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November 12, 2002

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Mrs. Blanca S. Bayó  
Director, Division of the Commission Clerk and  
Administrative Services  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

**Re: Docket No. 021062-TL  
Petition by BellSouth Telecommunications, Inc. for  
Implementation of BellSouth's Emergency Service  
Continuity Tariff and Emergency Rule Waiver**

Dear Ms. Bayó:

In response to the correspondence dated November 6, 2002, from Allegiance Telecom of Florida, Inc. ("Allegiance") filed in the above captioned proceeding, BellSouth states the following:

First, it is apparent that Allegiance does not understand BellSouth's Emergency Service Continuity Tariff. Contrary to Allegiance's belief, under the tariff, no customers are transferred to BellSouth. Nothing is done to move or change a customer's account. Instead, BellSouth merely allows the customer's service to remain in place for a specific period of time instead of disconnecting the service. Further, contrary to Allegiance's belief, the sole purpose of the tariff is to provide customers with time to select the carrier of their choice, rather than be subject to immediate disconnection resulting from their service providers' actions.

Second, contrary to Allegiance's assertion, there is absolutely no requirement or necessity for an Alternative Local Exchange Company ("ALEC") to access a customer's service record in order to migrate the customer to a new

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ALEC in the resale/UNE-P situation. The new ALEC must merely obtain the customer's authorization, pursuant to rules of the Florida Public Service Commission, to transfer the service.

Third, BellSouth finds it odd that Allegiance appears to be in the minority of ALECs. Recent news articles indicate that other ALECs are having no problem winning and switching Supra customers. Allegiance has made no attempt to resolve their alleged concerns outside of the November 6, 2002 filing, including at the Florida Collaborative meeting, however Bellsouth will contact Allegiance's representative to the Collaborative to determine if any specific examples can be identified.

Finally, BellSouth will not respond to the remaining details of Allegiance's, letter in light of the fact that BellSouth has filed notice this date of the withdrawal of its Petition for Implementation of Bellsouth's Emergency Service Continuity Tariff. Suffice it to say that the remaining allegations for Allegiance are unfounded and without merit.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served to the parties shown on the attached Certificate of Service.

Sincerely,

  
Nancy B. White

cc: All parties of record  
Marshall M. Criser, III  
R. Douglas Lackey

**CERTIFICATE OF SERVICE**  
**Docket No. 021062-TL**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via Electronic Mail and U.S. Mail this 12th day of November, 2002 to the following:

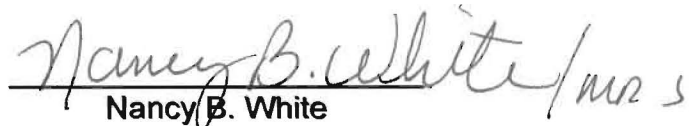
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