

** FLORIDA PUBLIC SERVICE COMMISSION **

<u>DIVISION OF COMPETITIVE MARKETS AND ENFORCEMENT</u> CERTIFICATION

Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida

Instructions

- This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 17).
- Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- Use a separate sheet for each answer which will not fit the allotted space.
- Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

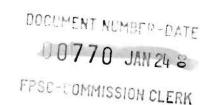
Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850
(850) 413-6770

Note: **No filing fee is required** for an assignment or transfer of an existing certificate to another company.

♦ If you have questions about completing the form, contact:

Florida Public Service Commission Division of Competitive Markets and Enforcement Certification 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6600

FORM PSC/CMU 31 (12/96) Required by Commission Rule Nos. 25.24-470, 25-24.471, and 25-24.473, 25-24.480(2). \boldsymbol{l}



 Approval of transfer of existing certificate: Example, a non-certificate company purchases an existing company and desires to retain the origin certificate of authority. Approval of assignment of existing certificate: Example, a certificate company purchases an existing company and desires to retain the certificate authority of that company. Approval of transfer of control: Example, a company purchases 51% certificated company. The Commission must approve the new controll. Name of company: OneStar Long Distance, Inc. OneStar Long Distance, Inc. Official mailing address (including street name & number, post office box, city, code): 7100 Eagle Crest Blvd. Evansville, IN 47715 	
company purchases an existing company and desires to retain the certificated of the company. () Approval of transfer of control: Example, a company purchases 51% certificated company. The Commission must approve the new controll Name of company: OneStar Long Distance, Inc. Name under which applicant will do business (fictitious name, etc.): OneStar Long Distance, Inc. Official mailing address (including street name & number, post office box, city, code): 7100 Eagle Crest Blyd.	
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Official mailing address (including street name & number, post office box, city, code): 7100 Eagle Crest Blvd.	
	state, zip
Evansville, IN 47715	
Florida address (including street name & number, post office box, city, state, zij	
N/A	o code):

6.	Select type of business your company will be conducting $\sqrt{\text{(check all that apply)}}$:			
	()	Facilities-based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.		
	()	Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.		
	(√)	Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.		
	()	Switchless Rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.		
	()	Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.		
	(√)	Prepaid Debit Card Provider - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.		
7.	Structu	re of organization;		
	((√ () Individual () Corporation) Foreign Corporation () Foreign Partnership) General Partnership () Limited Partnership) Other		

Name:	N/A
Title:_	
Addre	ss:
City/S	tate/Zip:
Telepl	one No.: Fax No.:
Intern	et E-Mail Address:
Intern	et Website Address:
<u>If inco</u>	rporated in Florida, provide proof of authority to operate in Florida:
(a)	The Florida Secretary of State Corporate Registration number: N/A
If fore	
11 1016	ign corporation, provide proof of authority to operate in Florida:
(a)	The Florida Secretary of State Corporate Registration number: F9900000110
(a) <u>If usin</u>	The Florida Secretary of State Corporate Registration number:
(a) <u>If usin</u>	The Florida Secretary of State Corporate Registration number: F9900000110 g fictitious name-d/b/a, provide proof of compliance with fictitious name state
(a) If usin (Chapt (a)	The Florida Secretary of State Corporate Registration number: F9900000110 g fictitious name-d/b/a, provide proof of compliance with fictitious name state er 865.09, FS) to operate in Florida: The Florida Secretary of State fictitious name registration number:

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(c)	How is this information pr	rovided?
	N/A	
Who v	will receive the bills for your	service?
(√) P. (√) H (√) U	esidential Customers ATs providers otels & motels niversities ther: (specify)	($\sqrt{\ }$) Business Customers ($\sqrt{\ }$) PATs station end-users ($\sqrt{\ }$) Hotel & motel guests ($\sqrt{\ }$) Universities dormitory residents
Who	will serve as liaison to the Co	ommission with regard to the following?
Name	e: Ami Larrison	
Title:	Director of Regulatory Aff	fairs
		715
City/S	State/Zip: <u>Evansville, IN 47</u> Shone No.: <u>812-437-7790</u>	

(b) Official point of contact for the ongoing operations of the company:
Name: Ami Larrison
Title: Director of Regulatory Affairs
Address: 7100 Eagle Crest Blvd.
City/State/Zip: Evansville, IN 47715
Telephone No.: 812-437-7790 Fax No.: 812-437-7988
Internet E-Mail Address: alarrison@onestarld.com
Internet Website Address: www.onestarld.com
(c) Complaints/Inquiries from customers:
Name: Staci Market
Title: Compliance and Complaints Specialist
Address: 7100 Eagle Crest Blvd.
City/State/Zip: Evansville, IN 47715
Telephone No.: 812-437-7792 Fax No.: 812-437-7988
Internet E-Mail Address: regulatory complaints@onestarld.com
Internet Website Address: www.onestarld.com
List the states in which the applicant:
(a) has operated as an interexchange telecommunications company.
Applicant or its affiliate has operated as an interexchange
carrier in all states except Alaska
(b) has applications pending to be certificated as an interexchange telecommunications company.
None

19.

(c)	is certificated to operate as an interexchange telecommunications company.
App	olicant or its affiliate is certificated as an interexchange
<u>carri</u>	er in all states except Alaska
(d)	has been denied authority to operate as an interexchange telecommunications company and the circumstances involved.
None_	
(e)	has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
See E	xhibit A
(f)	has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.
_None	

have previou	y of the officers, directors, or any of the ten largest stockholders sly been:
	bankrupt, mentally incompetent, or found guilty of any felony or of r whether such actions may result from pending proceedings. If so, ple
_No	
company. If	e, director, partner or stockholder in any other Florida certificated teleptyes, give name of company and relationship. If no longer associated vereason why not.
OneStar (Communications, LLC
The applicar apply):	
apply):	
apply): a √	t will provide the following interexchange carrier services √ (check all MTS with distance sensitive per minute rates
apply): a √	t will provide the following interexchange carrier services √ (check all MTS with distance sensitive per minute rates Method of access is FGA Method of access is FGB
apply): a √	t will provide the following interexchange carrier services √ (check all MTS with distance sensitive per minute rates Method of access is FGA Method of access is FGB Method of access is FGD
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apply): a. <u>√</u> <u>√</u> <u>√</u> <u>√</u> <u>√</u> _/	t will provide the following interexchange carrier services √ (check all MTS with distance sensitive per minute rates Method of access is FGA Method of access is FGB Method of access is FGD Method of access is 800
apply): a.	t will provide the following interexchange carrier services √ (check all MTS with distance sensitive per minute rates Method of access is FGA Method of access is FGB Method of access is FGD Method of access is 800 MTS with route specific rates per minute
apply): a. <u>√</u> <u>√</u> <u>√</u> <u>√</u> <u>√</u> <u>√</u>	t will provide the following interexchange carrier services √ (check all MTS with distance sensitive per minute rates Method of access is FGA Method of access is FGB Method of access is FGD Method of access is 800 MTS with route specific rates per minute Method of access is FGA

c. <u>√</u>	MTS with statewide flat rates per minute (not distance sensitive)
	✓ Method of access is FGA
	✓ Method of access is FGB
	✓ Method of access is FGD
	 ✓ Method of access is FGA ✓ Method of access is FGB ✓ Method of access is FGD ✓ Method of access is 800
d. <u>√</u>	MTS for pay telephone service providers
e. <u>√</u>	Block-of-time calling plan (Reach Out
	Florida, Ring America, etc.).
f. <u>√</u>	800 service (toll free)
g. √	WATS type service (bulk or volume discount)
	 ✓ Method of access is via dedicated facilities ✓ Method of access is via switched facilities
	viethod of access is via switched facilities
h. <u>√</u>	Private line services (Channel Services) (For ex. 1.544 mbs., DS-3, etc.)
I. <u></u>	Travel service
	Method of access is 950
	✓ Method of access is 950✓ Method of access is 800
j	900 service
k	Operator services
	Available to presubscribed customers
	Available to non presubscribed customers (for example, to
	patrons of hotels, students in universities, patients in
	hospitals).
	Available to inmates

1. Services included are:

	Station assistance
√	Person-to-person assistance
√	Directory assistance
$\sqrt{}$	Operator verify and interrupt
√	Conference calling

22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Exhibit B

- 23. Submit the following:
 - **A. Managerial capability;** give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

See Exhibit C

B. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

See Exhibit D

C. Financial capability.

The application <u>should contain</u> the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer <u>affirming that the financial statements are true and</u> correct and should include:

- 1. the balance sheet;
- 2. income statement; and
- 3. statement of retained earnings.

Filed as confidential pursuant to F.S. Sec. 364.183(1).

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. <u>A written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. <u>A written explanation</u> that the applicant has sufficient financial capability to maintain the requested service.
- 3. <u>A written explanation</u> that the applicant has sufficient financial capability to meet its lease or ownership obligations.

See Exhibit E

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. APPLICATION FEE: I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

UTILITY O	<u> PFICIAL:</u>	
Ami Larriso Print Name	on	Signature Signature
Director of Title	Regulatory Affairs	1/22/03 Date
812-437-77		<u>812-437-7988</u> Fax No.
Telephone No	J.	rax No.
Address:	7100 Eagle Crest Blvd.	
	Evansville, IN 47715	

THIS PAGE MUST BE COMPLETED AND SIGNED

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please $\sqrt{\ }$ check one):

The applicant will **not** collect deposits nor will it collect

(-	,	payments for service more than one month in advance.
()	The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance
		payments in excess of one month.
		(The bond must accompany the application.)

Ami Larrison
Print Name

Director of Regulatory Affairs
Title

812-437-7790
Telephone No.

Address:

7100 Eagle Crest Blvd.

Evansville, IN 47715

(√

)

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide interexchange telecommunications service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

UTILITY OFFICIAL:

Ami Larrison		Chrim Lawson
Print Name		Signature
	egulatory Affairs	1/22/03
Title		Date /
812-437-779)	812-437-7988
Telephone No.		Fax No.
Address:	7100 Eagle Crest Blvd.	
	Evansville, IN 47715	

CURRENT FLORIDA INTRASTATE SERVICES

Applicant has (v Florida.	or has not () previously pro	ovided intrastate telecommunications in
If the answer is <u>h</u>	as, fully describe	the following:	
a)	What services ha	ve been provided	I and when did these services begin?
Applicant wa	s granted author	rity to provide i	nterexchange service on
April 17, 1999 a	nd began doing s	so shortly there	after.
b)	If the services are	e not currently of	fered, when were they discontinued?
Applicant cea	ised providing se	rvice as OneSta	r Long Distance, Inc.
and began prov	iding service as (OneStar Commi	unications, LLC on
June 26, 2002 p	ursuant to Docke	et No. 020090-T	<u> </u>
Order No. PSC-	<u>-02-0866-CO-TI.</u>		
UTILITY OF	FICIAL:		
Ami Larrison			Chrim. Ramism
Print Name			Signature
Director of ReTitle	gulatory Affairs		Date Date
812-437-779	0		812-437-7988
Telephone No.			Fax No.
Address:	7100 Eagle 0	Crest Blvd.	
	Evansville, I	N 47715	

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

I, (Name) Laura (Collier	······································
(Title) Regulatory	Manager	of
OneStar Commu	nications, LLC	(Name of Company)
and current holder	of Florida Public Service Comm	ission Certificate Number
#_3531	, have reviewed this applica	tion and join in the petitioner's request for a:
($\sqrt{}$) transfer		
() assignment		
of the above-ment	tioned certificate.	
UTILITY OFF	<u>ICIAL:</u>	M.
Laura Collier		
Print Name Regulatory Man Title	nager	Signature 1-22-23 Date
812-437-7791		812-437-7988
Telephone No.		Fax No.
Address:	7100 Eagle Crest Boulevard Evansville, Indiana 47715	

EXHIBIT A

Minnesota

Re: Docket Nos. P3149/C-95-1271; P3149/C-95-1035; P3149/TC-95-1392
In the Matter of a Complaint Against Telstar Communications, Inc. for Offering Untariffed Rates and Engaging in Discriminatory Pricing

Rochester Telecom Systems, Inc. ("Rochester Telecom") filed complaints against Telstar Communications, Inc., now known as OneStar Long Distance, Inc. ("OneStar"), on September 27, November 17, December 4, and December 7, 1995. In each complaint, Rochester Telecom alleged that OneStar had offered customers untariffed rates in violation of Minn. Stat. § 237.74, subd. 1 (1994) and partook in discriminatory pricing of services in violation of Minn. Stat. § 237.74, subd. 2 (1994). Rochester Telecom provided copies of advertisements, promotional materials, price comparison sheets, and an invoice to the Minnesota Department of Public Service ("MNDPS").

The MNDPS, in a letter dated November 27, 1995, requested OneStar submit a copy of the tariff sheets reflecting the plans and rates offered and the date each was filed.

On December 8, 1995, OneStar responded that Minn. Stat. § 237.74, subd. 3, allows OneStar to offer individual pricing because of market conditions. OneStar claimed that the rates they were offering were discounted calling plans based on their Across America Rate Program and their Switched Business Customer Rate Program as currently on file with the Department.

On December 18, 1995, OneStar submitted new tariff sheets, which included 15 new calling plans.

On January 3, 1996, the Minnesota Department of Public Service ("MNDPS") filed a report on its preliminary investigation into allegations against OneStar by Rochester Telecom. The MNDPS submitted evidence of thirteen untariffed calling plans and an invoice (a fourteenth plan) with untariffed rates offered by OneStar. The MNDPS also found in bill comparisons, advertisements, and tariffed rates, evidence that OneStar was offering rates in a discriminatory manner, as no market justification had been established by OneStar in support of special pricing, nor had the Minnesota Public Utilities Commission ("MNPUC") established good cause for different rates prior to OneStar's marketing to the public. The MNDPS recommended that the MNPUC open an investigation into the discriminatory prices offered by OneStar.

