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UTILITIES, INC.

2335 Sanders Road Northbrook, Illinois 60062-6196 Telephone 847 498-6440 Facsimile 847 498-2066

April 29, 2003

Ms. Blanca Bay Commission Clerk and Administrative Services Director Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: Request for Qualified Representative Status for Valerie L. Lord

Dear Ms. Bay:

Pursuant to Rule 28-106.106, Florida Administrative Code, Utilities, Inc. requests that Valerie L. Lord be authorized to appear as Qualified Representative on behalf of itself and the following subsidiaries of Utilities, Inc.:

Company Name:	Docket Number:
Utilities, Inc. of Florida	020071-WS
Cypress Lakes Utilities, Inc.	020407-WS
Utilities, Inc. of Sandalhaven	020409-SU
Alafaya Utilities, Inc.	020408-SU
Lake Utility Services, Inc.	020907-WS

Ms. Lord's address and telephone and facsimile numbers are:

Rose, Sundstrom & Bentley, LLP 600 S. North Lake Boulevard Suite 160 Altamonte Springs, FL 32701

Telephone: (407) 830-6331 Facsimile: (407) 830-8522.

Ms. Lord, an attorney licensed in the State of Texas only, is associated with the firm of Rose, Sundstrom & Bentley, LLP, and works under the supervision of Martin S. Friedman, Esq., a partner of the firm. Utilities, Inc. is requesting that Ms. Lord be authorized to represent it and its subsidiaries in addition to Mr. Friedman, who will remain attorney of record.

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Utilities, Inc. is aware of the services which Ms. Lord can provide and is aware that it is entitled to be represented by an attorney at its own expense.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

-James Camaren

CEO