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DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

April 10, 2003

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F. Marshall Deterding
Rose, Sundstrom and Bentley
2548 Blairstone Pines Drive
Tallahassee, FL 32301

Re: Staff Assisted Rate Case for Service Management Systems, Inc. in Brevard County, Docket No. 021228-WS

Dear Mr. Deterding:

We are in receipt of your letter dated April 7, 2003, informing us that Service Management Systems, Inc. intends to respond to the Audit Report. You also stated that due to uncontrollable circumstances this response may be delayed. Per our phone conversation with Mr. Bates on April 9, 2003, it is important to note that the preliminary staff report is currently being prepared in anticipation of being mailed to the utility and interested parties no later than early May. Because of this time constraint, the utility's response to the audit may not be contained in the preliminary staff report, but will be considered for inclusion in the final recommendation, along with other input received at the customer meeting.

You also request in your letter to have the opportunity to review the engineering evaluation of the utility. To that regard, please find enclosed a copy of our staff engineer's preliminary findings. A copy has also been forwarded to Mr. Bates at his request.

If you have any additional questions regarding the audit or engineering report, please call Ryan Fitch at (850)413-6928 or Tony Sargent at (850)413-6968.

Sincerely,

Troy Rendell
Public Utilities Supervisor

TR/ts

cc: James Bates, President, Service Management Systems, Inc.
Division of Economic Regulation (Willis, Fitch, Sargent)
Office of General Counsel (Jaeger)
Division of Commission Clerk and Administrative Services (021228-WS).

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