347			
A21322	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Design	3 17	6			1 602			
A21411	P-4	PBX/<10 circuits/Dispatch/FL(days)	PBX	14 00	82	15 00	3	21 147	12 43078	-0.0801	YES
A.2 1 4 1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL(days)	PBX	5 84	193	2 62	26	21 187	4 42613	0 7284	YES
A.2 1.4 2 1	P-4	PBX/>=10 circuits/Dispatch/FL(days)	PBX	60 33	3			73 385			
A.2 1 4.2 2	P-4	PBX/>=10 circuits/Non-Dispatch/FL(days)	PBX	2 95	45	1 58	4	3 866	2 01731	0 6 7 6 6	YES
A2 1.5 1.1	P-4	Centrex/<10 circuits/Dispatch/FL(days)	Centrex	6 39	732	4 00	1	8 453	8 45901	0 2822	YES
A.2 1.5 1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL(days)	Centrex	1 53	1,303	1 67	25	3 4 3 4	0 69338	-0 2007	YES
A.2 1.5.2 1	P-4	Centrex/>=10 circuits/Dispatch/FL(days)	Centrex	10 39	66			12 906			
A21.5.22	P-4	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Centrex	3 46	95	2 50	2	6 408	4 57883	0 2103	YES
A21611	P-4	ISDN/<10 circuits/Dispatch/FL(days)	ISDN	17 04	578	8 33	3	20 298	11 74957	0 7407	YES
A.2.1.6 1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL(days)	ISDN	2 4 1	1,285	1 59	17	4 456	1 08790	0 7567	YES
A21.621	P-4	ISDN/>=10 crcuits/Dispatch/FL(days)	ISDN	27 63	8			19 471		t	
A2.1.622	P.4	ISDN/>=10 circuits/Non-Dispatch/FL/days)	ISDN	387	66	4 00	2	5 091	3 65396	-0 0359	YES
			•	•						••	
	·····		_								
A22111	P-1	Residence/<10 circuits/Facility/FL(days)	Res	8 31	201	3 00	4	8 517	4 30082	1 2343	YES
A.22112	P-1	Residence/<10 circuits/Equipment/FL(days)	Res	0.00	0	0.00	0	<u> </u>			YES
A22113	P-1	Residence/<10 circuits/Other/FL(days)	Res	10 08	13	0 00	ò	8 967			YES
A22121	P-1	Residence/>=10 circuits/Facility/FL(day:	Res	0.00	0	0 00	0				YES
A.22122	P-1	Residence/>=10 circuits/Equipment/FL(0,,)	Res	0.00	0	0.00	0				YES
	10.4	Residence/>=10 circuits/Other/EL (days)	Res	0 00	a	0.00	0	1 1			YES

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Androg Maskur Volum Result Volum Result Volum Result Volum Result Early P1 Barnest*10 catablespend Status Stat	Flo	orida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B. Barnes': 0 catable grant of (day) Bar	P-1	Business/<10 circuits/Facility/FL(days)	Bus	8 28	72	8 00	1 1	7.962	8 01666	0.0347	<u> </u>
P.1. Businesk-10 condexParify (day) Bis 1/2 6 6 0 0 1/1	P-1	Business/<10 circuits/Equipment/FL(days)	Bus	0 00	0	0.00	0				YES
P-1 Bunch2-10: cost@filed#piled#iled#iled#iled#iled#iled#iled#iled#	P-1	Business/<10 circuits/Other/FL(days)	Buş	12 50	6	0.00	0	11 415		1	YES
P.1. Businest**10 constanting/interest*10 (abo) Businest**10 constanting/interest**10 (abo) Part 10 (abo)	P-1	Business/>=10 circuits/Facility/FL(days)	Bus	0.00	0	0.00	0	1			YES
P.1. Banarez-10 crack/Steff.(dop) PS P.1. Desp. (Special/-10 crack/Steff.(dop)	P-1	Business/>=10 circuits/Equipment/FL(days)	Bus	0.00	0	0.00	0				YES
P:1 Desgn (Speciely: Cl grands Factor F1 (day) Perform Perfor	P-1	Business/>≂10 circuits/Other/FL(days)	Bus	0 00	0	0.00	0	1		1	YES
P: Design (Specially!!) Grade Segment?! (day) Design (Data Segment?! (day)) Design (Data Segment?! (day)) Pission (Data Segment?! (P-1	Design (Specials)/<10 circuits/Facility/FL(days)	Design	15 00	2	0.00	0	1 4 1 4	1		YES
P:1 Desgn. (Special)*10 cruck/Charf.(dep) Desgn. 0.00 0 25.45 p Tr.5 P:1 Desgn. (Special)*10 cruck/Charf.(dep) Desgn. 0.00 0 0.000 0 75.45 P:1 Desgn. (Special)*10 cruck/Charf.(dep) Desgn. 0.00 0 0.000 0 0.000 0 75.45 1<	P-1	Design (Specials)/<10 circuits/Equipment/FL(days)	Design	0 00	0	0.00	0			1	YES
P:1 Desgn. (bgcade):*10 croundFagementF1(day) Desgn. 00 0 000 0 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 00000 000000 000000 000000 0	P-1	Design (Specials)/<10 circuits/Other/FL(days)	Design	25 27	11	0 00	0	25 495			YES
P-1 Desgn. (Special)=10 cound/Fuence#1(day) Desgn. (Special)=10 cound/Fuence#1(day) Part Desgn. (Special)=10 cound/Fuence#1(day) P-1 Desgn. (Special)=10 cound/Fuence#1(day) Part Desgn. (Special)=10 cound/Fuence#1(day) Part Part Desgn. (Special)=10 cound/Fuence#1(day) Part Part <td>P-1</td> <td>Design (Specials)/>=10 circuits/Facility/FL(days)</td> <td>Design</td> <td>0 00</td> <td>0</td> <td></td> <td></td> <td></td> <td>1</td> <td>1</td> <td></td>	P-1	Design (Specials)/>=10 circuits/Facility/FL(days)	Design	0 00	0				1	1	
P.1 Design General Special/2-10 croads/Dest/(day) Page 200 Page 200 <t< td=""><td>P-1</td><td>Design (Specials)/>=10 circuits/Equipment/FL(days)</td><td>Design</td><td>0 00</td><td>0</td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	P-1	Design (Specials)/>=10 circuits/Equipment/FL(days)	Design	0 00	0						
P1. PBX:10 cnubf_sampf[(dep) PEX 0.00 0 0 1 YES P1. PBX:10 cnubf_sampf[(dep) PEX 0.00 0 0.00 0 1 YES P1. PBX:10 cnubf_sampf[(dep) PEX 0.00 0 0.00 0 1 YES P1. PBX:10 cnubf_sampf[(dep) PEX 0.00 0 0.00 0 0 1 YES P1. PBX:10 cnubf_sampf[(dep) PEX 0.00 0 0.00 0 0 0 0 0 1 YES P1. Centrax:10 cnubf_sampf[(dep) Centrax 7.00 0 <td>6 P-1</td> <td>Design (Specials)/>=10 circuits/Other/FL(days)</td> <td>Design</td> <td>8 00</td> <td>1</td> <td></td> <td></td> <td>0 000</td> <td></td> <td></td> <td></td>	6 P-1	Design (Specials)/>=10 circuits/Other/FL(days)	Design	8 00	1			0 000			
P-1. PBX 0.00 0 0.00 0 0 P1. P1. P1. P1. P1. P1. P1. P1. P1. P1. P1. P1. P1. Cartraw-10 Cartraw-10 P1. P1. P1. Cartraw-10 P1. P1. Cartraw-10 P1. P1. Cartraw-10 P1. P1. Cartraw-10 P1. P2. Cartraw-10 P2. P2. </td <td>P-1</td> <td>PBX/<10 circuits/Facility/FL(days)</td> <td>PBX</td> <td>0.00</td> <td>0</td> <td>0.00</td> <td>0</td> <td></td> <td></td> <td></td> <td>YES</td>	P-1	PBX/<10 circuits/Facility/FL(days)	PBX	0.00	0	0.00	0				YES
P1. PEX 0.00 0 0.00	P-1	PBX/<10 circuits/Equipment/FL(days)	PBX	0.00	0	0 00	0				YES
P-N. PBX-10 constant adaptif. (days) PRX 0.00 0 0.00<	P-1	PBX/<10 circuits/Other/FL(days)	PBX	0.00	0	0 00	0				YES
PA: PRX 0.00 0 0.00	P-1	PBX/>=10 circuits/Facility/FL(days)	PBX	0.00	0	0.00	0				YES
PA: PEX 0.00 0 0.00	P-1	PBX/>=10 circuits/Equipment/F1(days)	PBX	0.00	0	0.00	0				YES
P-1 Centes-10 Centes-10 000 0 8 295 176 P-1 Centes-10 Centes-10 000 0 000 0 000 1765 P-1 Centes-10 Centes-10 Centes-10 Centes-10 1765 1765 P-1 Centes-10 Centes-10 Centes-10 000 0 000 1765 P-1 Centes-10 Centes-10 Centes-10 1765 1765 1765 P-1 SDN-10 Centes-10 Centes-10 1765 1765 1765 P-1 SDN-10 Centes-10 Centes-10 1765 1765 1765 P-1 SDN-10 Centes-10 Centes-10 1765 1775 17	P-1	PBX/>=10 circuits/Other/FL(days)	PBX	0 00	0	0.00	0				YES
P-1 Centrals-Figurement*I (days) Pris P-1 SDN+10 consult-Figurement*I (days) Pris P-1 SDN+10 consult-Figurement*I (days) Pris P-1 SDN+10 consult-Figurement*I (days) SDN 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 000 0 0 000 0	P-1	Centrex/<10 circuits/Facility/FL(days)	Centrex	7 40	5	0 00	0	8 295			YES
P-1 Contract-Character (Gravs) Contract-Character (Gravs) VES P-1 Contract-Character (Gravs) Contracter (Gravs) PTS PTS P-1 Contracter (Gravs) Contracter (Gravs) PTS PTS P-1 Contracter (Gravs) PTS PTS PTS PTS P-1 Contracter (Gravs) PTS <	P-1	Centrex/<10 circuits/Equipment/FL(days)	Centrex	0 00	0	0 00	0				YES
P-1 Centrexb-10 crounds/ReadyPL(day) Centrexb 100 1 0.00 0 0.00 VYS P-1 Centrexb-10 crounds/ReadyPL(day) Centrexb 0.00 0 0.00 VYS P-1 Centrexb-10 crounds/ReadyPL(day) Centrexb 0.00 0 0.00 0 0.00 VYS P-1 SDN+10 crounds/ReadyPL(day) Centrexb 0.00 0 0.00 0 0.00 0 0.00 0 0.00 VYS P-1 SDN+10 crounds/ReadyPL(day) SDN 0.00 0 0.00 0 0.00 0 0.00 VYS P-1 SDN+10 crounds/ReadyPL(day) SDN 0.00 0	P-1	Centrex/<10 circuits/Other/FL(days)	Centrex	0 00	0	0.00	0				YES
P.1 Contrac/=10 crudit/Equipment/PL(days) P.1 Contract/=0 crudit/Equipment/PL(days) P.1 SDN P.2 ReadancaPL(b) P.2 ReadancaPL(b) P.2 ReadancaPL(b) P.2 ReadancaPL(b) P.2 ReadancaPL(b) P.2 SDN P.2 ReadancaPL(b) P.2 ReadancaPL(b) P.2 SDN P.2 ReadancaPL(b) P.2 SDN P.2 SDN P.2 SDN P.2 SDN P.2 SDN P.2 SDN P.2 SD	P-1	Centrex/>=10 crcuits/Facility/FL(days)	Centrex	1 00	1	0.00	0	0 000			YES
IP-1 Contract/-10 crouts/Control/Lays) Contract/-10 crouts/Control/Lays) P-1 ISDN+(10 crouts/Facing/FL(days) ISDN 0.00 0 0.00 0 IVES P-1 ISDN+(10 crouts/Facing/FL(days) ISDN 0.00 0 0.00 0 IVES P-1 ISDN+(10 crouts/Facing/FL(days) ISDN 0.00 0 0.00 0 IVES P-1 ISDN+10 crouts/Facing/FL(days) ISDN 0.00 0 0.00 0 IVES P-1 ISDN+10 crouts/Facing/FL(days) ISDN 0.00 0 0.00 0 IVES P-2 Readenos/FL(%) ISDN 0.00 0 0.00 0 IVES P-2 Readenos/FL(%) ISDN 0.00 0.00 0 IVES IVES P-2 Readenos/FL(%) ISDN 0.00 0.00% 5 0.002.5 9.721 P-2 Readenos/FL(%) ISDN ISDN 0.00 0.00% 1 0.002.5 1 0.002.5 1.55 1.55 1.55 1.56 0.002.5 1.56	P-1	Centrex/>=10 circuits/Equipment/FL(days)	Centrex	0.00	0	0.00	0				YES
P-1 (SDN+(1) crauts/Facily/F1(dys) (YES) P-1 (SDN+(1) crauts/Facily/F1(dys) (SDN) P-1 (SDN+(1) crauts/Facily/F1(dys) (SDN) P-1 (SDN+10) crauts/Facily/F1(dys) (SDN) P-2 (Saneas/F1(4)) (SDN) SDN <td< td=""><td>P-1</td><td>Centrex/>=10 circuits/Other/FL(days)</td><td>Centrex</td><td>0.00</td><td>0</td><td>0 00</td><td>0</td><td></td><td></td><td></td><td>YES</td></td<>	P-1	Centrex/>=10 circuits/Other/FL(days)	Centrex	0.00	0	0 00	0				YES
P-1 ISDN+:10 craus/Segment/FL(days) Friest SINN 0.00 0 0 0 0.00 0 0 0 0 0 0 0 0 0 <t< td=""><td>P-1</td><td>ISDN/<10 circuits/Facility/FL(days)</td><td>ISDN</td><td>0.00</td><td>0</td><td>0.00</td><td>0</td><td></td><td></td><td></td><td>YES</td></t<>	P-1	ISDN/<10 circuits/Facility/FL(days)	ISDN	0.00	0	0.00	0				YES
P-1 ISDN*10 crouts/Dim/TL (days) ISDN 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	P-1	ISDN/<10 circuits/Equipment/FL(days)	ISDN	0.00	0	0 00	0				YES
P-1 [SDN=10] CoracleFacilyP1(days) [SDN P-2 RescienceP1(%) [SDN	P-1	ISDN/<10 circuits/Other/FL(days)	ISDN	0.00	0	0 00	0				YES
P-1 ISDN/>=10 croute/Equipment/FL(days) ISDN 0.00 0 0.00 0 V/ES P.1 ISDN/>=10 croute/Equipment/FL(days) ISDN 0.00 0 0.00 0 V/ES P.2 Rescharder/L(%) Bus 0.00 0 0.00226 4.3869 -: > P.2 Desons/FL(%) Deson 1.55% 30.075 0.00226 4.3869 -: > -: > P.2 Deson 0.000 0.00% 8 0.00800 0.5514 YES P.2 Controuv/FL(%) Controuv/FL(%) Controuv/FL(%) 0.007625 0.7230 YES Y. Jopardias - Monthechanized Dagnoabc Dagnoabc 0.017625 0.7230 YES P.2 Residence/FL(%) Dagnoabc Dagnoabc 0.025% 1.007625 0.7230 YES P.2 Design (Specials/FL(%) Dagnoabc Dagnoabc 0.025% 1.07625 0.7230 YES P.2 Design (Specials/FL(%) Dagnoabc Dagnoabc Dagnoabc 0.00% 1.22 Dagnoabc Dagnoabc Dagnoabc	P-1	ISDN/>=10 circuits/Facility/FL(days)	ISDN	0.00	0	0.00	0				YES
IP-1 ISDN*=10 draute/Den/rL(a)s/s) SDN 0.00 0 0.00 0 <td>P-1</td> <td>ISDN/>=10 circuits/Equipment/FL(days)</td> <td>ISDN</td> <td>0 00</td> <td>0</td> <td>0 00</td> <td>0</td> <td>l</td> <td></td> <td></td> <td>YES</td>	P-1	ISDN/>=10 circuits/Equipment/FL(days)	ISDN	0 00	0	0 00	0	l			YES
S. Jeogardies - Mechanized P-2 ResidenceFL(%) 0.0033 9.7731 P-2 BusinessFL(%) Disign 155% 68,785 0.55% 3.075 0.00226 4.3869 1.5 P-2 Design T7.84% 3.189 0.005% 8 0.00600 0.5514 YES P-2 DESign T7.84% 3.189 0.005% 1 0.00226 4.3869 1.5 P-2 DESign T7.84% 3.189 0.005% 1 0.00226 4.3869 1.5 P-2 DESign T7.84% 3.189 0.005% 1 0.00226 0.005% 1.5 0.005% 1 0.00226 0.005% 1 0.006800 0.05% 0.005%	P-1	ISDN/>=10 circuits/Other/FL(days)	ISUN	0.00	U	0.00	0	LI		L	YES
P-2 Resciences/FL(%) 000% 27% 5/2/17 0000226 4.97/31	<u>% Je</u>	iopardies - Mechanized	-1	<u> </u>	200.440	0.070/	63.043				
P-2 Disson (Specials)FL(%) Disson (Specials)FL(%) 00220 4.3899 r is P-2 Pesson (Specials)FL(%) PBX 375% 320 0.00% 6 0.0210 0.5214 YES P-2 Pesson (Specials)FL(%) Centrex/L(%) Centrex/L(%) 0.0210 0.0217 YES Y. Joopardies - Non-Machanted SDN SSN	P-2	Residence/FL(%)	Res	0.60%	726,119	02/%	57,217		0.00033	97731	⊦ ł
P-2 Design (specials)PL(%) 0.06800 0.5514 YES P-2 PeXFL(%) PBX 3.75% 3.20 0.00% 1 0.21140 0.2217 YES P-2 Controv/FL(%) SDN#E(%) SDN 55% 1.877 0.00% 1 0.06800 0.5514 YES % Jeopardies - Non-Mechanized Diagnostic Diagnostic 0.54% 1.305 Diagnostic Diagnostic P-2 Design (Specials)FL(%) Diagnostic Diagnostic 0.0680 0.0% 3.2 Diagnostic P-2 Dissiness/FL(%) Diagnostic Diagnostic 0.06% 3.2 Diagnostic P-2 Dissiness/FL(%) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic P-2 Sismess/FL(%) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic P-2 Sismess/FL(%) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic P-2 Sismess/FL(%) Diagnostic Diagnostic Diagnostic Diagnostic	P-2	Business/FL(%)	Bus Dealer	1 55%	88,785	0 55%	3,075		0.00226	4 3899	
P-2 PSA 3/3% 3/20 0.00% 0 0.2514 TES P-2 Centrex/FL(%) Centrex/FL(%) Centrex/FL(%) 0.00% 1 0.00000 0.00% 1 0.000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.0000000 0.00000000 0.00000000 0.000000000 0.00000000000 0.000000000000000 0.00000000000000000000000 0.00000000000000000000000000000000000	P-2	Design (Specials/FL(%)	- Design	2 758/	3,109	0.00%			0.00000		
P-2 Control (%) Use (%) SDN 409 n 2203 000 n 1 021100 02111 021	P-2		- PBA Control	3/3% A 60%	320	0.00%	- 0		0.06800	0 5514	
r.z. [SDWrL(%) 00023 0723	65			5516	1 977	0.00%		3.3 1.9	0.07625	0.7220	
X Jeopardes - Non-Mechanized P-2 ResidenceFL(%) P-2 BusinessFL(%) Desgn (Specials)FL(%) Diagnostic Dagnostic 0.54% Dagnostic 0.62% Dagnostic Dagnostic Dagnostic 0.60% Dagnostic 0.60% Dagnostic Dagnostic P-2 Resign (Specials)FL(hours) P-2 Desgn (Specials)FL(hours) P-2 Centex/FL(hours) P-2 ResidenceFL(hours)	<u><u><u>r</u>-2</u></u>			L 331/2-1	1,317	000%	3	Solar Adam	00/025	07230	<u> </u>
Instruction Lyng Diagnostic Diagnostic Diagnostic P-2 Design (Specials)/FL(%) Diagnostic Diagnostic Diagnostic P-2 Design (Specials)/FL(%) Diagnostic Diagnostic Diagnostic P-2 Distributic Diagnostic Diagnostic Diagnostic P-2 Centrex/FL(%) Diagnostic Diagnostic Diagnostic P-2 ISDN/FL(%) Diagnostic Diagnostic Diagnostic P-2 ISDN/FL(%) Diagnostic Diagnostic Diagnostic P-2 ISDN/FL(%) Diagnostic Diagnostic Diagnostic P-2 Disence/FL(hours) P=48 hrs 105 62 12 YES P-2 Desgin (Specials)/FL(hours) P=48 hrs 05 62 105 62 100 56 P-2 Desgin Specials/FL(hours) P=48 hrs 105 62 100 56 100 56 P-2 SDN/FL(hours) P=48 hrs 105 62 100 56 100 56 100 56 P-2 SDN/FL(hours) P=48 hrs Diagnostic 100 56 100 56 100 56 100 56 100	% J6	Residence/E) (%)	Diagnostic			0.54%	1 305				Diagnostic
P-2 Design (Specials)/FL(%) Diagnostic P-2 Design (Specials)/FL(%) Diagnostic P-2 Centrex/FL(%) Diagnostic P-2 ISDN/FL(%) Diagnostic P-2 ISDN/FL(hours) P-4 P-2 Design (Specials)/FL(hours) P-4 P-2 Design (Specials)/FL(hours) P-4 P-2 ISDN/FL(hours) P-4 P-2 Design (Specials)/FL(hours) P-4 P-2 Design (Specials)/FL(hours) P-4 P-2 ISDN/FL(hours) P-4 P-2 Design (Specials)/FL(hours) P-2 P-2 Design (Specials)/FL(hours) Diagnostic Diagnostic Diagnostic <td>P 2</td> <td>Businese/FI (%)</td> <td> Diagnostic</td> <td></td> <td></td> <td>0.62%</td> <td>491</td> <td></td> <td></td> <td></td> <td>Diagnostic</td>	P 2	Businese/FI (%)	Diagnostic			0.62%	491				Diagnostic
1.2. Desgn (Species)	10.2	Decin (Speciale)/EI (%)	Diagnostic			1 12%	178	1 A.			Diagnostic
Image: Section of Life Did gnostic P-2 Centrew/FL(%) Diagnostic Diagnostic Diagnostic Diagnostic P-2 Residence/FL(hours) P-2 Business/FL(hours) P-2 Design (Specials)/FL(hours) P-2	P.2	DRY/FI (%)	Diagnostic			0.00%	32				Diagnosti
P-2 Contrast (No) Average Jeoparty Motice Interval - Mechanized P-2 Residence/FL(hours) P-2 Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic P-2 Design (Specials)/FL(hours) P-2 Design (Specials)/FL(hours) P-2 Design (Specials)/FL(hours) Diagnostic Diagnostic D	102	ContravEl (%)	Diagnostic			0.00%	32				Diagnosti
Average Jeoparty Notice Interval - Mechanized P-2 Residence/FL(hours) P-2 Design (Specials)/FL(hours) P-2 PBX/FL(hours) P-2 PBX/FL(hours) P-2 Centrex/FL(hours) P-2 Design (Specials)/FL(hours) P-2 Centrex/FL(hours) P-2 SDN/FL(hours) P-2 SDN/FL(hours) P-2 SDN/FL(hours) P-2 SDN/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic P-2 Pex/PL(hours) P-2 Design (Specials)/FL(hours) P-2 Design (Specials)/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	P-2	ISDN/FL(%)	Diagnostic			0.00%	17	1. 1. S. S.		and the second	Diagnostic
P-2 Residence/FL(hours) >= 48 hrs 123 78 123 P-2 Business/FL(hours) >= 48 hrs 105 62 12 P-2 Desgn (Specials)/FL(hours) >= 48 hrs 105 62 12 P-2 Desgn (Specials)/FL(hours) >= 48 hrs 105 62 12 P-2 Centrex/FL(hours) >= 48 hrs 105 62 12 P-2 Centrex/FL(hours) >= 48 hrs 105 62 12 P-2 Centrex/FL(hours) >= 48 hrs 105 62 12 P-2 SDM/FL(hours) >= 48 hrs 100 56 100 56 P-2 Residence/FL(hours) Diagnostic Diagnostic P-2 Design (Specials)/FL(hours) Diagnostic Diagnostic P-2 Pestre (hours) Diagnostic Diagnostic P-2 Pestre (hours) Diagnostic Diagnostic P-2 Pestre (hours) Diagnostic Diagnostic <t< td=""><td></td><td>man loonaats Matica Interval . Machanizari</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>		man loonaats Matica Interval . Machanizari									
P-2 Business/FL(hours) P-3 P-2 Design (Specials)/FL(hours) >= 48 hrs P-2 PBX/FL(hours) >= 48 hrs P-2 Centrex/FL(hours) >= 48 hrs P-2 ISDN/FL(hours) >= 48 hrs P-2 Residence/FL(hours) >= 48 hrs P-2 ISDN/FL(hours) >= 48 hrs P-2 Residence/FL(hours) >= 48 hrs P-2 Residence/FL(hours) >= 48 hrs P-2 Business/FL(hours) Diagnostic P-2 Business/FL(hours) Diagnostic P-2 Design (Specials)/FL(hours) Diagnostic P-2 PBX/FL(hours) Diagnostic P-2 PBX/FL(hours) Diagnostic P-2 PBX/FL(hours) Diagnostic Diagnostic Diagnostic </td <td></td> <td>Residence/El (hours)</td> <td>$\rightarrow = AR$ hre</td> <td></td> <td></td> <td>123.78</td> <td>123</td> <td></td> <td></td> <td><u>کر تنظر کے مطالح</u></td> <td>YES</td>		Residence/El (hours)	$\rightarrow = AR$ hre			123.78	123			<u>کر تنظر کے مطالح</u>	YES
P-2 Design (Specials)/FL(hours) P-2 P-2 PBX/FL(hours) >= 48 hrs P-2 Centrex/FL(hours) >= 48 hrs P-2 Centrex/FL(hours) >= 48 hrs P-2 SDN/FL(hours) >= 48 hrs P-2 Business/FL(hours) >= 48 hrs P-2 Business/FL(hours) Diagnostic P-2 Desgn (Specials)/FL(hours) Diagnostic P-2 PBX/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic	5.5	Business/FI (hours)		10000		105.62	12				
P-2 Centrex/FL(hours) P-2 ISDN/FL(hours) P-2 Residence/FL(hours) P-2 Residence/FL(hours) P-2 Residence/FL(hours) P-2 Design (Specials)/FL(hours) P-2 Design (Specials)/FL(hours) P-2 Pestyn (L(hours)) P-2 Design (Specials)/FL(hours) P-2 Pestyn (Specials)/FL(hours) P-2 Pestyn (Specials)/FL(hours) P-2 Pestyn (Specials)/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	B .2	Design (Specials)/El (hours)				100 02		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			<u></u>
P-2 Centrac/Ethours) P-2 ISDN/FL(hours) P-2 ISDN/FL(hours) P-2 ISDN/FL(hours) P-2 Residence/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Diagnostic P-2 Diagnostic P-2 Design (Specials/FL(hours)) P-2 PBX/FL(hours) P-2 Design (Specials/FL(hours)) P-2 Design (Specials/FL(hours)) P-2 Design (Specials/FL(hours)) P-2 Design (Specials/FL(hours)) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	P.2	PRY/FI (hours)	- +0 ma						1	Sec. 1	1
P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Business/FL(hours) P-2 Diagnostic P-2 Diagnostic P-2 Diagnostic P-2 Diagnostic P-2 Diagnostic P-2 Diagnostic Diagnostic Diagnostic	<u></u>	Centrev/E) /hours)						1			1
Average Jeopardy Notice Interval - Non-Mechanized P-2 Residence/FL(hours) P-2 Business/FL(hours) P-2 Diagnostic Diagnostic 336.93 P-2 PBX/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic	P-2	ISDN/FL(hours)	>= 48 hrs	and the second sec							
P-2 Residence/FL(hours) Diagnostic P-2 Business/FL(hours) Diagnostic P-2 Design (Specials)/FL(hours) Diagnostic P-2 Design (Specials)/FL(hours) Diagnostic P-2 Design (Specials)/FL(hours) Diagnostic P-2 Centrev/FL(hours) Diagnostic P-2 Centrev/FL(hours) Diagnostic		age Jeggardy Notice Interval - Non-Mechanized					****				
P-2 Business/FL(hours) Diagnostic 100.56 3 Diagnostic P-2 Design (Specials)/FL(hours) Diagnostic 336.93 2 Diagnostic P-2 PBX/FL(hours) Diagnostic Diagnostic 336.93 2 P-2 PBX/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic P-2 Centrex/FL(hours) Diagnostic Diagnostic Diagnostic Diagnostic	P-2	Residence/FL(hours)	Diagnostic		•	179 43	4		st 10 10		Diagnostic
P-2 Design (Specials)/FL(hours) Diagnostic P-2 PBX/FL(hours) Diagnostic P-2 Centrex/FL(hours) Diagnostic P-2 Centrex/FL(hours) Diagnostic	P-2	Business/FL(hours)	Diagnostic	State of the second		100 56	3		1.5		Diagnesti
P-2 PBX/FL(hours) Diagnostic Disgnostic P-2 Centrex/FL(hours) Diagnostic Diagnostic	P-2	Design (Specials)/FL(hours)	Diagnostic	1. A.		336 93	2		-		Diagnostik
P-2 Centrex/FL(hours) Diagnostic	P-2	PBX/FL(hours)	Diagnostic							Sec. 394	Disgnosti
	P-2	Centrex/FL(hours)	Diagnostic								Fragnosti

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BellSouth Monthly State Summary Florida, April 2002

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	Flori	ida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZSLore	Equity
4286	P-2	ISDN/FL(hours)	Diagnostic						7		Diagnosti
	% 100	name Notice >= 48 hours - Mechanized									
4291	P-2	Residence/FI (%)	95% >= 48 brs			98 37%	123				VEC
A292	P-2	Business/FL(%)	95% >= 48 hrs			100.00%	123				
1293	P-2	Design (Specials//FL(%)	95% >= 48 hrs			100 00 /0				÷.	· <u>········</u> ····
1294	P-2	PBX/FL(%)	95% >= 48 hrs	Same States				10 300 6	;		
1295	P-2	Centrex/FL(%)	95% >= 48 hrs		્રં ્રે 🔭 ે						
2.96	P-2	ISDN/FL(%)	95% >= 48 hrs	24					•		
	% Jeo	pardy Notice >= 48 hours - Non-Mechanized							,		······
A 2 10 1	IP-2	Residence/FL(%)	Diagnostic			75.00%	4				Duraneste
A 2 10 2	P-2	Business/FL(%)	Diagnostic			100.00%	3			4	Diagnosti
A 2 10 3	P-2	Design (Specials)/FL(%)	Diagnostic			100.00%	2				Diagnosti
A 2 10 4	P-2	PBX/FL(%)	Diagnostic								Diagnostic
A.2 10 5	P-2	Centrex/FL(%)	Diagnostic					3. See 19 1		19	Diagnostic
.2 10 6	P·2	ISDN/FL(%)	Diagnostic								Diagnostic
	% Miss	ed Installation Appointments									
A2 11 1 1 1	P-3	Residence/<10 circuits/Dispatch/FL(%)	Res	4 89%	45,262	3 53%	2 464		0 00446	3 0495	YES
12.11 1 1 2	P-3	Residence/<10 circuits/Non-Dispatch/FL(%)	Res	0 16%	681,747	0 26%	56,111	1944 - S. A.	0 00018	5 / 389	NO
2 11.1 2 1	P-3	Residence/>=10 circuits/Dispatch/FL(%)	Res	3 06%	98	0 00%	5		0 07898	0 3876	YES
11122	P-3	Residence/>=10 circuits/Non-Dispatch/FL(%)	Res	0 00%	2						
12 11 2 1 1	P-3	Business/<10 circuits/Dispatch/FL(%)	Bus	1 44%	40,527	471%	340		0 00650	-5 0224	NO
2 11 2 1.2	P-3	Business/<10 circuits/Non-Dispatch/FL(%)	Bus	0.09%	47,902	0 40%	3,227		0 00054	-5 8551	NO
2 11 2 2 1	P-3	Business/>=10 circuits/Dispatch/FL(%)	Bus	4 18%	263	0 00%	13		0 05688	0 7353	YES
2 11 2 2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL(%)	Bus	0.00%	18	0.00%	4	40 - 20 - 10 61	0 00000		YES
2.11311	P-3	Design (Specials)/<10 circuits/Dispatch/FL(%)	Design	2 82%	2,589	11 76%	17	24 	0 04028	-2 2208	NO
1211312	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	Design	0 70%	568	0.00%	165		0 00740	0 9523	YES
12.11 3 2 1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL(%)	Design	0 00%	16			a san a sa s			
.2 11.3 2 2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	Design	0.00%	6						
A 2 11 4 1 1	P-3	PBX/<10 circuits/Dispatch/FL(%)	PBX	1 19%	84	0.00%	3		0.06373	0 1868	YES
12.11 4 1 2	P-3	PBX/<10 circuits/Non-Dispatch/FL(%)	PBX	0.00%	197	0 00%	29		0 00000		YES
2 11 4 2 1	P-3	PBX/>=10 circuits/Dispatch/FL(%)	PBX	0.00%	3						L
2.11.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL(%)	PBX	0.00%	47	0.00%	6		0 00000		YES
211511	P-3	Centrex/<10 circuits/Dispatch/FL(%)	Centrex	3 39%	/96	0.00%	1		0 18114	0 1873	YES
211512	P-3	Centrex/<10 circuits/Non-Dispatch/FL(%)	Centrex	0.00%	1,320	0.00%	21		0 00000		YES
4211521	P-3	Centrex/>=10 circuits/Dispatch/FL(%)	Centrex	4 23%	/1	0.000		and a the second	0.07400		
12115.22	P-3	Centrev>=10 circuits/non-Dispatch/FL(%)	Centrex	0.07%	100	0.00%			0 07106	0 1407	YES
2 11.6.1 1	P-3	ISDN/<10 circuits/Dispatch/FL(%)	ISDN	2 21%	1 200	0.00%			0.08612	0 2631	
12 11 6 1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL(%)	ISUN ISON	0.08%	1,300	0.00%	21		0.00610	0 1261	YES
2 11 6.2.1	P-3	ISDN/>=10 circuits/Eispatch/FL(%)	ISON	0.00%	9	0.00%			0.00000		
(23102.2	F-3	ISDN>+10 CITCUISMOLEDISPACIONE (78)	ISBN	000%	00	0 00 %			0 00000		105
	% Prov	Isloning Troubles within 30 Days	Per	0.649	40.742	C 0 C 0/	2 606		0.00504	- <u></u>	
A2 12 1 1 1	1 <u>1-9</u>	Residence/c10 excuts/Dispatch/FL(%)	Res	3 5 2 8/	49,712	2 97%	59.090		0.00000	0 30 90	125
2 12 1 1 2	P-9	Residence > =10 circuits/Non-Dispatch/FL(%)	Res	12 508	035,655	301%	50,000		0.16245	-4 4 130	VES
12121.21	P-9	Residence/>=10 circuits/bispatci//=1/%)	Por	12 30%	00	0.00%	5		0 15245	0.0199	
1212122	P-9	Pusioopol/s10 over uts/Dispatch/EL (%)	Rus	10.22%	47 394	0.60%	413		0.01504	0.4325	
1212211	P.0	Business<10 circuits/Non-Dispatch/F1 (%)	Bus	7.08%	46 132	4 91%	3 155		0.00472	4 5830	VES
121221.2	D 0	Business = 10 circuits/Dispatch/EL/%)	Bus	20.44%	274	25.00%	4		0 20309	-0.2246	VES
2 12 2.2 1	P.0	Business/>=10 circuits/Non-Dispatch/FI (%)	Bus	0.00%	12	0.00%	2	್ಷ ಕ್ರಮ ಕ್ರಮ ಕ್ರಮ ಗ್ರಾಮಕ್ಕಳ್ಳು ಕ್ರಮ ಕ್ರಮ ಕ್ರಮ ಕ್ರಮ ಕ್ರಮ	0.00000	-0 42 40	VES
2 12 3 1 1	P.a	Design (Specials)/<10 grouts/Dispatch/FL(%)	Desion	6 36%	2 390	9.52%	21	Service P	0.05349	-0.5915	
212312	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	Design	3 18%	629	20.00%	5		0.07878	2 1351	NO
2 12 3 2 1	P.9	Design (Specials)/>=10 circuits/Dispatch/FI (%)	Design	0.00%	8		ŭ				
2 12 3 2 2	P.0	Design (Specials V>=10 circuits/Non-Dispatch/Ft (%)	Desion		ī			1.5			}
212411	P.0	PBX/<10 circuits/Dispatch/FL(%)	PBX	0.00%	74	0.00%	1	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	0 00000		YES 1
2 12 4 1 2	P-9	PBX/<10 circuits/Non-Dispatch/FL(%)	PBX	3 95%	253	0.00%	12		0.05756	0 6866	YES
2 12 4 2 1	P.9	PBX/>=10 crcuits/Disoatch/FL(%)	PBX	0.00%	4	0.00%	1	<u></u>	0 00000		YES
2 12 4 2 2	P.9	PBX/>=10 crcuits/Non-Dispatch/FL(%)	PBX	2.00%	50	0.00%	6		0 06049	0 3307	YES
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Beil ath Monthly State Summary

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	Flori	ida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Voiume	Measure	Volume	Deviation	Error	ZScore	Equity
A 2 12 5 1 1	P.9	Centrex/<10 circuits/Dispatch/EL (%)	Centrex	9 4 9%	653	0.00%	5		0.13160	0.7215	VES 1
A212512	P-9	Centrex/<10 circuits/Non-Dispatch/EL (%)	Centrex	6.95%	1 626	25.00%	20		0.05721	3 1551	<u>NO</u>
A 2 12 5 2 1	P-9	Centrex/>=10 circuits/Dispatch/FL(%)	Centrex	23.91%	92			-			
A 2 12 5 2 2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL(%)	Centrex	12 20%	82	0.00%	3		0 19235	0 6340	YES
A 2 12 6 1 1	P-9	ISDN/<10 circuits/Dispatch/FL(%)	ISDN	5 08%	748	0.00%	2		0 15548	0 3267	YES
A 2 12 6 1 2	P-9	ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN	1 56%	639	0.00%	18		0 02966	0 5276	YES
A 2 12 6 2 1	P-9	ISDN/>=10 circuits/Dispatch/FL(%)	SDN	0 00%	3			1.19			
A.2 12 6.2 2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL(%)		3 03%	66	0.00%	15		0 04903	0 6180	YES
	Avera	e Completion Notice Interval - Mechanized								•	
A.2.14 1 1.1	P-5	Residence/<10 circuits/Dispatch/FL(hours)	Res	5 21	44,798	0 56	2,297	22 576	0 48297	9 6 1 3 2	YES
A.2.14 1 1 2	P-5	Residence/<10 circuits/Non-Dispatch/FL(hours)	Res	1 00	678,982	0.84	54 851	4 969	0 02206	7 3020	YES
A.2 14 1 2 1	P-5	Residence/>=10 circuits/Dispatch/FL(hours)	Res	2 54	96	0 63	5	9 4 1 8	4 32007	0 4412	YES
A.2 14 1 2 2	P-5	Residence/>=10 circuits/Non-Dispatch/FL(hours)	Res	0.60	2			0 5 1 9			
A.2 14 2 1 1	P-5	Business/<10 circuits/Dispatch/FL(hours)	Bus	2 99	40,214	103	243	17 918	1 15294	1 7010	YES
A 2 14 2 1 2	P-5	Business/<10 circuits/Non-Dispatch/FL(hours)	Bus	2 60	47,388	0.87	2 824	18 198	0 35251	4 9091	YES
A.2 14 2 2 1	P-5	Business/>=10 circuits/Dispatch/FL(hours)	Bus	713	261	153	8	35 878	12 87779	0 4345	YFS
A214222	P-5	Business/>=10 circuits/Non-Dispatch/FL(hours)	Bus	13 36	10	0.93	3	36 366	22 87969	0 5431	YES
A 2.14 3 1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL(nours)	- Design	101 53	2,480			588 164			
A.2 14 3 1 2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL(nours)	Design	10.84	563			66 942			{
A214321	P-5	Design (Specials />=10 circuits/Dispatch/FL(nours)	Design	0.57				30 535			
AZ 14.3ZZ	P-5	Design (Specials) >= 10 circuits/Non-Disparch/FL(hours)		69.20	77			107.050			
A.2 14 4 1 1	P-5	PBX<10 circuits/Dispatch/FL(nouis)		26.62	100	0.02	7	182 000	70 77664	0.2004	
A.2 14 4 1 2	P-5	PBAK TO CIrcuits/Non-Dispatch/FL(nours)		42.33		0.02		70 716	10//004	0 3004	TES
A.2 14.4.2 1	P-3	PBA/2=10 circuits/bispatci/FE((iours)		43.20		102		24 009	25 2626+	0.1224	
A.2 14.4.2 2	P-0	PBA7=10 circuits/non-Dispatch/F1(hours)	Centrex	12.21	796			43 757	25 20204	0 1334	<u> </u>
A214511	P-5	Centred to circuits/Dispatch/FL(routs)	Centrex	3 20	1 311	0.70		19.077	18.09256	0 1241	
A.2 14 5 1.2	P-5	Centrex(=10 circuits/Non-Dispatch/FL(hours)	- Centrex	9 79	70			22.926	10 00300	01301	
A.2 14.5 2 1	P-5	Centreto = 10 circults/Dispatch/PL(nouis)	Controx	1.00	100			0.811			
A214522	P-5	ISDN/c10 aroute/Depatch/El (bours)	ISDN	113.41	677			241.687		—— ł	
A214011	P-5	ISDN/<10 circuits/Dispatch/El (bours)	ISON	5 49	1 294	0.27	Q	36.952	12 36006	0.4227	VES
A214012	P 5	ISDN> to circuits/Non-Dispatch/EL (bours)	ISDN	14 55	7	011		26 902	12 30000	- 04227	
A2 14 02 1 A2 14 622	P.5	ISDN/>=10 circuits/Non-Dispatch/El (hours)	ISDN	13 53	67			55 830			
		The Completion Nation Internal, Non Maria used							······································		
A 2 15 1 1 1	P-5	Residence/<10 circuits/Disoatch/FL(hours)	Diagnostic			15 75	157				Diagnostic
A 2 15 1 1 2	P-5	Residence/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			821	1,138				Diagnostic
A 2 15 1 2 1	P-5	Residence/>=10 circuits/Dispatch/FL(hours)	Diagnostic	14. A.							Diagnostic
A 2 15 1 2 2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic	35						14	Diagnostic
A 2 15 2 1 1	P-5	Business/<10 circuits/Dispatch/FL(hours)	Diagnostic			22 79	98			S	Diagnostic
A 2 15 2 1 2	P-5	Business/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	्र ^{क्} र		12 19	381			Alta	Diagnostic
A215221	P-5	Business/>=10 circuits/Dispatch/FL(hours)	Diagnostic			12 06	5				Diagnosti
A215222	P-5	Business/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	A.		18 53	1				Diagnostic
A 2 15 3 1 1	P-5	Design (Specials)/<10 circuits/Dispatch/FL(hours)	Diagnostic	100		117 38	17	· · · · · · ·		1993 - St. 1998 - St. 1	Diagnostic
A 2 15.3 1 2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	11.		2 38	165				Diagnostic
A 2 15 3 2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL(hours)	Diagnostic		с. С					Street Street	Diagnostic
A 2 15 3 2 2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic		Are:						Diagnostic
A215411	P-5	PBX/<10 circuits/Dispatch/FL(hours)	Diagnostic			46 08	3		20		Diagnostic
A.2 15.4 1 2	P-5	PBX/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			29 40	22			4.2.4	Diagnostic
A.2 15.4.2 1	P-5	PBX/>=10 circuits/Dispatch/FL(hours)	Diagnostic	S	1						Diagnostic
A215422	P-5	PBX/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			13 23	5				Diagnostic
A.2 15.5 1 1	P-5	Centrex/<10 circuits/Dispatch/FL(hours)	Diagnostic	3		43 90	1			1	Diagnostic
A.2 15 5 1 2	P-5	Centrex/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic		6	15 25	26			Se Sec	Diagnostii
A.2 15 5 2 1	P-5	Centrex/>=10 circuits/Dispatch/FL(hours)	Diagnostic						and the second second	2	Diagnostic
A.2 15.5 2 2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			14 00	2	3.	5 S S	SS 2.	Diagnostis
A 2 15 6 1 1	P-5	ISDN/<10 circuits/Dispatch/FL(hours)	Diagnostic	1. S.	「「「「「「「」」」	16 47	3			Sec. 1	Diagnustic
A.2 15612	P-5	ISDN/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	en		13 44	12	1. Bar	12 20 18	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Diagnoutic
A.2 15621	P-5	ISDN/>=10 circuits/Dispatch/FL(hours)	Diagnostic	they week of				2		S 100	Diagno Is
A.2 15 6 2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic		15	14 00	2	Sure 2 State		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Diagnosti

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- Fl	orida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equi
-										
Tot	al Service Order Cycle Time - Mechanized	<b></b>								
P-1	0 Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			392	1 531				<u>Diagno</u>
P-1	0 Residence/< 10 circuits/Non-L/ispatch/FL(days)	- Diagnostic			0.68	38,719	1			Diagno
P-1	Residence/2=10 circults/Displach/FL(days)	Diagnostic	1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 -	2 ⁴⁾	2 18	5				Diagnu
P-1	0 Residence/>=10 circuits/Non-Dispatch/FL(days)	- Diagnostic	3			100	10 M		1 an 2 a	Diagno
P-1	0 Business/ 10 circuits/Lispatch/FL(days)	Diagnostic			340	103				Diagrio
P-1	U Business/< TO Circuits/Non-Dispatch/FL(days)	Diagnostic	19	47 J. A. S. S. S. S.	109	1,153	1.1		a state	a Diagno
P-1	U Business/>=10 circuits/Lispatch/FL(days)	Diagnostic	15		4 08		1 1 2 2 2		- N	Diagno
P-1	0 Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic		1						Diagni
P-1	0 Design (Specialsy<10 circuits/Dispatch/FL(days)	Diagnostic						Star Star	<b>1</b> 25	Diagno
P-1	0 Design (Specials)<10 circuits/Non-Dispatch/FL(days)	Diagnostic			· · · · ·			22 P 1		Diagn
P-1	0 Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic						-		Diagn
P-1	0 Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagno
P-1	0 PBX/<10 circuits/Dispatch/FL(days)	Diagnostic	5.0							Diagno
P-1	0 PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	24				金金	ante de la companya de la companya La companya de la comp		Diagno
P-1	0 PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagno
P-1	0  PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	1999 (M				144 114			Diagn
P-1	0 Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic	6					1 1		Diagu
P-1	0 Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1	7. S.			1.19			Diagr
P-1	0 Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic							S .	Diagri
P-1	0 Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Біадл
P-1	0 ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic						2 <b>1</b> 1	\$. S.	Diagn
P-1	0 ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic		ిళ్ళ ఉంది. కి. ప్రదేశ్			1.		S. S. S.	Diagn
P-1	0 ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic						and the second		Diagn
P-1	0 ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	10. Z							Diagn
Tot	al Service Order Cycle Time - Partially Mechanized									
P-1	0 Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3 02	247		-51		Diagno
P-1	0 Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	54. S.A.		1 18	11 926				Diagni
P-1	0 Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic							Sec. Sec. 2	Diagn
P-1	0 Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic							<u>а</u>	Diagn
P-1	0 Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3 90	4 ځ		a section of the	÷	Diagu
P-1	0 Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2 16	1,060		- ( <b>19</b> 1)	e V. State .	Diagn
P-1	0 Business/>=10 circuits/Dispatch/FL(days)	Diagnostic	14 S.		4 80	2	Sec. 1			Diagn
P-1	0 Business/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			9 0 6	1			2.4	Diagn
P-1	0 Design (Specials)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagn
P-1	0 Design (Specials)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1. A. A. A.							Diagn
P-1	0 Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagn
P-1	0 Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagno
P-1	0 PBX/<10 crcuits/Dispatch/FL(days)	Diagnostic					See and		Sec. 1	Diagno
P-1	0 PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						e, 2		Diagno
P-1	0 PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic					1 - N		10000	Diagn
P-1	0 PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						Sec. 18		Diagni
P-1	0 Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagn
P-1	0 Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						-	S 4 6 4	Diagno
P-1	0 Centrer/>=10 circuits/Dispatch/FL (days)	Diagnostic						ેલ ને સંદર્ભ	2	Diaono
- P-1	0 Centrev/>=10 circuits/Non-Dispatch/EL(days)	Diagnostic	· · · · ·							Diagon
P-1	0 ISDN/<10 crouts/Disnatch/EL(days)	Diagnostic								Diagon
P-1	0 ISDN/c10 circuits/Non-Dispatch/FL (days)	Diagnostic					4	1997 y 1		Diagno
61	0 ISDN/>=10 crouts/Dispatch/El (days)	Diagnostic	11 1 2 2 2 2					19.2		Diagon
P-1	0 ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	14 A. 23				7.1.		Sec. 1	Diagris
Tal	al Service Order Cycle Time - Non-Mechanized									
P.1	0 Residence/<10 circuits/Dispatch/El /days)	Diagnostic			3 76	81				Diago
P.1	0 Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic		S. States	1 70	242		64 4 ( 1	1. S. 18	Diaon
0.4	0 Residence/>=10 circuits/Dispatch/FI (davs)	Diagnostic	1. A. S.	1. S. S. S.				- 1. T	S. Stern	Diago
6	0 Residence/>=10 circuits/Non_Dispatch/FL (days)	Diagnostic								Duan
6-1	0 Busineer/c10 orcuits/Denatch/Ft (davs)	Diagnostic	્રે દુરે સ્ટેર્ગ્સ		344	34				Diago
-1-1	0 Dusingsars (20 circuits/Disparchini L(days)			Hard Contractor	212	161	-a - 23			Duga
<b>F</b> -1	0 Dualitasan to dicultaritoti-Dispatch/FL(days)	- Diagnosac			20.34	1	S and got			Diago
T	v ipusingss/~= (v circuits/pispatci//rt/(days)	Diagnosoc			20.34			NAMES OF TAXABLE PARTY.	CALLS IN CALLS	_ mayn

# BellSouth Monthly State Summary Florida, April 2002

	Flori	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Fuor	7Score	Found
A 3 10 3 3 3	10.10	Phylapach 40 airs it Blac Diseasch 51 (de a)	1						citor	230016	Equity
A.Z. 19.Z.Z.Z A 2 10 3 1 1	P-10	Design (Specials)/r10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnost
A 2 19 3 1 2	P.10	Design (Specials)/<10 circuits/Non-Dispatch/FI (days)	Diagnostic			4 96	9	1			Diagnostis
A 2 19 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/El (days)	Diagnostic			8 85	10				Diagnostic
A 2.19.3.2.2	P-10	Design (Specials/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					1. A.			Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic			5.22					Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			4 70	12				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic				14				Diagnoste
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.30	3				Ulagnoshi
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic			473	1				Diagnost
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.40	21				Diagnosti
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnosta
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.72	2				Diagnosti
A.2.19.6.1.1	P-10	ISDN/<10 crcuits/Dispatch/FL(days)	Diagnostic			12 37	2	1			Diagnostic
A.2.19.0.1.2	P-10	SUNYSTU CIFCURS/NON-DISpatch/FL(days)	Diagnostic			3.42	7	1			Diagnosti
A 2.19.0.2.1	P-10	ISDN>=10 Circuits/Dispatch/FL(0ays)	Diagnostic								Diagnosti
A.2.18.0.2.2	1.10	SDIA-10 CACARAMON-OSPACIEFE(Gays)	Diagnostic			5.27	1	1			Diagnostic
	Total S	ervice Order Cycle Time (offered) - Mechanized									
A2.21.1.1.1	P-10	Residence/<10 circuits/Dispatct/FL(days)	Diagnostic			3.86	1,364				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.77	29,839				Diagnostic
A.2.21.1.2.1	0.10	Nesklence/>=10 circuits/Uispatch/rL(days)	Diagnostic			1.98	4				Diagnosti
A221.1.2.2	P-10	Presidence/>= 10 circuits/hion-Uspatch/FL(days)	Diagnostic								Diagnostic
A 22121.1	P-10	Business/s10 circuits/Dispatch/FL(days)	Diagnostic			3.40	102				Diagnostic.
A 2 21 2 21	P.10	Business/>10 circuls/fun-dispata/rt/uays/	Diagnostic			1.13	1,095				Diagnostic
A221222	P-10	Business/>=10 circuits/Non-Dispatch/FI (days)	Diagnostic			4.08	1				Diagnostir
A221311	P-10	Design (Specials)/<10 circuits/Dispatch/FI (days)	Deagoostic								Diagnosti
A221312	P-10	Design (Specials)<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL(days)	Diagnostic							a. . ar	Diagnostic.
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL(days)	Diagnostic		1.00 ·						Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL(days)	Diagnostic		2.61					·	Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	5.			······				Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic	100 A						1 1 1 N 1	Dragnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnosts
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.21.0.2.2	P-10	ISUNV>=10 circuits/Non-Uispaich/FL(days)	Diagnostic								Diagnostic
	Total \$	ervice Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3 02	231				Diagonstic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.15	10,646				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			1					Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.44	38				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2.14	902			1.1	Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic	la la constante de la constante		4.80	2	* . IF	for the second s		Diagnostic
A2.22.2.2.2	P-10	business/>= 10 circuits/Non-Dispatch/hL(days)	Diagnostic			9.06	1		s A s	1.04	Diagnostic
A.2.22.3.1.1	P-10	Uesign (Specials)<10 circuits/Uispatch/FL(days)	Diagnostic	F ' 🕻				N. 38 Se	· · · ·	હું ્વં પ્રદેશ	Diagnostic
A.2.22.3.1.2	P-10	Usign (Secondal V = 10 circuits/Non-Dispatch/FL(days)	Ulagnostic						- S.		Diagnostic
A.2.22.3.2.1	0.10	Design (Specials y>=10 Circl/RS/UISpatch/rL(days)	Diagnostic	Sec. 1				57.9%s	1 2 ⁵⁴	10 C	Diagnostic
R.2.22.3.2.2	P-10	Uesign (Specials y>=10 Circuits/Non-Lispatch/rL(Gays)	Diagnostic	2.4						1.40	Diagnosti
A 2 22 4 4 2	P-10	PDV<10 Ground Uspatch/FL(Gays)	Liagnosuc						a		Diagnostic
A 2 22 4 2 4	P-10	DOY/5=10 circuite/Dispatch/E1 (days)	Diagnostic							Star .	Diagnostic
***********	11-10	I PAAL I A MARINAPARANI CARIO	Unagriosac								Jiagnostic

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> YES NO NO YES YES NO YES NÔ NO

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#### **BellSouth Monthly State Summary**

Florida, April 2002

	Flor	ida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard
			Analog	Measure	Volume	Measure	Volume	Deviation	Error
A 2 22 4 2 2	P-10	P8X/>=10 crcuits/Non-Dispatch/FL (days)	Diagnostic						
A 2 22 5 1 1	P-10	Centrex/<10 circuits/Dispatch/FL(days)	Diagnostic	- A					
A 2 22 5 1 2	P-10	Centrex/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						
A 2 22 5 2 1	P-10	Centrex/>=10 circuits/Dispatch/EI (days)	Diagnostic			-		e de har	
A222522	P-10	Centrex/>=10 circuits/Non-Disnatch/FL (days)	Diagnostic					¥.55	
A 2 22 6 1 1	P-10	ISDN/<10 crcuits/Dispatch/EI (days)	Diagnostic						
A 2 22 6 1 2	P-10	ISDN/<10 crcuits/Non-Disnatch/EI (days)	Diagnostic					3. T. T.	
A 2 22 8 2 1	P-10	ISDN/>=10 circuits/Dispatch/El (days)	Diagnostic					100	1. C.
A.2 22 6 2 2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			·····		7 S. T. B. S.	
	Total :	Service Order Cycle Time (offered) - Non-Mechanized							
A 2 23 1 1 1	P-10	Residence/<10 circuits/Dispatch/FL(days)	Diagnostic			3 69	70		
A223112	P-10	Residence/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1 80	193	1.12	
A 2 23 1 2 1	P-10	Residence/>=10 circuits/Dispatch/FL(days)	Diagnostic						
A223122	P-10	Residence/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						
A 2 23 2 1 1	P-10	Business/<10 circuits/Dispatch/FL(days)	Diagnostic			3.64	29	~ 영향권	
A 2 23 2 1 2	P-10	Business/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			2 22	136		
A 2 23 2 2 1	P-10	Business/>=10 circuits/Dispatch/FL(days)	Diagnostic	1 S. 1		20.34	1		
A223222	P-10	Business/>=10 circuits/Non-Dispatch/FI (days)	Diagoostic	1. St. 1. St.			·····	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	
A 2 23 3 1 1	P-10	Design (Specials)/<10 circuits/Dispatch/FI (rlays)	Diagnostic			4 97	7		2.7
A 2 23 3 1 2	P.10	Design (Specials)/<10 circuits/Non-Dispatch/FI (days)	Diagnostic			10.61	7		1.1
A 2 23 3 2 1	P-10	Design (Specials)/>=10 circuits/Dispatch/El (days)	Diagnostic			- 10 01		10-1	
A 2 23 3 2 2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FI (days)	Diagnostic						
A 2 23 4 1 1	P-10	PBX/c10 crouits/Dispatch/FL (days)	Diagnostic		is i the	5.22	1	Star Ber	
A 2 22 4 1 2	P 10	PBY/c10 crouits/Non_Dispatch/EI (days)	Disgnostic			4.93	10		
A 2 23 4 7 4	P 10	PBY/s=10 croute/Dispatch/El (days)	Diagnostic				10	1. 1. 1. 1. See	
A223421	P 10	PBV>=10 circuits/hispattor/c(days)	Diagnostic			131			
A.2.23422	P-10	Contractor Circuits/NOIF-Dispatch/FL(days)	Diagnostic	5.1.2		4.73		1. A.	
A2235.1.1	P-10	Centrev(<10 circuits/Dispatch/FL(days)	Diagnostic			2 40		1. Sep 1. 1. Sep 1. 3	2.0
A.2 23 3 1.2	0.10	Centres/s=10 circuits/Non-Dispatch/FL(days)	Diagnosec						- <b>1</b>
A.2.23 5 2 1	0.10	Centre b=10 circuits/Dispatci/FL/devol	- Diagnosec	1. A.	а.	272			
A.2.23 5 2 2	P-10	ISDN/s10 events Dispatch/FL(days)	Diagnostic			12 27	<u></u>	Ned of	1.5
A.2 23.0 1 1	P-10	ISDN<10 circuis/Dispatcion/C(days)	Diagnostic	6		2 42			
A.2 23 6 1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	2		. 342	/		
A.2 23.0 2.1	P-10	ISDN/>=10 circuits/Dispact/FL(days)	Diagnostic	- A.		5.27	1		
A.2.23.0 2 2						521	·····	0.000	
A 2 24 4 4	% Con	IPeridence/Dispatch/El /%)	Changeostic			8.55%	2 211		
A224.11	P-0	Residence/Dispatch/FL(%)	Diagnostic		Sec.	17 70%	£1,211		
A 2 24 1 2	P-0	Residence/won-bispatch/FL(%)	Diagnostic	No.	3.00	17 79%	24,000		11. 1
A.2 24 2 1	P-0	Business/Dispatch/FL(%)	Diagnostic			12 94%	200		
A.2 24 2.2	P-0	Business/Non-Dispatch/FL(%)	Diagnostic		7	10 04%	2,822		
A.2 24 3.1	P-6	Design (Specials / Dispatch/FL(%)	Diagnostic	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		43/5%	10	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	
A.2 24 3 2	P-6	Design (Specials / Non-Dispatch/FL(%)	Uiagnostic	5.35		7 09%	13	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1	en al 👘
A.2 24 4 1	P-6	PBX/Dispatch/FL(%)	Liagnostic	- 20. 4		0.00%			1
A.2 24 4 2	P-6	PBX/Non-Dispatch/FL(%)	Diagnostic	100	R.	66/%			
A.2 24 5 1	P-6	Centrex/Dispatch/FL(%)	Diagnostic			0.00%	1		6 - 26 - ¹⁷
A.2.24 5 2	P-6	Centrex/Non-Dispatch/FL(%)	Diagnostic			0.00%	27		
A22461	P-6	ISDN/Dispatch/FL(%)	Diagnostic			0.00%	- 3		10 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -
A.2 24 6 2	P-0		Diagnosuc			23 81%	21		1. 1. M. 1. M. 1.
	Servic	e Order Accuracy	<b>_</b>						
A.2 25 1 1 1	P-11	Residence/<10 circuits/Dispatch/FL(%)	>= 95%	45.		96 55%	145	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	
A.2 25 1 1 2	P-11	Residence/<10 circuits/Non-Dispatch/FL(%)	>= 95%	20 C		94 29%	140	- No. 1	
A.2 25 1 2 1	P-11	Residence/>=10 circuits/Dispatch/FL(%)	>= 95%			88 24%	17	A. A. A.	
A.2 25 1 2 2	P-11	Residence/>=10 circuits/Non-Dispatch/FL(%)	>= 95%					100	
A 2 25 2 1 1	P-11	Business/<10 circuits/Dispatch/FL(%)	>= 95%			95 76%	165		
A 2 25 2 1 2	P-11	Business/<10 circuits/Non-Dispatch/FL(%)	>= 95%			97 93%	145		
A.2 25 2 2 1	P-11	Business/>=10 circuits/Dispatch/FL(%)	>= 95%			77 78%	9	1 2 2 2 3	
A.2.25.2 2 2	P-11	Business/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			97 56%	41	NY 2 2 9 4 1 1 1	
A 2.25.3.1 1	P-11	Design (Specials)/<10 circuits/Dispatch/FL(%)	>= 95%			91 43%	35	Star Sel	Sec. 18
A.2 25 3.1 2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	>= 95%		1 I I	94 78%	134		
							-		

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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard	76	<b>F</b>
		Analog	Measure	volume	measure	volume	Deviation	Error	25core	Equity
A 2 25 3 2 1	P-11 Design (Specials)/>=10 circuits/Dispatch/FL(%)	>= 95%			100 00%	1				YES
A 2 25 3 2 2	P-11 Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	>= 95%			90 00%	20	•			NO
	Parala Maintenance and Penak	······································				_				
	Missed Repair Appointments	7 Pos	7.25%	73 306	1 4 2 2 9/ 1	2.012		0.00400	6 1765	VEC
A3111	MaR+1 Residence/Dispatch/EL(%)	Res	0 90%	46 536	2 57%	1 596		0.00241	6 9046	NO -
A3112	MAR-1 Rusiness/Dispatch/FL(%)	Bus	6.89%	14 805	7 00%	514		0.01136	-0 1006	YES
A3127	M&R-1 Business/Non-Disnatch/El (%)	Bus	2 31%	10.639	2 19%	319		0 00854	0 1380	YES
A3131	M&R-1 Design (Specials/Dispatch/FL(%)	Design	1 65%	1,816	0.00%	20		0 02866	0 5764	YES
A3132	M&R-1 Design (Specials)/Non-Dispatch/FL(%)	Design	0 63%	2 075	0.00%	24		0 01620	0 3868	YFS
A3141	M&R-1 PBX/Dispatch/FL(%)	РВХ	23 10%	368	0.00%	14		0 11476	2 0127	YES
A3142	M&R-1 PBX/Non-Dispatch/FL(%)	РВХ	4 84%	289	0.00%	5		0 09684	0 5002	YES
A 3 1.5.1	M&R-1 Centrex/Dispatch/FL(%)	Centrex	13 24%	1,299	0.00%	3	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0 19591	0 6759	YES
A.3152	M&R-1 Centrex/Non-Dispatch/FL(%)	Centrex	4 83%	1 0 3 6	0.00%	1		0 21442	0.2251	YES
A.3161	M&R-1 ISDN/Dispatch/FL(%)	ISDN	2 51%	279	0.00%	4		0 07876	0 3186	YES
A.3162	M&R-1 ISDN/Non-Dispatch/FL(%)		0 88%	454	0.00%	1		0 09355	0 0942	YES
	Customer Trouble Report Rate	_								
A3211	M&R-2 Residence/Dispatch/FL(%)	Res	171%	4,289,257	185%	157 650		0 00034	-4 1184	NO
A3212	M&R-2 Residence/Non-Dispatch/FL(%)	Res	1 08%	4 289,257	101%	157,650		0 00027	2 7170	YES
A.3221	M&R-2 Business/Dispatch/FL(%)	Bus	1 26%	1 177,933	1 18%	43,656		0 00055	1 4545	YES
A.3222	M&R-2 Business/Non-Dispatch/FL(%)	Bus	0 90%	1,177 933	073%	43,656		0.00046	3 7236	YES
A3231	M&R-2 Design (Specials)/Dispatch/FL(%)	Design	12/%	143,222	0.64%	3,129		0.00203	3 0 9 0 0	YES
A.3.2 3 2	M&R-2 Design (Specials)/Non-Dispatch/FL(%)	Uesign	145%	143,222	0.77%	5 001		0.00063	1 2144	
A.3.2 4 1	MSR-2 PBX/Dispatch/FL(%)		0 15%	190,090	0.10%	5.091	Stan French St	0.00002	0.9649	YES
A3242	M&R-2 PEX/Non-Dispatch/FL(%)	Centrex	0.56%	233.045	0.30%	987	Sate Sala	0.00238	1 0643	YES
A.3.251	Marc-2 Centrev/Man Dispatch/E( /%)	Centrex	0.44%	233,045	0.10%	987		0.00213	16139	YES
A3252	Marv2 (Collubration Dispatch (C) / 2)	ISDN	0.07%	406.102	0.09%	4.344		0 00040	-0 5848	YES
A.3.2.6 2	M&R-2 ISDN/Non-Dispatch/FL(%)	ISDN	0 11%	406,102	0.02%	4.344		0 00051	1 7406	YEŚ
	Maintenance Average Duration									
43311	MKR-3 Residence/Dispatch/FL (hours)	Res	16 22	73,306	13 99	2 912	20 780	0 39266	5 6881	YES
A3312	M&R-3 Residence/Non-Dispatch/FL(hours)	Res	5 16	46,536	5 15	1,596	13 457	0 34256	0 0271	YES
A332.1	M&R-3 Business/Dispatch/FL(hours)	Bus	12 48	14,805	12 57	514	20 006	0 89760	-0 1095	YES
A3322	M&R-3 Business/Non-Dispatch/FL(hours)	Bus	3 89	10,639	2 94	319	11 148	0 63347	1 4954	YES
A3331	M&R-3 Design (Specials)/Dispatch/FL(hours)	Design	5 29	1,816	6 09	20	12 239	2 75167	-0 2878	YES
A.3332	M&R-3 Design (Specials)/Non-Dispatch/FL(hours)	Design	2 22	2,075	178	24	4 002	0 82169	0 5327	YES
A3341	M&R-3 (PBX/Dispatch/FL(hours)	PBX	14 38	368	8 60	14	24 688	6 72257	0 8601	<u>YE</u> S
A.3342	M&R-3 PBX/Non-Dispatch/FL(hours)	PBX	3 96	289	6 50	5	7 158	3 22883	-0 7890	Y
A3351	M&R-3 Centrex/Dispatch/FL(hours)	Centrex	14 69	1,299	3 00	3	18 888	10 91/66	10/08	'
A.3352	M&R-3 Centrex/Non-Dispatch/FL(hours)	Centrex	3 99	1,036	100	1	9 080	9 08473	0 3288	<u>-</u>
A.3361	M&R-3 ISDN/Dispatch/FL(hours)		5/4	2/9	7 47	4	5 6 27	5 63366	0 7762	
A.3362	M&R-3 (ISDN/Non-Dispatch/FL(hours)	ISDN	308	4.54			5027	3 03300	-07702 1	
	% Repeat Troubles within 30 Days	7 0	45.400	70.000	44.540/	2.012		0.00694	6 7760	
A3.411	M&R-4  Residence/Dispatch/FL(%)	Kes Daa	15 49%	13,300	11 54%	2,912		0.00004	3/102	VEC
A3412	M&R-4 Residence/Non-Dispatch/FL(%)	Res Ruc	14 40%	40,530	10 39%	511		0.01517	1 8768	VES
A3421	Marc-4  Business/Dispatch/FL(%)	- Dus Bue	13 77%	10 630	0.00%	319	N. S. Fr	0.01958	2 3898	YES
A3422	Mart-4   Business/Non-Dispatch/FL(%)	Design	20.70%	1.816	5.00%	20	- 55D	0.09110	1 72.39	YES
A.3.4.3 1	Mark-4 [Design (Specials)/Dispatch/FL(%)	- Design	17 16%	2075	4 17%	24		0 07740	1 6783	YES 1
A.3432			13.32%	368	7 14%	14		0 09251	0 6672	YES
A3441	Mart-++ PDVLDspatch/FL(70)	T PBX	10 38%	289	40.00%	5	the start	0 13758	-2 1529	NO
A3451	MRR4 Centrey/Dispatch/FI (%)	Centrex	12 47%	1,299	0.00%	3		0 19097	0 6530	YES
A3452	M&R-4 Centrex/Non-Dispatch/FL(%)	Centrex	11 39%	1,036	0.00%	1		0 31784	0 3584	YES
A3461	M8R-4 ISDN/Dispatch/FL(%)	ISDN	15 05%	279	25 00%	4	14 10 1	0 18008	-0 5523	YES
A.3.46.2	M&R-4 ISDN/Non-Dispatch/FL(%)	ISDN	9 03%	454	0 00%	1		0 28694	0 3147	YES

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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
	Out of Service > 24 hours									
A3511	M&R-5 Residence/Dispatch/FL(%)	Res	11 41%	47,449	8 38%	2,101	A CARACTERIST	0 00709	4 2819	YES
A3512	M&R-5 Residence/Non-Dispatch/FL(%)	Res	3 09%	11,261	2 19%	594		0.00729	1 2378	YES
A3521	M&R-5 Business/Dispatch/FL(%)	Bus	7 59%	9,180	10 27%	370	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0 01405	-1 9065	NO
A3522	M&R-5 Business/Non-Dispatch/FL(%)	Bus	1 77%	3 957	1 32%	151	SN 8 SA	0 01093	0 4067	YES
A3531	M&R-5 Design (Specials)/Dispatch/FL(%)	Design	1 65%	1,816	0 00%	20		0 02866	0 5764	YES
A.3532	M&R-5 Design (Specials/Non-Dispatch/FL(%)	Design	0 63%	2,075	0 00%	24		0 0 1 6 2 0	0 3868	YES
A.3.5 4 1	M&R-5 PBX/Dispatch/FL(%)	PBX	11 26%	302	0 00%	12		0 09304	1 2100	YES
A3542	M&R-5 PBX/Non-Dispatch/FL(%)	PBX	1 70%	235	0.00%	5		0 05846 +*	0 2912	YES
A3551	M&R-5 Centrex/Dispatch/FL(%)	Centrex	15 21%	894	0.00%	3		0 20770	0 7324	YES
A.3.5 5 2	M&R-5 Centrex/Non-Dispatch/FL(%)	Centrex	4 09%	367	0.00%	0				YES
A3561	M&R-5 ISDN/Dispatch/FL(%)	ISDN	2 17%	277	0.00%	4		0 07331	0 2955	YES
A.3562	M&R-5 ISDN/Non-Dispatch/FL(%)	ISDN	0 88%	454	0 00%	1		0 09355	0 0942	YES
	Resale - Billing					······				
	Invoice Accuracy									
A.4 1	B-1 [FL(%)	BST - State	94 50%	\$534 970 962	99 88%	\$11,034 464		0 00007	-776 8057	YES
	Mean Time to Deliver Invoices - CRIS									
A42	B-2 Region(business days)	BST - Region	3 86	1	3 27	1,837		24 - C C C C C C C C		YES

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Equity

#### **BellSouth Monthly State Summary**

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Florida, April 2002

% Ref	ected Service Requests - Mechanized					
0-7	Switch Ports/FL(%)	Diagnostic				
0-7	Local Interoffice Transport/FL(%)	Diagnostic				- And Andrea - Andrea
0-7	Loop + Port Combinations/FL(%)	Diagnostic		14 34%	26,025	
0.7	Combo Other/FL(%)	Diagnostic		50 00%	2	
0-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic		23 69%	629	
0-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic		17 50%	80	
0-7	Line Sharing/FL(%)	Diagnostic		30 84%	334	
0-7	2W Analog Loop Design/FL(%)	Diagnostic		16 36%	880	
0-7	2W Analog Loop Non-Design/FL(%)	Diagnostic		10 96%	903	
0-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic				
0-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic				
0-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic	and the second	64 10%	39	
0-13	2W Analog Loon w/LNP Non-Design/FL (%)	Diagnostic		91.67%	144	
0.7	Other Design/El (%)	Diagnostic		23.46%	324	
0.7	Other Nen Design/Et (%)	Diagnostic		45 06%	13 517	
0.7	IND Standalone/El (%)	Diagnostic		4393%	13,317	
0.12	I NP Standalone/EL (%)	Diagnostic		7 6 4 94	4.083	
0.13		Ensghosec		7 0470	4 003	- and the state of the second s
% Rep	ected Service Requests - Partially Mechanized					
0-7	Switch Ports/FL(%)	Diagnostic				
0-7	Local Interoffice Transport/FL(%)	Diagnostic	a state and the second s			
0-7	Loop + Port Combinations/FL(%)	Diagnostic		17 06%	12,176	그는 것 같은 나는 한 것 않는 것 않는 것 같은 것 같
0-7	Combo Other/FL(%)	Diagnostic		0.00%		
0-7	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic		3 33%	90	_ : 괜찮는 것 같아서 것 않는 것
0-7	ISDN Loop (UDN, UDC)/FL(%)	Diagnostic		10 45%	287	
0-7	Line Shanng/FL(%)	Diagnostic		38 03%	305	
0-7	2W Analog Loop Design/FL(%)	Diagnostic		24 63%	337	
0-7	2W Analog Loop Non-Design/FL(%)	Diagnostic	and a case of	15 76%	1,250	
0-7	2W Analog Loop w/INP Design/FL(%)	Diagnostic				
0-7	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic				
0-13	2W Anatog Loop w/LNP Design/FL(%)	Diagnostic		33 81%	698	
0-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic		25 60%	2,176	
0-7	Other Design/FL(%)	Diagnostic		50 95%	263	
0.7	Other Non-Design/FL(%)	Diagnostic		33 51%	8,843	- 2011년 1월 19일 - 19일 - 19일 - 19g - 19g - 19 - 19일 - 19g - 19
0.7	INP Standalone/FI (%)	Diagnostic				
0-13	LNP Standalone/FL(%)	Diagnostic		33 78%	2,232	
K Pal	acted Service Beruests - Non-Mechanized					
0.7	Switch Ports/FL(%)	Diagnostic		1		
0.7	Local Interoffice Transport/FL (%)	Diagnostic		48 57%	105	The second s
0.7	I oon + Port Combinations/FI (%)	Diagnostic		38 29%	1.520	
0.7	Combo Other/El (%)	Diagnostic		66 67%	9	
67	VDSL (ADSL HDSL and LICE)/EL (%)	Diagnostic		25.84%	267	
6.7	ISDN Loop (UDN_UDC/EL/%)	Diagnostic		13 57%	398	
67	Line SharnofEl (%)	Diagnostic		22 04%	100	
67	2W Apples Loss Decise/EL(%)	Diagnostic		37.06%	170	
5	214/ Analog Loop Man Design (E) (9()	Diagnostic		32 79%	1.061	
<u><u> </u></u>	2217 Analog Loop Non-Design/FL(76)	Diagnostic	· · · · · · · · · · · · · · · · · · ·	20 579/		
<u><u><u> </u></u></u>	214/ Analog Loop Willing Design/r L(76)	Diagnostic		20 37 %	10	
0-1	2VY Analog Loop W/INP NON-Design/FL(%)	DragnoSlic		30 00%	10	- BERRY CARLES AND THE STATE
0-13	2W Analog Loop w/LNP Design/FL(%)	Diagnostic		4314%	51	
0-13	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic		4146%	164	
0-7	Other Design/FL(%)	Diagnostic		291/%	809	
0-7	Other Non-Design/FL(%)	Diagnostic		38 42%	1 /96	
10 -		I Disanceta		46 6 70/	60	

