

ORIGINAL

The FLORIDA PUBLIC SERVICE COMMISSION announces a prehearing to be held in the following docket, to which all interested persons are invited.

Docket No. Docket No. 020976-TL - Complaint of Phillip R. Brown against BellSouth Telecommunications, Inc. for billing dispute involving alleged improper installation and static on line.

DATE AND TIME: March 3, 2003, 1:30 p.m.

PLACE: Hearing Room 152, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida

PURPOSE: To consider (1) the simplification of the issues; (2) the identification of the positions of the parties on the issues; (3) the possibility of obtaining admissions of fact and of documents which will avoid unnecessary proof; (4) the identification of the exhibits; (5) the establishment of an order of witnesses; and (6) such other matters as may aid in the disposition of the action. Any person requiring some accommodation at this prehearing because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850)413-6770 at least 48 hours prior to the prehearing. Any person who is hearing or speech impaired

should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

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