

Lance J.M. Steinhart, P.C.

Attorney At Law 1720 Windward Concourse Suite 250 Alpharetta, Georgia 30005

Also Admitted in New York and Maryland

Telephone: (770) 232-9200 Facsimile: (770) 232-9208

April 16, 2003

VIA OVERNIGHT DELIVERY

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Gunter Bldg. Tallahassee, Florida 32399-0850 (850) 413-6770

Re: MGEN Services Corp.

COMMISSION CLERK

030347 - TI

To Whom It May Concern:

Enclosed please find one original and six (6) copies of MGEN Services Corp.'s Application for Authority to Provide Interexchange Telecommunications Service Within the State of Florida, along with an original and six (6) copies of MGEN Services Corp.'s proposed tariff.

I also have enclosed a check in the amount of \$250.00 payable to the Florida Public Service Commission to cover the cost of filing these documents.

Please return a stamped copy of the extra copy of this letter in the enclosed preaddressed prepaid envelope.

If you have any questions regarding the application or the tariff, please do not hesitate to call me. Thank you for your attention to this matter.

Sincerely,

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward deposit information to Records.

Initial of person who forwarded check:

Lance J.M. Steinhart, Esq.
Attorney for MGEN Services Corp.

Enclosures

cc: Ingrid Galyan

03 APR 17 AM 10: 04

DISTRIBUTION CENTER

03541 APR 178

FPSC-COMMISSION CLERK

Wells Fargo Bank, N.A. 11-24/1210(8) 001207

Micro General Services Corporation

2510 N. Red Hill Avenue Santa Ana, CA 92705-5542

REDACTED

Date

10.Jul.2002

Pay Amount 250.00***

Pay

****TWO HUNDRED FIFTY AND XX / 100 DOLLAR****

To The

Order Of

FLORIDA PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

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THIS DOCUMENT HAS AN ARTIFICIAL WATERMARK ON THE BACK - HOLD AT AN ANGLE TO VIEW

001207

Check Date: 10.Jul.2002	Check No. 001207				
Invoice Number	Invoice Date	Voucher ID	Gross Amount	Discount Available	Paid Amount
CR-062802-Galyan	28.Jun.2002	00000260	250.00	0.00	250.00

Vendor Number		Name	Total Discounts	
0000000613	Florida	Public Service Commission	0.00	
Check Number	Date	Total Amount	Discounts Taken	Total Paid Amount
001207	10.Jul.2002	250.00	0.00	250.00

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** FLORIDA PUBLIC SERVICE COMMISSION **

<u>DIVISION OF REGULATORY OVERSIGHT</u> <u>CERTIFICATION SECTION</u>

Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida

Instructions

- This form is used as an application for an original certificate and for approval of assignment or transfer of an existing certificate. In the case of an assignment or transfer, the information provided shall be for the assignee or transferee (See Page 16).
- Print or Type all responses to each item requested in the application and appendices. If an item is not applicable, please explain why.
- Use a separate sheet for each answer which will not fit the allotted space.
- Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission Division of Records and Reporting 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6770

Note: No filing fee is required for an assignment or transfer of an existing certificate to another company.

• If you have questions about completing the form, contact:

Florida Public Service Commission Division of Regulatory Oversight Certification Section 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850 (850) 413-6480

This	is an application for $\sqrt{\ }$ (check one):
(x)	Original certificate (new company).
()	Approval of transfer of existing certificate: Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.
()	Approval of assignment of existing certificate: Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.
()	Approval of transfer of control: <u>Example</u> , a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.
Nan	ne of company:
MGEN	ne of company: Services Corp. ne under which applicant will do business (fictitious name, etc.):
Nan Offi	ne under which applicant will do business (fictitious name, etc.): cial mailing address (including street name & number, post office box, city, state, zip
Nan Offi code	ne under which applicant will do business (fictitious name, etc.): cial mailing address (including street name & number, post office box, city, state, zip
Nam Officode 251 San	ne under which applicant will do business (fictitious name, etc.): cial mailing address (including street name & number, post office box, city, state, zip e): 0 N. Redhill Avenue ta Ana California 92705 ida address (including street name & number, post office box, city, state, zip code):
Nan Offi code 251 San Flor	ne under which applicant will do business (fictitious name, etc.): cial mailing address (including street name & number, post office box, city, state, zip e): 0 N. Redhill Avenue ta Ana California 92705 ida address (including street name & number, post office box, city, state, zip code):

- () Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- (x) Reseller company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- () Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers, then offers resold service by enrolling unaffiliated customers.
- (x) Prepaid Debit Card Provider any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.
- 7. Structure of organization;

() Individual	() Corporation
(X) Foreign Corporation	() Foreign Partnership
() General Partnership	() Limited Partnership
() Other		