Benchmark /

Analog

BST

Measure

BST

Volume

CLEC

Measure

CLEC

Volume

Standard Standard

Error

ZScore

Deviation

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F10	rida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Entor	ZScore	Equ
Reje	ct Interval - Mechanized									
0-8	Switch Ports/FL(%)	>= 97% win 1 hr		1					يد التي ا	· · · · ·
0-8	Local Interoffice Transport/FL(%)	>= 97% win 1 hr						<b>1</b> 52		
0-8	Loop + Port Combinations/FL(%)	>= 97% win 1 hr			92 91%	3,740	1. <u>1</u> . 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	1		N(
<u>O-8</u>	Combo Other/FL(%)	>= 97% win 1 hr			0.00%	1	1	1999 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 - 1998 -	4	N
0-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 97% w in 1 hr	1. A.	×	96 64%	149				N
O-8	ISDN Loop (UDN, UDC)/FL(%)	>= 97% w m 1 hr			50 00%	14	S. 6.	Grand in 199	St. Best.	Ň
0-8	Line Sharing/FL(%)	>= 97% w in 1 hr			73 15%	108	34 - C			N
0-8	2W Analog Loop Design/FL(%)	>= 97% w in 1 hr			78 08%	146	1.1	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	Lang .	N
0-8	2W Analog Loop Non-Design/FL(%)	>= 97% w in 1 hr			78 64%	103				N
0-8	2W Analog Loop w/INP Design/FL(%)	>= 97% w in 1 hr						1. 1		
<u>0-8</u>	2W Analog Loop w/INP Non-Design/FL(%)	>≃ 97% w ın 1 hr						5		
0-14	2W Analog Loop w/LNP Design/FL(%)	>= 97% w in 1 hr			96 00%	25				N
<u>0-14</u>	2W Analog Loop w/LNP Non-Design/FL(%)	>= 97% w in 1 hr	Age apple		96 21%	132	1. A & C & C	36		NC
0-8	Other Design/FL(%)	>= 97% win 1 hr			67 95%	78			<u></u>	NC
0-8	Other Non-Design/FL(%)	>= 97% w in 1 hr	$\mathcal{T}_{\mathcal{T}} = \mathcal{T}_{\mathcal{T}}$		77 60%	6,318		200		N
<u>0-8</u>	INP Standalone/FL(%)	>= 97% win 1 hr								
0-14	LNP Standalone/FL(%)	>= 97% w in 1 hr	ing and a second	이 같은 것	98 40%	312		1. 185 - <u>1</u> 85 - <u>185 - <u>185 - 185 - <u>185 - 185 - 185 - <u>185 - 185 - 185 - 185 - <u>185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 185 - 18</u></u></u></u></u>		YE
Reje	ct Interval - Partially Mechanized - 10 hours									
<u>0-0</u>	Switch Polits/FL(%)	>= 85% w in 10 hrs	Section 1 and				- 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10			
<u><u> </u></u>	Local Interoisce Hanspol/FL(76)	>= 85% win 10 hrs					and the second	and the second		
<u>0-0</u>	Comba Other/El (%)	>= 85% w in 10 hrs			92 13%	2,174				YES
20		>= 85% win 10 hrs	30				1 NJ		a start i start.	
<u>, -0</u>	KDSL (ADSL, HDSL and UCL/FL(%)	>= 85% win 10 hrs			28 57%	7	and a second	4 - 2V -	Sec. Starts	NC
~	Luna Sharing (FL (W)	>= 85% win 10 hrs			78 13%	32			2 C 2	NC
2-0	2W Analog Loon Design/EL/%)	>= 85% win 10 hrs		-16	78 57%	326				NC
20	2W Analog Loop Nee-Design/FL(%)	>= 85% win 10 hrs			85 39%	89	an a		<u></u>	YES
÷.	2W Analog Loop WIND Design/EL (%)	>= 85% will 10 hrs			/150%	207			1000	<u>NO</u>
	2W Analog Loop with Design (%)	>= 85% win 10 hrs		s in the						
14	2W Analog Loop with P Design/EL (%)	>= 85% w/n 10 hrs	್ಷವು ಸಿಸ್ಟ್ರಿ ಸ		07 070/	220	Sec. 1		2	
2.14	2W Analog Loop w/LNP Non-Design/FL (%)	>= 85% win 10 hrs			84 819/	239		1. 1. 2. 2. 2.		TE
2.8	Other Design/FI (%)	>= 85% win 10 hrs			01 37%	120	and the set			
28	Other Non-Design/FL (%)	>= 85% win 10 hrs			97 35%	3,002				163
0-8	INP Standalone/El (%)	>= 85% w in 10 hrs			01 22 %	5,092				TES
0-14	LNP Standalone/FL(%)	>= 85% win 10 hrs			93 97%	763				YES
Reje	ct Interval - Non-Mechanized									
0-8	Switch Ports/FL(%)	>= 85% win 24 hrs								
0-8	Local Interoffice Transport/FL(%)	>= 85% w in 24 hrs			100 00%	51				YES
0-8	Loop + Port Combinations/FL(%)	>= 85% w in 24 hrs			99 15%	585		-		YES
0-8	Combo Other/FL(%)	>= 85% w in 24 hrs			100 00%	6				YES
0-8	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% w in 24 hrs			98 57%	70	85 N 5 7 8			YES
0-8	ISDN Loop (UDN, UDC//FL(%)	>= 85% w in 24 hrs			100 00%	54	Statistics 2			YES
0-8	Line Sharing/FL(%)	>= 85% w in 24 hrs			100 00%	25			100 6	YES
0-8	2W Analog Loop Design/FL(%)	>= 85% w in 24 hrs			100 00%	64	A Starting	Sec. med. or	13 M C	YES
0-8	2W Analog Loop Non-Design/FL(%)	>= 85% w in 24 hrs	de la come		100 00%	356			Strate	YES
0-8	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 24 hrs			100 00%	2		38 A C 18 A		YES
0-8	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 24 hrs			100 00%	4	a de la companya de l			YES
0-14	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 24 hrs	<b>**</b> *		100 00%	22			1	YES
0-14	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% w in 24 hrs			100.00%	72			3 <b>4</b> 5	YES
0-8	Other Design/FL(%)	>= 85% w in 24 hrs	$-s^{-1} = \frac{1}{2} \delta$		100 00%	236				YES
6-0	Other Non-Design/FL(%)	>= 85% w in 24 hrs			99 43%	700			- 194 SS	YES
0-8	INP Standalone/FL(%)	>= 85% w in 24 hrs			100 00%	29				YES
D-14	[LNP Standalone/FL(%)	>= 85% w in 24 hrs			97 24%	326		-1		YES
FOC	Timeliness - Mechanized									
0-9	Switch Ports/FL(%)	>= 95% win 3 hrs						1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Sec. Sec.	
0-9	Local interonice transport/FL(%)	>= 90% win 3 h/s								

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	Flori	da. April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B193	0-9	Loop + Port Combinations/FL(%)	>= 95% win 3 hrs	10		<u>99 49%</u>	21 7 19	_		1.1	<u>YĽ 5</u>
B194	0.9		>= 95% win 3 hrs	4		100 00%	2				YFS
8195	0-9		>= 95% win 3 hrs			97 89%	4/3			9.9	YES
D190 D107	0.9	Line Sharpo/El (%)	>= 95% will 51115			97 01%	0/		- A.	1. A.	YES
D19/	0.9	2W Analog Loop Decon/Fi (%)	>= 95% with 3 mis			90 74%	239			and and a second	YES
D 190 D 100	0.9	2W Analog Loop Mon Design ([/%)	>= 95% win 3 nrs			99 38 %	119		- t e "	A State	YES
B193	0.0	2W Analog Loop WINP Design/EL (%)	>= 95% with 3 mg		- 65	33 13 76	003			- <b>5</b>	<u> </u>
<b>B</b> 1911	0.0	2W Analog Loop will P Non-Design/Et (%)	>= 95% win 3 hrs					-		1. A.	<b> </b> 1
B1012	0.15	2W Analog Loop with P Design/FL (%)	>= 05% win 3 hrs		4.4	00.019/	11	20.000			
B1913	0-15	2W Analog Loop w/ NP Non-Design/FI (%)	2 = 95% with 3 hrs			100.00%	7	- 64	(*************************************		VIC
B1914	0.9	Other Design/FL (%)	>= 95% w.p.3 brs			98 39%	249		3.2		VES
B 1 9 15	0-9	Other Non-Deskor/FL(%)	>= 95% win 3 hrs		4	94 55%	7 340				NO
81916	0-9	INP Standalone/FL(%)	$\geq 95\% \le 0.3$ hrs			04 00 /0	7,540	See. See	1. 12	Section .	
B1917	0-15	LNP Standalone/FL(%)	>= 95% win 3 hrs			98 71%	3 7 1 6		1.14		VTS-
	50C T	moliones - Padially Machanized - 10 hours								1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	120
B 1 12 1	0.9	Switch Parts/FL(%)	>= 85% win 10 hrs						4		
B 1.12 2	0-9	Local Interoffice Transport/FL(%)	>= 85% win 10 hrs						والمستحد المحاصية هيه		
B1123	0-9	Loop + Port Combinations/FL(%)	>= 85% win 10 hrs			91 13%	9 767			1. Sec. 1. Sec	VES
B1124	0-9	Combo Other/FL(%)	>= 85% win 10 hrs			100.00%	1				YES
B1125	0-9	xDSL (ADSL, HDSL and UCL/FL(%)	>= 85% win 10 hrs			85 94%	64	18. N. S. C.			YES
81126	0-9	ISDN Loop (UDN, UDC)/FL(%)	>= 85% w in 10 hrs			96 43%	252				YES
B.1.12 7	0.9	Line Sharing/FL(%)	>= 85% win 10 brs			98 62%	217		diamenta (	Sec. A	YES
B 1 12.8	0-9	2W Analog Loop Design/FL(%)	>= 85% w in 10 hrs			91 40%	279				YES
B1129	0-9	2W Analog Loop Non-Design/FL(%)	>= 85% win 10 hrs			92 24%	1,070		7.0		YES
B 1 12.10	0-9	2W Analog Loop w/INP Design/FL(%)	>= 85% w in 10 hrs	and the second second	a starter						
B 1.12.11	O-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 10 hrs		나는 전통을			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		55 St. 6	
B 1 12 12	0-15	2W Analog Loop w/LNP Design/FL(%)	>= 85%, w in 10 hrs	de parte		93 16%	453				YES
B 1.12 13	0-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% win 10 hrs			96 03%	1,563				YES
B 1 12 14	O-9	Other Design/FL(%)	>= 85% win 10 hrs			85 71%	140	n a sea an			YES
B 1 12.15	0-9	Other Non-Design/FL(%)	>= 85% win 10 hrs			84 77%	4,471			A Same	NO
B 1 12 16	O-9	INP Standalone/FL(%)	>= 85% win 10 hrs							SF	
B 1.12.17	0-15	LNP Standalone/FL(%)	>≃ 85% win 10 hrs			94 87%	1,364		$\sim_{X} < 1$	2 A	YES
	FOC T	meliness - Non-Mechanized									
B 1 13 1	0-9	Switch Ports/FL(%)	>= 85% w in 36 hrs					Sec. 1			
B 1.13 2	0-9	Local interoffice Transport/FL(%)	>= 85% win 36 hrs			100 00%	39			್ ಕ್ರಾಮ್ ಎಂ	YES
B1133	0-9	Loop + Port Combinations/FL(%)	>= 85% w in 36 hrs	in the second second		98 18%	825		1.4.4.4		YES
B1134	0-9	Combo Other/FL(%)	>= 85% w in 36 hrs			100 00%	2				YES
B 1 13.5	0-9	xDSL (ADSL, HDSL and UCL)/FL(%)	>= 85% win 36 hrs			100 00%	189				YES
B 1 13 6	0-9	ISDN Loop (UDN, UDC)/FL(%)	>= 85% win 36 hrs			99 38%	322		1. <b>1</b> . 1. 1.		YES
B 1 13 7	0-9	Line Shanng/FL(%)	>= 85% win 36 hrs			100 00%	80		5 S	*	YES
B.1.13 8	O-9	2W Analog Loop Design/FL(%)	>= 85% win 36 hrs			100 00%	91				YES
81139	0-9	2W Analog Loop Non-Design/FL(%)	>= 85% w in 36 hrs			99 68%	632		3	5	YES
B 1 13 10	0-9	2W Analog Loop w/INP Design/FL(%)	>= 85% win 36 hrs		1. Star	100 00%	4				YES
B 1 13 11	0-9	2W Analog Loop w/INP Non-Design/FL(%)	>= 85% w in 36 hrs	Still		100 00%	5	1			YES
B 1 13 12	0-15	2W Analog Loop w/LNP Design/FL(%)	>= 85% w in 36 hrs			100 00%	20			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	YES
B 1 13 13	0-15	2W Analog Loop w/LNP Non-Design/FL(%)	>= 85% win 36 hrs			100 00%	88	diense alle			YES
B 1.13 14	0-9	Other Design/FL(%)	>= 85% win 36 hrs	Sec. 19		99 18%	485			2001 C 2	YES
B.1.13 15	0-9	Other Non-Design/+L(%)	>= 85% win 36 hrs		3. 6. 11	99 39%	9/7	1.1.1	Sec. all Com	A Star	YES
B.1 13.16	0-9	INP Standalone/FL(%)	>= 85% win 36 hrs			100 00%	21	6 . S. S.			YES
ы 1 13 17	0-15	LINE Standalonever (%)	>= 85% win 36 hrs		1 . A. A.	99 45%	548			Ser. Ser.	162
	0.44		<b>N= 05</b> %		_						
611411	0-11	Switch Ports/EDV/FL(%)	>= 95%	383	and the second				- 1867 - C.		
B11412	0-11	SWICH POIDS / AG/FL(%)	>= 90%					4	1. 19	State Parts	}
<b>В11421</b>	0-11	Local Interomce Transport/EU/PL(%)	>= 95%		1. 1. 1. 1. 1. 1.				The land	St. 199	
B 1 14.2.2	0.11	Local Interomice Transport/TAC/FL(%)	>= y0%	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		05.000	7 3 46		1		VES
B 1 14 3.1	0-11		>- 9370 >- 069/		a she was	95 90%	19.670	and the second	1.	-	
D 1 14 3 2	0-11	Loop + Pon Combinations/TAC/F1(78)	90%		10 Mar 10	31 10%	10,079	2 Th 72			

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#### Exhibit April (C1PM Data Alfactarida 15

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#### BellSouth Monthly State Summary Florida, April 2002

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I.

Benchmark / Analog >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95% >= 95%

B 1 14 4 1	0-11	Combo Other/EDI/FL(%)
B11442	0-11	Combo Other/TAG/FL(%)
B11451	0-11	xDSL (ADSL_HDSL and UCL)/EDI/EL(%)
B11452	0-11	xDSL (ADSL_HDSL and LICL)/TAG/FL(%)
B11461	0-11	ISDN Loop (UDN_UDC/ED/EL(%)
B11462	0.11	USDN Loop (UDN, UDC)/TAG/EL/%)
B 1 14 7 1	0.11	Line Sharpo/EDI/EL(%)
811472	0.11	Line Sharpg/TAG/EL (%)
B11481	0.11	2W Apalon Loop Design/EDI/EL/%)
B11482	0.11	2W Analog Loop Design/LAG/EL (%)
B11401	0.11	2W Analog Loop Non-Design (EDI/EL (%)
D1 (4 9 )	0.11	2W Analog Loop Non-Design/LAC/EL (%)
D 1 14 9 2	0.11	2W Analog Loop w/IND Design/TAO/TE(76)
B 1 14 10 1	0.11	2W Analog Loop will Dosign (Lovi L(%)
D 1 14 10 2	0.11	2W Analog Loop w/NP Non Decide/EDI/51 (%)
D   14   1   1	0.11	2W Analog Loop with Phon-Design (CAC/EL/%)
B 1 14 11 2	0.11	2W Analog Loop with Phone Spl/TAG/PC(%)
B 1 14 12 1		2W Analog Loop with P Design/EDVPL(%)
B114122	0.11	2W Analog Loop WLNP Design (AOPL(%)
D 1 14 13 1	0.11	24V Analog Loop within Non-Design/EDVFL(%)
D 1 14 13.2	0-11	24Y Analog Loop W/LINF NOR-Design/TAC/FL(%)
0114.141	6.11	
B114142	0-11	Umer Design/ (AG/FL(%)
B114.151	0.11	Other Non-Design/EUVFL(%)
B 1 14.15.2	0-11	Other Non-Design/TAG/FL(%)
B 1.14 16 1	0-11	INP Standalone/EDVFL(%)
B 1.14 16 2	0-11	INP Standalone/TAG/FL(%)
B 1.14 17 1	0-11	LNP Standalone/EDVFL(%)
8114172	0-11	LNP Standalone/TAG/FL(%)
	FOC &	Reject Response Completeness - Partially Mechanized
B11511	0-11	Switch Ports/EDI/FL(%)
B 1 15 1 1 B 1.15 1 2	0-11 0-11	Switch Ports/EDI/FL(%) Switch Ports/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1	0-11 0-11 0-11	Switch Ports/EDVFL(%) Switch Ports/TAG/FL(%) Local Interoffice Transport/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2	0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%) Switch Ports/EdVFL(%) Local Interoffice Transport/EDVFL(%) Local Interoffice Transport/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B.1 15.3 1	0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%) Switch Ports/TAG/FL(%) Local Interoffice Transport/TAG/FL(%) Local Interoffice Transport/TAG/FL(%) Loop + Port Combinations/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B.1 15.3 1 B 1 15.3 2	0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)         Switch Ports/TAG/FL(%)         Local Interoffice Transport/EDVFL(%)         Local Interoffice Transport/TAG/FL(%)         Loop + Port Combinations/TAG/FL(%)         Loop + Port Combinations/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B.1 15.3 1 B 1 15 3 2 B 1 15 4 1	0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)         Switch Ports/TAG/FL(%)         Local Interoffice Transport/EDVFL(%)         Local Interoffice Transport/TAG/FL(%)         Loop + Port Combinations/EDVFL(%)         Loop + Port Combinations/TAG/FL(%)         Combin Other/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2 B 1 15.3 1 B 1 15 3 2 B 1 15 4 1 B 1.15 4.2	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)         Switch Ports/TAG/FL(%)         Local Interoffice Transport/EDVFL(%)         Local Interoffice Transport/TAG/FL(%)         Loop + Port Combinations/EDVFL(%)         Loop + Port Combinations/FAG/FL(%)         Combo Other/EDVFL(%)         Combo Other/TAG/FL(%)         Combo Other/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B.1 15.3 1 B 1 15 3 2 B 1 15 4 1 B 1.15 4.2 B.1 15 5 1	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Loop + Port Combinations/TAG/FL(%)           Combo Other/EDVFL(%)           Combo Other/TAG/FL(%)           XoSL (ADSL, HDSL and UCL/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B.1 15.3 1 B 1 15 3 2 B 1 15 3 2 B 1 15 4 1 B 1.15 4 2 B.1 15 5 1 B 1 15 5 2	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)         Switch Ports/TAG/FL(%)         Local Interoffice Transport/EDVFL(%)         Local Interoffice Transport/TAG/FL(%)         Loop + Port Combinations/EDVFL(%)         Loop + Port Combinations/TAG/FL(%)         Combo Other/TAG/FL(%)         Combo Other/TAG/FL(%)         XDSL (ADSL, HDSL and UCL/EDVFL(%)         xDSL (ADSL, HDSL and UCL/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B.1 15.3 1 B 1 15.3 2 B 1 15 4 1 B 1.15 4.2 B.1 15 5 1 B 1 15 5 2 B 1 15 6 1	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/TAG/FL(%)           KoSL (ADSL, HDSL and UCL/EDVFL(%)           xDSL (ADSL, HDSL and UCL/TAG/FL(%)           ISDN Loop (UDN, UDC/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B 1 15 2.1 B 1 15.2.2 B 1 15.3 1 B 1 15 3 2 B 1 15 4 3 B 1.15 4 2 B 1.15 5 1 B 1.15 5 2 B 1 15 6 2	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/TAG/FL(%)           Combo Other/TAG/FL(%)           XDSL (ADSL, HDSL and UCL)/EDVFL(%)           ISDN Loop (UDN, UDC)/EDVFL(%)           ISDN Loop (UDN, UDC)/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 152.1 B 1 15.2.2 B.1 15.3 1 B 1 153 2 B 1 154 1 B 1.154 1 B 1.155 1 B 1 155 2 B 1 155 1 B 1 155 2 B 1 156 1 B 1 156 2 B 1 157 1	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/TAG/FL(%)           Combo Other/TAG/FL(%)           XDSL (ADSL, HDSL and UCL/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/TAG/FL(%)           Line Sharing/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B 1 15 2.1 B 1 15.2.2 B 1 15.3 1 B 1 15.3 2 B 1 15 4 1 B 1.15 4 1 B 1.15 4 1 B 1.15 5 1 B 1 15 5 2 B 1 15 6 1 B 1 15 6 2 B 1 15 7 1 B 1.15 7 2	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/EDVFL(%)           XoSL (ADSL, HDSL and UCLYEDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/TAG/FL(%)           Line Sharing/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B 1 152.1 B 1 152.2 B 1 15.3 1 B 1 15.3 2 B 1 15 4.2 B 1 15 4.2 B 1 15 4.2 B 1 15 6 1 B 1 15 7 1 B 1 15.8 1	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/TAG/FL(%)           XDSL (ADSL, HDSL and UCL/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           Line Sharing/EDVFL(%)           Line Sharing/TAG/FL(%)           ZW Analo Loop Design/EDVFL(%)
B 1 15 1 1 B 1.15 1 2 B.1 152.2 B.1 15.2.2 B.1 15.3 1 B 1 153 2 B 1 15 4 1 B 1.15 4 1 B 1.15 5 2 B 1 15 5 1 B 1 15 5 2 B 1 15 6 1 B 1 15 7 1 B.1.15.7 2 B 1 15.8 2	011 011 011 011 011 011 011 011 011 011	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EAG/FL(%)           Loop + Port Combinations/EAG/FL(%)           Combo Other/FL/%)           Combo Other/FL/%)           XDSL (ADSL, HDSL and UCL/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/FL/%)           Line Sharing/EDVFL(%)           Line Sharing/EDVFL(%)           ZW Analog Loop Design/EDV/FL(%)           ZW Analog Loop Design/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15 2.1 B 1 15.2.2 B 1 15.3 1 B 1 15.3 2 B 1 15 4 1 B 1.15 4 1 B 1.15 5 2 B 1 15 5 2 B 1 15 5 2 B 1 15 6 1 B 1 15 6 2 B 1 15 7 1 B 1.15 7 2 B 1 15 8 1 B 1 15 8 2 B 1 15 9 1	011 011 011 011 011 011 011 011 011 011	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/EDVFL(%)           Loop + Port Combinations/EDVFL(%)           Loop + Port Combinations/TAG/FL(%)           Combo Other/EDVFL(%)           Combo Other/EDVFL(%)           XOSL (ADSL, HDSL and UCL/EDVFL(%)           iSDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/FAG/FL(%)           Line Sharing/EDVFL(%)           Lune Sharing/TAG/FL(%)           2W Analog Loop Design/EDVFL(%)           2W Analog Loop Design/TAG/FL(%)
B 1 15 1 1 B 1.15 1 2 B.1 15.2.1 B 1 15.2.2 B.1 15.3 1 B 1 15.3 2 B 1 15.4 1 B 1.15 4 1 B 1.15 4 1 B 1.15 4 1 B 1.15 5 2 B 1 15 6 1 B 1 15 6 2 B 1 15 6 1 B 1 15 8 1 B 1 15 8 2 B.1 15 9 2	011 011 011 011 011 011 011 011 011 011	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/EDVFL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/TAG/FL(%)           XDSL (ADSL, HDSL and UCL/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           Line Sharing/EDVFL(%)           Lw Sharing/EDVFL(%)           ZW Analog Loop Design/EDVFL(%)           ZW Analog Loop Non-Design/EDVFL(%)           ZW Analog Loop Non-Design/EDVFL(%)           ZW Analog Loop Non-Design/EDVFL(%)
$      B 1 15 1 1 \\       B 1 15 1 2 \\       B.1 15 2 2 \\       B.1 15 2 2 \\       B 1 15 2 2 \\       B 1 15 3 2 \\       B 1 15 3 2 \\       B 1 15 4 1 \\       B 1 15 4 1 \\       B 1 15 5 1 \\       B 1 15 5 2 \\       B 1 15 5 1 \\       B 1 15 5 2 \\       B 1 15 5 1 \\       B 1 15 5 2 \\       B 1 15 5 2 \\       B 1 15 5 1 \\       B 1 15 5 2 \\       B 1 15 5 2 \\       B 1 15 6 1 \\       B 1 15 6 2 \\       B 1 15 8 2 \\       B 1 15 8 2 \\       B 1 15 9 1 \\       B 1 15 9 2 \\       B 1 15 10 1 \\       B 1 15 9 1 \\       B 1 15 10 1 \\       $	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EAG/FL(%)           Loop + Port Combinations/EAG/FL(%)           Combo Other/FLVFL(%)           Combo Other/FLVFL(%)           Status           Combo Other/FLVFL(%)           IsoBN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           IsDN Loop (UDN, UDC/FL/K)           Line Sharing/EDVFL(%)           ZW Analog Loop Design/EDVFL(%)           ZW Analog Loop Non-Design/TAC/FL(%)
$B 1 15 1 1 \\ B 1.15 1 2 \\ B.1 15 2.1 \\ B 1 15 2.2 \\ B 1 15 3 1 \\ B 1 15 3 2 \\ B 1 15 3 2 \\ B 1 15 4 1 \\ B 1.15 4 1 \\ B 1.15 4 1 \\ B 1.15 5 2 \\ B 1 15 7 1 \\ B 1.15 7 2 \\ B 1 15 7 1 \\ B 1.15 7 2 \\ B 1 15 8 1 \\ B 1 15 8 2 \\ B 1 15 9 1 \\ B 1 15 9 2 \\ B 1 15 10 2 \\ \end{array}$	0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11 0-11	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/EDVFL(%)           Loop + Port Combinations/EDVFL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/TAG/FL(%)           Combo Other/TAG/FL(%)           XDSL (ADSL, HDSL and UCLYEDVFL(%)           xDSL (ADSL, HDSL and UCLYEDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/TAG/FL(%)           Line Sharing/EDVFL(%)           Lue Sharing/TAG/FL(%)           ZW Analog Loop Design/EDVFL(%)           ZW Analog Loop Non-Design/TEDVFL(%)           ZW Analog Loop Non-Design/TEDVFL(%)           ZW Analog Loop WINP Design/TAG/FL(%)           ZW Analog Loop WINP Design/TAG/FL(%)           ZW Analog Loop Non-Design/TEDVFL(%)
$      B 1 15 1 1 \\       B 1 15 1 2 \\       B 1 15 2 1 \\       B 1 15 2 1 \\       B 1 15 2 1 \\       B 1 15 3 1 \\       B 1 15 3 2 \\       B 1 15 4 1 \\       B 1 15 4 1 \\       B 1 15 4 1 \\       B 1 15 5 1 \\       B 1 15 5 1 \\       B 1 15 5 2 \\       B 1 15 6 1 \\       B 1 15 5 2 \\       B 1 15 6 1 \\       B 1 15 5 2 \\       B 1 15 6 1 \\       B 1 15 7 1 \\       B 1 15 7 1 \\       B 1 15 7 2 \\       B 1 15 8 1 \\       B 1 15 8 2 \\       B 1 15 9 2 \\       B 1 15 10.1 \\       B 1 15 10.1 \\       B 1 15 10.2 \\       B 1 15 11 1 $	011 011 011 011 011 011 011 011	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/EDVFL(%)           Loop + Port Combinations/EDVFL(%)           Combo Other/EDVFL(%)           Combo Other/EDVFL(%)           XDSL (ADSL, HDSL and UCL/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ILme Sharing/EDVFL(%)           ZW Analog Loop Dessgn/EDVFL(%)           ZW Analog Loop Non-Dessgn/EDVFL(%)           ZW Analog Loop Non-Dessgn/EDVFL(%)           ZW Analog Loop WINP Dessgn/EDVFL(%)           ZW Analog Loop WINP Dessgn/EDVFL(%)           ZW Analog Loop WINP Dessgn/TAG/FL(%)           ZW Analog Loop WINP Dessgn/TEDVFL(%)
$B 1 15 1 1 \\ B 1.15 1 2 \\ B.1 152.1 \\ B 1 15.2 \\ B 1 15.3 1 \\ B 1 15.3 2 \\ B 1 15.3 1 \\ B 1 15.3 2 \\ B 1 15.4 1 \\ B 1.15 4 1 \\ B 1.15 4 1 \\ B 1.15 5 2 \\ B 1 15 5 1 \\ B 1 15 5 2 \\ B 1 15 5 1 \\ B 1 15 5 2 \\ B 1 15 7 1 \\ B 1.15 7 1 \\ B 1.15 8 2 \\ B 1 15.8 1 \\ B 1 15 8 2 \\ B 1 15 10.1 \\ B 1 15 10.2 \\ B 1 15 10.2 \\ B 1 15 10.2 \\ B 1 15 11.2 \\ B 1 15 11.$	011 011 011 011 011 011 011 011	Switch Ports/EDVFL(%)           Switch Ports/TAG/FL(%)           Local Interoffice Transport/EDVFL(%)           Local Interoffice Transport/TAG/FL(%)           Local Interoffice Transport/TAG/FL(%)           Loop + Port Combinations/TAG/FL(%)           Loop + Port Combinations/TAG/FL(%)           Combo Other/TAG/FL(%)           Combo Other/TAG/FL(%)           XDSL (ADSL, HDSL and UCL/EDVFL(%)           ISDN Loop (UDN, UDC/EDVFL(%)           ISDN Loop (UDN, UDC/FL/%)           ILene Sharing/EDVFL(%)           Item Sharing/EDVFL(%)           2W Analog Loop Design/EDVFL(%)           2W Analog Loop Non-Design/TAG/FL(%)           2W Analog Loop Non-Design/TAG/FL(%)           2W Analog Loop WiNP Design/TAG/FL(%)           2W Analog Loop WiNP Non-Design/TAG/FL(%)
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							Dernauon	1 01	LUCOLE	Edanta
B 1 15 16 1	O-11 INP Standalone/EDI/FL(%)	>= 95%								
B 1 15 16 2	O-11 INP Standalone/TAG/FL(%)	>= 95%	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	. Same					eti a second	
B 1 15 17 1	O-11 LNP Standalone/EDVFL(%)	>≍ 95%			93 78%	1,719	Sec. 1		1. Star 1. Star 1. Star	NO
B 1 15 17 2	O-11 [LNP Standalone/TAG/FL(%)	>= 95%			100 00%	513				YES
	FOC & Reject Response Completeness - Non-Mechanized									
B 1 16 1	O-11 Switch Ports/FL(%)	>= 95%			<b></b> _					
B 1 16 2	O-11 Local Interoffice Transport/FL(%)	>- 95%			91 43%	105				NO
B 1 16 3	O-11 Loop + Port Combinations/FL(%)	>= 95%			94 54%	1.520	an a	1.574	Martin San	
B1164	O-11 Combo Other/FL(%)	>= 95%	a de la calencia de l		100 00%	9	14 - Sec. 2		He ya Mara	YES
B.1.16 5	O-11 xDSL (ADSL, HDSL and UCL)/FL(%)	>= 95%			99 25%	267		<b>,</b> ,		YES
B1166	O-11 ISDN Loop (UDN, UDC)/FL(%)	>= 95%			98 74%	398				YFS
B 1 16 7	O-11 Line Shanng/FL(%)	>= 95%		z > -2	100 00%	109		e		YES
B 1 16 8	O-11 2W Analog Loop Design/FL(%)	>= 95%			97 65%	170		1. A		YES
B 1 16 9	O-11 2W Analog Loop Non-Design/FL(%)	>= 95%			95 81%	1 051				YES
B 1 16 10	O-11 2W Analog Loop w/INP Design/FL(%)	>= 95%			85 71%	7		-0-		NO
B 1 16 11	O-11 2W Analog Loop w/INP Non-Design/FL(%)	>= 95%	44294 34533	1 - P	80 00%	10	. برية ولجز			NO
D. 1 10 12 D. 1 46 12	0-11 J2W Analog Loop W/LNP Design/FL(%)	>= 95%			98 04%	51			the Charles	YES
B.1.10 13	0-11 [2W Analog Loop W/LNP Non-Design/FL(%)	>= 95%			95 73%	164	395 - 295			YES
D. I. IO 14	0-11 Other DesignPL(%)	>= 95%			96.54%	809		Sec. 20	÷.	YES
B.1.10.15 B.1.16.16	C-11 IND Standaloge(FL (%)	>- 95%		6	90 49%	1,796				YES
B 1 16 17	O-11 II NP Standalone/FI (%)	>= 95%			05 00%	000		1. S.		NO
2		00,0			30 10 %					163
	FOC & Reject Response Completeness (Multiple Responses) - Mechanized									
B11/11	0-11 Switch Ports/EDVFL(%)	>= 95%					and the second second		and the state	
811/12	0-11 Switch Pons/TAG/FL(%)	>= 95%	a de la competencia d						, if	
B 1 17 2.1	O 11 Local Interomote Transport/CDVPL(%)	>= 95%	A. A				303 - A			
D 1 17 2 2	O 11 Local Interomote Transport (AC/FL(%)	>= 90%			00.84%	7.045		4, 1		
B.11737	0-11 Loop + Port Combinations/CAC/EL/%)	~ 95%			99 84%	19.340	1.15 35 1			YES
811741	0-11 Combo Other/EDI/E) (%)	>= 95%			3301/6	10,245				165
B1.1742	O-11 Combo Other/TAG/FL(%)	>= 95%			50.00%	2				NO
B.1 17 5.1	O-11 xDSL (ADSL, HDSL and UCL/EDVFL(%)	>= 95%			98 74%	397		£	S 5 28 1	VES
B11752	O-11 xDSL (ADSL, HDSL and UCL/TAG/FL(%)	>= 95%			94 71%	208				NO
B.1 17.6.1	O-11 ISDN Loop (UDN, UDC)/EDI/FL(%)	>= 95%		é é l	88 89%	9				NO
B.1 17.6 2	O-11 ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			92 86%	70				NO
B.1 17 7 1	O-11 Line Sharing/EDI/FL(%)	>= 95%			93 57%	249			10 A 10 A 10	NO
B11772	O-11 Line Sharing/TAG/FL(%)	>= 95%			96 05%	76	+		*	YES
B 1.17 8 1	O-11 2W Analog Loop Design/EDI/FL(%)	>= 95%	- 16-5-5 -		96 63%	386		Sec. 1		YES
B 1.17 8 2	O-11 2W Analog Loop Design/TAG/FL(%)	>= 95%	and the second		99 13%	462			1. Sec. 3	YES
B11791	O-11 2W Analog Loop Non-Design/EDVFL(%)	>= 95%							and the second second	
B11792	O-11 2W Analog Loop Non-Design/TAG/FL(%)	>= 95%		Sec. 1	98 20%	887			8	YES
B 1 17 10 1	0-11 [2W Analog Loop w/INP Design/EDVFL(%)	>= 95%								
B117102	0-11 2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%								
B11/111	C-11 [2W Analog Loop W/INP Non-Design/EDVFL(%)	>= 95%					14. 14.			
B117.11.2	O 11 2W Analog Loop Wile Non-Design/TAC/PL(%)	>= 95%	S		100.000				- A.	
D 1.17.12.1	O 11 2W Analog Loop with Plastigue OUFL(76)	~- 95%			100 00%	12	38- 			YES
B 1.17 12.2	0-11 2W Analog Loop w/LNP Design (ACIT C(78)	>= 95%			92 31%	13	5.5	- Aller		NU
B117132	Q-11 [2W Analog Loop w/LNP Non-Design/TAG/FI (%)	>= 95%	1	فرجي أجر	00.28%	130		1996 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -		VEC
B 1 17 14 1	0-11 Other Design/EDVEL(%)	>= 95%	284		96 77%	124				VES
B 1 17 14 2	0-11 Other Design/TAG/FL(%)	>= 95%		1. S. S.	95 21%	188	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	A she for the		YES
B 1 17 15 1	O-11 Other Non-Design/EDI/FL(%)	>= 95%			93 14%	11,640			8	NO
B 1.17 15 2	O-11 Other Non-Design/TAG/FL(%)	>= 95%	SX		97 24%	1,269			And the second	YES
B 1 17 16 1	O-11 INP Standalone/ED/FL(%)	>= 95%	1500				Sec. Sec.			
B 1 17 16 2	O-11 INP Standalone/TAG/FL(%)	>= 95%	Sec. Sec.						to Second Second	
B 1 17 17 1	O-11 LNP Standalone/EDI/FL(%)	>= 95%	S. 1997	S. 8	66 60%	3,725				NO
B 1 17 17 2	O-11 LNP Standakone/TAG/FL(%)	>= 95%			69 70%	297	100 CON 100 CON 100	Sec. 3		NO

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FOC & Reject Response Completeness (Multiple Responses) - Partially Mechanized

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#### BellSouth Monthly State Summary Florida, April 2002

	Florida, April 2002		Benchmark /	BST	BST CLEC	CLEC	Standard	Standard			
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
	0.11										
B11811	0-11	Swich Ports/EDVFL(%)	>= 95%								·
811812	0.11	Switch Ports/TAG/FL(%)	>= 95%							1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 - 1990 -	
B 1 18 2 1	0.11	Local Interoffice Transport/EDVFL(%)	>= 95%	$(A_{i}) \in [A_{i}] \setminus [A_{i}] \in [A_{i}]$				-			
B.1 18 2 2	0.11	Local Interomice Transport/TAG/FL(%)	>= 95%					- <u>(19</u> 629)			
B 1 18 3 1	0-11	Loop + Port Combinations/EDI/FL(%)	>= 95%			97 06%	2 075				YES
B 1 18 3 2	0-11	Loop + Port Combinations/TAG/FL(%)	>= 95%	8.2		9379%	9,625				NO
B 1 18 4 1	0-11	Combo Other/EDVFL(%)	>= 95%							and the second second	
B 1 18 4 2	0-11	Combo Other/TAG/FL(%)	>= 95%			100 00%	1	1940 M 19		1 S & S	YES
B 1 18 5 1	0-11	xDSL (ADSL, HDSL and UCL)/EDVFL(%)	>= 95%			100 00%		3. 2. 1. 1. 1. 1.	31-14.	1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 - 1993 -	YES
B11852	0-11	xDSL (ADSL, HDSL and UCL)/TAG/FL(%)	>= 95%	<b>1</b>		93 94%	33		- 10 J. C	- A.	NO
B 1 18 6 1	0-11	ISDN Loop (UDN, UDC)/ED/FL(%)	>= 95%			100 00%	32		N	1. C	YES
B 1.18 6 2	0-11	ISDN Loop (UDN, UDC)/TAG/FL(%)	>= 95%			95 28%	254				YES
B.1 18 7 1	0-11	Line Sharing/EDI/FL(%)	>= 95%	3		96 69%	151			1998 - Older	YES
B 1 18 7 2	0-11	Line Sharing/TAG/FL(%)	>= 95%			84 21%	152	1997 y		1.5	NO
B 1 18 8 1	0-11	2W Analog Loop Design/EDI/FL(%)	>= 95%	· · · ·		93 57%	249			1. 18 6 2.	NO
B11882	0-11	2W Analog Loop Design/TAG/FL(%)	>= 95%			95 40%	87	Sec. Sec.			YES
B.1.1891	0-11	2W Analog Loop Non-Design/EDI/FL(%)	>= 95%	and a					Sec. 1		
B 1 18.9.2	0-11	2W Analog Loop Non-Design/TAG/FL(%)	>= 95%			94 08%	1 2 3 4			No. Carlos Carlos	NO
B 1 18 10 1	0-11	2W Analog Loop w/INP Design/EDI/FL(%)	>= 95%					1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -			
B 1 18 10 2	0-11	2W Analog Loop w/INP Design/TAG/FL(%)	>= 95%							the state of the	
B 1 18 11 1	0-11	2W Analog Loop w/INP Non-Design/EDI/FL(%)	>= 95%							<i>.</i>	
B118112	0-11	2W Analog Loop w/INP Non-Design/TAG/FL(%)	>= 95%								
B 1 18 12 1	0-11	2W Analog Loop w/LNP Design/ED/FL(%)	>= 95%		1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	60 52%	423				NO
8 1 18 12 2	0-11	2W Analog Loop w/LNP Design/TAG/FL(%)	>= 95%			73 09%	275			2 - C	NO
B1 18 13 1	0.11	2W Analog Loop w/I NP Non-Design/EDI/FL(%)	>= 95%			0.00%	1	1880 ( De 18		議会に対応す	NO
B 1 18 13 2	0-11	2W Analog Loop w/I NP Non-Design/TAG/FL(%)	>= 95%			69.90%	2 173				NO
9119141	0.11	Other Design/EDI/EL/%)	>= 95%			95 12%	82			教訓費務	VES
B 1 18 14 2	0.11	Other Design/TAG/Et (%)	>= 95%	ha choson		91 11%	180				NO
B 1 18 15 1	0.11	Other Non-Design/FDI/FL(%)	>= 95%			98.97%	8 123	T See d		4. A. 19. 19. 19. 19. 19. 19. 19. 19. 19. 19	VES
B 1 18 15 2	0.11	Other Non-Design/LEG/FL (%)	>= 95%			95.06%	344	1. 52. 52.		north Ash	VES
B118161	0.11	INP Standalone/EDI/EL (%)	>= 95%						- C		
B 1 18 16 2	0.11	INP Standalone/TAG/FI (%)	>= 95%	18				그 같은 집안 같은 것이라.		S. Maria	
D 1 10 10 2	0.11	I ND Standalone/EDI/EL/%)	>= 95%		1 a a a a a a a a a a a a a a a a a a a	80 33%	1612		1. M	* 	NO
01101/1	0.11	LIND Standalone(TAG/E) (%)	>= 95%	aaa yaa s	್ಷ ಕೆಂ	84 99%	513	States Same	and the second	St. At Ship	
D 1 10.17 Z	0.11					040070		(Provide States)		agailte, gaileige	
	FOCA	Reject Response Completeness (Multiple Responses) - Non-Mechanized	>= 05%			···· · · · · · · · · · · · · · · · · ·					
81191	0-11	Switch Pons/FL(%)	>= 90%			00.000/		Williams the		-	
B1192	0-11	Local Interoffice (ransport/L(%)	>= 95%			90 00%	90				TES
B1 19 3	0-11	Loop + Port Combinations/FL(%)	>= 95%			90 12%	143/			1 4 4 4 5 M	NU
81194	0-11	Combo Other/FL(%)	>= 95%			88 89%	9	Sec. All			NO
B1195	0-11	xDSL (ADSL, HDSL and UCL/FL(%)	>= 95%			98 11%	265				YES
B1196	0-11	ISDN Loop (UDN, UDC)/FL(%)	>= 95%			93 89%	393				NO
B1197	0-11	Line Sharing/FL(%)	>= 95%			94 50%	109			A Lange	NO
B 1 19 8	0-11	2W Analog Loop Design/FL(%)	>= 95%			92 77%	166				NO
B1199	0-11	2W Analog Loop Non-Design/FL(%)	>= 95%			92 75%	1,007	÷ 4			NO
B.1 19 10	0-11	2W Analog Loop w/INP Design/FL(%)	>= 95%	1. 2. A. C. S. S.		100 00%	6			ALL ANY	YES
B 1 19 11	0-11	2W Analog Loop w/INP Non-Design/FL(%)	>= 95%			100 00%	88			Contraction of the second	YES
B 1 19 12	0-11	2W Analog Loop w/LNP Design/FL(%)	>= 95%		÷.	90 00%	50				NO
B 1 19 13	0-11	2W Analog Loop w/LNP Non-Design/FL(%)	>= 95%			87 90%	157		100 C		NO
B 1 19.14	0-11	Other Design/FL(%)	>= 95%			94 24%	781		1. S. S. S.	and Br	NO
B 1 19 15	0-11	Other Non-Design/FL(%)	>= 95%	Sec. March	St. Same	95 98%	1,715	and the state	19 19 19 19 19 19 19 19 19 19 19 19 19 1	en Constant	YES
B 1 19 16	0-11	INP Standalone/FL(%)	>= 95%	1204	12	96 08%	51	10.000			YES
B 1 19 17	0-11	LNP Standalone/FL(%)	>= 95%			94 38%	960	XS SAL			NO

B21111	P-4	Switch Ports/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3 71	75,771	6 796	 
B21112	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0 91	647,694	1 949	
				8 28	310	9 127	

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	Flori	da, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC	Standard	Standard	750000	Fourt
						measure	• csdine	Deviation	LIIO	230016	Equity
B21122	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	3 69	17			3 593			
B21211	P-4	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	DS1/DS3	16 34	2,497	13 00	13	13 936	3.87520	0.8617	YES
B21212	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	DS1/DS3					1			
B21221	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	DS1/DS3								
B21222	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	DS1/DS3								
B21311	P-4	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	R&B	3 72	76,533	3 2 3	982	6 8 1 9	0 21900	2 2619	YES
B21312	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	R&B	0.91	650,322	0 64	18,634	1 966	0 01460	18 5916	YES
B 2.1 3 1 3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(days)	R&B	0 33	384,002	0 33	11,960	0 000	0 00000		YES
B 2.1 3.1 4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/FL(days)	R&B	1 75	266,320	1 19	6,674	2 873	0 03561	15 5997	YES
B21321	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	R&B	9 00	378	5 17	6	12 121	4 98761	0 7677	YES
B.21322	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	R&B	3 31	218	3 00	1	5 2 1 6	5 22799	0 0602	YES
B21323	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(days)	R&B	0 33	68			0 000			
B21324	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(days)	R&B	4 67	150	3 00	1	5 808	5 82683	0 2860	YES
B21411	P-4	Combo Other/<10 circuits/Dispatch/FL(days)	R&B&D - Disp	4 35	79,626	11 48	66	8 539	1 05146	-6 7894	NO
B21414	P-4	Combo Other/<10 circuits/Dispatch In/FL(days)	R&B&D - Disp	4 35	79,626			8 539			
B2142.1	P-4	Combo Other/>=10 crcuits/Dispatch/FL(days)	R&B&D - Disp	971	400			12 473			
B21424	P-4	Combo Other/>=10 circuits/Dispatch In/FL(days)	R&B&D - Disp	971	400			12 473			
B21631	P-4	UNE ISDN/<6 circuits/Dispatch/FL(days)	ISDN - BRI	12 75	312	981	182	9 836	0 91741	3 2037	YES
B21632	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL(days)	ISDN - BRI	2 15	304	1		4 464			
821.641	P-4	UNE ISDN/6-13 circuits/Dispatch/FL(days)	ISDN - BRI								
B 2 1.6.4 2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL(days)	ISDN - BRI	3 00	1			0 000			
B 2 1.6.5 1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL(days)	ISDN - BRI								
B216.52	P-4	UNE (SDN/>=14 circuits/Non-Dispatch/FL(days)	ISDN - BRI			r — 1					1
8217.31	P-4	Line Sharing/<6 circuits/Dispatch/FL(days)	ADSL to Retail	3 89	6 656	4 26	68	3 087	0.37625	-1.0081	YES
B21732	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL(days)	ADSL to Retail	3 59	4,540	396	180	1 163	0.08836	-4 2606	NO
B21741	P-4	Line Shanno/6-13 circuits/Dispatch/FL(days)	ADSL to Retail	543	7	5.00	1	2 070	2 21313	0 1936	VES
B21742	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL(days)	ADSL to Retail	10 00	3			1 732	22.013	0,1330	100
B21751	P-4	Line Sharing/>=14 crcuits/Dispatch/FL(days)	ADSL to Retail	4 00	1	11		0.000			·
B21752	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL(days)	ADSL to Retail								·
B2 811	P-4	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	R&B - Disp	372	76 533	5.27	159	6.819	0.54135	2 8557	NO
B2 812	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	R&B - Disp	3.72	76 533			6.819	001135	-2 0551	
82 821	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	R&B - Disp	9.00	378	7.67	3	12 121	7.02593	0 1891	YES
B2 822	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	RAB - Disp	9.00	378	·····		12 121	1 02000	0 1031	
B2 911	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	R&B (POTS) excl SB Or	3.71	75 771	3.81	780	6 796	0.24459	0.4310	YES .
B2 914	P.4	2W Analog Loon Non-Design/<10 circuits/Dispatch Io/E1 (days)	R&B (POTS) excl SB Or	174	264 534	3.81	36	2 851	0 47518	-4 3424	NO
82 921	P.4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/EL(days)	R&B (POTS) excl SB Or	8.28	310	8 18	17	9 127	2 27358	0.0449	VES
82 024	P.4	2W Agalog Loop Non-Design/>=10 circuits/Dispatch In/El (days)	R&B (POTS) and SB Or	5.08	12			3 307	11,300		123
B2 1011	PA	2W Analog Loop w/INP Design/< 10 circuits/Dispatch/EL (days)	RAB - Disn	3 72	76 533	8.00	1	6.810	6 81016	0.6270	VEC
B2110.11	<b>1</b>	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/El (days)	R&B - Disp	3.72	76 533			6,810	001910	-0 0270	
B211011	EA.	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	9.00	378	<u> </u>		12 121			
D211021	04	2W Analog Loop with Design = 10 circuits (Nog-Dispatch/E) (days)	Rid Disp	9.00	279			12 121			
8211111	P.A	2W Anatog Loop wilke Non-Design/<10 circuits/Dispatch/El (days)	R&B (POTS) evel SB Or	3 71	75 771	5.50	2	6 706	1 90562	0.2720	
D211111	1.7	12W Analog Loop w/NR Non Design/c10 circuits/Dispatch In/EL (days)	PRP (POTS) and SP Or	174	264 634		<u></u>	2 961	4 00 302	-0 37 30	155
D2.11114	<b>P</b> 4	21/ Analog Loop will ND Non Design/s=10 circuits/Dispatch will E(days)		0.20	204,554	· · · · · · · · · · · · · · · · · · ·		2 031			
0211121	<b>1</b>	12W Analog Loop with the The Cost of the C	REP (POTS) avel SP Or	5.08	12	<u>  </u>		3 207			
DZ 1 11 Z 4	<b>F</b> -4	2W Analog Loop w/INF Hull-Design/~10 circuits/Dispatch/El (days)		3 73	76 522	E 60	156	5 397	0.54550	2.6006	
D.2.1.12   1	F-4	2W Analog Loop W/LNP Design <10 arcuits/bispacial E(days)	Red - Disp	372	70,533	2 09	130	0019	0 54652	-3 0000	<u>NU</u>
B.2.1.12 1 2	P-4	22W Analog Loop W/LNP Design > 10 circults/non-Dispatch/FL(days)	Rob - Disp	372	/0,533	0.00		0819			
B 2.1 12 2 1	1 ^{r-4}	2W Analog Loop w/LNP Design/2=10 circuits/Dispatch/E(days)	Rad - Disp	900	3/8	0.50		12 121	6 09262	0 4096	TES
8211222	P-4	2W Analog Loop w/LNP Design>= To circuits/Non-Dispatch/FL(days)	Red - Usp	900	3/8		477	12 121			
B211311	174	22W Analog Loop WENP Non-Designs to Circuits/Dispatch/re(days)	Reb (POTS) excl SS Of	$\frac{3/1}{174}$	/5//1	5 16	4//	0/96	0.31215	-4 6603	NO
8211314	P-4	ZW Analog Loop W/LNP Non-Design/<10 circuits/Dispatch W/PL(days)	Rob (POIS) excl SB Or		264,534	5 26	213	2 851	0 19542	-17 9926	NO
8211321	P-4	[ZW Analog Loop W/LNP Non-Design/>=10 Circuits/Dispatch/FL(days)	R6B (POTS) excl SB Or	828	310	6 92	25	9 127	1 89764	0 7159	YES
82113.2.4	P-4	2W Analog Loop W/LNP Non-Design/>=10 circuits/Dispatch k/rL(days)	KEB (PUIS) excl SB Or	508	12	6 82	11	3 397	1 41/88	-1 2235	YES
8211411	P-4	Uner Design/<10 circuits/Dispatch/FL(days)	Design	19 73	3,093	32 00	1	21 916	21 9 1974	-0 5599	YES
B 2 1 14 1.2	P-4	Other Design/<10 circuits/Non-Dispatch/FL(days)	Design	9 36	703			11 758			
B 2 1 14 2 1	P-4	Other Design/>=10 circuits/Dispatch/FL(days)	Design	21 95	22			12 323			
B 2 1 14 2 2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Design	691	11			6 379			
B 2 1 15 1 1	P-4	Other Non-Design/<10 circuits/Dispatch/FL(days)	R&B	3 72	76,533	6 63	34	6 8 1 9	1 16973	-2 4817	<u>NO</u>
B 2 1 15 1 2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	R&B	0 9 1	650,322	3 00	1	1 966	1 96554	-1.0624	YES

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	FION	ua, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
											- ()
B 2 1 15 2 1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL(days)	R&B	9 00	378			12 121	]		
B 2 1 15 2 2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	R&B	3 31	218			5 2 1 6			
B 2 1 16.1 1	P-4	INP (Standalone)/<10 circuits/Dispatch/FL(days)	R&B (POTS)	3 71	75,771			6 796			
B 2 1 16 1 2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0 91	647,694	0 33	1	1 949	1 94910	0 2952	YES
B 2 1 16 2 1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	8 28	310			9 127			
B 2 1.16 2 2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	3 69	17			3 593			
B 2 1 17 1 1	P-4	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	R&B (POTS)	371	75,771	0 33	5	6 796	3 03940	1 1 1 0 1	YES
B 2.1 17 1 2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	0.91	647,694	0 76	3.859	1949	0.03147	4 7716	YIS I
8211721	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	R&B (POTS)	8 28	310			9 127			
B 2 1 17 2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	R&B (POTS)	3 69	17	0 44	6	3 593	1 70614	1 9001	VES
B 2 1 18 1 1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Digital Loop < DS1	4 88	7.539	7 07	377	5 362	0.28300	.7 7111	NO
B 2 1 18.1 2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Digital Loop < DS1	3 83	5.507			2 978	010000		
8211821	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Digital Loop < DS1	3 50	4		· · · · · · · · · · · · · · · · · · ·	0.577			
B211822	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Digital Loop < DS1	3 00	3			1,000	•		
B 2 1 19.1 1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Digital Loop >= DS1	23.02	323	6 35	251	24 533	2 06432	9.0767	VEO -
B211912	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Digital Loop >= DS1	313	871		231	£4 333	2 00432	00/0/	<u>res</u>
B 2 1 19 2 1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Digital Loop >≃ DS1	27.63		00.3	1	10 471	20 65225	1.0471	
B 2 1 19 2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Digital Loop >= DS1	3.87	66			5 001	20 05225	10471	<u></u>
				L		I		0031	<u>-</u> l	I	
	Order (	Completion Interval within X days	-								
B 2.2.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL(days)	14 days								
B 2 2 2	P-4	[xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL(days)	7 days	· · · · · ·		4 49	214		濾		YES
	Held O	nders									
823111	P.1	Switch Ports/<10 circuits/Eacility/EL (days)		<b>8</b> 20	272			0.000			
823112	D.1	Switch Porte/c10 circuite/Equipment/El (dous)	Pap (pore)	0.00				8 360			
823113	0.1	Switch Porte/c10 circuits/Other/El (days)		1000	0						
D23113	D 1	Switch Ports/>=10 create/Eacilty/El (days)		10 84	19			9.547			
D23.1.2.1	0.4	Switch Ports/>=10 circults/ aciity/i E(days)	Rob (FUIS)		0						
D.2.J.1.2.2	P 1	Switch Pote/2=10 circula/Equipment/FL(days)	Rab (PUIS)	0.00	0						
B23123	D 1	Local Interoffice Transport/c10 erroute/Facility/El (dous)	Red (PUIS)	0 00	0						
D2.3211	D 1	Local Interction Transport 10 Circults/Factory/FL(Cays)	DS1/DS3 - Interoffice	48 00	1	0.00	0	0 000			YES_
D.2 3 2 1 2	P-1	Local Interoffice Transport/<10 circules/Equipment/FL(days)	DS1/DS3 - Interoffice	000	0	0 00	0			····	YES
023213	<b>P</b> •1	Local Interoffice Transport/210 circuits/Other/FL(days)	DS1/DS3 - Interoffice	940	5	0.00	0	7 635			YES
B.2.3221	P-1	Local Interomice Transport/>=10 circuits/Facility/FL(days)	DS1/DS3 - Interoffice								
B.23222	P-1	Local Interomice Transport/>=10 circuits/Equipment/FL(days)	DS1/DS3 - Interoffice								
B.23223	P-1	Local Interomice Transport/>≈10 circuits/Other/FL(days)	US1/US3 - Interoffice								
B.23311	P-1	Loop + Port Combinations/<10 circuits/Facility/FL(days)	R&B	8 28	278	3 75	4	8 345	4 20225	1 0790	YES
B233.12	P-1	Loop + Port Combinations/<10 circuits/Equipment/FL(days)	RAB	0.00	0	0.00	0			L	YES
823313	P-1	Loop + Port Combinations/<10 circuits/Other/FL(days)	R&B	10.84	19	2 67	3	9 547	5 93102	1 3784	YES
B 2.3 3 2 1	P.1	Loop + Port Combinations/>=10 circuits/Facility/FL(days)	R&B	100	1	0.00	0	0 000			YES
B.2 3.3 2.2	P-1	Loop + Port Combinations/>=10 circuits/Equipment/FL(days)	R&B	0.00	0	0 00	0				YES
B.2 3 3 2.3	P-1	Loop + Port Combinations/>=10 circuits/Other/FL(days)	R&B	0.00	0	0 00	0				YES
B.2.3.4.1 1	P-1	Combo Other/<10 circuits/Facility/FL(days)	R&B&D - Disp	8 33	280	0.00	0	8 334			YES
B 2.3 4 1 2	P-1	Combo Other/<10 circuits/Equipment/FL(days)	R&B&D - Disp	0 00	0	0.00	0				YES
823413	P-1	Combo Other/<10 circuits/Other/FL(days)	R&B&D - Disp	16 13	30	0 00	0	18 186			YES
B23421	P-1	Combo Other/>- ) circuits/Facility/FL(days)	R&B&D - Disp	1 00	1			0 000			
B 2.3 4 2.2	P-1	Combo Other/>=10 circuits/Equipment/FL(days)	R&B&D - Disp	0 00	0						
B 2.3 4.2 3	P-1	Combo Other/>=10 circuits/Other/FL(days)	R&B&D - Disp	8 00	1			0 000			
B23511	P-1	xDSL (ADSL, HDSL and UCL)<10 circuits/Facility/FL(days)	ADSL to Retail	14 08	49	0 00	0	17 233			YES
823.512	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Equipment/FL(days)	ADSL to Retail	0 00	0	0 00	0				YES
B 2 3.5 1 3	P-1	xDSL (ADSL, HDSL and UCL)<10 circuits/Other/FL(days)	ADSL to Retail	0.00	0	0 00	0				YES
B 2.3.5 2 1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Facility/FL(days)	ADSL to Retail	0.00	0			-			
B 2.3 5 2 2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Equipment/FL(days)	ADSL to Retail	0 00	0			,			
B23523	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Other/FL(days)	ADSL to Retail	0 00			1			F	
B 2.3.6 1 1	P-1	UNE ISDN/<10 circuits/Facility/FL(days)	ISDN - BRI	0.00		0 00	0				YES
B.2 3 6 1.2	P-1	UNE ISDN/<10 circuits/Equipment/FL(days)	ISDN - BRI	0.00		0 00 1	č	······	+		YES
B23613	P-1	UNE ISDN/<10 circuits/Other/FL(days)	ISDN - BRI	0.00	č	- 000					- +
B23621	P-1	UNE ISDN/>=10 circuits/Facility/FL(days)	ISDN - BRI	<b>└───</b> ──┼	¥		×				<u> </u>
B23622	P-1	UNE ISDN/>=10 circuits/Equipment/FL(days)	ISON - BRI	<b>├</b> ────┼			ł				
B23623	P.1	UNE ISDN/>=10 circuits/Other/EL (days)	ISON - BRI	<b>├</b>						·	
020010		Term inter to monitoring rearing		L	I				l		

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Florida, April 2002

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	Flori	da. April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B23711	P-1	Line Sharing/<10 circuits/Facility/FL(days)	ADSI to Retail	14 08	49	14 00	1	17 233	17 40845	0.0017	Yt S
B23712	P-1	Line Sharing/<10 circuits/Equipment/FL(days)	ADSL to Retail	0 00	0	0.00	0				YES
B23713	P-1	Line Shanng/<10 circuits/Other/FL(days)	ADSL to Retail	0.00		100	1				NO
B23721	P-1	Line Sharing/>=10 circuits/Facility/FL(days)	ADSL to Retail	0.00	0	0.00					<u>YES</u>
B23722	P-1	Line Sharing/>=10 circuits/Equipment/FL(days)	ADSL to Retail	0.00		0.00	U				YES -
823723	P-1	2W Apping Loop Deprov/c10 groute/Eacity/EL (days)	R&B - Dep	8.28	278	200	1	8 345	8 35068	0.7517	
B23812	P-1	2W Analog Loop Design/<10 circuits/Facing/FC[days]	R&B - Disp	0.00	2/3	200		0 345	0 2 9 9 0 0	07517	VEC -
D23012	0.1	2W Abalog Loop Design/<10 circuits/Other/El (days)	R&B - Disp	10.84	19	0.00	0	9.547			
D23013	P.1	2W Analog Loop Design/>=10 circuits/Eacility/EL (days)	R&B - Disp	1.00	1	0.00	0	0,000			VES-
B23822	P.1	2W Apalog Loop Design/>=10 circuits/Fourment/FL(days)	R&B - Disp	0.00		0.00	0	0000			VES
823823	P-1	2W Analog Loop Design/>=10 circuits/Other/FL (days)	R&B - Disp	0.00	0	0.00	0				VES
B23911	P.1	2W Analog Loop Non-Design/<10 circuits/Facility/FL (days)	R&B (POTS) excl SB Or	8 30	273	3 25	4	8.360	4 21044	1 1495	YES-
B23912	P-1	2W Analog Loop Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0 00	0	0 00	0				YES
B23913	P-1	2W Analog Loop Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	10.84	19	0 00	0	9 547			YES
B23921	P-1	2W Analog Loop Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	0.00	0	0 00	0				YES
823922	P-1	2W Analog Loop Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
823923	P-1	2W Analog Loop Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	0 00	0	0 00	0				YES
B 2 3 10 1 1	P-1	2W Analog Loop w/INP Design/<10 circuits/Facility/FL(days)	R&B - Disp	8 28	278	0 00	0	8 345			YES
B 2 3 10 1 2	P-1	2W Analog Loop w/INP Design/<10 circuits/Equipment/FL(days)	R&B - Disp	0 00	0	0 00	Ö				YES
B 2 3 10 1 3	P-1	2W Analog Loop w/INP Design/<10 circuits/Other/FL(days)	R&B - Disp	10 84	19	0 00	0	9 5 4 7			YES
B 2 3 10 2 1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Facility/FL(days)	R&B - Disp	1 00	1			0 000			
8231022	P-1	2W Analog Loop w/INP Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0.00	0						
8231023	P-1	2W Analog Loop w/INP Design/>=10 circuits/Other/FL(days)	R&B - Disp	0 00	0						[
B231111	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	8 30	273	0 00	0	8 360			YES
B231112	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0 0 0	0	0.00	0				YES
B231113	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	10.84	19	0 00	0	9 547			YES
B 2 3 11.2 1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	0 00	0						
B 2 3 11 2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0 00	0						
8231123	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	0.00	0						
B 2 3 12 1 1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Facility/FL(days)	R&B - Disp	8 28	278	0 00	Q	8 345			YES
B 2 3 12 1 2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Equipment/FL(days)	R&B - Disp	0 00	0	0.00	0				YES
B 2 3 12 1 3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Other/FL(days)	R&B - Disp	10.84	19	0.00	0	9 547			YES
B 2 3 12 2 1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Facility/FL(days)	R&B - Disp	1 00	1	0.00	0	0 000			YES
B 2 3 12 2 2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Equipment/FL(days)	R&B - Disp	0 00	0	0.00	0			]	YES
B 2 3 12 2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Other/FL(days)	R&B - Disp	0.00	00	0 0 0	0				YES
B 2 3 13 1 1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	8 30	273	6 00	2	8 360	5 93293	0 3877	YES
B 2 3 13 1 2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0 00	0	0.00	0				YES
B 2 3 13 1 3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Other/FL(days)	R&B (POTS) excl SB Or	10 84	19	0 00	0	9 547			YES
B 2 3 13 2 1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Facility/FL(days)	R&B (POTS) excl SB Or	0.00	0	000	0				YES
B 2 3 13 2 2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Equipment/FL(days)	R&B (POTS) excl SB Or	0 00	0	0 00	0				YES
B 2 3 13.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Other/FL(days)	R&B (POIS) excl SB Or	0.00	0	0 00	0				YES
B.2 3 14.1 1	P-1	Other Design/<10 circuits/Facility/FL(days)	Design	15 00	2	0 00	0	1414			YES .
B.2.3 14 1 2	P-1	Other Design/<10 circuits/Equipment/FL(days)	Design	0.00	0	0.00	0	25.125			YES
B 2 3 14 1.3	P-1	Other Design/<10 circuits/Other/FL(days)	Désign	25 27		0.00	0	25 495			YES
B 2 3 14 2.1	P-1	Other Design/>=10 circuits/Facility/FL(days)	Design	0.00	0						
B 2 3 14 2 2	P-1	Other Design/>=10 circuits/Equipment/FL(days)	Design	0.00	0						
B 2.3.14.2.3	P-1	Other Design/>=10 circuits/Other/FL(days)	Design	8 00	1			0 000			
B.2 3 15.1 1	P-1	Other Non-Design/<10 circuits/Facility/FL(days)	R&B	8 28	278	0.00	0	8 345			YES
B 2 3 15 1 2	P-1	Other Non-Design/<10 circuits/Equipment/FL(days)	RAB	0.00		0.00	<u> </u>				TES
B 2 3.15 1.3	P-1	Other Non-Design/<10 circuits/Other/I+L(days)	KAB	10.84	19	0.00	U	9 54/			152
B.2 3.15 2 1	P-1	Other Non-Design/>=10 circuits/Facility/FL(days)	RaB	100	1			0000			
B 2 3 15 2.2	P-1	Other Non-Design/>=10 circuits/Equipment/FL(days)	Kab	000					· · · ·		
B 2.3 15 2 3	P-1	Uther Non-Design/>=10 circuits/Other/FL(days)		0.00	272	0.00		0.200		·f	
B.2 3 16 1.1	P-1	INP (Standalone)<10 circuits/Facility/FL(days)	RAD (PUIS)	0.00	213	0.00	<u> </u>	0.300			· ·
B 2 3 16 1 2	P-1	INP (Standalone)<10 circuits/Equipment/FL(days)		10.84	10	0.00	0	0.547			; <u>[</u> ]
8231613	P-1	INP (Standalone y < 10 circuits/Utner/FL(days)	PRO (POTS)	0.00			· · · ·	9 347			<u> </u>
B 2 3 16 2 1	F-1	INP (Standakone )>=10 Circuits/FacRity/FL(days)	RED (PUID)			+					
B 2.3 16.2 2	P-1	Inter (Standakone # 10 circuits/Equipment/FL(days)		000		1				·	
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FIOR	ida, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equi
P-1	INP (Standalone)/>=10 circuits/Other/FL(days)	R&B (POTS)	0.00	0	·····	• • • • • • • • • • • • • • • • • • • •	T			· · · · · ·
P-1	LNP (Standalone)/<10 circuits/Facility/FL(days)	R&B (POTS)	8 30	273	0.00	0	8 360			
P-1	LNP (Standalone)/<10 circuits/Equipment/FL(days)	R&B (POTS)	0.00	0	0.00	0	0.000			
P-1	LNP (Standalone)/<10 circuits/Other/FL(days)	R&B (POTS)	10 84	19	0.00	0	9547			
P-1	LNP (Standalone)/>=10 circuits/Facility/FL(days)	R&B (POTS)	0.00	0	0.00	0	1			+
2.1	LNP (Standalone)/>=10 circuits/Equipment/FL(days)	R&B (POTS)	0 00	0	0.00	0				Vrs
P.1	LNP (Standalone)/>=10 circuits/Other/FL(days)	R&B (POTS)	0 00	0	0 00	0				YE
2.1	Digital Loop < DS1/<10 circuits/Facility/FL(days)	Digital Loop < DS1	14 12	51	0 00	0	16 887			+ <u>YI (</u>
21	Digital Loop < DS1/<10 circuits/Equipment/FL(days)	Digital Loop < DS1	0.00	0	0.00	0	1			YE
-1	Digital Loop < DS1/<10 circuits/Other/FL(days)	Digital Loop < DS1	0.00	0	0.00	0				YE?
2.1	Digital Loop < DS1/>=10 circuits/Facility/FL(days)	Digital Loop < DS1	0 00	0						
-1	Digital Loop < DS1/>=10 circuits/Equipment/FL(days)	Digital Loop < DS1	0 00	0						
-1	Digital Loop < DS1/>=10 circuits/Other/FL(days)	Digital Loop < DS1	0 00	0	T					
<u>-1</u>	Digital Loop >= DS1/<10 circuits/Facility/FL(days)	Digital Loop >= DS1	0 00	0	0.00	0				YES
41	Digital Loop >= DS1/<10 circuits/Equipment/FL(days)	Digital Loop >= DS1	0 00	0	0.00	0				YES
<u>-1</u>	Digital Loop >= DS1/<10 circuits/Other/FL(days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
-1	Digital Loop >= DS1/>=10 circuits/Facility/FL(days)	Digital Loop >= DS1	0 00	0	0 00	0				YE
-1	Digital Loop >= DS1/>=10 circuits/Equipment/FL(days)	Digital Loop >= DS1	0 00	0	0.00	0				YE '
-1	Digital Loop >= DS1/>=10 circuits/Other/FL(days)	Digital Loop >= DS1	0 00	0	0 00	0				YES
6 Jeo	pardies - Mechanized									
<u>2-2</u>	Switch Ports/FL(%)	R&B (POTS)	0 70%	814,904			1.1			· · · · ·
2-2	Local Interoffice Transport/FL(%)	DS1/DS3 - Interoffice	41 24%	2,483			·			
<b>&gt;</b> .2	Loop + Port Combinations/FL(%)	R&B	071%	818,682	0 23%	24,253	and the second	0 00055	8 8 1 8 8	YES
-2	Combo Other/FL(%)	R&B&D - Disp	7 18%	90,400	100 00%	1		0 25824	-3 5942	NC
-2	xDSL (ADSL, HDSL and UCL)/FL(%)	ADSL to Retail	14 61%	13,719						
-2	UNE ISDN/FL(%)	ISDN - BRI	7 24%	815	44 53%	128		0 02464	-15 1361	NC
-2	Line Sharing/FL(%)	ADSI. to Retail	14 61%	13,719	0.00%	4		0 17662	0 8271	YE
-2	2W Analog Loop Design/FL(%)	R&B - Disp	071%	818,682	15 67%	217		0 00570	-26 2641	NC
-2	2W Analog Loop Non-Design/FL(%)	R&B (POTS) excl SB Or	1 32%	431,678	7 29%	1,235		0 00326	-18 3098	NC
-2	2W Analog Loop w/INP Design/FL(%)	R&B - Disp	0 71%	818,682						
-2	2W Analog Loop w/INP Non-Design/F1(%)	R&B (POTS) excl SB Or	1 32%	431,678						
-2	2W Analog Loop w/LNP Design/FL(%)	R&B - Disp	071%	818,682	7 53%	425		0 00407	-16 7564	NO
-2	2W Analog Loop w/LNP Non-Design/FL(%)	R&B (POTS) excl SB Or	1 32%	431 678	6 16%	1,121	100	0 00342	-14 1342	NO
2	Other Design/FL(%)	Design	17 79%	3,991						
-2	Other Non-Design/FL(%)		0 71%	818,682			4. ⁶ 2.9			
-2	INP (Standalone)/FL(%)	R&B (POTS)	0 70%	814,904	0.00%	1		0 08346	0 0840	YE
	LNP (Standalone)/FL(%)	R&B (POTS)	0 70%	814,904	0 00%	3,477	a and a second second	0 00142	4 9454	YES
2	Digital Loop < DS1/FL(%)	Digital Loop < DS1	14 48%	15,533	44 53%	128		0 03123	-9 6227	NO
-4	Digital Loop >- DS I/FL(%)	Digital Loop >= DS1	8 89%	1,305	6796%	181		0 02257	-26 1680	NO
6 100	pardies - Non-Mechanized									
<u></u>	Switch PORS/PL(%)	Diagnostic			0.00%				<i>4</i> .	Diagno
<u></u>	Loop + Pod Combinations/F1 (%)	Diagnosuc	(a) *		0.00%	19				Diagno
<u></u> 2	Combo Other/El (%)	Diagnostic	1.2		145%	1,237				Diagno
- <u>-</u>		Diagnostic			53 66%	82			an Sec.	Diagno
2.2		Diagnostic	and the second second		6 94%	288			1. S.	Diagno
2 2	Line Shanna/El /%)	Diagnostic			1923%	<u> </u>			1. S.	Diagno
D 2	2016 Sitelating ( 1/4)	Diagnostic			0 00%	300			a care a	Diagnu
P.2	2W Analog Loop Non-Design E(%)	Diagnostic			13 89%	30				Diagno
2.2	2W Analog Loop w/NP Design/E( %)	Diagnostic			0 49%	202		and the second		Diagne
2.2	2W Analog Loop w/INP Non-Design/EL (%)	Diagnostic			0.00%					Diagno
P.2	2W Analog Loop w/LNP Design/FL (%)	Diagnostic		1	25 00%	4			te de la composition	Diagno
2.2	2W Analog Loop w/LNP Non-Design/FL (%)	Dispositio	20		22 22%			3. S. B. B.	1	Diagno
2.2	Other Design/FI (%)	Diagnostic			311%		· · · · · · · · · · · · · · · · · · ·	G	96 J	Diagno
<u></u>	Other Non-Design/FL (%)	Diagnostic	1. A.		0.00%	1			4	Diagno
P.2	(INP (Standaione)/FI (%)	Diagnostic		an a' sain.	1/5%	5/			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Diagno
P.2	INP (Standalone)/FL(%)	Diagnostic	يدجهوا والجرار		0.00%		de la serve	The second second	11 A 44	ineduo.
<u></u>		Diagnostic		×.	0.00%	414		35		144900
	(D)()(d) L(O) > D3 (/FL(%)	L/iadnoslic	and the second se		8.44%	320		and the second	And the second se	DOM: NO