On March 6, 1996, the Minnesota Public Utilities Commission ("MNPUC") issued its ORDER INITIATING FORMAL COMPLAINT PROCEEDING AND REQUIRING ANSWER, ordering a formal complaint proceeding, requiring the MNDPS to investigate the allegations and requiring OneStar to file an answer.

In response to the allegations of Rochester Telecom as well as the MNPUC's Order, the MNDPS reviewed OneStar's programs, tariff and bills of customers. The MNDPS found that from at least September 18, 1995 to April 10, 1996, OneStar was offering at least one program that was not tariffed. In response to MNDPS inquiry, OneStar filed new tariffs to reflect all of its programs and, in doing so, eliminated some programs and shifted customers of eliminated

programs to tariffed programs. With respect to the discriminatory pricing, the MNDPS found that OneStar was in compliance with Minnesota law.

On May 10, 1996 the MNPDS and OneStar filed a Joint Motion to Approve Settlement, Dismiss Complaint Proceeding, and Close Investigation ("the Settlement"). In the Settlement, OneStar admitted no liability but agreed to keep its tariffs updated to reflect it current practices and that it would otherwise comply with Minnesota law. As a condition of settlement, OneStar agreed to pay to the State of Minnesota the sum of \$5000.

On June 11, 1996 the MNPUC approved the settlement, dismissed the complaint proceeding and closed the investigation of allegations against OneStar.

West Virginia

Re: Case Nos. 01-0355-T-GI, 01-0355-T-PC
General Investigation Concerning OneStar Long Distance, Inc.

In 2001, the West Virginia Public Service Commission ("WVPSC") investigated OneStar Long Distance, Inc. ("OneStar") The areas of interest were as follows:

- OneStar's practice of manually removing a monthly fee from customers' accounts when said customers signed a term agreement.
- OneStar's practice of charging a \$.30 per call payphone use charge on applicable West Virginia intrastate payphone-initiated calls.
- OneStar's charging of increased fees before the tariff reflecting the increase was approved and effective.
- The name of OneStar's Federal Universal Service Fund recovery fee, "USF and Access Fee."

As a result of the investigation, a "Joint Stipulation of OneStar Long Distance, Inc and the Staff of the Public Service Commission of West Virginia" was devised by OneStar and the WVPSC staff. It represented a mutual resolution of the issues delineated in the above section. The resolution was effected in the following manner:

- OneStar agreed to develop a software-based method of removing the monthly fee from customers' accounts when said customers signed a term agreement.
- OneStar reduced the amount of its West Virginia intrastate payphone use charge to \$.20 per call. This decreased amount will be in effect until such time as \$5,500.00 is recouped.
- OneStar changed the name of its Federal Universal Service Fund recovery fee to "Universal Connectivity Charge."

The WVPSC approved the Joint Stipulation in 2001. Upon its approval, the investigation was closed and the proceeding was removed from the WVPSC's active docket.

North Carolina

Re: Docket No. P-1113, SUB 3
Petition for Order to Show Cause and Require Report

On July 25, 2001, OneStar Communications, LLC ("OneStar Com"), OneStar, and CRG International, Inc. ("Network One") filed a proposed joint venture with the North Carolina Utilities Commission ("NCUC"), which set out a plan wherein OneStar's long distance authority and Network One's local authority would be united under a new company, OneStar Com.

On April 18, 2002, Network One filed an Emergency Notice of Discontinuance of Operations. Network One, effective April 18, 2002, ceased all of its local exchange and interexchange operations in the United States due to the lack of funds. Having functioned as Network One's underlying carrier, OneStar agreed to provide service to Network One customers to ensure that Network One's customers did not lose service. Network One requested that an official approval of the migration of its customers to OneStar be issued by the NCUC. Accordingly, because of the imminent loss of service to customers, OneStar moved forward with the provision of local and long distance service to the affected customers.

On June 20, 2002, OneStar filed a Request to Clarify Records with the NCUC. In this Request, OneStar notified the NCUC that the proposed transfer of assets from Network One and OneStar to OneStar Com would not proceed due to Network One's filing of Chapter 7 bankruptcy.

On July 5, 2002, the NCUC issued an Order to Show Cause, Requiring Report, and Ruling on OneStar's Requests. The Commission ordered OneStar to do the following:

- File an application for Certificate of Public Convenience and Necessity to Offer Local Exchange and Exchange Access Telecommunications as a Competing Local Provider if it intended to pursue such authority.
- Show cause why it should not be required to pay a penalty for providing telecommunications services in North Carolina without proper certification.
- File a report describing the process OneStar used in the migration of customers from Network One to OneStar's network and providing the status of the transfer of the assets and control of Network One and OneStar Long Distance, Inc. to OneStar Com.

OneStar filed a new application to provide local exchange and exchange access service with the NCUC on August 6, 2002. In addition, OneStar has filed answers to miscellaneous questions regarding OneStar's provision of local service in North Carolina.

In December 2002, OneStar filed a proposed agreement in which it offered the following:

- To make an initial contribution of \$10,000.00 to the NCUC after OneStar has been granted authority to provide local exchange and exchange access service in North Carolina
- To make four subsequent contributions of \$2,500.00 each.

In return, the NCUC would do the following:

- Vacate the July 5, 2002 Order to Show Cause and close these dockets upon satisfaction of the contribution payments.
- Construe the agreement as a full settlement of all claims and possible claims.

OneStar has not admitted any liability for any of its activities or for those alleged by the NCUC staff.

On December 18, 2002 said agreement was approved by the NCUC.

EXHIBIT B

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by OneStar Long Distance, Inc. ("OneStar"), with principal offices at 7100 Eagle Crest Boulevard, Evansville, Indiana 47715. This tariff applies for telecommunications services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom right-hand side of this sheet.

SHEET 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33	REVISION Original* Original
32 33 34	Original* Original* Original*
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Original or Revised Sheet Included in the most recent tariff filing

CHECK SHEET

<u>SHEET</u> 36 37	REVISION Original* Original*
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* Original or Revised Sheet Included in the most recent tariff filing.

CHECK SHEET

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* Original or Revised Sheet Included in the most recent tariff filing

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved from Another Tariff Location
- N New
- R Change Resulting In A Reduction to A Customer's Bill
- T Change in Text or Regulation But No Change In Rate or Charge

Issue:

TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.
- D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

APPLICATION OF TARIFF

This tariff coitions the regulations and rates applicable to intrastate resale telecommunications services provided by OneStar for telecommunications between points within the state of Florida. Resale services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the customer, the services requested, and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order. The service application shall not obligate the Company to provide services or to continue to provide service if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interest of the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to a service provided by the Company. The customer shall be responsible for all charges due for such service arrangement.

The services provided by OneStar are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the message toll services (MTS) and wide area telecommunications services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

The rates and regulations contained in this tariff apply only to the resale services furnished by OneStar and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of OneStar.

Issue:

APPLICATION OF TARIFF

The Company reserves the right to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration, or repricing of the underlying carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

As used in this tariff, the following terms shall have the following meanings:

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to OneStar's location or switching center.

<u>Application for Service</u> - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable Carrier to provide the specified communication services.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a customer, to enable OneStar to identify the origin of the customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Bandwidth</u> - The total frequency, in Hertz, allocated for a channel.

<u>Billing Cycle</u> - Unless otherwise specified for a particular rate plan, a monthly period will be used as the basis for recurring charges.

<u>Business customer</u> - A customer who subscribes to Carrier's service in the name of a business, trade, or profession, or whose usage is associated with non-personal activities.

Carrier - OneStar Long Distance, Inc.; d/b/a OneStar Long
Distance; OneStar.

<u>Commission</u> - Used throughout this tariff to mean the Florida Public Service Commission.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of OneStar or purchases a OneStar Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or OneStar - Used throughout this tariff to mean OneStar Long Distance, Inc., d/b/a OneStar Long Distance, an Indiana corporation.

<u>Dedicated Access</u> - The customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

<u>Dialed Access</u> - An arrangement whereby a dialed access customer uses the public switched network facilities of a local exchange carrier to access the terminal of the Carrier or a common carrier from which the Carrier acquires service.

FLPSC, Commission, or PSC - Florida Public Service Commission.

<u>Local Exchange Carrier (LEC)</u> - The telephone company providing local phone service.

<u>Prepaid Account</u> - An inventory of Telecom Units purchased in advance by the customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>Prepaid Calling Card</u> - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

<u>Project Codes</u> - A numerical code of which 1-999 may be used by the customer to identify certain departments or individual users or to allocate the cost of calls back to a client.

RespOrg - The carrier entity that has responsibility for the management of 800 numbers in the SMS/800, including maintaining customer records in the SMS/800. Also, the entity which accesses the SMS/800 to (a) search for and reserve 800 numbers: (b) create and maintain 800 number customer records, including call processing records; ad provide a single point of contact for trouble reporting. The SMS/800 recognizes one respOrg for each 800 number.

<u>Service Control Point (SCP)</u> - The real-time database system in the 800 database service network that contains instructions on how customers wish their calls to be routed, terminated, or otherwise processed.

<u>Service Management System</u> - The main administrative support system of 800 database service. It is used to create and update customer 800 service records that are then downloaded to SCP's for handling customers' 800 service calls. The system is also used by respOrg's to reserve and assign 800 numbers.

<u>Subscriber</u> - The person, firm, corporation, or other entity which utilizes service provided by the Carrier. A subscriber is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

<u>Switched Access</u> - The customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Issue:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>Telecom Unit</u> - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Florida.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic.

800 Service - The terms, conditions, and rates for 800 service within this tariff include all toll-free service access codes. Toll-free service access codes currently being used are 800, 888, 877, 866 and 855; and those codes reserved for future use are 844, 833, and 822. Within this tariff the term "800 service" is the service where calls are billed to the called party.

Carrier is a common carrier providing intrastate communications service to customers for their direct transmission of voice, data, and other types of telecommunications to points within the state of Florida.

Outbound Services - Outbound service consists of the furnishing of long distance telephone service between telephone stations located within the state of Florida. Such service is available twenty-four (24) hours a day, seven (7) days a week.

The Company's customers may place calls from any location in the state of Florida. Customers will be charged for calls based on the type of service, distance between the originating and terminating points, the time of day, the duration of the call, the minimum usage requirement, and/or the volume of use as outlined in the following Current Price List section.

Service is provided only to customers who have established an account with the Company; calls that are not identified as those of an established customer will be blocked. Access to outbound services is available to customers who subscribe to a local exchange carrier's (LEC's) end user common line service, and to their authorized users. Access is obtained by presubscription to the Company as the intrastate/interLata carrier and/or intrastate/intraLata carrier for the end user common line.

Outbound calls are originated over LEC-provided public switched facilities (Feature Groups) or dedicated access lines (DAL's) and routed over the OneStar network. The calls are terminated on the LEC-provided public switched network (Feature Groups).

<u>Inbound Services</u> - Inbound services allow callers located in the state of Florida to place toll-free calls to the customers by dialing an assigned telephone number in the toll-free area codes. Calls may be terminated either to the customer's local exchange telephone service or to a dedicated access line (DAL). Such service is available twenty-four (24) hours a day, seven (7) days a week.

Customers will be charged for calls based on the type of service, distance between the originating and terminating points, the time of day, the duration of the call, the minimum usage requirement, and/or the volume of use as outlined in the following Current Price List section.

Inbound service is provided only to customers who have established an account with the Company. Calls made to an entity not identified as an established customer will be blocked. Access to inbound service is available to customers who subscribe to a local exchange carrier's (LEC's) end user common line service, and to their authorized users. Access is obtained either by presubscription to the Company as the intrastate/interLata carrier and/or the intrastate/intraLata carrier for end user common line.

<u>Travel Card Services</u> - Travel Card Service consists of the furnishing of long distance telephone service between telephone stations located in the state of Florida. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Issue:

The Company's customers will be charged for calls based on the type of service, distance between the originating and terminating points, the time of day, the duration of the call, the minimum usage requirement, and/or the volume of use as outlined in the following Current Price List section. Service is provided only to customers who have established an account with the Company; calls not identified as those of an established customer will be blocked. Travel Card service is either flat or banded as outlined in the Current Price List section.

Access to travel card service is available to customers who subscribe to the Company's service and dial an authorization code assigned to the customer by the Company.

Prepaid Calling Card Service

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase OneStar Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. OneStar Prepaid Calling Cards are available at a variety of face values. OneStar Prepaid Calling Card service is accessed using the OneStar toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. OneStar's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units for each call is deducted from the remaining Telecom Unit balance on the Customer's OneStar Prepaid Calling Card.

All calls must be charged against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

Issue:

Calls in progress will be terminated by the Company if the balance on the OneStar Prepaid Calling Card is insufficient to continue the call and the customer fails to enter the number of another valid OneStar Prepaid Calling Card prior to termination.

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for OneStar Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the customer must notify the Company at the designated toll-free customer service number printed on the OneStar Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to an OneStar Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to OneStar Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

Issue:

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

<u>Wholesales Services</u> - Wholesale service is an outbound and inbound service provided to long distance resellers on a wholesale basis. Resellers are the Carrier's customers. The customers in turn sell service to end users.

Outbound services consist of the furnishing of long distance telephone service between telephone stations located within the state of Florida. Such service is available twenty-four (24) hours a day, seven (7) days a week.

Outbound calls may be placed from any location in the state of Florida. Outbound wholesale services are provided only to customers who have established an account with the Carrier; calls that are not identified as those of an established customer will be blocked. Outbound calls are originated over LEC-provided public switched facilities (Feature Groups) or dedicated access lines (DAL's) and routed over the OneStar network. The calls are terminated on the LEC-provided public switched network (Feature Groups).

Inbound wholesale services allow callers located in the state of Florida to place toll-free calls to the customer by dialing an assigned telephone number in the toll-free area codes. Calls may be terminated either to the customer's local exchange telephone service or to a dedicated access line (DAL). Such service is available twenty-four (24) hours a day, seven (7) days a week. Inbound wholesale services are provided only to customers who have established an account with the Carrier. Calls made to an entity not identified as an established customer will be blocked.