Title.	Not Applicable
	SS:
	tate/Zip:
Telepl	none No.: Fax No.:
Intern	et E-Mail Address:
Intern	et Website Address:
<u>If inco</u>	rporated in Florida. provide proof of authority to operate in Florida:
(a)	The Florida Secretary of State Corporate Registration number:
<u>If fore</u>	ign corporation, provide proof of authority to operate in Florida:
If fore (a)	ign corporation, provide proof of authority to operate in Florida: The Florida Secretary of State Corporate Registration number: F02000002361
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	D:
Title:	
Addr	ess:
•	State/Zip:
Telep	phone No.: Fax No.:
Inter	net E-Mail Address:net Website Address:
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	oreign limited partnership, provide proof of compliance with the
limite	d partnership statute (Chapter 620.169, FS), if applicable.
limite (a) Provi	d partnership statute (Chapter 620.169, FS), if applicable.
(a) Provid	The Florida registration number: de <u>F.E.I. Number</u> (if applicable): de the following (if applicable):
(a) Provide Provide (a)	The Florida registration number: de F.E.I. Number (if applicable): de the following (if applicable): Will the name of your company appear on the bill for your serves
(a) Provid Provid (a) (b)	The Florida registration number: de F.E.I. Number (if applicable): de the following (if applicable): Will the name of your company appear on the bill for your serve (x) Yes () No
(a) Provid Provid (a) (b) Name	The Florida registration number: de F.E.I. Number (if applicable): de the following (if applicable): Will the name of your company appear on the bill for your services (x) Yes () No If not, who will bill for your services?

() Other: (specify)	((c)	How is this information p	rovided?
(*) Residential Customers () PATs providers () PATs station end-users () Hotels & motels () Hotel & motel guests () Universities () Universities () Universities dormitory re () Other: (specify) 8. Who will serve as liaison to the Commission with regard to the following (a) The application: Name: Lance J.M. Steinhart Title: Regulatory Counsel Address: 1720 Windward Concourse, Suite 250 City/State/Zip: Alpharetta, Georgia 30005 Telephone No.: (770) 232-9200 Fax No.: (770) 232-920	•			
() PATs providers () Hotels & motels () Hotels & motels () Universities () Universities () Universities dormitory re () Other: (specify)	7. V	Who w	ill receive the bills for your	service?
(a) The application: Name: Lance J.M. Steinhart Title: Regulatory Counsel Address: 1720 Windward Concourse, Suite 250 City/State/Zip: Alpharetta, Georgia 30005 Telephone No.: (770) 232-9200 Fax No.: (770) 232-920	(PA' Hot Uni	Ts providers els & motels versities	() PATs station end-users
Title: Regulatory Counsel Address: 1720 Windward Concourse, Suite 250 City/State/Zip: Alpharetta, Georgia 30005 Telephone No.: (770) 232-9200 Fax No.: (770) 232-920	3. V			ommission with regard to the following?
Address: 1720 Windward Concourse, Suite 250 City/State/Zip: Alpharetta, Georgia 30005 Telephone No.: (770) 232-9200 Fax No.: (770) 232-920	ľ	Name:	Lance J.M. Steinhart	
City/State/Zip: Alpharetta, Georgia 30005 Telephone No.: (770) 232-9200	7	Γitle:_R	egulatory Counsel	
Telephone No.: (770) 232-9200				
Telephone No.: (770) 232-9200 Fax No.: (770) 232-9200 Internet E-Moil Address: lsteinhart@telecomgounsel.com	(City/St	ate/Zip: Alpharetta, Geo	orgia 30005
Internet F.Mail Address: 1steinhart@telecomcounsel.com	7	releph:	one No.: (770) 232-9200	Fax No.: (770) 232-9208
Internet Website Address:			·	

(b)	Official point of contact for the	ongoing operations of the	ne company:
Name:	Shafique Shamji		 .
Title:_P	President		
	2510 N. Redhill Avenue		
City/St	ate/Zip: Santa Ana	California	92705
Teleph Interne	one No.: (949) 622-444 et E-Mail Address: igalyan@fr	Fax No.: (949)47	77-6819
	et Website Address:		
•			
(c)	Complaints/Inquiries from cust	omers:	
Name:	Ingrid Galyan		
Title:	Regulatory Supervisor		
	SS: 2510 N. Redhill Avenue		 -
City/St	tate/Zip: Santa Ana	California	92705
Intern	one No.: (949) 622-444 et E-Mail Address: igalyan@f et Website Address:	nis.com	
List the	e states in which the applicant:		
(a)	has operated as an interexchang	ge telecommunications co	ompany.
None)		
	has applications pending to be telecommunications company. cant is in the process of states.		
			····

19.

