

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF STAFF WORKSHOP

TO

ALL INTERESTED PERSONS

AND

ALL OTHER INTERESTED PERSONS

RE: UNDOCKETED
PHONE-TO-PHONE INTERNET PROTOCOL TELEPHONY
(VOICE OVER INTERNET PROTOCOL)

ISSUED: January 9, 2003

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a workshop, in the above-referenced docket, to which all persons are invited, at the following time and place:

9:00 a.m. Monday, January 27, 2003
Room 152, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

PURPOSE

The purpose of this workshop is to gather information regarding phone-to-phone Internet protocol telephony (Voice Over Internet Protocol (VOIP)).

A conference call number has been arranged for this meeting. If you would like to participate by telephone, please dial (850) 488-5778 or SUNCOM 278-5778 promptly at 9:00 a.m. We strongly suggest that each company's representative appear in person since

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the call-in lines are limited. If you wish to comment but cannot attend the workshop, please file your comments with Rick Moses, Chief of Service Quality, Gerald L. Gunter Building, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, on or before February 28, 2003, specifically referencing Phone-To-Phone Internet Protocol Telephony (Voice Over Internet Protocol).

A copy of the agenda for this workshop is attached. If you need additional copies of the agenda, please contact Patricia A. Christensen, Staff Attorney, at (850) 413 - 6220 or Rick Moses, Chief of Service Quality, at (850) 413 - 6582. Participants are encouraged to have persons available to address the technical and policy aspects of VOIP.

Any person requiring some accommodation at this workshop because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the workshop. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

One or more of the Commissioners of the Florida Public Service Commission may attend and participate in the workshop.

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 364, Florida Statutes. The workshop will be governed by the provisions of that Chapter and Chapters 25-4, 25-22, 25-24 and 28-106, Florida Administrative Code.

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By DIRECTION of the Florida Public Service Commission this
9th Day of January, 2003.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

By: Kay Flynn
Kay Flynn, Chief
Bureau of Records and Hearing
Services

(S E A L)

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A G E N D A

FLORIDA PUBLIC SERVICE COMMISSION STAFF WORKSHOP

Undocketed

**Phone-To-Phone Internet Protocol Telephony
(Voice Over Internet Protocol)**

**ROOM 152, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida**

The following topics will be discussed at the workshop. Please bring your subject matter expert. The subcategories are examples of some of the issues on which we need information. The list is not all inclusive, but will give some guidance as to the type of information we are seeking. While the workshop will be recorded, transcripts are not planned. Following the workshop, staff will invite written comments by February 28 addressing, at a minimum, the following agenda topics. Participants may provide additional information that they believe should be considered. The written comments should be sent to Rick Moses at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

I. Opening Remarks by FPSC Staff

II. Discussion of Issues

1. What is VOIP telephony and how does it compare to conventional telephone service?

A. Technical Aspects

- Identification of network elements used to process an IP telephone call and functionality of each element.
- Discussion of numbering issues such as number assignment and number portability.
- E911 - Discussion of the ability of VOIP to identify the caller and address and deliver the information to the correct Public Switched Answering Point.
- Funding of E911.

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- Directory and Information Service telephone number listings - Identify how a VOIP customer would have his VOIP telephone number listed in the telephone directory and directory information services.
- Billing format and content - Explain how customers are billed for VOIP and what information is contained on the bills.
- TDD Compatibility - Identify any technical incompatibility problems involving the processing of a call made from a TDD device used by the hearing impaired.
- What services can VOIP provide that wireline cannot?
- What does the future hold for VOIP technology?
- What impact will VOIP have on the economy of Florida?
- What impact will VOIP have on state taxes?

B. Service Quality

- Discussion of network reliability
- Types of services that are provided, i.e., local, toll, caller ID, etc.
- Handling of customer complaints
- Compliance with service quality standards - what standards apply and how are they implemented (Please provide a copy of any applicable standards)

2. Economics

- What are the economics of VOIP versus switched telephony?
- What compensation is made by VOIP providers to other service providers involved in phone-to-phone IP telephony calls? (I.e., reciprocal comp, access charges, etc.)
- What contributions are made to the Universal Service Fund by VOIP providers?
- What is the impact of VOIP on competition?
- How does VOIP foster competition?

3. Current State of the Law regarding VOIP

- What is the current state of federal law? Please include all applicable statutes, rules, memoranda, and case law.
- How have other states addressed VOIP? Please include references to case law and applicable statutes.
- What are the applicable Florida statutes and rules?

III. Adjourn

CONSISTENT WITH COMMISSION POLICY,
THIS MEETING IS OPEN TO THE PUBLIC.