State of Florida

ORIGINAL



Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

DATE: January 28, 2003

TO: Blanca Bayo, Director, Division of the Commission Clerk and Administrative Services

FROM: Nancy Pruitt, Division of Competitive Markets and Enforcement

RE: Docket No. 021259-TI

Attached is a letter from the consultant for Convergia, Inc. informing the Commission that Mr. Cliff Rees is no longer with the company. The official point of contact for ongoing operations of the company is Mr. Steve Roussos.

Please have this letter placed in the docket file and the information placed in the Master Commission Directory.

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MILLER SAR INC

STACEY A. KLNZMAN

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GIG HARBOR, WA 98335 TELEPHONE: 253.851.6700 FACSIMILE: 253.851.6474 HTTP://www.MILLERISAR.COM

<u>Via Facsimile and U.S. Mail</u> January 17, 2003

Ms. Nancy Pruitt Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Re: Convergia, Inc. ("Convergia") - 021259-TI

Dear Ms. Pruitt:

In connection with the above referenced docket, I have been informed that on or about December 25, 2002, Cliff Rees left the employment of Convergia, Inc. Convergia's contact for processing of its application for telecommunications authority, and issuer of Convergia's tariff, is now:

Mr. Steve Roussos Chief Financial Officer Convergia, Inc. 237 Hymus Boulevard Pointe Claire, Quebec H9R 5C7, Canada

Telephone: 514.693.6300 Facsimile: 514.693.6354

Electronic mail: steve.roussos@convergia.net

If you have any questions or require a revised application or tariff indicating the change in Company personnel information, please don't hesitate to contact me at the telephone or facsimile number above, or by electronic mail at sklinzman@millerisar.com.

Sincerely,

MILLER ISAR, INC.

Director - Regulatory Compliance