1.1 <u>Description of Service</u>

Inbound service calls use the LEC-provided public switched network (Feature Groups) to originate the calls placed to the toll-free customer. The calls are then routed over the OneStar network and terminated on the LEC-provided public switched network (Feature Groups) to the customer's specified terminating number). The Carrier's wholesale customers will be charged for calls based on the type of service, distance between the originating and terminating points, the time of day, the duration of the call, the minimum usage requirement, and/or the volume of use as set forth in the current price list. Wholesale services are either flat or banded as outlined in the current price list.

1.1.2 Timing of Calls

- 1.1.2.A All calls are timed by the Carrier in one-tenth of a minute increments. All calls which are fractions of a minute are rounded up to the next tenth of a minute increment. Timing begins at the "starting event" and ends at the "terminating event" unless otherwise specified. Time between the starting event and the terminating event is the call duration, subject to upward rounding.
- 1.1.2.B The starting event occurs when the answer supervision signal is returned to the Carrier's switch by the LEC tandem.
- 1.1.2.C The terminating event occurs when the Carrier's switch receives an on-hook (release) supervisory signal from the LEC that the calling party has hung up.

1.1 <u>Description of Service</u>

- 1.1.2.D Completed calls are timed from the starting event to the terminating event.
- 1.1.2.E When the total for all computed call charges includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Issue:

SECTION 2 - RULES AND REGULATIONS

2.1 Use of Services

- 2.1.1 OneStar's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set for in this section.
- 2.1.2 The use of OneStar's services to make calls which might reasonable be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonable interfere with use by others is prohibited.
- 2.1.3 The use of OneStar's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.1.4 OneStar's services are available for use 24 hours per day, seven days per week.
- 2.1.5 OneStar does not transmit messages, but the services may be used for that purpose.
- 2.1.6 OneStar's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.1.7 Customers shall not use the service provided under this tariff for any unlawful purpose.

2.1 Use of Services

- 2.1.8 The customer is responsible for notifying the Company immediately of any unauthorized use of services.
- 2.1.9 The customer obtains no property right or interest in use of any specific type of facility, service, equipment, number, process, or code. All right, title, and interest to such items remains, at all times, solely with the Carrier.

2.2 <u>Limitations on Services</u>

- 2.2.1 Service is offered by the Carrier subject to the availability of necessary facilities and/or equipment, including facilities or equipment to be provided by Carrier, underlying and connecting carriers, and local exchange carriers.
- 2.2.2 The Carrier reserves the right to discontinue furnishing service upon written notice when necessitated by conditions beyond its control or when the customer is using the service in violation of the provision of this tariff or in violation of the law.
- 2.2.3 Title to all facilities provided by the Carrier under these regulations remains with the Carrier.

Issue:

2.2 Limitations on Services

- 2.2.4 OneStar's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 OneStar does not transmit messages, but the services may be used for that purpose.
- 2.2.6 OneStar's services may be denied for nonpayment of charges or for other violations of this tariff subject to Section 2.5.1 herein.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

2.3.1 The Company shall not be liable for claims of loss, expense, or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity), or transmission provided under this tariff if caused by any person or entity other than the Company; by any malfunction of any service or facility provided by any other carrier; by an act of God, fire, war, civil disturbance, act of government, or by any other cause beyond the Company's direct control.

- 2.3.2 The Company shall not be liable for and shall be fully indemnified and held harmless by customer and subscriber against any claim, loss, expense, or damage (including indirect, special, or consequential damage) for defamation, libel, slander; invasion or infringement of copyright or patent; unauthorized use of any trademark, trade name, or service mark; unfair competition; interference with or misappropriation or violation of any contract, proprietary, or creative right; or any other injury to any person, property, or entity arising out of the material, data, information, or other content revealed to, transmitted by, or used by the Company under this tariff; or for any act or omission of the customer or subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company if not caused by negligence of the Company.
- 2.3.3 The Company shall not be liable for any defacement of or damages to the premises of a customer or subscriber resulting from the furnishing of service which is not the result of the Company's negligence.

- 2.3.4 Except when a court of competent jurisdiction finds that gross negligence, willful neglect, or willful misconduct on the Company's part has been a contributing factor, the liability of the Company for any claim or loss, expense or damage (indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility (including services and facilities involved in emergency calling activity), or transmission provided under this tariff shall not exceed an amount equivalent to the prorata charge to the customer or subscriber for the period of service or facility usage during which such interruption, delay, error, omission, or defect occurs. For the purpose of computing this amount, a month is considered to have thirty (30) days.
- 2.3.5 All other claims arising out of any act or omission of the customer or any person utilizing the customer's codes, services, or facilities, with or without the consent of the customer, in connection with any service, equipment, or facilities provided by the Carrier.
- 2.3.6 The Company's liability, if any, with regard to the delayed installation of the Company facilities or commencement of services shall not exceed \$500.00 irrespective of the circumstances. With respect to any other claim or suit, by a customer or by any others, for damages associated with the

Issue:

ordering (including the reservation of any specific number for use with a service and/or advertising expenses related to such number), installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff, the Company's liability, if any, shall not exceed \$500.00 irrespective of the circumstances.

- 2.3.7 Where any claim arises out of the Company's acting as a respOrg, or performing SMS respOrg changes, or where any claim arises out of any and all failings by the Company in connection with the provision of toll-free service to the customer, including where the Company's toll-free service is not made available on the date committed to the customer, or cannot otherwise be made available after the Company's acceptance of the Customer, or the number or numbers are not included in the Toll-Free Service Directory or are included in an incorrect form, and any such failure or failures is due solely to the negligence of the Company, in such case the Company's liability, if any, will be limited to the lesser of (a) the actual monetary damages incurred and documented in writing by the customer as the direct result of such failure or failures; or (b) the sum of \$500.00.
- 2.3.8 The Company shall not be liable at all for the use, misuse, or abuse of a customer's toll-free service by third parties including, without limitation, the customer's employees or members of the public who dial the customer's toll-free number by mistake.

 Compensation for any injury the customer may suffer due to the fault of people or entities other than the Company must be sought from such other parties.

- 2.3.9 Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by the Company, shall give any customers who have reserved toll-free numbers hereunder of customers who subscribe to and use the company's toll-free services, or their transferees or assignees, any ownership interest or proprietary right in any particular toll-free service number.
- 2.3.10 Customers (including carrier customers) are prohibited from using any telephone numbers beginning with a toll-free service code, or any other number advertised or widely understood to be toll-free, in a manner that would result in (a) the calling party or the subscriber to the originating line being assessed any fee or charge by virtue of completing the call; (b) the calling party being connected to a pay-per-call service; the calling party being charged or conveyed information during the call unless the calling party has a presubscription or comparable arrangement; or (d) the calling party being called back collect for the provision of audio or data services, simultaneous voice conversion services, or products. The customer shall be afforded a period of no less than five (5) days and no more than fourteen (14) days during which a violation may be brought into compliance. Toll-free service not in compliance with the Company's rules and regulations as found in this tariff at the expiration of such period may be terminated immediately by the Company, without incurring any liability and without notice to the customer.

2.3.11 The Company's services are furnished upon the condition that the customer obtains adequate facilities to permit the use of said service without injurious effects upon it, the Company, or any service rendered by the Company. The customer must obtain an adequate number of access lines associated with the Company's services to handle the customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company taking into account (1) call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling periods. The customer is required to designate and provide to the Company a working telephone number with enough capacity to handle the traffic. The Company will not be responsible or liable for uncompleted calls or for problems with the working telephone number or insufficient capacity or number of lines at the working telephone number designated by the customer. The Company, without incurring any liability, may disconnect or refuse to furnish the Company's services to any customer that fails to comply with these conditions. The customer will be responsible for all charges incurred as well as any access charges the Company may incur as a result of the customer's's failure to comply within these rules and regulations.

2.4 Responsibility for Charges

The customer is responsible for all calls placed using any authorization code assigned to the customer, using any direct connect facilities utilized by the customer, and any calls using switched access facilities placed from the customer's premises. Upon knowledge of facts which would alert a reasonable person to the possibility an unauthorized person is using the customer's authorization code, the customer shall alert and give notice to the Carrier of such fact. Customer shall be excused from liability only with respect to such calls placed after receipt by the Carrier of such notice. Customer shall at all times remain liable for calls placed over direct connect facilities utilized by the customer and for calls using switched access facilities placed from the customer's premises.

2.5 Termination or Denial of Service by Carrier

The following rules will govern termination or denial of service by the Carrier, unless inconsistent with any rule, order, or regulation of the PSC-KY. In the case of any inconsistency, the rule, order, or regulation of the PSC-FL or other provisions of law, shall prevail.

- 2.5.1 The Carrier may immediately and without notice to the customer, without liability of any nature, temporarily deny, terminate, or suspend service to any customer in the event such customer or his agent interferes with use of Carrier's service by other customers of the Carrier, unreasonable places capacity demands upon Carrier's facilities or service, or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating to communications, or otherwise fails to comply with the provisions of this tariff or applicable law.
- 2.5.2 The Carrier may require potential customers to provide information pertaining to their financial ability to pay for service. Potential customers whose credit history is not acceptable to the Carrier or is not a matter of general knowledge may be denied service.

2.5 Termination or Denial of Service by Carrier

- 2.5.3 In the event a customer fails to pay any bill rendered by the Carrier, relating to regulated telephone service, or fails to pay any deposit required by the Carrier relating to regulated service, the Carrier may terminate service until the bill rendered or the required deposit has been paid.
 - 2.5.3.A Forty-eight hours after written notice is received by the customer or its responsible agent demanding payment of the amount due or the required deposit, and such payment or deposit is not received by Carrier withing 48 hours of receipt of such notice by the customer or its responsible agent.; or
 - 2.5.3.B Five days after written notice is mailed to the customer at the billing address maintained by the Carrier for the customer demanding payment of the amount due or the required deposit and such payment or deposit is not received by Carrier within five days of mailing such notice.
 - 2.5.3.C The notice specified in 2.5.3.A and 2.5.3.B above shall inform the customer that service will be terminated without further notice if the specified payment or deposit is not received within 48 hours or five day period, whichever is appropriate.

2.6 <u>Termination by Customer</u>

Service may be terminated by the customer at any time, subject to payment in full of all charges for the period service is rendered. If termination occurs within the initial contract period, charges apply to the full initial contract period.

2.7 <u>Initial Contract Period</u>

The initial contract period for service is one month. Thereafter, contract periods shall be for successive one-month periods.

2.8 Payment, Billing, and Deposits

The following rules will govern payment, billing, and deposit practices of the Carrier unless inconsistent with any rule, order, or regulation of the PSC-FL. In the case of any inconsistency, the rule, order, or regulation of the PSC-FL or other provision of law shall prevail.

2.8.1 Payment and Billing

2.8.1.A The Company requires advance payments for recurring and non-recurring charges. This will be applied against the next month's charges, and if necessary, a new advance payment will be collected for the next month.

2.8 Payment, Billing, and Deposits

- 2.8.1.B Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective.

 Billing is payable upon receipt.

 Interest at the rate of 1.8% per billing cycle or the amount otherwise authorized by law, whichever is lower, will accrue upon any unpaid amount commencing 30 days after rendition of bills.
- 2.8.1.C The customer is responsible for payment of all charges for service furnished to the customer as well as to all persons using the Customer's codes, premises, or facilities, with or without the knowledge or consent of the customer. The security of the customer's authorization codes, premises, switched access connections, and direct connect facilities is the Responsibility of the customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to and must be paid by the customer. Recurring charges, deposits, and nonrecurring charges are billed in arrears. The initial billing for a business customer may, at Carrier's option, also include one month's estimated usage billed in advance. Thereafter, charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

2.8 Payment, Billing, and Deposits

- 2.8.1.D All bills are presumed accurate and shall be binding on the customer unless objection is received by the Carrier in writing within 25 days after such bills are rendered. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Carrier in writing within 25 day period.
- 2.8.1.E The customer may withhold payment for billing amounts objected (i.e. amounts associated with the objection that are set out in writing to the Carrier). The customer may telephone the Carrier, but doing so will not preserve his or her rights. Full payment will be required for all amounts not objected. Any payment due following resolution of the objection shall be due forthwith.
- 2.8.1.F Carrier shall be entitled to revise bills previously rendered to adjust for previously unbilled service or adjust upward or downward a bill previously rendered for a period equivalent to the applicable contract law statute of limitations.

2.8.2 Deposits

Collection, amount, and refund of deposits shall be conducted according to the rules established by the Florida Public Service Commission.

2.8 Payment, Billing, and Deposits

2.8.3 In the event a customer accumulates charges 60 days past due for services rendered by the Carrier, as respOrg of the customer's toll-free service, the Carrier reserves the right not to honor that customer's request for a respOrg change and the Carrier reserves the right not to honor that customer's request for a change to another common carrier until such past due charges are paid in full.

2.9 Term Agreements

Term agreements are available for one or two year periods. At the end of the term period, the term agreement will continue on a month-to-month basis until terminated by the customer or OneStar. Thirty days written notice is required to terminate such agreement. In the event that the customer terminates service with OneStar prior to the end of such term period, the customer will be billed a penalty according to the guidelines of the term agreement. Any penalties will be billed to the customer upon termination of the agreement. The customer may terminate the agreement without penalty only upon an increase of rate by the Carrier. The customer has a period of time to provide written notice to the Carrier of their desire to cancel without incurring any penalty. The period of time allowed is specified in the term agreement.

Term Agreement III Guidelines - Customers committing to a specified monthly usage level will receive discounts according to the monthly usage commitment discount schedule listed below. If a customer's monthly usage level is greater or lower than the agreed to monthly usage level, the discount assigned to the agreed to monthly usage level will apply. At the initiation of the term agreement, the customer must indicate the total number of outbound access lines and toll-free

2.9 Term Agreements

numbers to covered by the agreement. In the event that the customer terminates service with OneStar prior to the end of such term period, the customer will be billed a \$20.00 penalty per month for each toll-free number covered at the initiation of the term agreement. Such penalties will be billed in their entirety directly to the customer upon termination of the agreement. The customer may terminate the agreement without penalty upon an increase of rate by the Carrier if they provide written notice to the Carrier of their intent to cancel within 30 days of the increase.

