

SECURITY

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# Public Service Commission

March 25, 2003

Renata Ribeiro Dias  
Customer Service Manager  
UKI Communications, Inc.  
701 SW 27th Avenue, Suite 701  
Miami, Florida 33135

**Re: Docket No. 020645-TI: Compliance Investigation of UKI Communications, Inc. for apparent violation of Rule 25-4.118, F.A.C., Local, Local Toll, and Toll Provider Selection**

Dear Ms. Dias:

Pursuant to Section 364.17, Florida Statutes, Commission staff is requesting additional data pertaining to this compliance investigation. Please produce the following data at the Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 no later than 21 days from the date of this request.

1. Please provide all information, in English and in an easily readable format, relating to slamming complaints filed directly with UKI Communications, Inc. from March 2, 2000, until March 1, 2003. Please separate the information by complaint, identifying the name of the complainant, the telephone number, the nature of the complaint, and how the complaint was resolved.

2. For each slamming complaint, please supply all documentation supporting the handling of the complaint.

Sincerely,

Linda H. Dodson  
Attorney

LHD

cc: All Parties of Record  
CMP (Watts)

DOCUMENT NUMBER-DATE

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