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November 26, 2002

VIA HAND DELIVERY

Bart Fletcher  
Division of Economic Regulation  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0873

Re: Aloha Utilities, Inc.; PSC Docket No. 010503-WU  
Our File No. 26038.35

Dear Bart:

As a follow up to our conversation earlier today, I am sending you a copy of a bill in the form of the appropriate new tariff sheets, in order to implement the new billing format for Aloha in compliance with the recent Commission Order.

The attached bill has been changed in order to meet all of the concerns which you raised. With these changes, I believe we have made all the corrections requested by the staff in order to have this bill approved as being in accordance with the requirements of the Final Order in the above-referenced docket.

If you have any questions in this regard, please let me know. Otherwise, please let me know immediately if this is acceptable and we will begin using the format as quickly as is possible.

Sincerely,

ROSE, SUNDSTROM & BENTLEY



F. Marshall Deterding  
For The Firm

FMD/tms

cc: Tricia Merchant, CPA  
Blanca S. Bayo  
Mr. Stephen Watford

aloha\35\6fletcher.ltr

DOCUMENT NUMBER-DATE

13000 NOV 26 02

FPSC-COMM 53 OR CLERK

ALOHA UTILITIES, INC.  
Wastewater Tariff

THIRD REVISED SHEET NO. 21.0  
Cancels Second Revised Sheet No. 21.0

COPY OF CUSTOMER'S BILL

*Aloha Utilities, Inc.*  
6915 Perrine Ranch Road  
New Port Richey, FL 34655  
(727) 372-0115

ACCOUNT NUMBER

AMOUNT NOW DUE  
69 00

DUE DATE  
12/23/02

AMOUNT ENCLOSED

DO NOT SEND CASH  
THROUGH THE MAIL

HOLIDAY, FL

PLEASE TEAR HERE AND RETURN TOP PORTION OF BILL WITH YOUR PAYMENT

MAKE CHECKS PAYABLE IN U.S. FUNDS TO: Aloha Utilities, Inc.  
6915 Perrine Ranch Road  
New Port Richey, FL 34655

Office Hours  
Monday - Friday ..... 8:30 - 4:00  
Telephone ..... (727) 372-0115  
24 Hour Emergency ..... (727) 372-0115

ACCOUNT NUMBER		SERVICE ADDRESS			STATEMENT DATE	DUE DATE	
					11/30/02	12/23/02	
METER NUMBER	CLASS	SERVICE USED			METER READING		USAGE
		FROM	TO	# OF DAYS	CURRENT	PREVIOUS	
250	ARD	10/15/02	11/15/02	31	380930	374560	6370

PREVIOUS BALANCE	38.60
PAYMENTS RECEIVED ON 11/06/02	-38.60
OUTSTANDING BALANCE	0.00
WATER BASE CHARGE	2.48
GALLONAGE CHARGE ( 6370 gal @ 0.00256000)	16.31
TOTAL WATER	18.79
WASTEWATER BASE CHARGE	10.39
GALLONAGE CHARGE ( 6370 gal @ 0.00456000)	29.05
TOTAL WASTEWATER	39.44
GARBAGE	8.77
STREET LIGHTS	2.00
TOTAL CHARGES DUE BY 12/23/02	69.00

Bills are due when rendered, and delinquent if not paid within 20 days. Water service may then, after five (5) days written notice, be discontinued for non-payment of either the water or sewer service. Service will be resumed only upon payment of all past due water and sewer bills and penalties together with a reconnection charge.

PAY THIS AMOUNT ▶

69 00

Stephen G. Watford  
ISSUING OFFICER

President  
TITLE

ALOHA UTILITIES, INC.  
Water Tariff

THIRD REVISED SHEET NO. 25.0  
Cancels Second Revised Sheet No. 25.0

COPY OF CUSTOMER'S BILL

*Aloha Utilities, Inc.*

6915 Perrine Ranch Road  
New Port Richey, FL 34655

(727) 372-0115

ACCOUNT NUMBER

AMOUNT NOW DUE  
69 00

DUE DATE  
12/23/02

AMOUNT ENCLOSED

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PAY THIS AMOUNT ▶

69.00

Stephen G. Watford  
ISSUING OFFICER

President  
TITLE