

FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

MARCH 4, 2003

RE: Docket No. 020999-TX - Complaint of Mel Citron against Supra Telecommunications and Information Systems, Inc. regarding quality of service.

ISSUE 1: What action should the Commission take regarding Mr. Citron's protest to Order No. PSC-03-0066-PAA-TX, issued on January 8, 2003?

RECOMMENDATION: In this case there remains a factual disagreement as to what actually happened with Mr. Citron's service. Staff, therefore, recommends that the Commission send this matter to the Division of Administrative Hearings (DOAH) for a hearing to determine what actually happened regarding Mr. Citron's telecommunications service and any related billing dispute.

**APPROVED**

COMMISSIONERS ASSIGNED: Deason, Baez, Davidson

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

*Charles M. Davidson*  
*Michael Baez*  
*C. Terry Deason*

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REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

02149 MAR-4 03

FPSC-COMMISSION CLERK

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ISSUE 2: Should this docket be closed?

RECOMMENDATION: No. This docket should remain open for further DOAH proceedings.

**APPROVED**