Arkansas, Colorado, District of Columbia, Idaho, Indiana, Iowa, Kentucky, Massachusetts, Michigan, Montana, New Hampshire, New Jersey, North Dakota, Oregon, Texas, Utah, Vermont, Virginia, Washington and Wyoming. (d) has been denied authority to operate as an interexchange telecommunications company and the circumstances involved. None	
company and the circumstances involved.	
(e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved. None	
(f) has been involved in civil court proceedings with an interexchange carrier, loc exchange company or other telecommunications entity, and the circumstances involved.	
None	

	ged bankrupt, mentally incompetent, or found guilty of any felony or e, or whether such actions may result from pending proceedings. If s
explain.	
No	
	•
a> cc	
	icer, director, partner or stockholder in any other Florida certificated
	If yes, give name of company and relationship. If no longer association and relationship.
company,	give reason why not.
No	
	cant will provide the following interexchange carrier services $oldsymbol{}$ (che
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apply):	
apply):	cant will provide the following interexchange carrier services √ (che
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	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
d	MTS for pay telephone service providers
e	Block-of-time calling plan (Reach Out Florida, Ring America, etc.).
f x	800 service (toll free)
g x	WATS type service (bulk or volume discount)
	Method of access is via dedicated facilities Method of access is via switched facilities
h	Private line services (Channel Services) (For ex. 1.544 mbs., DS-3, etc.)
I	_ Travel service
	Method of access is 950
	Method of access is 800
j	_ 900 service
k	_ Operator services
	Available to presubscribed customers Available to non presubscribed customers (for example, to patrons of hotels, students in universities, patients in hospitals). Available to inmates

1.	Services included are:		
	Station assistance		
	Person-to-person assistance		
	Directory assistance		
	Operator verify and interrupt		
	Conference calling		

- 22. Submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).
- 23. Submit the following:
 - A. Managerial capability; give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.

 See Attached
 - B. Technical capability; give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.

 Applicant will use the network services of its underlying carrier to provide services to customers in the State of Florida.

 C. Financial capability.

The application <u>should contain</u> the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer <u>affirming that the financial statements are true and correct</u> and should include:

- 1. the balance sheet:
- 2. income statement; and
- 3. statement of retained earnings.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

Further, the following (which includes supporting documentation) should be provided:

- 1. <u>A written explanation</u> that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
- 2. <u>A written explanation</u> that the applicant has sufficient financial capability to maintain the requested service.
- 3. <u>A written explanation</u> that the applicant has sufficient financial capability to meet its lease or ownership obligations.

THIS PAGE MUST BE COMPLETED AND SIGNED

APPLICANT ACKNOWLEDGMENT STATEMENT

- 1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of <u>.15 of one percent</u> of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- **2. GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- **3. SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- **4. APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

Dale Christer	nen	De Christian	·
Print Name		Signature	
CFO		4/25/02	
Title		Date /	
(949) 622-444		(949)477-6819	
Telephone No.	Fax No.		
Address:	2510 N. Redhill Avenue		
	Santa Ana	California	92705
		·	

LITILITY OFFICIAL:

THIS PAGE MUST BE COMPLETED AND SIGNED

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be provided in one of the following ways (applicant, please $\sqrt{}$ check one):

The applicant will **not** collect deposits nor will it collect

payments for service more than one month in advance.

(payments for maintain a se equal to the payments in	The applicant intends to collect deposits and/or advance payments for more than one month's service and will file and maintain a surety bond with the Commission in an amount equal to the current balance of deposits and advance payments in excess of one month. (The bond must accompany the application.)		
UTILITY (OFFICIAL:	D. Chritim		
Print Name		Signature		
CFO		4/25/0Z		
Title	··· · · · · · · · · · · · · · · · · ·	Date		
(949) 622-	444	(949)477-6819		
Telephone N	lo.	Fax No.		
Address:	2510 N. Redhil	l Avenue		
	Santa Ana	California 92705		
		•		

(**X**)

THIS PAGE MUST BE COMPLETED AND SIGNED

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

<u>UTILITY OFFICIAL:</u>

Dale Christ	enen	De Christi	ur_
Print Name		Signature	
CFO		4/75/02	
Title		Date	
(949) 622-4	144	(949)477-6819	
Telephone N	0.	Fax No.	
Address:	2510 N. Redhill Avenue		
	Santa Ana	California	92705

FL IXC App

CURRENT FLORIDA INTRASTATE SERVICES

Applicant has (Florida.) or has not (*) previously	provided intrastate telecommu	inications in
If the answer is	has, fully describe the following		
a)	What services have been provide	led and when did these service	es begin?
b)	If the services are not currently	offered, when were they disco	ontinued?
UTILITY OF	FICIAL:		
Dale Christer	nen	Dl (brute	···
Print Name		Signature Christie	
CFO		4/25/02	
Title		Date	
(949) 622-44	4	(949)477-6819	
Telephone No.		Fax No.	
Address:	2510 N. Redhill Avenue		
	Santa Ana	California	92705

CERTIFICATE TRANSFER, OR ASSIGNMENT STATEMENT

FL IXC App

LIST OF ATTACHMENTS

PROPOSED TARIFF

FINANCIAL INFORMATION

MANAGEMENT INFORMATION

STATEMENT OF FINANCIAL CAPABILITY

PROPOSED TARIFF

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by MGEN Services Corp. ("MGEN"), with principal offices at 2510 Redhill Avenue, Santa Ana, California 92705. This tariff applies for telecommunications services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

Santa Ana, California 92705

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom right-hand side of this sheet.