Monthly Usage Commitment Discount Schedule

\$ 0	_	\$ 100.99	0%
\$ 101.00	-	\$ 200.99	10.0%
\$ 201.00		\$ 300.99	12.5%
\$ 301.00	_	\$ 500.99	15.0%
\$ 501.00	_	\$ 750.99	17.5%
\$ 751.00	-	\$1000.99	20.0%
\$1001.00	-	\$1500.99	22.5%
\$1501.00	_	\$2000.99	25.0%
\$2001.00	_	\$2500.99	27.5%
\$2501.00	+		30.0%

2.10 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated services, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.11 Inspections, Testing, and Adjustment

- 2.11.1 Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation, or maintenance of the customer's or the Carrier's equipment or connecting facilities. The Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, facilities, or connections.
- 2.11.2 Upon reasonable notice, the facilities provided by the Carrier shall be made available to Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier.

 No interruption allowance will be granted for the time during which such tests and adjustments are made unless such interruption exceeds twenty-four hours in length.

2.12 Interconnection

- 2.12.1 Service furnished by the Carrier may be interconnected with services or facilities of other authorized communications common carriers, with underlying carriers, and with private systems subject to technical limitations established by the Carrier. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Carrier and other participating carriers shall be provided at the customer's expense.
- 2.12.2 Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs.

2.13 Liability of Customer

- 2.13.1 The Carrier shall be indemnified and held harmless by the customer against:
 - 2.13.1.A Claims for liable, slander, harassment, improper use of telecommunications service or facilities; infringement of copyright or unauthorized use of any trademark, trade name, or service mark arising out of the material, data, information, or other content transmitted over the Carrier's facilities; and
 - 2.13.1.B Claims for patent infringement arising from combining or connecting the Carrier's equipment or facilities with apparatus and systems of the customer; and

Issue:

2.13 Liability of Customer

- 2.13.1.C All other claims arising out of any act or omission of the customer or any person utilizing the customer's codes, services, or facilities, with or without the consent of the customer, in connection with any service, equipment, or facilities provided by the Carrier.
- 2.13.2 The customer shall indemnify and hold the Carrier harmless from and against all claims, demands, losses, or liabilities, including, but not limited to, fees and expenses of counsel arising out of any damage to business or property or injury to or death of any person occasioned by or in connection with any act or omission of the customer or of any person utilizing the customer's codes, service, equipment, or facilities, with or without the consent or knowledge of the customer.

2.14 Location of Service

The Company will provide service to Customers within the State of Florida.

2.15 <u>Sale of Telecommunications Services to Uncertified IXCs</u> Prohibited

Customers reselling or rebilling the Company's telecommunications services must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Commission.

2.16 Local Charges

In those instances where customer places a call on a non-feature group line, customer may be billed by the local telephone company charges or message unit charges to access the Carrier's terminal. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to Carrier's terminal.

2.17 Rate Centers

Each customer will have a designated primary calling number which will be the local telephone number assigned by the exchange carrier for the location from which the customer places the majority of his calls over the carrier's system. Such number shall be associated with one of the Carrier's Rate Centers. Such Rate Center shall be the "Customer's Rate Center" for purposes of this tariff. The customer's calls will be accepted only be the Carrier's terminal serving the Customer's Rate Center. The serving central office "V" and "H" coordinates are used to determine originating and terminating mileage.

2.18 Provision of Bills

Customer shall receive a single copy of invoices or billing statements following conclusion of each billing cycle. Duplicate copies will be provided on reasonable request at a charge of 15 cents per page of the bill provided.

2.19 Provision of Equipment

The customer is responsible for the provision of customer premises equipment of a type acceptable to the Carrier.

Issue:

SECTION 3 - RATES AND CHARGES

3.1 Regulations and Computation of Mileage

- 3.1.1 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during difference segments of the call.
- 3.1.2 All times refer to local time.
- 3.1.3 All calls are rated between the originating point and terminating point.
 - 3.1.3.A Originating Point: A customer's primary local exchange number is in an NXX specified as being associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center servicing central office.
 - 3.1.3.B Terminating Point: The terminating point for all calls shall be the location of the local serving central office associated with the called number.
- 3.1.4 Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in Bell Communications Research NPA-NXX V&H Coordinate Tape as published by AT&T from time to time.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

7100 Eagle Crest Boulevard Evansville, Indiana 47715 (800) 482-0000

Any objection to billed charges should be reported promptly to OneStar or its billing agent. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. A customer who is unable to resolve a billing dispute with the Company may contact the Commission by telephone at 1-800-342-3552 to intervene in the billing dispute.

3.3 Time Periods Defined

- 3.3.1 Business Day: 8:00 a.m. 4:59 p.m. Monday Friday
- 3.3.2 Evening: 5:00 p.m. 10:59 p.m. Sunday Friday, Holidays*
- 3.3.3 Night/Weekend: 11:00 p.m. 7:59 p.m.
 All days
 8:00 a.m. 10:59 p.m.
 Saturdays
 8:00 a.m. 4:59 p.m.
 Sundays

^{*}Unless a lower rate applies according to the time of day.

3.3 Time Periods Defined

- 3.3.4 Peak: 8:00 a.m. 4:59 p.m. Monday Friday
- 3.3.5 Off-Peak: 5:00 p.m. 7:59 a.m.
 All days
 8:00 a.m. 4:59 p.m.
 Saturday, Sunday, Holidays
- 3.3.6 Holidays include Christmas Day, New Year's Day, Independence Day, Labor Day, and Thanksgiving Day.

3.4 Reconnection Charge

Any customer whose service is disconnected for nonpayment will incur a reconnection charge in order to have their service reconnected:

\$20.00 per reconnection per account.

3.5 Association Programs

Programs are available to organizations (generally chambers, clubs, trade associations, buying groups, etc.) Whereby that association chooses OneStar service and also makes it available to its members. Each member wishing to have the Carrier's service is then set up on the association's program. All members will receive a monthly bill for which they are responsible. Each member will be individually evaluated, and all credit and collections functions will be based upon the individual's account. The associations will be set up on one of the following association programs:

<u>Group Call 98-A</u> - A program whereby the association agrees to become active participants in marketing the Carrier's service to its members. They agree to direct mail, presentations at group functions, announcements in publications, and providing the Carrier with member listings, etc. In addition, the association will provide a statement, on letterhead and signed, noting their level of participation and number of members eligible. The association may be asked to periodically review and confirm this list. The members may choose from select programs. The association may be on select programs; and they will receive the following residual:

3.5 <u>Association Programs</u>

\$ 0.00	-	\$ 2500.99	1%
\$ 2501.00	_	\$ 5000.99	2%
\$ 5001.00	_	\$ 7500.99	3%
\$ 7501.00	_	\$10000.99	4 %
\$10001.00	-	\$12500.99	5%
\$12501.00	_	\$15000.99	6%
\$15001.00	_	\$17500.99	7%
\$17501.00	+		88

The residual accrues monthly and is paid by check directly to the association on a quarterly basis. The residual is based on the total monthly usage of all members, calculated according to the corresponding residual schedule. Each member will be assigned a corporate account number to ensure their usage is accumulated as a group and applied to their association. All minimum usage fees associated with the applicable rate programs, with the exception of the Minimum Usage Charge listed in the Rates and Charges section, will be waived.

<u>Group Call 98-B</u> - A program whereby the association agrees to the use of their name in marketing the Carrier's service to their members, but they do not take an active role in the marketing. In addition, the association will provide a statement, on letterhead and signed, noting their level of participation and number of members eligible. The members may choose from select programs. The association may be on select programs; and they will receive the following residual:

Issue:

\$ 0.00	_	\$ 2500.99	.5%
\$ 2501.00	_	\$ 5000.99	1.0%
\$ 5001.00	_	\$ 7500.99	1.5%
\$ 7501.00		\$10000.99	2.0%
\$10001.00	-	\$12500.99	2.5%
\$12501.00	-	\$15000.99	3.0%
\$15001.00	_	\$17500.99	3.5%
\$17501.00	+		4.0%

The residual accrues monthly and is paid by check directly to the association on a quarterly basis. The residual is based on the total monthly usage of all members, calculated according to the corresponding residual schedule. Each member will be assigned a corporate account number to ensure their usage is accumulated as a group and applied to their association. All minimum usage fees associated with the rate programs applicable, with the exception of the Minimum Usage Charge listed in the Rates and Charges section, will be waived.

Issue:

Employee Advantage 98 - A program whereby the association agrees to become active participants in marketing the Carrier's service to their members. They agree to include OneStar information in pay envelopes, postings on bulletin boards, presentations during staff meetings, announcements in company flyers, and provide a location for the display of OneStar literature, etc. In addition, the association will provide a statement, on letterhead and signed, outlining their level of participation, number of employees eligible, and an agreement to review and confirm a list of employees choosing the Employee Advantage 98 Program. The association agrees to confirm the list in writing on a quarterly basis. The association can be on select programs; and they will receive a 5% discount, which will apply up to a maximum discount of \$100.00, on intrastate, interstate, 800, international, travel card, and directory assistance calls on a monthly basis. In order for the association to receive the 5% discount, total member net monthly usage must equal \$100.00 or more. Additionally, each member may be on select programs. or promotional discount programs may be used with the Employee Advantage 98 Program. All minimum usage fees associated with the applicable rate programs, with the exception of the Minimum Usage Charge listed in the Rates and Charges section, will be waived.

Issue: Effective:

Group Call Advantage- A program whereby the association agrees to become active participants in marketing OneStar service to their members. They agree to include OneStar information in pay envelopes, postings on bulletin boards, presentations during staff meetings, announcements in company flyers, and provide a location for the display of OneStar literature, etc. In addition, the association will provide a statement, on letterhead and signed, outlining their level of participation, number of employees eligible, and an agreement to review and confirm a list of employees choosing the Group Call Advantage program. The association agrees to confirm the list in writing on a quarterly basis. The association can be on select programs. Additionally each member may be on select programs. The association will receive a 10% residual. The residual accrues monthly and is paid by check directly to the association on a quarterly basis. Each member will be assigned a corporate account number to ensure their usage is accumulated as a group and applied to their association. All minimum usage fees associated with the rate program applicable, with the exception of the Minimum Monthly Usage Charge listed in the Rates and Charges section, will be waived.

Issue: Effective:

Affinity - A program whereby the association agrees to become participants in marketing OneStar service to its member by providing OneStar with member listings. The association receives a commission check on a quarterly basis. The check amount is based on the total monthly member usage, calculated according to the corresponding commission schedule.

Monthly Commissionable Revenue	Commission %
\$0 - \$5000.00	1%
\$5000.01 - \$10,000.00	3%
\$10,000.01 - \$25,000.00	4 %
\$25,000.01 and up	5%

3.6 Directory Assistance

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

Directory assistance calls will be provided at \$1.99 per call.

3.7 Emergency Call Handling Procedures

Emergency calls are calls regarding threats to life or destruction of property and require calls to police or fire department. Such calls are permitted at no charge. If such a call should become necessary through the Carrier's network, the customer may notify the Carrier's office through the local number or the toll-free number, 1-800-482-0000, and a credit will be issued.

3.8 Promotional Offerings

The Company may offer approved special promotions of new or existing services or products for limited time periods as approved by the Commission. These promotions will include specific tariffed starting and ending dates. All such promotions will be offered on a completely non-discriminatory basis. All such tariffed promotions must be approved by the Commission and must state exactly what charges are being reduced or waived, who is eligible, and what Customers have to do to be eligible.

Issue:

3.9 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including, but not limited to, sales taxes, use taxes, gross receipts taxes, personal property taxes and municipal utilities taxes, are billed separately and are not included in the rates quoted herein.

Customer shall be responsible for and shall pay all applicable federal, state, and local taxes or surcharges, including, but not limited to, sales, use, excise, personal property and gross receipts taxes. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings and gross receipts taxes.

3.10 Dishonored Payment Charge

Customers whose payment is returned for insufficient funds, rejected for inactive account, or otherwise not processed for payment as promised by the Customer will be subject to a \$20.00 charge. Such charge will be applicable on each occasion when the Company is unable to process such payment.

3.11 800 Tailored Call Coverage

When a customer chooses to be set up on a OneStar 800 sales program and wishes to have area code programming, they will incur an initial activation fee for this service. They will also incur a monthly administration fee for this service. Any time the customer wishes to have changes made to the area code programming they will incur an additional programming charge. If the sales program that the customer is on has a monthly fee associated with it, that fee will be waived and only the \$7.50 fee associated with 800 Tailored Call Coverage will apply. The fees are as follows:

Initial	Activation Fee	\$15.00
Monthly	Administration Fee	\$ 7.50
Programm	ning Change Fee	\$15.00

Issue: Effective:

3.12 Computation of Discounts

Discounts apply to a customer's usage when their sales program consists of either a volume or fixed discount. The discount percentages vary by sales program and customer usage and are applied as specified below.

A customer may qualify for a volume discount as specified in the Current Price List section. The combined total usage of the customer's intraLata, interLata, interstate, international, travel card, and directory assistance calls determines the volume discount level which will be applied to their toll-free and interstate usage. No discounts will be applied to their directory assistance, intraLata, international, or travel card usage.

A customer may qualify for a fixed discount as specified in the Current Price List section. The applicable discount will be applied to the customer's intraLata, interLata, interstate and 800. No discounts will be applied to the directory assistance, international, or travel card usage.

Issue:

3.13 <u>Validated Project Codes</u>

The fees are as follows:	
Existing Tables	
Initial Installation Fee	\$ 5.00
Monthly Administration Fee	\$ 5.00
Table Change Fee	\$ 5.00
<u>Special Tables</u>	
Initial Installation Fee	\$20.00
Monthly Administration Fee	\$ 7.50
Table Change Fee	\$ 5.00

When a customer chooses to have validated project codes set up for their OneStar account(s), he or she will incur a fee for this service. When the validated project codes are set up in existing tables, they will incur charges according to the Existing Tables charges listed below. When the validated project codes are set up in special tables which must be created, they will incur charges according to the Special Tables charges listed below.