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	Flor	ida, Apríl 2002	Benchmark / Analog	BST Méasure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
B 2 6 19	P-2	Digital Loop >= DS1/FL(%)	Diagnostic			44 06%	202				Diagnoste
	Avera	no Joanneth Notice Interval Maghanized									
8 2 8 1	D 2	South Date El (bouro)	>= 48 brs								
D201	P-2	Switch Pons/FL(nours)									
D202 D283	0.2	Local Interomice Transport El (hours)	>=48 brs			122.15	41				
B284	P.2	Combo Other/El (bours)	>= 48 brs		ayay in the	121 33					
B285	P-2	VDSL (ADSL_HDSL and LICL/EL/hours)	>= 48 brs		- 4.	121 33				19	YES
B286	P-2	LINE ISON/EL (hours)	>= 48 hrs		and the second	302.39	57				VEN
8287	P-2	Line Sharing/El (bours)	>= 48 brs					1.1		12	163
8288	P-2	2W Anaion Loon Design/FL (hours)	>= 48 brs			197.39	32				VEC
8289	P-2	2W Analog Loop Non-Design/FL(hours)	>≃ 48 hrs			126 29	76			2	VES -
B 2 8 10	P.2	2W Analog Loop w/INP Design/FL (hours)	>= 48 hrs	- Personal I	1						
82811	P-2	2W Analog Loop w/INP Non-Design/FL(hours)	>= 48 hrs							Sec. Sec.	!
B 2 8.12	P-2	2W Anatog Loop w/LNP Design/FL(hours)	>= 48 hrs			154 66	32				, .
B 2 8 13	P-2	2W Analog Loop w/LNP Non-Design/FL(hours)	>= 48 hrs			136 36	69			\$	YL.
B 2 8 14	P-2	Other Design/FL(hours)	>= 48 hrs						S. A. A. A.	1. S. S. S.	
B 2 8 15	P-2	Other Non-Design/FL(hours)	>= 48 hrs							3. S. S. S.	
B.2 8 16	P-2	INP (Standalone)/FL(hours)	>= 48 hrs								
B.2.8.17	P-2	LNP (Standalone)/FL(hours)	>= 48 hrs		rian a statistica de la companya de					e (	
B 2 8.18	P-2	Digital Loop < DS1/FL(hours)	>≈ 48 hrs			302 39	57		1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 × 1.1 ×		YES
B 2 8 19	P-2	Digital Loop >= DS1/FL(hours)	>= 48 hrs		12	226 78	122		المي المي المي المي المي المي المي المي		YES
B291	P-2	Switch Ports/FL(hours)	Diagnostic					1			Diagnostic.
B.2.9 2	P-2	Local Interoffice Transport/FL(hours)	Diagnostic					and the second		*	Diagnosts
8293	P-2	Loop + Port Combinations/FL(hours)	Diagnostic			88 45	17				Diagnostic
B294	P-2	Combo Other/FL(hours)	Diagnostic			342 29	42				Diagnostic
B295	P-2	xDSL (ADSL, HDSL and UCL)/FL(hours)	Diagnostic			153 53	18				Diagnostic
B 2.9 6	P-2	UNE ISDN/FL(hours)	Diagnostic			170 02	8			1	Diagnustic
B297	P-2	Line Sharing/FL(hours)	Diagnostic	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		[		3.25			Diagnostic
B298	P-2	2W Analog Loop Design/FL(hours)	Diagnostic			114 38	5				Diagnostic
B299	P-2	2W Analog Loop Non-Design/FL(hours)	Diagnostic			131 01	17			1.1	Diagnostic
B.2.9 10	P-2	2W Analog Loop w/INP Design/FL(hours)	Diagnostic					· · · · · · · · · · · · · · · · · · ·	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		Diagnosti
B 2.9 11	P-2	2W Analog Loop w/INP Non-Design/FL(hours)	Diagnostic			146 33		8 - C C			Diagnostic
B 2 9 12	P-2	2W Analog Loop w/LNP Design/FL(hours)	Diagnostic			109 05	2				Diagno-tic
B 2 9 13	P-2	2W Analog Loop w/LNP Non-Design/HL(hours)	Diagnostic			131 28	2				Diagnostic
B 2 9 14	P-2	Other Design/FL(hours)	Diagnostic							1.15	Diagnostic
B2910	P-2	Uther Non-Design/FL(hours)	Diagnostic								Dagnostic
B.2 9.10	10.2	INP (Standalone)/FL(nours)	Diagnostic	19 m 19					e		Diagnoutic
B.2.9 17	P-2	Distal and CDS1/El (hours)	Diagnostic			146.20	23		23- 1105		Diagnostic
B2910	P.2	Digital Loop < DS I/E (hours)	Diagnostic	Sec. 1		212 47					Diagnostic
0.2 0 /0	<u></u>										
	<u>% Jeo</u>	pardy Notice >= 48 nours - Mechanized				r					
B 2.10 1	P-2	Switch Ports/FL(%)	95% >= 48 hrs	1 C 1				1. S. A			
B.2 10 2	P-2	Local meromos hanspolyrL(%)	95% >= 48 hrs	1		95 37%	41		18 C 2		NO
B2103	P-2	Comba Other/El (9/)	95% >= 48 brs			100.00%	1			A	VEC -
D 2.104	<u><u><u></u></u></u>	VDS1 (ADS1_NDS1_and LIC1)/EL(%)	95% >= 48 hrs			100 00 %				an a starter	153
D2105	D-2		95% >= 48 brs			96 49%	57		S. 198		VES
82100	P.2	line Sharpo/El (%)	95% >= 48 hrs	Section Sec.	7 . etc	30 43 /0			200 C	3.47.73	
B 2.107	0.2	2W/ Analog Loop Design/EL/%)	95% >= 48 brs			100.00%	32				র্ম ১
B2100	p.2	2W Analog Loop Non-Design/FL(%)				94 74%	76	5.7			NO
821010	P.2	2W Analog Loop w/INP Design/FL(%)	95% >= 48 hrs	1. 4 C. 1. 1				1.0	Sec. 1		
B 2 10 11	P-2	2W Analog Loop w/INP Non-Design/FL(%)	95% >= 48 hrs	1. A.	- 20			TANK NO.	1. The	5.01 6.8	
B 2 10 12	P-2	2W Analog Loop w/LNP Design/FL(%)	95% >= 48 hrs		<u> </u>	96 88%	32			4 1 - C - S	YES
B 2 10 13	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	95% >= 48 hrs			95 65%	69				YES
B.2 10 14	P-2	Other Design/FL(%)	95% >= 48 hrs	1. 18 6 1	See K. Louis					S. A. Sale	
B 2 10 15	P-2	Other Non-Design/FL(%)	95% >= 48 hrs		1 - A - A - A - A - A - A - A - A - A -				2 m -		
B 2 10 16	P-2	INP (Standalone)/FL(%)	95% >≄ 48 hrs					E Strand			

#### BellSouth Monthly State Summary Florida, April 2002

	Flori	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		· •	Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B.2.10.17	P-2	LNP (Standalone)/FL(%)	95% >= 48 hrs								
B.2 10.18	P-2	Digital Loop < DS1/FL(%)	95% >= 48 hrs			96.49%	57	_			YES
B.2.10.19	P-2	Digital Loop >= DS1/FL(%)	95% >= 48 hrs			100 00%	122				YES
	% Jeo	pardy Notice >= 48 hours - Non-Mechanized									
8.2.11.1	P-2	Switch Ports/FL(%)	Diagnostic								Diagnostic
B.2.11.2	P-2	Local Interoffice Transport/FL(%)	Diagnostic								Diagnosti
B.2.11.3	P-2	Loop + Port Combinations/FL(%)	Diagnostic			76 47%	17				Diagnostic
B.2.11.4	P-2	Combo Other/FL(%)	Diagnostic			100.00%	42				Diagnostic
B.2.11.5	P-2	xDSL (ADSL, HDSL and UCL)/FL(%)	Diagnostic			83.33%	18				Diagnosti
<b>B.2.11.6</b>	P-2	UNE ISDN/FL(%)	Diagnostic			100.00%	8				Diagnosti
B.2.11.7	P-2	Line Sharing/FL(%)	Diagnostic								Diagnosti
B.2.11.8	P-2	2W Analog Loop Design/FL(%)	Diagnostic			100.00%	5	*'			Diagnosti
8.2.11.9	P-2	2W Analog Loop Non-Design/FL(%)	Diagnostic			76 47%	17	-			Diagnostic.
<b>B</b> .2.11.10	P-2	2W Analog Loop w/INP Design/FL(%)	Diagnostic								Diagnostic
<b>B.2.11.11</b>	P-2	2W Analog Loop w/INP Non-Design/FL(%)	Diagnostic			100 00%	1				Diagnostic
8.2.11.12	P-2	2W Analog Loop w/LNP Design/FL(%)	Diagnostic			100.00%	2	and the second			Diagnostic
<b>B.2.11.13</b>	P-2	2W Analog Loop w/LNP Non-Design/FL(%)	Diagnostic			100.00%	2				Diagnostic
B.2.11.14	P-2	Other Design/FL(%)	Diagnostic								Diagnostic
B.2.11.15	P-2	Other Non-Design/FL(%)	Diagnostic								Diagnostic
B.2.11.16	P-2	INP (Standalone)/FL(%)	Diagnostic					- C			Diagnostic
8.2.11.17	P-2	LNP (Standalone)/FL(%)	Diagnostic	1							Diagnostic
B.2.11.16	P-2	Digital Loop < DS1/FL(%)	Diagnostic			86 96%	23				Diagnostic
B.2.11.19	P-2	Digital Loop >= US1/rL(%)	Diagnosiic			100.00%	54		1	<u> </u>	Diagnostic
	Coord	inated Customers Conversions									
B.2.12.1	P.7	Loops with INP/FL(%)	>= 95% win 15 min								
B.2.12.2	P-7	Loops with LNP/FL(%)	>= 95% win 15 min			99 73%	6,274				YES
	N. Hot	Cute > 15 minutes Early									
0 2 4 2 4	0 74	Time Crecife Cl 1/Cl /V/	<= 5%			1.09%	920				VES
0.4.10.1	0.74	Time Conside SI 2/51 /9()	C# 5%			0.00%	21				VI S
D.4.13.2	0.74	Man Timo Specific SL 1/E( /%)	<s 5%<="" td=""><td></td><td></td><td>0 33%</td><td>303</td><td></td><td></td><td></td><td>VES</td></s>			0 33%	303				VES
82134	P.7A	Non-Time Specific SI 2/FL(%)	<= 5%			0.00%	392	-			YES
	Hot Cu	rt Timoliness				0.0.000					
8.2.14.1	P-7A	Time-Specific SL1/FL(%)	>≈ 95% win 15 min			98 59%	920				YES
8.2.14.2	P-7A	Time-Specific SL2/FL(%)	>= 95% w in 15 min			95 24%	21	-			YES
8.2.14.3	P-7A	Non-Time Specific SL1/FL(%)	>= 95% win 15 min			9967%	303	-			YES
B.2.14.4	P-/A	Non-time Specific SL2/FL(%)	>= 93% win 15 min			100.00%	745				11.5
	% Hot	Cuts > 15 minutes Late									
B.2.15.1	P-7A	Time-Specific SL1/FL(%)	<= 5%			0.33%	920				YES
8.2.15.2	P-7A	Time-Specific SL2/FL(%)	<= 5%			4.76%	21				YŁ.S
B.2.15.3	P-7A	Non-Time Specific SL1/FL(%)	<= 5%			0.00%	303	14			YES
<b>B.2.15.4</b>	P-7A	Non-Time Specific SL2/FL(%)	<= 5%			0.00%	392				YES
	A	The Recovery Time - CCC									
0 1 46 4	D 70	Lange with MD/EI (minutes)	Diagonstic			T		-			Diagnostic
82182	P.78	Looos with LNP/FL(minutes)	Diagnostic			308.75	34				Diagnostic
0											
	% Pro	visioning Troubles within 7 Days - Hot Cuts									100
<b>B.2.17.1.1</b>	P-7C	UNE Loop Design/Dispatch/FL(%)	<= 5%			1.67%	957				YES
<b>B.2.17.1.2</b>	P-7C	UNE Loop Design/Non-Dispatch/FL(%)	<= 5%								
8.2.17.2.1	P.7C	UNE Loop Non-Design/Dispatch/FL(%)	<= 5% <= 5%			144%	3,130				YES YES
B.2.17.2.2	P-70	UNE LOOP NON-Design/Non-Dispatch/FL(%)	·····			V 31%e	2,303				11.0
	% Mis	sed installation Appointments									
B.2.18.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3.26%	85,789						
B.2.18.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.15%	729,649						
B.2.18.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	3.88%	361						
8.2.18.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	20						
8.2.18.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/FL(%)	D\$1/D\$3	0.96%	2,497	0.00%	20		0 02190	0 4 3 8 8	YES_

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	Flori	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
00.000.00	10.0	Level Interation Transport/s40 are to Mars Dissolativ/EL/8/ )	061/063	·····		1					
B210212 B218221	P-3	Local Interoffice Transport/2=10 crc.uts/Despatch/FL(%)	051/053			1					
B218222	P.3	Local Interoffice Transport/>=10 circuits/Dispatch/FE(%)	DS1/DS3								
B218311	P-3	Looo + Port Combinations/<10 circuits/Dispatch/EL(%)	R&B	3 26%	86.612	3 63%	1 379		0.00482	-0.7603	VES
B218312	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(%)	R&B	0 15%	732,311	0 20%	24.127		0 00026	-1 7321	NO
8218313	P.3	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(%)	R&B	0.00%	384,314	0.00%	12.061		0 00000		YES
B218314	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/FL(%)	R&B	0 33%	347,997	0 40%	12,066		0 00053	-1 3814	YES
B 2 18 3 2 1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL(%)	R&B	3 92%	434	0.00%	9		0 06533	0 5995	YES
B 2 18 3 2 2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(%)	R&B	0 43%	230	0.00%	2		0 04673	0 0931	YES
B 2 18 3 2 3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(%)	R&B	0 00%	69				,		
B 2 18 3 2 4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(%)	R&B	0 62%	161	0 00%	2		0 05590	0 1111	YES
B 2 18 4 1 1	P-3	Combo Other/<10 circuits/Dispatch/FL(%)	R&B&D - Disp	3 24%	89,876	2 30%	87		0 01900	0 4966	YES
B 2 18 4 1 4	P-3	Combo Other/<10 circuits/Dispatch In/FL(%)	R&B&D - Disp	3 24%	89,876						
B 2 18 4 2 1	P-3	Combo Other/>=10 circuits/Dispatch/FL(%)	R&B&D - Disp	3 70%	460						
B 2 18 4 2.4	P-3	Combo Other/>=10 circuits/Dispatch In/FL(%)	R&B&D - Disp	3 70%	460						
B 2 18 5 1 1	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(%)	ADSL to Retail	3 27%	9,001	1 65%	303		0 01038	1 5567	YES
B 2 18 5.1 2	P-3	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0 02%	4,989						
B 2 18 5 2 1	P-3	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	14 29%	7			1.15			
B 2 18.5 2 2	P-3	xDSL (ADSL, HDSL and UCL)>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail								
8218611	P-3	UNE ISDN/<10 circuits/Dispatch/FL(%)	ISDN - BRI	3 51%	370	3 41%	205		0 01603	0 06 17	YES
B 2 18 6 1 2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL(%)	ISDN - BRI	0.22%	457			- 19 S			
8218621	P-3	UNE ISDN/>=10 circuits/Dispatch/FL(%)	ISDN - BRI								
B 2 18 6 2 2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL(%)	ISDN - BRI			I	· · · · · · · · · · · · · · · · · · ·	- 22-			
B 2 18 7 1 1	P-3	Line Shanng/<10 circuits/Dispatch/FL(%)	ADSL to Retail	327%	9,001	2 17%	92	19. State -	0 01863	0 5865	YES
B 2 18 7 1 2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0.02%	4,989	0 00%	216		0 00098	0 2037	YES
B.2.18 7.2 1	P-3	Line Sharing/>=10 circuits/Dispatch/FL(%)	ADSL to Retail	14 29%	7	0.00%	1		0 37409	0 3819	YES
B218722	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL(%)	ADSL to Retail	0.000					-		
B 2 18 8 1 1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	326%	86,612	198%	253		001118	1 14/6	YES
B 2 18 8 1 2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(%)	K&B - Disp	326%	86,612	0.000	·····			0.0000	
B.2 18 8.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL(%)		3 92%	434	0.00%	/		00/391	0.5299	YES
B 2 18 8.2 2	P-3	2W Analog Loop Design/>=10 circuits/Non-L/ispatch/FL(%)		3 92%	4 J4	- 2 2 2 2 4	1 424		0.00475	1.0012	
B218911	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB O	0.33%	346 181	2 32%	1,424		0.00475	0.2208	- TES
D210914	<b>P-3</b>	2W Analog Loop Non-Design/>10 circuits/Dispatch #FE(76)	REB (POTS) avel SB Or	3.88%	361	0.00%	70		0.02521	1.5380	VES
D210921	0.2	2W Analog Loop Non-Design/>=10 circuits/Dispatch/rt///a/	R&B (POTS) and SD O	0.00%	15	000/0			0.02.521	13300	
82181011	<b>D</b> .3	22W Analog Loop w/INP Design/2=10 circuits/Dispatch/ki/ L(1/2)	R&B - Diso	3 26%	86.612	0.00%	1		0 17757	0.1836	YES
82181012	61	2W Analog Loop will Design 10 dicular Dispatch (1)	R&B - Disp	3 26%	86 612		<u>.</u>	States of		0.000	
B2181021	6.3	2W Analog Loop wiNP Design +10 circuits/Dispatch/E( (%)	R&B - Disp	3 92%	434			n a Maria ana ang sa			
B2181022	P.3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3 92%	434						
B 2 18 11 1 1	P.3	2W Analog Loop w/NP Non-Design/<10 circuits/Dispatch/EI (%)	R&B (POTS) excl SB Or	3 26%	85,789	0.00%	3	19 A.	0 10257	0.3181	YES
B2181114	P.3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 33%	346,181	0.00%	1		0 05704	0 0572	YES
B2181121	P.3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3 88%	361						
B2181124	P-3	2W Analog Loop w/INP Non-Design/>≃10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	15			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			
B 2.18 12.1 1	P-12	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	3 26%	86,612	0.00%	414	100 A	0 00875	3 7259	YES
B 2 18 12 1 2	P-12	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3 26%	86,612						
B.2 18 12.2.1	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	3 92%	434	0.00%	6	74	0 07975	0 4912	YES
8 2 18 12.2 2	P-12	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	3 92%	434						
B 2 18 13.1 1	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3 26%	85,789	0 39%	769		0 00644	4 4638	YES
B 2 18 13 1 4	P-12	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 33%	346,181	0 28%	357		0 00302	0 1533	YES
B 2 18 13 2 1	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	3 88%	361	0.00%	48	State State	0 02966	1 3074	YES
B 2 18 13 2 4	P-12	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0 00%	15	0.00%	18	18 18 AV	0 00000		YES
B 2 18 14 1 1	P-3	Other Design/<10 circuits/Dispatch/FL(%)	Design	2 79%	3,264	0 00%	1		0 16465	0 1693	YES
B 2 18 14 1 2	P-3	Other Design/<10 circuits/Non-Dispatch/FL(%)	Design	0 55%	723			10 C 10 C			
B.2 18 14 2 1	P-3	Other Design/>=10 circuits/Dispatch/FL(%)	Design	0.00%	26				T		
B.2 18 14 2 2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL(%)	Design	0.00%	11			1997 - 21 C H			
B 2 18 15 1 1	P-3	Other Non-Design/<10 circuits/Dispatch/FL(%)	R&B	3 26%	86,612	1 92%	52		0 02463	0 5425	YES
B 2 18 15 1 2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL(%)	R&B	0 15%	732,311	0 00%	1		0 03927	0 0393	YES
B 2 18 15 2 1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL(%)	R&B	3 92%	434			· Spilling			
B 2 18 15 2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL(%)	R&B	0 43%	230			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		· · · ·	
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Elorida, April 2002

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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
0.7 10 16 1 1	D 3 INID /Standalogo//c10 arcs ut /Depath /C1 (9/)		<b></b>		·	····				
B2181612	P-3 INP (Standalone)/<10 circuits/Dispatch/FL(%)	RAB (POTS)	3 26%	85 /89	0.000	ļ				↓ <b>↓</b>
B 2 18 16 2 1	P-3 INP (Standalone)/>=10 crcruts/Dispatch/EI (%)	RAB (POTS)	3 98%	261	0.00%	+ <u>_</u>		0.03932	0 0 394	- YFS
B 2 18 16 2 2	P-3 INP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	BAB (POTS)	0.00%	20	+	ł				<u>↓</u> [
B 2 18 17 1 1	P-12 LNP (Standalone)/<10 circuits/Dispatch/FL(%)	R&B (POTS)	3 26%	85 789	0.00%	5	Station.	0.07046	0.4106	t
B 2 18 17 1 2	P-12 LNP (Standalone)/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.15%	729 649	0.03%	3 873		0.00063	2 0 2 70	
B 2 18.17 2 1	P-12 LNP (Standalone)/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	3 88%	361		3,073		0 00005	20370	<u>"-</u>
B 2 18 17 2 2	P-12 LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0.00%	20	0.00%	12		0.00000		VEL
B 2 18 18 1 1	P-3 Digital Loop < DS1/<10 circuits/Dispatch/FL(%)	Digital Loop < DS1	3 31%	9 899	2 27%	485	and the second second	0.00832	1.2554	VES
B 2 18 18 1 2	P-3 Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	0 07%	5 936	1					
B 2 18 18 2 1	P-3 Digital Loop < DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop < DS1	14 29%	7			100			··
B.2 18 18 2 2	P-3 Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop < DS1	0.00%	3	1					I
B 2 18 19 1 1	P-3 Digital Loop >= DS1/<10 circuits/Dispatch/FL(%)	Digital Loop >≃ DS1	0 55%	363	3 12%	385		0 00542	-4 7382	NO
B 2 18 19 1 2	P-3 Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0 11%	886						
B 2 18.19 2 1	P-3 Digital Loop >= DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0 00%	9	0.00%	1		0 00000		YES
B 2 18.19 2 2	P-3 [Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	0.00%	68						
	% Provisioning Troubles within 30 Days									
B 2 19 1 1 1	P-9 Switch Ports/<10 circuits/Dispatch/FL(%)	R&B (POTS)	9 92%	97.096	<u> </u>	F				
B 2 19 1 1 2	P-9 Switch Ports/<10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	3 76%	681,985						
8219.121	P-9 Switch Ports/>=10 circuits/Dispatch/FL(%)	R&B (POTS)	18 64%	354						
B.2.19 1 2.2	P-9 Switch Ports/>=10 circuits/Non-Dispatch/FL(%)	R&B (POTS)	0 00%	12						
B 2 19 2 1 1	P-9 Local Interoffice Transport/<10 circuits/Dispatch/FL(%)	DS1/DS3	6 45%	2,650	6 90%	29	2	0 04587	-0 0967	YES
8219212	P-9 Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(%)	DS1/DS3	0.00%	2	1					
B 2 19 2 2 1	P-9 Local Interoffice Transport/>=10 circuits/Dispatch/FL(%)	DS1/DS3								
8219222	P-9 Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(%)	DS1/DS3			1		1.25			
B.2 19.3 1.1	P-9 Loop + Port Combinations/<10 circuits/Dispatch/FL(%)	R&B	9 92%	97,785	9 78%	1,002		0 00949	0 1489	YES
B.2.19 3 1.2	P-9 Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(%)	R&B	3 77%	684,335	3 65%	20,254	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0 00136	0 8687	YES
B.2 19 3 1 3	P-9 Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(%)	R&B	3 96%	387,840	3 46%	11 002		0 00188	2 6225	YES
B 2.19.3 1 4	P-9 Loop + Port Combinations/<10 circuits/Dispatch In/FL(%)	R&B	3 52%	296,495	3 87%	9,252		0 00194	-1 8117	NO
B 2 19 3.2 1	P-9 [Loop + Port Combinations/>=10 circuits/Dispatch/FL(%)	R&B	19.43%	453	37 50%	8	-0 - K	0 14111	1 2809	YES
B 2 19 3 2 2	P-9 Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(%)	R&B	6 15	210	0 00%	1		0 24156	0 2563	YES
B 2 19 3.2.3	P-9 Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(%)	R&B	8 51%	47	0.00%	1		0 28199	0 3018	YES
8219324	P-9 Loop + Port Combinations/>=10 circuits/Dispatch In/FL(%)	R&B	5 52%	163			1 - C - S			
8219411	P-9 [Combo Other/<10 circuits/Dispatch/FL(%)	R&B&D - Disp	9 79%	100,961	14 14%	99	Contra States	0 02989	-1 4550	YES
B 2 19.4 1.4	P-9 [Combo Other/<10 circuits/Dispatch In/FL(%)	R&B&D - Disp	9 79%	100,961			1. A. S.			
0.2 19421	P-9 [Combo Other/>=10 circuits/Dispatch/FL(%)	RaBaD - Disp	19 09%	461			2. A.			
8219424	P-9 [Compo Other/>=10 Circuits/Dispatch In/FL(%)	R&B&D - Disp	19 09%	461			6			
0219311	P-9 [XDSL (ADSL, HDSL and UCL)×10 circuits/Dispatch/FL(%)	ADSL to Retail	384%	8,989	111%	283		0 01160	-3 3935	<u>NO</u>
02.19312	P.0 vDSL (ADSL, HDSL and UCL) >=10 circuits/NOI-Dispatch/FL(%)	ADSL to Retail	20/%	5,498			X			
0.2.19 3.2.1	P-9 KDSL (ADSL ADSL and UCL)>=10 dicuits/Dispatch/FL(76)	ADSL to Retail	0.00%						ł	
8219811	P-9 LINE ISDN/<10 circuite/Dispatch/E( %)		5 71%	205	0.00%	252		0.04070		
B210612	P-9 UNE ISDN/<10 circuite/Non-Dispatch/EI (%)		2019	360	9.09%	253	a she ha	001879	-1 /9/5	NO
B219621	P-9 UNE ISDN/>=10 circuits/Dispatch/EI (%)	ISON - BRI					1.1			I
B2 19 6 2 2	P-9 UNE ISDN/>=10 circuits/Non-Dispatch/Ft /%)	ISDN - BRI	0.00%	···· 1			1. A. A. S			
B2 19 7 1 1	P-9 Une Sharpo/<10 circuits/Dispatch/EL(%)	ADSE to Retail	384%	8 080	27.27%	55	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0.03608	0.0100	
B2.19712	P-9 Line Sharpo/<10 circuits/Non-Dispatch/FI (%)	ADSL to Retail	207%	5 408	10.80%	213	and the second sec	0.00005	8 75 77	NO
B219721	P-9 II ine Sharno/2=10 grouts/Dispatch/EI (%)	ADSL to Retail	0.00%	17	10 00 %	215		0 00995	-0 /0//	
B219722	P-9 Line Sharing/>=10 crcuits/Non-Dispatch/FI (%)	ADSL to Retail	0.00%	1						
B219811	P-9 2W Analog Loop Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	992%	97 785	11 49%	409	-	0.01481	10596	VES
B 2 19 8.1 2	P-9 2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	9.92%	97 785			er a.			
B 2 19 8 2 1	P-9 2W Analog Loop Design/>=10 circuits/Dispatch/FL(%)	R&B - Disn	19 43%	453	25.00%	4	S. 10. 56 St.	0 19860	-0.2805	YES
B 2.19.8 2 2	P-9 2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	19 43%	453		( )				
B.2 19 9 1 1	P-9 2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	9.92%	97 096	8 18%	1.027		0.00938	1.8596	YES
B 2 19 9 1 4	P-9 2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	3 51%	294,923	2 17%	46	Service Services	0.0.714	0 4930	TES -
B 2 19 9 2 1	P-9 2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	18 64%	354	20 00%	20		0 08951	-0 1515	YES
B 2 19 9 2 4	P-9 2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POTS) excl SB Or	0.00%	11	33 33%	3	Sec. Ash	0 00000		NO
B 2 19 10 1 1	P-9 2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	9 92%	97 785			0.000			
B 2 19 10 1 2	P-9 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	9 92%	97,785						
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	Florid	ia, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
				1			· · • • • • • • •			<u> </u>	<b></b>
B 2 19 10 2 1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	19 43%	453						
B 2 19 10 2 2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(%)	R&B - Disp	19 43%	453						
B 2 19 11 1 1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	9 92%	97.096						
B 2 19 11 1 4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/FL(%)		351%	294,923			- 化教礼			
B 2 19 11 2 1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(%)	RAB (POTS) excl SB Or	18 64%	354						
B 2 19 11 2 4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/FL(%)	R&B (POIS) excise or	0.00%	11			14 S.			
B 2 19 12 1 1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(%)	R&B - Disp	9 92%	97,785	821%	280		0.01789	0 9544	YES
B 2 19 12 1 2	<u>p.g</u>	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(%)	R&B - Disp	9 92%	97,785	0.000			0.00007		
B 2 19 12 2 1	P.9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(%)	R&B - Disp	19 43%	453	0.00%	2		0.28037	0.6929	YES
B 2 19 12 2.2	<u>P-9</u>	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(%)	K&B - Disp	19 43%	453						
B 2 19 13.1 1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(%)	R&B (POTS) excl SB Or	9 92%	97,096	5 35%	841	. S. S. 83	001035	4 4 16 1	YES
B 2 19 13 1 4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/FL(%)	RAB (PUTS) excl SB Or	3 51%	294,923	442%	814		0.00646	-1 4092	YES
82191321	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(%)		18 64%	354	24 39%	41	-	0.06425	-0 8944	YES
B 2 19 13.2 4	<u>P-9</u>	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch in/FL(%)	RaB (POTS) excl SB Or	0.00%	11	/ 69%	26		0 00000		NO
B 2 19 14 1 1	P-9	Other Design/<10 circuits/Dispatch/FL(%)	Design	582%	3,176	0.00%			0.23425	0 2487	TES
B 2 19 14 1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL(%)	Design	3 39%	191				·		
B 2 19 14 2 1	P-9	10ther Design/>=10 circuits/Dispatch/FL(%)	Design	0.00%	°			14. 1			
82191422	P-9	Uther Design/>=10 circuits/Non-Dispatch/FL(%)	Design	0.029/	07 795	45 709/	20		0.04951	1 2007	VTC
82191511	P-9	Other Non-Design/<10 circuits/Dispatch/FL(%)		9 92%	91,105	13 / 970			0 04051	-12097	TES
B 2 19 15.1 2	P-9	Uther Non-Design/<10 circuits/Non-Dispatch/FL(%)		10 429/	452						
8.2 19 15.2 1	P-9	Uther Non-Design/>=10 circuits/Dispatch/FL(%)		6 10%	455					··	
B.2.19.15 2.2	P-9	Uther Non-Design/>= 10 circuits/Non-Dispatch/FL(%)		0 0 29/	07.006	0.00%	1		0.20907	0.2210	VEC
B.2 19.16 1 1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL(7e)		3 769/	691.090				0 2 90 97	0 33 19	
82191612	P-9	TINP (Standalone)< 10 circuits/Non-Dispatch/FL(%)		19 64%	364						
B 2 19 16 2 1	P-9	INP (Standakine)/>= 10 circuits/Dispatci//=(%)		0.00%	12			2 m			
B 2 19.16 2 2	P-9	INP (Standalone)/<10 erroute/Denote/E( ///	R&B (POTS)	9.92%	97.096	0.00%	3		0 17261	0.5749	VES
B.2 19 17.1 1	P-8	LINP (Standalone)/c10 circuits/Dispatch/i L(%)	BAB (POTS)	3 76%	681 985	0.00%	3 325		0.00331	11 3716	VES
B 2 19.17.1 2	P-9	LNP (Standalone) >=10 orgute Dispatch (51 (%))	RAB (POTS)	18 64%	354		0,020				
B.2 19 17 2 1	0.0	LNP (Standalone)/>=10 circuits/Dispatch/EL(%)	BAB (POTS)	0.00%	12	0.00%	4	Sec. 2.	0.00000		YES
D2 19 17 22 D2 10 19 1 1	0.0	Dontal Loop < DS1/c10 circuits/Dispatch/EL(%)	Digital Loop < DS1	4 01%	9 951	8 24%	510		0.00891	-4 7441	NO
D 2 10 19 1 2	0.0	Digital Loop < DS1/<10 circuits/Non-Disnatch/FI (%)	Digital Loop < DS1	2 19%	6 398						
D.2 19 10 1.2	0.0	Digital Loop < DS1/>=10 circuits/Dispatch/EI (%)	Digital Loop < DS1	0.00%	17						
82191821	P-0	Digital Loop < DS1/>=10 circuits/Non-Disnatch/FI (%)	Digital Loop < DS1	0.00%	2						
B 2 10 10 1 1	12.0	Digital Loop >= DS1/<10 circuits/Dispatch/EL(%)	Digital Loop >= DS1	5 22%	460	12 33%	373	Sec. 2	0 01549	-4 5920	NO
821919191	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	1 22%	328			and the second			
B 2 19 19 1.2	P.9	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(%)	Digital Loop >= DS1	0.00%	3						
82191922	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(%)	Digital Loop >= DS1	3 08%	65						1
	<u> </u>	- O	<b>_</b>								
	Averag	e Completion Notice Interval - Mechanized		4 16	85.012	·····		20.536			
B.2 21 1 1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL(nours)		4 10	726 370			6.696			
B 2 21.1.1 2	12-5	Switch Ports/<10 circuits/Non-Dispatch/FL(nours)		5 80	120,370			31 112			
B 2.21 1 2 1	P-5	Switch Ports/>=10 circuits/Dispatch/FL(nours)		11.04	19			34 408			
8221122	P-2	1 and hear fina Transport (10 aroute (heartch/FL (hours)	D\$1/D\$3, loteroffce	66.68	2 403			229 148			
8221.211	P-5	Local Interoffice Transport To Circuits/Dispatch/FL(nours)	DS1/DS3 - Interoffice		2,405			223 140			
B 2 21.2 1 2	P-5	Local Interomote Transport to Circuits/Non-Dispatch/Et (hours)	DS1/DS3 interoffice				····	l			
B 2 21 2.2 1	P-5	Local Interomice Transport/>= 10 circuits/Dispatch/FL(hours)	DS1/DS3 - Interoffice					+ +			
B 2 21 2.2 2	P-5	Local Interomice Transport To Circuits/Non-Ospaticit/ Ethoors/	Rin Rin	4 20	85 822	0.60	1.083	20.654	0.63156	5 5577	YES
8221311	P-5	Loop + Port Combinations/< to circuits/Dispatch/El/hours)		1 11	720.016	0.84	23 003	6 752	0.04513	5 9247	YES
B.2 21 3 1.2	17-5 0.5	Loop + Port Combinations/ to circuits/Statich Based Orders/EL(bours)	RAB	1 25	381 511	0.82	11 409	7 911	0.07516	5 7486	YES
B221313	0.6	Loop + Port Combinations/ To Circuits/Switch Dispatch in (E) (hours)	RAB	0.95	347 505	0.86	11 684	5 184	0.04876	1.8257	YES
BZ21.3.14	17-3 10 F	Loop + Port Combandoors/ 10 circuits/Dispatch (in Et (hours)	RAR	6 35	429	1.82	5	29.839	13 42183	0 3374	YES
8221.321	<b>1</b> -2	Loop + Port Combinations/>=10 circuits/Non-Depatch/FL(hours)	RAR	313	227			18 770			
B 2 21 3.2 2	P+3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/EL/hours)	RAR	1 0 00	68		· · · · · · · · · · · · · · · · · · ·	0.499			
B221323	1 - 3 10 - 5	Loop + Port Combinations/>= to circuits/Switch based Orders/FL(hours)	RER	4.08	150			22 378			[
B.2.21324	P-5	Comba Other/c10 erouth/Depatch/El (bours)	RABAD - Disp	9 39	88 932	17.83	1	105 828	105 82852	-0.0798	YES 1
B2.21411	<u>r-3</u>	Combo Other/< to crouits/Orspatch / El (bours)	R&B&D - Disp	f	00,002			1		5 0. 20	
6221414	<u> </u>	Combo Other/> to circuits/Dispatch/Et (bours)	RIBED - Disp	6 90	453			30,269			
BZ21421	<u></u>	Combo Other/>=10 circuite/Dispatch (p/005)	R&B&D - Disp	<u>⊢ ~~~</u>				<b> </b>			
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#### BellSouth Monthly State Summary Florida, April 2002

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	Florie	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
		·····									- 4+,
B221511	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(hours)	ADSL to Retail	11 27	8 958			33 815			
B 2 21 5 1 2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail	1.39	4 981			11614			
B 2 21 5 2 1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(hours)	ADSL to Retail	42 33	7	ļ		89 008	L		
B 2 21 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(hours)	ADSiL to Retail								
B 2 21 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/FL(hours)	ISDN - BRI	25 04	349	17 49	133	55 636	5 66950	1 3313	YES
B 2 21 6 1 2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL(hours)	ISDN - BRI	2 35	451			12 622			
B 2 21 6 2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL(hours)	ISDN - BRI								1
B.2 21 6 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL(hours)	ISDN - BRI								
B 2 21 7 1 1	P-5	Line Sharing/<10 circuits/Dispatch/FL(hours)	ADSL to Retail	11 27	8,958	071	3	33 815	19 52613	0 5410	YES
B 2 21 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail	1 39	4,981	0 70	2	11614	8 2 1 4 2 1	0 0845	YES_
B.2 21 7 2 1	P-5	Line Shanng/>=10 circuits/Dispatch/FL(hours)	ADSL to Retail	42 33	7	l		89 008			
B 2 21 7 2 2	P-5	Line Shanng/>=10 circuits/Non-Dispatch/FL(hours)	ADSL to Retail								
B221811	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL(hours)	R&B - Disp	4 20	85,822	8 81	213	21 302	1 46140	-3 1535	NO
8221812	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(hours)	R&B - Disp	4 20	85,822			20 654			
B 2 21 8 2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL(hours)	R&B - Disp	6 35	429	7 09	6	29 839	12 26651	-0 0604	YES
B221822	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(fiours)	R&B - Disp	6 35	429			29 839			
B221911	P-5	2VV Analog Loop Non-Design/<10 circuits/Dispatch/FL(nours)	R&B (POTS) excl SB Or	4 16	85,012	043	1,202	20 535	0 59647	6 2444	YES
B221914	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch in/FL(nours)	R&B (POTS) excl SB Or	0.95	345,694	0 35	11	5 1 1 4	1 54185	0 3842	YES
B 2 21 9.2 1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(nours)	R&B (POTS) exci SB Or	5 89	357	107	46	31 112	4 87377	0 9902	YES .
8221924	P-5	2VV Analog Loop Non-Design/>= IU circuits/Dispatch in/FL(nours)	K&B (PUTS) excl SB Or	16 23	13	<u> </u>		40 068			
B 2 21 10 1 1	P-5	2 W Analog Loop w/iNP Design/< 10 circuits/Dispatch/FL(nours)	R&B - Disp	4 20	85,822			20 654			
B221 1012	P-5	201/ Analog Loop wine Design/< To circuits/Non-Dispatch/FL(hours)		4 20	85,822			20.654			
BZ21.1021	P-3	2W Analog Loop with Design/>=10 circuits/Dispatch/Ft.(nouts)	- R&B - Disp	0.35	429	ii		29 839			
B221 1022	P-5	22W Analog Loop w/MP Design/>=10 circuits/Non-Dispatch/FL(hours)	RAB - UISP	0 35	429	<u> </u>		29 839			
B2211111	10-5 10-5	22W Analog Loop with P Non-Design/<10 circuits/Dispatch/PL(nours)		4 10	05 0 12			20 535	·		
BZZI 11 14	P-5	2W Analog Loop w/INP Non-Design/< To circuits/Dispatch #I/FL(nours)	RAB (POTS) excl SB Or	0 95	345,694			5 114		/	
DZZI 1121	<b>F-</b> 3	2W Analog Loop w/NP Non-Design/>=10 circuits/Dispatch/E[10015]		16.22	337			31 112			
D2211124	0.5	2W Analog Loop with P Design/~10 circuits/Dispatch (#PE(10015)		1023	13	0.00	40.4	40 068	1 00001	0.4407	
B221 12 1.1	P 5	2W Analog Loop w/LNP Design < 10 circuits/Dispatch/1 Linduits/	Ris Disp	4 20	85 822	0.00	404	30 664	193901	-2 1437	NU
B2.21 12 12	0.5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/El (bours)	R&B - Disp	6 35	420	224		20 034	12 26651	0.2202	
B221 1221	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/El (hours)	RAB - Disp	635	429	2 31		29 839	12 20051	0.3293	155
B221 1222	0.5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/EL(hours)		4 16	85.012	0.60	720	29 539	0.76952	1.5100	VEC
B 2 21 13 1 4	P.5	2W Analog Loop w/LNL Non-Design 10 circuits/Dispatchin Efficiency	R&B (POTS) avcl SB Or	0.95	345 694	0.54	336	5 114	0.27011	1 4550	
B 2 21 13 2 1	P-5	2W Analog Loop w/ NP Non-Design/>=10 circuits/Dispatch/FI (bours)	B&B (POTS) excl SB Or	5.89	357	0.51	46	31 112	4 87377	1 1030	VEC
B221 1324	P.5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/FL(hours)	B&B (POTS) excl SB Or	16.23	13	0.15	15	40.068	15 18311	1 0591	VES
B2211411	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Design	152.58	3 110	<u>├</u> /		536.031	10 10011	10001	
B221 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/FL(hours)	Design	26.88	712			120 089			/
B2211421	P-5	Other Design/>=10 circuits/Dispatch/FL(hours)	Design	16.81	24			36 460			
B2211422	P-5	Other Design/>=10 circuits/Non-Dispatch/FL(hours)	Design	65 53	11	· · · · ·		118 918			
B2.21 15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL(hours)	R&B	4 20	85.822	1		20.654			
B2211512	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL(hours)	R&B	1 11	729 016			6 752			
82211521	P-5	Other Non-Design/>=10 circuits/Dispatch/FL(hours)	R&B	6 35	429			29 839			
B 2 21 15 2 2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL(hours)	R&B	3 13	227			18 770			
B2211611	P-5	INP (Standalone)/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	4 16	85,012			20 535			
B.2 21 16 1 2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1 11	726,370	0 62	1	6 6 9 6	6 69636	0 0730	YES
B 2.21 16 2 1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	5 89	357			31 112			
B 2.21 16 2 2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	11 94	18			34 408			
B 2.21 17 1 1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL(hours)	R&B (POTS)	4 16	85,012	0 02	2	20 535	14 52042	0 2853	YES
B2211712	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	1 11	726,370	071	3,462	6 6 9 6	0 11408	3 4514	YES
B 2 21 17 2 1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL(hours)	R&B (POTS)	5 89	357			31 112			
B2211722	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	R&B (POTS)	11 94	18	0 59	4	34 408	19 01993	0 5968	YES
B 2 21 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL(hours)	Digital Loop < DS1	15 57	9,803	17 49	133	62 692	5 47282	-0 3505	YES
B 2 21 18 1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(hours)	Digital Loop < DS1	2 12	5,920			18 609			
B 2 21 18 2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL(hours)	Digital Loop < DS1	42 33	7			89 008			
B 2 21 18 2 2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(hours)	Digital Loop < DS1	074	3			0 770			
B 2 21 19 1 1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL(hours)	Digital Loop >= DS1	222 08	333	29 73	170	431 278	40 65320	4 7315	YES
B 2 21 19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(hours)	Digital Loop >= DS1	9 04	884			49 823			
B 2 21 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(hours)	Digital Loop >= DS1	14 55	7	-		26 902	T		ł
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			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B 2 21 19 2 2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(hours)	Digital Loop >≄ DS1	13 53	67	Ι		55 830		1	<u> </u>
	Avera	ne Completion Notice Interval - Non-Mechanized									
B 2 22 1 1 1	P-5	Switch Ports/<10 circuits/Dispatch/FL(hours)	Diagnostic								Dragnustic
B222112	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	2000					i sana ka		Diagnosti
B222121	P-5	Switch Ports/>=10 circuits/Dispatch/FL(hours)	Diagnostic	19. C							Diagnosti
B222122	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic	11 A. 1997 A. 1997	i en la seconda de la secon			and the second		Sec. 3	Diagnostic
B222211	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL(hours)	Diagnostic			37 13	20				Diagnosti
8222212	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	à à						Same in	Diagnosti
B 2 22 2 2 1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL(hours)	Diagnostic					and the second second			Diagnosti
B 2 22 2 2 2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnosti
B 2 22 3 1 1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL(hours)	Diagnostic			17 54	297	2,2			Diagnosti
B 2 22 3 1 2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	÷		8 70	947	19 - C. A.			Diagnostic
B222313	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL(hours)	Diagnostic			7 44	570		12 - Thuộ		Diagnostic
B 2 22 3 1 4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL(hours)	Diagnostic			10.61	377				Diagnostic
B 2 22 3 2 1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL(hours)	Diagnostic			8 08	4			- 1. S.	Diagnosta
B 2 22 3 2 2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			10 70	2				Diagnostic
B 2 22 3 2 3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL(hours)	Diagnostic								<u>Diagnosti</u>
B 2 22 3 2 4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL(hours)	Diagnostic			10 70	2				Diagnostic
B 2 22 4 1 1	P-5	Combo Other/<10 circuits/Dispatch/FL(hours)	Diagnostic	2		31 75	83		신한 것 같아요.		Diagnosti
B 2 22 4 1 4	P-5	Combo Other/<10 circuits/Dispatch In/FL(hours)	Diagnostic	578-1							Diagnostic
B 2 22 4 2 1	P-5	Combo Other/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnustic
B 2 22 4.2 4	P-5	Combo Other/>=10 circuits/Dispatch In/FL(hours)	Diagnostic	1. Becchi					2		Diagnostic
B 2.22 5 1 1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(hours)	Diagnostic			21 37	301	A BARANA A			Diagnostic
B.2 22 5 1 2	P-5	xDSL (ADSL, HDSL and UCL /<10 circuits/Non-Dispatch/FL(hours)	Diagnostic					- 2000 - 200			Diagnostic
B.2.22 5 2 1	P-5	xDSL (ADSL, HDSL and UCLV>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 5 2 2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2 22 6 1 1	P-5	UNE ISDN/<10 circuits/Dispatch/FL(hours)	Diagnostic			21 71	68				Diagnosti
8222612	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnosti
B 2 22.6.2 1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL(hours)	Diagnostic					- NY 6. 4			Diagnostic
B 2 22 5 2 2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic		स्तुरे के प	0.24			-0-	12	Enagnosac
B.2.22 7 1 1	P-5	Line Shanng/<10 circuits/Dispatch/FL(hours)	Diagnostic			3/1					Diagnostic
B.2.22 7 1 2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			0.90		And the State	East in the	- 10 M	Diagnostic
B 2 22 7 2 1	P-5	Line Sharing/>=10 circuits/Dispatch/FL(hours)	Diagnostic			0.02		-			Diagnosic
B 2.22 7 2 2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			27.80	35				Diagnostic
B 2 22 8 1 1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL(hours)	Diagnostic		i 1750	21 09					Diagnostic
B 2 22.8.1 2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic			18.15	1		a a a sh	27 e	Diagnostic
B 2 22 8.2 1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic			10 13	· · · · ·			4 85	Diagnostic
B 2 22 8.2 2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(nours)	Diagnostic			14.23	213	1. 1. 1. 1. 1.			Diagnostic
B 2 22 9 1 1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(nours)	Diagnostic			21 77	31				Diagnostic
B 2 22 9 1 4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch in/FL(nours)	Diagnostic			4.78	21	-		a an	Diagnostic
B 2 22 9 2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(nours)	Diagelosac			720	<u> </u>				Diagnostic
B.2.22 9 2 4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/rL(nours)	Diagnostic			20.88	1				Diagnostic
B 2.22 10 1 1	P-5	2W Analog Loop w/INP Design/s to circuits/Dispatch/FL(nours)	Diagnostic			~~~~~	······				Diagnostic
B 2 22 10 1.2	P-5	2W Analog Loop W/INP Design/< To circuits/Non-Dispatch/FL(nours)	Diagnostic					1. 20 1. 10			Diagnostic
B.2 22 10 2 1	P-5	2W Analog Loop will Design/2=10 circuits/Dispatch/FL(nouis)	Diagnostic				••	S. 196	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		Diagnostic
B 2 22 10 2 2	P-5	2W Analog Loop write Design/2=10 arcuits/non-dispatch/FL(hours)	Diagnostic	1. A. 197		4 84	3		1993 - 29 ⁹⁰ - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997		Diagnostic
B 2.22.11.1 1	P-5	2W Analog Loop WINP Non-Designs to Circuits/Dispatch/c[riours)	Diagnostic			0.02	1				Diagnostic
B.2.22 11 1 4	P-5	2W Analog Loop w/INF Non-Design < To circuits/Dispatch (U-L(100(5))	Diagnostic								Diagnostic
B.2 22 11 2 1	P-5	2W Analog Loop WINP Non-Design/>= to circuits/Dispatch/PEtitodis/	Diagnostic								Diagnostic
B 2 22 11 2 4	P-5	ZW Analog Loop with Non-Design/2+ to circuits/Dispatch in/FL(hours)	Diagnostic			29.12	9			Containe -	Diagnostii
B 2 22 12.1 1	P-3	2W Analog Loop w/LNP Design/s to circuits/Dispatch/El (hours)	Diagnostic						1.1.1	14 - Te.	Diagnostic
B 2 22 12 1 2	P-5-	2VV Analog Loop w/LNP Design/>10 circuits/Dispatch/El (bours)	Diagnostic		1084 (P. 17				1.00		Diagnosti
B 2 22 12 2 1	P-5	2W Analog Loop w/LNP Design/2=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnost
B 2 22 12 2 2	P-5	200 Analog Loop w/LNP Design/2- to circults/hon-onspatch/El (hours)	Diagnostic	Street Sec.	1 444 6	19 71	35			Charles .	Diagnustr
B 2 22 13 1 1	12-5	200 Analog Loop w/LNP Non-Design/s10 circuits/Dispatch in/E1/bours)	Diagnostic	3	الانجم مع المراجع والمراجع والمراجع المراجع المراجع المراجع المراجع المراجع المراجع المراجع المراجع المراجع ال المراجع المراجع	12 31	15	See 18	Sec. Sec.		Diagnostic
B 2 22 13 1 4	P-5	2W Analog Loop with NP Non-Design's to circuits/Dispatch with Entodits)	Diagnostic			31 90	2	Sec. State		and the start	Diagnosti
82221321	2-0	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatchin Enforces	Diagnostic	15 C		15 43	3		-a - 5	1200	Diagnostic
B2221324	P-5	20th as Device (c) arouts (Dispatch/E) (bours)	Diagnostic			81 82	1	Ci. 4. 4.	26633	All and a loss of the	Diagnosti
82221411	12-2	Cutier Designing to encourse Displacement of tooley									

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				measore			• Oldina	Deviation		230010	
3 2 22 14 1 2	P-5	Other Design/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic					n an Araba An Anna Anna Anna Anna Anna Anna Anna			Diagnosti
3 2 22 14 2 1	P-5	Other Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic					- 134 - 1			Diagnosti
3 2 22 14 2 2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			22.11	62				Diagnostic
3 2 22 15 1 1	P-5	Other Non-Design/<10 circuits/Dispatch/FL(nours)	Diagnostic			14.00				c. 4	Diagnosti
3.2 22 15 1 2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL(nours)	- Diagnostic			14 00			*	<u> </u>	Diagnostic
3 2 22 15.2 1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diadouste
32221322	P-3	NID (Standalana)/<10 arcuits/NorrOspata//refronts/	Diagnostic	24 - C					1000		Diagnostic
2 2 2 10 1 1	0.5	INP (Standalone)/<10 circuits/App.Dispatch/El (hours)	Diagnostic								Diagnosti
2 2 2 2 10 1 2	F-3	IND (Standalone) < to circuits/Dispatch/FL(bours)	Diagnostic					1997 - A. S.		2 X A.	Diagnostic
3 2 2 2 16 2 2	P.5	INP (Standalone)/>=10 crouts/Non-Disnatch/FL(hours)	Diagnostic		123					1.	Diagnosti
2 2 2 2 1 7 1 1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic			7 11	3	Anterior	5.5		Diagnostic
B 2 22 17 1 2	P-5	I NP (Standaione)/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	1.74		3 75	396				Diagnostic
82221721	P-5	I NP (Standaione)/>=10 circuits/Dispatch/FL(hours)	Diagnostic					1.16	19 19	- C <b>S</b> - C <b>S</b> - C	Diagnostic
8 2 22 17 2 2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic			2 49	8	18. S.S.S.		<b>5</b>	Diagnostii,
B 2 22 18 1 1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL(hours)	Diagnostic		i Dave 🖓	21 22	346				Diagnostic
B 2 22 18.1 2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic	and the second						e.	Diagnostic
B 2.22.18.2 1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL(hours)	Diagnostic								Diagnostic
B.2 22 18 2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
B 2 22 19 1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL(hours)	Diagnostic			52 39	209				Diagnostic
B.2.22.19 1 2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(hours)	Diagnostic								Diagnostic
3 2 22 19 2 1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(hours)	Diagnostic			15 22	1			S. 1200	Diagnostic
B 2 22 19 2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(hours)	Diagnostic							10 100	Diagnostic
	Total S	Service Order Cycle Time - Mechanized									
B 2.24.1 1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic					10000			Diagnostic
B 2 24.1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						- Seb.		Diagnostic
B 2 24 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnosti
8224122	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic							1.14	Diagnustic
B 2 24 2.1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	52 2000							Diagnostic
B.2 24 2 2 1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic						and the second	0	Diagnostic
B.2 24 2 2 2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			246	616	1285 AS			Diagnostic
B.2 24 3 1 1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic		in the second	0.74	10.216	and the second sec			Diagnosti
B 2 24 3.1 2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	- Diagnostic			2.89	3			42	Diagnostic
B 2 24 3 2 1	P-10	Loop + Port Combinations/>=10 circuits/Dispatci//FL(days)	Diagnostic	$\mathbf{a}$						See Second	Diagnostic
8224.322	P-10	Loop + Port Combinations/>= 10 circults/Noil-Dispatch/FL(days)	Diagnostic	1							Diagnostic
8.2 24 4 1 1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic						이 같은 것이 같은 것이 같이 같이 같이 같이 않는 것이 같이 않는 것이 같이 않는 것이 같이 않는 것이 같이 했다. 한 것이 같이 많이 않		Diagnostic
B.2 24 4 1 2	P-10	Combo Other/>10 crouts/Non-Disparch/EL (days)	Diagnostic	a						4	Diagnostic
BZ 24 4.2 1	P-10	Combo Other/>=10 circuits/Dispacific (Costs)	Diagnostic	Mary and							Diagnostic
D.2 24 4 4 4 4 D 0 04 6 1 1	P-10	VDSL (ADSL_HDSL_and LICI )<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
8224517	P-10	xDSL (ADSL HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic					an a	1. S. 1984	<u>i</u> 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 1977 19	Diagnostic
B 2 24 5 2 1	P-10	xDSL (ADSL HDSL and UCL)>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B224522	P-10	xDSL (ADSL_HDSL and UCL)>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 6 1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic	A Constraints		10 28	3				Diagnostic
B224612	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B.2.24.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic					S. 1. 1. 1. 1.		er.	Diagnostic
B 2 24.6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					100 8 3		-	Diagnostic
B 2 24 7.1 1	P-10	Line Shanng/<10 circuits/Dispatch/FL(days)	Diagnostic		Sec. and Sec.			1.53. 3	1.000	n and a	Diagnostic
B.2.24 7 1.2	P-10	Line Sharing/<10 circuits/Non-Dispetch/FL(days)	Diagnostic								Diagnostic
B 2 24 7 2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 7 2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic		*					S	Diagnosti
B 2 24 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic	A		5 96	90	15		1.0	Diagnostik
B 2 24 8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	8	н,				10 <b>1</b>	1994 (MAR)	Diagnosii
B 2 24.8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic		the state	116	3	月後 人名	How to be		Disgounts
B.2 24 8.2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	1997 A.	See.	2.00	60			355 F	Diagnostic
B 2.24 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)				- 390	09	Sec. 1. Sale		Sec. Sec.	Dugeoste
B 2.24 9 1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	- Diagnostic	1. S.				5 A 8	Sec. 2	200 - 100 - 100 100 - 100	Diagnosti
B 2 24 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	5 (F 1)	144 A						

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# BellSouth Monthly State Summary

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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZŠcore	Equity
B 2 24 9 2 2	P-10 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	1. A 1. A 1.							Diagnostic
B 2 24 10 1 1	P-10 2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Plagnost
B 2 24 10 1 2	P-10 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1.1					March 1 .		Diagnostic
B 2 24 10 2 1	P-10 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 10 2 2	P-10 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 11 1 1	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic					14	4.5		Diagnosti
B 2 24 11 1 2	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -					* :		Diagnostic
B 2 24 11 2 1	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	234							Diagnosti
B 2 24 11 2 2	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	Sec. A. S.		E 11			×.	Sector 1990	Diagnustik
8 2 24 12 1 1	P-14 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			511		14			Diagnostik
B 2 24 12 1 2	P-14 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic					A Real Provide Street			Diagnostic
8 2 24 12 2 1	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
8 2 24 12 2 2	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					- 19	1		Diagnostic
B 2 24 13 1 1	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic					22.5			Diagnostic
B 2 24 13 1 2	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1							Diagnostic
B 2 24 13 2 1	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1							Diagnostic
B.2 24 13 2 2	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 14 1 1	P-10 Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic					27 - C	U 11 60 64		Diagnosti
B 2 24 14 1 2	P-10 Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						ે હતું છે.		Diagnosti
B 2 24 14 2 1	P-10 Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	1					이번 영화 영화		Diagnostic
B 2 24 14 2 2	P-10 Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 15 1 1	P-10 Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic						n		Diagnostic
B 2 24 15 1 2	P-10 Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		Diagnostic
B 2 24 15 2 1	P-10 Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 15 2 2	P-10 Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	• A				1		12 - 14 ¹ 4	Diagnostic
B 2 24 16.1 1	P-10 INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 24 16.1 2	P-10 INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1.1		· · · · · · · · · · · · · · · · · · ·					Diagnostic
B 2.24 16 2 1	P-10 [INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic					- 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997	1.88		Diagnostic
B.2 24 16 2 2	P-10 [INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	1985 A					and shares and		Diagnostic
B.2 24 17 1 1	P-14 [LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic	2		0.80	2 608				Diagnostic
B.2 24 17 1 2	P-14 [LNP (Standalone) < 10 circuits/Non-Uspatch/FL(days)	Diagnostic				2 000			1.201.4	Diagnostic
B 2 24 17.2 1	P-14 [LNP (Standalone)>=10 circuits/Dispatch/El (days)	Diagnostic							1	Diagnostic
B 2 24 17.2 2	P-14 [LNP (Standalone)>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			10.28	3			14. 8	Diagnostic
82241811	P-10 Digital Loop < DS1/<10 circults/Dispatch/E(days)	Diagnostic						1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 - 1994 -		Diagnostic
B 2 24 18 1 2	P-10 Digital Loop < DS1/<10 circuits/Noir-Dispatch/FL(days)	Diagnostic		<u>,</u>						Diagnostic
82241821	D 40 Digital Loop < DS1/>=10 circuits/Dispatch/ E(days)	Diagnostic					11. 15 6 44			Diagnostic
82241822	P-10 Digital Loop < DS1/-10 circuits/Non-Dispatch/FL/days)	Diagnostic			7 30	98				Diagnostic
B 2 24 19 1 1	P-10 Digital Loop >= DS1/c10 circuits/Dispatch/Pc(days)	Diagnostic								Diagnostic
B 2 24 19 1 2	D 10 [Digital Loop >= DS1/>=10 circuits/Non-Dispatch/E)/days)	Diagnostic					a da se de la contra			Diagnostic
B 2.24.19.2.1	P-10 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/El (days)	Diagnostic							100 N . T . 100	Diagnostic
BZ 24 (9 Z Z										
	Total Service Order Cycle Time - Partially Mechanized	0								Diagoosti
B 2 25 1 1 1	P-10 Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic					- <b>1</b> .2999 - 12.		184	Diagnostic
B 2 25 1 1 2	P-10 Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	18 C.	Diagnostic
B 2 25 1 2 1	P-10 Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnosti
B 2 25.1 2.2	P-10 Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					Sec. Starts			Diagnostic
B.2 25.2.1 1	P-10 Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnosac					1997 A. 1998	19 A. S. S.		Diagnostic
B.2.25 2 1 2	P-10 Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnosec								Diagnosti
B 2 25 2 2 1	P-10 Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic	ARE CONTRACTOR				1. States and		Ale The works	Diagnosty
B 2 25 2 2 2	P-10 Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic		S	3 16	216	19 - 3 - 3 - 3			Diagnosti
B 2 25 3 1 1	P-10 Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			1 22	6.890	14.1	1		Diagnosti
B 2 25 3 1 2	P-10 Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL(days)	Diagnostic	1		4 78	1				Diagnosta
B 2 25 3.2 1	P-10 Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic	19 3.4	18 50				Sec. Sec.	6 - <b>19</b> - 19	Duagnosta
B 2 25 3 2 2	P-10  Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			24.80	1		2-1022-5		Diagnusta
B 2 25 4 1 1	P-10 Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic			24 03		5			Diagnostic
B.2 25 4 1 2	P-10 Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			· • •					Diagnosta
B 2 25 4 2 1	P-10 Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			Carlos - 200	and the second second	Server 210	Diagnostic
B 2 25 4 2 2	P-10 [Combo Other/>=10 circuits/Non-Uispatch/FL(days)	Diagnostic							and the second	Diagnosti
B 2 25 5 1 1	P-10 [xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)	Diagnostic				_	Contraction of the second	and the second		، متحد الشريع