SHEET 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	REVISION Original

Original or Revised Sheet Included in the most recent tariff filing

Issued: April 17, 2003

Effective:

By:

Shafique Shamji, President 2510 Redhill Avenue Santa Ana, California 92705

TABLE OF CONTENTS

	Page
Title Sheet	$\bar{1}$
Check Sheet	2
Table of Contents	3
Symbols	4
Tariff Format	5
Section 1 - Technical Terms and Abbreviations	6
Section 2 - Rules and Regulations	8
Section 3 - Description of Service	.20
Section 4 - Rates	.27

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- Change Resulting In An Increase to A Customer's Bill
- M - Moved from Another Tariff Location
- N New
- R Change Resulting In A Reduction to A Customer's Bill
- Change in Text or Regulation But No Change In Rate or Charge

TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2..
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)
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D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>Access Line</u> - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

<u>Commission</u> - Used throughout this tariff to mean the Florida Public Service Commission.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company or purchases a Company Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Company or MGEN</u> - Used throughout this tariff to mean MGEN Services Corp., a Delaware Corporation.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

<u>Prepaid Account</u> - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

<u>Switched Access</u> - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

<u>Telecom Unit</u> - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Florida.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Florida. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. Company's services are provided on a statewide basis and are not intended to be limited geographically. Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 <u>Use and Limitations of Services</u>

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

- es are available for use
- 2.2.4 The Company's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff subject to Section 2.5.1 herein.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

- 2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.
- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.

Issued: April 17, 2003 Effective:
By: Shafique Shamji, President
2510 Redhill Avenue
Santa Ana, California 92705

- 2.3.4 The Company's liability, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company, except as ordered by the Commission.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.
- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express or implied, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure

Issued: April 17, 2003

Effective:

By:

Section 2.4.6 Continued

personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with the telephone network, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.

- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 Cancellation or Interruption of Services

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.B For violation of any of the provisions of this tariff,
 - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or
 - 2.5.1.D By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.
- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.

- 2.5.3
- Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain counties, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.
- 2.5.4 The Customer may terminate service upon verbal or written notice for the Company's standard month to month contract. Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage and be responsible for payment until the Customer or its agent notifies its local exchange carrier and changes its long distance carrier.

2.6 Credit Allowance - Interruption of Service

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.
- 2.6.3 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of any monthly service charges for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = $\frac{A}{720}$ x B

"A" - outage time in hours

"B" - monthly charge for affected activity

2.7 Deposit

The Company does not require deposits.

2.8 Advance Payments

The Company requires advance payments for recurring and non-recurring charges. This will be applied against the next month's charges, and if necessary, a new advance payment will be collected for the next month.

2.9 Payment and Billing

2.9.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.

2.9.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, subscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, subscribed exchange lines, or Authorization Codes will be billed

to and must be paid by the Customer.

Recurring charges and non-recurring charges are billed in advance. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.

2.10 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated services, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.11 <u>Taxes</u>

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.12 Late Charge

A late fee will be charged on any past due balances as set forth in Section 4.10 of this tariff.

2.13 Returned Check Charge

A fee, as set forth in Section 4.6 of this tariff, will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

2.14 Location of Service

The Company will provide service to Customers within the State of Florida.

2.15 <u>Sale of Telecommunications Services to Uncertified IXCs</u> <u>Prohibited</u>

Customers reselling or rebilling the Company's telecommunications services must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Commission.

2.16 Reconnection Charge

A reconnection fee per occurrence as set forth in Section 4.12 of this tariff, will be charged when service is reestablished for Customers which have been disconnected due to non-payment. Payment of the reconnection fee and any other outstanding amounts will be due in full prior to reconnection of service

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

Formula:

$$\frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

- 3.1.3 Timing begins when the called party answers and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Timing for each call ends when either party hangs up.
- 3.1.4 The Company will not bill for uncompleted calls.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

2510 Redhill Avenue Santa Ana, California 92705 800-567-2395

3.2 Continued

Any objection to billed charges should be reported promptly to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. A Customer who is unable to resolve a billing dispute with the Company may contact the Commission by telephone at 1-800-342-3552 to intervene in the billing dispute.

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

3.5 <u>Service Offerings</u>

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

3.5.2 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.5.3 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

3.5.4 Company Prepaid Calling Cards

This service permits use of Prepaid Calling Cards for placing long distance calls. Customers may purchase Company Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Company Prepaid Calling Cards are available at a variety of face values. Company Prepaid Calling Card service is accessed using the Company toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units and applicable taxes for each call are deducted from the remaining Telecom Unit balance on the Customer's Company Prepaid Calling Card.

All calls must be charged against Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

When the balance is depleted, the Customer can either call the toll-free number on the back of the Company Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the Company Prepaid Calling Card is insufficient to continue the call.

Section 3.5.4 Continued

A card will expire on the date indicated on the card, or if no date is specified, 12 months from the date of first usage, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. To receive the proper credit, the Customer must notify the Company at the designated tollfree customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, etc.), and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

Credit allowances for calls pursuant to the Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + (area code) + 555-1212. When more than one number is requested in a single call, a charge will be applicable for each number requested, whether or not the number is listed or published.

