

State of Florida



Public Service Commission  
-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** April 1, 2003  
**TO:** Blanca S. Bayó, Commission Clerk and Administrative Services Director  
**FROM:** Richard P. Redemann, Utility Systems/Communications Engineer, Division of Economic Regulation  
**RE:** Docket No. 020408-SU; Application for Rate Increase in Seminole County by Alafaya Utilities, Inc.

---

*RRK*  
*pd*

Attached please find two letters dated March 25, 2003 to Richard Redemann from David Orr, Regional Manager of Alafaya Utilities, Inc., that should be included in the docket file.

C:\wp9\020408g.rpr

cc: Division of Economic Regulation (Fletcher, Fitch)  
Office of General Counsel (Vining)

DOCUMENT NUMBER DATE

03146 APR-3 8

FPSC-COMMISSION CLERK

**ALAFAYA UTILITIES, INC.**

AN AFFILIATE OF UTILITIES, INC.

200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
florida@utilitiesinc-usa.com

March 25, 2003

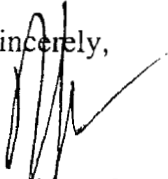
Mr. Edward Telson  
1082 Gould Place  
Oviedo, FL 32765

Re: Operational Concerns at the Alafaya WWTF

Dear Mr. Telson:

We are in receipt of the letter from the Florida Public Service Commission dated February 28, 2003. We have tried to contact you on several occasions without success. If you have any questions or would like to discuss your concerns regarding Alafaya Utilities, Inc., please contact either myself at 407-869-8588 ext. 227 or Gary Musselwhite, Area Manager, at 407-682-5651.

Sincerely,



David L. Orr, EI  
Regional Manager

DLO/ks

cc: Don Rasmussen, Vice President  
Richard Redemann, PE, FPSC

03 MAR 31 12:10:13  
EQUIPMENT REGULATION  
PUBLIC SERVICE

**ALAFAYA UTILITIES, INC.**  
AN AFFILIATE OF UTILITIES, INC.  
200 WEATHERSFIELD AVENUE  
ALTAMONTE SPRINGS, FLORIDA 32714

COPY

CORPORATE OFFICES:  
2335 Sanders Road  
Northbrook, Illinois 60062  
Telephone: 847-498-6440

Telephone: 407-869-1919  
Florida: 800-272-1919  
Fax: 407-869-6961  
florida@utilitiesinc-usa.com

March 25, 2003

Ms. Michelle Watson-Livingston  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399

Re: Mr. Bill Slood  
Consumer Request No. 520349W

Dear Ms. Watson-Livingston:

We are in receipt of the above referenced consumer request #520349W for Mr. Bill Slood regarding his inquiry into the availability of treated reclaimed water. At present, The Sanctuary subdivision in which Mr. Slood resides has the reclaimed water distribution system installed. However, the main transmission system, which will connect to the distribution system within the subdivision, is not complete to date. The reclaimed water transmission system, currently under construction by Alafaya Utilities, Inc., will be available to provide reclaimed water to Mr. Slood's residence by May 2003.

At the time reclaimed water becomes available to Mr. Slood's residence, door hangers will be hung throughout the neighborhood to notify all residences within the Sanctuary that reclaimed water is now available for irrigation purposes. We thank Mr. Slood for his interest in reclaimed service and will contact Mr. Slood when reclaimed water becomes available in the very near future.

In addition, Mr. Slood had a request for an itemized bill statement. All customers, regardless of payment method, receive a monthly itemized billing statement notifying them of the automatic withdrawal amount.

If you have any questions or require additional information, please let me know.

Sincerely,

  
David L. Orr, EI  
Regional Manager

DLO/ks

cc: Don Rasmussen, Vice President  
Gary Musselwhite, Area Manager  
Jacquelyne Rasmussen, Regional Office Manager  
Richard Redemann, PE, FPSC

RECEIVED  
FLORIDA PUBLIC SERVICE  
COMMISSION  
03 MAR 31 AM 10:13  
DIVISION OF  
ECONOMIC REGULATION