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Addig         Meanue         Volume         Meanue         Volume         Descrite         Edite		Flori	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
B 2 5 10         P.16         Cold LoCL: LOCL Sect. (C) Branch (Decamp) (Bright)         Decamp (Bright)         Decamp (Bright)           B 2 5 2 5 11         P.10         Cold LoCL: LOCL Sect. (C) Branch (Decamp)         Decamp (Bright)         Decamp (Bright) <thdecamp (bright)<="" th=""></thdecamp>				Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Fourty
B / 25 / 10         P. 10         ADB (ADB, HAS), and L and L (C) and				-						2.1.0	200010	r quity
82.85.21         Phil         Addit         Addit         Phil	B 2 25 5 1 2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diantoisti
2000000000000000000000000000000000000	B 2 25 5 2 1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic				· · · · · -				Diamost
82 26 11         F.1.         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)         (1.67)<	B 2 25 5 2 2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic							19 A	Diagnosti
8/25/12         PAID         Under EDNet ID consubbles Approximation of the part of t	B 2 25 6 1 1	P-10	UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic	- 65		1167	109	6.80			Diagnost
B2 26 21         PAC         Dispose         Dispose         Dispose           22 26 21         PAC         Description         Dispose         Dispose         Dispose         Dispose         Dispose           22 26 21         PAC         Description         Dispose         Dispose <td>B 2 25 6 1 2</td> <td>P-10</td> <td>UNE ISDN/&lt;10 circuits/Non-Dispatch/FL(days)</td> <td>Diagnostic</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>2. S. C. 1. S. C. 1.</td> <td>1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1</td> <td>Diagnost</td>	B 2 25 6 1 2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						2. S. C. 1. S. C. 1.	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Diagnost
6/2:0:6:2         Pi-Co         Mail SUNV-10 constablender/ML (days)         Dog-matic         Dog-matic           0:2:0:1:1         Pi-Co         Mail SUNV-10 constablender/ML (days)         Dog-matic         Dog-matic         Dog-matic           0:2:0:1:1         Pi-Co         Mail Sunvers-10 constablender/ML (days)         Dog-matic         Dog-matic         Dog-matic           0:2:0:1:1         Pi-Co         Mail Sunvers-10 constablender/ML (days)         Dog-matic         Dog-matic         Dog-matic           0:2:0:1:1         Pi-Co         Mail Sunvers-10 constablender/ML (days)         Dog-matic         Editor         Dog-matic         Dog-matic         Editor         Dog-matic	B 2 25 6 2 1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic		No			S. A. Star is			Diagnostic
B / 2 / 11         Pile         Loss Sharmy-1 to cause/Despite/ATL(day)         Dagrostic         Dagrostic           B / 2 / 11         Pile         Loss Sharmy-1 to cause/Despite/ATL(day)         Dagrostic         E.         Dagrostic	B 2 25 6 2 2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic		3 <b>1</b> 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	-					Diagnost
9/25/12         Pice         Image: Summary: 10 catacultone Department (store)         Departs         Departs </td <td>B 2 25 7 1 1</td> <td>P-10</td> <td>Line Sharing/&lt;10 circuits/Dispatch/FL(days)</td> <td>Diagnostic</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Diagnostic</td>	B 2 25 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B / 25 / 21         P.10         Uns Sharep /-10 contable Despiration (Logn)         Despirate         Despirate         Despirate           B / 25 / 21         P.10         WA mask Loss Despiration Contable Desp	B 2 25 7 1 2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	2							Diappost.
B 2 5 7 22         Phile         Image State 11         Phile         Degressic         Composition         Degressic         Degressic <t< td=""><td>B 2 25 7.2 1</td><td>P-10</td><td>Line Sharing/&gt;=10 circuits/Dispatch/FL(days)</td><td>Diagnostic</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>Diaunostic</td></t<>	B 2 25 7.2 1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diaunostic
B / 2 5 11         P.10         W Ausing Loop Description accumbonage (days)         Description         B / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 / 2 5 /	B 2 25 7 2 2	P-10	Line Shanng/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					1997 - 199 A		96.05°	Diagnosti
B 2 8 12         P.10         W Analys Log Desgrin 10 crust/Non Desgrin 1	B 2 25 8 1 1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 20	30			· · · · · · · · · · · · · · · · · · ·	Diagnostic
B 2: 26 2: P         P:10         W Ansky Log Desgriv-10 ConstR-DesptAPT (day)         Degrads:         Degrads: <td>B 2 25 8 1 2</td> <td>P-10</td> <td>2W Analog Loop Design/&lt;10 circuits/Non-Dispatch/FL(days)</td> <td>Diagnostic</td> <td></td> <td></td> <td>···· * * * ·</td> <td></td> <td></td> <td></td> <td></td> <td>Diagnostic</td>	B 2 25 8 1 2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			···· * * * ·					Diagnostic
B2:29:22         Pi-10         WA nake Log Designer-10 circulification (Light)         Degressic         Degressic           B2:29:11         Pi-10         WA nake Log Designer-10 circulification (Light)         Degressic         330         6           B2:29:12         Pi-10         WA nake Log Pers/Designer-10 circulification (Light)         Degressic         330         6           B2:29:12         Pi-10         WA nake Log Pers/Designer-10 circulification (Light)         Degressic         330         6           B2:29:10:12         Pi-10         WA nake Log Pers/Designer-10 circulification (Light)         Degressic	B 2.25 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic					1. S			Duenoste
B 22 89 11         F-10         22 M Anting Loop Nucl-Segurit 10 actual/Designation (Loop)         Degranese         3 9 0         6         Degranese         8 9 7         Degranese         8 9 7         Degranese         8 9 7         Degranese         Degranese         8 9 7         Degranese         Degranese         Degranese         8 9 7         Degranese         Degranese <td>B.2.25 8 2 2</td> <td>P-10</td> <td>2W Analog Loop Design/&gt;=10 circuits/Non-Dispatch/FL(days)</td> <td>Diagnostic</td> <td>84 (A. 1997)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Diagnostic</td>	B.2.25 8 2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	84 (A. 1997)							Diagnostic
B 22 5912         F-10         2V Antidg Loop Mon Beggy 11 Grant Mon Beggt 17 (day)         Dagnotic         9.90         6         Dagnotic           B 22 5921         F-10         2V Antidg Loop Mon Beggy 11 Grant Mon Beggt 17 (day)         Dagnotic         0.90         Dagnotic	B 2 25 9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic	1997 - S. 1	5-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	4 07	512				Diagnostic
B 22 59.1         P.10         2W Audg Loop Non-Desprix-10 carculation Despatch (Lays)         Dagnosis:         9.3         7         Dagnosis:           B 22 50 22         P.10         2W Audg Loop Non-Desprix-10 carculation Despatch (Lays)         Dagnosis:         0         Dagnosis:         Dagnosis:           B 22 50 111         P.10         2W Audg Loop NNP Desprix-10 carculation Despatch (Lays)         Dagnosis:         0         Dagnosis:         Dagnosis: <td< td=""><td>8225912</td><td>P-10</td><td>2W Analog Loop Non-Design/&lt;10 circuits/Non-Dispatch/FL(days)</td><td>Diagnostic</td><td></td><td></td><td>3.90</td><td>6</td><td></td><td></td><td></td><td>Diagnostic</td></td<>	8225912	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.90	6				Diagnostic
B 22 9 22         P:10         2W Analog Loop Non-Despth*10 constably fid(sys)         Dagnostic         Dagnostic           B 22 8 1011         P:10         2W Analog Loop NNP Despth*10 constably fid(sys)         Dagnostic         Dagnostic           B 22 8 1012         P:10         2W Analog Loop NNP Despth*10 constably fid(sys)         Dagnostic         Dagnostic           B 22 8 1012         P:10         2W Analog Loop NNP Despth*10 constably fid(sys)         Dagnostic         Dagnostic           B 22 8 1012         P:10         2W Analog Loop NNP Despth*10 constably fid(sys)         Dagnostic         Dagnostic           B 22 8 1012         P:10         2W Analog Loop NNP Non-Despth*10 constably fid(sys)         Dagnostic         Dagnostic         Dagnostic           B 22 8 112         P:10         2W Analog Loop NNP Non-Despth*10 constably fid(sys)         Dagnostic         B 3         139           B 22 8 112         P:10         2W Analog Loop NNP Non-Despth*10 constably fid(sys)         Dagnostic         B 3         139           B 22 8 112         P:14         2W Analog Loop NNP Non-Despth*10 constably fid(sys)         Dagnostic         B 4         Dagnostic           B 22 8 12 12         P:14         2W Analog Loop NNP Non-Despth*10 constably fid(sys)         Dagnostic         B 4         Dagnostic           B 22 8 12 12	B 2 25 9 2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	2		6.83		a start and the second seco	- 64		Diagnostic
B 22 80 111         P-10         W Ansig Log w/PP Degn/+10 crash/PL(day)         Dagnosic         Dagnosic           B 22 80 121         P-10         W Ansig Log w/PP Degn/+10 crash/PL(day)         Dagnosic         Dagnosic           B 22 80 121         P-10         W Ansig Log w/PP Degn/+10 crash/PL(day)         Dagnosic         Dagnosic           B 22 81 12         P-10         W Ansig Log w/P Degn/+10 crash/PL(day)         Dagnosic         Dagnosic           B 22 81 12         P-10         W Ansig Log w/P Rot-Degn/+10 (crash/PL(day)         Dagnosic         Dagnosic           B 22 81 12         P-10         W Ansig Log w/P Rot-Degn/+10 (crash/PL(day)         Dagnosic         Dagnosic         Dagnosic           B 22 81 12         P-10         W Ansig Log w/P Rot-Degn/+10 (crash/PL(day)         Dagnosic         Dagnosic         Dagnosic           B 22 81 21         P-14         W Ansig Log w/P Rot-Degn/+10 (crash/PL(day)         Dagnosic         0-11         Dagnosic         Dagnos	B 2 25 9 2 2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					Sec. Sugar	- 11 Mar 194	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	Diagnostic
B 22 Stol 12         P-10         W Anska Log with P Despt (10 crastMon DepathFl (day)         Deprosite         Deprosite         Deprosite           B 22 Stol 22         P-10         W Anska Log with P Despt (10 crastMon DepathFl (day)         Deprosite         Deprosite         Deprosite           B 22 Stol 21         P-10         W Anska Log with P Non-Despt (10 crastMon DepathFl (day)         Deprosite         Deprosite         Deprosite           B 22 Stol 21         P-10         W Anska Log with P Non-Despt (10 crastMon DepathFl (day)         Deprosite         Deprosite         Deprosite           B 22 Stol 22         P-14         W Anska Log with P Non-Despt (10 crastMon DepathFl (day)         Deprosite         De	B 2 25 10 1 1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic					SW C		1. 1. A. A. A.	Diagnostic
B 22 50 (22 P-10)         P-10         W Andra Loop with Postph-10 Graduk/Degato/P1 (days)         Degrosse         Degrosse           B 22 51 (22 P-10)         W Andra Loop with Postph-10 Graduk/Degato/P1 (days)         Degrosse         Degrosse         Degrosse           B 22 51 (22 P-10)         W Andro Loop with Postph-10 Graduk/Degato/P1 (days)         Degrosse         Degrosse         Degrosse           B 22 51 (22 P-10)         W Andro Loop with Postph-10 Graduk/Degato/P1 (days)         Degrosse         Degrosse         Degrosse           B 22 51 (22 P-10)         W Andro Loop with Postph-10 Graduk/Degato/P1 (days)         Degrosse         Degrose         De	B 2 25 10 1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FI (days)	Diagnostic				· · · · ·	S. 53. 0			Diagnostic
B 22 50 22         P-10         W Anato Loop with Posspir-10 crouts/Non-Depath/FL(days)         Degrossic         Degrossic           B 22 51111         P-10         W Anato Loop with Poncespir-10 crouts/Non-Depath/FL(days)         Degrossic         Degrossic           B 22 51112         P-10         W Anato Loop with Poncespir-10 crouts/Non-Depath/FL(days)         Degrossic         Degrossic           B 22 5112         P-10         W Anato Loop with Poncespir-10 crouts/Non-Depath/FL(days)         Degrossic         Degrossic           B 22 5112         P-10         W Anato Loop with Poncespir-10 crouts/Non-Depath/FL(days)         Degrossic         Degrossic         Degrossic           B 22 5112         P-14         W Anato Loop with Poncespir-10 crouts/Non-Depath/FL(days)         Degrossic	B 2 25 10 2 1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
92 25 1111       P.10       224 Analog Loog wWP from Desgrif-10 cruite/Desgrif-10 (day)       Dagnosisc       Dagnosisc         82 25 1112       P.10       2W Analog Loog wWP from Desgrif-10 cruite/Desgrif-11 (day)       Dagnosisc       Dagnosisc       Dagnosisc         82 25 1112       P.10       2W Analog Loog wWP from Desgrif-10 cruite/Desgrif-11 (day)       Dagnosisc       0       Dagnosisc       Dagnosisc         82 25 112       P.14       2W Analog Loog wWP from Desgrif-11 (day)       Dagnosisc       6       31       139       Dagnosisc         82 25 112       P.14       2W Analog Loog wWP from Desgrif-11 (day)       Dagnosisc       6       31       139       Dagnosisc       6       31       Dagnosisc       6       31       139       Dagnosisc       6       31       Dagnosisc       6       74       44       Dagnosisc       6       74       44       Dagnosisc       6       74       44       Dagnosisc       0       0       Dagnosisc       74       44       0       Dagnosisc       0       74       44       0       Dagnosisc       0       74       10       Dagnosisc       0       74       10       Dagnosisc       0       74       10       Dagnosisc       0       0       Dagnosisc	B 2 25 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic					100		6.	Diagnostic
B 22 51112       P-10       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       Degrossic         B 22 51121       P-10       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       Degrossic         B 22 51121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       0         B 22 51121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       0         B 22 51121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       0         B 22 51121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       0         B 22 51121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       5.44       4.44         B 22 51121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       7.44       10         B 22 5121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       7.44       10         B 22 5121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic       7.44       10         B 22 5121       P-14       2V Ansig Loo wPP Fon-Desprix-10 crustRen-Depath/FL(day)       Degrossic	B 2 25 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B 22 51 12 1       P-10       2W Analog Loop wHP Non-Desgn/P-10 croute/Desgn4th/FL(days)       Degrossic       Burgessic       Burgessic         B 22 51 12 P-14       2W Analog Loop wHP Non-Desgn/P-10 croute/Desgn4th/FL(days)       Degrossic       Burgessic       Burgessic       Burgessic         B 22 51 12 P-14       2W Analog Loop wHP Desgn/P-10 croute/Desgn4th/FL(days)       Degrossic       Burgessic       Burgessic       Burgessic       Burgessic         B 22 51 22 P-14       2W Analog Loop wHP Desgn/P-10 croute/Desgn4th/FL(days)       Degrossic       Burgessic       Burg	82251112	P-10	2W Analog Loop w/INP Non-Design <10 circuits/Non-Dispatch/EL(days)	Diagnostic					A			Diagnostic
B 2 26 11 2       PA10       224 Ansle Loop wHP Not-Despt0+10 cructsMon-Depath/FL(days)       Degrossic       6       1       9       Degrossic       6       1       9       Degrossic       0       Degrossic       0       Degrossic       0       0       Degrossic       0       Degrossic       0       Degrossic       0       Degrossic       0       0       Degrossic       0       Degrossic       0       Degrossic       0       0       Degrossic       0       Degrossic       0       Degrossic       0       Degrosic	82251121	P-10	2W Analog Loop w/INP Non-Design >=10 crcuits/Dispatch/FL (days)	Diagnostic	-5 <u>3</u>						S	Diagnostic
B 2 25 12 1         P.14         2W Analog Loog with PP Design(*10 creates/Depart/PF.(days)         Degrostic         6 31         139         Degrostic           B 2 25 12 12         P.14         2W Analog Loog with PP Design(*10 creates/Depart/PF.(days)         Degrostic         Degrostic         Bageostic         Degrostic         Degro	B 2 25 11 2 2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic		R .					2	Diagnosti
82 25 12 2       P.14       W Anatog Loop MLPD Despin/~10 crcuits/Non-Depath/FL(days)       Desposite       8 4 4       Desposite         82 25 12 2       P.14       W Anatog Loop MLPD Despin/~10 crcuits/Depath/FL(days)       Desposite       8 4 4       Desposite         82 25 12 2       P.14       W Anatog Loop MLPD Despin/~10 crcuits/Depath/FL(days)       Desposite       8 4 4       Desposite         82 25 13 1       P.14       W Anatog Loop MLP Non-Despin/~10 crcuits/Non-Depath/FL(days)       Desposite       5 7 4       4 14       Desposite         82 25 13 1       P.14       W Anatog Loop MLP Non-Despin/~10 crcuits/Non-Depath/FL(days)       Desposite       7 44       10       Desposite         82 25 14 1       P.10       Other Desgin/~10 crcuits/Non-Depath/FL(days)       Desposite       7 44       10       Desposite         82 25 14 12       P.10       Other Desgin/~10 crcuits/Depath/FL(days)       Desposite       7 44       10       Desposite         82 25 14 12       P.10       Other Desgin/~10 crcuits/Non-Depath/FL(days)       Desposite       Desposite       Desposite       Desposite         82 25 15 12       P.10       Other Mon-Desgin/~10 crcuits/Non-Depath/FL(days)       Desposite       Desposite       Desposite       Desposite       Desposite       Desposite       Desposite	B 2 25 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.		631	139			e.	Diagnosti
92 25 12 21         P-14         W Arates Loco wLMP Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         574         416         Degrostic           92 25 12 22         P-14         W Arates Loco wLMP Non-Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         574         416         Degrostic           92 25 13 12         P-14         W Arates Loco wLMP Non-Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         574         416         Degrostic           92 25 13 21         P-14         W Arates Loco wLMP Non-Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         768         22           92 25 13 21         P-14         W Arates Loco wLMP Non-Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         768         22           92 25 14 12         P-16         Other Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         744         10           92 25 14 12         P-10         Other Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         744         10           92 25 14 12         P-10         Other Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         744         10           92 25 15 12         P-10         Other Non-Desg(n+10 crcuts/Non-Dspatch/FL(days)         Degrostic         744         10           92 25 15 12         P-10         Other Non-De	B 2 25 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnost
B 2 25 12 2 2       P14       2V Analog Loop wLNP Design(>=10 crouts/Non-Despatch/FL(days)       Dogrossic       Dogrossic         B 2 25 13 1 2       P14       2V Analog Loop wLNP Non-Despn(>10 crouts/Non-Despatch/FL(days)       Dogrossic       5 44       146       2V Analog Loop wLNP Non-Despn(>10 crouts/Non-Despatch/FL(days)       Dogrossic         B 2 25 13 1 2       P14       2V Analog Loop wLNP Non-Despn(>10 crouts/Non-Despatch/FL(days)       Dogrossic       5 44       146       2V Analog Loop wLNP Non-Despn(>10 crouts/Non-Despatch/FL(days)       Dogrossic       7 44       10       Dogrossic       Dogrossic       Dogrossic       7 44       10       Dogrossic	8 2 25 12 2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			849	4	in the second		a a se	Diagnosti
aP:42W Analog Loop wLPP Non-DesgrAP:10 croute/Despatch/FL(days)DesprositeB2251312P:442W Analog Loop wLPP Non-DesgrAP:10 croute/Despatch/FL(days)Desprosite $5.74$ 414B2251321P:442W Analog Loop wLPP Non-DesgrAP:10 croute/Despatch/FL(days)Desprosite $5.64$ 106B2251321P:442W Analog Loop wLPP Non-DesgrAP:10 croute/Despatch/FL(days)Desprosite $7.68$ 22B2251421P:40Other DesgrAP:10 croute/Despatch/FL(days)Desprosite $7.44$ 10DesprositeB2251422P:10Other DesgrAP:10 croute/Despatch/FL(days)Desprosite $7.44$ 10DesprositeB2251422P:10Other DesgrAP:10 croute/Despatch/FL(days)Desprosite $7.44$ 10DesprositeB2251422P:10Other DesgrAP:10 croute/Despatch/FL(days)Desprosite $7.44$ 10DesprositeB225152P:10Other Non-DesgrAP:10 croute/Desp	82251222	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Dragnostic				<u> </u>				Diagnostic
B2 25 13 12         P-14         2W Analog Loop wLNP Non-Despir(10 crcuitsNon-DepatchFL(days)         Degrossic         7 69         22           B2 25 13 12         P-14         2W Analog Loop wLNP Non-Despir(N=10 crcuitsNon-DepatchFL(days)         Degrossic         7 69         22           B2 25 13 12         P-14         2W Analog Loop wLNP Non-Despir(N=10 crcuitsNon-Despir(N=10 crcui	B 2 25 13 1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5 74	414		Sec. Sec.	Sec. 1	Diagnostic
B2 25 13 21         Pi.4         2W Analog Loop wit NP Kon-Desgrate/PL(days)         Degnostic         7.68         22           B2 25 13 22         Pi.4         2W Analog Loop wit NP Kon-Desgrate/PL(days)         Degnostic         7.44         10           B2 25 14 11         Pi.10         Other Desgr/v10 circuts/Desgrate/PL(days)         Degnostic         7.44         10           B2 25 14 12         Pi.10         Other Desgr/v10 circuts/Desgrate/PL(days)         Degnostic         7.44         10           B2 25 14 21         Pi.10         Other Desgr/v10 circuts/Non-Desgrate/PL(days)         Degnostic         Degnostic         Degnostic           B2 25 15 12         Pi.10         Other Ken-Desgr/v10 circuts/Non-Desgrate/PL(days)         Degnostic         Degnostic         Degnostic           B2 25 15 12         Pi.10         Other Ken-Desgr/v10 circuts/Non-Desgrate/PL(days)         Degnostic         Degnostic         Degnostic           B2 25 15 12         Pi.10         Other Ken-Desgr/v10 circuts/Non-Desgrate/PL(days)         Degnostic         Degnostic         Degnostic           B2 25 15 12         Pi.10         Other Ken-Desgr/v10 circuts/Non-Desgrate/PL(days)         Degnostic         Degnostic         Degnostic           B2 25 16 12         Pi.10         Other Ken-Desgr/v10 circuts/Non-Desgrate/PL(days)         Degnostic	B 2 25 13 1 2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5 49	196			e	Diagnosta
B 2 25 13 22         P.14         2W Analog Loop wLNP Non-Despit/V=10 circuits/Non-Despitch/FL(days)         Despinosite         7 44         10         Despinosite           B 2 25 14 11         P-10         Other Dessign/C=10 circuits/Despitch/FL(days)         Despinosite         Despinosite         Despinosite           B 2 25 14 12         P-10         Other Dessign/C=10 circuits/Despitch/FL(days)         Despinosite         Despinosite         Despinosite           B 2 25 14 22         P-10         Other Non-Dessign/C=10 circuits/Non-Despitch/FL(days)         Despinosite         Despinosite         Despinosite           B 2 25 15 12         P-10         Other Non-Dessign/C=10 circuits/Non-Despitch/FL(days)         Despinosite         Despinosite         Despinosite           B 2 25 15 12         P-10         Other Non-Dessign/C=10 circuits/Non-Despitch/FL(days)         Despinosite         Despinosite         Despinosite           B 2 25 15 12         P-10         Other Non-Dessign/C=10 circuits/Non-Despitch/FL(days)         Despinosite         Despinosite         Despinosite           B 2 25 15 12         P-10         Other Non-Dessign/C=10 circuits/Non-Despitch/FL(days)         Despinosite         <	B.2 25 13 2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	1. Nebec 👘 🗧		7.68	22				Diagoostic
B 2 25 14 11         P-10         Other Design/<10 crcuts/Non-Depatch/FL(days)         Dagnosic           B 2 25 14 12         P-10         Other Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 14 12         P-10         Other Mon-Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 14 12         P-10         Other Mon-Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         Other Non-Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         Other Non-Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         Other Non-Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         Other Non-Design/>E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         Other Non-Design/E-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         INP (Standatone)>-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic           B 2 25 15 12         P-10         INP (Standatone)>-10 crcuts/Non-Depatch/FL(days)         Dagnosic         Dagnosic	8 2 25 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			7 44	10	6	1. S. B.		Diagnostic
B 2 25 14 12         P-10         Other Design/>10 circuits/Non-Despatch/FL(days)         Degnossic           B 2 25 14 21         P-10         Other Design/>10 circuits/Despatch/FL(days)         Degnossic         Degnossic           B 2 25 14 22         P-10         Other Mon-Design/>10 circuits/Despatch/FL(days)         Degnossic         Degnossic           B 2 25 15 11         P-10         Other Mon-Design/>10 circuits/Despatch/FL(days)         Degnossic         Degnossic           B 2 25 15 12         P-10         Other Mon-Design/>10 circuits/Despatch/FL(days)         Degnossic         Degnossic           B 2 25 15 21         P-10         Other Mon-Design/>10 circuits/Despatch/FL(days)         Degnossic         Degnossic           B 2 25 15 21         P-10         Other Mon-Design/>10 circuits/Despatch/FL(days)         Degnossic         Degnossic           B 2 25 16 12         P-10         NP (Standalone)/<10 circuits/Despatch/FL(days)	B 2 25 14 1 1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic	€y:							Diagnosti
B 2 25 14 21       P-10       Other Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 14 22       P-10       Other Mon-Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 15 12       P-10       Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 15 12       P-10       Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 15 12       P-10       Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 15 12       P-10       Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 15 12       P-10       Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 16 12       P-10       NP (Standalone)/=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 17 11       P-14       LMP (Standalone)/=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 17 12       P-14       LMP (Standalone)/=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic         B 2 25 17 12       P-14       LMP (Standalone)/=10 circuits/Non-Dispatch/FL(days)       Desprostic       Desprostic<	B 2.25 14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1979au - 1979au 1977au - 1979au - 1979au				200 C		19	Diagnostic
B2 25 14 22         P-10         Other Design/>=10 crcuts/Non-Despatch/FL(days)         Dagnostic         Diagnostic           B2 25 15 12         P-10         Other Non-Design/>=10 crcuts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B2 25 15 12         P-10         Other Non-Design/>=10 crcuts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B2 25 15 12         P-10         Other Non-Design/>=10 crcuts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B2 25 15 12         P-10         Other Non-Design/>=10 crcuts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B2 25 15 21         P-10         NP (Standalone)/>=10 crcuts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B2 25 16 12         P-10         NP (Standalone)/=10 crcuts/Non-Despatch/FL(days)         Diagnostic         Diagnostic           B2 25 16 12         P-10         NP (Standalone)/=10 crcuts/Non-Despatch/FL(days)         Diagnostic         Diagnostic           B2 25 17 12         P-14         LNP (Standalone)/=10 crcuts/Non-Despatch/FL(days)         Diagnostic         Diagnostic           B2 25 17 12         P-14         LNP (Standalone)/=10 crcuts/Non-Despatch/FL(days)         Diagnostic         Diagnostic           B2 25 17 12         P-14         LNP (Standalone)/=10 crcuts/Non-Despatch/FL(	B 2 25 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	1. Aug.						and the second second	Diagnostic
B 2 25.15.1         P-10         Other Non-Design/~10 crouts/Dispatch/FL(days)         Diagnostic           B 2 25.15.1         P-10         Other Non-Design/~10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.15.2         P-10         Other Non-Design/~10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.15.2         P-10         Other Non-Design/~10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.15.2         P-10         Other Non-Design/~10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.15.2         P-10         NP (Standalone)/>10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.15.2         P-10         NP (Standalone)/>10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.15.2         P-10         NP (Standalone)/>10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.17.1         P-14         LNP (Standalone)/>10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.17.1         P-14         LNP (Standalone)/>10 crouts/Non-Dispatch/FL(days)         Diagnostic         Diagnostic           B 2 25.17.2         P-14         LNP (Standalone)/>10 crouts/Non-Dispatch/FL(days)         Diagnostic	B 2 25 14 2 2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	19.13							Diagnosta
B 2 25 15 12         P-10         Other Non-Design/~10 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 15 21         P-10         Other Non-Design/~210 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 15 22         P-10         Other Non-Design/~210 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 15 21         P-10         INP (Standalone)/~10 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 15 21         P-10         INP (Standalone)/~10 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 16 21         P-10         INP (Standalone)/~10 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 16 22         P-10         INP (Standalone)/~10 crouts/Non-Dispatch/FL(days)         Diagnostic           B 2 25 17 12         P-14         LNP (Standalone)/~10 crouts/Dispatch/FL(days)         Diagnostic           B 2 25 17 12         P-14         LNP (Standalone)/~10 crouts/Dispatch/FL(days)         Diagnostic           B 2 25 17 22         P-14         LNP (Standalone)/~10 crouts/Dispatch/FL(days)         Diagnostic           B 2 25 17 22         P-14         LNP (Standalone)/~10 crouts/Dispatch/FL(days)         Diagnostic           B 2 25 17 22         P-14         LNP (Standalone)/~10 crouts/Dispatch/FL(days)         Diagnostic           B 2 25 17 22         P-14         <	B 2 25 15 1 1	P-10	Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 225 15 21         P-10         Other Non-Design/>	8 2 25 15 1 2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diaonostic							S	Diagnostic
B 2 25 15 2 2P-10Other Non-Design/>=10 crcutts/Non-Dispatch/FL(days)DiagnosticB 2 25 16 11P-10INP (Standalone/s/10 circutts/Non-Dispatch/FL(days)DiagnosticB 2 25 16 2 1P-10INP (Standalone/s/10 circutts/Non-Dispatch/FL(days)DiagnosticB 2 25 16 2 1P-10INP (Standalone/s/10 circutts/Non-Dispatch/FL(days)DiagnosticB 2 25 16 2 2P-10INP (Standalone/s/10 circutts/Non-Dispatch/FL(days)DiagnosticB 2 25 16 2 2P-10INP (Standalone/s/10 circutts/Non-Dispatch/FL(days)DiagnosticB 2 25 17 2 1P-14LNP (Standalone/s/10 circutts/Non-Dispatch/FL(days)DiagnosticB 2 25 18 1 1P-10Digital Loop < D51/<10 circutts/Non-Dispatch/FL(days)	B 2.25 15 2 1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	74: S. S. S.						- 19 St +	Diagnostic
B2251611       P-10       INP (Standalona)<10 circuits/Dispatch/FL(days)	B 2.25 15 2 2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	1 - A	<u>i</u> X						Diagnoste
B2 25 16.12       P-10       INP (Standalone)×10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2 25 16 21       P-10       INP (Standalone)×=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2 25 16 22       P.10       INP (Standalone)×=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2 25 17 11       P-14       LNP (Standalone)×=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2 25 17 12       P-14       LNP (Standalone)×=10 circuits/Dispatch/FL(days)       Diagnostic         B2 25 17 2.2       P-14       LNP (Standalone)×=10 circuits/Dispatch/FL(days)       Diagnostic         B2 25 17 2.2       P-14       LNP (Standalone)×=10 circuits/Dispatch/FL(days)       Diagnostic         B2 25 17 2.2       P-14       LNP (Standalone)×=10 circuits/Dispatch/FL(days)       Diagnostic         B2 25 18 1.2       P-10       Digital Loog < DS1/<10 circuits/Dispatch/FL(days)	B 2.25.16 1 1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B2251621       P-10       INP (Standalone)>=10 circuits/Dispatch/FL(days)       Diagnostic         B2251622       P-10       INP (Standalone)>=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2251712       P-14       LNP (Standalone)>=10 circuits/Dispatch/FL(days)       Diagnostic         B2251721       P-14       LNP (Standalone)>=10 circuits/Dispatch/FL(days)       Diagnostic         B2251721       P-14       LNP (Standalone)>=10 circuits/Dispatch/FL(days)       Diagnostic         B2251722       P-14       LNP (Standalone)>=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2251722       P-14       LNP (Standalone)>=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B2251811       P-10       Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	B.2 25 16.1 2	P 10	INP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic		Read Read						Diagnostic
B2 25 16 2 2       P-10       INP (Standalone)>=10 circuits/Non-Dispatch/FL(days)       Diagnostic       Diagnostic         B2 25 17 11       P-14       LNP (Standalone)<10 circuits/Dispatch/FL(days)	B 2 25 16 2 1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B2 25 17 11       P-14       LNP (Standalone)/<10 circuits/Dispatch/FL(days)	B 2 25 16 2 2	P-10	INP (Standalone)>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	100							Diagnostic
B2 25 17 12       P-14       LNP (Standalone)/>(Standalone)/>=10 circuits/Dispatch/FL(days)       Diagnostic       Diagnostic       Diagnostic         B2 25 17 2.1       P-14       LNP (Standalone)/>=10 circuits/Dispatch/FL(days)       Diagnostic       Diagnostic       Diagnostic       Diagnostic         B2 25 17 2.2       P-14       LNP (Standalone)/>=10 circuits/Dispatch/FL(days)       Diagnostic       Diagnostic       Diagnostic       Diagnostic         B2 25 18 1.2       P-10       Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	B 2 25 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic		and Second	1 45	2	1. A.			Diagnostic
B 2 25 17 2.1       P-14       LNP (Standalona)>>10 circuits/Dispatch/FL(days)       Diagnostic       128       1         B 2 25 17 2.2       P-14       LNP (Standalona)>>10 circuits/Dispatch/FL(days)       Diagnostic       128       1         B 2 25 18 1.1       P-10       Digital Loop < D51/<10 circuits/Non-Dispatch/FL(days)	B 2 25 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.90	756				Diagnostic
B 2 25 17 2.2       P-14       LNP (Standalone) >= 10 carcuts/Non-Dispatch/FL(days)       Diagnostic       1 28       1         B 2 25 18 1.1       P-10       Digital Loop < D51/<10 carcuts/Dispatch/FL(days)	B 2 25 17 2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic		14 - Angel - A				2-1 ₆ - 5		Diagnosti
B2 25 18 11       P-10       Digital Loop < D51/<10 circuits/Dispatch/FL(days)	B 2 25 17 2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	Sec. 1		1 28	1	12. 1. 1. 1.	100	111	Diagnosta
B 2 25 18 1.2       P-10       Dgtal Loop < DS 1/<10 crcuits/Non-Dispatch/FL(days)	B 2 25 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			11 67	109		Sec. By Cal		Diagnostic
B 2 25.18.2 1       P-10       Digital Loop < DS 1/>=10 circuits/Dispatch/FL(days)       Diagnostic         B 2 25.18 2 2       P-10       Digital Loop > DS 1/>=10 circuits/Non-Dispatch/FL(days)       Diagnostic         B 2 25.19 1 2       P-10       Digital Loop >= DS 1/<10 circuits/Non-Dispatch/FL(days)	B 2 25 18 1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic							6	Diagnostic
82.25 18 2 2       P-10       Digital Loop < D51/>=10 circuits/Non-Dispatch/FL(days)       Diagnostic       Diagnostic         B 2 25 19 1 2       P-10       Digital Loop >= D51/<10 circuits/Non-Dispatch/FL(days)	B 2 25.18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic							- 19 als	Diagnostic
B 2 25 19 1 1       P-10       Digital Loop >= DS1/<10 circuits/Depatch/FL(days)       Diagnostic         B 2 25 19 1 2       P-10       Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	82251822	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagonostic							Acres	Diagnost
B2 25 19 12     P-10     Digital Loop >= DS1/>10 circuits/Non-Dispatch/FL(days)     Diagnostic       B2 25 19 21     P-10     Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)     Diagnostic       B2 25 19 22     P-10     Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)     Diagnostic       Diagnostic     Diagnostic     Diagnostic       Diagnostic     Diagnostic     Diagnostic	B 2 25 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			10.27	9	5			Diagnostic
B 2 25 19 2 1     P-10     Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)     Diagnostic       B 2 25 19 2 2     P-10     Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)     Diagnostic	B 2 25 19 1 2	P.10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				Ť	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	and serves	6.8.9	Diagonste
B 2 25 19 2 2 P-10 Dignal Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days) Diagnostic	82251921	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
	B 2 25 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic		100			1.	- 11 - 11 - 11 - 11 - 11 - 11 - 11 - 1	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Diagnostic
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Florida, April 2002

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	rion		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
	Total S	ervice Order Cycle Time - Non-Mechanized				· · · · · · · · · · · · · · · · · · ·					Conversion 1
B 2 26 1 1 1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnosti
B 2 26 1 1 2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic							1. t.	Diagnosti
B 2 26 1 2 1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic					\$1.70 	S		Diagnosti
B 2 26 1 2 2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	6-5 ⁻¹ -1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1		13.28	10	- 200 - 20			Diagnustic
B 2 26 2 1 1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic			1920	10		*		Diagnosts
B.2 26 2 1 2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic					199 Berlin		1. S. S. S.	Diagnostic
B 2 26 2 2 1	P-10	Local Interoffice Transport/>=10 circults/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26.2 2 2	P-10	Local Interomce Transport/>=10 circuits/Not-Dispatch/EL(days)	Diagnostic			3.47	153		565 - 20 19 - 19 - 19 - 19 - 19 - 19 - 19 - 19 -		Diagnosti
B 2 26 3 1 1	P-10	Loop + Port Combinations/< To Circuits/Dispatch/FL(days)	Diagnostic			191	299	ter and	1. A.		Diagnosti
B 2 26 3 1 2	P-10	Loop + Port Combinations/ To circuits/Not-Dispatch/El (days)	Diagnostic			3 00	1				Diagnostii
B226321	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4 25	1		and a star		Diagnostic
B 2.26 3 2.2	P-10	Comba Otheric 10 croute Depatch El (days)	Diagnostic			1181	53	10 - 10 - 10 - 10 - 10 - 10 - 10 - 10 -	1999 - S. 1	· · · · · · ·	Diagnostic
82204.11	P-10	Combo Other/<10 circuits/Dispatch/El (days)	Diagnostic	100 m					an a		Diagnosti
B 2 20 4 1.2	B 10	Combo Other/>=10 circuits/Dispatch/El (days)	Diagnostic								Diagnostic
D220421	P-10	Combo Other/>=10 circuits/Non-Dispatch/EL (days)	Diagnostic								Diagnostic
0220422	P. 10	VDSL (ADSL HDSL and LICL)/<10 circuits/Dispatch/EL(days)	Diagnostic	14	1999 - C. 1997 -	5 72	79			1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	Diagnostic
0220011	P 10	xDSL (ADSL HDSL and LICI )/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	34			_	1.1	Constant of the second s		Diagnostic
D22031.2	D. 10	vDSL (ADSL_HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B220321 B326522	P.10	vDSL (ADSL HDSL and UCI V>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						- 14 C		Diagnostic
B220322	P.10	LINE ISDN/c10 crouts/Dispatch/FL(days)	Diagnostic			8 30	58				Diagnostic
B220011	P.10	LINE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B220012	P-10	LINE ISDN/>=10 crcuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B220021	P-10	LINE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	10 m					Sugar St.		Diagnostic
B 2 26 7 1 1	P-10	Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic			6 01	15		х А		Diagnostic.
B228712	P-10	I ine Shanno/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5 18	23			الأراد فعبر الكمجي بال	Diagnustic
B226721	P 10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B226722	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	dia dia 4							Diagnostic
8226811	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic		· · · · ·	5 10	19	_	(		Diagnostic
B226812	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 8 2 1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic					- 16 20			Diagnosh
B 2 26 8.2 2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Disgnostic
B 2.26.9 1 1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic	76. -		4 62		the state of the second second			Diagnostic
B 2 26 9 1 2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	10 a.C.		4 46	5	n an			Diagnostic
B 2 26 9 2 1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	<ul> <li>A second s</li></ul>		501	4				Diagnostic
B228922	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	Sec. 1998							Diagnostic
B 2 26 10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic							1.	Diagnosti
B 2 26 10.1 2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic					Warden Co.			Diagnosti
8.2.26 10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic		5 S						Diagnostic
B 2 26 10 2 2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			7.03	2			and a second	Diagnosti
B 2 26 11 1 1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			- / 03	£		S. 293		Diagnostic
B 2 26 11 1 2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						아이는 승규는 아이가		Dragnostic
B 2 26 11.2 1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic		- 			1972		N. S. S. S.	Diagnostic
82261122	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			5.69	2	sthe stars	5		Diagnostic
B 2 26 12 1 1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			<u> </u>					Diagnostic
B 2 26 12 1 2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 26 12.2 1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic					-		1	Diagnostii
B 2 26 12.2 2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	59	8. 416 dette	5 14	18	and the Constant	and the		Diagne stie
B 2 26 13.1 1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5.24	10				Diagnostic
B 2 26 13 1 2	P-14_	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	191		743	2		<u></u>		Diagnostic
B 2 26 13.2 1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	÷.		6 90	1			1. A.	Diagnostic
B 2 26 13 2 2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/non-DispatciveL(days)	Diagnostic					N. 5.	- A	1.00	Diagnost
B.2 26 14.1 1	P-10	Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic	12.00						100	Diagnusti
B.2.26.14 1 2	P-10	Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	and the second second						<u></u>	Diagnostic
B 2 26 14 2 1	P-10	Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic					5			Diagnostic
B 2 26 14 2 2	P-10	Other bles Deservicito aroute (Dispatch/El (days)	Diagnostic		X	6 52	27		S. 1. 5		Diagnostic
B 2 26 15 1.1	P-10	Other Nee Descent/10 excuts/Departs/Fi (days)	Diagnostic						1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Diagnostic
B 2.26 15 1 2	P-10										

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#### BellSouth Monthly State Summary Florida, April 2002

			Analog	Measure	Volume	Measure	Volume
B 2 26 15 2 1	P.10	Other Non-Design/>=10 circuits/Dispatch/FL//days)	1 Disconstic			<b></b>	
B 2 26 15 2 7	P 10	Other Non-Design/>=10 circuite/Non-Dispatch/Et (days)	Diagnostic				
B 2 26 16 1 1	D 10	IND (Standalona)/<10 circuite/Dispatch/Et (days)	Diagnostic				
B 2 26 16 1 2	D.10	INP (Standalone)/<10 circuite/Non-Dispatch/El (days)	Diagnostic				
B 2 26 16 2 1	0.10	INP (Standalone)/2=10 circuite Dispatch/FL (days)	Diagnostic				
B 2 26 16 2 2	P.10	INP (Standalone)/>=10 circuits/Non-Dispatch/FI (days)	Diagnostic				
B 2 26 17 1 1	P.14	I NP (Standalone)/<10 circuite/Dienatch/FI (days)	Diagnostic			3.61	
8 2 26 17 1 2	P.14	I NP (StandaloneV<10 circuits/Non-Dispatch/FI (days)	Diagnostic			0.91	353
R 2 26 17 2 1	P.14	INP (Standalone)/>=10 circuits/Diseatch/EI (days)	Diagnostic			0.51	555
B 2 26 17 2 2	P-14	I NP (Standalona)/>=10 circuits/Non-Dispatch/Et (days)	Diaonostic	j		0.55	4
B 2 26 18 1 1	P.10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.76	133
B 2 26 18 1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B 2 26 18 2 1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic				
B 2 26 18 2 2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.26.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			7.13	111
B.2.26.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.26.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic			8.26	1
B.2.26.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
	Total S	Service Order Cycle Time (offered) - Mechanized	-				
82.28.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL(days)	Diagnostic				
8228112	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.2.1.1	P-10	Local interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			3 64	468
B.2.28.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.76	9,169
B.2.28.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			2.89	3
B.2.28.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.4.2.2	P-10	Combo Utner/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
8.2.28.5.1.1	P-10	XUSL (AUSL, HUSL and UCLY<10 CITCUItS/USpatch/FL(days)	Diagnostic				
B.2.28.5.1.2	P-10	NOSL (ADSL, HDSL and UCLIX TO CIRCUIS/NON-DISpatch/FL(Days)	Diagnostic				
B.2.20.3.2.1	0.10	UDSL (ADSL, HDSL and UCL)>=10 Circuits/Dispatch/El (days)	Diagnostic				
B.2.20.3.2.2	0.10	UNE ISON/c10 signific Dispatch (data)	Diagnostic			10.28	
D.2.20.0.1.1	P-10	UNE ISDN/<10 circuite/Non-Disnatch/FL (days)	Diagnostic			10.20	3
R 2 28 6 2 1	P.10	LINE ISDN/>=10 circuits/Disoatch/FL(days)	Diagnostic				
R228622	P-10	UNF ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diaonostic				
B 2 28 7 1 1	P.10	t ine Shanna/<10 circuits/Diseatch/FL(days)	Diagnostic				
R2 28 7 1 2	P-10	Line Sharino/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B2.28.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			594	72
B.2.28.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7.56	2
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			3.90	69
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic				
B.2.26.10.2.2	P-10	2W Analog Loop w/INP Dasign/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			L	

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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
	/ 10/102, / p.ii. 2002	Anaiog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
0.00.44.1.1	D to 204 Apples Leap w/INP Non-Desvor/s10 circuits/Dispatch/FL (days)	Diagnostic						5 M 12		Dagouste
2 20 11 1 1	P-10 2W Anatog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	1947 - A.							Diagnoute
2 28 11 2 1	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	19.00							Diagnoute
2 28 11 2 2	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						4		Diagnosis
2 28 12 1 1	P-14 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic			511	2		- C		Diagnosti
2 28 12 1.	P-14 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 12 2 1	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic					1.2			Diagn stic
2 28 12 2 2	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					4.5			Diagnostik
2 28 13 1 1	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic						and a strength	ан "А	Diagnostic
2 28 13 1 2	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 13 2 1	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	Star Carl							Diagnosti
2 28 13 2 2	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 14 1 1	P-10 Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic	Section 1			· · · · · · · · · · · · · · · · · · ·		2		Diagnosti
2 28 14 1 2	P-10 Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 14 2 1	P-10 Other Design/>=10 dircuits/Disparch/FL(days)	Diagnostic							All Bar	Diagnosts
2 28 14 2 2	P-10 Other Nec-Design/2-10 Circuits/Dispatch/El (days)	Diagnostic	the second of a				1967 - A. S.		Č	Diagnostic
2 20 10 11	P-10 Other Non-Design/<10 circuits/Non-Dispatch/El (days)	Diagnostic							a Sala	Diagnostic
2 20 10 12	P-10 Other Non-Design - 10 circuits/Dispatch/El (days)	Diagnostic								Diagnostic.
2 20 15 2 1	P-10 Other Non-Design 2 Concuts/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 18 1 1	P-10 INP (Standalone)<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 16 1 2	P-10 INP (Standalone /<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
2 28 16 2 1	P-10 INP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic						1		Diagnostic
2 28 16 2 2	P-10 INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	194 ¹¹ - 1944 - 19				Second .			Diagnostic
2 28 17 1 1	P-14 LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic					5 A.S.			Diagnostic
2 28 17 1 2	P-14 LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.80	2,607	10 A			Diagnostic
2 28 17.2 1	P-14 LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic					19.45 19.45			Diagnostic j
2.28 17 2 2	P-14 LNP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
3 2.28 18 1 1	P-10 Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic	1		10.28	3				Diagnostic
3 2 28 18 1 2	P-10 Digital Loop < DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						19. A.S. 5	See Sec.	Diagnostic
3 2 28.18 2 1	P-10 [Digital Loop < DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic	1					e.		Diagnostic
3 2.28 18 2 2	P-10 Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	14. C		6.95	92		÷.		Diagnosta
3 2 28 19.1 1	P-10 Digital Loop >= DS1/<10 circuits/Dispatch/FL(days)	Diagnostic		36.				的 論		Diagnostic
3 2 28.19 1 2	P-10 Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	. · · · · · · · · · · · · · · · · · · ·						5 . Six .	Diagnostic
3.2 28 19 2 1	P-10 Digital Loop >= DS1/>=10 circuits/Dispatch/EL(days)	Diagnostic								Diagnostic
220 922	(F-10 Cignal Loop >= 00 (F=10 Circle) Control Circle (Circle)									
	Total Service Order Cycle Time (onered) - Fardany mechanized	Diagnostic								Diagnostic
229111	P-10 Switch Ports/s10 circuits/Non-Dispatch/FL (days)	Diagnostic	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	14	_					Diagnostic
229112	P-10 Switch Ports/>=10 crouits/Dispatch/EL(days)	Diagnostic	1 A A A A A A A A A A A A A A A A A A A					12.20		Diagnostic
229121	P-10 Switch Ports/2=10 circuits/Non-Dispatch/FL(days)	Diagnostic	1. A.							Diagnostic
222912.2	P-10 I ocal interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic					1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -		a an	Diagnostic
3229212	P-10 I ocal Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic					Sec. 1			Diagnostic
3229221	P-10 Local Interoffice Transport/>=10 circuits/Dispatch/Ft (days)	Diagnostic	26.28 A				and the second sec			Diagnostic
3229222	P-10 Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
32 29 3 1 1	P-10 Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			306	199				Diagnostic
3229312	P-10 Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			1 32	5 786	and and			Diagnostic
3229321	P-10 Loop + Port Combinations/>=10 circuits/Dispatch/FL(days)	Diagnostic			4 78	1		19 A. S.	× 45	Diagnostic
3229322	P-10 Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	Ser. Carlos and				6	Sector March	and the second	Diagnostic
3.2 29.4 1 1	P-10 Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic		N.	24 89	1		the second second	25,0 55	Dispussi -
3229412	P-10 Combo Other/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	5	St 13 *			-		Sec. 19	Diagnosty
3229421	P-10 Combo Other/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
3229422	P-10 Combo Other/>=10 circuits/Non-Dispatch/FL(days)							1. 1.	5.3	Diagnostic
3229511	P-10 xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL(days)		-160 - 10 - 10 - 10 - 10 - 10 - 10 - 10		·		- 19 C	Stor All		Diagnosti
3229512	P-10 xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						1.		Diagnoutic
3 2 29 5.2.1	P-10  xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL(days)	Diagnostic						2		Diagnostic
3229522	P-10 XDSL (ADSL, HDSL and UCL)>=TU circuits/Non-Dispatch/FL(days)	Diagnostic		See States	12.03	83	1 Harry Sugar			Diagnostic
3229611	P-10 UNE ISUN/<10 circuits/Uspatch/FL(days)	Diagnostic						e second		Diagnostic
3229612	P-10 UNE ISDN<10 circuits/non-Dispatch/FL(0ays)						*			

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		Analog	Measure	Volume	Measure	Volume	Deviation	Error	750000	Eauth
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B 2 29 6 2 1	P-10 UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnoute
B 2 29 6 2 2	P-10 UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 7 1 1	P-10 Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic							<b>.</b>	Diagnostic
B 2 29 7 1 2	P-10 Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostir
B 2 29 7 2 1	P-10 [Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic	1 T. 1 (1996)				35	1. A	e og je di	Diagnosik
B 2 29 7 2 2	P-10 [Line Sharing/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2.29 8.1 1	P-10 2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			6 33	26	).Z	<u>n piana</u> s		Diagno-tic
B229812	P-10 2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						4. 		Diagnostie
B229621	P-10 2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B229022	P-10 [2W Analog Loop Design/2-10 circuits/Not-Dispatch/FL(days)	Diagnostic			4.00			84 2.	· · ·	Diagnosti
D229911	P-10 2W Analog Loop Noi-Design/>10 circuits/bjatci/r-Luays)	Diagnostic			4 08	509				Diagnosti
D229912	P-10 [2W Analog Loop Non-Design/~10 circuits/Non-Dispatch/FL(days)	Diagnostic			3 64	<u> </u>			S	Diagnostic
B220022	P-10 2W Analog Coop Non-Design/2=10 circuits/Dispatch/FL(days)	Diagnosac			0 03	1		es es		Diagnostic
B 2 20 10 1 1	P-10 2W Analog Loop w/iNP Design/<10 circuits/Non-Dispatch/EL (days)	Diagnosiic								Diagnostic
B 2 29 10 1 1	P-10 2W Analog Loop w/INP Design/<10 circuits/Dispatch// C(days)	Diagnostic								Diagnostic
B 2 29 10 2 1	P-10 2W Analog Loop with Design - to circuits/Dispatch - (days)	Diagnostic	ŝ					् के कि		Diagnostic
B 2 29 10 2 2	P-10 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic	<b>X</b> 5							Diagnostic
B 2 29 11 1 1	P-10 2W Analog Loop w/NP Non-Design/s10 direuts/Dispatch/EL (days)	Diagnostic					19 A.			Diagnostic
B2291112	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Disnatch/El (days)	Diagnostic							4. 1. 28	Diagnostic
B2291121	P-10 2W Analog Loop w/NP Non-Dasgo/>=10 crcuts/Disnatch/El (days)	Diagnostic				• • • • • • • • •				Diagnosac
B2291122	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnosik
B 2 29 12 1 1	P-14 2W Analog Loop w/LNP Design/510 crcuits/Dispatch/FL (days)	Diagnostic			6 32	135				Diagnostic
B 2 29 12 1 2	P-14 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic				100	a ga ka sa	7		Diagnosti
B 2 29 12 2 1	P-14 2W Analog Loop w/LNP Design/>=10 crcuits/Dispatch/FL(days)	Diagnostic			7 4 1	2	5			Diagnostic
B 2 29 12 2 2	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 13 1 1	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			5 75	404	14 - 14 - 14 - 14 - 14 - 14 - 14 - 14 -			Diagnosti
B 2 29 13.1.2	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			5 4 9	196	$(1, 2, 3) \in \mathbb{R}^{n \times 2}$		وروبي کار کار	Diagnostic
B 2 29 13 2 1	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			7 34	20				Diagnosta
B 2 29 13.2 2	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic		50	7 44	10	1. 1. 1. 1.	Serve	2° 2° 5	Diagnostic
B 2 29 14 1.1	P-10 Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic					and a start			Diagnostic
B 2 29 14 1 2	P-10 Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic						1. S.		Diagnostic
B 2 29.14 2.1	P-10 Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	and the second sec						2 . GQ	Diagnostic
B.2 29 14 2 2	P-10 Other Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 15 1 1	P-10 Other Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 15 1 2	P-10 Other Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			l				S. 199	Diagnostic
B 2.29 15 2 1	P-10 Other Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic		: <u></u>				5.00 gas		Diagnostic
B 2 29 15 2 2	P-10 Other Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	en in station and a station a					•		Diagnostic
B 2 29 16 1 1	P-10 INP (Standaione)/<10 circuits/Dispatch/FL(days)	Diagnostic		. Specialized						Diagnostic
B 2 29 16.1 2	P-10 INP (Standalone)<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 29 16 2 1	P-10 INP (Standaione)/>=10 circuits/Dispatch/FL(days)	Diagnostic						s		Diagnostic
B 2 29 16 2 2	P-10 [INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic					1 Alex 1 Alex	747° -		Diagnostic
B.2.29 17 1.1	P-14 [LNP (Standaione)/<10 circuits/Dispatch/FL(days)	Diagnostic		1.000	145	2				Diagnostic
B.2 29 17 1 2	P-14 LNP (Standalone)< 10 circuits/Non-Dispatch/FL(days)	Diagnostic		and the second secon	085	699				Diagnostic
B2291/21	P-14 LINF (Standalone)/>-10 circuits/Dispatch/=(Days)	Diagnostic	$(a_1, b_2) = a_2 b_1^2$	- 1. E - 1			÷.		5 JA -	Diagnostic
02291722	$P_{-14} = [Inr (Statikaloue) > 10 circuits/home.http://circuits/touts/s/$	Diagnostic	station i die die die die die die die die die d	j						Diagnostic
DZZ91011	P-10 Digital Loop < DS1/<10 circuits/Dispatch/EL (days)	Diagnostic			12 03	6.5	1024-21		5 2	Diagnostic
02201012	P 10 Digital Loop < DS1/x10 citulismon-Departin E (Lass)	Diagnostic		2.5					99 A.C.	Diagnostic
D.2 29 10 2 1	P-10 Digital Loop - DS1/2=10 create/Map.Dispatch/21 (days)	Diagnostic								Diagnostic
R 2 29 19 1 1	P.10 Digital Loop >= DS1/<10 circuits/Dispatch/FL/days)	Diagnostic	348 N	್ಷ. ಕ್ಷೇಕ್ ಶ್ರೀ ಕ್ರಿಕ್ರೆಸ್	838	8	N. C. C	1. C. S. W.	S. C. G.	Dugou In
82291012	<b>P-10</b> Digital Loop $\geq$ DS1/<10 circuits/Nog-Dispatch/FI (days)	Diagnostic		51		, v				Diagnoste
B 2 29 19 2 1	P-10 Digital Loop $\geq$ DS1/ $\geq$ 10 circuits/Dispatch/FL(days)	Diagnostic								Diagnoste
B 2 29 19 2 2	P-10 Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						35.45 Sec. 24	2 6 Sec. 6	Diagnustic
										1.1.1
0.220.4.4.4	I otal Service Urder Cycle Time (offered) Non M f	Dungentettet	-							
DZ30111	P 10 Switch Ports/S10 Circuits/Dispatch/Fi (days)	Diagnostic	$[1,2] \in \mathbb{R}^{n}$				1. 28 A. 1.	2020		Diagnostii
D 2 30 1 1 2	D 10 Switch Ports (>=10 circuits/Non-Dispatci/rt.(days)	Diagnostic								Duama
0230121	P-10 Switch Porte/s=10 circuite/Non-Disnaich/Fi (dave)	Diagnostic		94 C	·		1. S. C. C.	1.20	2 . Car F	Diagnostic
ພະລບເຂຂ		Line grive au	100 C					- A.		12/04/10/281

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	Florida April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
		-								
B 2 30.2 1 1	P-10 Local Interoffice Transport/<10 circuits/Dispatch/FL(days)	Diagnostic			13 28	10	_			Diagnoutic
B 2 30 2 1 2	P-10 Local Interoffice Transport/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnosti
B 2 30 2 2 1	P-10 Local Interoffice Transport/>=10 circuits/Dispatch/FL(days)	Diagnostic	1.11	-100 			211 miles - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 -			Diagnostic
B 2 30 2 2 2	P-10 Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	and the second second	3	3.58	136	ALL STREET			Diagnostie
B 2 30 3 1 1	P-10 Loop + Port Combinations/<10 circuits/Dispatch/FL(days)	Diagnostic			1 05	248	S			Diagnosti
B 2 30 3 1 2	P-10 Loop + Port Combinations/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			3.00	1			8 (P. 1997)	Diagnosti
B 2 30 3 2 1	P-10 [Loop + Port Combinations/>=10 dircuits/DispatativeL(days)	Diagnostic			4 25			Sale -		Diagnostic
B 2 30 3 2 2	P-10 [Loop + Port Combinations/>= 10 circuits/Non-Dispatci//FL0ays)	Diagnostic	29. 		12 00	45				Diagnosta
B230411	P-10 Combo Other/<10 circuits/Dispatch/FL(days)	Diagnostic	<b>X</b>							Diagnostic
B 2 30 4 1 2 B 2 30 4 3 1	P-10 [Combo Other/~ 10 circuits/Dispatch/El (days)	Diagnostic		S					1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	Diagnostic
B 2 30 4 2 1 B 2 30 4 2 2	P-10 Combo Other/>=10 circuits/Non-Dispatch/El (days)	Diagnostic		100			「と思わる語			Diagnostic
B 2 30 4 2 2	P-10 VDSL (ADSL HDSL and LICL /<10 circuits/Dispatch/FL(days)	Diagnostic			573	69			ા સંસ્થ	Diagnostic
B230512	P-10 xDSL (ADSL HDSL and UCLV<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
8230521	P-10 xDSL (ADSL, HDSL and UCLV>=10 circuits/Dispatch/FL(days)	Diagnostic					an Said			Diagnostic
B230522	P-10 xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						19 gr - 1		Diagnostic
B 2 30 6 1 1	P-10 UNE ISDN/<10 circuits/Dispatch/FL(days)	Diagnostic			8 4 1	50				Diagnostic
B 2 30 6 1.2	P-10 UNE ISDN/<10 circuits/Non-Dispatch/FL(days)	Diagnostic		· · · · · · · · · · · · · · · · · · ·						Diagnostic
B.2 30 6 2 1	P-10 UNE ISDN/>=10 circuits/Dispatch/FL(days)	Diagnostic	wood - 1							Diagnostic
B 2 30 6 2 2	P-10 UNE ISDN/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic							8	Diagnostic
B 2 30 7 1 1	P-10 Line Sharing/<10 circuits/Dispatch/FL(days)	Diagnostic			6.01	15		3.4		Diagnostic
B 2 30 7 1 2	P-10 Line Sharing/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			518	23			2	Diagnostic
B 2 30 7 2 1	P-10 Line Sharing/>=10 circuits/Dispatch/FL(days)	Diagnostic						- A26	2	Diagnostic
B 2 30 7 2 2	P-10 Line Shanng/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30.8 1 1	P-10 2W Analog Loop Design/<10 circuits/Dispatch/FL(days)	Diagnostic			<u> </u>	16	- 12 - 12 - 12 - 13 - 13 - 13 - 13 - 13			Diagnostic
B 2 30 8 1 2	P-10 2W Analog Loop Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic							5	Diagnosti
B 2 30 8 2 1	P-10 2W Analog Loop Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	Sec. 1	¢.			- vilor			Diagnostic
B 2 30 8.2 2	P-10 2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			4.65	77				Diagnostic
B.2.30 9 1 1	P-10 2W Analog Loop Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			4 46	5	- 18 C			Diagnostik
B 2 30 9 1 2	P-10 12W Analog Loop Non-Design/< 10 arcuits/Non-Dispatch/FL(days)	Diagnostic			5.61	4				Diagnostic
B 2 30 9 2 1	P-10 12W Analog Loop Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic							316	Diagnostik
B 2 30 9 2 2	D 10 21W Analog Loop With Design >= 10 circuits/Transpatch/El (days)	Diagnostic			1					Diagnostic
B.2 30.10.1 1	P-10 2W Analog Loop with P Design/<10 circuits/Dispatch/Ei (days)	Diagnostic		20 C.20 C.4					284 	Diagnostic
B 2 30.10 1 2 B 2 30.10 2 1	P.10 2W Analog Loop wiNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic					20년 변경은		2 83 83	Diagnostic
82301021	P-10 2W Analog Loop w/NP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic						1. S. M. T.	See See 19	Diagnostic
B 2 30 11 1 1	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			7 03	2				Diagnostic
B 2 30 11 1 2	P-10 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic.
B 2 30 11.2 1	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic	521-1							Diagnostic
B 2 30 11 2 2	P-10 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	<b>3</b>							Diagnostic
B 2 30 12 1 1	P-14 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL(days)	Diagnostic	al de		598	11				Diagnostic
B 2 30 12 1 2	P-14 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic							20	Diagnostic
B 2 30 12 2 1	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			-					Diagnostic
B 2 30 12 2 2	P-14 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic	2.5	n i						Diagnostic
B 2 30 13 1 1	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic			514	18				Diagnosoc
B 2 30 13 1 2	P-14 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			524					Diagnostic
B 2 30 13 2 1	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic			6 00					Diagnostic
B 2 30 13 2 2	P-14 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			0.90					Diagnostic
B 2 30.14 1 1	P-10 Other Design/<10 circuits/Dispatch/FL(days)	Diagnostic							E 🔬	Diagnostic
B 2 30 14 1.2	P-10 Other Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic		8					N - 6	Diagnostic
B 2 30.14 2 1	P-10  Other Design/>=10 circuits/Dispatch/FL(days)	Diagnostic							94 94	Diagnostic
B 2 30.14 2 2	P-10 Uther Design/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic			6.65	26			×	Diagnostii
B 2 30 15 1 1	P-10 JOther Non-Design/<10 circuits/Dispatch/FL(days)	Diagnostic				~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~			1	Diagnostik
B 2 30 15 1 2	P-10 Uther Non-Design/<10 circuits/Non-Dispatch/FL(days)	Diagnostic	2.8							Diagnostic
B 2 30 15 2 1	P-10 JUTNET NON-Design/>=10 circuits/Dispatch/FL(days)	Diagnostic		the second second				i i se		Diagnostic
B 2 30 15 2 2	P-10 JUTTER NON-Design/>= 10 Circuits/Non-Dispatch/Ft (days)	Diagnostic								Diagnostic
B 2 30 16 1.1	P-10 Imm (Standalone) < 10 circuits/Dispator/ci/days/	Diagnostic							The States	Diagnostic
B 2 30 16 1.2	P-10 [INF [Standalone]/>=10 circuits/Disnatch/F) (davs)	Diagnostic								Diagnutin
15 Z JU 10.Z I	E. to Tau forging one in Argenteen Argenteen Argenteen									

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	Flori	da, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B 2 30 16 2 2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnosti
B 2 30 17 1 1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL(days)	Diagnostic	1990 - A. A.		3 51	2				Diagnosti
B.2 30 17 1 2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL(days)	Diagnostic			0 87	332				Diagnosti
B 2 30 17 2 1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL(days)	Diagnostic								Diagnostic
B 2 30 17 2 2	P-14	LNP (Standalone)/>=10 crcurts/Non-Dispatch/FL(days)	Diagnostic			0 60	3				Diagnosti
B 2 30 18 1 1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL(days)	Diagnostic			679	115				Diagnosti
B 2 30 18 1 2 B 2 30 18 2 1	P-10	Digital Loop < DS1/<10 Circuits/Noti-Dispatch/EL(days)	Diagnostic								Diagnostic
B230 1822	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/EL(days)	Diagnostic					- 			Diagnosti
B 2 30 19 1 1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/EL (days)	Diagnostic			7 16	104				Diagnostic
B 2 30 19 1 2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/EL (days)	Diagnostic	State of the							Diagnosti
B 2 30 19 2 1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL(days)	Diagnostic			8 26	1				Diagnosti
B 2 30 19 2 2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL(days)	Diagnostic								Diagnostic
	Discor	nect Timeliness									
B 2 31	P-13	LNP/FL(%)	>= 95% w in 15 min						<u>.</u>		[]
	% Con	pletions w/o Notice or < 24 hours	D	<b>.</b>							
623211	0.6	Switch Ports/Dispatch/FL(76)	Diagnostic								Diagnostic
B 2 3 2 1 2	-0-1 A.Q	Local Interoffice Transport/Dispatch/Fi (%)	Diagnostic			13 33%	15			S. 1. 47	Diagnostic
B23221	P-6	Local interoffice Transport/Non-Dispatch/EL (%)	Diagnostic			13 33 76	13				Diagnostic
823231	P-6	Loop + Port Combinations/Dispatch/EL(%)	Diagnostic			13.58%	1.068				Diagnostic
B23232	P-6	Loop + Port Combinations/Non-Dispatch/FL(%)	Diagnostic			13 05%	18,698				Diagnostic
B 2 32 4 1	P-6	Combo Other/Dispatch/FL(%)	Diagnostic			8 70%	69	X			Diagnostic
B.2 32 4 2	P-6	Combo Other/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 5 1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	Diagnostic			1 87%	214				Diagnostic
B 2 32 5 2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 6 1	P-6	UNE ISDN/Dispatch/FL(%)	Diagnostic			6 42%	187				Diagnostic
B 2 32 6 2	P-6	UNE ISDN/Non-Dispatch/FL(%)	Diagnostic							÷	Diagnostic
B 2 32 7 1	P-6	Line Sharing/Dispatch/FL(%)	Diagnostic			1 45%	69			97 M 2	Diagnostic
B 2 32 7 2	P-6	Line Shanng/Non-Dispatch/FL(%)	Diagnostic			0 00%	173			States and the second	Diagnostic
B 2 32 8 1	P-6	2W Analog Loop Design/Dispatch/FL(%)	Diagnostic			8 88%	169			5	Diagnostik
823282	P-6	2W Analog Loop Design/Non-Dispatch/FL(%)	Diagnostic			44.4694					Diagnostic
B 2 32 9 1	P-0	2W Analog Loop Non-Design/Uispatch/FL(%)	Diagnostic			2.50%	40			1. A.	Diagnostic
82329.2	P-0	2W Analog Loop with Design Non-Design Non-Dispatch/FL (%)	Diagnostic	257		2 50 %	40				Diagnostic
B 2 32 10 1	0.6	2W Analog Loop w/INP Design/Mon-Dispatch/FL (%)	Diagnostic								Diagnostic
B 2 32 10 2	2.9	2W Apalog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	2			1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Diagnostic
B 2 32 11 2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/EL (%)	Diagnostic			0.00 /0	=		**	3	Diagnostic
B 2 32 12 1	P-6	2W Analog Loop w/l NP Design/Dispatch/EL(%)	Diagnostic			10.00%	170				Diagnostic
B.2 32 12 2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B.2 32.13 1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL(%)	Diagnostic			691%	521				Diagnostic.
B 2 32 13 2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL(%)	Diagnostic	290 - Area		6 87%	233			\$ Berlinger	Diagnostic
B 2 32 14 1	P-6	Other Design/Dispatch/FL(%)	Diagnostic			0.00%	1				Diagnostic
B 2 32 14 2	P-6	Other Design/Non-Dispatch/FL(%)	Diagnostic								Diagnostic
B 2 32 15 1	P-6	Other Non-Design/Dispatch/FL(%)	Diagnostic			16 67%	36				Diagnostic
B 2 32 15 2	P-6	Other Non-Design/Non-Dispatch/FL(%)	Diagnostic						20. SB		Diagnostic
B.2.32 16 1	P-6	INP (Standalone)/Dispatch/FL(%)	Diagnostic						<u>.</u>		Diagnostic
B 2 32 16 2	P-6	INP (Standatone)/Non-Dispatch/FL(%)	Diagnostic			0 00%	1				Diagnostic
B 2 32 17 1	P-6	LNP (Standaione)/Dispatch/FL(%)	Diagnostic			0.00%	5	and an series			Diagnostic
B 2 32 17.2	P-6	LNP (Standalone)/Non-Dispatch/FL(%)	Diagnostic			21 18%	3,869	4.4		Ada Ala	Diagnost
B 2 32 18 1	P-6	Digital Loop < DS1/Dispatch/FL(%)	Disessetie			4 19%	362				Diagnostic
B 2 32 18 2	H-6	Digital Loop < US1/Non-Dispatch/FL(%)	Diagnostic			11010/	277	1.5	Ser Let 1	1. N.S.	Diagnostic
B 2 32 19 1 B 2 32 10 2	P-6	Digital Loop >= US 1/UISPatch/FL(%)	Diagnostic		and the second	119170	211	Mary Designation			Diagnostic
D'5 75 19 7	1 ¹⁷⁻⁰		Diagnosoc	1.47			·····	Sec. 1. State of the		d a fatter	Liagnosuc
B 2 33 1	% Coo	ADSL (ADSL HDSL and UCLVEL(%)	>= 95% of requests			100 00%	259	التحريف الزاري ا			YES
B 2 33 2	P-8	xDSL Other/FL(%)	>= 95% of requests	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -					lead i ja		
	Barris and a second										

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	Bell	South Monthly State Summary									
	Flori	da. April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
	Service	Order Accuracy									
B 2 34 1 1 1	P-11	Design (Specials)/<10 circuits/Dispatch/FL(%)	>= 95%			100 00%	200	_			YES
B 2 34 1 1 2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL(%)	>= 95%			100 00%	49	_			YES
B 2 34 1 2 1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL(%)	>= 95%			100 00%	21			7.85	YES
B234122	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL(%)	>= 95%					_			
B234211	P-11	Loops Non-Design/<10 circuits/Dispatch/FL(%)	>= 95%			95 65%	115				YES
B 2.34 2 1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL(%)	>= 95%			98 18%	110			1. 18	YES
B234221	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL(%)	>= 95%			8981%	108			2 💥 y	NO VEC
8234.222	1	Ecops how coasgins - to circular non-plapatent E(18)				0,007					
	Unbun	Sed Network Elements - Maintenance and Repair		·							
	Missed	Repair Appointments									
B3111	M&R-1	Switch Ports/Dispatch/FL(%)	R&B (POTS)	7 19%	88,111	T	l			ſ	
B3112	M&R-1	Switch Ports/Non-Dispatch/EL (%)	R&B (POTS)	1 17%	57,175						t
B3121	M&R-1	Local Interoffice Transport/Dispatch/EL(%)	DS1/DS3	0 23%	877	0.00%	0			[	YES
B3122	M&R-1	Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	0 28%	706	0.00%	15		0 01387	0 2043	YES
B3131	M&R-1	Loop + Port Combinations/Dispatch/FL(%)	R&B	7 34%	89,649	5 27%	3 986		0 00422	4 9066	YES
B3132	M&R-1	Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	1 25%	58,351	2 20%	1,953		0 00256	-3 7182	NO
B3141	M&R-1	Combo Other/Dispatch/FL(%)	R&B&D - Disp	7 22%	91,873	0 00%	32		0 04575	1 5772	YES
83142	M&R-1	Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	7 22%	91,873	0 00%	24		0 05282	1 3660	YES
83151	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	40 14%	2,708	0 00%	48		0 07138	5 6238	YES
B.3152	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	3 53%	5,755	0.00%	16		0 04618	0 7638	YES
B316.1	M&R-1	UNE ISDN/Dispatch/FL(%)	ISDN - BRI	3.14%	191	1 72%	116		0 02053	0 6902	YEŞ
B 3 1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	077%	261	0 00%	50		0 01346	0 5692	YES
B3171	M&R-1	Line Shanng/Dispatch/FL(%)	ADSL to Retail	40 14%	2,708	11 11%	9		0 16367	1 7737	YES
B3172	M&R-1	Line Shanng/Non-Dispatch/FL(70)	ADSL to Retail	3 53%	5 755	16 22%	37		0.03042	_4 1707	NÖ
B 3 1.8 1	M&R-1	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	7 34%	89,649	2 30%	784		0 00935	5 3919	YES
83182	M&R-1	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	7 34%	89,649	0.00%	194		0 0 1 8 7 4	3 9158	YES
B3191	M&R-1	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	7 18%	87,832	6 02%	997		0 00822	1 4115	YES
B3192	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	0 77%	45,604	5 33%	75		0 01013	-4 5016	NO
B 3 1 10 1	M&R-1	Other Design/Dispatch/FL(%)	Design	2 20%	2,224	0.00%	0			0.0000	YES
B.3 1 10.2	M&R-1	Other Design/Non-Dispatch/FL(%)	Design	00/%	2,678	0.00%	1		0.08172	0.0822	YES
B31111	M&R-1	Other Non-Design/Dispatch/FL(%)		/ 34%	89,649	31 58%	19		0.05984	-4 0510	NO
B31112	M&R-1	Other Non-Design/Non-Dispatch/FL(%)		7 10%	28,331	0.00%		152	011115	01120	TE3
B 3 1 12 1	M&R-1	LNP (Standalone)/Dispatch/FL(%)		1 17%	57 175	Į					·
B.3 1 12 2	M&R-1	LNP (Standalone / Non-Dispatch/FL(%)		117/8 1	51,115	L					
	Custon	ner Trouble Report Rate		161%	5 467 190	· · · · · · · · · · · · · · · · · · ·			·		·
83.21.1	M&R-2	Switch Ports/Lispatch/FL(%)		1 05%	5.467 190	<u>+</u>		1.1.1			
B3212	M&R-2	Switch Ports/Non-Dispatch/FL(%)		1 58%	55 579	0.00%	1 417		0.00338	4 6604	VES
83221	M&R-2	Local Interomice Transport/Dispatch/FL(%)	- DS1/D33	1 27%	55 579	1.06%	1 4 1 7	<u></u>	0.00303	0.6982	VES
B322.2	MGR-2	Local Interomice Transport Not-Dispatch (FL (%)	- BAB	1.54%	5 816 477	1.06%	375 500	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0.00021	22.9518	YES
BJZ31	MGR-2	Loop + Port Combinations/Dispatch/FL(%)	RAB	1.00%	5 816 477	0.52%	375 500		0.00017	28 6457	YES
B.3232	MOR-2	Comba Other/Dispation/Dispation/C(78)	REBED - Diso	1.36%	6 764 642	2.00%	1 597	1. 19 19 10	0.00292	-2 2136	NO
DJ241	MOR-2	Combo Other/Dispatch // L( //)	B&B&D - Disp	1.36%	6 764 642	1 50%	1 597	and the second second	0.00292	-0 4961	YES
DJ242 D3251	Mart-2	UDSL (ADSL HDSL and LCL \/Dispatch/EL (%)	ADSI to Retail	1 12%	241.383	0 92%	5.235		0 00148	1 3852	YES
03231	Mart-2	LOSE (ADSL, HDSL and LICI (Non-Dispatch/EL/%)	ADSI to Retail	2 38%	241,383	0.31%	5.235		0.00216	9 6358	YES
B3261	Mart-2	LINE ISDN/Dispatch/EL (%)	ISON - BRI	0 73%	26,224	181%	6,413		0.00119	-9 0882	NO
B3262	Mart-2	LINE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	1 00%	26,224	0 78%	6,413	7 😽	0 00139	1 5514	YES
B3271	MAR.2	Line Shannd/Dispatch/FL(%)	ADSL to Retart	1 12%	241 383	0 45%	1 989		0 00238	2 8070	YES
B3272	MAR 2	Line Sharno/Non-Dispatch/EL(%)	ADSL to Retail	2 38%	241,383	1 86%	1,989	- 30 A	0 00348	1 5071	YES
83281	MAR.7	2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	1 54%	5,816,477	1 04%	75,511		0 00045	11 0627	YES
B3282	M&R-2	2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	1 54%	5,816,477	0 26%	75 511	Mr. at 1	0 00045	28 2458	YES
B3291	MAR-2	2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SBFT	161%	5,467,190	2 53%	39 456		0 00064	-14 3713	NO
B3292	MAR-2	2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SBFT	0 83%	5,467,190	0 19%	39,456	1.1	0 00046	13 9572	YES
B 3 2 10 1	M&R-2	Other Design/Dispatch/FL(%)	Design	0 23%	948,165	0.00%	108	1. A.	0 00466	0 5033	YES
B 3 2 10 2	M&R-2	Other Design/Non-Dispatch/FL(%)	Design	0 28%	948,165	0 93%	108		0 00511	1 2582	YES