3.5.6 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.7 Promotional Offerings

The Company may offer approved special promotions of new or existing services or products for limited time periods as approved by the Commission. These promotions will include specific tariffed starting and ending dates. All such promotions will be offered on a completely non-discriminatory basis. All such tariffed promotions must be approved by the Commission and must state exactly what charges are being reduced or waived, who is eligible, and what Customers have to do to be eligible.

Effective:

SECTION 4 - RATES

4.1 1+ & 101XXXX Dialing

\$0.15 per minute

A \$4.95 per month per number service charge applies. Billed in one minute increments

4.2 Travel Cards

\$.199 per minute

A \$.25 per call service charge applies. Billed in one minute increments

4.3 Toll Free Service

\$0.15 per minute

A \$10.00 per month per number service charge applies.

Billed in one minute increments

4.4 Prepaid Calling Cards

\$.499 Per Telecom Unit

\$1.00 per call charge

4.5 <u>Directory Assistance</u>

\$.95 per each number requested

4.6 Returned Check Charge

\$25.00

4.7 Rate Periods and Billing Increments

Perious and	Billing increments		
	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate	Period	

* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded up to the higher cent.

4.8 Rates Applicable for Hearing/Speech Impaired Persons

For intrastate toll messages which are communicated using a telecommunications device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, the rates shall be evening rates for daytime calls and night rates for evening and night calls. Intrastate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing relay call will be discounted by 50 percent of the applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for voice nonrelay calls.

Florida Public Service Commission Rules and Regulations require the Company to provide the first 50 directory assistance calls initiated per billing cycle by handicapped persons free of charge.

4.9 Employee Concessions

The Company does not offer employee concessions.

4.10 Late Charge

1.5% monthly or the amount otherwise authorized by law, whichever is lower.

4.11 Payphone Dial Around Surcharge

A dial around surcharge of \$.35 per call will be added to any completed INTRAstate toll access code and subscriber toll-free 800/888 type calls placed from a public or semi-public payphone.

4.12 Reconnection Charge

\$25.00

Issued: April 17, 2003 Effective:

