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DIVISION OF ADMINISTRATIVE HEARINGS

Public Service Commission

March 25, 2003

Sharyn Smith, Director
Division of Administrative Hearings
1230 Apalachee Parkway
DeSoto Building
Tallahassee, Florida 32301

Re: Docket No. 020999-TX - Complaint of Mel Citron against Supra Telecommunications and Information Systems, Inc. regarding quality of service.

Dear Ms. Smith:

Pursuant to Commission Order No. PSC-03-0394-PCO-TX, this docket is forwarded to the Division of Administrative Hearings for further proceedings. I have attached two copies of the record from our docket file for your examiner's use in preparing for the case.

When the case is set for hearing, please forward a copy of the notice for inclusion in our docket file. Also, note that I have enclosed a copy of this letter. When a case number has been assigned, please complete the blanks in the copy and return it to me.

You may contact our staff counsel, Felicia R. Banks, at 413-6191, if you have any questions concerning the case.

Sincerely,

KF

Kay Flynn, Chief
Bureau of Records and Hearing Services

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Enclosure

cc: Felicia R. Banks, Esq.
Mel Citron
Ann Shelfer, Supra

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