

Harvey
LCA

DEPOSIT **DATE**
D273 **NOV 18 2002**

CK 2-06860492/1
\$17,000.00
MC

Docket 000121

SUBMETRIC	REMEDY AMOUNT
Percent Flow-Through Service Requests (Summary) -- Total Business	\$ 700.00
Percent Flow-Through Service Requests (Summary) -- Total Residence	\$ 700.00
Percent Response Received [in X seconds] -- LENS DSAP	\$ 250.00
Response Interval -- DLR	\$ 250.00
Response Interval -- OSPCM	\$ 250.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) -- UNE xDSL (ADSL-HDSL-UCL) w/o conditioning	\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Non Dispatch < 10) -- 2W Analog Loop w/LNP Non Design	\$ 10,400.00
Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Non Dispatch < 10) -- Line Sharing	\$ 10,400.00
Customer Trouble Report Rate -- Resale Business	\$ 3,550.00
Customer Trouble Report Rate -- UNE Combo Other	\$ 10,400.00
Customer Trouble Report Rate -- UNE Digital Loop DS1	\$ 10,400.00
Customer Trouble Report Rate -- UNE ISDN (includes UDC)	\$ 10,400.00
Firm Order Confirmation Timeliness (Non-Mechanized) -- Resale Residence	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop Design	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Design	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- EELs	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Business	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- Resale Residence	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE Loop + Port Combos	\$ 700.00
Firm Order Confirmation Timeliness (Partially Mechanized) -- UNE xDSL (ADSL-HDSL-UCL)	\$ 700.00
Maintenance Average Duration Non Dispatch -- 2 w Analog Loop Non-Design	\$ 10,400.00
Maintenance Average Duration Non Dispatch -- UNE ISDN (includes UDC)	\$ 10,400.00
Maintenance Average Duration Non Dispatch -- UNE Line Sharing	\$ 10,400.00
Maintenance Average Duration Non Dispatch -- UNE xDSL (ADSL-HDSL-UCL)	\$ 10,400.00
Percent Missed Installation Appointments Including Subsequent Appointments (Non Dispatch < 10) -- Resale Business	\$ 3,550.00
Percent Missed Installation Appointments Including Subsequent Appointments (Non Dispatch < 10) -- Resale Residence	\$ 3,550.00
Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Dispatch < 10) -- 2W Analog Loop Design	\$ 10,400.00
Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Dispatch < 10) -- Line Sharing	\$ 10,400.00
Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Non Dispatch < 10) -- Line Sharing	\$ 10,400.00
Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Non Dispatch Dispatch-In < 10) -- UNE Loop + Port Combo	\$ 10,400.00
Reject Interval (Fully Mechanized) -- 2W Analog Loop Design	\$ 700.00
Reject Interval (Fully Mechanized) -- 2W Analog Loop Non Design	\$ 700.00
Reject Interval (Fully Mechanized) -- Line Sharing	\$ 700.00
Reject Interval (Fully Mechanized) -- UNE Loop + Port Combos	\$ 700.00
Reject Interval (Fully Mechanized) -- UNE Other Non Design	\$ 700.00
Reject Interval (Partially Mechanized) -- 2W Analog Loop Design	\$ 700.00
Reject Interval (Partially Mechanized) -- 2W Analog Loop Non Design	\$ 700.00
Reject Interval (Partially Mechanized) -- 2W Analog Loop w/LNP Design	\$ 700.00
Reject Interval (Partially Mechanized) -- 2W Analog Loop w/LNP Non Design	\$ 700.00
	\$ 171,000.00

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