ORIGINAL

February 17, 2003

Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL. 32399-0850

Dear State of Florida:

In response to your letter dated February 11, 2003 stating the February 17, 2003 deadline for responding to commission PAA Order No. PSC-03-0134-PAA-TC in Docket No. 021206-TC.

First you stated in your letter that you received our financial records, and the auditing staff is currently reviewing those records to determine if they are sufficient. Later in your letter you stated the financial records we submitted does not resolve the proposed penalty for the apparent rule violation.

Per our conversation, I asked to cover the information or financial records that Florida Commercial Payfon, Inc. sent on January 31, 2003 in response to your first request, but in return you were not able to connect or locate the package that was sent.

We had a conversation about the records we sent, you stated I failed to provide the commission staff with the necessary records in accordance to the rules, and that in not true. I replied to your Pay Telephone Service Provider Regulatory Assessment Fee Return on time. I pay every year what you

As I aforementioned you have to have a legitimate reason to audit someone's Corporation, you have failed to show me conforming to law a good reason you decided to audit this company. I return all the information that you requested but you still chose to use force and threats to cancel my certificate for failing to respond.

To end, I protest this \$10,000 penalty and I stand firm to all of our taped recorded conversations and financial information we sent to the Public Service Commission. And again we here at Florida Commercial Payfon, Inc. is at this time having problems with the banks and for security reasons we will not and

OPC SEC OTH

request on line 8 the total amount due.

do not release any Bank statements or account numbers unless in a court appearance or a commission staff hearing.

If you have any questions or concerns, please call (904) 786-2040 or fax (904) 786-1421.

Sincerely,

Hozae Milton

Florida Commercial Payfon, Inc.

STATE OF FLORIDA

COMMISSIONERS: LILA A. JABER, CHAIRMAN J. TERRY DEASON BRAULIO L. BAEZ RUDOLPH "RUDY" BRADLEY CHARLES M. DAVIDSON



DIVISION OF COMPETITIVE MARKETS & ENFORCEMENT
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Serbice Commission

February 11, 2003

Via Certified U.S. Mail and Facsimile: (904) 786-1421

Mr. Hozae Milton Florida Commercial PayFon, Inc. 5625 Verna Blvd., Suite 9 Jacksonville, FL 32205

Re: "Friendly Reminder" of the February 17, 2003, deadline for responding to Commission PAA Order No. PSC-03-0134-PAA-TC in Docket No. 021206-TC.

Dear Mr. Milton:

We have received the financial records you sent on January 31, 2003, and the auditing staff is currently reviewing those records to determine if they are sufficient. On February 4, 2003, I called you regarding your company's response to the Commission's proposed agency action to penalize Florida Commercial PayFon, Inc. \$10,000 for its apparent violation of Rule 25-4.019, Florida Administrative Code, in Order No. PSC-03-0134-PAA-TC, issued on January 27, 2003. As I explained in our phone conversation, the financial records you submitted does not resolve the proposed penalty for the apparent rule violation. Also, based on your comments during our conversation, I am not sure that you understood what the proposed penalty is for. Please understand that the proposed penalty is not an increase in your regulatory assessment fee, it is part of an enforcement proceeding for failing to provide Commission staff with the necessary records in accordance with the rules.

The purpose of my letter is to remind you about the upcoming deadline to respond to the Commission's proposed agency action, including the \$10,000 penalty. Pursuant with our procedures, you may submit a settlement proposal, in writing, whereby you should offer to make a voluntary monetary contribution to the Florida General Revenue Fund in an amount less than the proposed penalty of \$10,000. Another course of action is to protest the Commission's proposed agency action and request a hearing in accordance with Rule 25-22.029, Florida Administrative Code. In either case, your company's settlement proposal or protest must be received by the Commission no later than 5:00 p.m. on Monday, February 17, 2003.

Mr. Hozae Milton Page 2 February 11, 2003

If you do not respond by the required date, your company's certificate will be cancelled. If your company's certificate is cancelled, the company that provides dial tone to your payphones will be notified to discontinue service. Should you have any questions regarding this matter, please call me at (850) 413-6536.

Sincerely,

Dale R. Buys Regulatory Analyst

Bureau of Service Quality

DRB

cc: Office of the General Counsel (B. Taylor)