

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS

TO

UTILITIES, INC. OF FLORIDA
THE OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 020071-WS

IN RE: APPLICATION FOR RATE INCREASE IN MARION, ORANGE, PASCO,
PINELLAS, AND SEMINOLE COUNTIES BY UTILITIES, INC. OF FLORIDA

ISSUED: May 5, 2003

NOTICE is hereby given that the Florida Public Service Commission will hold public service hearings in the above-referenced docket. The service hearings will be held at the following times and places:

<u>Date and Time</u>	<u>Location</u>
Wednesday, May 21, 2003, 4:00 p.m.	Eastmonte Civic Center 830 Magnolia Drive Altamonte Springs, FL
Thursday, May 22, 2003, 10:00 a.m.	Spartan Manor 6121 Massachusetts Avenue New Port Richey, FL
Thursday, May 22, 2003, 6:00 p.m.	Golden Hills Golf & Turf Club 4782 NW 80th Avenue Ocala, FL

DOCUMENT NUMBER-DATE

04051 MAY-5 8

FPSC-COMMISSION CLERK

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PURPOSE

The purpose of these public service hearings is to take customer testimony on the quality of service provided by Utilities, Inc. of Florida. Customers of Utilities, Inc. of Florida may also be heard on any and all issues in the case relating to the proposed changes in rates and charges. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

These hearings will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the service hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of each service hearing.

Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least 48 hours prior to the service hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

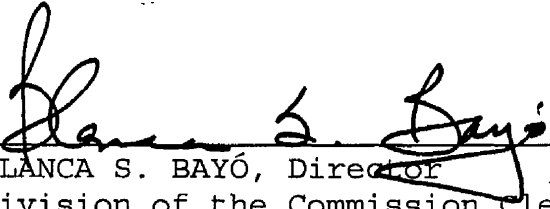
JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. This proceeding will be governed by Chapter 367, Florida Statutes, in addition to Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code.

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By DIRECTION of the Florida Public Service Commission this 5th
day of May, 2003.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

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