By: Shafique Shamji, President
2510 Redhill Avenue
Santa Ana, California 92705

FINANCIAL INFORMATION

MICRO GENERAL CORP CONSOLIDATED BALANCE SHEET December 31, 2001

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Coconvill 7,827,958	A/D - Software Development Cost			(65,933)		(568,452)		, , , -, - , - , ,
Intanglible Assets					·			
Accumulated Amortization - Goodwill (5,879,957) Accumulated Amortization - Intangible (62,133) (62,133) Total Non Current Assets 34,106,155 0 7,100,630 224,180 5,231,507 (5,519,528) 41,142,544 Total Assets 66,036,195 1,083,594 9,061,213 445,833 8,372,120 (6,143,768) 78,835,185 Liabilities Current Liabilities Current Liabilities Accounts Psyable - Trade 1,887,698 (15,282) 96,125 323,334 (164,653) 2,127,222 (161,679,961) 683,271 46,777 323,344 (164,653) 2,127,222 (161,679,961) 683,271 46,777 3,260 (161,679,961) 683,271 46,777 3,260 (161,679,961) 683,271 46,777 6,222 (161,679,961) 683,271 46,777 6,222 (161,679,979,961) 683,271 46,777 6,222 (161,679,979,961) 683,271 46,777 6,222 (161,679,979,961) 683,271 46,777 6,222 (161,679,979,979,979,979,979,979,979,979,979	•	7,627,958				2,935,000	(249,497)	
Accumulated Amortization - Intangible (62,133) (62,133) (62,133) (62,133) (62,133) (7,100,630) (7,100,				932,000				932,000
Total Assets	Accumulated Amortization - Goodwill Accumulated Amortization - Intangible	(5,679,957)		(62,133)				(5,679,957) (62,133)
Liabilities Current Liabilities Current Portion of Capital Leases - Affiliate Current Portion of Capital Leases - Affiliate Current Liabilities 15,280,637 3,038,049 1,960,484 135,824 135,824 168,653 20,787,768,868 1,733,960 1,960,000 1,060,	Total Non Current Assets	34,106,155	σ	7,100,530	224,180	5,231,507	(5,519,526)	41,142,846
Liabilities Current Liabilities Capital Leases Cap	Total Assets	68,036,195	1,083,594	9,061,213	445,833	8,372,120	, ,	
Current Llabilities		222335755455 **	:2222222		22020364682563 30		80205302333	2222222222222
Accounts Payable - Trade			•					
Other Payables 1,979,981 983,271 48,777 2,990,025 Accrued Liabilities 5,271,957 1,696,070 78,426 4,362 195,374 7,248,185 Inter - Company Payable 0 0 6,417 6,925 Accrued Interest 508 0 0 6,417 6,925 Accrued Income Tax 0 0 0 0 0 0 0 Deferred Income Tax 0 0 0 0 110,188 12,297 197,095 0 0 Current Portion of Capital Leases 83,483 392,030 21,276 10,188 12,297 496,781 197,095 0 0 0 0 197,095 0 0 0 197,095 0			(45 000)	00.405		000 004	(404.050)	
Accrued Liabilities 5,271,957 1,698,070 78,426 4,362 195,374 7,243,186 Inter- Company Payable				•		323,334	(164,653)	,,
Inter - Company Payable	•			-	4.000	405 074		
Accrued Interest 508 0 0 6,417 6,928 Accrued Income Tax 0 0 0 10,709 Accrued Income Tax 0 0 0 10,709 Accrued Income Tax 0 0 0 10,709 Accrued Income Tax 0 0 10,709 Accrued Portion of Capital Leases - Affiliate 0 10,709 Accrued Revenue 849,853 1,733,960 21,276 22,383,813 Accrued Receivings 23,629 22,3629		5,2/1,95/	1,696,070	10,420	4,302			7,248,189
Accrued Income Tax 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		500						0
Accrued Taxes 69,433 5,176 110,186 12,297 197,092 Ceferred Income Tax 0 21,278 21,278 496,761 Current Portion of Capital Leases 83,483 392,030 21,278 496,761 Current Portion of Capital Leases - Affiliate 0 20,000			•	0		0,417		0,9∠3 0
Deferred Income Tax		•	•	_	110 188	12 207		•
Current Portion of Capital Leases 83,483 392,030 21,276 496,766 Current Portion of Capital Leases - Affiliate 0 20,000 Current Deferred Revenue 649,853 1,733,980 2,383,813 Contingent Liability 200,000 200,000 Accrued Receivings 23,629 23,629 Note Payable Current 3,514,115 20,000 3,514,115 Note Payable to Imperial 1,600,000 1,600,000 1,600,000 Total Current Liabilities 15,280,637 3,038,089 1,960,484 135,824 537,422 (184,653) 20,787,783 Non Current Liabilities 20,000 36,257 990,05 Capital Leases Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,148,266 Note Payable to Fidelity 5,285,408 839,440 0 36,257 3,880,000 (3,830,000) 1,196,266 Note Payable to Fidelity 5,285,408 539,440 0 36,257 3,880,000 (3,830,000) 11,207,599		08,400		3,170	110,100	المهرة		191,092
Current Portion of Capital Leases - Affiliate	Current Portion of Capital Leases	83.483	392,030		21.278			496.769
Current Deferred Revenue 649,853 1,733,960 2,383,81: Contingent Liability 200,000 200,000 Accrued Receivings 23,629 23,629 23,629 Note Payable Current 3,514,115 3,514,115 Note Payable to Imperial 1,600,000 1,600,000 Total Current Liabilities 15,280,637 3,038,089 1,960,464 135,824 537,422 (164,653) 20,787,78: Non Current Liabilities 20,000 Capital Leases 114,355 839,440 36,257 990,05 Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,146,266 3,285,408 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,59: Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,59:	Current Portion of Capital Leases - Affiliate	0.,-00	302,000	•	21,210			400,700
Contingent Liability 200,000 Accrued Receivings 23,629 Note Payable Current 3,514,115 Note Payable to Imperial 1,600,000 Total Current Liabilities 15,280,637 3,038,089 1,960,484 135,824 537,422 (164,653) 20,787,785 Non Current Liabilities Capital Leases 114,355 839,440 36,257 990,05 Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,146,266 Note Payable to Fidelity 5,285,408 389,440 0 38,257 3,880,000 (3,830,000) 11,196,266 Note Payable to Fidelity 5,285,408 0 38,257 3,880,000 (3,830,000) 11,207,599		849.853		1,733,960				2,383,813
Accrued Receivings 23,629 Note Payable Current 3,514,115 Note Payable to imperial 1,600,000 1,800,000 Total Current Liabilities 15,280,637 3,038,089 1,960,484 135,824 537,422 (164,653) 20,787,785 Non Current Liabilities Capital Leases 114,355 839,440 36,257 990,055 Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,148,266 3,880,000 (3,830,000) 1,196,266 Note Payable to Fidelity 5,285,408 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,598		•		.,,,				
Note Payable Current 3,514,115 Note Payable to Imperial 1,600,000 1,600,000 1,600,000 1,600,000 Total Current Liabilities 15,280,637 3,038,089 1,960,484 135,824 537,422 (164,653) 20,787,785 Non Current Liabilities Capital Leases 114,355 839,440 36,257 990,055 Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,148,266 3,880,000 (3,830,000) 1,196,266 Note Payable to Fidelity 5,285,408 Total Non Current Liabilities 10,281,898 839,440 0 38,257 3,880,000 (3,830,000) 11,207,596					•			23,629
Note Payable to imperial 1,600,000 1,800,000 Total Current Liabilities 15,280,637 3,038,089 1,960,464 135,824 537,422 (164,653) 20,787,785 Non Current Liabilities Capital Leases 114,355 839,440 36,257 990,055 Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,148,266 3,880,000 (3,830,000) 1,196,266 Note Payable to Fidelity 5,285,408 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,596	▼ -				• •			3,514,115
Non Current Liabilities Capital Leases 114,355 839,440 36,257 990,05 Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,148,266 3,880,000 (3,830,000) 1,196,266 Note Payable to Fidelity 5,285,408 33,440 0 36,257 3,880,000 (3,830,000) 11,207,599					•	,,,,,,,, .		1,600,000
Capital Leases 114,355 839,440 36,257 990,05 Capital Leases - Affiliate 0 3,755,869 3,755,869 Note Payable Long Term 1,146,266 3,880,000 (3,830,000) 1,196,26 Note Payable to Fidelity 5,285,408 5,265,40 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,59	Total Current Liabilities	15,280,637	3,038,089	1,960,464	135,824	537,422	(164,653)	20,787,783
Capital Leases 114,355 839,440 36,257 990,05 Capital Leases - Affiliate 0 3,755,869 Deferred Revenue 3,755,869 3,880,000 (3,830,000) 1,196,26 Note Payable Long Term 1,146,266 3,880,000 (3,830,000) 1,196,26 Note Payable to Fidelity 5,265,408 5,265,408 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,59								
Capital Leases - Affiliate 0 Deferred Revenue 3,755,869 Note Payable Long Term 1,148,266 Note Payable to Fidelity 5,265,408 Total Non Current Liabilities 10,281,898 839,440 0 3,880,000 (3,830,000) 11,207,59		114.355	839,440		36,257			990,052
Deferred Revenue 3,755,869 3,755,869 Note Payable Long Term 1,146,266 3,880,000 (3,830,000) 1,196,266 Note Payable to Fidelity 5,265,408 5,265,408 5,265,400 5,265,400 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,590		0	•		· • ·			
Note Payable Long Term Note Payable to Fidelity 1,146,286 5,285,408 10,281,898 839,440 0 3,880,000 (3,830,000) 1,196,286 5,265,408 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,59		3,755.869						3,755,869
Note Payable to Fidelity 5,285,408 5,265,400 Total Non Current Liabilities 10,281,898 839,440 0 36,257 3,880,000 (3,830,000) 11,207,59						3,880,000	(3,830,000)	
								5,265,408
Total Liabilities 25,562,535 3,877,529 1,960,484 172,081 4,417,422 (3,994,653) 31,995,37	Total Non Current Liabilities	10,281,898	839,440	0	36,257	3,880,000	(3,830,000)	11,207,595
	Total Liabilities	25,562,535	3,877,529	1,960,464	172,081	4,417,422	(3,994,653)	31,995,378

