

NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company

Attorneys at Law

Leon L. Nowalsky
Benjamin W. Bronston
Edward P. Gothard

3500 North Causeway Boulevard
Suite 1442
Metairie, Louisiana 70002
Telephone: (504) 832-1984
Facsimile: (504) 831-0892

Monica Borne Haab
EllenAnn G. Sands
Bruce C. Betzer
Philip R. Adams, Jr.

May 9, 2003

030000-Pu

Via Overnight Mail

Chief Clerk
Florida Public Service Commission
2540 Shumard Oak Drive
Tallahassee, FL 32399-0850

RE: Intellicall Operator Services, Inc. d/b/a ILD
Tariff Revision

Dear Sir or Madam:

Enclosed please find an original and four (4) copies of the revised tariff for Intellicall Operator Services, Inc., d/b/a ILD. The revision is set forth as follows:

- 1) Check Sheet, 12th Revised Sheet 1.1;
- 2) Textual changes, Technical Terms and Abbreviations, 2nd Revised Sheet 5.1;
- 3) Textual changes and new terms, Technical Terms and Abbreviations, 1st Revised Sheet 7.1;
- 4) Textual changes, Section 2.1.1, 4th Revised Sheet 8;
- 5) Textual changes, Section 2.7.1, 3rd Revised Sheet 10;
- 6) Textual changes, Section H, 4th Revised Sheet 11.1;
- 7) New IntraLata per minute rate, 4th Revised Sheet 11.1;
- 8) New directory assistance and call completion rates, Section I, 4th Revised Sheet 11.1;
- 9) Rate changes and new rates, Section 4.2.1, 5th Revised Sheet 15.1
- 10) Rate changes and new rates, Section 4.2.2, 5th Revised Sheet 15.1;
- 11) Rate increases, Section 4.2.4, 1st Revised Sheet 15.2;
- 12) Corrected sheet numbering, 1st Revised Sheet 15.2;
- 13) Corrected sheet numbering, 3rd Revised Sheet 15.3;
- 14) Text deleted, Section 4.3, 4th Revised Sheet 16;
- 15) Textual changes, Section 5.7.3.H, 2nd Revised Sheet 21.3;
- 16) Textual changes, footnote, 1st Revised Sheet 22.1;
- 17) Added new product description, Section 6.4, Original Sheets 22.2 -22.7;
- 18) Textual changes to Section 7 heading, added 800Rollcall description.
1st Revised Sheet 23.2;

DOCUMENT NUMBER DATE

04245 MAY 12 8

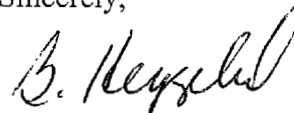
FPSC-COMMISSION CLERK

- 19) Increased directory assistance and added call completion, Section 7.2.2.A.7, 1st Revised Sheet 23.2
- 20) Deleted footnote text, 1st Revised Sheet 23.2
- 21) Textual changes to Section 7 heading, footnote text deleted, 2nd Revised Sheet 26;
- 22) Rate increases and new rates, Sections 7.5.1 & 7.5.4, 1st Revised Sheet 28.

An additional copy of this revision has been enclosed to be file stamped and returned in the envelope provided as evidence of the filing.

Should you have any questions, please do not hesitate to call.

Sincerely,



Becky Heggelund

/bh
Enclosure

TELECOMMUNICATIONS SERVICES TARIFF

CHECK SHEET

Sheets 1 to 26, inclusive of this tariff are effective as of the date shown. Original and revised sheets, as named below, contain all changes from the original tariff that are in effect on the date thereon, except as otherwise noted.

<u>Sheet</u>			
1	3 rd Revised	22.2	Original*
1.1	12 th Revised*	22.3	Original*
2	2 nd Revised	22.4	Original*
3	1 st Revised	22.5	Original*
4	1 st Revised	22.6	Original*
5	2 nd Revised	22.7	Original*
5.1	2 nd Revised*	23	1 st Revised
5.2	Original	23.1	1 st Revised*
6	3 rd Revised	23.2	1 st Revised*
7	2 nd Revised	24	1 st Revised
7.1	1 st Revised*	25	1 st Revised
8	4 th Revised*	26	2 nd Revised*
9	2 nd Revised	27	Original
9.1	Original	28	1 st Revised*
10	3 rd Revised*		
11	4 th Revised		
11.1	4 th Revised		
12	1 st Revised		
13	1 st Revised		
14	2 nd Revised		
15	4 th Revised		
15.1	5 th Revised*		
15.2	1 st Revised*		
15.3	3 rd Revised*		
16	4 th Revised*		
16.1	Original		
16.2	Original		
17	1 st Revised		
18	1 st Revised		
19	1 st Revised		
20	Original		
21	2 nd Revised*		
21.1	Original		
21.2	Original		
21.3	1 st Revised*		
22	1 st Revised		
22.1	1 st Revised*		

*Indicates new or revised sheet with this filing.