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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Anaiog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B32111	M&R.2 Other Non-Design/Dispatch/EL (%)	1 020	1 5 4 %	5 816 477	3 249/	60.2		0.005.10	2.3602	
032111	Mar 2 Obta Non-Design/Dispatcin/L(7/)		1.00%	5 816 477	0 179/	592		0.00510	-3 209.7	NU-
B32112	Magree 2 Units Hom-Design/Hom-Displate/in/ L(76)		1 6 19/	5,010,417	017/0-	292	A GE STATE	0.00412	2 0266	TES
B 3 2 12.1	M&R-2 LNP (Standalone)/Displatch/FL(%)	R&B (POTS)	1.05%	5,467,190	<u> </u>					
DJIII				0,401,150	h	·			I	l
	Maintenance Average Duration					,				
B3311	M&R-3 Switch Ports/Dispatch/FL(hours)	R&B (POTS)	15 59	88,111		l	20 699			
83312	M8R-3 Switch Ports/Non-Dispatch/FL(hours)	R&B (POTS)	4 93	57,175			13 067			
83321	MBR-3 Local Interoffice Transport/Dispatch/FL(hours)	DS1/DS3	3 30	877	0 00	0	2 634			YES
B3322	M&R-3 Local Interoffice Transport/Non-Dispatch/FL(hours)	DS1/DS3	1 70	706	167	15	2 961	077261	0 0 3 5 3	YES
B3331	M&R-3 Loop + Port Combinations/Dispatch/FL(hours)	R&B	15 58	89,649	13 00	3 986	20 665	0 33451	7 6959	YES
83332	M&R-3 Loop + Port Combinations/Non-Dispatch/FL(hours)	R&B	4 91	58,351	4 85	1,953	12 999	0 29902	0 2030	YES
B 3.3 4 1	MER-3 Combo Other/Dispatch/FL(hours)	KaBaD Disp	15 34	91,873	3 36	32	20 587	3 63993	3 2913	YES
B3342	M&R-3 Combo Other/Non-Dispatch/FL(hours)	KaBaD - Disp	15 34	91,873	146	24	20 587	4 20285	3 3013	YES
B3351	M&R-3 xDSL (ADSL, HDSL and UCL/Dispatch/FL(hours)	ADSL to Retail	39 22	2,708	4 03	48	86 485	12 59323	2 7939	YES
83352	MBR-3 xDSL (ADSL, HDSL and OCL/Non-Dispatch/FL(hours)	ADSL to Retail	4 /6	5,755	2 89	16	72 743	18 21097	0 1023	YES
B 3 3 6.1	M&K-3 UNE ISDN/Dispatch/FL(nours)	ISUN - BRI	6.51	191	4 66	116	7 046	0.82939	2 2343	YES
83362	Mar-3 UNE SDrwnon-Dispactor-L(nours)	ISUN - BRI	301	201	2.96	50	5 831	0 90008	0.0489	YES
83371	MBR-3 [Line Shanng/Dispatch/FL(nours)	ADSL to Retail	39 22	2,708	16 89	9	86 485	28 87631	0 7732	YES
B33.12	Mon-3 [Une Snamg/Mon-Dispatch/r L(hours)	ADSL to Retail	4 /0	5,755	1 10	3/	12 /43	11 99723	-0.2455	YES
B 3 3.8.1	Mark-5 12W Analog Loop Deski voisparcure (nours)	Red - Disp	15 58	89 649	4 69	/84	20.665	0 /4125	14 6917	YES
83382	MBR-3 J2W Analog Loop Design/Non-Dispatch/FL(hours)		15 56	09,049	2 02	194	20 665	1 48526	9 1302	YES
B3391	MSR-3 JZW Analog Loop Non-Design/Dispatch/FL(nours)	RAB (POIS) excl SB FT	15 56	87,83Z	10 /6	997	20 702	0.65934	7 2985	YES
B 3.3 9 Z	Misin-3 12W Analog Loop Non-Design With Dispatch // Ethodis)	Rab (PUIS) exci SBF1	5 77	45,604	793		13 454	1 55483	-18/96	NO
B33101	Mar-3 joner Design/Dispatan/rt(nouis)	Design	242	2,224	172	<u> </u>	14 159	4 435 80	0.1666	YES
B 3 3 10.2	Mish-3 Other Near Design (Mi-Dispatial/El (Nours)	Dép	15.50	2,070	1/3	10	4425	4 42000	0 1000	165
D 3 3 11 1	Mar-3 Other Non-Design Dispartin Chours		10 50	59 261	33 42	19	20 005	474137	-3 /035	
03311.2	Mitro 3 Units Homosessimmers and the second se	R&B (POTS)	15.59	88 111	200		20,600	12 99000	02239	163
B33121	M&R-3 II NP (Standalone)/Dispatch/El (hours)	R&B (POTS)	4.93	57 175			13 067			
	* Panast Towhies within 30 Days		L		l		1		I	
	MPD 4 Sumh Dom (Dispatch/EL/94)		15 109/	90 111	·					
8341.1	Mart-4 Switch PolicyDispata/re(%)		10 10%	67,175						
B.3412	Mart-4 (Switch Polis/Non-Dispatch/FL/%)		14 33%	57,175	0.00%		NG			
B3421	Mart-4 Local Internation Transport Mars Data to La (%)	03//033	16 429/	706	0.00%			0.00000	1.0004	165
B3422 B2421	Mart-4 [Local Regionice Hansporthor-Dispatch/E] (%)	D31/D33	15 06%	90.640	12.64%	3 096		0.00570	4 1741	
034.3.1	Wart-4 Loop + Port Combinations/Displayarcain L(%)	DtD	14 27%	69 361	12 04 /0	3,900		0.00905	1 6 2 0 2	VEC
0343.2	M&R-4 Combo Other/Dispatch/EL (%)		15 16%	01.873	21 88%	1,935	5 Sec.	0.06341	1 0590	VES
B3441	M&R-4 Combo Other/Non-Dispatch/Et (%)	R&B&D - Disp	15 16%	91 873	20.83%	24		0.07322	0 /745	VES
D.34.42 D.3451	MARY VISI (ADSI HDSI and ICI VDIspatch/EI (%)	ADSL to Retail	22 82%	2 708	6 25%	48		0.06111	2 7117	VES
83452	M&R-4 xDSL (ADSL HDSL and LICL)/Non-Dispatch/EL(%)	ADSL to Retail	23 27%	5 755	12 50%	16		0 10578	1.0178	YES
B3461	MRR-4 LINE ISON/Dispatch/FI (%)	ISDN - BRI	15 71%	191	12 07%	116	and a second	0.04283	0.8493	YES
B3462	M&R-4 LINE ISDN/Non-Dispatch/FI (%)	ISON - BRI	10.73%	261	18.00%	50		0.04777	-1 5222	YES
B3471	M&R-4 Line Shanng/Dispatch/FL(%)	ADSL to Retail	22 82%	2,708	22 22%	9		0 14013	0.0428	YES
83472	M&R-4 Line Sharno/Non-Dispatch/FL(%)	ADSL to Retail	23.27%	5,755	29 73%	37		0.06969	-0.9274	YES
B3481	M&R-4 2W Analog Loop Design/Dispatch/FL(%)	R&B - Diso	15 06%	89,649	6 51%	784		0.01283	6 6688	YES
B3482	M&R-4 2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	15 06%	89.649	4 64%	194		0 02571	4 0541	YES
B3491	M&R-4 2W Analog Loop Non-Deskn/Dispatch/FL(%)	R&B (POTS) excl SB FT	15 08%	87.832	9 83%	997	Sector 198	0.01140	4 6032	YES
B3492	M&R-4 2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	12 87%	45.604	16 00%	75	32	0 03870	-0 8090	YES
B 3 4 10 1	M&R-4 Other Design/Dispatch/FL(%)	Design	19 24%	2,224	0.00%	0	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			YES
B 3 4 10 2	M&R-4 Other Design/Non-Dispatch/FL(%)	Design	15 27%	2,678	0 00%	1		0 35,79	0 4245	YES
B 3 4.11 1	M&R-4 Other Non-Design/Dispatch/FL(%)	R&B	15 06%	89,649	15 79%	19	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	0.08206	-0 0888	YES
B34112	M&R-4 Other Non-Design/Non-Dispatch/FL(%)	R&B	14 27%	58,351	0 00%	1	S. B. March	0 34981	0 4080	YŁ Ś
B34121	M&R-4 LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	15 10%	88,111				· · · ·		
B 3 4 12 2	M&R-4 LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	14 33%	57,175			State of the second			
	>									
B3511	M&R-5 Switch Ports/Dispatch/FL(%)	R&B (POTS)	10 79%	56 629					T	
8.3 5.1.2	M&R-5 Switch Ports/Non-Dispatch/FL(%)	R&B (POTS)	2 75%	15,218						
B3521	M&R-5 Local Interoffice Transport/Dispatch/FL(%)	DS1/DS3	0 23%	877	0.00%	0	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -			YES
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	Florida, April 2002	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
		Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
B3522	M&R-5 Local Interoffice Transport/Non-Dispatch/FL(%)	DS1/DS3	0 28%	706	0 00%	15		0 01387	0.043	YF 5
B3531	M&R-5 Loop + Port Combinations/Dispatch/FL(%)	R&B	10 87%	57 694	7 73%	2,690		0.00614	5 1047	YES
B3532	M&R-5 Loop + Port Combinations/Non-Dispatch/FL(%)	R&B	2 78%	15,671	1 60%	813		0 00592	2 0001	YES
B3541	M&R-5 Combo Other/Dispatch/FL(%)	R&B&D - Disp	10 54%	59 918	0.00%	32	1. A. S.	0 05431	1 9416	YES
B3542	M&R-5 Combo Other/Non-Dispatch/FL(%)	R&B&D - Disp	10 54%	59 918	0.00%	24		0 06270	1 6816	YES
B3551	M&R-5 xDSL (ADSL, HDSL and UCL)/Dispatch/FL(%)	ADSL to Retail	40 14%	2,708	0.00%	48		0 07138	5 6238	YES
B3552	M&R-5 xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL(%)	ADSL to Retail	3 53%	5,755	0.00%	16		0 04618	0 7638	YES
B3561	M&R-5 UNE ISDN/Dispatch/FL(%)	ISDN - BRI	2 65%	189	1 72%	116		0 01893	0 4868	YES
B3562	M&R-5 UNE ISDN/Non-Dispatch/FL(%)	ISDN - BRI	0 77%	261	0.00%	50		0 01346	0 5692	YES
B3571	M&R-5 Line Shanng/Dispatch/FL(%)	ADSL to Retail	40 14%	2,708	0 00%	0	Se Harris	,	[]	YES
B 3 5 7.2	M&R-5 Line Sharing/Non-Dispatch/FL(%)	ADSL to Retail	3 53%	5,755	0.00%	0	1. S.		[	YES
B3581	M&R-5 2W Analog Loop Design/Dispatch/FL(%)	R&B - Disp	10 87%	57,694	2 30%	784		0 01119	7 6587	YES
B3582	M&R-5 2W Analog Loop Design/Non-Dispatch/FL(%)	R&B - Disp	10 87%	57,694	0.00%	194	Net .	0 02238	4 8549	YES
B3591	M&R-5 2W Analog Loop Non-Design/Dispatch/FL(%)	R&B (POTS) excl SB FT	10 79%	56,612	23 53%	34		0 05323	-2 3933	NO
B3592	M&R-5 2W Analog Loop Non-Design/Non-Dispatch/FL(%)	R&B (POTS) excl SB FT	2 73%	15,134	0.00%	1		0 16293	0 1675	YES
B 3 5 10 1	M&R-5 Other Design/Dispatch/FL(%)	Design	2 20%	2 224	0.00%	0				YES
B 3 5 10.2	M&R-5 Other Design/Non-Dispatch/FL(%)	Design	0 67%	2,678	0 00%	1		0 08172	0 0822	YES
B35111	M&R-5 Other Non-Design/Dispatch/FL(%)	R&B	10 87%	57,694	23 53%	17		0 07549	-1 6775	NO
B 3 5 11 2	M&R-5 Other Non-Design/Non-Dispatch/FL(%)	R&B	2 78%	15,671	0.00%	1		0 16447	0 1692	YES
B 3 5 12 1	M&R-5 LNP (Standalone)/Dispatch/FL(%)	R&B (POTS)	10 79%	56,629					1	
B 3 5 12 2	M&R-5 LNP (Standalone)/Non-Dispatch/FL(%)	R&B (POTS)	2 75%	15,218						
	Unbundled Network Elements - Billing			·······				••••		
	Invoice Accuracy	50T (1-1-			· · · · · · · · · · · · · · · · · · ·					·····
B41	B-1 (FL(%)	BST - State	94 50%	\$0.34,970,962	99.80%	\$15,305,380		0.00006	-097 3029	YE5
	Mean Time to Deliver Invoices - CRIS									
B42	B-2 Region(business days)	BST - Region	3 86	1	4 97	1 510				NO

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Florida, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
Local Interconnection Trunks - Ordering									
% Rejected Service Requests O-7  Local Interconnection Trunks/FL(%)	Diagnostic			51 05%	190			-	Diagnos
Reject Interval O-8 [Local Interconnection Trunks/FL(%)	>= 85% w in 4 days			98 97%	97				YFS
FOC Timeliness O   Local Interconnection Trunks/FL(%)	>= \$5% w in 10 days			100 00%	117		,		YES
FOC & Reject Response Completeness [D-11  Local Interconnection Trunks/FL(%)]	>= 95%			100 00%	150				YES
FOC & Reject Response Completeness (Multiple Responses) [0-f1   Local Interconnection Trunks/FL(%)	>= 95%								
Local Interconnection Trunks - Provisioning						····			
Order Completion Interval P-4  Local Interconnection Trunks/FL(days)	Parity w Retail	26 81	107	20 25	63	20 220	321107	2 0407	YES
Held Orders P-1  Local Interconnection Trunks/FL(days)	Parity w Retail	0.00	0	0 00	0				YES
% Jeopardies [P-2  Local Interconnection Trunks/FL(%)	Parity w Retail	0 00%	104	0 00%	63		0 00000		YES
Average Jeopardy Notice Interval P-2 [Local Interconnection Trunks/FL(hours)	95% >≃ 48 hrs								
% Missed Installetion Appointments [P-3] Local Interconnection Trunks/FL(%)	Parity w Retail	0.00%	107	0.00%	69		0 00000		YES
% Provisioning Troubles within 30 Days P-9 [Local Interconnection Trunks/FL(%)	Parity w Retail	4 65%	9,288	0.00%	4,685		0 00377	12 3252	YES
Average Completion Notice Interval P-5 [Local Interconnection Trunks/FL(hours)	Parity w Retail	87 48	104	20 87 ]	65	304 309	48 11543	1 3843	YES
Total Service Order Cycle Time P-10 [Local Interconnection Trunks/FL(days)	Diagnostic			22 18	60				Diagnost
% Completions w/o Notice or < 24 hours [P-6 Local Interconnection Trunks/Dispatch/FL(%) [P-6 Local Interconnection Trunks/Non-Dispatch/FL(%)	Diagnostic Diagnostic			0.00%	63				Diagnost Diagnost
Service Order Accuracy           P-11         Local Interconnection Trunks/<10 circuits/Dispatch/FL(%)	>= 95% >= 95% >= 95% >= 95%			100 00% 100 00% 100 00% 100 00%	68 22 1 5				YES YES YES YES
Local Interconnection Trunks - Maintenance and Repair									
Missed Repeir Appointments			D	0 00%	ō				
Customer Trouble Report Rate M&R-2 Local Interconnection Trunks/Dispatch/FL(%) M&R-2 Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail Parity w Retail	0 00%	484 297 484 297	0 00%	150 278 150 278		0 00000 0 00007	8 20/10	YE 5 YE 5

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### BellSouth Monthly State Sun...aary

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	Florida, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
	Maintenance Average Duration									
C331	M&R-3 Local Interconnection Trunks/Dispatch/FL(hours)	Parity w Retail	0.00	0	0 00	0				YES
C332	M&R-3 Local Interconnection Trunks/Non-Dispatch/FL(hours)	Panty w Retail	0.88	284	0 00	0	1 639			YES
	% Repeat Troubles within 30 Days									
C341	M&R-4 Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	0.00%	0	0.00%	0			T	YES
C 3 4 2	M&R-4 Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	8 80%	284	0 00%	0				YES
	Out of Service > 24 hours									
C 3 5 1	M&R-5 Local Interconnection Trunks/Dispatch/FL(%)	Parity w Retail	0.00%	0	0 00%	0		1		YES
C352	M&R-5 Local Interconnection Trunks/Non-Dispatch/FL(%)	Parity w Retail	0.00%	284	0 00%	0				YFS
	Local Interconnection Trunks - Billing									
	Invoice Accuracy									
C 4 1	B-1  FL(%)	BST - State	94 50%	\$534,970,962	98 76%	\$4,937 165		0 00010	-413 5969	YES
	Mean Time to Deliver involces - CABS									
C42	B-2 Region(calendar days)	BST - Region	394	1	3 89	6,798				YES
	LOCAL INTERCONNECTION TRUNKS - TRUNK BLOCKING	·····		·····						
	Trunk Group Performance - Aggregate									
C 5 1	TGP-1  FL	>0 5% dif 2 consec Hrs			0					YES

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Equity

CLEC

Measure

CLEC

Volume

Standard

Deviation

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ZScore

Error

BST

Volume

### **BellSouth Monthly State Summary**

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Florida, April 2002

6	Operations Support Systems - Pre-Ordering								
-	K Interface Availability - CLEC								
Ć	DSS-2 [EDl/Region(%)	>= 99 5%			100 00%				YES
12	SS.2 Hal/Begion(%)	>= 99.5%			100.00%				YES
Ē	DSS-2    ENS/Region(%)	>= 99 5%	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 19		99 98%				YES
Ē	DSS-2 LEO MAINERAME/Region/%)	>= 99 5%			100 00%				YES
Ē	SS.2 / FO LINIX/Region(%)	>= 99 5%	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -						
Ē	ISS-2 [ESOG/Region(%)	>= 99 5%			100 00%	· · · ·			YES
Ē	SS.2 TAG/Region/%)	>= 99 5%			99 95%				YES
đ	DSS-2 PSIMS/Region(%)	>= 99 5%			100 00%				YES
5	% Interface Availability - BST & CLEC								
- 6	DSS-2 ATLAS/COFF/Region(%)	>= 99 5%			100 00%				YES
đ	DSS-2 BOCRIS/Region(%)	>= 99 5%			100 00%				YES
k	DSS-2 DSAP/Region(%)	>= 99 5%	1 A		100 00%				YES
- k	DSS-2 RSAG/Region(%)	>= 99 5%			100 00%				YES
- 6	DSS-2 SOCS/Region(%)	>= 99 5%			100 00%				YES
k	DSS-2 SONGS/Region(%)	>= 99 5%	· · · ·		100 00%				YES
- tā	DSS-2 DOE/Region	>= 99 5%			99 99%				YES
- lā	DSS-2 LNP Gatewa, Juion(%)	>= 99 5%	1		99 99%				YES
t	DSS-2 COG/Region(%)	>= 99 5%			100 00%				YES
- Id	DSS-2 DOM/Region(%)	>= 99 5%			100 00%				YES
ľ	DSS-2 SOG/Region(%)	>= 99 5%		<u> </u>	100 00%				YEŚ
	Average Response Interval - CLEC (LENS) (BST Measure includes Additional 2 Seconds)	_							
- 6	DSS-1 IRSAG, by TN/Region(seconds)	RNS - RSAG, by TN + 2 sec	1782 46	1,263,331	1 11	431,960			YES
- R	DSS-1 [RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2 95	11 025	1 1 1	431 960			YES
- 10	DSS-1 RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	1204 18	4,678,948	1 02	244 579			YES
- K	DSS-1 RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4 86	895,577	1 02	244,579			YES
R	DSS-1 ATLAS/Region(seconds)	RNS - ATLAS + 2 sec	2 95	829,072	0 88	84,938			. YES
0	DSS-1 ATLAS/Region(seconds)	ROS - ATLAS + 2 sec	2 61	305,742	0 88	84,938	1. S. C. S.		YES
0	DSS-1 DSAP/Region(seconds)	RNS - DSAP + 2 sec	2 70	1,564 058	0 57	857	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	이 아이	YES
- 10	DSS-1 DSAP/Region(seconds)	ROS - DSAP + 2 sec	2 58	334,246	0 57	857			YES
G	DSS-1 CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec	212 02	5.382,348	1 25	1,464,001			YES
(	DSS-1 CRSECSRL/Region(seconds)	ROS - CRSOCSR + 2 sec	2 91	618 991	1 25	1 464,001			YES
9	DSS-1 COFFI/Region(seconds)	RNS - OASISBIG + 2 sec	4 40	10,411,083	0 67	67,854			YES
Ś	DSS-1 COFF/Region(seconds)	ROS - OASISBIG + 2 sec	3 92	609,280	0.67	67,854			YES
C	DSS-1 PSIMS/ORB/Region(seconds)	RNS - OASISBIG + 2 sec	4 40	10,411,083	0.04	143,460	1	지금 전 전 전 전 전 전 전 전 전 전 전 전 전 전 전 전 전 전 전	YES
Ľ	DSS-1 (PSIMS/ORB/Region(seconds)	ROS - OASISBIG + 2 sec	3 92	609,280	0.04	143,460			YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)								
9	DSS-1 [RSAG, by TN/Region(seconds)	KNS - RSAG, by IN + 2 sec	1782 46	1,263,331	131	325,447			YES
2	DSS-1 [RSAG, by TN/Region(seconds)	ROS - RSAG, by TN + 2 sec	2 95	11,025	131	325,447			YES
0	DSS-1 RSAG, by ADDR/Region(seconds)	RNS - RSAG, by ADDR + 2 sec	1204 18	4,678,948	1.85	98,531			YES
Ċ	DSS-1 RSAG, by ADDR/Region(seconds)	ROS - RSAG, by ADDR + 2 sec	4 86	895,577	1.85	98,531			YES
- 6	DSS-1 ATLAS - MLH/Region(seconds)	Diagnostic							Diagnost
6	DSS-1 ATLAS - MLH/Region(seconds)	Diagnostic							Diagnosti
- 6	DSS-1 ATLAS - DID/Region(seconds)	Diagnostic			2 18	156			Diagnost
_ <u>[</u>	DSS-1 ATLAS - DID/Region(seconds)	Diagnostic			2 18	156			Ulagnost
- 6	DSS-1 ATLAS - TN/Region(seconds)	RNS - ATLAS - TN + 2 sec	2 95	829 072	1 56	19,408			YES
- 6	DSS-1 ATLAS - TN/Region(seconds)	ROS - ATLAS - TN + 2 sec	2 6 1	305,742	1 56	19,408		<u> </u>	YES
2	DSS-1 DSAP/Region(seconds)	RNS - DSAP + 2 sec	2 70	1,564,058	171	264,610	and the second secon	e e e e e e e e e e e e e e e e e e e	YES
2	DSS-1 DSAP/Region(seconds)	ROS - DSAP + 2 sec	2 58	334,246	171	264,610			YES
- [0	DSS-1 TAG/Region(seconds)	RNS - CRSACCTS + 2 sec	212 02	5,382 348	2 15	311,087			YES
	DSS-1 TAG/Region(seconds)	ROS - CRSOCSR + 2 sec	2 91	618 991	2 15	311 087	and the second second		YES_
- 6	DSS-1 CRSECSRL/Region(seconds)	RNS - CRSACCTS + 2 sec			This data no	t applicable after	7-1-2001, see D 1	4.71	
17	DSS-1 (CRSECSR)/Region(seconds)	ROS - CRSOCSR + 2 sec	14444.57		This dela no	t applicable after	• 7-1-2001; eee D.1	4.7.Z	

Benchmark /

Analog

BST

Measure

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Florida,	April	2002
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	····-,··	Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Equity
	Operations Support Systems - Maintenance and Repair									
	% Interface Availability - BST									
2 1	OSS-3 TAFI/Region(%)	>= 99 5%	100 00%					1.6		YES
	% Interface Availability - CLEC	_								
221	OSS-3 ICLEC TAF/Region(%)	>= 99 5%			100 00%					YES
222	OSS-3 ECTA/Region(%)	>= 99 5%			99 95%	:	• •	<u> </u>	· ·	YES
	% Interface Availability - BST & CLEC							-1		
231	OSS-3 ICRIS/Region(%)	>= 99 5%			100 00%		1 X X 1.1			YES
232	OSS-3 LMOS HOST/Region(%)	>= 99 5%			100 00%					YES
233	OSS-3 LNP/Region(%)	>= 99 5%	1		100 00%					YES
234	OSS-3 MARCH/Region(%)	>= 99 5%			99 99%					YES
235	OSS-3 OSPCM/Region(%)	>= 99 5%			100 00%					YES
236	OSS-3 Predictor/Region(%)	>= 99 5%			100.00%					YES
. 37		1					and strains in a			
	Average Response Interval <= 4 Seconds	Parity w Retail	94 75%	1 488 520	04 83%	113 372		0.00069	1 2330	VEG
241		Panty w Retail	3 14%	44 096	4.03%	1 267		0.00497	1 7846	YES
2.42		Parity w Retail	4 07%	32,489	2 41%	49.677		0 00141	11 8039	NO
244	OSS-4 LMOS/Region(%)	Parity w Retail	99 63%	1,488,485	99 59%	114,683	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	0 000 19	1 9314	NO
45	OSS-4 LMOSupd/Region(%)	Parity w Retail	76 71%	1,096,583	65 38%	66,564	Sec.	0 00169	67 1898	NO
246	OSS-4 LNP/Region(%)	Parity w Retail	99 31%	105,426	99 09%	6.067		0 00109	2 0260	NO
247	OSS-4 MARCH/Region(%)	Parity w Retail	28 32%	6,942	26 44%	556		0 01986	0 9475	YES
48	OSS-4 OSPCM/Region(%)	Panty w Retail	27 25%	7,053	20 73%	164		0 03517	1 8536	
1.9	OSS-4 Predictor/Region(%)	Parity w Retail	15 03%	73 346	20 43%	7,211	Harrison and	0 00441	-12 2369	YES
4 10	OSS-4 [SOC5/Region(%)	Parity w Retail	84 38%	62 823	83 15%	4 185		0.00580	2 1235	
411			010070	02,020			1 0 5 K			
	Average Response Interval <= 10 Seconds	1 Parity w Potal	08.07%	1 488 520	00 34%	113 372		0.00031	11 7798	VES
51	OSS-4 [CRIS/Region(%)	Parity w Retail	78 96%	44 096	87 92%	1 267		0.01161	-7 7187	YES
52 53	IOSS-4 DLETTINAGION(%)	Parity w Retail	77 45%	32,489	91 98%	49.677		0 00298	-48 7268	YES
54	OSS-4 (MOS/Region(%)	Parity w Retail	99 79%	1,488,485	99 82%	114,683		0 00014	-2 1617	YES
55	OSS-4 LMOSupd/Region(%)	Parity w Retail	89 31%	1,096,583	80 59%	66,564	1.1.1. (1998) 1.1.1.1.	0 00123	70 7012	NO
6	OSS-4 LNP/Region(%)	Parity w Retail	99 54%	105,426	99 72%	6,067		0 00090	-2 0299	YES
5.7	OSS-4 MARCH/Region(%)	Parity w Retail	28 32%	6,942	26 44%	556	- 113 A	0 01986	0 9475	YES
5.8	OSS-4 OSPCM/Region(%)	Parity w Retail	97 38%	7,053	95 12%	164		0.01262	1 7863	NO VEC
9	OSS-4 [Predictor/Region(%)	Panty w Retail	15 03%	73,340	20 43%	16 267		0.00000	-12 2309	
10	OSS-4 (SOCS/Region(%)	Panty w Retail	99 99 %	62 823	99 33%	4 185		0.00114	1 4051	TYES
· 11				02.020	1.10.00.00					
	Average Response Interval > 10 Seconds	7 Doothum Rotad	1.02%	1 498 520	0.66%	113 373		0.00031	11 7708	VES
6.1	USS-4 UKIS/Region(%)	Parity w Retail	21.04%	44 096	12.08%	1 267		0.01161	7 7 187	YES
02 63	OSS-4 [DLE17/Region(%)	Pauty w Retail	22 55%	32,489	8 02%	49.677		0 00298	48 7268	YES
64	OSS-4 UMOS/Region(%)	Parity w Retail	0 21%	1,488 485	0 18%	114,683		0 00014	2 1617	YES
65	OSS-4 LMOSupd/Region(%)	Parity w Retail	10 69%	1,096,583	19 41%	66,564		0 00123	-70 7012	NO
66	OSS-4 LNP/Region(%)	Parity w Retail	0.46%	105,426	0 28%	6,067	a parte de la companya de la compa	0 00090	2 0299	YES
67	OSS-4 MARCH/Region(%)	Parity w Retail	71 68%	6,942	73 56%	556	Se Carton La Parte	0 01986	-0 9475	YES
68	OSS-4 OSPCM/Region(%)	Parity w Retail	2 62%	7,053	4 88%	164		0.01262	1 7863	NU NES
69	OSS-4 Predictor/Region(%)	Parity w Retail	84 97%	73,346	/95/%	16.257		0.000441	0 40 78	
6 10	OSS-4 SOCS/Region(%)	Parity w Retail Parity w Retail	0.51%	62 823	0.67%	4 185		0.00114	1 4051	YES
2611	US5-4 INIW/region(%)		0.51/0	02,023	L	4 105		0.00.14	1 1 1 1 1 1	

Benchmark /

BST

BST

CLEC

CLEC

Standard Standard

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Equity

### **BellSouth Monthly State Summary**

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6	olloc:	stion - Collocation							
Ľ									
IC.	-1	Virtual/EL (calendar days)	<= 15 days		5	5			Y
Ĕ	.i	Physical Cager/FL (calendar days)	<= 15 days		5	38			Ň
č	-1	Physical Cageless/FL(calendar days)	<= 15 days		4	15			
	verac	e Arrangement Time						,	
Ē	-2	Virtual/FL(calendar days)	<= 60 days						
č	-2	Virtual-Augments/FL(calendar days)	<= 45 days		1	3			
ĉ	-2	Virtual-Augments - Additional Space Required/FL(calendar days)	<= 60 days					188	
c	-2	Physical Caged-Ordinary/FL(calendar days)	<= 90 days		88	5			â
c	-2	Physical Caged-Augments/FL(calendar days)	<= 45 days		4	34		. see still	
c	-2	Physical Caged-Augments Additional Space Required/FL(calendar days)	<= 90 days		c		_		
c	-2	Physical Cageless-Ordinary/FL(calendar days)	<= 90 days	an a second a second		L			
Ĉ	-2	Physical Cageless-Augments/FL(calendar days)	<= 45 days	i i i i i i i i i i i i i i i i i i i	2	12			8
Č	-2	Physical Cageless-Augments Additional Space Required/FL(calendar days)	<= 90 days		6	11			
*	Due	Dates Missoci							
ſĊ	-3	Virtual/FL(%)	< 10% missed		0 00%	3			
5	-3	Physical/FL(%)	< 10% missed		0 00%	52		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	

Benchmark /

Analog

BST

Measure

BST

Volume

CLEC

Measure

CLEC

Volume

Standard Standard

Deviation

Error

ZScore

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Florida, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
General - Flow Through		<u> </u>	· · · · ·			<u></u>	<u> </u>	· · ·	
% Flow Through Service Requests				-					
111 O-3 [Summary/Region(%)	Diagnostic			86.05%	338.872				Diagoosty
1 1 2 O-3 Aggregate/Region(%)	Diagnostic			86 05%	338,872				Diagnosti
1 1 3 O-3 Residence/Region(%)	>= 95%			87 39%	194,386				NO
114 O-3 Business/Region(%) 115 O-3 UNE/Region(%)	>= 90% >= 85%			71 89% 84 78%	6,019 138,467				NO
% Flow Through Service Requests - Achieved									
121 O-3 Summary/Region(%)	Diagnostic			77 51%	376,187			1	Diagnosti
122 O-3 Aggregate/Region(%)	Diagnostic			77 51%	376,187				Diagnost
1.2 3 O-3 Residence/Region(%)	Diagnostic			80 53%	210,941				Diagnosti
124 O-3 Business/Region(%) 125 O-3 UNE/Region(%)	Diagnostic			51 15% 74 87%	8,460	- 88 - 1			Diagnostic
% Fine Through Service Requests - I NP	Disgresse				100,100				Diagnosin
1 3 1 O-3 Summary/Region(%)	>= 85%			92 59%	11.374				YES
1 3.2 O-3 Aggregate/Region(%)	>= 85%			92 59%	11,374				YES
1.3.3 O-3 Residence/Region(%)	Diagnostic								Diagnostic
1.3.4 O-3 Business/Region(%)	Diagnostic						e de la construcción de la constru La construcción de la construcción d		Diagnostic
General - Pre-Ordering						<u> </u>			
Loop Makeup Inguiry (Manual)									
21 [PO-1 [Loops/FL(%)	>= 95% w in 3 bus days			0 00%	2				NO
2.2 PO-2 Loops/FL(%)	>= 95% w in 1 mm			88 95%	3,212				NO
Sentra - Ordering	,								
1 1 Co to LaDSI (ADSI LIDS) and UCLINE (%)	SE OF HUE ASYS			100.00%	54				VES
1 2 O-10 Local Interoffice Transport/FL(%)	>= 95% win 5 bus days			100 00%		•			YES
General - Ordering									
Average Speed of Answer	Path w Retail	137.00 1	6 413 235	2863 1	33 728				VES
	rony without	157 50	0,413,233	2005	55,720				125
General - Maintenance Center	· · · · · · · · · · · · · · · · · · ·								
Average Answer Time									
M&R-6 (Region(seconds)	Panty w Retail	41 00	1,540,772	23 60	86,656			·	YES
General - Operator Services (Toll)									
Average Speed to Answer									
OS-1  FL(seconds)	PBD			5 73					PBD
% Answered in 30 seconds									
2 OS-2 [FL(%)	PBD			96 00%					PBD
General - Directory Assistance	······								
Average Speed to Answer							<i>0</i>	·····	
DA-1 [FL(seconds)	PBD			6 30					PBD

**BellSouth Monthly State Summary** 

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	Florida, April 2002	Benchmark / Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F72	% Answered in 20 seconds DA-2 [FL(%)	PBD			92 70%					PBD
	General - E911					•••••••				
C 0 4	Mean Interval									
-81	E-3 [FL(hours)	PBD			0 86	1,184				PBD
F82	% Accuracy IF-2 IFI (%)	PBD			06 02%	705 202				
	* Timeliners	100			30 02 %	105,292	1.447			P80
F83	E-1 [FL(%)	PBD			100 00%	1,184				PBD
	General - Billing									
	Usage Data Delivery Accuracy									
F91	B-3 Region(%)	Parity w Retail	97 75%	4,445	100 00%	23,185		0 00243	-9 2652	YES
500	Usage Data Delivery Timeliness	Dest. Deter	48-148/							
F92	B-5  Region(%)	Parity w Retail	75 41%	39,471	94 80%	459,227,277		0 00217	-89 4659	YES
E93	Usage Data Delivery Completeness	Parity w Retail	99 77%	39.471	00 5/02	459 227 277		0.00024	0 6600 1	NO
1 3.3	Maan Time to Deliver I tage	T any wrotai	331176	33,471	35 54 76	439,221,211		0.00024	9 0009	NU
F 9.4	B-6 Region(days)	Panty w Retail	6 85	39,471	3 29	459,227,277				YES
		,	<b>b</b>							
F.9.5 1	B-7 Resale/FL(%)	Parity w Retail	87 94%	\$20 174,415	95 90%	\$1,561,147		0 00078	-102 2389	YES
F952	B-7 UNE/FL(%)	>= 90%			98 34%	\$695,085				YES
1 3 3 3		- 30%			30 43 70	40,400		····· · ·		163
F 9.6 1	B-8 [Resale/FL(%)	Parity w Retail	88 98%	\$28,161,536	98 79%	\$1,025,377		0 00095	-103 4758	YES
F962	B-8 UNE/FL(%)	>= 90%			96 75%	\$2,022,604				YES
F963	B-6 Interconnecu. 76)	>= 90%			94 34%	\$5/5,310				YES
	General - Change Management								·	
	% Software Release Notices Sent On Time	000								
F 10 1	(CM-1	>= 98% win 30 days			100 00%	1				YES
F 10 2	Average Software Release Notice Delay Days [CM-2  FL(average)	>= 25 days prior to release								
	% Change Management Documentation Sent On Time				,,					
F 10 3	CM-3 [FL(%)	>= 98% w in 30 days								
F 10 5	Average Documentation Release Delay Days CM-4 [FL(average)	>= 25 days prior to release								
F 10 6	% CLEC Interface Outages Sent within 15 Minutes [CM-5   FL(%)	>= 97% w in 15 min			100 00%	12				YES
	General - New Business Requests			-						
F 11 1	% New Business Requests Processed within 30 Business Days [BFR-1_] Region(%)	>= 90% win 30 bus days			100 00%	5				YES
	% Quotes Provided within X Business Days	, .								
F 11 2 1	BFR-2A Region(%)	>= 90% win 10 bus days					· · · · ·			
F 11 2.2	BFR-2B1Region(%)	>= 90% win 30 bus davs	1 A A A A A A A A A A A A A A A A A A A							1

	BellSouth Monthly State Summary Florida, April 2002	Benchmark / Anałog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	ZScore	Equity
F.1123	8FR-2C Region(%)	>= 90% w in 60 bus days			100 00%	5				YES
	General - Ordering									
F 12 1 1 F 12 1 2	Acknowledgement Message Timeliness O-1 EDI/Region(%) O-1 TAG/Region(%)	>= 95% w in 30 min >= 95% w in 30 min			99 99% 100 00%	96,149 366,061				YES YES
F 12.2 1 F 12.2.2	Acknowledgement Message Completeness 0-2 EDI/Region(%) 0-2 TAG/Region(%)	100% 100%			100 00%	96,149 366,061				YES NO
	General - Database Updates									
F 13 1 1 F 13 1 2 F 13 1 3	Average Database Update Interval           D-1         LIDB/FL(hours)           D-1         Directory Listings/FL(hours)           D-1         Directory Assistance/FL(hours)	PBD PBD PBD	2 07 0 09 4 38	17 26 25	2 07 0 09 4 35	17 26 25				PBD PBD PBD
F 13 2 1 F 13 2.2 F 13 2.3	% Update Accuracy           D-2         LIDB/FL(%)           D-2         Directory Listings/FL(%)           D-2         Directory Assistance/FL(%)	>= 95% >= 95% >= 95%			100 00% 99 03% 100 00%	571 308 186		st		YES YES YES
F.13.3	% NXXs / LRNs Loaded by LERG Effective Date D-3  Region(%)	100%			100 00%	47		n		YES
	General - Network Outage Notification									
F 14 1	Mean Time to Notify CLEC of Major Network Outages M&R-7 [Region(minutes)	Parity w Retail	0	0	0	0				YES

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# BellSouth Monthly State Summary

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	Florida	April	2002	
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Florida, April 2002 (Georgia Eormat)	Benchmark /	BST	BST	CLEC	CLEC	Standard	Standard		
(Georgia Formaty	Analog	Measure	Volume	Measure	Volume	Deviation	Error	ZScore	Nov-01 Equity

	Collocation - Collocation		
E.1.1 1	Average Response Time         C-1       Virtual/FL (calendar days)         C-1       Physical Caged/FL (calendar days)         C-1       Physical Cageless/FL (calendar days)	<= 20 days	5 5
E 1 1.2		<= 30 days	6 38
E 1 1.2		<= 30 days	4 15
E.1.2.1	Average Arrangement Time         C-2       Virtual-Ordinary/FL (calendar days)         C-2       Virtual-Extraordinary/FL (calendar days)         C-2       Physical Caged/FL (calendar days)         C-2       Physical Cageless/FL (calendar days)         C-2       Physical Cageless/FL (calendar days)	<= 50 days	1 3 YES
E 1 2 2		<= 75 days	1 39
E 1 2 3		<= 90 days	2 13
E 1 2 4		<= 60 days	YES
E.1.2.5		<= 90 days	YES
E 1 3 1	% Due Dates Missed           C-3         Virtua/FL (%)           C-3         Physical/FL (%)	< 5% missed	0 00% 3
E 1 3 2		< 5% missed	0 00% 52 YES

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#### REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (SUMMARY) REPORT PERIOD 04/01/2002 - 04/30/2002

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	PERCENT ACHIEVED	PERCENT
	FLOWINROUGH	FLOWTHRUT
CLEC AGGREGATE		
REGION ALL SERVICES	77.51%	86 05%
	FLOW THROUGH %	
BST AGGREGATE		
REGION		
- RETAIL RESIDENCE	93 70%	
- RETAIL BUSINESS*	TBD	
*NOTE: BellSouth is reinstituting the reportin	ig of business retail flow through as direc	ted by the Georgia

Public Service Commission. BellSouth currently has no way to measure flow through as directed by the Georgia Operating System (ROS) interface used by business retail. BellSouth retail reports capture all business service requests submitted from all sources, including manually. BellSouth has initiated the development of an accurate report and will reflect this measure as soon as its development is complete

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES			1	1	-	1					1					
Company Info	1				1	LSR PF	ROCESSING			ELOWTHROUCH						
	1		1	İ		LESOG									1	1
-		M	echanized	Interface t	Used	Manual	Rejects				Errors		1		1	
							<u>-</u>				1		h			1
						Total		Pending		Total		CLEC		Percent		
No		LENS	EDI	TAG	I otal Mech	Manual	Auto	Supps (7 Status)	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESIT/OCK	LENG		140	Lons	Fanout	Clarification	(Z Status)	Lars	Fallout	Fanout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
- 1		0.	0	1	1	0	. 0	0	. 1	0	0	0	1	100 ഗാ‰	100 00%	100 00%
- 2	1	0 -	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00° ₈
3			- 0 -	1		0	0	; 0	1	. 0	0	0	1	100 00%	100 00%	100 00%
· · <u>4</u> - · ·	-4 4	0	0	. 1	+ · ¹ _ ·	- ⁰	- 0	0	1	0	0	0	. 1	100 00%	100 00%	100 00%
5		0	0 -	1	···· · · _		0	0	1	0	0	0	1	100 00%	100 00° -	•~00 00°
6		1 .	0	_ 0	1	0	0	0	1	0	0	0	1	100 00%	100.00 .	. UO OU"a
	4	1	<u> </u>	0	<u> </u>	. 0	0	0	1	0	0	0	1	100 00%	100.00%	100.00%
<u>8</u>		1	0	0	1 1	0	0	0	1	0	, 0	0	1	100 00%	100 00%	100 00%
		1	.0	0	<u> </u>	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
10	ļ	1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
	_	1	0	<u> </u>	11	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
12		. 1	0	0	1	0	0	Q	1	0	0	0	1	100 00%	100 00%	100 00%
13		1	0	0	1	0	0	0	1	ō	0	0	1	100 00%	100 00%	100 00%
14		1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
15		1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
16		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
17		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
18		2	0	0	2	0	0	0	2	1	0	1	1	100 00%	50 00%	100.00%
19	i L	2	0	0	2	1	0	0	1 '	0	0	0	1	50 00%	100 00%	100.00%
20	[	2	0	0	2	0	0	0	2	0	0,	0	2	100 00%	100 00%	100 00%
21		2	0	0	2	0	0	1	1	0	0	0	1	100 00%	100 00%	100.00%
22		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
23		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
24		2	0	0	2	1	0	0	1	0	0	o	1	50 00%	100 00%	100 00%
25		2	0	0	2	1	0	o	1	0	0	o	1 1	50 00%	100.00%	100.00%
26	· - 1	0	0	2	2	0	1	0	1	0	' o [†]	0	1 1	100 00%	100.00%	100.00*"
27	+	2	0	0	2	0	1	0	1	0	0	0	1 '	100 00%	100.00%	100.00***
28		2	0	0	2	0	1	0	1	0	l o	0	1	100 00%	100 00%	100.00%
29	+	3	0	0	3	0	ol	0	3	0	0	0	3	100 00%	100.00%	100.00%
30		3	0	0	3	0	0	1	2	0	e i	0	2	100 00%	100.00%	100.00%
31	+	3	0	0	3	1		0	2	0	0	0	2 :	66.67%	100.00%	100.00%
32	t t	3	Ō	0	3	0	0	0	3	2.	1 0 I	2	1	100.00%	33.3.4%	100.00%
33	t	0		3	3	o	- 1	õ	2		ň .	0	2	100.00%	100.00%	100 00%-
34	<u> </u> − − − − − +	3		0	3		1	0	2	õ	0	0	2	100.00%	100.00%	100.00%
35	†	- <u>-</u> -	Ĩ	ő	4	ň		0 +	- ; 4	. 5	0	1	2	100 00%	75.00%	100.00%
	+ ·- +	4		0		. ≚	0	0		0			4	100 00%	100.00%	100.00%
	┥ <del>・</del>			<u>,</u>	 A	<u> </u>	1	0	2	0	0	0 1	* , 2 '	100.00%	100.00%	100.00 -
	i +			0	-1	0	1	0	2	0		0	ა ი	100.00%	100.00%	100.00%
	+- +	· · · · · · ·		0	- 4	2	1,	0	3	U N		0	з 1	100 00%*	100.00%	100.00%
- 39	+ +	4		4	4	4	і ,	0		0	U I	U I	1	33 3 5%	100.00%	100.00%
40	į. į	U .	U	4	4	0	2	0	2	0	0.	0	2	100.00%	100.00%	100.00%
41	1	4	U	U	4	U ļ	2	U	2 1	U	U .	0	2	100.00%	100 00%	100.00%
42	1 1	5	0 :	0	5	г	0	0 1	4	1	n	1		75.00%	75.06%	100.00%

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#### REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES				[	1		· · · · · · · · · · · · · · · · · · ·								•••	
Company Info				i .		LSR PI	ROCESSING	1	1				, ,	l	FLOW	HROUGH
						Ĺ	ESOG	ļ	1				1	1	1	r
		м	echanized	Interface	Used	Manual	Rejects	1	1		Errors		T	1	1	
			Γ		1					<u> </u>	T			i		
						Totai		Pending		Totai		CLEC		Percent		
		LENG	ED1	TAG	Total Mech	Manual	Auto	Comps (7 Status)	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESHTOCK	LENS			Lors	Pasiout	Clarification	(2 Status)	LSK'S	Pallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthroug
43	;	5	. <u>0</u>	L . O.	5	0	0	0	5	0	0	0	5	100 00%	100 00%	100 00%
44		5	0	O	5	1	1	0	3	1	0	1	2	66 67%	66 67%	100 00%
45	-	5	0	0	5	1	2	0	2	0	0	0	2	66 67%	190 00%	100.00%
46		5	0	0	5	0	3	0	2	0	0	0	2	100 00%	100 00%	100 00%ະ
47		6	0	0	6	5	0	0	1	0	0	0	1	16 67%	100 00%	100 U0°5
48		6	0	0	6	1	1	1	3	0	0	0	3	75 00%	100 00%	100 00℃
49			<u> </u>	0	7	3	0	0	4	0	. 0	0	4	57 14%	100 00%	100 00%
50		0	. 0 _	7	7	1	<b>4</b>	0	2	0	0	0	2	66 67%	100 00%	100 00%
51			0	0	7	0	5	0	2	0	0	0	2	100 00%	100 00%	100 00%
52		0	0	8	8	0	5	0	3	1	0	1	2	100 00%	66 67%	100 00%
		9	0	0	9	1	1	0	7	0	0	0	7	87 50%	100 00%	100 00%
54		9	0	0	9	0	3	0	6	, 1	0	1	5	100 00%	83 33%	100 00%
55		10	· · ·	0	10	2	4	0	4	0	0	0	4	66 67%	100 00%	100 00%
56		11	0	0	11	0	3	0	8	1	0	1	7	100 00%	87 50%	100 00%
57		12	0	0	12	0	0	0	12	1	0	1	11	100 00%	91 67%	100 00%
58		0	Q	12	12	0	2	0	10	1	0	1	9	100 00%	90 00%	100 00%
59		0	12	0	12	6	3	0	3	1	0	1	2	25 00%	66 67%	100 00%
60		13	0	0	13	4	0	0	9	0	0	0	9	69 23%	100 00%	100 00%
61		15	0	0	15	14	0	0	1	0	. 0	0	1	667%	100 00%	100 00%
62		15	0	0	15	0	1	0	14	0	0	0	14	100 00%	100 00%	100.00%
63		16	0	0	16	0	2	1	13	1	0	1	12	100 00%	92 31%	100 00%
64		16	0	0	16	3	4	0	9	0	0	0	9	75 00%	100 00%	100 00° •
65		17	0	0	17	. 4	0	0	13	0	0	0	13	76 47%	100 00%	100 00%
66		18	l O	0	18	2	9	0	7	0	0	0	7	77 78%	100 00%	100 00%
67		20	0	0	20	3	3 _	0	14	0	0	0	14	82 35%	100 00%	100 00%
68		0	0	22	22	Ō	2	0	20	0	0	0	20	100 00%	100 00%	100 00%
69		29	0	0	29	0	2	0	27	0	0	0	27	100 00%	100 00%	100 00 %
70		33	0	0	33	1	0	0	32	1	0	1	31	96 88%	96 88%	100 00%
71		35	0	0	35	2	15	0	18,	0	0	0	18	90 00%	100 00%	100 00°°
72		39	0	0	39	0	5	1	33	3	0	3	30	100 00%	90 91%	100 00%
73		0	0	56	56	_0	8	<u> </u>	48	1	0	1	47	100 00%	97 92%	100.00%
74	]	59	0	Q	59	56	2	0	1	D	0	0	1	1 75%	100 00%	100 00%
75		60	0	0	60	37	2	0	21	0	0	0	21	36 21%	100 00%	100 00%
76		67	0	0	_67	51	0	0	16	0	0	0	16	23 88%	100 00%	100 00°%
77	]	72	0	0	72	2	1	0	69	0	0	0	69	97 18%	100 00%	100 00%.
78		98	0	0	98	82	0	0	16	1	0	1	15	15 46%	93 /5%	100 00%
79		118	0	0	118	117	o	0	1	0	0	0	1	0 85%	100.00%	100.00%
80		244	0	0	244	233	5	0	6	0	0	0	6	2 51%	100.00%	100.00%
81		0	0	206	206	3	10	0	193 '	3	2	1	190	9/ 44%	98 45%	98 96%
82	,	O	0	385	385	6	19	0	360 '	4	4	0	356	97 27%	98 89%	98 89",
83		0	0	188	188	1	16	0	171	5	2	3 '	166	98 22%	97 08%	98.81%
84	- 1	83	0	0	83	3	10	0	70	1	1	0	60	04 5 2%	115 6 /9	00 4 70

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES																
Company Info					1	LSR PF	ROCESSING	i					1		FLOWT	HROUGH
						L	ESOG									
		М	echanized	Interface L	Jsed	Manual	Rejects				Errors				1	
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flowthrough
85		0	0	149	149	7	10	1	131	3	2	1	128	93 43%	97 71%	98 46%
86		0	0	1,479	1,479	18	108	3	1,350	30	21	9	1,320	97 13%	97 78%	98.43%
87	1 -	68	0	0	68	3	4	0	61	1	1	0	60	93 75%	98 36%	98 36%
88		65	0	0	65	3	1	0	61	3	1 1	2	58	93 55%	95 08%	98.31%
89	1	134	0	0	134	6	22	0	106	5	2	3	101	92.66%	95.28%	98.06%
90		1,217	0	0	1,217	84	52	1	1,080	28	21	7	1.052	90.92%	97.41%	98.04%
91		56	0	0	56	4	0	1	51	2	1 1	1	49	90 74%	96.08%	98.00%
92		0	0	159	159	1	- 7	0	151	4	3	1	147	97 35%	97 35%	98.00%
93	r	0	0	58	58	2	5	1	50	2		1	48	94 12%	96.00%	97.06%
94	+ ·· +	233	0	0	233	169	14	1	49	2	1	1	47	21 66%	95.62%	67 62%
95	1	305	0	0	305	13	12		280	7		1	273	03.46%	07 50%	07 95%
30		000	·	1 364	1 364	65	81	- 7	1 211	54	27	27	1 157	02 63%	97 50 %	97 00 %
			0	0	55	3		0	43	3	1	21	40	92 03 %	93 34 %	97 7270
			0	257	257		i	2	243	, J ,	e l	2	1 225	07 11%	93.02%	97 56%
	+	132		0	132	13	1	0	118	3	. 0	2	115	97 709/	907176	97 51 %
100	+	200			209	25		0	270		3	0	110	87 /9%	9746%	97 46%
100		47			47				210	0			262	09 12%	97.04%	9740%
101	{·				4/		°	, ,	30	2		1	30	03 12%	94 / 4%	97 30%
102	++		<u> </u>	- 0/		. • -			- 13	2	2	0		8/65%	9726%	97 26%
103		0	<u> </u>	605	605	12		3	552	20	15	5	532	95 17%	96 38%	97 26%
104	· · · · - · · ·	1,212			1,212	_ 60	49	1	1,094	32	- 30	2	1062	91 55%	9707%	97 25%
105	} +			156	156	Ų	11	0	145	5	4	1	140	97 22%	96.55%	97 22%
106		820	Ü		820	35	68	1	/16	24	20	4	692	92 64%	96 65%	97 19%
107		153	0	. 9	153	10	3	0	140	4	4	0	136	90.67%	9/ 14%	97 14%
108			1,130	0	1,130	112	- 94	1	923	35	27	8	888	86 47%	96 21%	97 05%
109		0	0	401	401	12	- 18	0	371	12	11	1	359	93 98%	96 / 7%	97.03%
110		48	_0	0	48	1	14	0	33	1	1,	0	32	94 12%	96 97%	96 97%
<u> </u>	+	322	_0	0	322	30	- 28	0	264	11	8	3	253	86 94%	95 83%	90 93%
112	+ +	398	<u> </u>	0	398	34	10	2	352	13	11	2	339	88 28%	96 31%	96 36°°
	I	1,791	0	<u>.</u>	1,791	112	529	5	1,145	47	36	11	1,098	88 12%	95 90%	96 83%
114	L	746	0	<u> </u>	746	91	39	1	615	21	20	1	594	84 26%	96 59%	9ь74°⊍
115		0	0	978	978	77	51	3	847	49	27	22	798	88 47%	94.21%	9673%
116		2,201	0	0	2,201	44	39	1	2,117	83	69	14	2,034	94 74%	91	96 72%
117		1,061	0	0	1,061	95	44	2	920	41	30	11	879	87 55%	95 :	96 70%
118	1 1	72	0	0	72	6	5	0	61	3	2,	1	58	87 88%	95 08%	96 ti7%a
119		4,646	0	0	4,646	83	377	3	4,183	163	139	24	4 020	94 77%	96 10%	9h bb%
120		15,457	0	Q	15,457	600	533	11	14,313	535	487	48	13 778	92 69%	96 26%	96.59%
121		0	0	2,242	2,242	53	181	7	2,001	78	69	9	1 923	94 03% ,	96 10%	96 54%
122	· - ··· •	1,137	0	0	1,137	60	60	1	1,016	41	35	6	975	91 12%	95.96%	96 53%
123	1	30	ō	0	30	2	0	0	28	1	1	0	27	90.00%	96 43%	96 ; 1%
124	1	113	0	0	113	6	19	0	88	7	3	4	81	90.00%	92.05%	96-13%
125	-	1,235	0	0	1,235	107	17	9	1 102	58	39	19	1 044	87 73%	94 74%	<b>а</b> Р 40.∾
126	1	0	1,958	0	1.958	22	184	0	1,752	70	63	7	1,682	. 95 19%	96.00%	96.38~

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AGGREGATE ORDER TYPES											1							
Co	mpany ini	fo						LSR PR	OCESSING								FLOWT	HROUGH
								L	ESOG						,			
-	-			Me	echanized	Interface L	Jsed	Manual	Rejects				Errors					
	-																	
							Tatal Mart	Total	Ato	Pending	Valutate	Total	DOT CALLS	CLEC		Percent		
	Nama		RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Auto	Supps (Z Status)	Validated	System Fallout	Eallout	Caused Fallout	Issued SO's	Achieved	Base	Percent
	14411148			200			200		-	( 0,0,00)		101001	10			1 lowin ough	Calculation	riowarough
	127	,	i	308		0	308	21	3	ۍ ۲	281	16	10	ti O	265	89 53%	94 31%	96.36°.
-	128			308		<u> </u>	308	. 45	20	, ,	302	13	11	2	289	83 / /%	95 70%	96 33%
	129			- 29		0	29	U 30	2	0	164	i D	6	U	26	96 30%	¥µ6-30% o∈ 10%	96 30°.
-	130	- [	+	720	- <u>-</u> -		7200	30  72	70	0	569	0 22	21	2	100	8120%	9512%	96.30%
• ·	137	- +		<u></u>	1 4 4 9	N N	1 4 4 9	13	19	0	1 280	23	21 AR	2	1 220	03 29%	90 95%	9029%
	132		1	233	1, <del>11</del> 3 0	0	233	7	12	0	214	10	10 8	ა ი	204	9021%	90 U2%	90240
	134	-	-	472	- <u></u> -	- ^y	472	, 30	16	n n	426	18	16	2	204	93 13 /6 89 87%	90 35%	90 2370
	135	-		601	0	ຸ <u>ຼ</u>	601	33	10	0 0	558	24	21	2	534	90 82%	9571%	902356
· -	136	-	-	357	- <u>-</u>	0	357	53	14	õ	290	13	11	2	277	81 23%	9070m 4559%	96 184
	137	· i		1.099	ō	0	1.099	92	54	5	948	43	36	7	905	87 b1%	95.46%	96.17%
	138		-	28	0	0	28	1	1	0	26	1	1	0	25	92 59%	96 15%	96 15%»
	139	i	•	0	2,543	0	2,543	35	199	0	2,309	98	89	9	2.211	94 69%	95 76%	96 1
	140			225	0	0	225	25	18	0	182	10	7	3	172	84 31%	94 51%	96 0.2.0
	141			2,045	0	0	2,045	129	67	4	1,845	80	72		1,765	89 78%	95 66%	96.05%
	142		1	114	0	0	114	7	3	0	104	7	4	,	97	8981%	93 27%	96 04%
	143			858	0	0	858	96	47	4	711	33	28	5	678	84 54%	95 36%	96 0.3%
	144		-1	52	0	0	52	7	19	0	26	2	1	1	24	75 00%	92 31%	96 DU%
	145			57	0	0	57	3	4	0	50	2	2	0	48	90 57%	96 00%	96.00%
	146			1,737	o	0	1,737	97	96	6	1 538	77	61	16	1 461	90 24%	94 99%	95 99**
	147			425	0	0	425	41	10	Q	374	21	15	6	353	86 31%	94 39%	95 92°u
	148			857	0	0	857	75	7	1	774	37	32	5	737	87 32%	95 22%	95 84%
	149			2 712	0	0	2,712	217	179	7	2,309	124	98	26	2,185	87 40%	94 ხ 5%	95 71%
	150			153	0	0	153	7	16	0	130	21	5	16	109	90.08%	83 85%	95.61%
	151	- 1	.	119	_ 0	<u> </u>	119	11	15	0	93	6	4	2	87	85 29%	93 55%	95 60%
	152	i		621	0	0	621	31	48	0	542	29	25	4	513	90 16%	94 65%	95-35°°
	153		- 4	93	0	0	93	3	2	0	88	6	4	2	82	92 13%	93 18%	95 35%
	154			547	0	0	547	71	37	1	438	32	20	12	406	81 69%	92 69%	95 31%
	155			3,350	0	0	3,350	247	306	. 9	2,788	154	131	23	2 634	87 45%	94 48%	95 26%
	156			42	0	0	42	- 9	5	7	21	1	1	0	20	66 67%	95 24%	95 24%
	157			0	0 -	401	401	17	- 44	1 /	339	21	16	5	318	90 60%	93 81%	95 21%
	158	¦		259	0	0	259	45	8.	1	205	12	10	2	193 *	77 82%	94 15%	95.07%
L	159	ļ		101	0	0	101	13	5	3	80	4	4	0	76	81 72%	95 00%	95.00%
	160		- 1	622	0	0	622	52	22	3	545	32	27	5	513	86 66%	94 13%	95 00%
	161	;	·	279	0	0	279	. 7	25	4	243	17	12	5	226	92 24%	93 00%	94 96%
	162			596		0	596	48	30	3 .	515	31	26	5	484	8674%	93 98%	94 90°"
	163	,	+	1,499	- 0	. 0	1,499	144	91	5	1,259	79	64	15	-1,180	85 01%	93 73% 93 73%	94 86%
	164	•		1,400	- 0.	0	1,400	87	119	4	1,190	70	61	9 '	1 120	88 33%	94 .'%	94.83%
	165		ł	1,669	U	0	1 669	136	156	6	1 371	86	10	16	1 285	86 18%	9373%	94 63%
·· ·	166	-		. 104	U	U	104	2	5,	U 7	9/	b	5	20	91	92 80%	9381%	94 / 9%
	167	· · .	-	_6,544	U	U	0,044	30	499	1	5,502	326 17	288	38	0/1C	80 ∠ / % 00 0 € %	94 07%	947.3%
	168			328	0	0	328	20	4	U :	304	17 1	10	1	287	55 CD %	9441%	947210

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES																
Company Info						LSR PF	ROCESSING				, · · · · · · · · · · · · · · · · · · ·				FLOWI	HROUGH
						L	ESOG				+			·····		
	[	Me	chanized	Interface L	lsed	Manual	Rejects				Errors					
					Total Mech	Total Manual	Auto	Pending Supps	Validated	Total System	BST Caused	CLEC Caused		Percent Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	issued SO's	Flowthrough	Calculation	Flowthrough
169		0	0	7,068	7,068	96	554	28	6,390	410	336	74	5,980	93 26%	93 58%	94 05%
170	i I	70	0	0	70	9	2	0	59	6	3	3	53	81 54%	89 83%	94 64 %
171		27,047	0	0	27,047	1,435	1,742	25	23,845	1 418	1,279	139	22,427	89 20%	<b>9</b> 4 05%	94.60%.
172		351	0	0	351	28	27	2	294	17	16	1	277	86 29%	94 22%	94 54%
173		402	0	0	402	45	26	0	331	24	18	6	307	82 97%	92 /5°o	94 46%
174		19	0	0	19	0	1	0	18	1	່ 1 ່	0	17	94 44%	94 44%	94 44*5
175	Ĺ	1,709	0	0	1,709	35	102	2	1,570	110	86	24	1,460	92 35%	92 99%	94 44%
176		125	0	0	125	19	14	0	92	8	5	3	84	7778%	91 30%	94 38%
177		205	0	0	205	20	10	0	175	12	10	2	163	84 46%	93 14%	94 22%
178		5,901	0	0	5,901	370	576	11	4,944	338	286	52	4 606	87 53%	93 16%	94 15%
179		46	0	0	46	3	7	2	34	2	2	0	32	86 49%	94 12%	94 12%
180		249	0	0	249	20	13	3	213	22	12	10	191	85 65%	89 67%	94 09°o
181		36	0	0	36	0	2	0	34	3	2	1	31	93 94%	91 18%	93 94%
182		50	0	0	50	14	3	0	33	2	2	0	31	65 96%	93 94%	93 94%
183		525	0	0	525	23	50	1	451	48	26	22	403	89 16%	89 36%	93 94%
184		459	0	Ō	459	26	63	0	370	31	22	9	339	87 60%	9162%	93 91%
185		895	0	ō	895	42	84	7	762	66	46 ·	20	696	88 78%	91 34%	93 80%
186	+•• - ··· i	19	0	0	19	3	0	0	16	1	1	0	15 ;	78 95%	93 75%	93 /5%
187		1,531	0	0	1,531	152	179	5	1,195	102	73	29	1,093	82 93%	91 46%	93 74%
188		333	0	0	333	39	19	0	275	21	17	4	254	81 94%	92 36%	93 73%
189		2,559	0	0	2,559	239	203	6	2,111	154	135	19	1,957	83 96%	92 70%	93 55%
190	f	0	3,295	0	3,295	658	463	2	2,172	219	135	84	1,953	71 12%	89 92%	93 53%
191		105	0	o	105	14	10	0	81	9	5	4	72	79 12%	88 89%	93.51%
192	+ - +	869	0	0	869	108	55	6	700	58	45	13	642	80 75%	9171%	93 45°a
193		73	0	0	73	10	1	0	62	6	4	2	56	80 00%	90.32%	93.33%
194	F	1,258	0	0	1,258	977	34	1	246	24	16	8	222	18 27%	90 24%	93.28%
195		431	0	0	431	33	55	3	340	35	22	13	305	84 72%	89 71%	93 27%
196		58	0	0	58	10	4	0	- 44	3	3	0	41	75 93%	93 18%	93 18%
197		0	0	40	40	4	4	1	31	4	2	2	27	81 82%	8/ 10%	93 10%
198	i	100	0	0	100	29	9 1	2	60	6	4	2	54	62 07%	90 U0% [`]	93 10%
199		92	0	0	92	20	0	0	72	5	5	0	67	72 83%	93 06%	93 06%
200	1	74	0	0	74	5	6	0	63	10	4	6	53	85 48%	84 13%	92 98%
201	+	1,657	0	0	1,657	110	132	0	1,415	113	99	14	1,302	86 17%	92.61%	92 93%
202	++	8,733	0	0	8,733	266	887	5	7,575	603	531	72	6 972	89 74%	92 04%	92 92%
203	f - f	806	. 0	ō	806	614	28	3	161	17	11	6	144	18 73%	89 44%	92 90%
204		17	0	0	17	0	2	0	15	2	1	1	13	92 86%	86 0/%	95.86%
205	†	39	0	0	39	16	7	0	16	3	. 1 .	2	13	43 33%	81 25%	92 26%
206	1 -	97	0	ō	97	3	14	0	80	15	5	10	65	89 04%	81.25%	92 85%
200		590	0	ő	590	71	49	3	467	41	33	8	426	8U JR%	91 22%	92 61%
208	•	267	0	0	267	8	4	0	255	25	18 I	7	230	89 84%	90.20%	9.274%
200	1	176	ñ	ě	176	53	8	õ	115	13		5	102	62.58%	88 70%	9. 10.
205		290	0		290	2	31	1	256	28	, <u> </u>	10	228	91 94%	89.06%	92.68%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2k

AGGREGATE ORDER TYPES							1								· · · · · · · · · · · · · · · · · · ·		
Company Info						LSR PROCESSING											
					1		ESOG	!	1						FLOW	I	
	1 1	M	echanized	Interface I	ised	Manual	Rejects	<u></u>			Errore		1		Ì		
	1 1		ochanized			manuar	Nejecia				Errors						
						Total		Pending		Total	1	CLEC	1	Percent			
	1				Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent	
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	issued SO's	Flowthrough	Calculation	Flowthrough	
211		29	0	0	29	1	0	1	27	2	2	0	25	89.29%	92.59%	92.59%	
212		51	0	0	51	15	5	1	30	5	2	3	25	59 52%	83 33%	92.59%	
213	_	247	0	0	247	11	6	0	230	20	, , 17 ,	3	210	88 24%	<b>8</b> 1 30%	92.51%	
214		2,167	0	0	2,167	206	. 38	8	1,915	161	142	19	1,754	83 44%	91.59%	92.51%	
215		44	0	0	44	1	3	0	40	3	3	о	37	90 24%	92 50%	92.50%	
216	] ]	424	0	0	424	9	17	4	394	37	29	8	357	90 38%	90.61%	92.49%	
217		1,365	0	0	1,365	113	104	10	1,138	116	84	32	1.022	83 84%	89.81%	92,418.	
218		525	0	0	525	52	13	1	459	38	35	3	421	82 87%	91 72%	92.32%	
219		157	0	0	157	140	3	0	14	2	1	1	12	7 84%	85 71%	92 31%	
220		375	0	0	375	73	27	3	272	32	20	12	240	72 07%	88 24%	92 31%	
221	L	622	0	0	622	20	28	1	573	49	45	4	524	88 96%	91 45%	92.09%	
222		440	0	0	440	43	32	1	364	29	29	0	335	82 31%	92 03%	92.03%	
223		32	0	0	32	5	1	1	25	2	2	0	23	76 67%	92 00%	92 00%	
224		0	0	34	34	4	2	1	27	4	2	2	23	79 31%	85 19%	92 00%	
225		2,814	0	0	2,814	356	227	19	2,212	218	174	44	1,994	79 00%	90 14%	91 97%	
226		761	0	_0	761	77	32	3	649	58	52	6	591	82 08%	91 06%	91 91%	
227	L	388	0	0	388	48	22	1	317	28	26	2	289	79 61%	91 17%	91 75%	
228		0	28,185	0	28,185	1,202	3,910	19	23,054	2,608	1,909	699	20,446	86 79%	88 69%	91 46%	
229		639	0	0	639	39	29	0	571	63	48	15	508	85 38%	88 97%	91 37%	
230		72	0	0	72	3	14	2	53	11	4	7	42	85 71%	79 25%	91 30%	
231		0	2,752	0	2,752	46	363	4	2,339	245	200	45	2,094	89 49%	89 53%	91 28%	
232		38	0	0	38	0	_ 4	0	34	4	3	1	30	90 91%	88 24%	90 91%	
233		937	0	0	937	26	70	4	837	84	76	8	753	88 07%	89 96%	90 83°o	
234		1,656	0	0	1,656	272	_ 109	11	1,264	167	111 '	56	1,097	74 12%	86 79°%	90.81%	
235		79	0	0	79	8	6	0	65	6	6	0	59 '	80 82%	90 77%	90 77%	
236	 +	70	0	Q	70	4	13	0	53	5	5	0	48	84 21%	90 57%	90 57%	
237		316	0	0	316	12	38	0	266	26	25	1	240	86 64%	90 23%	90 57%	
238		90	0	0	90	4.	- 9	0	77	11	7	4	66	85 71%	8571%	90.41*	
239		157	0	0	157	17	12	1	127	15	12	3	112	79 43%	88 19%	90 32	
240		166	0	0	166	21	25	0	120	18	11	7	102	76 12%	85 00%	90 27*	
241	L I	0	106	0	106	1	33	1	71	34	4	30	37	88 10%	52 11%	90 24%	
242		0	761	0	761	34	84	10	633	97	58	39	536	85 35%	84 68%	90.24%	
243		221	0	0	221	23	21	1	176	20	17 -	3	156	79 59%	88 64%	90 17%	
244	! !	1,547	0	0	1,547	121	37	5	1,384	142	136	6	1,242	82 86%	89 74%	90 13%	
245		0	922	0	922	18	178	0	726	86	71 ·	15	640	87 79%	88 15%	90.01%	
246		14	õ	Q	14	0	2	0	12	3	1	2	9	90.00%	75.00%	90.00~°	
247		21	0	0	21	0	1	0	20	2	2	0	18	90.00%	90.00%	90.00%	
248	.	270	0	0	270	39	3	2	226	28	22	6	198	76 45% -	87 61%	90.00%	
249		513	0	0	513	59	54	2	398	47	39	8	351	78 17%	88 19%	90 UU*o	
250		75	o ļ	0	75	6	6	1	62	9	6	3	53	81 54%	85 48%	89 8.3%	
251		1,794	0	0	1,794	87	177	25	1,505	221	148	73	1 284	84 53%	85 32%	89.66%	
252		68	0	0	68	6	4 '	0	58	6	6	0	J_1	81.25%	89.66%	89 66%	

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES									1							
Company Info						LSR PR	OCESSING								FLOWT	HROUGH
						L	ESOG				1					
-	1 1	M	echanized	Interface L	sed	Manual	Rejects				Errors					
					Total Moch	Total	Auto	Pending	Validated	Total	DET Course	CLEC	i l	Percent		
Nama	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	System Fallout	Eallout	Fallout	Issued SO's	Achieved	Base	Percent
								(2 0.2.00)				- anout	133000 50 3	Tiowingough	Calculation	Flowiniough
253	-	- 14	U	U o	74		4	0	59		' b	1	52	75 36%	88 14%	89 66%
254		-28		U	.28	2	5	1	20	3	2	1	17	80 95%	85 00%	89 47%
255			28	0	28	0	6	0	22	5	2	3	17	89 47%	17 27%	89 47%
256	-	33	0	- <u> </u>	33	1	13	0	19	2	2	0	17	85.00%	89 47%	89.47%
257	į i		<u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u>		617	117	81	2	417	78	40	38	339	68 35%	81 29%	89 45%
258		103	0	0	103	2 .	19	2	80	13	8	5	67	87 01%	83 75%	89 33%
259							8	U	28	3		0	25	86 21%	89 29%	89 29%
260		<u></u>	- 0	···· 0	···· /0		33	1	41	8	4	4	33	82 50%	80 49%	89 19%
<u>201</u>		- 54		<u>v</u>			. đ	0	14	6 10	8	U	66	76 /4%	89 19%	89 19%
262		231	U		231	31	16		1/5	19	19	0	156	73 58%	89 14%	89 14%
263	·	<u></u>	41 461		41 461	120		4	906	120	96	30	780	77 92%	86 09%	89 04%
204		12	41,401	0	41,401	2,007	3,000	047	34,007	5,248	3,635	1,613	29,419	8376%	84 86%	89 00%
203		12			14	2 -		0	9.	1		0	8	88 89%	88 89%	88 89%
200	+	45					· 3	0	9	î		U .	ð	85 59%	88 89%	88 89%
		10			10	e	1 - I	U	- 14	0		5	8	88 89%	57 14%	88 89%
200		10 	0		50	0	- 1 1E	0	9	-	1	0	8	53 33%	88 89%	88 89%
209				-0			15	U A	62	3	3	0	24 EC	54 55%	88 89%	88 89%
		112			112	12	3	0	03	10	10	0	20	88 89%	88 89%	88 89%
	++	120		· · · ·	120	13	2	0	90	10	10	°	80	1107%	8163%	88 89%
212	]]	1.139		0	1 1 20	122	0	0	011	10	12	3	90 .	7385%	86 49%	88 89%
273		1,130	0	0	1,130	102	70	9	911	140	90	42	711	70 60%	84 63%	8872%
275	+	699		···· •	688	80	28	3	677	79	92	12	100	70 30%	000/%	00 04*0
		<u>500</u>		~~~	522	27	20	3	461	70 60	00	12	459	17 30%	00 40%	00 32 0
2/0		24			24	²⁷		-	19	3	33	1	15	65 30%	60 00 %	00 27 70
211				0	24	<del>-</del>	. U	0	10	3	2	י ו ס	15	71 139/	03 3370 79 DEM	00 24%
210	} }	164		- 0	16/	27	- 10	2	13		14	۲ د	105	7143%	76 90% 94 00%	88 2476
	+	160			169	37	7	2 0	125	20	14	e	105	67 31%	84 00 %	00 24 /0
	+	67			67	· · · ·		0 I	61	20	7	2	52	83.87%	85 35%	89 1.19
282	<u>+-</u>	106		·	106	- <u>*</u> 18	23	2 1	63	11	7	4	52	67 53%	82 540.	88 14%
283	~ t	917		0	917	105	113	- -	693	136	76	60	557	75 47%	80.38%	97 664
284	! <b>-</b> ┤	939	- <u>-</u> .	· · ·	939	46	140	8	745	144	83	61	601	82 33%	80.67%	87 87%
285		0	o t	116	116	1	2	0	113	14	14	0	99	86 84%	87 61%	87.61%
286		8	0	0	8	0	0	õ	8	1	1	0	7	87.50%	87.50%	87.50%
287		13	ò	0	13	. 4	1	ů.	8	1	, <b>,</b> ,	0	7	58 33%	87.50%	87.50%
288	+ +	iš		24	24	0	0	, 0	24	3	3	0	21	87.50%	87 50%	87.50%
280	··		i o i	0	24	4	1 1	0	19	5	2	3 '	14	70.00%	73.68%	87.50%
203		32		۲ <u>۲</u>	32	4	, q	1	18	4	2	2	14	70.00%	77 78%	87 50%
201	+- · · · ·		š	0	50	2	5	1	42	7	5	2	35	83 33%	8 4 3 3 %	87 50%
202		54	0	õ	54	17	18	0	19	5 1	2 '	3	14	47 42%	7368%	87.50%
202	-	79	- ~ 0	0	79	17	3	0	59	10	7	3	49	67 12%	83.05%	87.50%
294		89	0	0	89	13	11	0	65	9	8	1	56	72 /3%	86 15%	8/ 50%

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### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Atlachment 2K

AGGREGATE ORDER TYPES													1			
Company Info						LSR PR	OCESSING			-t					FLOWT	нвонен
						L	ESOG									
	1	Me	chanized	Interface U	lsed	Manual	Rejects				Errors		r			
					T - 4 - 1 - 1	Total		Pending		Total		CLEC		Percent		
Namo	RESH ( OCN	LENS	EDI	TAG	I otal Mech	Manuai	Auto	Supps (7 Status)	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Natile						Tunout	Glanification	(2 014103)	Lons	Failout	Failout	Fallout	issued 50 s	Flowinfough	Calculation	Flowthrough
295		0	.0	1,901	1,901	220	194	7	1,480	204	183	21	1,276	76 00%	86 22%	87 46%
296	. 1	100	0	1,034	1,034	153	131	5	745	140	87	53	605	71.60%	81.21%	87 43°,
- 297	F I	- 180	U	. 0	180	26	17	5	132	23	16	7	109	72 19%	<b>16</b> 2 58%	87 20%
298	+ +	- 448		U .	448	18	53	4	373	57	47	10	316	82 94%	84 72%	87 05%
299		. 249	·		249	85	- 19	6	139	25	1/	8	114	52 78%	82 01%	87 02%
300		0 004		12,338	12,335	994	2,747	35	8,562	1,726	1 0 28	698	6,836	77 17%	79 84%	869.3%
301		024			076		20		080	96	89	/	590	74 78%	86 01%	86 89%
302		542			542	122		0	744	139	93	46	i 605	76 58%	81 32%	86 68%
303					059	272	23	0	300	100	49	21	316	63 45%	81 87%	86 58%
305		- 0 - 1	121		121	12	10	0	000	106	67	21	557	60 74%	83 76%	86 49%
306		- 37			37	- 12	14	0	30	20		9	70	7527%	// /8%	86 42%
307		453			463	10	36	3	404	5		U 7	19	82 61%	86 36%	86 36%
308		70		0	70	8	15	1	404	02	55	2	342	84 03%	84 65%	86 15%
309		215		- 0 - I	215	14	22	, 0	179		25	3	152	70 60%	80 43%	86.05%
310		13		<u>°</u>	13		3	0		20	1 1	2	155	79 09%	60 47% 60 070/	85.96%
311		17	0	0	17	2	1	ů 0	14	2	2	ا م م	12	75.00%	85719/	8571%
312	-	18	ů.	- 0 - 1	18	 0	- 3	n	15	3	2	1	12	85 71%	90.00%	0071%
313		30	0	0	30	6	8	1	15	3	2	1	12	60.00%	80.00%	85 71%
314	†	46	0	0	46	13	10	0	23	5	· 3	2	18	52 94%	78.26%	85 71%
315	1	85	Ō	0	85	15	2	2	66 '	12	9	3	54	69 23%	81.82%	85 71%
316		0 1	616	0	616	18	94	1	503	194	52	142	309	81 53%	61 43%	85 00%
317		251	0	ō	251	8	12	3	228	38	32	6	190	82 61%	83 33%	85.59%
318	1	568	0	Ō	568	80	14	5	469	78	66	12	391	72 81%	8337%	85 56%
319		0	45	0	45	0	- 11	0	34	5	5	0	29	85 29%	85 29%	85 29%
320		193	0	0	193	14	39	1	139	29	19	10	110	76 92%	79 14%	85 27%
321		141	0	ō	141	5	16	0	120	22	17	5	98	81 67%	8167%	85 22%
322		80	0	0	80	14	4	3	59	13	8	5	46	67 65%	77 97%	85 19%
323		53	0	0	53	8	22	1	22	5	3	2	17	60 71%	77 27%	85 00%
324		219	0	0	219	80	20	0	119	23	17	6	96	49 74%	80 67%	84 96%
325		85	0	0	85	23	3	4	55	10	8 (	2	45	59 21%	81 82%	84.91%
326		94	0	0	94	12	17	2	63	14	9	5	49	70 00%	77 78%	84 48%
327		0	79	Ö	7 <del>9</del>	3	8	0	68	14	10	4	54	80 60%	79 41%	8438%
328		24	0	0	24	5	0	0	19	3	3	0	16	66 67%	84 21%	84 21%
329		41	0	Q	41	12	1	0	28	7	4	3	21	56 76%	75 00%	84 00%
330	[	236	0	Q	236	33	24	4	175	39	26	13	136	69 74%	77 71%	83.95%
331		1,820	0	0	1.820	158	312	24	1,326	313	194	119	1,013	74 21%	76 40%	83 93%
332		_ 111 ¦	0	0	111	10 ,	26	0	75	18	11	7	57	73 08% 1	76 00%	8382∿₀
333	-	526	0	Ō	526	67	54 ,	3	402	87	61	26	315	71 11°.	78 36%	83 /8**
334	, į	<u>o</u>	440	0	440	16	92	0	332	195	27	168	137	76 11°4	41 27%	83 54%
335		6	0	õ	6	0	0	0	6	1	1	0	5	83 33%	83 33%	83 3 3%
336		7	0	0	7	0	0	1 (	6	1	1	Û	5	83.33%	8334%	61.13%

