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September 11, 2002

Director, Division of Records & Reporting
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Application for an Initial Certificate of Authorization for Wastewater Certificate
Island Environmental Utility, Inc.

Dear Director:

I am in receipt of a notice dated August 16, 2002 and own a property at 420 Kettle
Harbor Drive on Don Pedro Island, FL.

I think the concept of waste water service is positive (even though I have installed a
septic system). I am very concerned about the lack of information available regarding
this application. My questions are:

1. There is no available phone number for this company, either through
directory assistance or through the Secretary of State's Office. If this
company makes it so difficult to contact them, I must express concern about
them as a provider.
2. What is their plan and timetable to provide this service?
3. How will existing septic systems be affected?
4. What will the costs be to access the system?
5. Will this be an exclusive service or can other providers offer this service?
6. What is the financial ability of this company to perform?
7. What will the impact on property taxes be?
8. Will special assessments or bonds be used to fund the installation?

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OTH _____

I could be a strong supporter of offering an alternative to septic systems on the island
and supporting this application, however, I find it hard to believe such an application

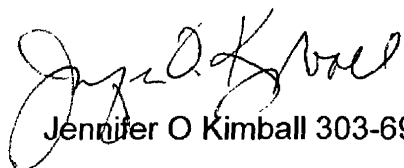
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could be approved without the ability for those affected to obtain enough information to make an intelligent decision. This may be the right decision and the right company to provide the service. My support could be very easy to obtain, so why would the company make it so difficult? Until I can get more information, I must object to the application.

Sincerely,



Jennifer O Kimball 303-690-3043

Kimball
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Castle-Rock, CO 80104-3710

cc: Martin S. Friedman, esquire
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