Issue:

Conference Calling service is available 24 hours a day, seven days a week to all OneStar customers. Conference Calling charges are included in the customers' monthly OneStar invoices and will be billed for the minutes of usage each time the service is used. The customer may conduct a conference call by using one of the following services. A variety of optional features is also available, upon request, for a nominal charge.

Conference Calling Services:

Operator Assisted Dial Out - Teleconference Coordinators will dial out to the host's list of participants prior to the start of the call, greeting them and placing them into the conference. Teleconference Coordinators are available throughout the entire conference, if needed, and long distance charges are included.

<u>Dial In Meet-Me</u> - Participants dial a preassigned conference call number that allows them to utilize their own long distance provider. Teleconference Coordinators are available throughout the entire conference, if needed.

<u>Dial In 800 Meet-Me</u> - Participants dial a preassigned 800 number to access the conference call. With this option, long distance charges are included and Teleconference Coordinators are available throughout the entire conference, if needed.

<u>Passcode Meet-Me</u> - Participants can access the conference call automatically without the assistance of a Teleconference Coordinator by entering a preassigned passcode upon dialing in. Teleconference Coordinators are available throughout the entire conference, if needed.

800 Passcode Meet-Me - Participants dial a preassigned 800 number to access the conference call. At the time of the call, after dialing the 800 number, participants enter the passcode and will immediately be connected to the other individuals on the call. Teleconference Coordinators are available throughout the entire conference, if needed.

<u>Conference Calling Service</u>	<u>Charge Per Minute</u>					
Operator Assisted Dial Out	\$.3900 \$2.00 per line set-up charge					
Dial In Meet-Me	\$.2800					
Dial In 800 Meet-Me	\$.3900					
Passcode Meet-Me	\$.2500					
800 Passcode Meet-Me	\$.3600					

*All conference calls are billed in full minute billing increments.

Enhanced Services:

Operator Monitoring/Polling/Queuing:

Operator Monitoring - An operator will direct his/her full attention to the monitoring of an entire single conference so he/she will be immediately available to manage any request or special instructions that may be directed to him/her from the meeting.

Polling - Polling allows the host to ask a series of questions of the participants. The host may ask a yes/no or multiple choice (up to nine) question. Parties respond by pressing appropriate digits on the keypad. The total number of responses for each question is recorded and the results can be printed for the host.

Queuing - The moderator has the ability to control a question and answer session by allowing conference participants to "queue up" for a question using their touch-tone phones.

<u>Broadcast Fax</u> - Customers receive immediate, automatic, and simultaneous distribution of a document to multiple sites via fax.

<u>Participant List</u> - List of all participants faxed or mailed to the host after the conference.

Issue:

<u>Prenotification</u> (voice or fax) - A customized conference call notification form will be faxed to individuals the host requests to be on the conference call. The form requests each participant to notify the host of their attendance. The form also provides critical information, such as date of call, time of call, and the dial-in number, along with helpful hints on how to make the call a success. Participants may also be notified verbally.

<u>Fax Confirmation</u> - After making a reservation, the host is provided with a fax confirmation of the reservation.

<u>Conference Recording</u> - A 90-minute cassette tape is made of the conference and sent via regular mail. Additional copies are available.

<u>Conference Transcription/Transcript Copies</u> - The entire content of a conference can be transcribed and provided to the host and/or participants. This transcription can be in a written format or on a disk in a number of software formats.

<u>Digital Conference Playback</u> - Allows the customer to have many callers simultaneously dial into a single phone number at any time, to listen and respond to a digital recorded message or to listen to a conference call that they could not attend. Capabilities, such as fast forward, rewind, and pause, are available to all participants via remote access.

<u>Fax on Demand</u> - Using a touch-tone menu, participants can order documents to be faxed to them at any location, immediately, 24 hours a day, seven days a week.

<u>Feature</u> Operator Monitoring/ Polling & Queuing	<pre>Charge \$.07 per minute per location</pre>
Broadcast Fax	\$.50 per minute with \$7.50 set-up
Participant List	\$1.50 per request
Prenotification	\$1.50 per notification (voice or fax)

Fax Confirmation \$.75 per request

Conference Recording \$15.00 per 90-minute

cassette

Conference Transcription \$50.00 per transcribed

hour (transcribed hour
=15 minutes talk time)

Transcript Copies \$15.00 per copy

Digital Conference Playback \$20.00 set-up; \$.28 per

minute per location for Dial In Meet-Me; \$.42 per minute per location for Dial In 800 Meet-Me

Fax on Demand \$.45 per minute inbound;

\$.55 per minute outbound

Additional Services Provided at No Cost:

<u>Broadcast/Listen Only</u> - Dedicated speaker(s) can hear and be heard. Remaining participants are in a listen-only mode.

<u>Conference Security</u> - A password is distributed to conference participants in advance.

 $\underline{\text{On-Hold Music}}$ - Participants are placed on hold and in music status.

Operator Assistance - Operator can be recalled into conference by
pressing star zero (*0).

<u>Standing Reservation</u> - A reservation automatically made for certain times (e.g. the first Tuesday of every month).

<u>Subconferencing</u> - Participants are separated into designated groups for private meetings and can regroup as needed throughout the conference.

Issue:

3.15 National 800 Electronic Listing

Customers choosing to have their toll-free number listed in the National 800 Electronic Service Directory will incur an initial activation fee and a monthly administration fee for this service. The fees are as follows:

Initial Activation Fee \$17.00 Monthly Administration Fee \$15.00

3.16 Shared 800 Number Program

Shared 800 Number is a program available to customers wishing to obtain a toll-free number. The customer will have the same toll-free number as other Shared 800 customers located within the same geographical location of Carrier's terminal. For customers in the state of Florida, the toll-free number is 1-800-652-8476

Shared 800 customers will be assigned one 4-digit Personal Identification Number (PIN) which must be used when dialing the toll-free number. Additional PIN's are available upon request. Depending upon the number of additional PIN's requested, a monthly fee may apply.

Shared 800 numbers cannot have designated areas of service, be ported to another carrier, or be included in the National 800 Electronic Listing. The Shared 800 program can be used in combination with any OneStar 800 sales program. Any recurring monthly fees associated with the 800 sales program chosen will be waived for Shared 800 customers.

The fees are as follows:

Up to Two PIN's No cost

Each Additional PIN \$5.00 monthly fee

Issue:

3.17 Wholesale Service

Wholesale service is available to customers who resell large volumes of long distance inbound and outbound telephone service.

Following are fees and charges associated with the wholesale service programs:

Directory Assistance for UW02 Rate Program \$.65.

3.18 Travel Call Surcharge

The customer will incur a \$.20 surcharge when placing a travel card call.

3.19 Minimum Monthly Usage Charge

Beginning with the customer's second billing cycle, a \$3.00 Minimum Monthly Usage Charge will apply in addition to any monthly fees applicable to the customer's chosen rate program. The Minimum Monthly Usage Charge will apply to all invoices where the long distance call usage does not equal or exceed \$3.00. The charge will be an amount equal to the difference between the long distance call usage and \$3.00. The Minimum Monthly Usage Charge does not apply to dedicated or wholesale rate programs.

Issue:

3.20 Call Minimum and Rounding Increments

For the first two billing cycles, the customer is subject to the lower call minimum and billing increment combination listed with the customer's individual rate program description listed in the following section. Beginning with the customer's third billing cycle and continuing thereafter, based on the customer's previous month's call cost, the customer's calls will be subject to a sixty (60) second minimum and sixty (60) second billing thereafter if the customer's usage is less than \$20.00 or more per month. If the customer's usage is \$20.00 or more per month, the call minimum and rounding increment will decrease to a lower call minimum and billing increment combination specified in the customer's individual rate program description which is outlined in the following section. The wholesale and dedicated programs are exclusions to this section. A customer who subscribes to an outbound rate program and the corresponding inbound rate program may combine the usage of both programs to reach the \$20.00 usage level.

3.21 Toll-Free Number Fee

The customer will incur a Toll-Free Number Fee for each toll-free number serviced by OneStar up to a maximum of five (5) toll-free numbers per account. The monthly fee is as follows:

\$2.50 Per Toll-Free Number

3.22 Payphone Use Charge

In order to recover the Company's expenses to comply with the FCC's payphone compensation plan adopted October 9, 1997 (FCC 97-371), a charge will apply to all completed interstate and intrastate calls originating from pay telephones including:

- Calls billed to a Company-issued access code (e.g. Company Calling Card);
- 2. "0+" and other calls billed collect, to a third number, to a commercial credit card, or to a calling card issued by a local exchange carrier; and
- 3. Calls placed via Company toll-free numbers to any customer.

No discounts shall apply to the Payphone Use Charge. Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies, and other interexchange carriers. The Payphone Use Charge applies to the initial completed call and any reoriginated call (i.e. using the "*" symbol) completed and billed as described above.

Application of Payphone Use Charge:

- 1. Individual calls which otherwise meet the criteria above will be identified as subject to the Payphone Use Charge when coding digits transmitted to the Company at the time the call is placed indicate that the call originates from a payphone (ANI ii digits 07, 23, 27, 29, or 70).
- 2. Whenever possible the Payphone Use Charge will appear on the same invoice containing the usage charges for the applicable call. The intrastate-interLata and interstate payphone-originated calls will be designated with the letter "P" in the call detail section of the OneStar invoice. The intrastate-intraLata payphone-originated calls will be designated with the letter "B" in the call detail section of the OneStar invoice.
- 3. At the Company's option, in cases where proper payphone coding digits are not transmitted to the Company prior to completion of a call, the Payphone Use Charge may be billed on a subsequent invoice after the Company has obtained information from a local exchange carrier which confirms that the originating station is an eligible payphone.

Rate Per Completed Call:

\$.30

Issue:

3.23 Rates Applicable for Hearing/Speech Impaired Persons

When the customer, a properly certified business establishment or individual equipped with TDDs for communications with hearing or speech impaired persons, indicates that intrastate toll messages are communicated using a telecommunications device for the deaf (TDD), the rates shall be evening rates for daytime calls and night rates for evening and night calls.

When the customer indicates that intrastate toll calls are received from the relay service, each local exchange and interexchange telecommunications company billing relay call will be discounted by 50 percent of the applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for voice nonrelay calls.

Florida Public Service Commission Rules and Regulations require the Company to provide the first 50 directory assistance calls initiated per billing cycle by handicapped persons free of charge.

3.24 Toll-Free Number PIN Charge

Customers with toll-free numbers who request PIN numbers will have an installation and monthly charge as follows:

Installation Charge \$5.00 per PIN Monthly Charge \$5.00 per PIN

3.25 Referral Program

Give Yourself Credit

When a current customer refers a potential customer to the Company, the current customer becomes eligible for a one-time credit after the referred customer switches to the Company's service. The amount of credit is based upon the referred customer's estimated monthly usage as listed below:

Estimated Usage	Credit
\$ 0 - \$ 75.00	\$10.00
\$ 75.00 - \$150.00	\$50.00
\$150.01 +	\$75.00

Credits will appear on the current customer's invoice after the referred customer switches to the Company's service. A current or potential customer will not receive a credit for referring his or her own account.

3.26 Video Conferencing

Description of Service

Video conferencing allows OneStar customers at two or more locations to see and hear each other. Video conferencing is available twenty-four hours a day, seven days a week to all OneStar customers. Video conferencing charges are included in the customer's monthly OneStar invoice.

Video Conferencing Services

Multipoint Service:

OneStar's video conferencing service provides multipoint video service for anyone with H.320 standard compliant video equipment. In addition, OneStar's service supports video conferencing establishment made with dial-in or dial-out connections.

Issue: Effective:

3.26 Video Conferencing

Room Reservation Service: Participants in need of reservation

service can use OneStar to facilitate all aspects of the process. If a participant does not have his or her own equipment, OneStar can schedule

public rooms.

Technical Support: OneStar will document the equipment

and transmission elements of each video facility to ensure that quality remains consistent. OneStar will provide site coordinators to offer technical support to users of this

service.

Explanation of Fees/Charges

Video Bridging Fee: This fee represents the connection,

dialed in or dialed out, charges for each video conferencing participant. It is charged on a per minute, per

location basis.

Video Launching Fee: This fee applies when the end user

utilizes privately owned video conferencing equipment. In cases where the end user is not able to begin a call, OneStar calls the end user's video conferencing equipment to launch the conference. This is a one-

time set-up charge.

3.26 Video Conferencing

Video Room Reservation Fee:

This fee is charged on a per reservation basis for the enlistment of OneStar to schedule video calls for the room and to manage the available times in the conference room.

Video Transmission Fee:

This fee represents the long distance charges associated with a video call. The video calls are broken down into channels, and calls are billed on a per

channel basis.

<u>Video Conferencing Service</u>

Charges Per Minute

Video Bridging Fee

\$.90 per minute, per location

Video Launching Fee

\$50.00 per video conference

Video Room Reservation Fee

\$7.00 per reservation

Video Transmission Fee

\$.25 per minute, per channel

3.27 Telecommunications Relay Service

Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech impaired population. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech.

Certain Calls may not be placed through TRS:

- a. Calls to 700 numbers;
- b. Calls to time or weather recorded messages;
- c. Calls to other informational recordings; and
- d. Operator handled conference service and other teleconference calls.

TRS Charge:

.003% of net charges (including usage and other miscellaneous charges).

3.28 Property Acquisition Charge

A Property Acquisition Charge ("PAC") will be applied on a monthly basis to all accounts.

Property Acquisition Charge:

.003% of net charges (including usage and other miscellaneous charges).

Issue:

3.29 ONcall Service

ONcall is available twenty-four hours per day, seven days per week.

