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October 24, 2002

Mrs. Blanca S. Bayo Director, Division of The Commission Clerk and Administrative Services Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

020736-TV (14) RE: Docket 020386-TP Approval of the Interconnection, Unbundling, Resale, and Collocation agreement negotiated by BellSouth Telecommunications, Inc. and Navigator Telecommunications, LLC

Dear Ms. Bayo:

On July 30, 2002, BellSouth and Navigator Telecommunications, LLC filed an Interconnection, Unbundling, Resale, and Collocation agreement for Florida Public Service Commission approval. The subject of the cover letter of the filing was styled as referenced above.

However, when filed pages 802 and 803 of 804 were inadvertently excluded. Attached are the pages in question. Please accept this letter as modification to and correction of the aforementioned filing.

I would appreciate your assistance in correcting the filing and record in question.

Very truly yours,

Regulatory Vice President

shall M. Criser II

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FPSC-COMMISSION CLERK

Marshall M. Criser III Vice President Regulatory & External Affairs

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ATTACHMENT 11 Page 2

BONA FIDE REQUEST AND NEW BUSINESS REQUESTS PROCESS

DOCUMENT NUMBER-DATE

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802 of 804

Version 1Q02: 02/20/02

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FPSC-COMMISSION CLERK

- 1.0 The Parties agree that Navigator is entitled to order any Network Element, Interconnection option, service option or Resale Service required to be made available by the Communications Act of 1934, as modified by the Telecommunications Act of 1996 (the "Act"), FCC requirements or State Commission requirements. Navigator also shall be permitted to request the development of new or revised facilities or service options which are not required by the Act. Procedures applicable to requesting the addition of such facilities or service options are specified in this Attachment 11.
- 2.0 Bona Fide Requests ("BFR") are to be used when Navigator makes a request of BellSouth to provide a new or modified network element, interconnection option, or other service option pursuant to the Act that was not previously included in the Agreement. New Business Requests ("NBRs") are to be used when Navigator makes a request of BellSouth to provide a new or custom capability or function to meet Navigator's business needs that was not previously included in the Agreement.
- 3.0 A BFR or a NBR shall be submitted in writing by Navigator and shall specifically identify the required service date, technical requirements, space requirements and/or such specifications that clearly define the request such that BellSouth has sufficient information to analyze and prepare a response. Such a request also shall include a Navigator's designation of the request as being (i) pursuant to the Telecommunications Act of 1996 (i.e. a "BFR") or (ii) pursuant to the needs of the business (i.e. a "NBR"). The request shall be sent to Navigator's Account Executive.
- 4.0Within thirty (30) business days of its receipt of a BFR or NBR from Navigator, BellSouth shall respond to Navigator by providing a preliminary analysis of such Interconnection, Network Element, or other facility or service option that is the subject of the BFR or NBR. The preliminary analysis shall confirm that BellSouth will either offer access to the Interconnection, Network Element, or other facility or service option, or provide an explanation of why it is not technically feasible and/or why the request does not qualify as an Interconnection or Network Element or is otherwise not required to be provided under the Act. However, if the preliminary analysis is determined to be of such complexity that it causes BellSouth to expend inordinate resources, a fee will be levied upon Navigator and collected prior to the beginning of the preliminary analysis and the thirty (30) business days will begin upon receipt of the fee. In addition to the preliminary analysis, an explanation of the fee will be provided.
- 5.0 Navigator may cancel a BFR or NBR at any time. If Navigator cancels the request more than three (3) business days after submitting it, Navigator shall pay BellSouth's reasonable and demonstrable costs of processing

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