MICRO GENERAL CORP CONSOLIDATED BALANCE SHEET December 31, 2001

	MICRO	MGEN							
	GENERAL	LDX	SOFTPRO	CORP. SERVICES	REALEC	ELIMINATION	CONSOLIDATED		
Preferred Stock in Subsidiary						7,062,173			
	0	0	0	0	0	7,062,173	7,062,173		
Stockholder's Equity									
Common Stock	774,957				1,250	(1,250)	774,957		
Treasury Stock	(213,397)						(213,397)		
Preferred Stock	•				12,650	(12,650)			
Paid in Capital	55,937,525	16,394,378	6,893,626		9,892,165	(32,818,840)	56,298,854		
Retained Earnings	(13,799,462)	(10,021,204)			(2,081,313)	2,061,313	(23,820,666)		
Current Year P&L	•	•				3,527,095			
Current Year Profit / (Loss)	(225,964)	(9,187,109)	207,123	273,752	(3,890,054)	16,033,046			
Total Stockholder's Equity	42,473,659	(2,813,935)	7,100,749	273,752	3,954,698	(11,211,286)	39,777,637		
Total Liabilities and Stockholder's Equity	68,036,194	1,063,594	9,061,213	445,833	8,372,120	(8,143,766)	78,835,188		

MICRO GENERAL CORP MICRO GENERAL CORP SERV INCOME STATEMENT December 31, 2001

	MGEN COPR. SERVICES	CONSOLIDATED
	OO, IL OLIVIOLO	CONCOLIBATED
REVENUE: Telecom - Retail	407,658	407,658
Total	407,658	407,658
COST OF GOODS SOLD: Telecom - Retail	329,252	329,252
Total	329,252	329,252
Gross Profit	78,406	78,406
Operating Expenses		
Sales and Marketing		
	•	
General & Administrative	42 500	12 500
Salary & Wage Group Insurance	13,589 (378)	13,589 (378)
Employee Benefit	1,253	1,253
Bad Debt	(48,000)	(48,000)
Reserve Expense	(61,810)	(61,810)
Total	(95,346)	(95,346)
Selling, General & Administrative	(95,346)	(95,346)
Operating Profit	173,752	173,752
Non-Operating Expenses: Other Income and Expenses	(100,000)	(100,000)
Total .	(100,000)	(100,000)
Net Income(Loss) before Allocation	273,752	273,752

			•
	(
Net Income Before Income Tax	273,752 ============	273,752 ==========	
Net Income(Loss)	273,752	273,752	
			•
	•		

MANAGEMENT INFORMATION

Patrick F. Stone is the CEO of Fidelity National Information Solutions (NASDAQ: FNIS) and serves on its Board of Directors. FNIS, formed in August 1, 2001, addresses the full range of needs for data, solutions and services required by lenders and real estate professionals in a property transaction. Mr. Stone is also a member of the board of directors of Fidelity National Financial, Inc. (NYSE: FNF), the nation's largest title insurance and diversified real estate-related services company with approximately \$3.9 billion in revenue in 2001. He was President of Fidelity National Financial. Inc. from 1995 to December 2002.