Oncall customers can designate the routing of their toll-free number to up to five predetermined locations. Oncall charges are included in the customer's monthly OneStar invoices. Voice mail and call forwarding must be set up by the customer through his or her local exchange carrier in order to allow the Company to supply Oncall service.

Subscribers may route calls by the day of week or time of day if they choose.

The following features are available to all Oncall customers:

Phone Features:

<u>Location</u>: This is the name identifying the location of the calling number.

Phone Number: ONcall service uses this number to locate the subscriber.

Rings: This feature is the number of times a phone will be allowed to ring before the next location is tried. The system will default to three (3) rings; however, ONcall subscribers may choose from zero (0) to nine (9) rings.

<u>Pager</u>: This is the number ONcall service will use when the calling party is routed to the Pager option.

<u>Voice Mail</u>: This is the number ONcall service will use when the calling party is routed to the Voice Mail system.

<u>Message Retrieval</u>: This is the number used to access Voice Mail messages left on the system. ONcall service will route calls to the subscriber's Voice Mail so they can retrieve messages.

3.29 ONcall Service

Sequence Features:

- <u>Do Not Disturb</u>: This feature blocks calls routed to the subscriber. The 'ON with PIN' override status will allow customers to override the blocking.
- <u>Call Forwarding</u>: This feature routes calls to the subscriber.

 The 'ON' status will divert all calls to the Call Forwarding sequence. 'ON with PIN' override allows only those callers with the override PIN to be forwarded to the Call Forwarding sequence.
- <u>Busy</u>: This feature routes calls to the subscriber's Busy sequence. 'ON first' status routes the calls to the Busy sequence when the first phone number tried is busy.
- <u>Search Announcement</u>: This feature allows the subscriber to determine when the 'Searching Phone Numbers' announcement should be played. The announcement will inform the caller that the Service is trying another number and that they can either continue holding or leave a message. The announcement may be played after the first number is tried, after each number is tried, or may not be played at all.
- Override PIN: A number issued to ONcall subscribers who want to allow selected callers to override the 'Do Not Disturb' or the Call Forwarding' feature.
- Access PIN: A number used by ONcall subscribers to access Oncall service for the purpose of making outgoing calls, retrieving messages, or administering feature data.

3.29 ONcall Service

ONcall Service Charges:

Following are fees and charges associated with the ONcall service:

One-time set up fee \$ 9.95 per toll-free number Monthly fee \$ 5.95 per toll-free number*

Maintenance fee \$ 10.00 per routing change made via

Customer Service

Toll-free Service rate \$.0990 per minute

*This monthly fee takes the place of the Toll-Free Number Fee.

Oncall customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Oncall customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with six second billing thereafter. Calls are billed in one-tenth of a minute increments.

Issue:

3.30 Coupon and Credit Programs

Four coupon or credit programs are available to be used to attract new customers: OneStar Credit, One Month Free, Customer Appreciation, and Lucky 13. The estimated usage of a new customer must be \$300 to qualify for the OneStar Credit and \$150 to qualify for the One Month Free. These programs apply to customers as they initiate OneStar service and may not be offered to existing OneStar customers. A customer is eligible for only one coupon or credit program. Upon termination of the service, the customer will no longer receive credits to their account.

OneStar Credit - A customer signing up for OneStar service will receive credits based on percentages of their monthly usage. The longer the customer is on OneStar service the more credit they can receive. The credits will be given according to the following schedule:

15	엉	of	actual	usage	Credited	on	2^{nd}	full	month o	of s	service
30	왕	of	actual	usage	Credited	on	6 th	full	month	of	service
45	왕	of	actual	usage	Credited	on	$18^{\rm th}$	full	month	of	service
60	엉	of	actual	usage	Credited	on	24^{th}	full	month	of	service

3.30 Coupon and Credit Programs

One Month Free - A customer signing up for OneStar service will receive One Month free of service upon their 12 month of service with OneStar. The amount of credit will be determined by averaging their actual call usage for the previous three months.

<u>Customer Appreciation</u> - A customer signing up for OneStar service will receive a credit based on the customer's third billing cycle net call usage. The credit will be applied to the fourth billing cycle invoice. The following schedule will apply:

Third Cyc	le Net Usage	Coı	ipon Credit
\$ 100.00	- \$ 99.99	\$	10.00
	- \$ 199.99	\$	25.00
	- \$ 299.99	\$	50.00
	- \$ 399.99	\$	75.00
\$ 400.00	- \$ 499.99	\$	100.00
\$ 500.00	+	\$	150.00

<u>Lucky 13</u> - A customer signing up for OneStar service will receive one month of free* service upon their $13^{\rm th}$ month of service with OneStar. The amount of the credit will be determined by averaging the long distance usage of the $9^{\rm th}$, $10^{\rm th}$, and $11^{\rm th}$ month's invoices.

* One-time credit will be used for long distance usage only. Taxes, service fees and monthly access fees are not included in the credit. Account must not be delinquent, unless in dispute, at the time of credit. Customer must be active at the time of credit.

Issue: Effective:

SECTION 4 - RATES

4.1 Prepaid Calling Card

\$.25 Per Telecom Unit

Calls are billed at 60 second minimum with 60 second billing thereafter.

4.2 Premier A

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

Premier A customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Premier A customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-1 rate applies.

4.3 <u>Premier A 800</u>

Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

Premier A 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Premier A 800 customers whose monthly usage is \$20.00 ore more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.4 Premier B

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1248 \$.1248 \$.1248

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1248 \$.1248 \$.1248

Premier B customers must sign a one year term agreement. Premier B customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Premier B customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-1 rate applies.

4.5 Premier B 800

Rates Per Minute

Day Evening Night/Weekend

\$.1248 \$.1248 \$.1248

Premier B 800 customers must sign a one year term agreement. Premier B 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Premier B 800 customers whose monthly usage is \$20.00 ore more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.6 Jupiter

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

Jupiter customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Jupiter customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-1 rate applies.

4.7 Jupiter 800

Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

Jupiter 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Jupiter 800 customers whose monthly usage is \$20.00 ore more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.8 Neptune

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1248 \$.1248 \$.1248

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1248 \$.1248 \$.1248

Neptune customers must have a minimum monthly usage of \$5.00 or more. Neptune customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Neptune customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-1 rate applies.

4.9 Neptune 800

Rates Per Minute

Day Evening Night/Weekend

\$.1248 \$.1248 \$.1248

Neptune 800 customers must have a minimum monthly usage of \$5.00 or more. Neptune 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Neptune 800 customers whose monthly usage is \$20.00 ore more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

Issue: Effective:

4.10 Travel Card 99-1

Rates Per Minute

Day Evening Night/Weekend

\$.1690 \$.1690 \$.1690

Travel Card 99-1 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Travel Card 99-1 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.11 T1

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T1 customers will have a \$19.95 installation fee. T1 customers will have calls billed at a 60 second minimum with 60 second billing thereafter. T1 customers will have a \$4.95 monthly fee. T7 Travel Card rate applies.

4.12 T1 800

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T1 800 customers will have a \$19.95 installation fee. T1 800 customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.13 T2

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T2 customers will have a \$19.95 installation fee. T2 customers will have calls billed at a 60 second minimum with 60 second billing thereafter. T7 Travel Card rate applies.

4.14 T2 800

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T2 800 customers will have a \$19.95 installation fee. T2 800 customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.15 T3

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T3 customers will have a \$19.95 installation fee. T3 customers will have calls billed at a 60 second minimum with 60 second billing thereafter. T3 customers will have a \$1.95 monthly fee. T7 Travel Card rate applies.

4.16 T3 800

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T3 800 customers will have a \$19.95 installation fee. T3 800 customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.17 T4

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T4 customers will have calls billed at a 60 second minimum with 60 second billing thereafter. T4 customers will have a \$2.95 monthly fee. T7 Travel Card rate applies.

4.18 <u>T4 800</u>

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T4 800 customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.19 T5

Rate Per Minute

Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T5 customers will have a \$19.95 installation fee. T5 customers will have calls billed at a 120 second minimum with 60 second billing thereafter. T5 customers will have a \$3.95 monthly fee. T7 Travel Card rate applies.

4.20 T5 800

Rate Per Minute

Night/Weekend \$.1259 Day Evening

\$.1259 \$.1259

T5 800 customers will have a \$19.95 installation fee. T5 800 customers will have calls billed at a 120 second minimum with 60 second billing thereafter.

4.21 T6

Rate Per Minute

Night/Weekend Evening

\$.1259 \$.1259 \$.1259

T6 customers will have calls billed at a 180 second minimum with 60 second billing thereafter. T6 customers will have a \$4.95 monthly fee. T7 Travel Card rate applies.

4.22 T6 800

Rate Per Minute

Day Evening Night/Weekend

\$.1259 \$.1259 \$.1259

T6 800 customers will have calls billed at a 180 second minimum with 60 second billing thereafter.

4.23 T7 Travel Card

Rate Per Minute

Day Evening Night/Weekend

\$.1900 \$.1900 \$.1900

T7 Travel Card customers will have a \$2.95 installation fee. T7 Travel Card customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.24 Travel Card 99-2

Rate Per Minute

Day Evening Night/Weekend

\$.1390 \$.1390 \$.1390

Travel Card 99-2 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Travel Card 99-2 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.25 Mars

Rate Per Minute

Day Evening Night/Weekend

\$.1196 \$.1196 \$.1196

Mars customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Mars customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Mars has a monthly fee of \$.95. Monthly fee waived when usage exceeds \$50.00. Mars usage combined with Mars 800 usage also qualifies to waive monthly fee when total usage exceeds \$50.00. A customer who has Mars and Mars 800 will only incur a \$.95 fee if their combined usage is less than \$50.00. Travel Card 99-2 rates apply.

4.26 Mars 800

Rates Per Minute

Day Evening Night/Weekend

\$.1196 \$.1196 \$.1196

Mars 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Mars 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Mars 800 has a monthly fee of \$.95. Monthly fee waived when usage exceeds \$50.00. Mars 800 usage combined with Mars usage also qualifies to waive monthly fee when total usage exceeds \$50.00. A customer who has Mars 800 and Mars will only incur a \$.95 fee if their combined usage is less than \$50.00.

4.27 Galaxy

Rates Per Minute

Day Evening Night/Weekend

\$.1196 \$.1196 \$.1196

Galaxy customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Galaxy customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-2 rate applies.

4.28 Galaxy 800

Rates Per Minute

Day Evening Night/Weekend

\$.1196 \$.1196 \$.1196

Galaxy customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Galaxy customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.29 Meridian A

Rates Per Minute

Day Evening Night//Weekend

\$.1196 \$.1196 \$.1196

Meridian A customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Meridian A customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Meridian A has a monthly fee of \$.95. Monthly fee waived when usage exceeds \$50.00 or if a one year term agreement is signed. Meridian A usage combined with Meridian A 800 usage also qualifies to waive monthly fee when total usage exceeds \$50.00. A customer who has Meridian A and Meridian A 800 will only incur a \$.95 fee if their combined usage is less than \$50.00. Travel Card 99-2 rates apply.

4.30 Meridian A 800

Rates Per Minute

Day Evening Night//Weekend

\$.1196 \$.1196 \$.1196

Meridian A 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Meridian A 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Meridian A 800 has a monthly fee of \$.95. Monthly fee waived when usage exceeds \$50.00 or if a one year term agreement is signed. Meridian A 800 usage combined with Meridian A usage also qualifies to waive monthly fee when total usage exceeds \$50.00. A customer who has Meridian A 800 and Meridian A will only incur a \$.95 fee if their combined usage is less than \$50.00.

4.31 Sunshine C

Rate Per Minute

Day Evening Night/Weekend

\$.0790 \$.0790 \$.0790

Sunshine C customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Sunshine C customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-2 rates apply.

4.32 Sunshine C 800

Rates Per Minute

Day Evening Night/Weekend

\$.0790 \$.0790 \$.0790

Sunshine C 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Sunshine C 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.33 U01

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1148 \$.1148 \$.1148

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1148 \$.1148 \$.1148

U01 customers whose monthly usage is less than \$75.00 will have a \$3.95 monthly fee. U01 usage may be combined with U01800 usage to reach the \$75.00 usage level. U01 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U01 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card UTC01 rate applies.

4.34 U01800

Rates Per Minute

Day Evening Night/Weekend

\$.1349 \$.1349 \$.1349

U01800 customers whose monthly usage is less than \$75.00 will have a \$3.95 monthly fee. U01800 usage may be combined with U01 usage to reach the \$75.00 usage level. U01800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U01800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.35 U02

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

U02 customers will have a \$3.95 monthly fee. U02 customers will have calls billed at a 60 second minimum with 60 second billing thereafter. Travel Card UTC01 rate applies.

4.36 U02800

Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

U02800 customers will have a \$3.95 monthly fee. U02800 customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.37 UO3

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1773 \$.1773 \$.1773

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1773 \$.1773 \$.1773

U03 customers will have calls billed at a 60 second minimum with 60 second billing thereafter. Travel Card UTC01 rate applies.

4.38 U03800

Rates Per Minute

Day Evening Night/Weekend

\$.1890 \$.1890 \$.1890

U03800 customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.39 U04

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1583 \$.1583 \$.1583

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1583 \$.1583 \$.1583

U04 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U04 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card UTC01 rate applies.

4.40 <u>U0</u>4800

Rates Per Minute

Day Evening Night/Weekend

\$.1583 \$.1583 \$.1583

U04800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U04800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.41 U05

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1033 \$.1033 \$.1033

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1033 \$.1033 \$.1033

U05 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U05 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card UTCO1 rate applies.

4.42 U05800

Rates Per Minute

Day Evening Night/Weekend

\$.1214 \$.1214 \$.1214

U05800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U05800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.43 U06

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

U06 customers whose monthly usage is less than \$25.00 will have a \$3.95 monthly fee. U06 usage may be combined with U06800 usage to reach the \$25.00 usage level. U06 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U06 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card UTC01 rate applies.