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## REPORT. PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES																
Company Info						LSR PR	OCESSING								FLOWT	HROUGH
					t	L	ESOG				1					
—		Me	chanized	Interface L	lsed	Manuai	Rejects				Errors					
·						_										
					Total Mash	Total	A	Pending	Madudada	Total	DET Count	CLEC		Percent		_
Nama	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	I SR's	Fallout	Fallout	Eallout	lesued SO's	Achieved Elowthrough	Base	Percent
1441110		40			40			(	22					, louineugh	Culculation	, lowing ough
337		40		0	40	э. с	. <u> </u>	0	53	6		3	25	/143%	75 76%	83 33%
330_		7 075	0	0	7.075	1.022		1	50	10	. 8	2	40	74 07%	80 00%	83.33%,
339		1,215	0	0	1,215	1,033	021	13	5 546 j	1,104	904	200	4,444	69.64%	80.10%	83 10%
340	-	00	. U	U	1 452	20	6	0	39	10	b   100	4	29	5273%	74 36%	82 86%
341	+	1,432	0	0	1,402	504	190	20	000	101	1 139	42	669	56 12%	78 71%	82.80%
342	-	27	0	0	37	6	4	1	25	۲۲ د	5	2	- 24 .	70.59%	5667%	8276%
	+ +				38	5			25	6	4	2	19 .	63 52%	76.00%	82.61%
344			<u>0</u>	613	613	67	97	10	430	122	4 67	55	19	70 20%	70.00%	82 61%
345	++	213	Š 1	015 -	213	0/ 0	51	1	435	36	34	35	159	70 29%	12 21%	82 55%
340		200	- 0	0	210	20	11	1	189	44	34	4	144	70 01%	61 +4% 30 00%	82 29%
348		111	0	, v	111	5	24	2	80	20	- 13	7	60	75 63%	76 60%	82 29%
349		278	0	0	278	44	. 24	2	198	51	32	16	1/17	70 92 % 65 0 %	73.00%	02 19%
350	-	998		Õ	998	248	83	8	659	141	1 113	28	. 518	58 03%	74 24 76	02 12 70 92 Date
351		0	n i	1 669	1 669	69	40	2	1 558	294	277	17	1 264	78 51%	81 139/	82022
352		59	0	0	59	2	8		42	11	7	4	31	77 50%	73010	02 02 76
353		0	0	490	490	101	65	2	322	67	59	8	255	61 45%	79 19%	81.21%
354		52	0	0	52	1	11	0	40	10	7	3	30	78 95%	75.00%	81.08%
355		26	0	0	26	1	4	0	21	4	4	0	17	77 27%	80.95%	80.95%
356	i	597	0	0	597	73	33	1	490	117	89	28	373	69 72%	76 12%	80 74%
357	4 F	573	0	Ō	573	122	86	3	362	84	67	17	278	59 53%	76 80%	80 58°.
358		57	0	0	57	4	6	1	46	13	8	5	33	73 33%	71 74%	80 49%
359	1	0	0	341	341	40	30	1	270	65	50	15	205	69 49%	75 93%	80 39%
360	· · ·	ō	0	9	9	0	4	0	5	1	1	0	4	80 00%	80 00%	80 00%
361		10	0	0	10	3	2	0	5	1	1	0	4	50 00%	80.00%	80 00%
362	f	12	0	0	12	1	1	0	10	6	1	5	4	66 67%	40 00%	80 00%
363	Ī	18	0	0	18	10	1	0	7	3	1	2	4	26 67%	57 14%	80 00%
364		105	0	0	105	16	2	0	87	19	17	2	68	67 33%	78 16%	80.00%
365		159	0	0	159	30	18	1	110	26	21	5	84	62 22%	76 36%	80 00%
366		0	_ o [	547	547	36	134	o j	377	82	74	8	295	72 84%	78 25%	79 95°₀
367	.	2,090	0	0	2,090	130	166	43	1,751	415	340	75	1 336	73 98%	76 30%	79 71%
368		275	0	0	275	33	25	0	217	57	41	16	160	68 38%	73 73%	79 60%
369		50	0	0	50	8	3	0	39	8	8	0	31	65 96%	79 49%	79 49%
370	-	133	0	0	133	18	10	0	105	32	19	13	73	66 36%	<b>69</b> 52%	79 35%
371	i	1,268	0	0	1,268	99	94	11	1,064	246	213	33	818	72 39%	76 88%	79 34%
372		71	0	0	71	4	7	2	58	12	12	0	46	74 19%	79 31%	79.31%
373		0	0	96	96	16	18	2	60	18	11	7	42	60 87%	70 00%	79 25°5
374	ļ l	0	34	0	34	3	4	0	27	8	5	3	19	70 37%	70 37%	/9 17%
375		453	0	_0	453	60	65	5	323	78	65	13	245	66 22%	75 85%	79 0J°o
376		578	0	0	578	185	56	8	329	87	65	22	242	49 19%	73 56%	78 83%
377		536	0	0	536	351	42	0	143	39	28	11	104	21 53%	72 73%	78-79°°
378	1 1	25	0	0	25	4	1	0	20	q	3	6	11	61 11%	55 u0%	78.575

## REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES			1				1		,		T					
Company Info	1	1		+		LSR PF	OCESSING	i			+			1	EL OW	
		(				L	ESOG		1	• · · · · · · · · · · · · · · · · ·					1	I
		M	echanized	interface i	ised	Manual	Rejects	i	I		Errore		r			1
		<u> </u>	I	Γ		Managi	Rejecta		<u> </u>	· · · · · · · · · · · · · · · · · · ·	CHOIS				-	
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flowthrough
379		32	0	0	32	11	3	0	18	7	3	4	11	44.00%	E1 1 14	79.5.1
380		61	0	0	61	4	12	0	45	12	, <u> </u>	3	' 33	71 710	70 149	78 57 5
381		69	0	0	69	6	9	, c 0	54	14	11	3	40	717476	73 33%	78 57%
382	1	1.103	ō	0	1,103	114	111	9	869	219	180	20	650	69 9697	71 0/19	70 4 5%
383		1.086	0	- 0	1.086	110	88	20	868	219	180	30	610	60.10%	74 8070	70.51%
384		0	1.882	- 0	1.882	389	321	8	1 164	303	241	62	861	69 12 % 57 75 W	/4 / / ~0	78 29%
385		0	295	0	295	16	32	0	247	62	53	9	195	70 90%	73 9756	78 13°a 77 7 W
386		0	1 387	0	1 387	15	157	4	1 211	314	262	52	- 165 	72 03%	74 90%	1113%
387	+ -	0	2 588		2 588	320	343	31	1 894	563	380	174	1 221	7641%	7407%	11 39%
388	1 -		232	0	232	26	36	2	168	45	303	0	1,331	0525%	70 27%	17 38%
389		58		0	58	3	6	4	45	11	10	9	123	50 49%	7321%	// 35%
390		0	469		469	72	. 60	7	. <del>.</del>	00	72	10	34	72 34%	75 36%	7727%
391	11	101	0	0	101	25	10	2	535 64	17	12	10	243	62 / 9%	7297%	77 14%
392		46	0		46	3	4	0	30	0	14	О	47	24 65%	73 44%	77.05%
393		331	0	0	331	14	31	10	276	3 76	9	16	30	71 43%	76 92%	76 9.1%
394		1 103	n n	- · · · ·	1 103	208	180	5	710	202	150	10	200	72 99%	72 46%	76 92%
395		208	- <u> </u>		208	21	18	3	120	203	150	47	507	58 21%	/1 41%	76 47%
396			0	1 131	1 131	145	250	5	701	30	29	15	94	65 28%	72 31%	76 42%
397	+	236	0		236	15	205		121	200	101	45	515	62 73%	71 43%	76 18%
308	++			320	320	20	109	. 4	103	59	39	20	124	69 66%	67 76%	76 07%
390		50			50	23	100 _ [		103	53	41	12	130	65.00%	7104%	76 02%
400	+			2070	2 070	302	262	2	1 49	10	9	105	28	75 68%	63 64%	75 68%
401	+		715	2,070	715	202	125	20	1,401	440	335	105	1041	62 04%	70 29%	75 65%
402	+ -	50		- 0 -	- 50	20 6	135	- 0	40	347	66	281	205	65 56%	37 14%	75 65%
403	i		622		622	11		3	49	10	107	4 '	34	666/%	69 39%	75 56%
403	+-		521		521	- 11 - 1		0	356	104	127	37	392	73 96%	70 50%	75 53%
404	! - +	54 740			54 740	4043	00	455	414	115	97	18	299	68 42%	72 22%	75 51%
400			+ · 0 ···	182	34,749 183	4,942	0,408	455	40 944	11,998	9,391	2,607	28,946	66 88%	70 70%	75 50%
400	1··· +		304	. 102	204	14	23	0	159	40	39	1	119	75 32%	74 84%	/5 32%
40%	+ +				301		28	U	262	153	36	117	109	6987%	41 60%	75 17%
400				· · · ·	4	0		0	4	1	1	0 D	3	75 00%	75 00%	75 JO%
409				<u>v</u>	4	U	U - 1	U	4	1	1	0	3	75 00%	75 00%	75 00%
410	+ - +		<u> </u>		5	U	U	U ,	5	2	1	1	3	75 00%	60 00%	75 0∪%
411		U 	Ų	- <del>9</del> - 9	9	2	U	1	6	3	1	2	3	50 00%	50 00%	75 00%
412	<u> </u> ∔	14	<u> </u>	U C	14	- 0	4	1	9	3	2	1	6	75 00%	66 67%	75 00 <del>"</del> , ₀
413		- 97	0	0	97	1	11	3	82	31	17	14	51	73 91%	62 20%	75 00°°
414	÷	- 124	0	U	124	35	14	1	74	20	18	2	54	50 47%	72 97%	75.00%
415		192	0	0	192	24	55	5	108	36	24	12	72	60 00%	66 67%	75 00%
416		331	0	0	331	47	80	3	201	60	47	13	141	60 00%	70 15%	75.00°%
417		0	2,679	0	2,679	89	633	10	1 947	688	420	268	1,25 <del>9</del>	71 21%	64 66".	74 99%
418	+	0	0	1,844	1,844	352	182	13	1,297	389	303	86	908	58 09%	70 01%	74 98°u
419		0	0	846	846	114	122	7	603	183	141	42	420	62 22%	69 65°°	7487°,
420		0	102	0	102	15	23	0	64	20	15	5	44	59 10%	68-75°u	/4.55%

06/28/2002

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## REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2k

AGGREGATE ORDER TYPES													· · · · · · · · · · · · · · · · · · ·			
Company Info						LSR PF	ROCESSING								FLOWT	HROUGH
						L	ESOG						1			
		Me	echanized	Interface L	ised	Manual	Rejects				Errors					
										_						
					Total Nech	Total Manual	Auto	Pending	hatehileV	Total	BST Coursed	CLEC		Percent	Dasa	Derest
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fatiout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
421	<b>!</b>	486	0	0	486	55	40	13	378	122	88	34	256	64.16%	67 72%	7.1.1.14
422	1	48	0	0	48	4	4	2	38	12	' 9 [`]	3	26	66.67%	68.42%	74.749
423	·	0	1,131	0	1,131	31	208	0	892	557	118	439	335	69.21%	37.5h%	7345%
424	'	2,020	0	0	2,020	876	112	8	1,024	312	252	60	712	38 70%	69.53%	73.86%
425	,	o	0	1,079	1,079	176	114	29	760	237	188	49	523	58 96%	68 82%	73.56%
426	•	<b>o</b> 1	0	452	452	55	140	2	255	76	65	11	179	59 87%	70 20%	7.3.36%
427	1	2,482	0	0	2,482	349	178	8	1,947	598	4	102	1,349	61 49%	69 29%	73 12%
428		0	366	0	366	139	53	5	169	70	31	33	99	36 00%	58 58%	72 /9%
429		19	0	0	19	2	4	0	13	5	3	2	8	61 54%	61 54%	72 73%
430		1,486	0	0	1,486	259	211	21	995	334	249	85	661	56 54%	66 43%	72 64%
431		75	0	0	75	12	7	1	55	19	14	5	36	58 06%	65 45%	72.00%
432		294	0	0	294	51	81	6	156	61	37	24	95	51 91% [†]	60 90%	719/%
433		60	0	0	60	8	9	1	42	14	11	3	28	59 57%	66 67%	71 79%
434		95	0	0	95	6	27	0	62	24	15	9	38	64 41%	61 29%	71 70%
435		0	169	0	169	3	14	2	150	47	41	6	103	70 07%	68 67%	71 53%
436	1	0	0	2,426	2,426	977	25	71	1,353	425	370	55	928	40 79%	68 59%	/1 49%
437		15	0	0	15	1	7	0	7	2	2	0	5	62 50%	71 43%	71 43%
438		0	0	1,080	1,080	137	137	14	792	266	214	52	526	59 98%	66 41%	71 08%
439		. 0 !	127	0	127	15	9	0	103	40	26	14	63	60 58%	61 17%	70 79%
440		_ <u>0</u>	722	0	722	71	108	0	543	350	80	270	193	56 10%	35 54%	70 /0%
441		23	0	0	23	3	2	0	18	6	5	1	12	60 00%	66 67%	70 59%
442		90	0	0	90	7	12	1	70	22	20	2	48	64 00%	68 57%	70 59%
443		65	0	0	65	1	0	3	61	18	18	0	43	69 35%	70 49%	70 49%
444		0	0	87	87	0	6	0	81	24	24	0	57	70 37%	70 37%	70 37° u
445		0	0	3,840	3,840	23	573	27	3,217	1,237	846	391	1,980	69 50%	61 55%	70 06°°
446		126	0	0	126	8	8	1	109	35	32	3	74	64 91%	67 89%	69 81°°
447		0	0	90	90	15	6	3	66	28	17	11	38	54 29%	57 58%	69 09%
448	ļ ļ	38	0 .	0	38	0	4	2	32	12	9 :	3	20	68 97%	62 50%	68 97%
449		168	0	0	168	51	30	3	84	30	25	5	54 .	41 54%	64 29%	68 35%
450		0	87	<u> </u>	87	. 12	8	1	66	25	19	6.	41	56 94%	62 12%	68 33%
451		0	64	0	64	5	1	1	57	25	15	10	32	61 54%	56 14%	68 09%
452		0	334	0	334	4	37	1	292	116	83	33 .	176	66 92% _,	60 27%	67 95%
453	-	14,555	0 ļ	0	14,555	841	1,661	223	11,830	4,263	3 630	633	7,567	62 86%	63 96%	67 58%
454	<u> </u> ↓	1,336	0	Ō	1,336	22	76	53	1,185	450	354	96	735	66 16%	62 03%	67 49%
455		0	295	0	295	33	60	6	196	68	62	6 '	128	57 40%	65 31%	67.37%
456		. 4	0	0	4	0	0	0	4	2	1	1,	2	<b>6</b> 6 67%	50 00%	60.67%
457		4	0	0	4	0	1	0	3	1	1	0	2	66 67%	66 67%	б <del>ь</del> 67°¢
458		5	0	0	5	0	1	1	3	1	1	0	2	66 67% [']	66 67%	66 ti /‰
459		7	0	0	7	0.	3	0	4	2	1,	1,	2	66 67%	50 00%	66 b 7%.
460_		8	0	0	8	0	0	0	8	4	2	2	4	66 67%	50 00%	6667%
461	-	10	0	0	10	2	1	0	7	3	2	1	4	50 00%	57 14%	bb 57°₀
462	i	13	0	0	13	3	2	1	7	3	2	1	4	44 44%	5/ 14%	66 67%

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## REPORT. PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES				······			[		· · · · · · · · · · · · · · · · · · ·							
Company Info			1			LSR PF	ROCESSING	<u></u>			****		**		FL OW	HROUGH
						1	ESOG	·			<del>,</del>		7			
		M.	echanized	Interface I	: Ised	Manual	Rejects		i		Errore		i			
			echanizeu	interrace (	1960	manuar	Nejecis				Enois					
						Totai		Pending		Total		CLEC		Percent		
j					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
463	1	42	0	0	42	22	6	0	14	6	4	2	8	23 53%	57 14%	66 67%
464	-	569	0	0	569	54	31	1	483	180	154	26	303	59 30%	62 73%	66 30°.
465		147	0	0	147	30	13	1	103	40	34	6	63	49 61%	61 17%	64 95%
466	_	44	0	0	44	3	1	1	39	15	13	2	24	60 00%	61 54%	64 86%
467	[	251	0	0	251	23	36	2	190	85	57	28	105	56 76%	55 26%	64.81%
468		141	0	0	141	31	12	1	97	41	31	10	56	47 46%	57 73%	64 37%
469	-	22	0	0	22	4	4	0	14	5	5	0	. 9	50 00%	64 29%	64 29%
470		1,239	0	0	1,239	136	257	14	832	345	275	70	487	54 23%	58 53%	63 91%
471		15	0	0	15	0	1	1	13	6	4	2	· 7	63 64%	53 85%	63 64%
472		0	0	248	248	73	11	7	157	76	47	29	81	40 30%	51 59%	3 28%
473		0	0	544	544	55	20	27	442	223	133	90	219	53 81%	49 55%	22%
474		0	0	44	44	0	4	o	40	17	14	3	23	62 16%	57 50%	62 16%
475		Ö Ö	0	28	28	3	7	0	18	10	5	5	8	50 00%	44 44%	61 54%
476		ō	0	134	134	5	27	2	100	52	31	21	48	57 14%	48 00%	60 76%
477		6	0	0	6	1	0	0	5	2	2	0	3	50 00%	60 00%	60 00%
478		10	0	0	10	2	3	0	5	2	2 :	0	3	42 86%	60 00%	60 00%
479		195	0	0	195	16	35	7	137	64	52	12	73	51 77%	53 28%	58 40%
480		0	0	15	15	2	0	0	13	6	5	1	7	50 00%	53 85%	58 33%
481		17	0	0	17	2	0	0	15	7	6	1	8	50 00%	53 33%	57 14%
482		32	0	0	32	2	13	0	17	9	6	3	8	50 00%	47 06%	57 14%
483		0	4,141	_ 0	4,141	50	513	0	3,578	1,871	1,329	542	1,707	55 31%	47 71%	56 23%
484		139	0	0	139	10	17	4	108	49	46	3	59	51 30%	54 63%	56 19%
485		0	0	24	24	12	2	Q	10	5	4	1	5	23 81%	50 00%	55 56%
486		0	736	0	736	515	120	5	96	57	32	25	39	6 66%	40 63%	54 93%
487		0	20,712	0	20,712	908	5,395	17	14,392	8,693	4 702	71	5,699	50 39%	39.60%	54 79%
488		61	0	0	61	3	6	0	52	25	23		27	50 94%	51 92%	54 00%
489		83	0	0	83	8	8	3	64	35	25	10	29	46 77%	45 31%	53 /0%
490		574	0	0	574	54	46	8	466	238	203	35	228	47 01%	48 93%	52 <b>90</b> %
491		2	0	0	2	0	0	0	2	1	1	0	1	50 00%	50 00%	50 00%
492		4	0	0	4	0	0	0	4	2	2	0	2	50 00%	50 00%	50 00%
493		4	0	0	4	2	0	0	2	1	1 1	0	1	25 00%	50 00%	50 00%
494		4	0	0	4	1	. 1	0	2	1	1	0	1	33 33%	50.00%	50 00%
495		4	0	0	4	0	2	0	2	1	1	0	1	50 00%	50 00%	50 00%
496		6	0	0	6	Q	3	0	3	2	1	1	1	50 00%	33 33%	50.00%
497		9	0	Q	9	0	1	0	8	5	3	2	3	50 00%	37 50%	50.00%
498		16	0	0	16	Q	12	0	4	2	2	0	2	50 00%	50 00%	50.00%
499		17	o	0	17	4	2	0	11	8	3	5	3	30.00%	27 27%	50.00%
500		50	0	0	50	2	13	2	33	21	14	7	12	42 86%	36 36%	46 15%
501		0	66	0	66	0	16	0	50	29	29	0	21	42 00%	42 00%	42 00°°
502		0	0	20	20	1	0	1	18	11	10	1	7	38 89%	38 69%	4118°r
503	l	0	0	44	44	20	8	0	16	12	7	5	4	12 90%	25 00%	36 36 0
504	1	3	0	0	3	0	0	0	3	2	2	0	1	33 33%	3333% ,	33.33%

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## REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES	1	r		1		T				<u></u>	·····					····
Company Info	+	····		· · · · ·			OCERSING									
company nuo	<u> </u>						CCESSING								FLOWT	HROUGH
-			lashaalaad	La successione d	lun	L.	ESUG									
			T	Interrace (	lsea I	Manual	Rejects				Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Failtout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flowthrough
505	1	7	0	0	7	· 1	0	0	6	4	4 /	0	2	28 57%	33.339/	22.336
506	-	8	0	0	8	0	5	0	3	2	2	ů	·	3433%	33 33 /6	33 3376
507	1	15	0	ō	15	2	10	0	3	2	2	0	. 1	20.00%	33 33%	33 33%
508	1	25	0	0	25	2	3	0	20	- 15	10	5	5	20 00 /6	3µ0 3376 36 00 %	33 33%
509	1	16	0	0	16	5	0 0	1	10	8	5	3	· 5	2941%	25 00%	33 33%
510	-	0	0	90	90	44	20	0	26	22	15	7	1	6 354	20.00%	28 57%
511		14	0	0	14	0	6	0 0	8	7	4	2	4	0.35%	10.58%	21.05%
512		55	0	0	55	19	3	0	33	7 28	20	э е	ا د '	20 00%	12 50%	20.00%
513		94	0	0	94	23	8	3	60	54	48	6	. J	7 700	15 15%	20.00%
514		0	57	0	57	0	- 1	2	54	53	26	10		7 79%	10 00%	1111%
515		n	0	1	1	0		0	1	1	35	10	1	278%	185%	2 78%
516			- <u>-</u>	· '. 1	1	ň	0			1		0	0	0.00%	0.00%	0.00%
517	+	0	<u> </u>			0	. 0	0	1	1		U		0.00%	0.00%	0.00%
518		1	0			0	0	0				0	U	0.00%	0.00%	0.00%
519	t	1		<u>-</u>	· • ·		0	· · ·		0		U	0	0.00%	0 00%	0.00%
520	+		t	Ň	·····	'		0		•	0	0	0	0.00%	0.00%	0.00%
521		<b>-</b>				<del>-</del>		0		· .		0		0.00%	0.00%	0 00%
522		1	0		1	1		0	, ,	0		0	, U ;	0.00%	0 00%	0.00%
523		· · · ·			1	· · ·	0	0	1	U 1	0	0	U L	0.00%	0 00%	0.00%
524	+		<u>-</u>	- ¥	-	0	0		-		U		. U .	0.00%	0.00%	0.00%
<u>-</u>		- ' -	0	- 1	-	- 0	1	0				0	0	0.00%	0.00%	0.00%
526			- · · ·	<u>'</u> .	•	0	, I	0	0	U	0	U	0	0.00%	0 00%	0.00%
627		. !				1		0	i i	0	U	0	0	0.00%	0.00%	0 00%
529			2 -	, U	2		0	0		1	1	0	0	0.00%	0 00%	0 00%
520					<u> </u>		- 0	0		1	0	1	0	0.00%	0 00%	0.00%
529		. <u> </u>	0	. U	. 2		0	0	1	1	1	0	0	0.00%	0 00%	0.00%
530		- ,	0	2	2	0	1	0	1	1	0	1	0	0.00%	0 00%	0.00%
531				0	2	0	2	0	0	0	0	0	0	0 00%	0.00%	0.00%
532	-		, U		3	, ,	U	0	3	3	0	3	0	0.00%	0.00%	0 00%
533	· · · · · ·		0		- 3	2		0	1	1	0	1	0	0 00%	0.00%	0.00%
534			3	· - 0	- 3	1		0	1	<u> </u>	0	1	0	0.00%	0.00%	0 00%
535		3	U.	- 0	- 3	U T	1	- 0	2	2	2	0 .	0	0 00% '	0 00%	0.00%
536		- 3		0	. 3	0		0	_ 0	0	0	0	0	0 00%	0.00%	0 00%
537		0	4	0	4	4	0	0	0	0	ο,	0	0	0.00%	0 00%	0.00%
538		- 4 -	- 0	0	. 4	2	0	1	1	1	0	1	0	0.00%	0 00%	0.00%
539	↓ • · · · · ·	4	0	- 0	- 4	0	1	0	3	3	2	1	0	0 00%	0.00%	0.00%
540		6	0	0	6	1	5	0	1 O	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		266,958	0	0	266,958	25,200	25,291	1,581	214,886	33,657	26,941	6,716	181 229	77 66%	84 34%	87 06°u
EDI Subtotal	i i	0	127,474	0	127,474	7,210	18,312	986	100,966	24,189	14,824	9 365	76 /77	77 70%	76 04%	838200
TAG Subtotal		0	Ō	53,217	53,217	4,905	6,753	358	41,201	7,617	5 517	2 100	33 584	76 32%	81 51%	85 89%
TO FAL INTERFACES		266,958	127,474	53,217	447,649	37,315	50,356	2,925	357,053	65,463	47,282	18,181	291,590	77.51%	81 67%	86 05%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES	T								1		·····					
Company Info				·····		LSR PR	OCESSING		<b>*************</b>					F	LOWTHROUG	н
	1					LI	SOG		1							
	1	M	echanized	Interface L	Jsed	Manual	Rejects				Errors		1			
						Total		Pending		Total	T T	CLEC	<u> </u>	Percent		
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
1	ſ	0	1	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
2	1	0	0	1	1	0	0	0	1,	0	0	0	1	100 00%	100 00%	100.00%
3	1	0	0	1	1	0	0	0	1 1	0	. 0	0	1	100 00%	100 00%	100.00%
4		0	0	1	1	0	0	0	' 1	0	, O	0	1	100 00%	100.00%	100.00%
5	1	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100/00%	100 00%
6		0	0	1	1	0	0	0	1 1	0	0	0	1	100 00%	100 00%	100 00%
7		1	0	_ 0	1	0	0	0	1	0	0	0	1	100 00%	100 00°u	100.00%
8	1	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
9		1	0	<u></u>	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
10		1	0	0	1	_ 0	0	0	1	0	0	0	1 ;	100 00%	100 00%	100.00%
11		1	0	0	1	0	0	0	1	0	• • •	0	1,	100 00%	100 00%	100 00%
12		0	0	2	2	0	0	0	2 i	0	0	0	2	100 00%	100 00%	100 00%
13		2	•	0	2	. 1	0	0	1	0	0	0	1	50 00%	100 00%	100 00%
14		2	0	0	2	Ó	0	1	1	0	0	0	1	100 00%	100 00%	100.00%
15	÷ .	2	0	<u>    0                                </u>	2	<u>    0</u>	0	0	2	1	0	1	1	100 00%	50 00%	100.00%
16		2	<u>0</u>	0	2	1	Ō	0	1	0	0	0	. 1	50 00%	100 00%	100.00%
17		2	0	0	2	0	0	0	2	0	+ <b>O</b>	0	2	100 00%	100 00%	100 00%
18		2	0	0	2	1	0	0	1	0	0	0	3	50 00%	100 00%	100 00%
19		2 .	0	0	- 2	0	0 1	0	2	0	, 0 ;	0	2	100 00%	100 00%,	100 00%
20		- 2	0	0	2	. 0	0	1	1	0	0	0	1 1	100 00%	100 00%	100.00%
21		_ 2	0		2	0	0	0	2	0	. 0 .	0	2	100 00%	100 00%	100 00%
22		2	U A		2	<u>.</u>	0	U A	2	U		0	2	100.00%	100 00%	100 00%
		2	U	U .	2	0		0	2	U	. 0	0	2	100.00%	100.00%	100.00%
24		2	U		2	- 0	0	0	2	U	0	0	2	100 00%	100.00%	100.00%
25		2			· · · ·		1	0	1	0		0		100.00%	100 00*%	100.00%
20	+ -	<u> </u>		0	- 2	0_		U .	1	0	0	0		100 00%	100.00%	100.00%
21	+ - •	2	0	0	2	0		0		0	0	0	1	100 00%	100.00%	100.00%
		. 4	.0	0	+		1	0		0	0	0	1	100.00%	100.00%	100 00%
				0			-	0	1	0	0	0	1	100 00 %	100.00%	100 00%
34	4 - ••••		0	. <u>.</u> .			1	0	1	0	т о	0	, ' 1	100 00%	100.00%	100.00%
						1	0	о 0	2	n	+ 5 0	0	2	66 67%	100.00%	100.00%
		3	n i	n n		1		ů.	2	0	0	0	2	66 67%	100.00%	100.00%
		3	o o	- 0 -	3	· 0	0	0	3	1	0	1	2	100.00%	66.67%	100.00%
35		3	ŏ	0	3	0	0	õ	3	0	, ů	0	3	100.00%	100.00%	100.00%
36		3	- õ	ů.	3	1	0	0	2	õ	õ	0	2	66 67%	100.00%	100.00%
37			- 0	0	3	2	õ	0	1	0	0	õ	-	33 33%	100 00%	100 00%
		3	0	- <u> </u>	3	0	1	0 0	2	õ	0 0	0	2.	100.00%	100.00%	100.00%
		3	- 0 0	0 0	3	o '	2	0	1	õ	0 '	0	1	100 00%	100.00%	100.00%
40		4	0	0	4	2	1	õ	1	õ	. 0	õ	1	33 3 3%	100.00%	100 00%
41	-	4	0	0	4	2	1	0	1	0	. 0	0	1	33 33%	100 00%	100.00%
42	-	4	0	0	4	0	2	oi	2	1	0	1	1	100 00%	50 00%	100.00%
43	1	- 4	n l	Ô	4	0	3	0	1	0	0	0	1	100.00%	100.00%	100 00°.,

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES			I I	T			1				1					
Company Info	1					LSR PR	OCESSING				· , ·			F	LOWTHROUG	н
			+ <u></u>			L	ESOG		••••••		• • •					
1	1 I	M	echanized	Interface (	lsed	Manual	Rejects				Errors					
	1			r		Total		Pending		Total		CLEC	1	Percent		
	PESH LOCH	IENC	EDI	TAG	Total Mech	Manual	Auto	Supps (7 Status)	Validated	System	BST Caused	Caused	lanuard EC	Achieved	Base	Percent
Name	REaR / OUN	LENŞ	EDI		LOKS	railout	Clarinication	(Z Status)	LOK'S	railout	Failout	railout	issued SO's	Flowthrough	Calculation	Flowthrough
44		0	5	_0	5	3	0	0	4	0	0	0	4	80 00%	100 00%	100 00 /
45		5	0	0	5	0	0	0	5	0	0	0	5	100 00%	100 00%	100 00%
46		5	0	0	5	1	0	1	3	1	0	1	2	66 67%	66 67%	100 00°.
<u>- 4</u> 7		5	0	0	5	1	0	0	. 4	0	0	0	4	80 00%	<b>10</b> 0 00%	100 00%.
48 _	ļ	5	0	0	5	1	1	0	3	1	0	1	2	66 67%	66 67%	100.00%
49		5	0	0	5	1	2	0	2	0	0	0	2	66 67%	100 00%	100.00%
50		5	0	0	5	1	2	0	2	Û	0 :	0	2	66 67%	100.00%	100.00%
	-	5	0	0	5	1	2	0	2	0	. 0 ,	0	2	66 67%	100 00%	100.00%
52		5	0	0	5_	0	2	1	2	0	0	0	2	100 00%	100 00%	100 00%.
53		6	0	0	6	1	0	0	5	0	. 0	0	5	83 33%	100 00%	100 00°s
54		6	0	0	.6	0	2	1	3	0	1 0	0	3	100 00%	100 00%	100 00%
55		6	0	0	6	0	4	0	2	0	0	0	2	100 00%	100 00%	100.00%
56		7	0	0	_7	3	0	0	4	0	0	0	. 4	57 14%	100 00%	100 00%
57		7	0	0	7	_1_	3	0	3	0	0	0	3	75 00%	100 00%	100.00%
58		8	0	0	8	2	1	1	4	1	0	1	3	60 00%	75 00%	100 00%
59		8	0	0	8	2	3	0	3	0	0	0	3,	60 00%	100 00%	100.00%
60		9	0	0	9	1	1	0	7	0	0	0	7	87 50%	100 00%	100 00%
61	T 1	0	0	10	10	0	7	0	3	0	0	0	3	100 00%	100 00%	100 00%
62	1	11	0	0	11	5	1	0	5	0	0	0	5	50 00%	100 00%	100 00%
63	1 1	11	0	0	11	0	3	0	8	1	0	1	7	100 00%	87 50%	100 00%
64	1	11	0	0	11	0	3	0	8	0	0	0	8 '	100 00%	100 00%	100 00%
65		12	0	0	12	0	0	0	12	1	0	1	11	100 00%	91 67%	100 00%
66	-	12	0	0	12	1	4	1	6	0	0	0	6	85 71%	100 00%	100 00%
67	1 1	13	0	0	13	0	5	0	8	0	0	0	8	100 00%	100 00%	100.00%
68		13	0	0	13	1	6	0	6	0	, 0	0	6	85 71%	100 00%	100.00%。
69		14	0	0	14	3	0	Ģ	11	0	0	0	11	78 57%	100 00%	100 00%
70	† -i	14	0	0	14	0	7	1	6	0	0	0	6	100 00%	100 00%	100 00%
71		. 15	0	0	15	0	1	0	14	0	0	0	14	100 00%	100 00%	100 00%
72		15	0	0	15	0	1	. o	14	0	0	0	14	100 00%	100 00%	100 00%
73	<b>†</b> †	16	0	0	16	0	2	1	13	1	0	1	12	100 00%	92 31%	100.06%
74	+	20	0	0	20	3	3	. 0	14	0	0	0	14	82 35%	100.00%	100.00%
75	f	0	0	22	22	0	2	- 0	20	0	0	0	20	100.00%	100.00%	100.00%
76	l	33	0	0	33	1	0	0	32	1	, ,	1	31	96.88%	96.88%	100.00%
77		- 55	0	0	55	3	3	0	49	1	່ດ	1	48	94 12%	97.96%	100 00%
78		0	õ	56	56	0	8	<u> </u>	48	1	0	1	47	100.00%	97 92%	100.00%
- 70		70	0		70	õ	1	n i	69	0		0	69	100.00%	100.00%	100.00%
		134	0	0	134	7	4	0	123	3	0 0	3	120	G1 4 G2	G7 - N.W.	100.00*
00 01	t +	533	0	0	533	2	10	1	511	37	· ·	35	474	94 15%	97.00 0	GG 582
01	• i	0	494	, v	484	61	32	0	301	12	2	10	370	95 75%	92 70 %	55.000
	1	0	202		202	12	31	0	150	2	·	10	167	037376 ·	08 7.19	
83	1. I	0	203	. 0	203	3	10	0	102	2	· ·	1	107	310176	30 /476	33.21-1
- 84 -	1	0- 0-	0	200	200		10	0	360	Л	' <u>4</u> †	0	190	07 44 /0 07 1/9	90 40 a	99.90
. 85	1	U A	0	100	100	ט 1	19	0	171	4	* '	2	16.2	31 ∠170 00 330/	50 05 % 67 064 1	08.814
- 86	1	0	0	188	188	1	16	0	171	5	. 2	3	166	98.22%	97.08%	98.81%

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## REPORT_PERCENT FLOWTHROUGH SERV REQUESTS (RESIDENCE DETAIL) REPORT PERIOD_04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

ACCREGATE ORDER TYPES			T		,		·		······································							·····
Company Info					<u> </u>	100.00	00500000									
			<u> </u>			Lak PR	OCESSING		· ····		+		+	F	LOWTHROUG	H
				<u> </u>		LI	2506			·						
		M	echanized	Interface L	Jsed	Manuai	Rejects				Errors					
					Total Mach	Total	Auto	Pending	Validated	Total		CLEC		Percent		
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Failout	issued SO's	Achieved Flowthrough	Base Calculation	Percent Flowthrough
87		83	0	0	83	3	10	Ó	70	1	••••••••••••••••••••••••••••••••••••••	0	69	94 52%	09 5 7%	6.9.5.70
88	· 1	0	ō	149	149	7	10	1	131	3	1 2	1	128	93.43%	97 71%	09 164
89		67	0	t o	67	3	4	0	60 i	1	1	0	59	63 64.9	08.334	06 000
90		65	ō	0	65	3	1	0	61	3	1 1	2	58 '	03.5.5%	95 09%	
91		1.217	0	i o	1.217	84	52	1	1.080	28	21	7	1 052	90.62%	07.41%	9631%
92		0	0	58	58	2	5	1	50	2	1	,	1,052	90 32 %	97 4170 UR 000	90 04 %
93		305	0	0	305	13	12	0	280	7	6	, 1	273	94 12.00	90 00 %	9790~0
94	t t	132	0	0	132	13	1	0	118	3	3	0	115	87 70%	97 30 %	97 00 %
95		308	0	0	308	25	13	0 ·	270	8	; 7	1	262	80 1 2%	97 40%	97 40%
96		47	0	0	47	6	3	0 0	38	2	. 1	1	36	93 72%	97 04%	97 40%
97		1.211	0	0	1.211	68	48	1	1 094	32	30	2	1.062	01 55%	07.07%	97 30%
98		0	0	156	156	0	11	0	145	5	4	1	140	91 33 %	9707%	97 20%
99		820	0	0	820	35	68	1	716	24	20	4	692	97 64%	90 33%	97 22-%
100		153	0	ō	153	10	3	0	140	4	4	0	136	52 04 /B	90 03 76	97 1976
101		0	1.130	0	1,130	112	94	1	923	35	27	8	888	86 47%	97 14 10	97 14%
102		48	0	0	48	- 1	14	0	33	1	1	ů n	32	04 1 29/	90 21%	97.05%
103		322	0	0	322	30	28	0	264	. 11	R I	2	253	54 12 /6 RE 0.4%	90 97 76	90 97 %
104		1.759		0	1,759	102	517	4	1 136	46	35	11	1,000	88 839/	95 65%	90 93 5
105		397	0	0	397	34	10	2	351	13	11	2	338	88 25%	95 95 %	90 69%
106	+	1,053	0	0	1,053	95	43	1	914	38	29	9	876	87 60%	95 84%	96 80%
107	-	746	0	0	746	91	39	1	615	21	20	1	570	84 26%	96.59%	96.00 a
108		1,205	0	0	1.205	102	16	8	1 079	54	35	19	1.02	88 21%	95.00%	06 709
109		0	38	0	38	4	3	0	31	2	1	1	29	85 29%	93 55%.	96 57%
110		4,641	0	0	4,641	82	373	3	4.183	163	139	24	4 020	94 79%	96.10%	96.65%
111		15,456	0	0	15.456	599	533	11	14 313	535	487	48	13 778	92.69%	96.26%	96.59%
112		0	Ō	2,240	2,240	53	179	7	2.001	78	69	9	1 923	94.03%	96 10%	96.54%
113		1,137	0	0	1,137	60	60	1	1.016	41	35	6	975	91.12%	95.96%	96.53%
114		30	0	0	30	2	0	0	28	1	1	0	27	90.00%	96.43%	96.43%
115		0	1,958	0	1,958	22	184	0	1,752	70	63	7	1.682	95 19%	96.00%	96.39%
116		1,086	0	0	1,086	90	54	5	937	40	34	6	897	87 86%	95.73%	96 35%
117		368	Ó	0	368	45	20	1	302	13	11	2	289	83 77%	95 70%	96.33%
118		305	0	0	305	21	3	3	278	16	10	6	262	89 42%	94 24%	96.32%
119		29	0	0	29 ¹	0	2	 0	27	1	1	0	26	96.30%	96.30%	9n 30%
120		200	0	0	200	30	6	0	164	8	6	2	156	81 25%	95.12%	96 30%
121		716	0	0	716	73	79	0	564	23	21	2	541	85 20%	95.92%	96.26° "
122		0	1,449	0	1,449	13	156	0	1 280	51	48	3	1,229	95 27%	96.02%	96.24%
123		601	0	ō	601	33	10	0	558	24	21	3	534	90 82%	95 70%	96.22*
124		232	0	0	232	7	12	0	213	10		2	203	93 12%	95 31%	95 21%
125	-	469	0	0	469	30	16	0 .	423	18	16	2	405	89.80%	95 74%	96 20%
126		357	0	0	357	53	14	0.	290	13	11	2	277	81 23%	95.52%	96 18%
127		28	0	o	28	1	1	0	26	1	1	0	25	92 59%	96 15%	96 15%
128		0	2,543	0	2,543	35	199	0	2,309	98	89	9	2 211	94.69%	95 76%	96 1.3%.
129		225	0	0	225	25	18	0	182	10	7	3	172	84 31%	94 61%	96.09%
120			· · ·						102				116	0401/0	07 01 /0	30 00 10

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### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Atlachment 2K

AGGREGATE OR	DER TYPES				1							1		1			
Company	Info	t 1					LSR PR	OCESSING					<u> </u>	1	F	LOWTHROUG	н
		11					L	ESOG				+		T			
•		1 1	M	echanized	Interface I	Jsed	Manual	Rejects				Errors		í			
		i t			<b>r</b>		Total		Pending		Total	1	CLEC		Percent		
						Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name		RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
130		·	2,045	0	0	2,045	129	67	4	1,845	80	72	8	1,765	89 78%	95 66%	96.08%
131		'	417	0	0	417	27	60	0	330	15	13	2	315	88 73%	95 45%	96 04%
132		1	856	0	0	856	96	46	4	710	33	28	5	677	84 52%	95 35%	96.03%
133			1.721	0	0	1,721	97	93	6	1,525	76	60	16	1,449	90 22°%	94p 02%	96.02%
134		ī. Ī	52	0	0	52	7	19	0	26	2	1	1	24	75 00%	92 31%	96 00%
135		1	425	0	0	425	41	10	Q	374	21	15	6	353	<b>8</b> 5 31‰	94 39%	95 92%
136			857	0	0	857	75	7	1	774	37	32	5	737	87 32%	95 22%	95 84%
137			2,706	0	0	2,706	214	178	7	2,307	124	98	26	2,183	87 49%	94 6 3%	95 70%
138		1	37	0	0	37	4	9	1	23	1	1	0	22	81 48%	95.65%	95 65%
139			53	0	0	53	3	4	0	46	2	2	0	44	89 80%	95 65%	95 65%
140		1 · · · T	118	0	0	118	11	15	0	92	6	4	2	86	85 15%	93 48%	95 56%
141		1	621	0	0	621	31	48	0	542	29	25	4	513	90 16%	94 65%	95 35%
142		1	3,346	0	0	3,346	247	304	9	2,786	154	131	23	2,632	87 44%	94 47%	95.26%
143		1	525	0	0	525	69	31	1	424	28	20	8	396	81 65%	93 40%	95 19%
144			259	0	0	259	45	8	1	205	12	10	2	193	77 82%	94 15%	95 07%
145			622	0	0	622	52	22	3	545	32	27	5	513	86 66%	94 13%	95 00%
146			279	0	0	279	7	25	4	243	17	12	5	226	92 24%	93 00%	94 96%
147		T 1	99	0	0	99	13	4	3	79	4	4	0	75	81 52%	94 94%	94 94%
148		1 1	838	0	0	838	39	70	3	726	53	36	17	673	89 97%	92 70%	94 92%
149			596	0	0	596	48	30	3	515	31	26	5	484	86 74%	93 98%	94 90%
150			1,400	0	0	1,400	87	119	4	1,190	70	61	9	1,120	88 33%	94 12°0	94 83%
151			1,669	0	0	1,669	136	156	6	1,371	86	70	16	1,285	86 18%	93 73%	94 83%
152			104	0	0	104	2	5	0	97	6	5	1	91	92 86%	93 81%	94 79%
153			6,544	0	0	6,544	536	499	7	5,502	326	288	38	5,176	86 27%	94 07%	94 73%
154	_	1 . 1	396	0	0	396	45	25	0	326	21	17	4	305	83 111	93 56%	94 72%
155			328	0	0	328	20	4	0	304	17	16	1	287	88 85%	94 41%	94 72%
156			27.047	0	0	27,047	1,435	1,742	25	23,845	1,418	1,279	139	22,427	89 20%	94 05%	94 60%
157			351	0	0	351	28	27	2	294	_ 17	16	1	277	86 29%	94 22%	94 54%
158			1,709	0	0	1,709	35	102	2	1,570	110	86	24	1,460	92 35%	92 99%	94 44%
159		L l	205	Q	0	205	20	10	0	175	12	10	2	163	84 46%	93 14%	94 22%
160			5,901	0	0	5,901	370	576	11	4,944	338	286	52	4,606	87 53%	93 16%	94 15%
161			46	0	<u>0</u>	46	3	7	2	34	2	2	0	32	86 49%	94 12%	94 12%
162			36	0	0	36	0	_ 2	0	34	3	2	1	31	93 94%	91 18%	93 94%
163		11	236	0	0	236	17	11	3	205	20	12	8	185	86 45%	90 24%	93 91°o
164			459	0	O .	459	26	63	0	370	31	22	9	339	87 60%	91.62%	93 91%
165		1	32	0	0	32	4	10	1	17	2	1	1	15	75 00%	88 24%	93 75%
166		1	1,530	0	0	1,530	152	179	5	1,194	102	73	29	1,092	82 92%	91 46%	93 73%
167			333	0	_ 0	333	39	19	0	275	21	17	4	254	81 94%	92 36%	93 73°°
168		1	2,559	0	0	2,559	239	203	6	2,111	154	135	19	1,957	83 96% -	92 70%	93 55%
169		1 1	105	0	0	105	14	10	0	81	9	5	4	72	79 12%	88 89%	93.51%
170		i [	869	0	0	869	108	55	6	700	58	45	13	642	80 75%	91 71%	93 45°.
171			18	0	0	18	3	0	0	15	1	1	0	14	77 78%	93 33%	93 33%
1 172	-	1	277	' n	0	277	2	30	1	244	24	16	8	220	92.44%	90 1b% I	93.27%

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LACOPECI	TE ODDED TYDER	<b></b>	· · · · ·	1		[			<i>i</i>	,		<del>1</del> 1		1			
AGUREUA	ATE URDER TIPES				1							······		;			
Co	mpany into						LSR PR	OCESSING							F	LOWTHROUG	н
							L	ESOG									
			M	echanized	Interface I	Jsed	Manual	Rejects				Errors					
		1		1		T-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1	Total	<b>bb</b> .	Pending	MaRaaaaa	Total		CLEC		Percent		
	Name	RESH LOCK	I ENS	EDJ	TAG	Fotal Mech	Fallout	Clarification	(7 Status)	Vancated	System	Eatlout	Caused Eatlout	lanuard SO's	Achieved	Calculation	Percent
	PILITIE	Incont Con	LLNU			Lunio		Giarmeanon	(2 010100)	LONA	1 411/01			188060 50 8	ribittirough	Calculation	riowniiongn
	173			0	0	71	10	1	0	60	6	4	2	54	79 41%	90 00%	9310%
	174		410	0	0	410	33	48	1	328	32	22	10	296	84 33%	90 24%	93 08%
	175		92	0	0	92	20	0	0	72	5	5	0	67	72 83%	93 06%	93.06%
	176		_ 54	0	0	54	8	3	0	43	3	. 3	0	40	78 43%	IS¦3 02%	93 02%
	177	ļ., , ,	67	0	0	67	2	14	2	49	9	3	6	40	88.89%	81 63%	93 02%
	178		1,650	0	0	1,650	109	131	0	1,410	111	98	13	1,299	86 25%	92 13%	92 98%
	179		. 74	0	0	74	5	6	0	63	10	4	6	53	85 48%	84 13%	92.98%
	180		8,733	0	0	8.733	266	887	5	7,575	603	531	72	6,972	89 74%	92 04%	92 92%
	181		17	0	0	17	0	2	0	15	2	1	1	13	92 86%	86 67%	92 86%
	182		590	0	0	590	71	49	3	467	41	33	8	426	80 38%	91 22%	92 81%
	183		267	0	0	267	8	. 4	0	255	25	18	7	230	89.84%	90 20%	92 74%
	184		176	0	0	176	53	8	0	115	13	8	5	102	62 58%	88.70%	92 73%
	185		2,165	0	0	2,165	205	38	8	1,914	160	141	19	1,754	83 52%	91 64%	92.56%
	186		247	0	0	247	11	6	0	230	20	17	3	210	88.24%	91 30%	92 51%
	187		44	0	0	44	1	3	0	40	3	3	0	37	90 24%	92 50%	92.50%
	188		1,365	0	0	1,365	113	104	10	1,138	116	84	32	1,022	83 84%	89.81%	92.41%
	189		0	0	690	690	74	79	2	535	63	39	24	472	80 68%	88 22%	92 37%
	190		525	0	0	525	52	13	1	459	38	35	3	421	82 87%	91 72%	92 32%
	191		1,042	0	0	1,042	25	753	21	243	32	18	14	211	83 07%	86 83%	92 14%
	192		622	0	0	622	20	28	1	573	49	45	4	524	88 96%	91 45%	92.09%
	193	1	437	0	0	437	43	30	1	363	29	29	0	334	82.27%	92 01%	92 01%
	194		32	0	0	32	5	1	1	25	2	2	0	23	76 67%	92 00%	92 00%
	195	1	2,779	0	0	2,779	345	226	18	2,190	214	173	41	1,976	79.23%	90 23%	91 95%
	196		761	0	0	761	77	32	3	649	58	52	6	591	82.08%	91 06%	91 91%
	197	AN Y	388	0	0	388	48	22	1	317	28	26	2	289	7961%	91 17%	91 75%
	198		0	15	0	15	2	0	0	13	2	1	1	11	78 57%	84 62%	91 67%
2 1 <b>-</b>	199		20	0	0	20	2	6	0	12	1	1	0	11	78 57%	9167%	91.67%
/	200	+ -	639	0	0	639	39	29	0	571	63	48	15	508	85 38%	88 97%	91 37%
	201	••••••	85	0	0	85	18	16	2	49	7	4	3	42	65 63%	8571%	91 30%
	202		0	2 752	0	2,752	46	363	4	2 339	245	200	45	2.094	89 49%	89 53%	91 28%
	203		44	0	0	44	3	4	1	36	5	3	2	31	83,78%	86 11%	91 18%
	204		931	1 0	0	931	22	70	4	835	83	75	8	752	88 57%	90.06%	90 93%
	205		156	0	0	156	18	21	0	117	17	10	7	100	78 13%	85 47%	90 91%
	206	48.7 M AN	316	0	0	316	12	38	0 0	266	26	25	1	240	86.64%	90 23%	90 57%
	200	+	75			75	8	4	Ő	63	6	6	0	57	80 28%	90.48%	90.48%
· ·	201		90	0	0	90	4	9	0	77	11	7	4	66	85 71%	85 /1%	90.41%
	200		1 547	0	<u> </u>	1 547	121	37	5	1 384	142	136	6	1 242	82.86%	89 74%	90.13%
	203	· · · · · · · · · · · · · · · · · · ·	220		V 	220	22	21	1	175	20	17	2	155	79 49%	88 57%	90.12%
	210		220	0		407	2J 55	49	2	201	20	38	7	346	78 82%	88.49%	90.10%
h ·	<u>411</u>		49/	- 0		93/ 14E	10	9 8	4	129	40	10	2	109	80.74%	88 67W	90.08%
l	212	+ .	145	022	U A	000	14	170	0	726	14	12	۲ ۲	640	87 70%	88 1642	90.01%
-	213		U	922		322	10	0	0	120	00 2		10	. 0	90 00%	81 8 292	90.00%
	219	· · · ·	21	1	0	21	0 0	. U ,	e e	20	2	2	n n	18	90.00%	90.00%	90.00%.

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES													····			
Company Info			1			LSR PR	OCESSING				<del>,</del> ,			F	LOWTHROUG	iH
						L	ESOG			•						<b>1</b>
		M	echanized	Interface L	Jsed	Manual	Rejects				Errors					
						Total		Pending		Total		CLEC		Percent		
Nome	RESHLOCH		EDI	TAG	Total Mech	Manual Fallout	Auto	Supps (7 Status)	Validated	System	BST Caused	Caused	locust SO's	Achieved	Base	Percent
Name	REGIT/OCH	LLNG	LUI		LUKS	Tanout	Clarification	(Z Status)	Lans	Fanout	- Failout	Fallout	issued 50 s	Flowthrough	Calculation	Flowthrough
216	i i	32	0	0	32	7	2	1	22	4	2	2	18	66 67%	81 82%	an ng.°
217		0	42	0	42	2	5	1	34	7	3	4	27	84 38%	79 41%	90 O0 %
218		270	0	0	270	39	3	2	226	28	, 22	6	198	76 45%	87 61%	90.00%
219		75	0	0	75	6	6	1	62	9	6	3	53	81 54%	85 48%	89 83%
220		126	0	0	126	9	9	0	108	13	11	2	95	82 61%	87 96%	89.62%
221		0	37	0	37	1	8	0	28	3	3	0	25	86 21%	89 29%	8979%
222		94	0	. 0 .	94	12	8	0.	74	8	8	0	66	76 74%	89 19%	89 19%
223	·	230	0	0	230	36	18	1	175	19	19	0	156	73 93%	89 14%	89 14%
224		1.110	0	_ 0 _	1,110	125	76	4	905	125	95	30	780	78 00%	86 19%	89 14%
225	L	12	0	0	12	0	3	0	9	1	1	0	8	88 89%	88 89%	88 89%
226		27	0	_ 0	27	7	2	0	18	2	2	0	16	64 00%	88 89%	88 89%
227		66	0	0	66	7	4	0	55	7	6	1	48	78 69%	87 2/%	88 89%
228		135	0	0	135	18	6	0	111	15	12	3	96	76 19%	86 49%	88 89%
229	L	1,000	0	0	1,000	102	70	0	828	117	92	25	711	78 56%	85 87%	88 54%
230		688	0	0	688	80	28	3	577	78	66	12	499	77 36%	86 48%	88 32%
231		101	0	0	101	16	8	0	77	9	9	0	68	73 12%	88 31%	88 31%
232		22	0	0	22	0	4	0	18	3	2	1	15	88 24%	83 33%	88 24%
233		169	0	0	169	37	7	0	125	20	14	6	105	67 31%	84 00%	88 24%
234		471	0	0	471	19	25	4	423	56	49	7	367	84 37%	86 76%	88 22%
235		161	0	0	161	27	9	2	123	19	14	5	104	71 72%	84 55%	88 14%
236		8	0	0	8	0	0	0	8	1		0	. 7 .	87 50%	87 50%	87 50%
237		14	0	0	14	6	0	0	8	1	1 1	0	7	50 00%	87 50%	87 50%
238		15	0	õ	15	3	1	0	11	4	1	3	7	63 64%	63 64%	87 50%
239		0	ō	24	- 24	0	0	0	24	3	3	0	21	87 50%	87 50%	87 50%
240		32	0	0	32	4	9	1	18	4	2	2	, 14	70.00%	77 78%	87.50%
		0	0	1 901	1.901	220	194	7	1 480	204	183	21	1 276	76.00%	86.22%	87.46%
			0	0	88	13	11	0	64	9	8	1	55	72 37%	85.94%	87 30%
243		818	0	0	818	109	27	0	682	95	89	6	587	74 78%	86.07%	86 8 3%
		542	···· 0		542	133	23	õ	386	70	49	21	316	63.45%	81 87%	86.58%
245	L			942	942	266	20	0	656	102	86	16	554	61 15%	84.45%	86.56%
245		324	<u>.</u>	342	342	69	40	3	222	20	20	0	195	69.019	04 40 %	00 30 %
240		112			113	16	40	0	223	17	29	-	185	71 099/	80 339	004076
24/	··· ··	544			. 112	10	47	ں د	407	76	; en +	0 10 '	69	7100%	60 23%	86 25%
248	-	544		, U		65	4/	5	427	15	57	18	352	74 26%	82 44%	86.06%
249		215	U		215	14		0	1/9	26	25	1	153	7969%	85 47%	85 96%
250		18	0	0	- 18	2	1	0	15	3	2	1	12	75.00%	80 00%	85 / 1%
251		18	· · · · · · · · · · · · · · · · · · ·	. 0	18	Ð	3	0	15	3	2 +	1	12	85 /1%	80 00%	85 71%
252		. 50	0	0	50	1	.11	0	38	8	1 5	3	30	83 33%	78 95%	85 71%
253	<b>.</b>	251	0	0	251	8	12	3	228	38	32	6	190	82 61%	83 33%	85 59°°
254		568	0	. <u>0</u>	568	80	14	5	469	78	66	12	391 ,	72 81%	83 37%	85 56%
255		141	0	0	141	5	16	0	120	22	17	5	98	81 67%	81 67%	85 2.2%
256	 t - ł	18	<u>0</u>	0	18	1	2	1	14	3	2	1	11	78 57%	78 57%	84 62%
257		44	0	0	44	8	6	1	29	7	4	3	22	64 71%	75 85%	84 b2%s
258	1	24	0	0	24	5	0	0	19	3	3	0	16	66 tr /%	84 21%	84 21%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES			l I		· · · · · · · · · · · · · · · · · · ·					·						
Company Info					1	LSR PR	OCESSING	······						F	LOWTHROUG	я
						L	ESOG								Г	· · · · · · · · · · · · · · · · · · ·
		M	echanized	Interface L	Ised	Manual	Rejects				Errors		T			
						Total		Pending		Total		CLEC		Percent		
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
259		199	0	0	199	70	20	0	109	23	17	6	86	49 71%	78 90%	83 50%
260		9	0	0	9	0	, 2	0	7	2	1	1	5	d3 33%	71 43%	83 33%
261		80	0	0	80	5	3	0	72	13	12	1	59	77 63%	81 94%	83 10%
262		193	0	0	193	68	7	3	115	28	18	10	87	50 29%	7 <b>\$</b> 65%	82 86%
263		0	0	285	285	21	26	1	237	51	39	12	186	75 61%	78 48%	82 07%
264		37	0	0	37	6	4	2	25	6	4	2	19	65 52%	76 00‰	82 61°₀
265		41	0	0	41	5	2	0	34	6	6	0	28	71 79%	82 35%	82 35%
266		213	0	0	213	9	9	1	194	36	34	2	158	78 61%	81 44%	82 29%
267		0	0	1,669	1,669	69	40	2	1,558	294	277	17	1,264	78 51%	81 13%	82 02%
268		11	0	0	11	0	0	0	11	2	2	0	9	81 82%	81 82%	81 82%
269	1	19	0	0	19	2	0	0	17	. 8	2	6	9	69 23%	52 94%	81 82%
270		26	0	0	26	1	4	0	21	4	4	0	17	77 27%	80 95%	80 95%
271	1	19	0	0	19	1	6	1	11	3	2	1	8	72 73%	72 73%	80 00%
272		0	49	0	49	8	3	1	37	9	7	2	28	65 12%	75 <b>v</b> 8%	80 00%
273		1,268	0	0	1,268	99	94	11	1,064	246	213	33	818	72 39%	76 88%	79 34%
274	1	280	0	0	280	42	40	1	197	48	39	9	149	64 78%	75 63%	79.26%
275		134	0	0	134	10	16	0	108	25	24	1	83	70 94%	76 85%	17 57%
276		51,590	0	0	51,590	4,551	7,872	369	38,798	11,008	8,662	2,346	27,790	67 78%	71 63%	76 24%
277		0	957	0	957	7	79	0	871	228	212	16	643	74 59%	73 82%	/5 20°‰
278		4	0	0	4	0	0	0	4	1	1 1	0	3	75 00%	75 00%	75 00%
279		0	0	7	7	1	1	0	5	2	1	1	;   3	60 00%	60 00%	75.00%
280		19	0	0	19	2	8	0	9	3	2	1	6	60 00%	6667%	75.00%
281	4	33	0	0	33	1	28	Ō	4	1	1	0	3	60 00%	75 00%	75 00%
282	1	168	0	0	168	15	14	0	139	42	34	8	97	66 44%	69 78%	74 05%
283	1	354	0	0	354	50	22	2	280	82	71	11	198	62 07%	70 71%	7361%
284		10	0	0	10	2	1	0	7	2	2	0	5	55 56%	71 43%	71 43%
285		73	0	0	73	2	14	0	57	22	14	8	35	68 63%	61 40%	1143%
286	1	0	0	3,815	3,815	23	569	27	3,196	1,225	839	386	1,971	69 57%	61 67%	70 14%
287	1	126	0	0	126	8	8	1	109	35	32	3	74	64 91%	67 89%	69.81%
288		111	0	0	111	21	25	0	65	26	19	7	39	49 37%	60 00%	67 24%
289		21	0	0	21	0	0	0	21	8	7	1	13	65 00%	61 90%	65 00%
290		39	0	0	39	3	1	0	35	13	12	1	22	59 46%	62 86%	64 71%
291		0	4,140	0	4,140	49	513	0	3 578	1,871	1 329	542	1,707	55 33%	47 /1%	56 23%
292		0	20,712	0	20,712	908	5,395	17	14,392	8,693	4,702	3,991	5,699	50 39%	39 60%	54 79%
293		565	0	Ō	565	50	44	8	463	238	203	35	225	4/07%	48 60%	52 57%
294	1	5	0	0	5	0	0	0	5	3	3	0	2	40 00%	40.00%	40.00%
295	1 -	6	0	0	6	2	3	0	3	2	2	0	1	20 00%	<b>J</b> 3 33%	33 33°o
296	1 1	10	0	0	10	0	5	0	5	4	3	1	1	25.00%	20 00%	25 00%
297	-	94	0	0	94	23	8	3	60	54	48	6	6	7 79%	10 00%	11.11%
298		1	0	0	1	1	0	0	0	0	. 0	ı	0	0 00%	0 00%	0 00%
299	1	1	0	0	1	0	o	0	1	1	1	Û	0	0.00%	0 00°°	0.00%
300		1	0	0	1	1	0	0	0	0	0	0	0	0.60%	0.00%	0.00%
301	!		0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	U U0~。

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (RESIDENCE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES			L			<u></u>					1					·
Company Info			1			LSR PR	OCESSING							F	LOWTHROUG	iΗ
						LI	ESOG									
		M	echanized	Interface L	Jsed	Manuat	Rejects				Errors					
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Totai Manuai Failout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flowthrough
302		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
303		0	2	0	2	0	0	0	2	2	0	2	0	0 00%	0.00%	0.00%
304		2	0	0	2	1	0	0	1	1	1	0	0	0.00%	0.00%	0 00°°
305		2	0	0	2	0	0	0	2	2	0	2	0	0.00%	<b>Q</b> 00%	0.00%
306		2	0	0	2	0	1	0	1	1	1	0	0	0.00%	0 00%	0.00%
307		0	0	3	3	3	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
308		Q	5	0	5	4	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
309		5	0	0	5	3	0	0	2	2	1	1	0	0 00%	0 00%	0.00%
LENS Subtotal		197,435	0	0	197,435	14,500	18,615	714	163,606	19 962	16,201	3,761	143,644	82 39%	87 80%	89 86%
EDI Subtotal		0	37,444	0	37,444	1,306	7,243	24	28,871	11,417	6,760	4,657	17,454	68 39%	60 46%	72 08%
TAG Subtotal		0	0	12,815	12,815	749	1,197	48	10,821	2,045	1,551	494	8,776	79 23%	81 10%	84 98%
TOTAL INTERFACES		197,435	37,444	12,815	247,694	16,555	27,055	786	203,298	33,424	24,512	8,912	169,874	80 53%	83 56%	87 39%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER I IPES	4	Ļ	;	<u> </u>	·				·		, ,					
Company Info	1		i			LSR PR	OCESSING							. f	LOWTHROUG	эн
	ł					L	ESOG		· · · · · · · · · · · · · · · · · · ·							
		M	echanized	Interface I	Used	Manual	Rejects				Errors					
						Total		Pending		Total	1	CLEC		Percent	1	
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
1		0	1	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
2	1	1	0	0	; 1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
3	1	1	0	0	. 1	0	0	0	1 1	0	0	0	· 1	100 00%	100 00%	100.00%
4		1	0	0	1 1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
5	•	1	0	0	1	0	· 0	0	1	0	0	0	1	100.00%	100.00%	100.00%
	1	1	0	Ö	1 1	0	0	D	1 1	0	0	0	1	100.00%	100.00%	100 00%.
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- · · · ·	-	1	0	0		0	0	0		0	ů ů	õ	1	100 00%	100 00%	100.00%
		· · · · ·		+ <b>0</b>	+	Ő	0	† 0		0	0	0	1	100 00 %	100 00%	100.00%
		···· · · · ·				0	0	0	1	0	0	0	1	100 00 %	100.00%	100 00%
10		+ -				0 0	· · ·	0		0		0	1	100 00%	100 00%	100.00%
			<u> </u>	0		0	0	0 0		0		0	1	100.00%	100.00%	100 00%
				i i	-	Û	0	0		Ű	, U ,	0	, 1	100 00%	100 00%	100.00%
13			U	0		0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
14		1 1	0	. 0 .	1 -	0	0	0	1	_0	0	0	1	100 00%	100 00%	100 00%
15		L . 1	, 0	0.	1	0.	0	0	1	0	, 0 ;	0	1	100 00%	100 00%	100 00%
		1	0	0_	1	0	0		1	0	0	0	, 1	100 00%	100.00%	100 00%
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18		1	0	Ō	1	0	0	0	1	0	E 0	0	1	100 00%	100 00%	100 00%
19		11	0	0	1	0	0	0	1	. 0	0	0	1	100 00%	100 00%	100 00%
20		1	0	0	1	0	0	0	_1	0	0	0	່ 1	100 00%	100 00%	100.00%
21	<u> </u>	1	0	0	1 ;	0	0	_ 0 _	1	0	0	0	1	100 00%	100 00%	100 00%
22		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
23		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
24		2	0	0	2	0	0	Ð	2	1	0	1	1	100 00%	50 00%	100 00%
25		2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100.00%	100 00%
26		2	0	0	2	0	0	0	2	0	. 0 '	0	2	100 00%	100 00%	100.00%
27	-	2	0	0	2	0	Ō	0	2	1	0	1	1	100 00%	50.00%	100 00%
28	-	2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
	+	2	0	0	2	1	0	0	1	0	o [†]	0	1	50 00%	100 00%	100 00%
30	+ - ·	2	. O	0	2 - 1	1	0	0	- 1	ō	1 0 2	0	1	50.00%	100.00%	100.00%
	-+			÷- =		0	- • ·	0	2	0		0	2	100.00%	100.00%	100.00%
		-	Ň		1 <u>5</u> †	1		· 0	-	0	0	0		50.00%	100 00%	100.00%
32						<u>!</u> .	• •	0		0	0	0		100.00%	100 00 %	100 00%
33	· • • • • • • • • • • •			<u>+- </u> €	+ <u>-</u>	U .		0 ~		0		0		100 00%	100 00%	100 00 %
34		2	Ŭ	<u>v</u>	<del>'</del> -		-			0	, U	0	, ! :	100 00%	100.00%	100.00%
35		2	U		<u>2</u>	<u> </u>	1	U	1	U	, <u>o</u> +	0	1	100.00%	100.00%	100 00%
36		2	0	ļ0	2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
37	L	2	0	0	_ 2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
38		0	0	3	3	2	0	0	1	0	0	0	1	33 33%	100 00%	100 00%
39		3	0	0	3	2	0	0	1	0	0	0	1	33 33% '	100 00%	100 00%
40	1	3	0	0	3	0	0	0	3	0	0	0	3	100 00%	100 00%	100.00%
41		3	0	0	3	0	0	0	3	0	0	0	3	100 00%	100 00%	100 00°.,
42	T	3	0	0	3	1	0	0	2	0	0	0	2	66 67%	100.00%	100.00%
13	1	. 3	<u>َ</u>	0	1 3	0	1	0	2	1	0 '	1	1	100.00%	50 00%	100.00%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES					:		1		······································		т — — — — — — — — — — — — — — — — — — —		~			······
Company Info			†			LSR PR	OCESSING		<del>;                                     </del>		1			F	1 OWTHROUG	н
······································				·		L	ESOG		Γ					<u>                                      </u>		
		M	echanized	Interface L	Jsed	Manual	Rejects		i i		Frons					
						Total		Pending		Total	Т	CLEC		Percent		
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	issued SO's	Flowthrough	Calculation	Flowthrough
44		3	0	0	3	0	1	0	2	1	0	1	1	100 00%	50 00%	100 00%
45		3	0	Q	3	0	1	0	2	1	0	1	1	100 00%	50 00%	100.00%
46		3	0	0	3	0	2	0	1	0	0	0	1	100 00%	100 00%	100 00%
47		4	0	0	4	1	0	0	3	0	0	0	3	75 00%	1000 00%	100 00%
48		_4	0	0	4	0	0	0	4	1	0	1	3 '	100 00%	75.00%	100 u0°
49		4	0	0	4	0	0	0	4	0	0	0	4 '	100 00%	100 00%	100 00%
50		4	0	0	4	1	0	0	3	0	0	0	3 '	75 00%	100 00%	100.00%
51		4	0	0	4	0	0	0	4	0	0	0	4	100 00%	100 00%	160.00%
52		4	0	0	4	0	1	0	3	0	0	0	3	100 00%	100 00%	100 00%
53		4	0	0	4	0	1	0	3	0	0	0	3	100 00%	100 00%	100.00%
54		4	0	0	4	0	2	0	2	ò	0	0	2	100 00%	100 00%	100 00%
55		4	0	0	4	0	2	0	2	0	0	0	2	100 00%	100 00%	100 00%
56		5	0	0	5	0	0	0	5	0	0	0	5 .	100 00%	100 00%	100 00%
57		5	0	0	5	0	4	0	1	0	0	0	ĺ 1,	100 00%	100 00%	100 00%
58		6	0	0	6	5	0	0	1	0	0	0	1	16 67%	100 00%	100 00%
59		6	0	00	6	_ 1	1	0	4	. 1	0	1	3	75 00%	75 00%	100 00%
60		6	0	0	6	3	1	0	2	0	0	0	2	40 00%	100 00%	100 00%
61		6	0	0	6	0	3	0	3	0	0	0	3	100.00%	100 00%	100 00%
62		6	0	0	6	0	5	0	1	0	0	0	1	100 00%	100 00%	100 00%
63		7	0	0	7	3	0	0	4	0	0	0	4	57 14%	100 00%	100 00%
64		. 7	0	0	7	3	2	0	2	0	0	0	2	40 00%	100 00%	100 00%
65		7	0	0	7	0	5	0	2	0	0	0	2	100 00%	100 00%	100 00%
66		8	0	_0	8	. 4	0	0	4	0	0	0	4	50 00%	100.00% ,	100 00%
67		8	0	0	8	0	4	0	4	2	_ 0	2	2	100 00%	50 00%	100 00%
68		9	0	0	9	0	3	0	6	. 1	0 :	1	5	100 00%	83 33%	100 00%
69		11	0	0	_11 _	3	1	0	7	2	0	2	5	62 50%	7143%	100 00%
70			0	0	11	4	3	0	4	0	0	0	4	50 00%	100 00%	100 00%
71		12	0	0	12	4	0	0	8	0	0	0	8	66 67%	100 00%	100.00%
72		12	<u> </u>	. 0	12	3	Q	0	9	0	0	0	9	75 00%	100 00%	100 00%
73	- 4	0	0	_12	12	0	2	0	10	1	0	1	9 !	100 00%	90 00%	100 00%
74	1	12	0	0	12	0	2	. 0	10	0	0	0	10 '	100 00%	100 00%	100 00%
75		13	0	0	13	7	1	0	5	1	0	1	4	36 36%	80 00%	100 00%
76		18	0	0	18	2	9	0	7	0	0	o '	7	77 78%	100 00%	100 00%
77		_20	0	0	20	10	_ 0	0	10	0	0	0	10	50 00%	100 00%	100 00%
78		21	0	0	_ 21	0	7	2	12	3	0	3	9	100 00%	75 UÛ%	100 00%
79		22	0	0	22	2	6	0	14	4	0	4	10	83 33%	71 43%	100 00%
80	T	55	0	0	55	36	2	0	17	0 ¹	0	0	17	32 08%	100.00%	100 00%
81		100	0	0	100	6	10	0	84	5	3	2	79 '	89 77%	94 05%	96 34%
82	-	36	0	0	36	4	6	1	25	5	1 '	4	20	80 00%	80 00%	95.24%
83		40	0	0	40	15	0	1	24	4	1	3	20	55 56%	83 33%	95 24%
84		35	0	0	35	11	1	1	22	4	1	3	18	60 00%	81 82%	94 74%
85	Í	23	o	0	23	1 '	2 1	0	20	3	1	2	17	89 47%	85 00%	94 44°,
86		72	0	0	72	3	17	1	51	4	3	1	47	88 68°%	92 10°v	94.00%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES											1					
Company Info						LSR PR	OCESSING				;			F	LOWTHROUG	н
						LI	ESOG				·····			1		
-		Me	echanized	Interface L	Jsed	Manual	Rejects				Errors					
-						Total		Pending		Total		CLEC		Percent		
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Manuai Fallout	Auto Clarification	Supps (Z Status)	Validated LSR's	System Fallout	BST Caused Fallout	Caused Fallout	issued SO's	Achieved	Base Calculation	Percent
	4	00	0	0	00	20	0	, <u> </u>	<b>6</b> 0	6		2		C1 000	Calculation	riowiniough
99		30		0	30	29	9	2	, 09 16	0 2	. 4	2	53	6163%	89 83%	92 98%
80	! 1	16	0	0	16	0	2	0	10	3	1	2	13	43 33%	81 25%	92.86%
90	+	0	18	O	18	5		0	13 12	1	1	0	12	92 31%	92 31%	92 31%
- 90	+ T	20	0	0	20	3		0	13	1	1	0	12	66 67%	92 31%	92 31%
91	: i	- 20	0	0	20	3	4	0	13			U	12	75.00%	92 31%	92 31° ₅
92		21	0		21		1	1	12	1		0	11	57 89%	9167%	9167%
93	·	36	0	0	36	. 11	3	U O	22	2	2	0	20	60 61%	90 91%	90 91%
	•	91	0		91	- 9	9	0	73	14	6	8	59	79 73%	80 82%	90 77%
95			106	- 0	106	. 1.	33	1	71	34	4	30	37	88 10%	52 11%	90 24°.
96	т (	51	0	<u>0</u>	51	8	5	0	38	6	4	2	32	72 73%	84 21%	88 89%
97		57	. 0		5/	15	15	0	27	3	3	0	24	57 14%	88 89%	88 89%
98	; t	24	0	· · - 0	24	. 6	0,	0	18	3	2	1	15	65 22%	83 33%	88 24%
99		24	0	0	24	. 4 .	1	0	19	4	2	2	15	71 43%	78 95%	88 24%
100	↓ j	43	0		43	3	3	2	35	5	, 4	1	30	81 08%	85 71%	88 24%
101		67	0	0	67	12	. 2	0	53	9	6	3	44	70 97%	83 02%	88 00%
102		24	0	0	24	4	1	0	19	5	2	3	14	70 00%	73 68%	87 50%
103	÷	39	0	0	39	14	17	0	- 8	1	1	0	7	31 82%	87 50%	87 50%
104		<u> </u>	0	93	93	49	2	0	42	. 14	4	10	28	34 57%	66 67%	87 50%
105		_70	0	_ 0	70	8	15	1	46	9	6	3	37	72 55%	80 43%	86 05%
106		8	0	0	8	1	0	0	7	1	1	0	6	75 00%	85 71%	85 71%
107		46	Q	0	46	13	10	0	23	5	3	2	18	52 94%	78 26%	85 71%
108		0	101	0	101	91	1	0	9	3	. 1	2	6	6 12%	66 u7%	85 71%
109		79	0	0	79	10	9	5	55	14	7	7	41	70 69%	74 55%	85 42%
110		0	100	0	100	34	9	0	57	13	8	5	44	51 16%	77 19%	84 62%
111	· · ·	0	0	27	27	2	0	0	25	9	3	6	16	76 19%	64 00%	84 21%
112	1 . i	37	0	0	37	3	7	1	26	5	4	1	21	75 00%	80 77%	84 00%
113		402	0	0	402	341	26	0	35	14	4	10	21	5 74%	60 00%	84 00%
114		0	0	65	65	12	8	0	45	9	7	2	36	65 45%	80 00%	83 72%
115		6	0	0	6	0	0	0	6	1	1	0	5 '	83 33%	83 33%	83 33%
116		16	o	0	16	4	5	0	7	2	1	1	5	50 00%	71 43%	8333%
117		53	0	0	53	15	5	0	33	9	5	4	24	54 55%	72 73%	82 /6%
118		30	0	e	30	5	1	1	23	4	4	0.	19	67 86%	82 61%	82 61%
119		25	0	0	25	11	1	1	12	3	2	1	9 '	40 91%	75 00%	8182%
120		53	0	0	53	16	1	3	33	6	6	0	27	55 10%	81 82%	81 32%
121		56	0	0	56	43	ò	1	12	3	2	1	9 '	16 67%	75 00%	81.82%
122		820	0	0	820	244	89	9	478	118	83	35	360	52 40%	75.31%	81.26%
123		0	0	35	35	3	0	0	32	7	6	1	25	73.53%	78 13%	80.65%
124		132	0	0	132	18	10	0	104	31	18	13	73	66.97%	70 19%	80.22%
125	-	8	0	0	8	1	1	õ	6	2	1	1	4	66.67%	65 67%	80.60%
126		13	õ i	õ	13	2	, O	0	11 :	3	2	1 1		66 b 7%	72 799	80.00%
127	-	13	0	n i	13	0	1	0	12	4	2	2.	8	80.00%	66 67%	80.00%
128		16	Ň	n i	16	1	3	0	12	8	- 1	7	4	66 67%	33 33%	80.00%
129		36		- 0	35	5	2	0	20	ں م	5	2		66 - 79	71 149	40.00