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh, President
16200 Addison Rd., #100
Addison, TX 75001

(T)

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Called Station

The terminating point of a call (i.e. the called number.)

Calling Card Call

A billing arrangement whereby an end user may charge a call to a valid calling card issued by a regulated local exchange company with whom the Company has billing and collection arrangements either directly or indirectly through a Third Party Billing Agent.

Calling Station

Whenever used in this tariff, "Carrier" or "Company" refers to Intellicall Operator Services, Inc. unless otherwise specified or clearly indicated by the context.

Card Holder

Any person, firm, corporation or other entity that uses the Company's Service through the use of an Affinity Travel Card or a Prepaid Long Distance Card issued by the Company, a Card Issuer and/or Affinity Group and is responsible for payment for the use of the Services.

Card Issuer

Any person, firm, partnership, corporation or other entity that issues and distributes Prepaid Long Distance Cards in its own name and contracts with the Company to provide Prepaid Long Distance Services in accordance with the provisions of this tariff.

Collect Call

A billing arrangement by which the charge for a call may be charged to the called station, provided the called station accepts responsibility for such charge when asked by the Company Operator.

Company

Intellicall Operator Services, Inc. or IOS.

Credit Card Call

A billing arrangement whereby an end user may charge a call to a valid commercial credit card. American Express, VISA, Mastercard, Discover, JCB and Diner's Club are cards accepted by the company. (T)

Customer or End User-Operator Services

Any person, firm, partnership, corporation, or other entity furnished telecommunication services under the provisions and regulations of this tariff.

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh (T)
President (T)
16200 Addison Rd. #100 (T)
Addison, TX 75001 (T)

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Public Payphone Surcharge: A charge for use of a public payphone imposed by the FCC and applicable to all completed calls originating from public/semi-public payphones that access the Company's long distance services using a dialing sequence other than 0+ or 0.

800YOU SAVETM - Operator services available to consumers via toll-free access numbers. 800YOU SAVE is a registered trademark of Coral Telephone, Inc. (T)

800FAIRCALLSM-Operator services available to consumers via toll-free access numbers. 800FAIRCALL is a registered trademark of Faircall, Inc. (T)

800ROLLCALLSM- An on-demand conference call service offered by the Company and a registered service mark of the Company. (T)

888-TEN-HUTTSM- Operator services available to consumers via toll free access numbers. 800-TEN-HUTT is a registered service mark of Intellicall Operator Services, Inc. (N)

Conference Originator- The initiator of an on-demand conference session.

Conferee - A participant in a conference session.

Conference Bridge - A feature of a telecommunications switch that permits multiple parties to be interconnected for voice communications.

Conference Session - A telephonic meeting initiated by a conference originator with multiple conferees interconnected.

Postpaid Travel Card Services - Long distance services available to customers through use of toll free access codes and Personal Identification Numbers (PINs) issued by the Company for identification and billing. Travel cards may be issued to business entities for use by employees and issued to individuals as members of affinity groups who sponsor travel card programs as a membership benefit.

ISSUED: May 12, 2003 EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

TELECOMMUNICATIONS SERVICES TARIFF

2.1 General

2.1.1 Operator Services

The Company provides long distance/operator service to subscriber's pay telephones and via PBX or similar switch vehicle to customers for direct transmission of voice telecommunications to locations throughout the State of Florida. Such service is provided through the terminal equipment of subscriber s serving end users. The Company also offers 800 Operator Services that consumers access via unique 800 numbers such as 800FAIRCALL™, 800YOUHAVESM, and 888-TEN-HUTTSM. (T)

2.1.2 Inmate Collect Only Services

The Company's Inmate Collect Only Services are available to individuals in correctional facilities whose administrations have contracted with the Company to provide such services to its inmates and shall be arranged to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0", 700, 800, 888, 900, 976, 950, 911 and 10XXX.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the customer or subscriber is using the service in violation of the provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.