4.44 <u>U06800</u>

Rates Per Minute

Day Evening Night/Weekend

\$.1301 \$.1301 \$.1301

U06800 customers whose monthly usage is less than \$25.00 will have a \$3.95 monthly fee. U06800 usage may be combined with U06 usage to reach the \$25.00 usage level. U06800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. U06800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.45 UTC01 Travel Card

Rates Per Minute

Evening Night/Weekend Day

\$.1990 \$.1990 \$.1990

UTC01 Travel Card customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.46 UW02

IntraLata Rates Per Minute

Evening Night/Weekend Day

\$.0850 \$.0850 \$.0850

InterLata rates Per Minute

Evening Night/Weekend \$.0850 \$.0850

\$.0850

UW02 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. UW02 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card UWTC01 rate applies.

4.47 UW02800

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.0850 \$.0850 \$.0850

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.0850 \$.0850 \$.0850

UW02800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. UW02800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.48 UWTC01 Travel Card

Rates Per Minute

Day Evening Night/Weekend

\$.1700 \$.1700 \$.1700

UWTC01 Travel Card customers will have calls billed at a 60 second minimum with 60 second billing thereafter.

4.49 Focus

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

Focus customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Focus customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Focus customers whose usage is less than \$100.00 per month will incur a \$3.00 monthly fee. Focus usage may be combined with Focus 800 usage to reach the \$100.00 level. Monthly fee waived with one year term agreement. Travel Card 99-2 rate applies.

4.50 Focus 800

Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

Focus 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Focus 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Focus 800 customers whose usage is less than \$100.00 per month will incur a \$3.00 monthly fee. Focus 800 usage may be combined with Focus usage to reach the \$100.00 level. Monthly fee waived with one year term agreement.

Issue: Effective:

4.51 Vision

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1039 \$.1039 \$.1039

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1039 \$.1039 \$.1039

Vision customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Vision customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Vision customers whose usage is less than \$50.00 per month will incur a \$2.00 monthly fee. Vision usage may be combined with Vision 800 usage to reach the \$50.00 level. Monthly fee waived with one year term agreement. Travel Card 99-2 rate applies.

4.52 Vision 800

Rates Per Minute

Day Evening Night/Weekend

\$.1039 \$.1039 \$.1039

Vision 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Vision 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Vision 800 customers whose usage is less than \$50.00 per month will incur a \$2.00 monthly fee. Vision 800 usage may be combined with Vision usage to reach the \$50.00 level. Monthly fee waived with one year term agreement.

4.53 Acclaim

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.1039 \$.1039 \$.1039

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.1039 \$.1039 \$.1039

Acclaim customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Acclaim customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Acclaim customers whose usage is less than \$100.00 per month will incur a \$3.00 monthly fee. Acclaim usage may be combined with Acclaim 800 usage to reach the \$100.00 level. Monthly fee waived with one year term agreement. Travel Card 99-2 rate applies.

4.54 Acclaim 800

Rates Per Minute

Day Evening Night/Weekend

\$.1039 \$.1039 \$.1039

Acclaim 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Acclaim 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Acclaim 800 customers whose usage is less than \$100.00 per month will incur a \$3.00 monthly fee. Acclaim 800 usage may be combined with Acclaim usage to reach the \$100.00 level. Monthly fee waived with one year term agreement.

4.55 Prime Plus

IntraLata Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

InterLata Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

Prime Plus customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Prime Plus customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Prime Plus customers will incur a \$3.95 monthly fee. Travel Card 99-2 rate applies.

4.56 Prime Plus 800

Rates Per Minute

Day Evening Night/Weekend

\$.0990 \$.0990 \$.0990

Prime Plus 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Prime Plus 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Prime Plus customers will incur a \$3.95 monthly fee.

4.57 Referral One

Rate Per Minute

Day Evening Night/Weekend

\$.1140 \$.1140 \$.1140

Referral One customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Referral One customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. Travel Card 99-2 rates apply.

4.58 Referral One 800

Rates Per Minute

Day Evening Night/Weekend

\$.1140 \$.1140 \$.1140

Referral One 800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Referral One 800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.59 AS01

Rate Per Minute

Day Evening Night/Weekend

\$.0890 \$.0890 \$.0890

AS01 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. AS01 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments. ASTC02 rates apply.

4.60 AS01/800

Rates Per Minute

Day Evening Night/Weekend

\$.0890 \$.0890 \$.0890

AS01/800 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. AS01/800 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.61 ASTC02

Rate Per Minute

Day Evening Night/Weekend

\$.1500 \$.1500 \$.1500

ASTC02 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. ASTC02 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.62 Promotional Prepaid Debit Card

Rate Per Minute

Day Evening Night/Weekend

\$.0500 \$.0500 \$.0500

Promotional Prepaid Debit Card customers will have calls billed at a 60 second minimum with 60 second billing thereafter. Cards are available in either 15 minute or 30 minute denominations.

Cards are for promotional use only. For example, a business may purchase cards which it will then give to its sales prospects. Purchaser may not resell the card or charge any fee for its use.

4.63 Standardized Dedicated

Outbound Rates Per Minute - Voice

Evening Day Night/Weekend

\$.0550 \$.0550 \$.0550

Inbound Rates Per Minute - Voice

Evening Night/Weekend Day

\$.0550 \$.0550 \$.0550

The Standardized Dedicated program allows customers to carry voice, data, and internet over the same dedicated circuit. Customers may also opt to use this program on a voice-only, integrated, fractional, or internet-only basis. Standardized Dedicated customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Standardized Dedicated customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. A one, two, or three-year term agreement will apply per the customer's choice.

Standardized Dedicated customers must utilize a dedicated circuit.

<u>Integrated Internet</u>	T1 Ports - On-Net		
Port Speed	3 Year	2 Year	1 Year
	Term	Term	Term
64K	\$282.00	\$297.00	\$312.00
128K	\$350.00	\$368.00	\$387.00
256K	\$433.00	\$455.00	\$479.00
384K	\$506.00	\$533.00	\$561.00
512K	\$558.00	\$587.00	\$618.00
768K	\$622.00	\$655.00	\$689.00
1.024Mbps	\$683.00	\$719.00	\$756.00
1.536Mbps	\$741.00	\$769.00	\$818.00
-			
NRC (Installation)	waived	waived	\$300.00

4.63 Standardized Dedicated (Cont.)

Integrated T1 Access Mileage to POP 0-10 11-20 21-30	Charges 3 Year Term \$300.00 \$500.00 \$750.00	2 Year Term \$300.00 \$500.00 \$750.00	1 Year Term \$300.00 \$500.00 \$750.00
NRC (Installation)	waived	waived	\$300.00
Integrated Internet			
Port Speed	3 Year	2 Year	1 Year
64K 128K 256K 384K 512K 768K 1.024Mbps 1.536Mbps	Term \$313.33 \$388.89 \$481.11 \$562.22 \$620.00 \$691.11 \$758.89 \$823.33	Term \$330.00 \$408.89 \$505.56 \$592.22 \$652.22 \$727.78 \$798.89 \$854.44	\$908.89
NRC (Installation)	waived	waived	\$300.00
Integrated T1 Access Mileage to POP 0-10 11-20 21-30	Charges 3 Year Term \$300.00 \$500.00 \$750.00	2 Year Term \$300.00 \$500.00 \$750.00	1 Year Term \$300.00 \$500.00 \$750.00
NRC (Installation)	waived	waived	\$300.00

Issue: Effective:

4.64 Allegiance

Outbound Rates Per Minute

Day Evening Night/Weekend

\$.0690 \$.0690 \$.0690

Inbound Rates Per Minute

Day Evening Night/Weekend

\$.0690 \$.0690 \$.0690

Allegiance customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Allegiance customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.65 American Voice

Outbound Rates Per Minute

Day Evening Night/Weekend

\$.0690 \$.0690 \$.0690

Inbound Rates Per Minute

Day Evening Night/Weekend

\$.0690 \$.0690 \$.0690

American Voice customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. American Voice customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.66 MTS Casual Calling

Rates Per Minute

Day Evening Night/Weekend

\$0.5500 \$0.5500 \$0.5500

MTS Casual Calling applies to end users who dial 10-10-xxx to access OneStar's long distance network and/or end users who have not established an account with a specific rate program.

MTS Casual Calling will be billed at a 60 second minimum with 60 second billing thereafter. Calls are billed in one-tenth of a minute increments.

4.67 Travel Card 2002

Day Evening Night/Weekend

\$.1390 \$.1390 \$.1390

Travel Card 2002 customers whose monthly usage is less than \$20.00 will have calls billed at a 60 second minimum with 60 second billing thereafter. Travel Card 2002 customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter.

Issue: Effective:

4.68 FiveStar

FiveStar is available to customers who subscribe to OneStar for their long distance service only, as well as on a bundled basis to customers who subscribe to dial-up internet and/or local service with long distance service. Rates will vary according to the option(s) chosen by the customer.

Customers may utilize this program on a month-to-month basis or sign a one or two year term agreement. FiveStar customers whose monthly usage is less than \$20.00 will have calls billed at 60-second minimum with 60 second billing thereafter. FiveStar customers whose monthly usage is \$20.00 or more will have calls billed at an 18 second minimum with 6 second billing thereafter. Calls are billed in one tenth of a minute increments.

1 Product

Month-to-Month Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0750 \$0.0750 \$0.0750

One-Year Term Agreement Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0710 \$0.0710 \$0.0710

Two-Year Term Agreement Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0670 \$0.0670 \$0.0670

4.68 FiveStar (Cont.)

2 Products

Month-to-Month Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0710 \$0.0710 \$0.0710

One-Year Term Agreement Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0670 \$0.0670 \$0.0670

Two-Year Term Agreement Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0610 \$0.0610 \$0.0610

3 Products

Month-to-Month Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0710 \$0.0710 \$0.0710

One-Year Term Agreement Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0610 \$0.0610 \$0.0610

Two-Year Term Agreement Outbound and Inbound Rates Per Minute

Day Evening Night/Weekend

\$0.0560 \$0.0560 \$0.0560

4.69 Telekey 101

Rates Per Minute

Day Evening Night/weekend

\$0.0600 \$0.0600 \$0.0600

Telekey 101 is a prepaid calling card. Calls are billed at a 60 second minimum with 60 second billing thereafter. Telekey 101 Customers will be charged a \$0.49 per call surcharge against the remaining balance.

4.70 <u>Telekey 103</u>

Rates Per Minute

Day Evening Night/weekend

\$0.0800 \$0.0800 \$0.0800

Telekey 103 is a prepaid calling card. Calls are billed at a 60 second minimum with 60 second billing thereafter. Telekey 103 Customers will be charged a \$0.25 per call surcharge against the remaining balance.

4.71 <u>Telekey 104</u>

Rates Per Minute

Day Evening Night/weekend

\$0.0700 \$0.0700 \$0.0700

Telekey 104 is a prepaid calling card. Calls are billed at a 60 second minimum with 60 second billing thereafter. Telekey 104 Customers will be charged a \$0.29 per call surcharge against the remaining balance.

4.72 <u>Telekey 105</u>

Issue:

Rates Per Minute

Day Evening Night/weekend

\$0.0800 \$0.0800 \$0.0800

Telekey 105 is a prepaid calling card. Calls are billed at a 60 second minimum with 60 second billing thereafter. Telekey 105 Customers will be charged a \$0.19 per call surcharge against the remaining balance.

4.73 Telekey 106

Rates Per Minute

Night/weekend Evening Day

\$0.0450 \$0.0450 \$0.0450

Telekey 106 is a prepaid calling card. Calls are billed at a 60 second minimum with 60 second billing thereafter. Telekey 106 Customers will be charged a \$0.50 per call surcharge against the remaining balance.

4.74 Telekey 113

Rates Per Minute

Night/weekend Day Evening

\$0.1000 \$0.1000 \$0.1000

Telekey 113 is a prepaid calling card. Calls are billed at a 60 second minimum with 60 second billing thereafter.

EXHIBIT C

Alan J. Powers, Chief Executive Officer

A graduate of Indiana University at Bloomington, Mr. Powers holds a B.S. in Accounting and is a Certified Public Accountant. He was previously a partner in the accounting firm of Harding, Shymanski & Company from 1969 to 1981.

From 1978 to 1990, Mr. Powers was part owner in the Godfather's Pizza Restaurants in Indiana, Ohio, and Tennessee.

In 1983, he entered the resell telephone business. Mr. Powers held the position of President of TeleMarketing Investments, Inc., which was a general partner of TeleMarketing Investments, Ltd. TeleMarketing Investments, Ltd. provided telecommunications service in six states including Ohio, Nebraska, South Dakota, Iowa, Pennsylvania and West Virginia. TeleMarketing Investments, Ltd. achieved sales of \$25 million and was sold to WorldCom's predecessor, LDDS in 1992.

Mr. Powers also served as President of Rhode Management Corporation, which was a general partner of Providence TMC, Ltd. Providence TMC, Ltd. provided telecommunications service in the states of Rhode Island, Massachusetts and Connecticut. Providence TMC, Ltd. d/b/a TMC Long Distance became Telstar Communications, Inc. in 1992. Telstar Communications, Inc. has been known as OneStar Long Distance, Inc. since 1996.

Mr. Powers oversees all aspects of OneStar Long Distance, Inc. with specific attention to the Legal, Regulatory, Accounting, Human Resources, Mergers and Acquisitions, and Business Development Departments.

Michael W. Hanus, Chairman of the Board of Directors

A graduate of the University of Wisconsin at Milwaukee, Mr. Hanus holds a B.S. in Economics. He was a member of the Reserve Management Group for Sears, Roebuck & Company from 1972 to 1984. During his years of employment with Sears Roebuck & Company, Mr. Hanus' responsibilities included the areas of sales, marketing and retail management.

From 1984 to 1992, Mr. Hanus was employed by TeleMarketing Investments, Ltd. where he held the position of General Manager. He served in many capacities, including sales program development, marketing, management and networking. He was appointed President of Telstar Communications, Inc. in 1993, and continued in that position through Telstar's transition to OneStar Long Distance, Inc.