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#### REPORT⁻ PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES																
Company Info						LSR PR	OCESSING						1	F	LOWTHROUG	н
				1		LI	ESOG						···			
		Me	chanized	Interface L	Jsed	Manual	Rejects				Errors		1			
						Total		Pending		Total		CLEC		Percent		
Namo	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manuai Failout	Auto Clarification	Supps (Z Status)	Validated LSR's	System Fallout	BST Caused Fallout	Caused Failout	Issued SO's	Achieved Flowthrough	Base	Percent
1101110		400			400	45		(,			- unout		135000 00 3	riowanough	Calculation	riowiniougn
130	ļ i	102		.0	50	15	· 2	U C	80	19	17	2	66	67 35%	7765%	79 52%
131	·	50	0	0	50	1	5 17	0	30	11		4	21	77 14%	/1 05%	79 41%
102	-	112			112	5		2		14	7	,	21	7941%	65 85%	7941%
133	i -	21	0	0	21	5	00	2	30	11	7	4	27	69 23%	J 05%	79 41%
134		144	0	0	144	22	16	0	104	4	3	10	' TO	76.92%	7143%	76 92%
135		. 144	0	<u> </u>		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	- 10	4	61	34	12	13	70	6195%	67 31%	76 92%
130		//	0	, v		-	0	4. 0	4	23	12	0	38	70 37%	62 30%	76 00%
139						1	1		5	2	· · ·	1	. 3	75 00% 60 00W	75 00%	75.00%
130		9	0		- '. 9	0	1	1	6	2	1	1 2		50 00% 35 00W	60 00%	75.00%
140		43			43	2		0 - ··	30	3	. 7	2	3	75 00%	30.00%	75.00%
140	+	- 343	0		3/13	108	30	5	200	50	47	12	141	10 00%	70.00%	75.00%
142	+ • • • • • • • • •	55		- <del>-</del>	55	6			- 46	15	11	12	21	47 04%	67 20%	75.00%
143			0.1	340	340		52		210	77	48	20	133	51 05%	67 39%	73 499/
144		46	ň	0	46	7		1	31			1	133	50 46%	70.07%	73 40%
145		73		····· ···	73	22	<u>-</u> 14		- 37	13		4	24	13 64%	64 969/	73 33%
146		39	0	0	30	7	1	- 0 -		10	3	7	24	43 04 /6 59 339/	67 74%	72 419/
147		589		<u> </u>	589	142	112		- 333	108	86	22	225	40.67%	67 57%	72 35%
148		74	0	0	74	18	8	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	46	15	12	3	31	43 07 % 50 82%	67 39%	72 33 %
149		85	0	ů	85	54	3		27	9	7	2	18	22 78%	66 67%	72 00%
150		<u> </u>	0	28	28	1	2		25	13	5	8	12	66 67%	48.00%	70.59%
151		124	0	0	124	36	2	1	85	28	24	4	57	48 72%	67.06%	70 33%
152		0	0	56	56	18	3		35	12	10	2	23	45 10%	65 71%	69 70%
153		56	0	0	56	11	4	0	41	16	12	4	25	52 08%	60.98%	67 57%
154		5	0	0	5	1	0	0	4	2	1	1	2	50 00%	50.00%	b6.67%
155		5	0	0	5	0	0	0	5	3	1	2	2	66 67%	40.00%	66.67%
156	1	6	0	0	6	0	1	0	5	3	1 1	2	2	66 67%	40.00%	66 67%
157		6	0	0	6	2	1	0	- 3	1	1	0	2	40.00%	66 67%	66 67%
158		7	0	0	7	0	3	0	4	2	1	1	2	66 67%	50 00%	66 67%
159		8	0	Ő	8	3	2	0	3	1	1	0	2	33 33%	66 67%	66 67%
160		10	0	0	10	2	1	0	7	3	2	1	4	50 00%	57 14%	66 67%
161		10	0	0	10	3	4	o	3	1	1	0	2	33 33%	66 67%	66 67%
162		0	0	12	12	2	0	0	10	4	3	1	6	<b>5</b> 4 55%	60 00%	66 67%
163		0	0	14	14	i	0	0	7	5		4	2	20 00%	28 57%	66 67%
164		42	0	0	42	22	6	0	14	6	4	2	8	23 53%	57 14%	66.67%
165		17	- o	0	17	2	1	0	14	5	5	0	9	56 25%	64 29%	64 29%
166		22	0	0	22	4	4	0	14	5	5	0	9	50 00%	64 29%	b4 29%
167	1	172	0	Ō	172	35	27	0	110	44	37	7	66	47 83%	60 00%	64 08%
168		0	0	56	56	19	4	0	33	14	11	3	19	38 78%	57 58%	63 33%
169	† - †	3.047	0	0	3,047	330	517	82	2,118	987	727	260	1 131	51 69%	53 40%	60 87°.
170		24	0	0	24	4	0	1	19	9	7	2	10	47 62%	52 63%	58 82%
171	t t	103	0	0	- 103	22	7	0	74	33	30	3	41	44 09%	55 41%	57 75%
172		17	o	O	17	2	0	0	15	7	6 '	1	8	50.00%	53 33% '	57 14%
	L															

## REPORT. PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES			1	ľ			1	• • • • • • • • • • • • • • • • • • •	!				!			
Company Info			i	1		LSR PF	ROCESSING		<u>+</u>		++			F	OWTHROUG	н
	1					L	ESOG	<u> </u>	;	· · · · · · · · · · · · · · · · · · ·	·	•••••		··- ··		
	1 1		echanized	Interface I	ised	Manual	Rejects		•		Errors		1			
	1. ·			I		Total		Pending	·	Total	1 1	CLEC		Percent		
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
173		51	0	0	51	18	9	1	23	11	9	2	12	30 77%	52 17%	57 14%
174		0	233	0	233	34	24	3	172	87	64	23	85	46 45%	49 42%	57 05%
175		ō	0	25	25	0	4	0	21	12	7	5	9	56 25%	42 86%	56 25%
176		17	0	0	17	7	0	, 1	9	4	4	0	5	i 31.25%	<b>5</b> 5 56%	55 56%
177	1	0	0	21	21	9	2	0	10	5	4	1	5	. 27 78%	50 00%	55 56%
178		111	0	0	111	29	25	0	57	35	18	17	22	31 88%	38 60%	55 00%
179		0	38	0	38	4	5	0	29	16	12	4	13	44 83%	44 83%	52 00%
180		0	64	0	64	11	20	0	33	18	14	4	15	37 50%	45 45%	51 72%
181		3	0	0	3	0	0	0	3	2	1	1	1	50 00%	33 33%	50 00%
182	1	4	0	0	4	2	0	0	2	1	1	0	1	25 00%	50 00%	50 00%
183	1	4	0	0	4	1	1	0	2	1	1 1	0	1	33 33%	50 00%	50 00%
184		4	0	0	4	0	2	0	2	1	1	0	1	50 00%	50 00%	50 00%
185	1	6	0	0	6	4	0	0	2	1	1	0	1 1.	16 67%	50 00%	50 00%
186		6	0	0	6	0	3	0	3	2	1	1	[:] 1 !	50 00%	33 33%	50 00%
187		7	0	0	7	3	0	0	4	2	2	0	2	28 57%	50 00%	50 00%.
188	1	7	0	Ō	7	0	0	0	7	6	1 1	5	1	50 00%	14 29%	50 00%
189		10	0	0	10	2	1	0	7	6	1 1	5	1	25 00%	14 29%	50 00%
190	T [	17	0	0	17	8	3	Ō	6	4	2	2	2	16 67%	33 33%	50 00%
191	1	49	0	0	49	4	21	0	24	16	8	8	8	40 00%	33 33%	50 00%
192		122	0	0	122	14	21	7	80	42	38	4	38	42 22%	47 50%	50.00%
193		3	0	0	3	0	0	0	3	2	2	0	. 1	33 33%	33 33%	33 33%
194		5	0	0	5	1	1	0	3	2	2	0	1	25 00%	33 33%	33 33%
195	F · ·	15	0	0	15	2	10	0	3	2	2	0	[;] 1 '	20 00%	33 33%	33 33%
196		44	0	0	44	1	13	2	28	21	14	7	7	31 82%	25 00%	33 33%
197		16	0	0	16	5	0	1	10	8	5	3	2	16 67%	20 00%	28 57%
198	1	0	0	35	35	17	7	0	11	10	6	4	1	4 17%	9 09%	14 29%
199	[	0	11	0	1	1	0	0	0	0	0	0	0	0.00%	0 00%	0.00%
200		1	0	0	1	0	0		_ 1	1	0	1	0 1	0 00%	0 00%	0 00%
201		1	0	0	1	1	0	U .	0	_0	0	0	0	0 00%	0.00%	0 00%
202	1	1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0.00%
203		1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0 00%	0 00°-
204	L	1	0	0	1	0	00	0	1	1	1	0	0	0 00%	0 00%	0.00%
205		1	0	0	1	1	0	0	0	0	0	0	0	0 00%	0.00%	0.00%
206		1	0	0	1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
207		1	0	_ 0	1	0	0	0	1	1	1	0	0	0 00%	0 00%	0.00%
208		0	0	1	1	0	1	0	0	0	o	0	0	0 00%	0.00%	0.00%
209		1	0	0	_ 1 ]	0	1	0	0	0	0	0	0	0.00%	0 00%	0.00%
210	]	1	0	0	. 1	0	1	0	0	0	0	0	0 '	0 00%	0.00%	0.00%
211		1	0	0	1	0	1	0	0	0	• • ·	0	0	0.00%	0.00%	0.00%
212	I I	1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0.00%	0.00%
213		1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0.00%	0.00%
214		1	0	0	1	0	1	0	0	0	0	0	0	0 00%	0.00%	0 00%
215	1	1	0	0	; 1 ·	0	1	0	0	0	, O	0	0	0.00%	0.00%	0.00°°

#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (BUSINESS DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES																
Company Info	I					LSR PR	OCESSING							F	LOWTHROUG	н
						L	ESOG				1					
		M	echanized	Interface	Used	Manual	Rejects				Errors					
			1	1		Total		Pending		Total	T T	CLEC		Percent		
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESHTOCK	LENS	EDI	TAG	LSR'S	Fallout	Clamication	(Z Status)	LSR's	Fallout	Failout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
216		1	0	0	1	0	1	0	0	0	0	0	0	0.00%	0 00%	0 00%
217		2	0	0	2	1	0	0	1	1	1	0	0	0 00%	0.00%	0 00%
218		2	0	0	2	. 0	0	0	2	2	2	0	0	0 00%	0.00%	0.00%
219	i í	2	0	0	2	1	0	0	1	1	1	0	0	0 00%	0 00%	0.00%
220		.2	0	0	2	2.	0	0	0	0	: 0	0	0	0 00%	0 00%	0.00%
221		2	0	0	2	0	1	C	1	. 1	1 1	0	0	0 00%	0.00%	0.00%
222	L	2	0	0	2	1	1	0	0	0	0	0	0	0 00%	0.00%	0.00%
223	, ,	2	0	<u> </u>	2	<u> </u>	.1	0	1	1	1	0	0	0 00%	0 00%	0.00%
224	1	2	0	0	2	0	2	0	0	0	0	0	0	0 00%	0 00%	0 00%
225		2	0	0	2	0	2	0	0	0	. 0	0	0	0 00%	0 00%	0.00%
226		3	0	0	3	0	1	0	2	2	2	0	0	0 00%	0.00%	0 00%
227		3	0	0	3	0	3	0	0	0	0	0	0	0.00%	0 00%	0.00%
228		4	0	0	4	_ 4_	0	0	0	0	0	0	0	0 00%	0 00%	0.00%
229		4	0	0	4	0	0	0	4	4	2	2	0	0.00%	0 00%	0 00%
230		4	0	0	4	0	1	0	3	3	1	2	0	0.00%	0.00%	0.00%
231		8	0	0	8	7	1	Q	0	0	0	0	0	0.00%	0 00%	0.00%
232	<u>i</u>	10	0	0	10	8	2	0	0	0	0	0	0	0 00%	0 00%	0.00%
LENS Subtotal		9,461	0	0	9,461	2,044	1,400	158	5,859	2,071	1,473	598	3,788	51 85%	64 65%	72 00%
EDI Subtotal		0	662	0	662	181	92	4	385	172	104	68	213	42 77%	55 32%	67 19%
TAG Subtotal		<u>o</u>	0	825	825	216	88	3	518	192	115	77	326	49 62%	62 93%	73 92%
TOTAL INTERFACES		9,461	662	825	10,948	2,441	1,580	165	6,762	2,435	1,692	743	4,327	51 15%	63 99%	71 89%

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## REPORT⁻ PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES											;		r		· · · · · · · · · · · · · · · · · · ·	
Company Info	1		1		1	LSR PR	OCESSING		· · ·		••••••••••••••••••••••••••••••••••••••		+		FLOWT	HROUGH
	i i i i i i i i i i i i i i i i i i i				ii		ESOG				++					
		M	echanized	Interface I	Ised	Manual	Rejects				Errors		·			
						Total	110,0010	Pending	r	Tota	Т	CLEC		Percent		
					<b>Total Mech</b>	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Failout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	issued SO's	Flowthrough	Calculation	Flowthrough
1		0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
2	· · · ·	0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%,
3		0	0	1	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
4	-	0	Ō	1	1	0	0	0	1	0	0	0	¹ 1 ¹	100 00%	100 00%	100.00%
5	† I	1	0	0	1	0	0	0	1	0	0	0	່ 1	100 00%	100 00%	100.00%
6		1	0	0	1	0	0	0	1 1	0	0	0	1	100 00%	100.00%	100.00%
7		1	0	0	1	0	o	0	1	0	· 0 ¹	0	1	100 00%	100.00%	100.00%
8		1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100.00%
9		1	0	0	1	0	0	0	1	0	0	0	1	100 00%	100 00%	100 00%
10		0	0	2	2	0	0	0	2	1	0	1	1	100 00%	50 00%	100.00%
11		2	0	0	2	0	0	1	1	- 0	o	0	1	100 00%	100 00%	100 00%
12		2	0	0	2	0	0	1	1	0	0	Ď	1	100 00%	100 00%	100 00%
13		2	0	0	2	0	0	0	2	0	0	0	2	100 00%	100 00%	100 00%
14		2	0	0	2	0	0	1	1	0	0	0	1	100 00%	100 00%	100 00%
15		2	0	0	2	1	0	0	1	0	0	0	1	50 00%	100 00%	100 00%
16		2	0	0	2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
17		2	0	0	2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
18		2	0	0	2	0	1	0	1	0	0	0	1	100 00%	100 00%	100 00%
19		3	0	0	3	0	0	0	3	0	0	0	3	100 00%	100 00%	100 00%
20		3	0	0	3	0	0	0	3	0	0	0	3	100 00%	100 00%	100 00%
21		3	0	0	3	0	0	0	3	2	0	2	1	100 00%	33 33%	100 00%
22		3	0	0	3	0	1	0	2	0	0	0	2	100 00%	100 00%	100 00%
23		3	0	0	3	0	2	0	1	0	0	0	1	100 00%	100 00%	100 00%
24		4	0	0	4	2	0	0	2	0	0	0	2	50 00%	100 00%	100 00%
25		4	0	0	4	0	0	0	- 4	0	0	0	4	100 00%	100 00%	100 00%
26		4	0	0	4	2	0	0	2	0	0	0	2	50 00%	100 00%	100.00%
27		4	Ō	0	4	0	1	0	3	0	0	0	3	100 00%	100 00%	100 00%
28		4	0	0	4	2	1	0	1	0	0	0	1	33 33%	100 00%	100 00%
29		ō	0	4	4	0	2	0	2	0	0	0	2	100 00%	100 00%	100 00%
30		5	0	0	5	1	0	0	4	1	0	1	3	75 00%	75 00%	100 00%
31		5	0	0	5	1	0	0	4	0	0	0	4	80 00%	100 00%	100 00%
32		5	0	0	5	0	0	0	5	0	0	0	5	100 00%	100 00%	100 00%
33		5	0	0	5	3	1	0	1	0	0	0	1	25 00%	100 00%	100 00%
34		5	0	0	5	0	3	0	2	0	[ o	0	2	100 00%	100 00%	100 00°₀
35		6	0	0	6	1	1 '	1	3 1	0	0	0	3	75 00%	100.00° J	100 00%
36		6	0	0	6	3	1	1	1	0	0	0	1,	25 00%	100 00%	100 00%
37		0	0	7	7	1	4	0	2	0	0	0	2	66 67%	100 00%	100 00%
38		7	0	0	7	0	5	0	2	0	0	0	2 '	100 00%	100 00%	100 00%
39		8	ō	0	8	1	1	0	6	0	0	0	6	85 71%	100 00%	100 00%
40	ŧ	8	0	0	8	4	2	0	2	0	0	0	2	33 33%	100 00%	100 00%
41		0	Ō	8	8	0	5	0	3	1	0	1	2	100 00%	66 67%	100 00%
42	†	9	o	0	9	1	3	1	4	0	0	0.	4	80 00%	100 00%	100 00%
43		- 10	0	0	10	· 2 ·	4	0	4	0	0	0	4	<b>6</b> 6.67%	100.00%)	100.00%

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#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES			-								T					
Company Info						LSR PR	ROCESSING	÷							FLOW	HROUGH
						L	ESOG									
		M	echanized	Interface L	Jsed	Manual	Rejects		•		Errors		1			
	1 1					Total		Pending	I	Total		CLEC		Percent		
		IENG	EDI	TAG	Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESHIOUN	LENG	EDI	TAG	Laks	Fanout	Clarification	(Z Status)	LSKS	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
44		0	12	- 0	12	6	3	0	3	1	0	1	2	25 00%	66 67%	100 00%
45		12	0	- 0	12	3	4	1	4	1	0	1	3	50 00%	75 00%	100 00°.
46		13	0	0	13	0	9	0	4	2	0	2	2	100 00%	50 00%	100 00%
47		15	0	0	15	14	<u>0</u>	0_	1	0	0	0	1	6 67%	100 00%	100 00%
48		18	0		18	1	9	1	7	0	0	0	7	87 50%	100 00%	100 00%
49		19	0 -	0	19	1	4	6	8	0	0	0	, 8	88 89%	100 00%	100 00%
50		22	0	0	22	6	8	0	8	0	0	0	8	57 14%	100 00%	100 00%
51		26	0	0	26	0	0	1	25	3	0	3	22	100 00%	88 00%	100 00%
52	\$	28	_0	_ 0	28	0	1 _	0	27	0	0	0	27	100 00%	100 00%	100 00%
53		30	0	0	30	1	12	0	17	0	0	0	17	94 44%	100 00%	100 00%
		30	0	0	30	1	15	0	14	0	0	0	14	93 33%	100 00%	100 00%
55		42	<u> </u>	0	42	9	19	0	14	0	0	0	14	60 87%	100 00%	100 00%
56		66	0	0	66	50	0	0	16	0	0	0	16	24 24%	100 00%	100.00%
57			0	0	_ 72	1	31	6	34	0	0	0	, 34	97 14%	100 00%	100 00%
58		95		0	95	80	0	0	15	. 1	0	1	14	14 89%	93 33%	100 00%
59	L	118		0	118	117	<u> </u>	0	1	0	0	0	1	0 85%	100 00%	100 00%
60		243	0	0	243	232	5	0	6	0	0	0	6	2 52%	100 00% '	100 00%
61		0	0	1,479	1,479	18	108	3	1,350	30	21	9	1,320	97 13%	97 78%	98 43%
62		128	0	0	128	6	17	0	105	5	_ 2	3	100	92 59%	95 24%	98 04%
63		0	0	_159	159	1		0	151	4	3	1	147	97 35%	97 35%	98 00%
64		51	00	0	51	3	0	0	48	1	1	0	47	92 16%	97 92%	97 92%
65		222	0	0	222	161	11	1	49	2	1	1	47	22 49%	95 92%	97 92%
66		0	0	1,364	1,364	65	81		1,211	54	27	27	1,157	92 63%	95 54%	97 72%
67	L	0	0	257	257	1	. 11	2	243	8	6	2	235	97 11%	96 71%	97 51%
68		54	0	0	54	3	9	0	42	3	1	2	39	90 70%	92 86%	97 50%
69		0	0	87	87	8	6	0	73	2	2	0	71	87 65%	97 26%	97 26%
70		0	0	605	605	12	38	3	552	20	15	5	532	95 17%	96 38%	97 26%
71		0	0	401	401	12	18	0	371	12	11	1	359	93 98%	96 77%	97 03%
72		0	0	978	978	77	51	3	847	49	27	22	798	88 47%	94 21%	96 73%
73		2,194	0	0	2,194	43	36	1	2,114	83	69	14	2,031	94 77%	96 07%	96 71%
74		72	0	0	72	6	5	0	61	3	2	1	58	87 88%	95 08%	96 67%
75		77	0	0	<u> 77</u>	29	19	0	29	2	1 1	1	27	47 37%	93 10%	96 43%
76		109	0	0	109	6	1	0	102	7	4	3	95	90 48%	93 14%	95 96%
77		151	0	0	151	7	16	<u>o</u>	128	19	5	14	109	90 08%	85 16%	95 61%
78		93	0	0	93	3	2	Ő	88	6	4	2	82	92 13%	93 18%	95 35%
79		0	0	401	401	17	44	1	339	21	16	5	318	90.60%	93 81%	95 21%
80		0	0	7,068	7,068	96	554	28	6,390	410	336	74	5,980	93 26%	93 58%	94 68%
81	<b>1</b>	70	0	0	70	9	2	0	59	6	3	3	53	81 54%	89 83%	94 64%
82	tt	1,082	0	0	1,082	117	31	5	929	64	51	13	865	83 74%	93 11%	94 43°.
83	1	123	0	0	123	19	12	0	92	8	5 '	3	84	77 78%	91 30%	94-38%
84	1	491	0	0	491	22	22	1	446	47	25	22	399	. 89 46%	89 46%	94 10%
85	i i	0	3,280	0	3,280	656	463	2	2,159	217	134	83	1,942	71 08%	89 95%	93.55°,
86	1 1	1,247	0	0	1,247	973	31	1	242	24	16	8	218	18 06%	90.08%	93.16%

## REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD. 04/01/2002 - 04/30/2002

Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES											1					
Company Info						LSR PF	ROCESSING							1	ÊL OWT	HROUGH
			1			L	ESOG	1		••	· <del> </del> · · · · · · ·		1		1	
	1 1	M	echanized	Interface L	lsed	Manual	Rejects				Errors		1	1		
	1 1					Total		Pending		Total		CLEC	<u> </u>	Percent	]	
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	issued SO's	Flowthrough	Calculation	Flowthrough
87.		0	0	_ 40	40	. 4	4	1	31	4	2	2	27	81 82%	87 10%	93 10%
88		802	0	0	802	610	28	3	161	17	1 11	6	144	18 82%	89 44%	92 90%
		97	0	0	97	3	14	0	80	15	5	10	65	89 04%	81 25%	92 86%
90		29	0	<u> </u>	29	1	0	1	27	2	2	0	25	89 29%	<b>,9</b> 2 59%	92 59°。
91		112	0	0	112	61	19	4	28	3	2	1	25	28 41%	89 29%	92 59%
		419	0	<u> </u>	419	8	15	4	392	37	29	8	355	90 56%	90 56%	92 45%
93		157	0	0	157	140	3	0	14	2	1	1	12	7 84%	85 71%	92 31%
94		368	0	0	368	70	27	3	268	32	20	12	236	72 39%	88 06%	92 19%
95		0	0	34	34	_4	2	1	27	4	2	2	23	79 31%	85 19%	92 00%
96		0	27,982	0	27,982	1,189	3,879	19	22,895	2,606	1,908	6 <del>9</del> 8	20,289	86 76%	88 62%	91 40%
97	+	38	0	<u>0</u>	38	<u> </u>	4	0	34	4	3	1	30	90 91%	88 24%	90 91%
98	+	1,624	0		1,624	268	.99	10	1,247	165	110	55	1,082	74 11%	86 77%	90 77%
99		0	517	. 0	517	83	72	2	360	65	32	33	295	71 95%	81 94%	90 21%
100		0	743	0	743	29	. 84	10	620	96	57	39	524	85 90%	84 52%	90 19%
101		14	0	0	14	0	2	0	12	3	1	2	9	90 00%	75 00%	90.00%
102	+	66	0	0	66	3 -	13	0	- 50	_ 5	5	Ο.	45	84 91%	90 00%	90 00%
103	+	67		0	67	6	3	0	58	_ 6	6	0	52	81 25%	89 66%	89 66%
104		1,745	0		1,745		166	24	1,472	220	147	73	1,252	84 48%	85 05%	89 49%
105		28			28	2	5	1	20	3	2	1	17	80 95%	85 00%	89 47%
106			- 28		28	0	6	0	22	5	2	3	17	89 47%	77 27%	89 47%
10/		103		. 0	- 103	- 2	19	2.	80	13	8	. 5	67	87 01%	83 75%	89 33%
108		103	<u> </u>		103	12		0	90	16	9	7	74	77 89%	82 22%	89 16%
109				14	14	0	- 5	0	9		1	0	8,	88 89%	88 89%	88 89%
		10	70	0			0	U	14	6	1 1	5	8	88 89%	57 14%	88 89%
412			40 077		40.077			0 1	63	1		0	56	88 89%	88 89%	88 89%
		-1120	40,977	· - ;	40,977	- 2,000	3,848	847	34,276	5,236	3,633	1,603	29.040	83 74%	84 72%	88 88%
114	** *	74		0	74	120	0/		904	138	96	42	/66	78 00%	84 73%	88 86%
116	+ +-	022					120		39	- 0	4	4	31	86 11%	79 49%	88 57%
116		935		·	933	103	112	0 C	742 602	142	81	61	600	82 /6%	80 86%	88 11%
117	ŀ- +		· · · · · - ·		116	1	2	- <u>-</u>	112	1.00	10	00 i	000	/5 05%	80 35%	8/9/%
118	<u>⊦</u> +	31	- <u>-</u>	0	31	10	<b>*</b>   12	1	8	- 1	14	0	99 7	00 04%	87 61%	87 61%
119		180		0- 1	180	40	18	5	126	· ! ·	- 15	7	104	36 69%	87 50%	87 50%
120		441		<u> </u>	441	18	50		270	- 44 -	15	10	214	00 41%	82 54%	87 39%
120		46			46		30	1	40	50	40	10	314	63 U7 %	84 86%	87 22%
12)			_ <u>`</u>	12 325	12 325	- 002	2 740	35	9 559	1 7 26	1 0 2 9	1 609	54	82 93%	85.00%	87 18%
122	├··- · - · ┝	78	0	0	78	14	2,140	30	50	1,720	1,020	660	0.032	11 18%	79 83%	86 92%
123			0		000		117	3 10	705	120	<i>i</i> 90	5	40	77 70%	79 31%	86 /9%
124		303			37	1 -	14	0	22	130	00	42	5/5	///0%	8156%	86 73%
125	· · +·	453			453	10	14	2	404	5	3	U 7	19	82 51%	80 36%	86 36%
120		400	116	0	116	11	10	0	404	20	55	0	342 . ee	04 UJ%	84 65%	86 15%
128			615	2	615	18	19	1	502	20	11 60	9	209	1000%	/0/4%	85 / 1%
120	-	<u>v</u>	46		45	0			DU2 }	194	52	142	308	81 48%	61 35%	85 56%
129		<u>v</u> 1	40	<u> </u>	40			. U	34	5	5		29	85 29%	85 29%	85 29%

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## REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

Company Info Iss PROCESSING Issuescience FLOWTHROUGH   Mame RESH / OCN EDI Total Mechanized Interface Used Manual Registry Validation Fature Fature Fature Preacht Fature Preacht Fatur	AGGREGATE ORDER TYPES								· ·····					l i i i i i i i i i i i i i i i i i i i			
Name Restrict of the characed interface Used Handa Resci Particip Total Resci Part of the characed interface Used Manual Resci Part of the characed interface Used Part of the characed Used interface	Company Info		1	1	1	1	LSR PF	ROCESSING		1		+ + + +	-			FLOWT	HROUGH
Mechanized interface Used Manual Regets Total Ferrors Carced Percent <th></th> <th></th> <th></th> <th>1</th> <th>+</th> <th>1</th> <th>L</th> <th>ESOG</th> <th></th> <th>1</th> <th></th> <th>+</th> <th></th> <th>1</th> <th></th> <th><b>1</b></th> <th></th>				1	+	1	L	ESOG		1		+		1		<b>1</b>	
Name RESH / OCN LENS EDI TAG Total Method Support System (28 Status) System System (28 Status) Sort Cused (28 Status) CLEC Status) Percent Achieved Failout Percent System System (28 Status) OLEC System System (28 Status) OLEC System (28 Status) OLEC System System (28 Status) OLEC System System (28 Status) OLEC System System (28 Status) OLEC System System (28 Status) OLEC Status)			м	echanized	Interface L	Jsed	Manual	Rejects		Í		Errors		T			
Name ELN ELN FLA Start Manual Aug Supple Validated Styre Palout							Total		Pending		Total	1 1	CLEC	1	Percent		
Name PESH/OCN LENS EDI TAGE LSR's Fallout						Total Mech	Manuai	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Name	RESH / OCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Failout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	130		81	0	0	81	15	2	1	63	11	9,	2	52	68 42%	82 54%	85 25%
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	131		53	0	0	53	8	22	1	22	5	3	2	17	60 71%	77 27%	85 00%
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	132		0	79	0	79	З	8	0	68	14	10	4	54	80 60%	79 41%	84 38%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	133	1	41	0	0	41	12	1	0	28	7	4	3	21	56 76%	75 00%	84 00%
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	134		1,795	0	0	1,795	156	301	24	1,314	310	192	118	1,004	74 26%	76 41%	83 95%
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	135		92	0	0	92	12	17	2	61	14	9	5	47	69 12%	77 05%	83 93%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	136		110	0	0	110	10	25	0	75	18	11	7	57	73 08%	76 00%	83 82%
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	137	i l	230	0	0	230	31	24	4	171	39	26	13	132	69 84%	77 19%	83 54%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	138	_	0	440	0	440	16	92	0	332	195	27	168	137	76 11%	41 27%	83 54%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	139		0	429	0	429	8	78	4	339	86	50	36	253	81 35%	74 63%	83 50%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	140		7	0	0	7	0	0	1	6	1	1	0	5	83 33%	83 33%	83 33%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	141		11	0	0	11	0	5	0	6	1	1	0	5	83 33%	83 33%	83 33%
143503005036652338284602429870.28%78.01%83.24%1441.354001.354329189198171721324064558.32%78.95%83.01%1455.911005.911724485594.6439117641473.73271.49%80.38%83.01%145213002132011118140291114174.21%77.90%82.94%146213006520603910642952.73%74.36%82.86%14765006520603910642952.73%74.36%82.86%148003838571256421967.86%76.00%82.61%14900613613679710439122675531770.29%72.21%82.55%15011100111524280201376076.92%75.00%82.19%151992009922488386531391132651458.74%78.1%81.98%15200490 <td>142</td> <td></td> <td>34</td> <td>0</td> <td>0</td> <td>34</td> <td>4</td> <td>5</td> <td>1</td> <td>24</td> <td>4</td> <td>4</td> <td>0</td> <td>20</td> <td>71 43%</td> <td>83 33%</td> <td>83 33%</td>	142		34	0	0	34	4	5	1	24	4	4	0	20	71 43%	83 33%	83 33%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	143		503	0	0	503	66	52	3	382	84	60	24	298	70 28%	78 01%	83 24%
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	144		1,354	0	0	1,354	329	189	19	817	172	132	40	645	58 32%	78 95%	83 01%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	145		5,911	0	0	5,911	724	485	59	4,643	911	764	147	3,732	71 49%	80 38%	83 01%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	146		213	0	0	213	20	11	1	181	40	29	11	141	74 21%	77 90%	82 94%
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	147	- 1	65	0	0	65	20	6	0	39	10	6	4	29	52 73%	74 36%	82 86%
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	148		0	0	38	38	5	7	1	25	6	4	2	19	67 86%	76 00%	82 61%
150 111 0 0 111 5 24 2 80 20 13 7 60 76 92% 75 00% 82 19%   151 992 0 0 992 248 83 8 653 139 113 26 514 58 74% 78 71% 81 98%   152 0 0 490 490 101 65 2 322 67 59 8 255 61 45% 79 19% 81 21%   153 234 0 0 234 24 28 2 180 47 31 16 133 70 74% 73 89% 81 10%   154 596 0 0 596 73 32 1 480 117 89 28 373 69 72% 76 12% 80 74%	149	-	0	0	613	613	67	97	10	439	122	67	55	317	70 29%	72 21%	82 55%
151 992 0 0 992 248 83 8 653 139 113 26 514 58 74% 78 71% 81 98%   152 0 0 490 101 65 2 322 67 59 8 255 61 45% 79 19% 81 21%   153 234 0 0 234 24 28 2 180 47 31 16 133 70 74% 73 89% 81 10%   154 596 0 0 596 73 32 1 480 117 89 28 373 69 72% 76 12% 80 74%	150		111	0	0	111	5	24	2	80	20	, 13	7	60	76 92%	75 00%	82 19%
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153 234 0 0 234 24 28 2 180 47 31 16 133 70 74% 73 89% 81 10%   154 596 0 0 596 73 32 1 490 117 89 28 373 69 72% 76 12% 80 74%	152	1	0	0	490	490	101	65	2	322	67	59	8	255	61 45%	79 19%	81 21%
154 <u>596</u> 0 0 596 73 32 1 490 117 89 28 373 69 72% 76 12% 80 74%	153		234	0	0	234	24	28	2	180	47	31	16	133	70 74%	73 89%	81 10%
	154		596	0	ō	596	73	32	1	490	117	89	28	373	69 72%	76 12%	80 74%
ן די 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	155		o i	0	9	9	0	4	0	5	1	1	0	4	80 00%	80 00%	80.00%
156 16 0 0 16 9 2 0 5 1 1 0 4 28.57% 80.00% 80.00%	156	i i	16	0	0	16	- 9	2	o	5	1	1	0	4	28 57%	80.00%	80.00%
157 55 0 0 55 1 10 7 37 17 5 12 20 76.92% 54.05% 80.00%	157		55	0	0	55	1	10	7	37	17	5	12	20	76 92%	54.05%	80.00%
158 0 0 547 547 36 134 0 377 82 74 8 295 72.84% 78.25% 79.95%	158	-	ō	0	547	547	36	134	0	377	82	74	8	295	72 84%	78 25%	79 95%
159 414 0 0 414 53 64 5 292 68 57 11 224 67.07% 76.71% 79.72%	159		414	0	0	414	53	64	5	292	68	57	11	224	67 07%	76 71%	79 72%
	160		2.050	0	0	2.050	125	156	43	1 726	413	338	75	1 313	73.93%	76.07%	79 53%
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	161	-	70	0	0	70	4	6	2	58	12	12	0	46	74 19%	70 31%	79 31%
	162		0	0	96	- 96	16	18	2	60	18	11	7	40	60.87%	70 00%	70 25%
163 $0$ $34$ $0$ $34$ $3$ $4$ $0$ $27$ $8$ $5$ $3$ $19$ $70376$ $70376$	163	1	0	34	0	34	3	4	~ · ·	27	8	5		10	70 37%	70 37%	79 23 %
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	164	ł	962	0	0 0	962	74	86	19	783	191	156	35	502	72 02%	75.61%	79 1/104
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	165	1	0	2 313	0	2 313	284	314	27	1699	460	322	147	1 310	72 02 %	73 01%	79 14%
166 1051 0 0 1051 107 100 8 836 210 177 28 627 7 7 10% 7 100 7 100 10 10 10 10 10 10 10 10 10 10 10 10	166	1	1 051	1.010	n l	1.051	107	100	8	836	210	172	29	626	60 17%	74 000	79 10%
167 0 1 880 0 1 880 321 8 1 162 201 244 60 924 73 407 74 867 78 4376	167	1	0	1 880	0	1.880	380	321	8	1 162	201	241	50	961	67 769/	74 108/	70 43%
168 0 205 0 1,000 0 1,000 000 021 0 1,102 301 241 00 300 37/5% /410% /813%	168		0	205	0	205	16	32		247	501	5 241   5 3	00	105	3/15%	74 10%	18 13%
160 0 233 0 232 10 32 U 247 02 53 9 185 7283% 7490% 7773%	169	ł	0	230	0	230	- 10 -	- 32	2	169	02 45	53	9	100	12 83%	74 90%	///3%
170 59 0 232 0 232 20 30 2 100 45 36 9 123 6649% 7321% 7736%	170	i.	50	2.52	0	£9£	20	30	2	100	45	36	9	123	bb 49%	73 21%	// 36%
170 30 0 0 30 3 0 4 45 11 10 1 34 7234% 7556% 7'	171	ł	50	460	0	_ 30	3 - 70	60	4	40 .	11	10	1	- <b>54</b>	72 34%	/5 56%	
172 64 0 0 64 6 7 0 51 14 14 0 2 2 00 72 17 13%	172	1	64	409	0	- 403 	.12	7	4	535	90	12	18	243	62 /9%	72 97%	// 14%

#### REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES				1				1			· · · · · · · · · · · · · · · · · · ·		1			r <u> </u>
Company Info			•			LSR PF	ROCESSING		† <del>-</del>	F	<u>.</u>		1		FLOW	HROUGH
	11		1	;		L	ESOG						+			
	1	M	echanized	Interface I	Jsed	Manual	Rejects				Errors		i			
			ľ			Total		Pending		Total		CLEC		Percent		
					Total Mech	Manual	Auto	Supps	Validated	System	BST Caused	Caused		Achieved	Base	Percent
Name	RESHIOCN	LENS	EDI	TAG	LSR's	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Issued SO's	Flowthrough	Calculation	Flowthrough
173		46	0	0	46	3	4	0	39	9	9	0	30	71 43%	76 92%	76 92%
174		205	0	0	205	21	47	9	128	35	29	6	93	65 03%	72 66%	76 23%
175		0	0	1,131	1,131	145	259	6	721	206	161	45	515	62 73%	71 43%	76 18%
176		234	0	0	234	14	33	4	183	59	39	20	124	70 06%	67 76%	76 07%
177		0	0	320	320	29	108	0	183	53	41	12	130	65 00%	71 04%	76 02%
178		0	715	0	715	28	135	0	552	347	66	281	205	68 56%	37 14%	75 65%
179		0 _.	622	0	622	11	55	0	556	164	127	37	392	73 96%	70 50%	75 53%
180		0	521	0	521	41	66	0	414	115	97	18	299	68 42%	72 22%	75 51%
181		0	0	2,004	2,004	290	254	25	1,435	431	328	103	1,004	61 90%	69 97%	75 38%
182		0	0	182	182	0	23	0	159	40	39	1	119	75 32%	74 84%	75 32%
183		0	301	_ 0	301	11	28	0	262	153	36	117	109	69 87%	41 60%	75 17%
184		0	0	1,787	1,787	334	179	13	1,261	377	293	84	884	58 50%	70 10%	75 11%
185	L	4	0	0	4	0	0	0	4	1	1	0	3	75 00%	75 00%	75 00%
186		5	0	0	5	0	0	0	5	2	1	1	3	75 00%	60 00%	75 00%
187		0	0	9	9	2	0	1	6	3	1	2	3	50 00%	50 00%	75 00%
188		47	0	0	47	0	3	2	42	15	9	6	27	75 00%	64 29%	75 00%
189		192	0	0	192	24	55	5	108	36	24	12	72	60 00%	66 67%	75 00%
190	_	0	0	818	818	113	120	7	578	170	136	34	408	62 10%	70 59%	75 00%
191	1	0	2,679	0	2,679	89	633	10	1,947	688	420	268	1,259	71 21%	64 66%	74 99%
192		96	0	0	96	1	11	3	81	31	17	14	50	73 53%	61 73%	74 63%
193		321	0	0	321	47	75	3	196	58	47	11	138	59 48%	70 41%	74 59%
194		0	1,131	0	1,131	31	208	0	892	557	118	439	335	69 21%	37 56%	73 95%
195		2,020	0	0	2,020	876	112	8	1,024	312	252	60	712	38 70%	69 53%	73 86%
196		99	0	0	99	24	13	0	62	17	16	1	45	52 94%	72 58%	73 77%
197		0	0	452	452	55	140	2	255	76	65	11	179	59 87%	70 20%	73 36%
198		0	0	1,051	1,051	174	114	29	734	228	185	43	506	58 50%	68 94%	73 23%
199		2,481	0	0	2,481	349	177	8	1,947	598	496	102	1,349	61 49%	69 29%	73 12%
200		19	0	Ō	19	2	4	0	13	5	3	2	8	61 54%	61 54%	72 73%
201		1.442	0	0	1,442	256	208	19	959	328	244	84	631	55 79%	65 80%	72 11%
202		0	265	0	265	48	52	5	160	67	36	31	93	52 54%	58 13%	72 09%
203		95	0	0	95	6	27	0	62	24	15	9	38	64 41%	61 29%	71 70%
204		0	169	0	169	3	14	2	150	47	41	6	103	70.07%	68 67%	71 53%
205 1		0	0	2,426	2,426	977	25	71	1.353	425	370	55	928	40 79%	68 59%	71 49%
206	1	10	oĺ	0	10	0	1	1	8	3	2	1	5	71 43%	62 50%	71 43%
207	- 1	15	0	o	15	1	7	0	7	2	2	0	5	62 50%	71 43%	71 43%
80	•	114	0 :	0	114	33	20	2	59	- 19	16	3	40	44 94%	67 80%	71 43%
209	-	0	127	0	127	15	9	0	103	40	26	14	63	60.58%	61 17%	70 79%
210	1	0	722	0	722	71 '	108	ō	543	350	80	270	193	56 10%	35 54%	70 70%
211	1	22	0	0	22	3	2	0	17	5	5	0	12	60.00%	70 509/	70.60%
212		0	0	1,043	1.043	134	137	14	758	259	208	51	400	50 32%	65 830/	70 59%
213	1	65	0	0	65	1	0	3	61	18	18	0	433	60.25%	70 40%	70 30%
214		0	0	87	87	0	6	0	81	24	24	0	57	70 270	70 37%	70 45%
215	1	0	59	0	59	1	1	1,	56	24	14	10	37	68 00%	57 149	60.57%

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## REPORT PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD. 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES									1		1		1			
Company Info			1			LSR PR	OCESSING		1						FLOW	HROUGH
						LI	ESOG		T				-			
	1	Me	echanized	interface L	Jsed	Manual	Rejects				Errors		1			
			l i			Total		Pending		Total		CLEC	1	Percent		
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Fallout	Auto Clarification	Supps (Z Status)	Validated LSR's	System Fallout	BST Caused Failout	Caused Fallout	issued SO's	Achieved Flowthrough	Base Calculation	Percent Flowtbrough
216		64	0	0	54	0	7	^	20	1.4						, low the gr
210		96	0	0	86	0 7	11	1	59	14	20	3	25	56 82%	64 10%	69 44%
217	ł	00	0	۰ ۵۸	00 00	15	6	2	60	22	20	2	45	62 30%	67 16%	69 23%
210		0	224		224	13	37	1	202	20	17	11	38	54 29%	5/ 58%	69 09%
219		0	205	0	205		57		292	011	63	33	176	66 92%	510 27%	67 95%
220	•	12 400	295	0	293	33	00	0	190	68	62	6	128	57 40%	65 31%	67 37%
221	1	13,400	0	0	13,400		840	200	. 11,549	4,220	3,605	615	7,329	62 40%	63 46%	67 03%
222		4	0	0	4	0	0	0	4,	2	1	1	2	66 67%	50 00%	66 67%
223	1	4	0		4	0		U	3	1	1	0	2	66 67%	66 67%	66 67%
224		5	U .	0	5	0		1	3	1	1	0	2	66 67%	66 67%	66 67%
225	ļ.		0		8.	0	0	0	8	4	2 -	2	4	66 67%	50 00%	66 67%
226	1	569	0	. 0	569	54	31	1	483	_ 180	154	26	303	59 30%	62 73%	66 30%
227		141	0	0	141	31	12	1	97	41	31	10	56	47 46%	57 73%	64 37%
228	4 4	15	0	0	15	. 0	1	1	13	6	4	2	7	63 64%	53 85%	63 64%
229		229	0	_ 0	229	20	31	1	177	79	56	23	98	56 32%	55 37%	63 64%
230	i l	1,179	0	0	1,179	136	239	14	790	331	268	63	459	53 19%	58 10%	63 14%
231		0	0	544	544	55	20	27	442	223	133	90	219	53 81%	49 55%	62 22%
232		0	0	44	44	0	4	0	40	17	14	3	23	62 16%	57 50%	62 16%
233		0	0	28	28	3	7	0	18	10	5	5	8	50 00%	44 44%	61 54%
234		0	0	134	134	5	27	2	100	52	31	21	48	57 14%	48 00%	60 76%
235		6	0	0	6	1	0	0	5	2	2	0	3	50 00%	60 00%	60 00%
236		8	0	0	8	2	1	0	5	2	2	0	3	42 86%	60 00%	60 00%
237	-	132	0	0	132	10	12	4	106	49	46	3	57	50 44%	53 77%	55 34%
238		0	o I	155	155	24	9	7	115	62	43	19	53	44 17%	46 09%	55 21%
239	1	0	736	0	736	515	120	5	96	57	32	25	39	6 66%	40 63%	54 93%
240	i i	60	ol	0	60	2	6	0	52	25	23	2	27	51 92%	51.92%	54.00%
241	1 1	27	οĺ	0	27	2	9	0	16	_ 9	6	3	7	46 67%	43 75%	53.85%
242	· · ·	66	0	. 0	66	1 1	8	2	55	31	21	10	24	52 17%	43 64%	53 33%
243		2	0	0	2	0	0	0	2	1	1	0	1	50.00%	50 00%	50 00%
244		9	0	0	9	0	1	ů l	8	5	3	2	3	50.00%	37 50%	50 00%
245	†	16	<u>-</u>	- <u>~</u> ·	16	Ŭ O	12	ο Γ	4	2.		ñ	2	50.00%	50 00%	50 00%
246		17	õ	0	17	4	- 2	n	11	<u>г</u> .	2	5	2	30.00%	27 270/	50 00%
247		22	ñ	0	22		1	2	10	10		2	3	30 00%	27 27%	50 00%
248		708			708	20	57	50	. 1 <del>3</del>	. 12	251	5	250	43 / 5%	30 84%	43 / 5%
240			66	0	790	20 3	- 10	52	669	410	351	59	259	4111%	38 / 1%	42 46%
249	+	0	00	20	200	1	0	0	50	29	29	U	21	42.00%	42 00%	42 00%
250	-	100	- 0	- 20	20		0	1	18	11	10	1		38 89%	99%	41 18%
201		125	v	U	125	4	10	ч	102	69	57	12	33	35 11%	%	36 67%
252		0	U	3	<u>ن</u> ک	U	U	0	3	2	2	0,	1	33 33%	33 33%	33 33%
253		3	0	0	3	0	0	0	3	2	2	0	1	33 33%	33 33%	33 33%
254		8	0	0	8 '	0	5	0	3	2	2	0	1,	33 33% '	33 33%	33 33%
255		11	0	0	11	0	0	0	11	8	7	1	3	30 00%	27 27%	30 00%
256		20	0	0	20	0	7	3	10	8	6	2	2	25 00%	20 00%	25 00%
257		0	0	90	90	44	20	0	26	22	15	7	4	6 35%	15 38%	21 05%
258		55	0	0	55	19	3	0 1	33	28	20	8	5	11 36%	15 15%	20.00%

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## REPORT. PERCENT FLOWTHROUGH SERVICE REQUESTS (UNE DETAIL) REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES			1										1	1		
Company Info	1		4- <u></u>			LSR PR	OCESSING				i		1		FLOW	HROUGH
					·······	LI	ESOG		· · · · · ·		-					
		M	echanized	Interface L	Jsed	Manual	Rejects				Errors					
				· · · · ·		Total		Pending	r	Total		CLEC		Percent		
Name	RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Failout	Auto Clarification	Supps (Z Status)	Validated LSR's	System Fallout	BST Caused Fallout	Caused Fallout	Issued SO's	Achieved Flowthrough	Base Calculation	Percent Flowthrough
					21		2	0	17	15	10		2	14.20%	11.759/	10.079/
259		21	57	0	57	2	1	. U ว	EA	10	25	5 19	2	14 29%	11/0%	0.7%
200	I		0	1	1	ő	. 0	0	1	1	1	0	i i 0	0.00%	0.00%	2 / 3 / 6
201	•	0	0	1		0	0	0		1		0	· 0	0.00%	0.00%	0.00%
262		0	i o	1		õ	0	ů	1	1	1	ů N	ů	0.00%	0.00%	0.00%
203	•	1	0		1	n	0	0	1 1	1	1	ů Ú	i	0.00%	0.00%	0.00%
265	ł	+	0	0	1 1	1	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
265	1	1	0	0		1	0 0	ů	0	ů 0	, 0 ,	ő	0	0.00%	0.00%	0.00%
260	t i	1	0	0 0		0	Ő	ů n	1	3	1 1	õ	- 0	0.00%	0.00%	0.00%
268		1	0	0		1	, O	· 0	0	0		0	ů	0.00%	0.00%	0.00%
269	i i		0	ō	1	0	0	0	1	1	1	õ	ů.	0.00%	0.00%	0.00%
270		1	0	0		1	0	- 0	0	0	0	0	0	0.00%	0.00%	0.00%
271	t -	1	0	0	1	1	0	0	0	Ď	0	0	0	0 00%	0.00%	0.00%
272		1	0	0	1 1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
273		1	0	0	1	0	0	0	1	1	1	0	0	0 00%	0.00%	0.00%
274		1	0	0	1	0	1	0	0	0	0	0	ō	0 00%	0.00%	0.00%
275	-	- <u>-</u> -	D	0	1 1	0	1	0	0	0	0	0	0	0 00%	0.00%	0.00%
276	-	0	2	0	2	1	0	Ō	1	1	1 1	0	o i	0.00%	0.00%	0.00%
277	-	0	2	ō	2	1	0	0	1	1	0	1	0	0 00%	0 00%	0.00%
278		0	0	2	2	2	0	Ō	0	0	0	0	0	0.00%	0.00%	0 00%
279		2	o	0	2	2	0	0	0	0	0	ō	0	0.00%	0.00%	0 00%
280		2	0	0	2	õ	0	0	2	2	2	0	0	0 00%	0 00%	0 00%
281	1	2	0	o	2	2	0	0	0	0	0	0	o	0 00%	0.00%	0 00%
282		2	0	0	2	0	0	0	2	2	1	1	0	0 00%	0 00%	0 00%
283	-	Ō	0	2	2	0	- 1	0	1	1	0	1	0	0 00%	0 00%	0 00%
- 284		2	Ō	0	2	0	1	0	1	1	о	1	0	0 00%	0 00%	0.00%
285	i	Ó	0	2	2	0	2	0	0	0	i – 0 – 1	0	0	0 00%	0.00%	0.00%
286		2	0	0	2	0	2	0	0	0	0	0	0	0 00%	0 00%	0.00%
287	i	3	0	0	3	0	0	0	3	3	0	3	o	0 00%	0 00%	0.00%
288	-	3	0	0	3	2	0	0	1	1	0	1	Ō	0.00%	0.00%	0.00%
289	-	0	3	0	3	1	1	0	• •	1	0	1	0	0 00%	0 00%	0 00%
290	-	0	4	0	4	4	0	0	J	0	0	0	0	0.00%	0.00%	0 00%
291 1	i i	0	0	4	4	4	0	0	0	0	0	0	0	0.00%	0 00%	0 00%
292		4	0	0	4	2	0	1	1	. 1	0	1	0	0 00%	0 00%	0.00%
293		4	0	0	4	3	o	0	1	1	j o [	1	<b>o</b> 1	0 00%	0 00%	0.00%
294	~ -	5	0	0	5	- 1	4	0	0	0	0	0	0	0 00%	0 00%	0 00%
295		5	0	0	5	0	5	0	0	0	0	0	o	0 00%	0 00%	0 00%
296		49	0	0	49	49 i	0	0	0	0	o :	0	0	0.00%	0.00%	0 00%
LENS Subtotal		60,062	0	0	60,062	8,656	5,276	709	45,421	11,624	9,267	2,357	33,797	65 35%	74 41%	78 48%
EDI Subtotal	! !	0	89,368	0	89,368	5,723	10,977	958	71,710	12,600	7,960	4,640	59,110	81 20%	82 43%	88 13%
TAG Subtotal		0	0	39,577	39,577	3,940 ¹	5,468	307	29,862	5,380	3,851	1,529	24,482	75 86%	81 98%	86 41%
TOTAL INTERFACES		60,062	89,368	39,577	189,007	18,319	21,721	1,974	146,993	29,604	21,078	8,526	117,389	74 87%	79 86%	84 78%

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AGGREGATE ORDER TYPES		
Company Info		
	RESH / OCN	FATAL REJECTS
1		1
2		1
3		1
4	[···	1
5	· · · · · ·	1
6	1	1
7	1	1
8		1
9		1
10	-	1
11		1
12		1
13		1
14		1
15		1
16		1
17		. 1
18		1
19		1
20		1
21		1
22	_	1
23		1
24		1
25		1
26		1
27		1
28		1
29		1
30		1

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## REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS) REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES		
Company Info		
		FATAL
Name	RESH / OCN	REJECTS
31		1
32		1
33		1
34		1
35		1
36		1
37		1
38		1
39		1
40		1
41		1
42		1
43		1
44	_	1
45		. 1
46		1
47		1
48		1
49		2
50		2
51		2
52		2
53	-	2
54		2
55	-	2
56		2
57		2
58		2
59		2
60		2

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## REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS) REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
61		2
62		2
63	1	2
64		2
65		2
66		2
67	1	2
68		2
69	1 ·	2
70		. 2
71		2
72		2
73		2
74	I I	2
75		3
76	-	3
77		3
78		3
79		3
80		3
81		
82	-	2
_ 82	-	2
QA		3 2
85	-	3
	1	ა 2
- 07	ł	с С
67 90		3
80		3
89	f i	4
90		4

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AGGREGATE ORDER TYPES		·····
Company Info		
Name	RESH / OCN	FATAL REJECTS
91		4
92		4
93		4
94	l I	4
95		4
96		4
97		4
98		4
99		4
100		4
101		4
102		4
103		4
104		4
105		_ 4
106		5
107		5
108		5
109	1	5
110	1 1	5
111		5
112		5
113		5
114		5
115		5
116		5
117		6
118	1	6
119		6
120	] ]	6

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# REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS) REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES	1	•
Company Info		
Name	RESH / OCN	FATAL REJECTS
121		6
122	Í	6
123		6
124		6
125		6
126		6
127		6
128		7
129		7
130		7
131		7
132		
133	1	7
134		. 7
135		7
136		7
137		7
138		. 7
139		7
140		. 7
141		. 7
142		. 7
143		8
144		8
145		8
146		8
147		8
148		8
149		9
150		9

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AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
151		9
152		9
153		9
154		9
155		10
156		10
157		10
158	-	10
159		10
160		11
161		11
162		11
163		11
164		11
165		11
166		12
167		12
168		13
169		13
_ 170		13
171		13
172		14
173		14
174		14
175	1	14
176		14
177		15
178		15
179		15
180		16

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AGGREGATE ORDER TYPES	· · · · · · · · · · · ·	
Company Info		
Name	RESH / OCN	FATAL REJECTS
181		16
182		16
183		17
184		18
185		18
186		19
187		19
188		20
189		21
190		21
191		23
192		23
193		23
194		24
195	1 I	24
196		24
197	1.1	24
198		25
199	<b>]</b>	25
_200		25
201	1 1	26
202		26
203		26
204		27
205		28
206	1	29
207		29
208		30
209		30
210	1 1	32

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Company Info	
Name	FATAL RESH / OCN REJECTS
211	32
212	32
213	33
214	33
215	33
216	34
217	34
218	34
219	35
220	36
221	37
222	40
223	40
224	43
225	43
226	43
227	44
228	47
229	48
230	51
231	54
232	54
233	56
234	57
235	
236	59
237	61
238	61
239	61
240	63

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# REPORT: PERCENT FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS) REPORT PERIOD: 04/01/2002 - 04/30/2002

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RESH / OCN	FATAL REJECTS 65 66 73 73 73 78 80 80 80
	65 66 73 73 78 80 80 80
	66 73 73 78 80 80
	73 73 78 80 80
	73 78 80 80
	78 80 80
	80 80
	80 91
	01
	31
	100
	104
-	121
-	122
-	142
	150
	175
	219
	225
	232
	272
	274
	286
	295
	305
	307
	346
	453
[ ]	841
	1,544
•	2,438

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## REPORT FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

ACCRECAT										
AGOREORI	All S /Auto C	PEO	(A) & Errore (E	A 1	LAUGATION					· · · · · · · · · · · · · · · · · · ·
ERRORDET	AILS (AUIO C	arnications			CAUSATION	0.50.0				
			1		<b>_</b>	CLEC Cause			BST Caused	
Error Type	1 1									
(by error	1		Σ							% of BST
code)	Count	%	%	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	Caused
1000	19.855	14 35%	14 35%	IF CHGING CLASS OF SERVICE ALL PERTINENT USOCS MUST BE POPULATED IN AND OUT-	19,182	96.61%	21.02%	673	3 39%	1 4 29%
7020	1.442	1.04%	15 39%	NI IM= TFI NO= TN NOT FOUND IN CRIS	1 440	99.86%	1.58%	2	0 14%	0.004%
7055	1.741	1 26%	16 65%	NUM= TELNO= ACCOUNT IS FINAL	1 738	99.83%	1 90%	3	0.17%	0.006%
7095	10	0.01%	16 66%	INCORRECT RATE ZONE DATA RECEIVED FROM RSAG	0	0.00%	0.00%	10	- 100 00%	0.021%
7109	200	0 14%	16 80%	I INARI F TO LOCATE MEMORYCALL OPTION IN COFFI	121	60.50%	0.13%	79	30 50%	0 168%
7110	171	0 12%	16 93%	COFFINOT AVAILABLE	64	37 43%	0.07%	107	62 57%	0.227%
7115	2	0.00%	16 93%	DSAP TELEPHONE NUMBER NOT ACTIVE/FOUND IN SITE		50.00%	0.00%	1	50.00%	0 2 2 1 70 0 002%
7150	3	0.00%	16 93%	UNE - ERROR GENERATING ECCKT	3	100.00%	0.00%	0	0.00%	0.002%
7235	572	0 41%	17 34%	10 DIGIT TN REQUIRED WITH USOC/FID=ZCRN	400	69.93%	0.44%	172	30.07%	0 365%
7245	720	0 52%	17 87%	NUM= ZCRT FID DATA OR DELIMITER IS MISSING	449	62.36%	0.49%	271	37 64%	0.575%
7250	399	0 29%	18 15%	I SR HOUSENIMBER INCORRECT	398	99 75%	0 44%	1	0.25%	0.072%
7260	1	0.00%	18 15%	I ISTING TYPE INVALID	1	100.00%	0.00%	0	0.00%	0.002%
7267	15	0.01%	18 17%	UNF - LOCBAN MISSING FOR LINP ORDER	15	100.00%	0.02%	n	0.00%	0.000%
7270	1	0.00%	18 17%	LINE - MISCELLANEOUS ACCOUNT NUMBER MISSING ON LINP LSR		100.00%	0.00%	n	0.00%	0.000%
7295	17	0.01%	18 18%	LINE CLASS OF SERVICE MISSING, NUM AND TH REQUIRED	8	47.06%	0.01%	q	52 94%	n n19%
7300	2	0.00%	18 18%	LINE - CANNOT GENERATE CLASS OF SERVICE LISOC	2	100.00%	0.00%	- 0	0.00%	0.000%
7315	249	0 18%	18 36%	CANNOT GENERATE BILLING NAME AND ADDRESS FIDS	223	89 56%	0.24%	26	10 44%	0.055%
7375	60	0.04%	18 40%	UNF - BOCABS SCREEN ERROR BOE001 ACCOUNT NUMBER NOT FOUND	57	95.00%	0.06%	3	5.00%	0.006%
7380	131	0.09%	18 50%	UNF - ACTI INVALID	131	100 00%	0 14%	n -	0.00%	0.000%
7400	8,409	6 08%	24 58%	CLEC DOES NOT OWN THIS ACCOUNT	8 398	99.87%	9 20%	11	0 13%	0.023%
7445	56	0 04%	24 62%	UNE - CALL FORWARD TN REQUIRED	55	98 21%	0.06%		1 79%	0.002%
7465	1.593	1 15%	25 77%	CANNOT CANCEL ORDER	690	43 31%	0.76%	903	56 69%	1 917%
7495	15	0 01%	25 78%	UNE - DIR LOCATOR PROBLEM	5	33 33%	0.01%	10	66 67%	0.021%
7500	7	0 01%	25 78%	DUE DATE COULD NOT BE DETERMINED	0	0.00%	0.00%	7	100.00%	0.015%
7555	201	0 15%	25.93%	FID MISSING IN FEATURE DETAIL	175	87 06%	0 19%	26	12 94%	0.055%
7570	5	0 00%	25 93%	SEQ1X NOT ALLOWED WITH ZNB	3	60 00%	0.00%	2	40.00%	0.004%
7630	70	0 05%	25 98%	MEMORY CALL SERVICE NOT AVAILABLE IN SWITCH	31	44 29%	0.03%	39	55 71%	0.083%
7645	4	0 00%	25 99%	MATCH IN CSR SA AND LSR HOUSENUM NOT FOUND	2	50 00%	0.00%	2	50 00%	0.004%
7660	1	0 00%	25 99%	USOC FUJIX NOT FOR RESALE	1	100 00%	0.00%	0	0.00%	0.000%
7690	22	0 02%	26 00%	UNE - ACTL AND ENDUSER LSO MUST BE THE SAME FOR LOOP/LINP SERVICE	22	100 00%	0.02%	0	0.00%	0 000%
7710	652	0 47%	26 47%	CANNOT CANCEL OR CHANGE DUE DATE ON NON-EXISTENT ORDER	376	57 67%	0 41%	276	42 33%	0 586%
7715	1.446	1 05%	27 52%	SOCS TIMEOUT/NOT AVAILABLE	409	28 28%	0 45%	1.037	71 72%	2 202%
7718	2.527	1 83%	29 35%	UNABLE TO RETRIEVE PSO TO PROCESS SUP	1 025	40 56%	1 12%	1 502	59 44%	3 189%
7725	150	0 11%	29 45%	WAITING PERIOD EQUALS 5 MINUTES	37	24 67%	0.04%	113	75 33%	0.240%
7735	14	0 01%	29 46%	INVALID/MISSING LISTING NAME OR TYPE	14	100.00%	0.02%	0	0.00%	0 2 40 %
7740	139	0 10%	29 57%		31	22.30%	0.03%	108	77 70%	0 220%
7755	16	0.01%	29 58%	LINE - NPANXX NOT FOUND IN CLUTABLE	6	37 50%	0.01%	10	62 50%	0 021%
7785	2	0.00%	29.58%	RSAG SITE TABLE LOOKLIP FAILED TO FIND A MATCH	2	100.00%	0.00%	0	02 30 %	0.000%
7805	1 826	1 32%	30.90%	SITE COULD NOT BE DETERMINED	323	17 69%	0.35%	1 503	82 3 1%	2 101%
7815	30	0.03%	30 93%	EID=RCLENVALID OR MISSING DATA	323	82.05%	0.04%	1 303	17 05%	3 191%
7860	160	0 12%	31.04%	RSAG - NO EXACT MATCH ON STREET NAME	159	99.38%	0.17%	1	0.63%	0.002%
7890	30	0 02%	31 06%	RSAG - NO EXACT MATCH ON SUPPLEMENTAL ADDRESS	29	96 67%	0.03%	1	3 3 3 %	0.002%

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## REPORT FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES										
ERROR DET	AILS (Auto C	larifications	(A) & Errors (E	() <b>)</b>	CAUSATION	l'			1	
						CLEC Cause	d		BST Caused	
Error Type			<b>5</b>							% of BST
(by enor	Count	%	%	Error Description	Count	% of Agg	% of CLEC	Count	% of Agg	Caused
7900	4	0.00%	31 07%	RSAG - NO MATCH ON STREET NAME	4	100 00%	0.00%	0	0.00%	0.000%
7905	4,549	3 29%	34 35%	RSAG - INCORRECT COMMUNITY, INCORRECT ZIP CODE OR INVALID ADDRESS FORMAT	4,530	99 58%	4 96%	19	0 42%	0 040%
7910	2,434	1 76%	36 11%	RSAG - NO MATCH ON EXACT STREET NAME	2,156	88 58%	2 36%	278	11 42%	0 590%
7935	13	0.01%	36 12%	RSAG-SIMILAR STREET FOUND IN DIFFERENT COMMUNITY AND/OR ZIP	13	100 00%	0 01%	0	0 00%	0.000%
7945	12	0.01%	36 13%	RSAG SYSTEM ERROR	6	50 00%	0.01%	6	50 00%	0.013%
8150	185	0 13%	36 27%	ORDER HAS BEEN REQUEUED FOR THE MAXIMUM NUMBER OF OCCURRENCES	65	35 14%	0 07%	120	64 86%	0 255%
8167	54	0.04%	36 30%	INVALID USOC CHARACTER FORMAT SAE 013 11 CREXI	54	100 00%	0.06%	0	0.00%	0 000%
8170	412	0 30%	36 60%	USOC MAY ONLY APPEAR ONCE FORMAT SAE 110 11 CREX1 /TN	412	100 00%	0 45%	0	0.00%	0 000%
8173	37	0.03%	36 63%	INVALID CLASS OF SERVICE FORMAT IDNT 131 UEPRL=	37	100 00%	0.04%	0	0.00%	0 000%
8175	2,298	1 66%	38 29%	USOC NOT AVAILABLE IN SWITCH FORMAT SAE 180N 11 ESXDC	2,297	99 96%	2 52%	1	0.04%	0 002%
8180	213	0 15%	38 44%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED	213	100 00%	0 23%	0	0.00%	0.000%
8183	23	0 02%	38 46%	AREA CALLING PLAN USOC MISMATCH FORMAT 320 LINE UPP 0000000 / LINE ASSIGN 0000001 U	23	100 00%	0.03%	0	0.00%	0.000%
8185	45	0 03%	38 49%	ESC/ESCWT NOT VALID COMBINATION FORMAT SAE 424 11 ESCWT	45	100 00%	0.05%	0	0.00%	0.000%
8187	759	0.55%	39 04%	USOC MAY NOT APPEAR ON REQUEST FORMAT SAE 431 T1 EMP1S /TN	758	99 87%	0.83%	1	0 13%	0.002%
8189	537	0 39%	39 43%	USOC IS NOT VALID ON BST FILE FORMAT SAE 433 11 CREX6	537	100.00%	0 59%	0	0.00%	0.000%
8190	1.019	0 74%	40 17%	INVALID USOC FOR BASIC CLASS OF SERVICE FORMAT SAE 434 11 S98CP /TN	972	95 39%	1 07%	47	4 61%	0 100%
8193	1	0.00%	40 17%	USOC NOT VALID WITH CALLER ID FORMAT SAE 473 11 NXMCR /TN	1	100 00%	0.00%	0	0.00%	0.000%
8195	1 365	0.99%	41 15%	CALL FORWARDING USOC MUST NOT APPEAR FORMAT SAE 540 11 GCJ /TN	1.365	100 00%	1 50%	0	0.00%	0.000%
8197	808	0 58%	41 74%	CALL FORWARDING USOC MUST APPEAR FORMAT SAE 541	807	99 88%	0.88%	1	0.12%	0.002%
19	98	0 07%	41 81%	GCJRC/GCJ COMBINATION INVALID FORMAT SAE 560 11 GCJRC /TN	98	100 00%	0 11%	0	0.00%	0 000%
1 . 14	173	0 13%	41 93%	BCR/NSS/NX8 INVALID USOC COMBINATION FORMAT SAE 575 R1 NSS /TN	173	100 00%	0 19%	0	0.00%	0 000%
8207	97	0 07%	42 00%	BRD/NSQ/NX9 INVALID USOC COMBINATION FORMAT SAE 576 11 NX9 /TN	97	100 00%	0 11%	0	0.00%	0 000%
8209	623	0 45%	42 45%	USOC COMBINATION IS INVALID FORMAT SAE 587 11 ESXDC /TN	622	99 84%	0 68%	1	0 16%	0 002%
8240	209	0 15%	42 61%	INVALID LINE CLASS OF SVC FOR REQUESTED SERVICE	206	98 56%	0 23%	3	1 44%	0 006%
8250	403	0 29%	42 90%	USOC= NOT APPLICABLE TO PORT LOOP SERVICE	402	99 75%	0 44%	1	0 25%	0 002%
8415	35	0 03%	42 92%	LSF LP ALREADY EXISTS ON ACCOUNT	35	100 00%	0 04%	0	0 00%	0 000%
8430	3	0 00%	42 92%	LSF DOES NOT EXIST ON ACCOUNT	3	100 00%	0.00%	0	0 00%	0 000%
8820	25.325	18 31%	61 23%	SOCS ERROR LUD BILL 004 ACT CODE NOT FOR THIS ORD TYPE	6.360	25 11%	6 97%	18,965	74 89%	40 269%
8825	22,671	16 39%	77 62%	ORDER ERR	5,097	22 48%	5 59%	17,574	77 52%	37 315%
8830	448	0 32%	77 94%	CLEC ALREADY OWNS THIS ACCOUNT	448	100 00%	0 49%	0	0 00%	0 000%
8850	54	0 04%	77 98%	CFA NOT FOUND, PLEASE VERIFY CFA	54	100 00%	0 06%	0	0 00%	0 000%
8855	1	0.00%	77 98%	NO ACTL IN LSR	1	100 00%	0.00%	0	0.00%	0 000%
8940	419	0 30%	78 28%	CALL FORWARDING NUMBER MISSING OR INVALID	417	99 52%	0 46%	2	0 48%	0 004%
8945	38	0 03%	78.31%	LINECLSSVC AND TOS DO NOT MATCH	38	100 00%	0 04%	0	0.00%	0 000%
8970	970	0 70%	7901%	FID RCU WITH TWC FOUND ON SAME LINE AS 3-WAY CALLING USOC	970	100 00%	1 06%	0	0.00%	0 000%
9000	18	0.01%	79 03%	LSO/LOCBAN (NPANXX) MISSING OR INVALID	17	94 44%	0 02%	1	5 56%	0.002%
9015	2	0 00%	79 03%	SUP FAILED TO UPDATE DUE DATE	1	50 00%	0.00%	1	50 00%	0 002%
9040	1	0 00%	79 03%	DDD/DDD-CC REQUIRED	1	100 00%	0 00%	0	0.00%	0 000%
9155	619	0 45%	79 47%	UNE - PORTED OUT NUMBER	619	100 00%	0 68%	0	0.00%	0 000%
9245	409	0 30%	79 77%	CORRECT ECCKT IS REQUIRED FOR LNA , LNUM	408	99 76%	0 45%	1	0 24%	0 002%
9263	2	0 00%	79 77%	NC CODE IS A REQUIRED FIELD FOR LOOP REQUESTS	2	100 00%	0 00%	0	0 00%	0 000%
9433	6	0.00%	79 7 <b>8%</b>	DLNUM=0001 LTN≃HTN ACCOUNT NOT OWNED BY CLEC	6	100 00%	0 01%	0	0.00%	0 000%

