



ORIGINAL
Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: January 31, 2003
TO: Division of the Commission Clerk and Administrative Services (Bayó)
FROM: Division of Competitive Markets & Enforcement (Watts) *WA*
RE: Docket No. 020646-TX - Compliance investigation of CAT Communications International, Inc. for apparent violation of Rule 25-4.110(16), F.A.C., Customer Billing for Local Exchange Telecommunications Companies.

CAT Communications International, Inc. submitted its final report in Docket No. 020646-TX as required by Order No. PSC-02-1656-PAA-TX, issued November 26, 2002, and made final by Consummating Order No. PSC-02-1841-CO-TX, issued December 23, 2002. The report is attached and should be placed in the docket file.

However, upon review of the report, staff found that it does not contain all of the required information. Staff contacted the company to advise it of the deficiency. CAT Communications International, Inc. agreed to submit a revised report incorporating all of the required information by February 7, 2003. Therefore, this docket should remain open at this time.

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DOCUMENT NUMBER-DATE

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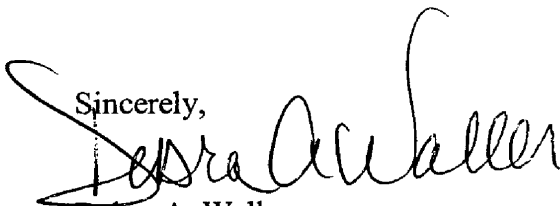
January 22, 2003

Ray Kennedy
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399

Response to Docket 020646-TX

Dear Mr. Kennedy:

Enclosed is CAT Communications International, Inc.'s formal response to the Consummating Order of December 23, 2002.

Sincerely,

Debra A. Waller
Regulatory Paralegal

2003 JAN 23 PM 03:24
COMMUNICATIONS SERVICES

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Compliance Investigation of CAT)
Communications International, Inc. for) Docket No. 020646TX
Apparent Violation of Rule 25-4.110(16),) Order No. PSC-02-1841-CO-TX
F.A.C., Customer Billing for Local)
Exchange Telecommunication Companies)

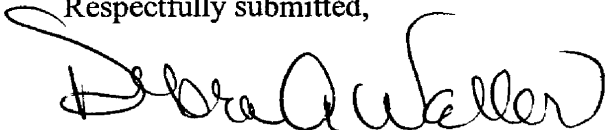
EVIDENCE OF COMPLIANCE

Order PSC-02-1841-CO-TX required CAT Communications International, Inc. (CCI) to advise all customers with local service provider freezes on their accounts of the option to keep the freeze or to remove it. CCI sent letters to all 3013 customers, 1090 of those customers notified were in a suspended or terminated status, therefore unless reconnection was requested, no follow up action was necessary on those accounts. Of the remaining customers 338 requested that the freeze remain on their account. The freeze was removed from the remaining 1585 accounts.

In further compliance of the order all customers are told of the local service provider freeze option and if they so choose, a freeze is placed on the account. If they do not choose the freeze, it is not placed on the account. All customers are made aware of the fact that if chosen the freeze will be removed upon request, even if an outstanding balance is due.

CCI is notifying the Commission of its actions in compliance with the Consummating Order dated December 23, 2002.

Respectfully submitted,

A handwritten signature in black ink, reading "Debra A. Waller". The signature is written in a cursive, flowing style with a prominent initial "D".

Debra A. Waller, Regulatory Paralegal
CAT Communications International, Inc.