Mr. Hanus directly oversees the Board of Directors.

William R. Stapleton, President

Mr. Stapleton was educated at Syracuse University, The University of Pennsylvania, and MIT. He was a Captain in the United States Air Force.

Mr. Stapleton was employed by AT&T from 1961 to 1995. While there, he worked in several areas including sales, marketing, and senior management. Mr. Stapleton was involved with several important projects at AT&T including the effort to formalize AT&T's pricing strategies for several of its most competitive products in 1984 and the turn-around of AT&T's computer business in 1991. In 1995, he started his own consulting firm. In February 2000, Mr. Stapleton was appointed Executive Vice President of Business Management at OneStar Long Distance, Inc. In March 2001, Mr. Stapleton was appointed Chief Operations Officer at OneStar Long Distance, Inc. In October 2002, Mr. Stapleton was appointed President of OneStar Long Distance, Inc.

Mr. Stapleton's responsibilities at OneStar Long Distance, Inc. include coordinating the Operations and Mergers and Acquisitions Departments and directly overseeing the Marketing and Sales Departments.

Mark W. Powers, Executive Vice President

A graduate of the University of Southern Indiana, Mr. Powers holds a B.S degree in Accounting and is a Certified Public Accountant. He served as Controller and Treasurer for Midwest Equipment & Supply Company and The Daviess County Farm Bureau from 1975 to 1988.

In 1988, Mr. Powers joined TeleMarketing Investments, Ltd. as Controller. In this position, he was responsible for the data processing and accounting matters. Mr. Powers was appointed Vice President and Treasurer of Telstar Communications, Inc. in 1993 and continued in that position through Telstar's transition to OneStar Long Distance, Inc.

Mr. Powers' responsibilities at OneStar Long Distance, Inc. include coordinating and directly overseeing the Revenue Assurance Department.

Martin Huebschman, Chief Financial Officer and General Counsel

Mr. Huebschman has a history of extensive operations and financial leadership roles with both public and private companies. Mr. Huebschman has spent the past ten years in the telecommunications industry where he served as Sr. Vice President and Chief Financial Officer of Teltrust as well as President, COO and CFO of Voice-Tel Enterprises, the world's largest independent voice messaging service bureau until its sale to a public company. His experience includes various executive management positions with companies in the healthcare and computer industries in addition to almost twenty years in manufacturing where he was responsible for taking two companies public including Met-Coil Systems where he served as its President and Chief Executive Officer. Mr. Huebschman accepted his current position with the company in 2001. He received a Bachelor of Administration Degree in Accounting from Cleveland State University and a Juris Doctorate from Cleveland Marshall Law School. He is licensed to practice law in Ohio and is a member of ABA. He has held various board positions and is a member of several professional organizations including FEI, TEI, NACD, NIRI, and RIMS.

EXHIBIT D

David Gibson, Vice President Network Operations

Mr. Gibson joined OneStar in 1995 in the position consisting of network data entry. He comes from a background weighed heavily in accounting and systems support. After two months with OneStar he had automated his job functions and moved more into a systems support position. While gaining knowledge of the systems and automating many of the CARE, Network load, CABS and back office functions, he also gained a very strong telecommunications knowledge. Mr. Gibson moved into the Network Department in 1997 dealing primarily with the Network costing, design and efficiency. As OneStar has grown, Mr. Gibson's responsibilities have also grown to include RespOrg, Engineering, Switch Operations, Costing, CABS, and NOC. Mr. Gibson is Seimen's certified, and has attended various other training sessions pertaining to Network components. During his tenure at OneStar he has been responsible for the integration of 3 new switches to the network, 3 new installations and certifications, 2 switch decommissions, and crucial to establishing all supporting systems to the network. Mr. Gibson's current duties have been refocused to include the key Network areas of engineering, operations, and optimization, while he continues to provide input and direction to various other areas.

Michael Sibrel, Director of Network Operations

Mr. Sibrel joined OneStar in 1999 as a project manager after serving as a Regional Operations Manager for KLF Business Communication Systems. As a regional operations manager for KLF, Mr. Sibrel had responsibility for installation/service of customer equipment throughout a multi-state region and Mexico. Prior to his involvement with KLF he served in various capacities in Public Safety/Law Enforcement. Mr. Sibrel's migration to telecommunications was a logical step after serving from 1990 – 1996 as Director of a Public Safety Communications E9-1-1 Center. In that capacity, Mr. Sibrel implemented a communications center and E9-1-1 system to provide emergency services to a jurisdiction that provided services to twenty-eight emergency service agencies, including police, fire, and EMS, as well as, implementing a first of it's kind E9-1-1 system utilizing multiple telecom switches. In 2000, he was named as OneStar's NOC Manager and charged with the implementation of a functional Network Operations Center. In 2002, he was promoted to Director of Network Operations.

Network Operations:

OneStar Network Management has determined the need to convert the existing DCO TDM network to a packet based IP/ATM network. Network management has developed a three-phased approach:

- (1) Convert the "core" backbone network (IMT or switch-to-switch transport) to a packet network
- (2) Add Class 5 telephony features to the network and build out to the "edge" (end office and customer premise) of the network
- (3) As a component of the network migration utilize network configuration opportunities such as Verizon's IP gateway, NNI and peering connections to expand backbone footprint, and other LEC/CLEC/Carrier solutions to accelerate the eventual deconstruction of the existing TDM network

The current OneStar Network consists of Siemens DCO switches located in Portland, Maine; Boston, Massachusetts; Richmond, Virginia; Indianapolis, Indiana; Rochester, Minnesota; and Seattle, Washington. With the addition of network facilities from Network One, an additional switch will be added in Washington, D.C. These switches are all trunked together, as well as, an extensive FGD network to the various LEC Tandems. Roughly 80% of all of OneStar traffic originates or terminates via these switches and on the FGD network.

Network Implementation:

Based upon the analysis of various vendors and deployments of other carriers, OneStar has decided to implement ATM in the backbone environment as the core transport. OneStar shall utilize the ATM network for the Quality of Service (QoS) capabilities and the call management attributes evident in this backbone technology. All services, during the early stages of implementation, will be transported over the ATM backbone (VoIP over ATM, VoATM). As the technology is developed OneStar's network will migrate segments of traffic to a "pure" IP backbone that can provide higher value MPLS/QoS capabilities. With optical technology, this migration will also compliment or replace portions of traffic onto the DWDM layer thereby completely bypassing the IP/ATM layer from a routing perspective. These decisions will be considered and made as OneStar's exposure to the technology increases, and the technology becomes available.

Due to market analysis, the initial installation of ICP facilities shall be directed to Portland, Maine. The plan is to immediately build-out the network into the remaining New England states, except for Connecticut. Factors relating to existing customer densities (both local resell and long distance), customer opportunity density, existing competitive influences, potential partnerships with Utility companies and or other companies to allow for Bell bypass to the last mile (including wireless loop technology), have been considered and have influenced the Company's direction.

There is little doubt with regard to the influence the LECs will have in obtaining the "last mile" to the subscriber, however, there are opportunities that will allow OneStar to bypass the LEC for the last mile solution. Choices for LEC bypass are utility and cable companies, wireless loop applications, along with other CLEC and ILEC wholesalers. While there is a huge push in the utility and cable companies to provide some of the traditional telephony services, as well as new broadband solutions, there is also an emerging opportunity with CLECs offering wholesale access

to network elements. OneStar's network build strategy includes partnering, merging, and when advantageous, acquiring relationships.

The utilization of smart build strategies, including the installation of IP switching solutions, and core optical and ATM/IP access equipment within the utilities infrastructure, sets the stage for low cost local services at very attractive profit margins. By combining the local features with the application side of Internet, cable and other content-based services, there becomes an entrenched revenue-producing customer base utilizing a broad mixture of OneStar and Utility services.

OneStar has concluded that the smart build strategy will be utilized initially in Maine and Massachusetts, while the Company will deliver local services through resell methods in New Hampshire, Vermont and Rhode Island. Specifically, the Company will provide subscribers facility-based local services in Maine from the Portland, South Portland, Lewiston, Bangor, Augusta, and Biddeford end offices. In Massachusetts, OneStar shall distribute services from the Boston, Back Bay – 2, Boston - Harrison Avenue, Boston – Bowdowin - 2, Lawrence, Worchester, Fall River, Brookline, New Bedford, Brockton, and Newton end offices.

The following diagrams represent OneStar's deployment of ATM Core Sites, (figure 1) a representative display of a OneStar regional co-location site, (figure 2) and the regional configurations utilizing the legacy Siemens DCO switches (figure 3).

Figure 1 - Network Topology ATM Core Sites

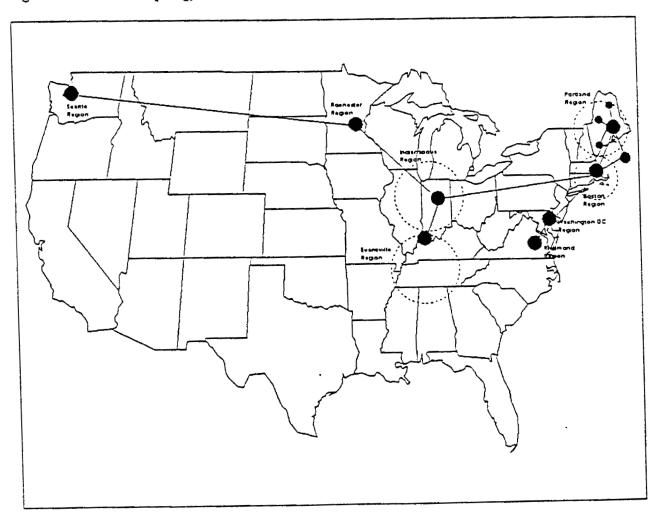


Figure 2 - Co-locate and OneStar Regional CO Equipment Overview (Portland, Maine)

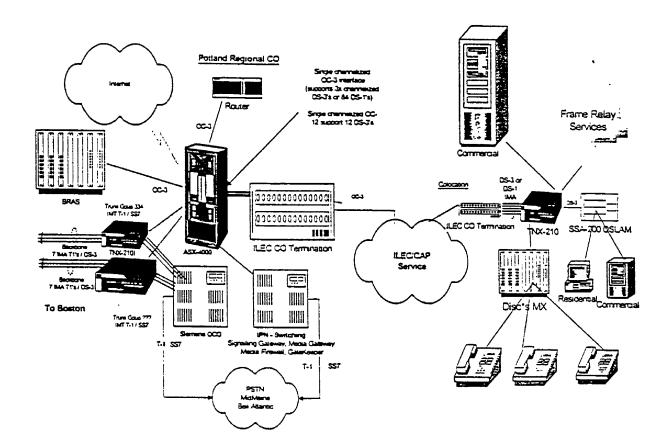
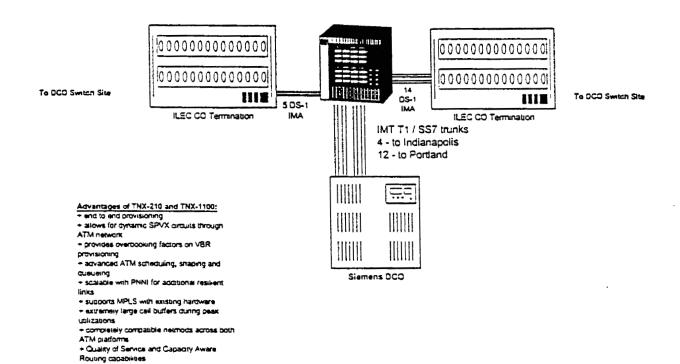


Figure 3 – OneStar Regional Locations (Boston, Massachusetts; Rochester, Minnesota; Seattle, Washington; Richmond, Virginia; Indianapolis, Indiana; and Washington, D.C.)

Regional CO

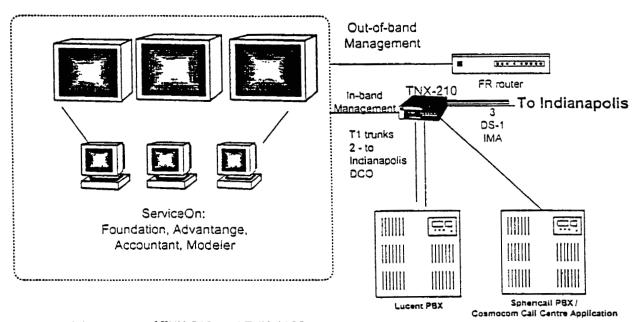


NOC Implementation:

The Network Operations Center implementation will be combinations of outsource and in house resources. The NOC will include all fault management and prevention, fraud management, and escalated trouble issues. To assist in management issues and staffing levels during early implementation, OneStar will contract support from selected vendors' Professional Services Divisions.

Evansville Regional CO

NOC Services



Advantages of TNX-210 and TNX-1100:

- + end to end provisioning
- + allows for dynamic SPVX circuits through ATM network
- + provides overbooking factors on VBR provisioning
- + advanced ATM scheduling, shaping and queueing
- + scalable with PNNI for additional resilient links
- + supports MPLS with existing hardware
- + extremely large cell buffers during peak utilizations
- + completely compatible netmods across both ATM platforms
- + Quality of Service and Capacity Aware Routing capabilities

It is anticipated that vendor-based Professional Services will be utilized heavily in the first few months and less during the latter stages of deployments and on-going support. During the transition, OneStar will hire, acquire and train existing staff to handle all of these duties. It is envisioned that the vendors' services will be used to help manage the "off" hours of coverage in the late evenings and weekends as supplemental coverage to OneStar staff, in lieu of OneStar staffing these functions in the early stages of deployment.

EXHIBIT E

Financial Capability Showing

OneStar Long Distance, Inc. contends that it possesses the financial resources to provide and maintain the requested services and facilities at the same or better standard of quality as OneStar Communications, LLC. As proof, OneStar Long Distance, Inc. submits its most recent audited financial statements, filed as "Confidential", pursuant to F.S. Sec. 364.183(1).