Mr. Stone's extensive experience in the title insurance industry includes serving as President of Fidelity National Title Insurance Company of Oregon from 1989 to 1995. Before his affiliation with FNT, he served as President of Stewart Title of Oregon from 1981 to 1985, President of Stewart Title of Denver from 1985 to 1988, and Vice President of Sales of Washington Title in Hillsboro, Oregon from 1977 to 1979. From 1975 to 1977, he was a Registered Representative of Smith Barney Harris Upham in Portland, Oregon. Mr. Stone graduated from Oregon State University in 1974.

Mr. Stone resides in Santa Barbara, California with his wife, Vicki and their three children. His interests include fine arts, gardening and golf. He is currently serving on the Board of Trustees for the Santa Barbara Museum of Art.

Dwayne M. Walker is President and Chief Operating Officer of Fidelity National Information Solutions. Mr. Walker has more than 22 years of business and technology experience. Mr. Walker has extensive experience in technology, services, mergers and acquisitions, high growth business development and leveraging technology to gain business and financial advantage. Mr. Walker has held senior executive positions at Network Commerce Inc., US Connect, TRW, Hughes Aircraft, DMR Group and Microsoft Corporation.

Mr. Walker began his successful six-year journey with Microsoft Corporation where he held several senior management positions including general manager of Sales and Marketing, Director of Windows NT and Networking Products and Director of SQL Server and Network Products. In addition, Mr. Walker co-designed and led the worldwide deployment of the Microsoft Solutions Provider Distribution and Services Channel. Under his direction, the Microsoft Solution Provider program grew from just a few hundred business partners to more than 7,000 and has become one of Microsoft's most successful business partnership programs of all time, generating over \$1 billion in sales for Microsoft.

Mr. Walker co-authored the book Micro to Mainframe: Creating an Integrated Environment and has authored many articles and papers on technology.

Mr. Walker has held board of director positions at many companies including Escrow.com, Network Commerce Inc., US Connect and Micro General Corporation, which was recently acquired by Fidelity National Information Solutions.

Neil A. Johnson is Executive Vice President and Chief Financial Officer for FNIS. Mr. Johnson was formally the Senior Vice President, Finance & Administration and Chief Financial Officer of the FNIS predecessor company, VISTAinfo. He has 35 years of experience in public and private technology, information services and energy companies, having held both financial and operating positions.

Prior to joining VISTAinfo, Mr. Johnson was Senior Vice President and Chief Financial Officer of MaxServ, Inc., an information services company acquired by Sears, Roebuck and Co. in 1997. MaxServ was a provider of advisory and diagnostic information for home products, contracting with manufacturers and national retailers via wide-area networking technology systems linked with customer databases, information repositories and voice

After MaxServ was acquired by Sears, Mr. Johnson managed certain operations, performance management and finance functions for the Sears Customer Network, a nationwide organization of call centers and a unit of Sears Home Services. Mr. Johnson has a BBA in Accounting from Texas Tech University. He has been appointed as an arbitrator for the NASD and the American Arbitration Association.

William P. Foley, II is the chairman of the board and CEO of Fidelity National Financial Inc. (NYSE: FNF). FNF is the nation's largest title and real estate-related services company, with approximately \$3.9 billion in revenues and after-mx earnings of more than \$300 million for 2001. FNF recently was voted among the "Best Big Companies of 2002" by Forbes magazine and listed on Fortune magazine's "America's Most Admired Companies" for 2002. FNF also became a member of the Fortune 500 during 2002.

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> In March 2000, Bill's vision and determination to grow the company was realized with the acquisition of Chicago Title Insurance Company that catapulted FNF into the position of largest title insurance company in the nation, Bill enjoys challenges, and as an entrepreneur, he purchased the ailing Carl Karcher Restaurants (NASDQ: CKE), sold off its non-performing assets and achieved revenues of \$1.4 billion in just a few years. Today, CKE also includes other recognized retail food brands as Timber Lodge Steakhouses and the Green Burrito. Bill Foley is chairman of the board of CKE, primarily operating under the Carl's Jr. and Hardee's brand names.

STATEMENT OF FINANCIAL CAPABILITY

MGEN Services Corp. has sufficient financial capability to provide the requested service in the State of Florida and has sufficient financial capability to maintain the requested service and to meet its lease or ownership obligations. In support of MGEN Services Corp.'s stated financial capability, a copy of the is attached to its application. MGEN Services Corp. intends to fund the provision of service through internally generated cash flow. MGEN Services Corp. also has the ability to borrow funds, if required, based upon its financial capabilities, and the parent company is committed to providing any necessary capital if needed to provide service in the State of Florida.