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## REPORT FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD. 04/01/2002 - 04/30/2002

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AGGREGATE	ORDER TY	PES								
ERROR DET	AILS (Auto C	larifications (	A) & Errors (E	))	CAUSATION					
						CLEC Cause	d		BST Caused	
Error Type									]	
(by error	Count	a	E «	Error Description	Count	Y of Acc	W OF CLEC	Count	W of Ann	% of BS1
codej	Count	^	~		Count	A UI Agg	AUCLEC	Coun	% OF Agg	Caused
9438	11	0 01%	79 78%	DENUM=0001 LTN= ACCOUNT ACTIVITY OF N CAN ONLY HAVE AN LACT OF N	11	100 00%	0 01%	0	0 00%	0 000%
9439	127	0 09%	79 88%	LTN= DISPOSITION OF LISTINGS ON MIGRATED LINES REQUIRED	127	100 00%	0 14%	0	0 00%	0 000%
9441	3	0 00%	79 88%	DLNUM=0004 LTN=5047388816 ALI VALUE INVALID	3	100 00%	0 00%	0	0 00%	0 000%
9442	1.031	0 75%	80 62%	DLNUM=0002 LTN= ALI MUST BE UNIQUE	1,029	99 81%	1 13%	2	• 0 19%	0 004%
9466	70	0 05%	80 67%	UNABLE TO DETERMINE BLOCK CHOICE	70	100 00%	0 08%	0	0 00%	0 000%
9471	29	0 02%	80 69%	TOTAL QUANTITY OF VCA AND SCO SHOULD EQUAL IWJQ	29	100 00%	0 03%	0	0 00%	0 000%
9476	62	0 04%	80 74%	IS NOT FOUND ON CSR TO DISCONNECT	62	100 00%	0 07%	0	0 00%	0 000%
9477	70	0 05%	80 79%	LSR LNUM=00002 INVALID LNA, NO RECORDED CHANGE FOR TELEPHONE NUMBER	70	100 00%	0 08%	0	0 00%	0 000%
9479	161	0 12%	80 91%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO MODIFY	159	98 76%	0 17%	2	1 24%	0 004%
9481	3,684	2 66%	83 57%	LNUM=00001 FEATURE DOES NOT EXIST ON ACCOUNT TO DISCONNECT	3,666	99 51%	4 02%	18	0 49%	0 038%
9484	19	0 01%	83 58%	TNS= FOR LNUM=00001 ALREADY EXIST ON ATN=	16	84 21%	0 02%	3	15 79%	0 006%
9487	1	0 00%	83 58%	INVALID ACT TYPE FOR FULL MIGRATION	1	100 00%	0.00%	0	0 00%	0 000%
9488	746	0 54%	84 12%	DISPOSITION OF ALL LINES REQUIRED ON ACT V	745	99 87%	0 82%	1	0 13%	0 002%
9495	80	0 06%	84 18%	EATN= MUST EXIST FOR ACT P AND Q	79	98 75%	0 09%	1	1 25%	0 002°%
9496	2 398	1 73%	85 91%	TNS= ON LNUM=00004 NOT FOUND ON EATN= FOR ACT=	2,367	98 71%	2 59%	31	1 29%	0 066%
9497	2	0 00%	85 92%	LEATN= ON LNUM=00001 AND EATN= ARE NOT COMPATIBLE	2	100.00%	0 00%	0	0 00%	0 000%
9498	11	0 01%	85 92%	EAN= ON LNUM= AND LEAN= ARE POPULATED	11	100 00%	0 01%	0	0 00%	0 000%
9503	1	0 00%	85 92%	FA OF D AND C ARE DISALLOWED WHEN TNS IS NOT POPULATED FOR A LEATN	1	100 00%	0 00%	0	0 00%	0 000%
9504	14	0 01%	85 93%	DISCONNECTION OF LINES IS NOT ALLOWED WHEN TNS IS NOT POPULATED FOR A LEATN	14	100 00%	0 02%	0	0 00%	0 000%
9515	1,340	0 97%	86 90%	WKG SVC-INPUT ADL, CONVERSION ORDER OR NOTE ABANDONED STATION	1,334	99 55%	1 46%	6	0 45%	0 013%
9516	20	0 01%	86 92%	WSOP OF V AND ADL NOT ALLOWED ON SAME ATN	18	90 00%	0 02%	2	10 00%	0 004%
9517	27	0 02%	86 94%	UNDC INVALID IF PIC ALREADY EXISTS	27	100 00%	0 03%	0	0 00%	0 000%
9518	2	0 00%	86 94%	UNDC INVALID IF LPIC ALREADY EXISTS	2	100 00%	0 00%	0	0 00%	0 000%
9523	4	0 00%	86 94%	LOCNUM=000 HNUM=00001 HT= MIXED NPA(S) ARE NOT ALLOWED FOR HUNTING IN THIS SWITCH	4	100 00%	0 00%	0	0 00%	0 000%
9526	4	0 00%	86 94%	BLOCK CHOICE DOES NOT EXIST ON ACCOUNT	4	100 00%	0 00%	0	0 00%	0 000%
9529	1,084	0 78%	87 73%	CANNOT RESTORE A LINE WHICH IS NOT SUSPENDED/DENIED	1,083	99 91%	1 19%	1	0 09%	0 002%
9543	107	0 08%	87 81%	LOCNUM= HNUM= HT= HT CANNOT BE IN MORE THAN ONE HID	106	99 07%	0 12%	1	0 93%	0 002%
9602	3,469	2 51%	90 31%	USOC=NSS ALREADY EXISTS ON CUSTOMER RECORD	3,462	99 80%	3 79%	7	0 20%	0 015%
9604	16	0 0 1%	90 32%	TN ON SUP DOES NOT MATCH ORIGINAL TN	9	56 25%	0 01%	7	43 75%	0 015%
9605	127	0 09%	90 42%	USOC NOT FOR RESALE FORMAT SAE 959 T1 PGRAX /ZPGR 1 /RMKR (A)	127	100 00%	0 14%	0	0 00%	0 000%
9606	19	0 01%	90 43%	TNS CANNOT BE REASSIGNED FOR 90 DAYS	19	100 00%	0 02%	0	0.00%	0 000%
9613	14	0 01%	90 44%	EXISTING ACCOUNT TYPE NOT AUTHORIZED FOR MIGRATION YET	14	100 00%	0 02%	0	0 00%	0 000%
9616	24	0 02%	90 46%	YPH INVALID	24	100 00%	0 03%	0	0 00%	0 000%
9623	2	0 00%	90 46%	TOUCHTONE IS INVALID WITH AREA PLUS SERVICE	2	100 00%	0 00%	0	0.00%	0 000%
9626	584	0 42%	90 88%	CLASS OF SERVICE LNPRL NOT ELIGIBLE FOR CONVERSION TO PORT/LOOP	584	100 00%	0 64%	0	0.00%	0 000%
9627	1,102	0 80%	91 68%	ALL CUSTOMER RECORDS ARE FINAL FOR THIS NUMBER	1,102	100 00%	1 21%	0	0 00%	0 000%
9628	444	0 32%	92 00%	REQUEST DOES NOT QUALIFY FOR STAR 98 SERVICE	444	100 00%	0 49%	0	0 00%	0 000%
9629	63	0 05%	92 04%	CALL FORWARDING FID (CFND) AND CFND TN REQUIRED BEHIND USOC \$98AF	63	100 00%	0 07%	Ó	0 00%	0 000%
9630	1	0.00%	92 04%	CEND TN DOES NOT MATCH ON S98AF AND ON CALL FORWARDING USOC	1	100 00%	0 00%	0	0 00%	0 000%
9639	595	0 43%	92 47%	CATEGORY L USOC MUST APPEAR FOR SAME TN	595	100 00%	0 65%	0	0.00%	0 000%
9641	1,874	1 35%	93 83%	REQUESTED ACTIVITY ALREADY PENDING DM4V32	1.870	99 79%	2 05%	4 *	0 21%	0 008%
9647	371	0 27%	94 10%	BAN DOES NOT EXIST FOR COMPANY CODE	371	100 00%	0 41%	0	0.00%	0 000%

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## REPORT FLOWTHROUGH ERROR ANALYSIS REPORT PERIOD. 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES										
ERROR DET	AILS (Auto C	larifications	(A) & Errors (E	<pre>})</pre>	CAUSATION		; ;			
			T T			CLEC Cause	4		BST Caused	
Error Type										
(by error	Count	٩L	2. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Fron Description	Count	% of App	% of CLEC	Count	W of Agg	% of BST
coue,		<i>"</i>	~		Count		A OI CELC	Count	∧ or Agg	Causeu
9654	248	0 18%	94 28%	DIRECTORY DELIVERY ADDRESS IS REQUIRED FOR INDEFINITE OR UNNUMBERED ENDUSER ADD	246	99 19%	0 27%	2	0.81%	0 004%
9656	4	0.00%	94 28%	SETN NOT FOUND ON CRIS ACCOUNT FOR LNAIN, ENUM	4	100 00%	0 00%	0	0 00%	0 000%
9657	50	0 04%	94 32%	ECCKT/UNE1 MISMATCH	50	100 00%	0 05%	0	0 00%	0 000%
9661	42	0 03%	94 35%	LINE SHARE AND ADSL REQUIRED BST VOICE SERVICE	18	42 86%	0 02%	24	57 14%	0 051%
9666	8	0 01%	94 35%	LINESHARE IS APPLICABLE ONLY ON BELLSOUTH RETAIL ACCOUNTS	8	100 00%	0 01%	0	0 00%	0 000%
9670	10	0 01%	94 36%	TOUCHTONE USOC REQUIRED INWARD OR RECAPPED - FORMAT SAE 004	10	100 00%	0 01%	0	0 00%	0 000%
9671	104	0 08%	94 43%	TOUCHTNE USOC REQUIRED - FORMAT SAE 245	104	100 00%	011%	0	0 00%	0 000%
9673	34	0 02%	94 46%	RINGMASTER USOC REQUIRED - FORMAT SAE 387	34	100 00%	0 04%	0	0.00%	0 000%
9674	46	0 03%	94 49%	INVALID TN/PN DATA - FORMAT SAE 389 11 DRS /TN /PN /RNP B	46	100 00%	0 05%	0	0 00%	0 000%
9675	19	0 01%	94 51%	BBC USOC MUST NOT APPEAR - FORMAT SAE 679 11 BBC /TN	19	100 00%	0 02%	0	0 00%	0 000%
9680	13	0 01%	94 52%	INVALID REQTYP OR TOS FOR LIFELINE	13	100 00%	0 01%	0	0 00%	0 000%
9681	31	0 02%	94 54%	LINKUP DISCOUNT CANNOT BE ADDED TO EXISTING SERVICE	29	93 55%	0 03%	2	6 45%	0 004%
9682	13	0 01%	94 55%	LINKUP DISCOUNT IS ONLY AVAILABLE ON LIFELINE ACCOUNTS	13	100 00%	0 01%	0	0.00%	0 000%
9685	3,572	2 59%	97 13%	DUE DATE COULD NOT BE CALCULATED	573	16 04%	0 63%	2,999	83 96%	6 368%
9686	7	0 01%	97 13%	RESID NOT VALID IN LFACS	7	100 00%	0 01%	0	0.00%	0 000%
9687	12	0 01%	97 14%	ACT=N/LNA=N IS INVALID WHEN THE REQUESTING CLEC ALREADY HAS A LINESHARE ON THE AC	12	100 00%	0 01%	0	1 00%	0 000%
9689	1	0 00%	97 14%	ACT=D/LNA=D IS INVALID TO DISCONNECT FEWER THAN ALL SHARED LINES FOR A CLEC ON THE	1	100 00%	0 00%	0	0%	0 000%
9700	44	0 03%	97 18%	REQUESTED CIRCUIT NUMBER/ECCKT NOT FOUND	44	100 00%	0 05%	. 0	0.00%	0 000%
9715	16	0 01%	97 19%	TOS IS INVALID FOR REQUESTED SERVICE	16	100 00%	0 02%	0	0.00%	0 000%
9735	5	0.00%	97 19%	EATN ACCOUNT DOES NOT EXIST	5	100 00%	0 01%	0	0.00%	0 000%
9772	1	0 00%	97 19%	UNE - ECCKT PROHIBITED WITH LINE ACTIVITY OF A	1	100 00%	0 00%	0	0.00%	0 000%
9800	56	0 04%	97 23%	MAIN LISTING REQUIRED FOR NEW ACCOUNT	21	37 50%	0 02%	35	62 50%	0 074%
9860	1.093	0 79%	98 02%	UNABLE TO HANDLE REQUEST, ENDUSER ACCOUNT FROZEN	1.092	99 91%	1 20%	1	0.09%	0.002%
9861	1.858	1 34%	99 36%	ADSL NOT ALLOWED WITH THIS SERVICE	1.857	99 95%	2 04%	1	0.05%	0.002%
9863	12	0.01%	99 37%	CLEC SHOULD HAVE THE ENDUSER CONTACT THEIR NSP/ISPFOR CHANGES TO ADSL SERVICES	12	100.00%	0.01%	n n	0.00%	0.000%
9866	43	0.03%	99 40%	MULTILINE USOC DOES NOT APPLY	43	100.00%	0.05%	0 0	0.00%	0.000%
9867	39	0.03%	99 43%	MULTILINE USOC DOES NOT APPLY	38	97 44%	0.04%	1	2.56%	0.002%
9869	25	0.02%	99.45%	SINGLE LINE LISOC DOES NOT APPLY	24	96.00%	0.03%	1	4.00%	0.002%
9908	386	0.28%	99 73%	HISEO AND HEA REOLIRED WHEN REMOVING LINES FROM A HUNT GROUP	383	90 22%	0.42%	3	0.78%	0.006%
9909	169	0 12%	99.85%	HTSEO REOLIRED	166	08 72%	0 18%	3	1 79%	0.006%
9909	141	0 10%	00.05%	HID DATA MUST BE EXISTING ON THE ACCOUNT WHEN HALLS CID OD E	141	100 00%	0.15%	5	1 / 0 %	0.000%
0011	16	0.01%	99 90 %		141	100 00%	0.02%	0	0.00%	0.000%
0012	10	0.03%	100.00%		10	100.00%	0.05%	0	0.00%	0.000%
3312	40	100.009/	100.00 %		40	00.00%	100.000/	47.000	0.00%	0.000%
	138,346	100 00%			91,250	65 96%	100 00%	47,096	34 04%	100 000%

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES ERROR DETAILS (Fatal Errors) Error Type (by error % Σ% code) Count Error Description CCNA REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION 1005 1 0.01% 0.01% ÷. DUPLICATE CC, PON, VER 1007 24 0.13% 0.14% 4 0.02% 0.16% CANNOT SUPP A PREVIOUSLY CANCELED LSR/PON 1012 PON DUPLICATE ON INITIAL LSR 1015 3.410 19.07% 19.24% 2 0.01% 19.25% PON VALID VALUES ARE ONLY UPPER CASE ALPHA A THRU Z, NUMERIC 0 THRU 9, AND SYMBOLS ...- ' 1020 1023 2 0.01% 19.26% NO ORIGINAL LSR FOUND FOR THIS SUP VER MUST BE GREATER THAN PREVIOUS VERSION 1025 20 0.11% 19.37% PREVIOUS LSR AGED OFF - (K) STATUS 15 0.08% 19.46% 1027 1030 505 2 82% 22.28% VER MUST BE GREATER THAN PREVIOUS VERSION 3 0 02% 22.30% VER MUST BE TWO NUMERICS - 01 OR GREATER FOR 860 1035 22 0.12% 22.42% VER MUST BE SPACES OR ZEROES FOR 850 1040 D/SENT - D/SENT CENTURY MUST BE CURRENT OR FUTURE DATE. 1050 29 0.16% 22.58% AN REQUIRED FOR THIS REQTYP/ACT TYPE COMBINATION WHEN ATN IS NOT POPULATED 1055 21 0.12% 22.70% 15 0.08% 22.78% AN PROHIBITED WHEN ATN IS POPULATED UNLESS REQTYP IS B 1060 22.86% AN MUST BE 10 OR 13 ALPHANUMERICS 14 0.08% 1065 0.01% 22.87% DDD/DDD-CC MUST BE CURRENT OR FUTURE DATE 1070 1 1074 4 0.02% 22.89% ATN REQUIRED FOR THIS ACT TYPE WHEN NO LNA OF N IS PRESENT 23.01% ATN REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION WHEN AN IS NOT POPULATED 1075 21 0.12% 1077 1 0.01% 23.01% ATN MUST EQUAL EATN ATN MUST EQUAL EATN OR LEATN WHEN EATN OR LEATN IS POPULATED 1078 380 2.13% 25.14% 15 0.08% 25.22% DDD/DDD-CC MUST BE A VALID DATE 1080 2 DDDO-CC/DDDO MUST BE CURRENT OR FUT RE DATE 1085 0.01% 25.23% ATN OR AN REQUIRED WHEN EATN IS POPULATED в 0.02% 25.25% 1090 1110 20 0 11% 25.36% INVALID REQTYP - ACCOUNT ACTIVITY TYPE COMBINATION 1125 70 0.39% 25.75% DDD MUST BE GREATER THAN OR EQUAL TO D/TSENT 25.76% DDD MUST BE A VALID DATE 1130 1 0.01% DDD IS LESS THAN CALC DATE ON PRIOR VERSION LSR OR SERVICE ORDER DUE DATE 1131 231 1.29% 27.05% 5 0.03% 27 08% APPTIME-DDD MUST BE HHMM-HHMM (MILITARY TIME) COVERING A SPAN OF TIME OF ONE HOUR OR GREATER 1135 DDDO REQUIRED WHEN ACT IS T AND REQTYP IS A, E, M, OR N 12 0.07% 27.15% 1140 7 0.04% 27.19% INTERVAL BETWEEN DDD AND DDDO MUST BE 30 CALENDAR DAYS OR LESS 1145 1154 3 0.02% 27.20% LSR/PON IS COMPLETED

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	ORDER TYP	PES		
ERROR DET	NLS (Fatal E	rro <b>rs</b> )		
Error Type (by error code)	Count	%	Σ%	Error Description
1157	2	0.01%	27.21%	DFDT PROHIBITED FOR THIS REQTYP/LNA COMBINATION
1160	1	0.01%	27.22%	RTR REQUIRED '
1166	5	0.03%	27.25%	CHC IS PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION
1170	14	0.08%	27.33%	CC REQUIRED
1180	11	0 06%	27.39%	INVALID REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1200	22	0.12%	27.51%	SUP REQUIRED WHEN VER IS GREATER THAN 00
1205	2	0.01%	27.52%	SUP VALID ENTRIES ARE 01, 04, OR 05
1215	110	0.62%	28.14%	ACTL MUST BE 11 ALPHANUMERIC CHARACTERS
1220	1	0.01%	28.14%	EXPEDITE VALID ENTRY IS Y OR N
1225	11	0.06%	28.20%	CC REQUIRED ON THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1230	2,872	16.07%	44.27%	LSO MUST BE 6 NUMERICS
1265	1	0.01%	44.27%	AUTHNM MUST BE 1 TO 15 ALPHANUMERICS
1267	2	0.01%	44.29%	SECNCI REQUIRED WHEN NC FIELD IS LY OR LX AND REQTYP IS A OR B
1270	9	0.05%	44.34%	SECNCI MUST BE A MINIMUM OF 5 ALPHANUMERIC CHARACTERS
1285	9	0 05%	44.39%	ACTL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1290	3	0 02%	44 40%	ACTL MUST BE 11 ALPHANUMERICS
1300	5	0 03%	44.43%	CIC REQUIRED ON THIS REQTYP-ACTTYPE COMBINATION
1325	1	0.01%	44.44%	LST MUST BE 11 ALPHANUMERICS
1330	1	0.01%	44.44%	BAN1 MUST = E, N OR VALID BILLING ACCOUNT NUMBER FORMAT
1335	3	0.02%	_44.46%	LSO REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1340	1	0.01%	_ 44.46%	LSO MUST BE 6 NUMERICS
1345	11	0.06%	44.53%	TOS REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION (STOP EDIT)
1355	. 4	0.01%	44.53%	TOS FIRST CHARACTER MUST BE 1, 2, 3, OR 4
1390	19	0 11%	44.64%	TOS SECOND CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB
1392	4	0.02%	44.66%	TOS SECOND CHARACTER OF J IS PROHIBITED ON REQTYP OF A,B,C,F OR J (STOP EDIT)
1395	2	0.01%	44.67%	TOS THIRD CHARACTER MUST BE - (HYPHEN) IF REQTYP IS JB, BB OR CB
1430	22	0.12%	44.79%	CIC REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1453	10	0.06%	44.85%	BAN1 REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1455	107	0.60%	45 45%	BAN1 VALID ENTRY MUST BE VALID BILLING ACCOUNT NUMBER OR E WITH TRAILING BLANKS
1457	11	0 06%	45 51%	BAN1 MUST BE ENTRY OF E IF REQTYPE A-LINE SHARE CO BASED

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	ORDER TYF	PES		
ERROR DET	ALS (Fatal E	rrors)		
Error Type (by error code)	Count	%	Σ%	Error Description
1505	7	0.04%	45.55%	INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1510	7	0 04%	45 59%	TEL NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION '
1515	11	0 06%	45.65%	TEL NO-INIT FORMAT MUST BE 10 NUMERICS OR UP TO 15 ALPHANUMERICS
1520	24	0 13%	45.79%	FAX NO-INIT REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1525	1	0 01%	45.79%	FAX NO-INIT MUST BE 10 NUMERICS
1530	40	0.22%	46.01%	IMPCON REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION
1540	1	0 01%	46.02%	TEL NO IMPCON FORMAT MUST BE 10 NUMERICS IN THE FIRST 10 POSITIONS
1580	2	0.01%	46.03%	FAX NO-DSGCON MUST BE 10 NUMERICS
1585	3	0.02%	46.05%	STREET-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1590	2	0.01%	46.06%	CITY-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1595	2	0 01%	46.07%	STATE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1600	2	0.01%	46 08%	ZIP CODE-DSGCON REQUIRED WHEN DSGCON IS POPULATED
1605	19	0.11%	46.19%	REMARKS VIRGULES (/) AND ASTERISKS NOT ALLOWED IN THIS FIELD
1630	184	1.03%	47.22%	CANNOT SUP A PREVIOUSLY CANCELED LSR/PON
1635	138	0.77%	47.99%	LSR ORIGINATING SOURCE NOT SAME AS PRIOR VERSION
1640	430	2.41%	50.39%	NO ORIGINAL LSR FOUND FOR THIS SUP
1645	2,289	12.80%	63.20%	LSR/PON AGED OFF
1650	611	3.42%	66.62%	LSR/PON COMPLETED
1660	294	1.64%	68.26%	SUP NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
1661	39	0.22%	68 48%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE UNLESS REQUESTED BY BELLSOUTH
1662	1	0.01%	68.48%	SUP NOT ALLOWED ON RESTORAL WHEN THE REASON WAS DENIED
1663	12	0.07%	68.55%	CANNOT CANCEL OR CHANGE DUE DATE THIS CLOSE TO SCHEDULED RESTORE OF SERVICE
1664	82	0.46%	6 <del>9</del> .01%	SUP 03 NOT ALLOWED ON THIS ACCOUNT ACTIVITY TYPE
2015	1	0.01%	69 02%	EU-STATE REQUIRED
2035	2	0.01%	69.03%	LOCNUM=000 NAME EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION
2040	14	0.08%	69.11%	LOCNUM=000 SANO PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2045	3	0.02%	69.12%	IWBAN VALID ENTRIES ARE: E, N, OR 13 ALPHANUMERIC BILLING ACCOUNT NUMBER
2050	14	0 08%	69.20%	LOCNUM=000 SASD PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION
2055	55	0 31%	69 51%	LOCNUM=000 SASD VALID ENTRY IS E, W, N, S, NE, NW, SE, OR SW AT THIS LOCATION
2060	3	0.02%	69.53%	LOCNUM=000 SASN REQUIRED WITH THIS REQTYP/ACT TYP COMBINATION AT THIS LOCATION

# REPORT. FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD 04/01/2002 - 04/30/2002

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AGGREGATE ORDER TYPES								
ERROR DET	AILS (Fatal E	rrors)						
Error Type (by error code)	Count	%	Σ%	Error Description				
2065	14	0.08%	69 60%	LOCBAN REQUIRED				
2067	3	0 02%	69.62%	LOCBAN MUST BE 10 OR 13 ALPHANUMERICS				
2070	14	0.08%	69 70%	LOCNUM=000 SATH PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION				
2075	1	0 01%	69.70%	LOCNUM=000 SASS PROHIBITED WHEN SASN IS NOT POPULATED AT THIS LOCATION				
2080	6	0.03%	69.74%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AT THIS LOCATION				
2084	6	0.03%	69 77%	LOCNUM=000 SADLO REQUIRED WHEN SANO IS NOT POPULATED AND SASN IS PRESENT				
2085	31	0.17%	69.94%	LOCNUM=000 FLOOR-EU MUST NOT BE POPULATED WITH FLR IN ANY POSITION AT THIS LOCATION				
2090	21	0.12%	70 06%	LOCNUM=000 ROOM-EU MUST NOT BE POPULATED WITH RM OR ROOM IN ANY POSITION AT THIS LOCATION				
2095	26	0.15%	70.21%	LOCNUM=000 BLDG-EU MUST NOT BE POPULATED WITH BLDG IN ANY POSITION AT THIS LOCATION				
2109	5	0.03%	70.24%	LOCNUM=000 ZIP CODE=EU REQUIRED WHEN SASN IS POPULATED AT THIS LOCATION				
2110	3	0.02%	70.25%	LOCNUM=000 ZIP CODE-EU REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION AT THIS LOCATION				
2115	17	0 10%	70.35%	FBCON-TELNO MUST BE MINIMUM OF 10 NUMERICS				
2120	423	2.37%	72.71%	EATN, EAN, ATN OR AN ARE PROHIBITED ON THIS REQTYP/ACT CODE				
2130	17	0.10%	72.81%	LOCNUM=000 TEL NO-LCON MUST BE 10 NUMERICS AT THIS LOCATION				
2185	2	0.01%	72.82%	EAN MUST BE 10 NUMERICS OR 13 ALPHANUMERICS				
2200	2	0 01%	72.83%	EATN MUST BE 10 NUMERICS				
2285	1	0 01%	72 84%	LOCNUM= DNUM MUST BE 5 NUMERIC				
2295	1	0.01%	72.84%	DNUM MUST BE GREATER THAN PREVIOUS DNUM				
2350	22	0.12%	72.97%	ERL REQUIRED WITH THIS REQTYP/ACT TYPE COMBINATION				
2355	4	0.02%	72.99%	ERL PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION				
3005	1	0 01%	72 99%	REFNUM=001 -TELNO= REFNUM MUST BE 4 NUMERICS				
3010	23	0.13%	73.12%	REFNUM=0001-TELNO= LINE ACTIVITY MUST BE Y OR L WHEN ACCOUNT ACTIVITY = SS OR RS				
3015	1	0.01%	73.13%	REFNUM=0001-TELNO= LNA REQUIRED				
3020	2	0 01%	73.14%	LOCNUM≃000 - LNUM≂00001 FIRST CHARACTER OF CABLE ID MUST BE P OR V				
3035	9	0.05%	73.19%	REFNUM=0001-TELNO= OTN MUST BE 10 NUMERICS				
3045	37	0.21%	73 40%	REFNUM=0001 ECCKT MUST BE CLT, CLF OR CLS FORMAT				
3047	80	0.45%	73.84%	LNUM=00001 CFA LOC A OR LOC Z CLLI DOES NOT MATCH ACTL				
3050	28	0.16%	74 00%	LOCNUM=000 LNUM=00001 CFA FORMAT IS INVALID				
3085	3	0 02%	74.02%	REFNUM=0001-TELNO= TC OPT VALID ENTRIES ARE 00, 03, 05, 08, 21, 23, 25, 26, 31, 51, 81				
3090	25	0.14%	74.16%	REFNUM=0001-TELNO= TC OPT PROHIBITED ON THIS ACT TYPE AND REQTYP				

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	ORDER TYP	PES		
ERROR DET	AILS (Fatal E	rrors)		
Error Type (by error code)	Count	%	Σ%	Error Description
3100	2	0.01%	74.17%	LOCNUM=000 LNUM=00001 TELNO= CHAN/PAIR REQUIRED WHEN CABLE ID IS POPULATED
3110	19	0.11%	74 27%	LOCNUM=001 LNUM=00001 TELNO= CKR FORMAT INVALID
3115	44	0.25%	74.52%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS PROHIBITED WITH REQTYP/ACT/LNA COMBINATION
3120	1	0.01%	74.53%	LOCNUM=000 LNUM=00002 TELNO= ECCKT IS REQUIRED WITH REQTYP/ACT/LNA COMBINATION
3125	16	0.09%	74.62%	LOCNUM=000 LNUM=00001 TELNO= ECCKT FORMAT INVALID
3130	1	0 01%	74.62%	REFNUM=0001-TELNO= TC PER-CC/TC PER-DATE MUST BE CURRENT OR FUTURE DATE
3135	148	0.83%	75.45%	REFNUM=0001-TELNO TC PER-CC/TC PER-DATE REQUIRED WHEN TCTO-PRIMARY FIELD IS POPULATED
3140	14	0.08%	75.53%	LOCNUM=000 LNUM=00001 TELNO= ECCKT REQUIRED WHEN EAN OR LEAN IS POPULATED
3155	23	0.13%	75.66%	LOCNUM=000 LNUM=00001 TELNO= FA PROHIBITED IF THE LNA IS D, W, P, L, B OR R
3160	1	0.01%	75 66%	LOCNUM=000 LNUM=00001 TELNO= FA VALID ENTRY MUST BE N, C OR D
3165	1	0.01%	75.67%	REFNUM=0001-TELNO=TBE PROHIBITED ON THIS ACTIVITY FOR THIS REQTYPE
3170	41	0.23%	75.90%	REFNUM=0001-TELNO= CFA INVALID FORMAT
3190	46	0.26%	76.15%	LOCNUM=000 LNUM=00001 TELNO= FEATURE MUST BE 3, 5 OR 6 ALPHANUMERICS
3200	20	0.11%	76.27%	LOCNUM=000 LNUM=00001 TELNO= FEATURE PROHIBITED WITH LINE ACTIVITY OF W, P, L OR B
3205	10	0.06%	76.32%	LOCNUM=000 LNUM=00001 TELNO= FEATURE DETAIL REQUIRED WHEN FAIS C
3220	2	0.01%	76.33%	LOCNUM=000 LNUM=00001 TELNO= IWJK MUST BE 5 ALPHANUMERICS
3245	9	0.05%	76 38%	LOCNUM=000 LNUM=00001 TELNO= IWJQ REQUIRED WHEN JR IS Y
3380	8	0 04%	76 43%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE N IF ACT IS N
3385	4	0 02%	76.45%	LOCNUM=000 LNUM=00001 TELNO= LNA MUST BE D, G, N, P, V, W OR X IF ACT IS V, P OR Q
3395	6	0.03%	76.48%	LOCNUM=000 LNUM=00001 TELNO= ASSOCIATED DATA PROHIBITED ON ACT TYPE B, L, W OR Y
3410	198	1.11%	77.59%	LNUM=00001 TELNO= LNA MUST BE X OR G IF OTN IS POPULATED
3415	8	0 04%	77.64%	LOCNUM=000 LNUM=00002 TELNO= LNA MUST BE N, C, D, R, X, V, G, W, P, L OR B
3420	20	0.11%	77.75%	LOCNUM=000 LNUM=1 TELNO= LNA MUST BE N, C, D, P, OR X IF ACT IS C
3422	10	0.06%	77.80%	LNUM=00001 LNA MUST BE N OR D IF REQTYP IS A DIGITAL, DATA DESIGNED (DS1)
3427	18	0.10%	77.90%	LNUM=00001 TELNO= LNA OF G PROHIBITED ON REQTYP/ACT TYP COMBINATION
3430	70	0.39%	78.30%	FOR REQTYP E,F OR M, IF ACT IS P, Q OR V AT LEAST ONE LNA MUST BE G, P, V, W OR X
3431	2	0.01%	78.31%	ONLY LNA OF N OR D ALLOWED WITH LNA OF G
3445	3	0.02%	78.32%	LOCNUM=000 LNUM=00001 TELNO= LNECLSSVC MUST BE 3 OR 5 ALPHANUMERICS
3470	81	0 45%	78.78%	LOCNUM=000 LNUM=00001 TELNO=LNUM MUST BE UNIQUE WITHIN EACH LOCNUM EXCEPT FOR REQTYP E-IS
3480	1	0 01%	78.78%	LOCNUM=N LNUM=00001 TELNO= LOCNUM MUST BE 3 NUMERICS

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# REPORT. FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	E ORDER TYP	PES		
ERROR DET	AILS (Fatal E	rrors)		
Error Type (by error code)	Count	%	Σ%	Error Description
3485	9	0.05%	78.83%	LOCNUM=001 LNUM=00001 LOCNUM DOES NOT MATCH AN END USER LOCNUM FOR THIS LSR
3550	2	0 01%	78 84%	LOCNUM=000 LNUM=00001 TELNO= OTN MUST BE 10 NUMERICS
3557	;	0.01%	78 85%	LNUM=00001 TELNO= OTN MUST MATCH EATN OR LEATN AND MUST NOT MATCH ATN
3700	11	0.06%	78 91%	LOCNUM=000 LNUM=00001 TELNO= TNS REQUIRED WITH THIS REQTYP/LNA TYPE COMBINATION
3705	7	0.04%	78.95%	LNUM=00001 TNS MUST BE A MINIMUM OF 10 OR A MAXIMUM OF 15 ALPHANUMBERIC INCLUDING HYPHEN
3725	1	0.01%	78.96%	LOCNUM=000 LNUM=00005 TELNO= FPI MUST BE VALID VALUE FOR REQTYP AND ACTIVITY
3730	154	0.86%	79.82%	LNUM=00004 TELNO= FPI INVALID ON REQTYP/LNA COMBINATION
3735	23	0.13%	79.95%	LNUM=00001 TELNO= PIC REQUIRED ON LNA G, N, P OR V
3745	7	0.04%	79.99%	LNUM=00001 TELNO= PIC VALID ENTRIES ARE NONE, UNDC OR A VALID PIC CODE WHEN LNA IS G, N OR
3750	154	0.86%	80.85%	LNUM=00001 TELNO= PIC INVALID ON REQTYP/LNA COMBINATION
3755	24	0.13%	80.98%	LNUM=00001 TELNO= LPIC REQUIRED ON LNA G, N, P OR V
3760	2	0 01%	80.99%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC, NC OR VALID LPIC CODE WHEN LNA IS C P
3765	6	0.03%	81.03%	LNUM=00001 TELNO= LPIC VALID ENTRIES ARE NONE, UNDC OR A VALID LPIC CODE WHEN LNA IS G, N
3770	154	0 86%	81.89%	LNUM=00001 TELNO= LPIC INVALID ON REQTYP/LNA COMBINATION
3930	188	1 05%	82.94%	LNUM=00001 TELNO=
3935	156	0 87%	83.81%	LNUM=00001 TELNO=2058360404 BA PROHIBITED ON REQTYP/LNA COMBINATIONS
4000	10	0.06%	83.87%	DL DATA ELEMENTS REQUIRED
4015	2	0.01%	83.88%	REFNUM=0001-TELNO= LIST MUST BE VALID ENTRY
4020	11	0.06%	83.94%	DLNUM=0001 LTN= DLNUM MUST BE UNIQUE
4025	1	0.01%	83.95%	DLNUM=0001 LTN= VALID LACT REQUIRED
4029	1	0.01%	83.95%	REFNUM=0001-TELNO= COMMA OR SEMICOLON REQUIRED FOR BUSINESS LISTING
4030	2	0.01%	83.96%	DLNUM=0001 LTN= LACT REQUIRED
4035	38	0.21%	84.18%	DLNUM=0001 LTN=ALI CODE PROHIBITED WHEN THE RTY 2ND AND 3RD CHARACTERS ARE ML
4040	54	0.30%	84.48%	REFNUM=0001-TELNO= LISTED ADDRESS REQUIRED WITH THIS REQTYP AND ACTIVITY TYPE
4045	166	0 93%	85.41%	REFNUM=0001 TELNO=0 LISTED ADDRESS PROHIBITED WITH THIS RECTYP AND ACTIVITY TYPE
4050	46	0 26%	85 66%	INVALID YPH ENTRY
4055	132	0 74%	86.40%	YPH REQUIRED WHEN FIRST CHARACTER OF TOS IS 1 OR 3
4060	4	0.02%	86.42%	DLNUM=0001 LTN= VALID RTY REQUIRED
4061	41	0 23%	86.65%	DLNUM=0001 LTN= LASN, ADI, OR LALOC REQUIRED FOR REQTYP J, RTY OF LML, AND LACT OF N
4065	127	0 71%	87.36%	DLNUM=&DLNM LTN=&LTN ASSOCIATED LACT COMBINATION I AND O IS MISSING

# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	3GREGATE ORDER TYPES								
ERROR DET	AILS (Fatal E	rrors)							
Error Type (by error code)	Count	%	Σ%	Error Description					
4075	21	0.12%	87 48%	MAIN LISTING REQUIRED					
4095	13	0.07%	87.55%	REFNUM=0001-TELNO= DDA-CITY PROHIBITED FOR THIS REQTYP AND ACTIVITY TYPE					
4110	11	0.06%	87.62%	DLNUM=0001 LTN=4 VALID STYC CI, SH, SI, OR SL REQUIRED					
4120	10	0.06%	87 67%	DLNUM=0001 LTN= TOA B, R, RP OR BP REQUIRED					
4160	15	0.08%	87 76%	DLNUM=0001 LTN= DOI REQUIRED VALUE MUST BE 0 - 6					
4175	1	0.01%	87.76%	DLNUM=0002 LTN= DOI MUST BE GREATER THAN ZERO					
4180	14	0.08%	87.84%	DLNUM=0001 LTN= DOI VALUE MUST BE ZERO					
4185	2	0.01%	87 85%	DLNUM=0002 LTN= DOI DATA INVALID WITH LTY 3					
4190	1	0.01%	87.86%	DLNUM=0002 LTN= DOI VALUE INVALID FOR STYLE CODE					
4195	4	0.02%	87.88%	DLNUM=0003 LTN PROHIBITED WITH RTY FCR OR LCR					
4205	14	0.08%	87 96%	DLNUM=0001 LTN REQUIRED					
4265	1. 1. '	0.01%	87.96%	DLNUM=0001 LTN=4075632496 TITLE OF LINEAGE INVALID					
4280	7 '	0 04%	88.00%	DLNUM=0001 LTN= TITLE1 DATA INVALID					
4310	6	0.03%	88.03%	DLNUM=0001 LTN= LANO PROHIBITED WITHOUT LASN					
4320	2	0.01%	88.05%	DLNUM=0001 LTN=9043740664 LASF PROHIBITED WITHOUT LANO					
4365	12	0.07%	88.11%	DLNUM=0001 LTN= LASS ENTRY INVALID					
4380	2 '	0.01%	88.12%	DLNUM=0001 LTN= LALOC REQUIRED WITH FOREIGN LISTING					
4385	1. 8. '	0.04%	88.17%	DLNUM=0001 LTN= INVALID LAST ENTRY					
4475	[ 7'	0.04%	88 21%	DLNUM=0002 LTN= INVALID YPH ENTRY					
4478	32	0.18%	88.39%	DLNUM=0001 LTN= YPH ENTRY MUST BE 999001 WHEN LTY IS 2 OR 3					
4480	1 1 1	0.01%	88.39%	DLNUM=0001 LTN= YPH PROHIBITED WITH LACT Z					
4485	11 /	0.06%	88 45%	DLNUM=0001 LTN= YPH REQUIRED WHEN THE TOS IS 1 OR 3 AND RTY IS ML, AM OR CM					
4490	25	0.14%	88 59%	DLNUM=0001 LTN= YPH PROHIBITED WITH THIS RTY					
4505	23	0.13%	88.72%	DLNUM=0001 LTN= SIC REQUIRED WHEN ACT IS N, V, OR P					
4510	14	0 08%	88 80%	DLNUM=0001 LTN=ONLY ONE SIC ALLOWED PER ACCOUNT					
4525	1 1 /	0.01%	88.81%	DLNUM=0002 LTN=9046832672 ADI PROHIBITED WITH LACT Z					
4530	1 3 /	0.02%	88.82%	DLNUM=0003 LTN= ADI PROHIBITED WHEN LASN OR LALOC IS POPULATED					
4550	4	0 02%	88.85%	DLNUM=0003 LTN= DIRNAME REQUIRED ON FOREIGN OR SECONDARY LISTING					
4565	1	0.01%	88.85%	DLNUM=0001 LTN= ADV PROHIBITED WITH LACT Z					
4600	26	0 15%	89.00%	DLNUM=0001 LTN= AMPERSAND REQUIRED WITH DLNM					

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

#### AGGREGATE ORDER TYPES ERROR DETAILS (Fatal Errors) Error Type (by error code) Count % Σ% Error Description DLNUM=0002 LVL ENTRIES MUST BE SEQUENTIAL AND THE THE SAME LVL VALUE CANNOT APPEAR MORE THAN 4685 1 0.01% 89.00% 89.01% DENUM=0001 LTN= SEQADDR1 REQUIRES SO1 4765 1 0.01% ONLY ONE DACT PER LSR 4830 11 0.06% 89.07% 4835 10 0.06% 89 13% DACT ENTRY MUST BE N 4837 34 0.19% 89.32% DACT REQUIRED 4845 2 0.01% 89.33% DDAPR PROHIBITED DDADLO IS PROHIBITED 4890 13 0.07% 89 40% 4895 1 0.01% 89 41% DDALOC REQUIRED 5000 0.01% 89 41% HUNTING PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION 1 5005 3 0.02% 89 43% LOCNUM=000 THE FOLLOWING FIELDS ARE REQUIRED: HNUM, HA, AND HID 0.04% 89.47% HTQTY MUST EQUAL TOTAL NUMBER OF HNUM ON THIS REQUEST 5015 8 5030 4 0.02% 89.49% LOCNUM=000 HNUM=00001 HA OF E PROHIBITED ON ACT TYPE N. T. P OR O REFNUM=0001-TELNO= TER MUST BE 4 NUMERICS 5035 2 0.01% 89.51% 5065 0.02% 89 53% LOCNUM=000 HNUM=00001 HID ENTRY FOR HNTYP 1 2 3 OR 4 MUST BE N OR UP TO 3 ALPHAS OR 4 NUMERICS 4 5070 7 0.04% 89.57% LOCNUM=000 HNUM=00001 HID MUST BE N WHEN HA IS N AND HNTYP IS 1, 2, 3 OR 4 5080 0.02% 89 59% LOCNUM≈000 HNUM≈00001 HID MUST BE AN HID NUMBER WHEN HA IS C. D OR F AND HNTYP IS 5 OR 6 4 5095 2 0.01% 89.60% LOCNUM=000 HNUM=00001 TLI PROHIBITED WHEN HNTYP IS 1, 2, 3 OR 4 AND NOTYP IS T 2 5105 0.01% 89.61% LOCNUM=000 HNUM=00001 HLA=C HLA VALID ENTRIES ARE N. E OR D 5110 5 0.03% 89.64% LOCNUM=001 HNUM=00001 HLA=N HLA OF N PROHIBITED WHEN HUNT GROUP ACTIVITY IS E 0.02% 89.66% 5115 4 LOCNUM=000 HNUM=00001 HLA=E HLA OF E PROHIBITED WHEN HUNT GROUP ACTIVITY IS N LOCNUM=000 HNUM=00001 HLA=D HLA OF D PROHIBITED WHEN HUNT GROUP ACTIVITY IS N OR E 5120 5 0.03% 89.69% 0.07% 89.76% LOCNUM=000 HNUM=00001 HTSEQ=0005 SAME HT NOT ALLOWED IN MORE THAN ONE HTSEQ WHEN HLA IS N OR 5135 13 5138 ,2 0.01% 89.77% LOCNUM=000 HNUM=00001 NOTYP REQUIRED FOR THIS HA/HLA COMBINATION 5175 1 0.01% 89.78% HNUM=00001 HT=T0001--T0002 HT MUST BE 10 NUMERICS OR 14 NUMERICS WITH A HYPHEN IF HNTYP 1-4 5185 3 0.02% 89.80% LOCNUM=000 HNUM=00001 HT= FOR HNTYP 5 OR 6. HT MUST BE 5 OR 10 ALPHANUMERIC 6005 8 0.04% 89 84% NC CODE INVALID 6045 70 0.39% 90.23% INVALID NC/NCI/SECNCI COMBINATION (STOP EDIT) 6050 27 0.15% 90.38% REQTYP/LOOP TYPE COMBINATION INVALID 6055 2 0.01% 90.40% LQ^{*} IS REQUIRED FOR REQTYP/ACT COMBINATION 3 0.02% 7000 90 41% EAN OR EATN OR LEATN ON LINES OR LEAN ON LINES IS REQUIRED WHEN ACT IS P. Q OR V

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - FATALS REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	GGREGATE ORDER TYPES									
ERROR DET	ERROR DETAILS (Fatal Errors)									
Error Type (by error code)	Count	%	Σ%	Error Description						
7080	1	0.01%	90.42%	EATN AND AN ARE REQUIRED FOR REQTYP						
8005	9	0.05%	90.47%	DNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION						
8040	9	0.05%	90.52%	LOCNUM= DISCNBR=&DISCNM DNUM=&DNUM TC TO PRIMARY CANNOT BE THE SAME AS THE NUMBER BEING RE						
8110	5	0 03%	90.55%	LOCNUM= DNUM=00001 TC PER DATE IS INVALID, MUST BE LATER THAN THE LSR RECEIPT DATE						
8115	11	0.06%	90.61%	LNUM=00001 TC OPT PROHIBITED WITH THIS REQTYP/ACT TYPE COMBINATION						
8120	2	0.01%	90.62%	LNUM=00002 TC OPT VALID ENTRY IS ST, NO, CA OR TC						
8140	187	1 05%	91 67%	LNUM=00001 TC OPT PROHIBITED IF TC FR IS NOT POPULATED ON REQTYP E, F OR M FOR LNA C, G, N OR V						
8155	11	0.06%	91 73%	LNUM=00001 TC OPT PROHIBITED IF LNUM DISC NBR IS NOT POPULATED ON REQTYP A						
8165	9	0.05%	91.78%	LNUM=00001 TC TO PRIMARY IS REQUIRED WHEN LNUM TC OPT IS TC OR ST						
8180	15	0 08%	91.86%	LNUM=00001 TC TO PRIMARY NUMBER MUST BE DIFFERENT FROM NUMBER BEING REFERRED						
8210	1	0.01%	91.87%	LNUM=00002 TC PER PROHIBITED WHEN LNUM TC OPT IS NOT ST OR TC						
8255	187	1.05%	92.91%	INVALID ACTIVITY TYPE						
8275	679	3.80%	96.71%	ADDRESS/TN INVALID DUE DATE COULD NOT BE CALCULATED						
8276	9	0.05%	96.76%	ADDRESS/TN LSO INVALID; DUE DATE COULD NOT BE CALCULATED						
8277	9	0.05%	96.81%	CANNOT DETERMINE ADDRESS; TN WORKING AT MORE THAN ONE LOCATION						
8278	518	2.90%	99.71%	IS NOT A WORKING NUMBER; DUE DATE CANNOT BE CALCULATED						
9895	52	0 29%	100.00%	SUPPLEMENTAL ADDRESS NOT VALID						
	17,877	100.00%								

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - 8825 REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGA	ATE ORDER TYPES
ERROR D	ETAILS - 8825
Error Type (by error code)	Error Description
8825	ORDER ERR. SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR. LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: CS IDNT 011 LIN_USOC FOLLOWING CS IS INCORRECT! OCS_1FR
8825	ORDER ERR: LN LIST 010 LIN RECAPPED LN, NLST OR NP MAY NOT APPEAR! ILN (LNR) CROS
8825	ORDER ERR: DSA IDNT 010 LI DSA PRESENT - NEED CATEGORY LUSOC OR SMV USOCI
8825	ORDER ERR: TN SAE 038 LINE. TN OR TLI IS REQUIRED FOR INWARD. CATEGORY D USOCS!
8825	ORDER ERR PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! 11 UEAC2 /C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST_CHARACTER! 11_UEAC2_/C
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST_CHARACTER! 11_UEAC2_/C
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: LCON SAE 007 LF LCON FORMAT INCORRECT! IG2_CKL
8825	ORDER ERR: RCU SAE 009 LIN RCU CODESET INVALID! 11 1FR /TN
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11 DRS /TN
8825	ORDER ERR. DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB /TN
8825	ORDER ERRI RCU SAE 009 LIN RCU CODESET INVALIDI 11 14R /TN
8825	ORDER ERR: CFND SAE 016 LI SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1 1FB
8825	ORDER ERR: PIC SAE 012 LIN PIC MUST APPEAR ON I AND T ACTION CODED CATEGORY D USOC!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: FORMAT SAE 389 11 DRS /TN
8825	ORDER ERR: ZLLU SAE 009 LI ZLLU MUST APPEAR!
8825	ORDER ERR: NLST LIST 013 L SEE SOER DOCUMENTATION! INLST(NON-LIST) INTERPRINT EQUI
8825	ORDER ERR: LN LIST 010 LIN SEE SOER DOCUMENTATION! ILN
8825	ORDER ERRIRCU SAE 009 LINIRCU CODESET INVALIDI 11 14R /
8825	ORDER ERR PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECTI
8825	ORDER ERR [®] PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - 8825 REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREG/	ATE ORDER TYPES
ERROR D	ETAILS - 8825
Error Type (by error code)	Error Description
8825	ORDER ERR: SA LIST 023 LIN STREET FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: SS BILL 007 LIN SS DATA FORMAT INCORRECT! ISS
8825	ORDER ERR: SIC LIST 012 LI SIC CODE NOT ON BRIS SIC TABLE! ISIC 3047
8825	ORDER ERR: RESH BILL 023 L USOC BSX++ MAY NOT APPEAR!
8825	ORDER ERR. NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEF SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: RNP SAE 006 LIN Sec. SOER DOCUMENTATION! 11
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR: FORMAT 374 LINE EUCLC: 0001 RELAY: 0000=
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! 11
8825	ORDER ERR: LOC LIST 019 LI INVALID LAST CHARACTER FOR LEVELS 1-3! ILOC LOT 4 DES (
8825	ORDER ERR: SA LIST 023 LIN STREET NAME FOR SA NOT VALID FOR NPA NXX!
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: NP LIST 010 LIN SEE SOER DOCUMENTATION! INP (NON-PUB)
8825	ORDER ERR: PR SAE 010 LINE ZERO MUST NOT APPEAR AS FIRST CHARACTER! 11 UEAC2 /C
8825	ORDER ERR: LCON SAE 007 LI LCON FORMAT INCORRECT! CKL
8825	ORDER ERRI LA LIST 013 LINI SEE SOER DOCUMENTATION! ILA
8825	ORDER ERR. PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: ROUT LIST 007 L ROUT INVALID ON THIS ORDER!
8825	ORDER ERR: TYA BILL 008 LI TYA REQUIRED WITH SIC CODE OF 98XX
8825	ORDER ERR: PKG SAE 010 LIN PKG NOT VALID ON THIS USOC! T1
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11
8825	ORDER ERR: TCP TFC 007 LIN INVALID TCP DATE! TCP 06-13-00
8825	ORDER ERR: PDN IDNT 008 LI PDN MISSING OR DATA INCORRECT!
8825	ORDER ERR: DSA IDNT 009 LI DSA MUST APPEAR IN IDNT!
8825	ORDER ERR: RNP SAE 006 LIN SEE SOER DOCUMENTATION! 11
8825	ORDER ERR: ADL SAE 010 LIN ADL MUST APPEAR! 11 1FR /TN
8825	ORDER ERR: PCA SAE 013 LIN SEE SOER DOCUMENTATION! T1
8825	ORDER ERR: LA LIST 013 LIN SEE SOER DOCUMENTATION! ILA

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - 1000 REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREG/	ORDER TYPES
ERROR DET	AILS - 1000
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CLEARED SYSTEM ERRORS OSCOL AND UEAMC
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER#
1000	CORRECTED SYSTEM GENERATED ERRORS FOR ORDER#
1000	CLEANED UP SYSTEM ERRORS
1000	CANCEL PER CLEC.
1000	PUT IN E STATUS TO DROP OFF-ORD CANCELLED BY CLEC
1000	CLEARED ALL SYSTEM ERRORS IN DUE DATE CHANGE BY SYSTEM TO 070700
1000	ORDERDD 06-27-00 WORKED TO CHG LISTING
1000	PLACED IN E-STAT SUP 1 ON VER 1 THANKS
1000	ERR PLACED IN E-STAT SUP 1
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CAN PER CLEC
1000	ERROR TO DROP, PON CANCELLED PER SUP 01
1000	EU NAME IS INCOMPLETE, PLS VERIFY AND RESUBMIT;
1000	CLEAN UP SYSTEM ERROR AND ADD SHELVES TO LOC FLR INFO
1000	CORRECTED SYSTEM ERRORS FOR ORDER#
1000	CORRECTED ERRORS ON ORDER BY REMOVING OCOSL & UEAMC WHICH SHOULD NOT BE ON LY REQUEST
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER, ORDER #
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON C51RKDT0 CPX 06-08-00.
1000	ACCOUNT, SERVICE ORDER, DD 06-30-00
1000	ERROR TO DROP, UNABLE TO FORCE FOC ON
1000	CANCELLED ORDER PER SUP 1 LESOG
1000	CORRECT MAN CODE ON ROUTING ERROR MADE BY SYSTEM
1000	RECVD SUP 1 TO CANCEL
1000	CORRECT SYSTEM ERROS
1000	ERR PLACED IN E-STAT SUP 1 ON VER 1
1000	UPDATE TO CHANGE DUE DATE TO 6-27
1000	ERR PLACED IN E-STAT ORDER COMPLETED
1000	CLEARED ERR FOR ORDER # PON#

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# REPORT: FLOWTHROUGH ERROR ANALYSIS - 1000 REPORT PERIOD: 04/01/2002 - 04/30/2002

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AGGREGATE	ORDER TYPES
ERROR DET	AILS - 1000
Error Type (by error code)	Error Description
1000	CLEARED ERR BY ISSUING ORDER MANUALLY
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM ERRORS
1000	CLEARED ERROR FOR SYSTEM GENERATED ORDER #
1000	CLEARED ERROR
1000	CORRECT SVC ORDER BY REMOVING OCOSL & UEAMC-WHCH SHOULD NOT BE ON LY RQST
1000	CORRECT ERRORS
1000	CORRECTED SYSTEM GENERATED ORDERS, ORDER#
1000	CORRECTED SYSTEM GENERATED ORDER #
1000	SENT S STATUS REFERAL FORM 06-20-00.
1000	ISS ORD C509GNJ6 DD 0703 ERR STAT 2 COR FOC-
1000	DD 2000-07-05
1000	ORDER CANCELLED
1000	CLAIMED IN ERROR
1000	ORDER PLACED IN ERROR BUCKET. RECORD ORD CPX B4 FOC WAS SENT.
1000	DD 06-14-00
1000	DD 07-06-00
1000	ORDER NY32B0F8 DOES NOT HAVE PON ON IT.
1000	DD 2000-07-05
1000	CORRECT SYSTEM ERRORS
1000	CLEAR UP SYSTEM ERRORS
1000	ERR TO DROP OFF, ORD
1000	ERR CLEARED-ORDER ISS TO PROVIDE 1 LOOP
1000	CORRECT SYSTEM ERRORS
1000	CORRECT SYSTEM PROBLEMS
1000	CLEARED UP SYSTEM ERRORS
1000	CLEARED ERRORS FROM ORDER TO FLOW THRU
1000	CLEAR SYSTEM ERRORS OCOSL AND DFDT
1000	CORRECT ON ODR NUMBER
1000	ORDER BY PLACING DEDT INFO IN PROPER CLACE AND REMOVING OCOSL (NOT VALID ON LY-ORDER)

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# REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (SUMMARY) REPORT PERIOD: 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

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	PERCENT ACHIEVED FLOW- THROUGH	PERCENT FLOWTHROUGH
CLEC AGGREGATE REGION ALL SERVICES	58.78%	92.59%

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# REPORT. PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (AGGREGATE DETAIL) REPORT PERIOD: 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

AGGREGATE ORDER TYPES				1		1	1							
Company Info			+ ==	i			LSR	PROCES	SING	·		FL	OWTHROU	GH
									1					
		Mecha	nized Interfa	ace Used	Manual	Rejects	Validated		Errors			1		
Name	RESH / OCN	EDI	TAG	Total Mech ⊱⊡≎'s	Total Manual Fallout	Auto Clarification	LSR's	Total System Failout	BST Caused Fallout	CLEC Caused Fallout	lssued SO's	Percent Achieved Flowthrough	Base Calculation	Pecent Flowthrough
1		3	0	3	0	0	3	0	0	0	3	100 00%	100 00%	100 00%
2	· · ·	0	19	19	14	4	1	0	0	0	1	6.67%	100 00%	100 00%
3		22	0	22	7	0	15	1	0	1	14	66 67%	93 33%	100 00%
4		25	0	25	9	1	15	4	0	4	11	55 00%	73.33%	100 00%
5		0	45	45	11	3	31	0	0	0	31	73 81%	100.00%	100 00%
6		0	1,639	1,639	1,531	107	1	0	0	0	1	0 07%	100.00%	100 00%
7	1	3,011	0	3,011	584	196	2,231	97	21	76	2,134	77.91%	95 65%	99.03%
8	1	4,637	0	4,637	894	258	3,485	166	38	128	3,319	78.08%	95 24%	98 87%
9		2,493	0	2,493	518	130	1,845	113	63	50	1,732	74 88%	93 88%	96 49%
10		19	0	19	2	2	15	2	1	1	13	81 25%	86.67%	92 86%
11		481	0	481	33	25	423	47	39	8	376	83.93%	88.89%	90 60%
12		0	329	329	87	25	217	54	25	29	163	59.27%	75 12%	86 70%
13		634	0	634	223	60	351	79	45	34	272	50.37%	77 49%	85 80%
14		0	1,275	1,275	243	65	967	146	138	- 8	821	68 30%	84 90% [†]	85 61%
15		0	43	43	22	12	9	4	1	3	5	17 86%	55 56%	83 33%
16		124	0	124	42	22	60	20	8	12	40	44 44%	66 67%	83 33%
17		664	0	664	285	110	269	96	40	56	173	34 74%	64 31%	81.22%
18		118	0	118	49	16	53	13	10	3	40	40 40%	75 47%	80 00%
19		0	2,597	2,597	892	330	1,375	561	205	356	814	42 60%	59 20%	79 88%
20		0	562	562	214	81	267	93	44	49	174	40.28%	65 17%	79.82%
21		111	0	111	52	15	44	17	7	10	27	31.40%	61 36%	79.41%
22		782	0	782	354	87	341	115	61	54	226	35.26%	66 28%	78 75%
23		0	430	430	185	74	171	59	32	27	112	34.04%	65 50%	77.78%
24		88	0	88	47	22	19	6	5	1	13	20.00%	68 42%	72 22%
25	1	11	0	11	. 8	0	3	2	1	·   1	1	10 00%	33 33%	50 00%
26	i İ	331	0	331	207	46	78	63	36	27	15	581%	19.23%	29.41%
27 •		1	0	1	1 '	0	0	0	0 1	0	0 .	0 00%	0 00%	0.00%
28	•	10	0	10	10	0	0	0	0	0	0	0 00%	0 00%	0.00%
29		59	0	59	18	13	28	28	23	5	0	0 00%	0 00%	0.00%
EDI Subtotal		13,624		13,624	3,343	1,003	9,278	869	398	471	8,409	69 21%	90 63%	95 48%
TAG Subtotal TOTAL INTERFACES		13,624	6,939 <b>6,939</b>	6,939 <b>20,563</b> :	3,199 <b>6,542</b>	701 1,704	3,039 12,317	917 <b>1,786</b>	445 <b>843</b>	472 943	2,122 <b>10,531</b>	36 80% 58.78%	69 83% <b>85.50%</b>	82 66% 92.59%

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# REPORT: PERCENT LNP FLOWTHROUGH SERVICE REQUESTS (FATAL REJECTS BY CLEC) REPORT PERIOD: 04/01/2002 - 04/30/2002

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Exhibit April '02 PM Data Attachment 2K

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AGGREGATE ORDER TYPES		
Company Info		
Name	RESH / OCN	FATAL REJECTS
1		0
2		0
3		0
4	[	0
5		1
6		2
7	ł	5
8	-	6
9	_	9
10		12
11	1	13
12	]	13
13		24
14		31
15		32
16		32
17		45
18		51
19	1	55
20		67
21		67
22		69
23		86
24		106
25		114
26		132
27		223
Total		1,195

06/28/2002

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Trunk Group Performance - Aggregate																										
Florida			Average 1	locking pe	ercentage	by hour									i											
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
May-01	FL	BellSouth CLEC Difference	0 0001 0 0031 -0 0030	0 0000 0 0428 -0 0428	0 0094 0 0027 0 0068	0 0000 0 0109 -0 0109	0 0000 0 0218 -0 0218	0 0040 0 0075 -0 0035	0 0029 0 0183 -0 0153	0 1190 0 1856 -0 0666	0 0675 0 1221 -0 0546	0 0055 0 0255 -0 0200	0 0151 0 0315 -0 0163	0 0720 0 0603 0 0116	0 0076 0 0154 -0 0078	0 1039 0 0335 0 0705	0 0984 0 0518 0 0466	0 0566 0 1592 -0 1026	0 0560 0 2027 -0 1467	0 0174 0 3416 -0 3241	0 0047 0 0852 -0 0805	0 0039 0 0391 -0 0352	0 0060 0 0845 -0 0785	0 0023 0 1109 -0 1086	0 000 3 0 0386 -0 038 5	0 0007 0 0024 -0 0021
Jun-01	FL	BellSouth CLEC Difference	0 0002 0 1139 -0 1137	0 0000 0 0374 -0 0374	0 0000 0 0890 -0 0890	0 0000 0 0669 -0 0669	0 0001 0 0777 -0 0777	0 0004 0 0678 -0 0674	0 0021 0 0278 -0 0257	0 0506 0 0296 0 0210	0 0686 0 0405 0 0281	0 0047 0 0946 -0 0899	0 0128 0 0848 -0 0720	0 0172 0 0846 -0 0674	0 0109 0 0413 -0 0303	0 0104 0 0292 -0 0188	0 0071 0 0667 -0.0596	0 0033 0 0916 -0 0883	0 0057 0 0699 -0 0643	0 0117 0 0725 -0 0608	0 0016 0 0627 -0 0611	0 0025 0 1410 -0 1385	0 0132 0 3694 -0 3562	0 0334 0 3193 -0 2859	0 0145 0 1157 -0 1012	0 000' 0 052' -0 0521
Jul-01	FL	BellSouth CLEC Difference	0 0000 0 0119 -0 0119	0 0000 0 0049 -0 0049	0 0000 0 0001 -0 0001	0 0000 0 0001 -0 0001	0 0001 0 0038 -0 0037	0 0000 0 0008 -0 0008	0 0014 0 0005 0 0009	0 0377 0 0009 0 0368	0 0173 0 0100 0 0073	0 0152 0 0166 -0 0013	0 0045 0 0534 -0 0488	0 0222 0 0541 -0 0318	0 0038 0 0188 -0 0150	0 0213 0 0526 -0 0313	0 0088 0 0428 -0 0340	0 0077 0 0341 -0 0264	0 0051 0 0256 -0 0205	0 0119 0 0165 -0 0046	0 0040 0 0155 -0 0115	0 0022 0 0174 -0 0152	0 0025 0 0217 -0 0193	0 0041 0 0203 -0 0163	0 0086 0 0140 -0 0054	0.0026
Aug-01	FL.	BeilSouth CLEC Difference	0 0001	0 0000 0 0000 0 0000	0 0000 0 0000 0 0000	0 0000 0 0001 -0 0001	0 0000 0 1356 -0 1356	0 0000 0 0001 -0 0001	0 0013 0 0001 0 0013	0 0865 0 0009 0 0856	0 0373 0 0105 0 0268	0 0024 0.0044 -0 0020	0 0048 0 0233 -0 0184	0 0072 0 0210 -0 0139	0 0176 0 0038 0 0138	0 0090 0 0100 -0 0010	0 0137 0 0337 -0 0200	0 0109 0 0307 -0 0198	0 0275 0.0327 -0 0052	0 0144 0 0039 0 0106	0 0052 0 0083 -0 0031	0 0053 0 0222 -0 0169	0 0085 0 0240 -0 0155	0 0044 0 0239 -0 0195	0 0004 0 0056 -0 0053	0 0011
Sep-01	FL	BellSouth CLEC Difference	0 0000 0 0208 -0 0208	0 0002 0 0305 -0 0303	0 0000 0 0482 -0 0482	0 0001 0 1486 -0 1485	0 0006 0 0902 -0 0897	0 0001 0 0680 -0 0678	0 0000 0.0524 -0 0524	0 0001 0 0267 -0 0266	0 0000 0 0114 -0 0114	0 0017 0 0251 -0 0234	0 0032 0 0218 -0 0186	0 0007 0 0126 -0 0119	0 0000 0 0104 -0 0104	0 0001 0 0095 -0 0094	0 0002 0 0136 -0 0134	0 0004 0 1117 -0 1113	0 0004 0 0158 -0 0154	0 0000 0 0261 -0 0261	0 0000 0 0111 -0 0111	0 0007 0 0198 -0 0191	0 0053 0 0418 -0 0366	0 0016 0 0419 -0 0403	0 0002 0 0221 -0 0219	0 0000 0 0173 -0 0173
Oct-01	FL	BellSouth CLEC Difference	0 0001 0 0002 -0.0001	0 0000 0 0052 -0 0052	0 0000 0 0004 -0 0004	0.0000 0 0268 -0 0268	0 0000 0 2831 -0 2831	0 0000 0 0613 -0 0613	0 0000 0 0070 -0 0070	0 0000 0 0023 -0 0023	0 0000 0 0361 -0 0361	0 0011 0 0849 -0 0838	0 0000 0 0080 -0 0079	0 0022 0 0547 -0 0525	0 0005 0 0099 -0 0094	0 0012 0 0123 -0.0111	0 0021 0 0307 -0 0286	0 0375 0 1002 -0 0627	0 0175 0 1160 -0 0986	0 0001 0 0961 -0 0960	0 0001 0 1450 -0 1449	0 0039 0 2570 -0 2531	0 0045 0 3677 -0 3633	0 0002 0 2276 -0 2274	0 0000 0 0506 -0 0506	0 0000 0 0009 -0 0009
Nov-01	FL	BellSouth CLEC Difference	0 0000 0 0089 -0 0089	0 0003 0 0056 -0.0053	0 0000 0 0018 -0 0018	0 0000 0 0467 -0 0467	0 0002 0 0033 -0 0031	0 0000 0 0135 -0 0135	0 0000 0 0015 -0 0015	0 0000 0 0168 -0 0168	0 0000 0 0185 -0 0185	0.0014 0.0050 -0.0036	0 0030 0 0206 -0 0176	0 0022 0 0049 -0.0027	0 0006 0 0010 -0 0004	0 0011 0 0118 -0 0107	0 0027 0 0159 -0 0132	0 0068 0 0131 -0 0063	0 0053 0 0130 -0 0077	0 0016 0 0229 -0 0213	0 0022 0 0603 -0 0582	0 0109 0 1268 -0.1158	0 0072 0 2037 -0 1965	0 0053 0 1577 -0 1524	0 0010 0 0442 -0 0431	0 0000 0 0004 -0 0004
Dec-01	FL	BellSouth CLEC Difference	0 0000 0 0163 -0 0163	0 0000 0 0308 -0 0308	0 0000 0 0700 -0 0700	0 0000 0 0214 -0 0214	0 0000 0 1620 -0 1620	0 0000 0 0094 -0 0094	0 0001 0 0193 -0 0192	0 0003 0.0187 -0.0184	0 0000 0.0657 -0 0657	0 0004 0 3682 -0 3678	0 0005 0 4188 -0 4183	0 0007 0 4051 -0 4044	0 0002 0 2876 -0 2874	0 0006 0 2523 -0 2517	0 0004 0 3236 -0 3232	0 0011 0 3372 -0 3361	0 0033 0 3167 -0 3134	0 0000 0 1175 -0 1175	0 0000 0 2939 -0 2939	0 0003 0 6961 -0 6958	0 0036 0 3065 -0 3030	0 0009 0 4309 -0 4301	0 0004 0 4193 -0 4189	0 0000 0 0669 -0 0669
Jan-02	FL	BellSouth CLEC Difference	0 0000 0 0004 -0 0004	0 0000 0 1133 -0 1133	0 0000 0.0032 -0.0032	0 0000 0 0147 -0 0147	0 0000 0 0055 -0 0055	0 0000 0 0010 -0 0010	0 0000 0 0000 0 0000	0 0000 0 0020 -0 0020	0 0000 0 0422 -0 0422	0 0101 0 0093 0 0009	0 0047 0 0094 -0 0047	0 0082 0 0103 -0 0021	0 0000 0 0076 -0 0076	0 0000 0 0072 -0 0072	0 0008 0.0063 -0.0055	0 0064 0 0423 -0 0359	0 0017 0 0483 -0 0466	0 0001 0 0183 -0 0181	0 0002 0 0261 -0 0260	0 0078 0 0678 -0 0600	0 0265 0 0755 -0 0490	0 0023 0 0387 -0 0363	0 0004 0 ' 0	0 0000 0 0000 0 0000
Feb-02	FL	BeilSouth CLEC Difference	0 0000 0 0015 -0 0015	0 0000 0 0007 -0 0007	0 0000 0 0022 -0 0022	0 0000 0.0039 -0 0039	0 0000 0 0008 -0 0008	0 0000 0 0029 -0.0029	0 0000 0 0008 -0 0008	0 0000 0 0022 -0 0022	0 0000 0 0043 -0 0043	0 0001 0.0112 -0 0112	0 0009 0 0253 -0 0244	0 0000 0 0164 -0 0164	0 0000 0 0021 -0 0021	0 0000 0 0205 -0 0205	0 0000 0 0120 -0 0120	0 0008 0 0164 -0.0155	0 0006 0 0157 -0.0151	0 0000 0 0019 -0 0019	0 0000 0 0040 -0 0040	0 0000 0 0270 -0 0270	0 0006 0 0367 -0 0361	0 0004 0 0467 -0 0463	0 0000 0 0124 -0 0124	0 0000 0 0167 -0 0167
Mar-02	FL	BeilSouth CLEC Difference	0 0000 0 0089 -0 0089	0 0000 ' 0 0000 ' 0 0000 '	0 0017 0 0014 0 0003	0 0000 0 0095 -0 0095	0 0000 0 0040 -0 0040	0 0000 0 0281 -0 0281	0 0000 0 0042 -0 0042	0 0000 0 0060 -0 0060	0 0007 0.0015 -0.0009	0 0011 0.0071 -0 0060	0 0011 0 0183 -0 0171	0 0010 0 0213 -0 0203	0 0006 0.0221 -0.0214	0 0004 0 0422 -0 0418	0 0071 0.0230 -0 0160	0 0000 0.0190 -0 0190	0 0001 0.0325 -0 0324	0 0003 0 0701 -0 0698	0 0001 0 0468 -0 0466	0 0011 0 2042 -0 2031	0 0003 0 1386 -0 1382	0 0017 0 2024 -0 2007	0 0001 0 0614 -0 0613	0 0001 0 0067 -0 0065
Apr-02	FL	BellSouth CLEC Difference	0 0001 0 0016 -0 0015	0 0000 0 0004 ¹ -0 0004	0 0000 0 0008 -0 0008	0 0000 0 0159 -0 0159	0 0000 0 0242 -0 0242	0 0000 0 0112 -0 0112	0 0000 0 0010 -0.0010	0 0000 0 0045 -0 0045	0 0000 0 0026 -0 0026	0 0009 0 0045 -0 0036	0 0019 0 0120 -0 0102	0 0029 0 0032 -0 0003	0 0000 0 0023 -0 0023	0 0000 0.0201 -0 0201	0 0000 0 0114 -0 0113	0 0000 0 0105 -0 0105	0 0011 0 0132 -0 0121	0 0000 0 0280 -0 0280	0 0004 0 0233 -0 0229	0 0000 0 0047 -0 0047	0 0012 0 0103 -0 0090	0 0000 0 0036 -0 0035	0 0000 0 0013 -0 0013	0 0000 0 0978 -0 0978

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