2.2.4

2.2.5 All 0-Calls from pay telephones (i.e. those calls where end users do not dial additional digits beyond "0" within 5 seconds) will be directed to the Local Exchange Company by softward screening in the pay telephone.

ISSUED: May 12, 2003 EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS -OPERATOR SERVICES &
INMATE COLLECT ONLY SERVICES

2.5 Terminal Equipment

Carrier's Facilities and Service may be used with or terminated in subscriber provided terminal equipment or subscriber provided communication systems, such as a PBX or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the subscriber, except as otherwise provided. The subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunication industry. Further, owners of pay telephones must operate such equipment in conformance with applicable FPSC regulations and orders.

2.6 Installation and Termination

Service is installed upon contractual agreement between the Subscriber and the company. The contractual agreement specifies the terms and conditions of installation, termination of service, commission structure, and commission payment schedule if any.

2.7 Payment for Service and Credit Allowance

2.7.1 All charges due by the customer are payable to any agency duly authorized to receive such payments. The billing agency may be a Local Exchange Company with whom the Company has Billing and Collection Agreements; or a Third Party Billing Agent; or a credit card company - American Express, Visa, Mastercard, JCB, Discover and Diners Club.

(T)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

(T)
(T)
(T)
(T)

TELECOMMUNICATIONS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS -OPERATOR SERVICES &
INMATE COLLECT ONLY SERVICES

B) InterLATA Operator Service Charges

Dial Calling Card \$1.75
Station to Station \$1.75
Person to Person \$3.25

IntraLATA Operator Service Charges

Dial Calling Card \$1.75
Station to Station \$1.75
Person to Person \$3.25

C) Billing Procedure

End user calls will be billed by a LEC, by a Third Party
Billing Agent or by credit card issuer.

D) IntraLATA Dialing Instructions and Rates

Consult telephone directory or local operator.

E) InterLATA Dialing Instructions

Dial 8 + 0 + area code + number

F) InterLATA Rates

Dial 8 + 0

G) Surcharges

Local Calls: \$1.75 per call
Long Distance Calls: \$3.25 per call
Surcharges will be billed to end users at time of checkout.

(T)
(T)

H) IntraLATA Per Minute Rate

\$0.30 per minute

(N)

I) Directory Assistance (operator accessed)

\$1.49 per call
\$0.50 for call completion

(N)
(N)

2.10.2 Privately Owned Payphones

I) Operator Service Provider

Intellicall Operator Services, Inc. dba ILD
16200 Addison Rd. #100
Addison, TX 75001
1-800-XXX-XXXX

II) Rates on Request

III) Billing Procedure

End user calls will be billed by a LEC, by a Third Party Billing Agent or by credit card.
issuer.

SECTION 4 - RATES AND CHARGES - OPERATOR SERVICES &
INMATE COLLECT ONLY SERVICE (Cont'd)

Rates - Operator Services (Cont'd)

4.2 Usage Charges 800 Operator Services

4.2.1 Intra and InterLATA/Intrastate 800FAIRCALL™

INTRALATA

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>		
Mileage	<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	(R)
ALL	\$0.2834	\$0.2834	\$0.2834	\$0.2834	\$0.2834	\$0.2834	

INTERLATA

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>		
Mileage	<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	(N)
ALL	\$0.4049	\$0.4049	\$0.4049	\$0.4049	\$0.4049	\$0.4049	(N)

4.2.2 Intra and InterLATA/Interstate Per Call Surcharge

The following per call surcharges apply in addition to per minute rates found in Section 4.2.1 above.

	<u>IntraLATA</u>	<u>InterLATA</u>	
LEC Calling Card	\$1.75	\$1.75	(N)
Bong Credit Card	\$1.75	\$1.75	
Automated Collect	\$1.93 (I)	\$2.35	
Station-to-Station	\$1.93 (I)	\$2.35	
Billed to Third Party	\$1.75	\$1.75	
Person-to-Person	\$3.25	\$3.25	
Dial Around Compensation Fee*	\$0.50	\$0.50	(N)

*On a per call basis for calls completed from pay telephones.

4.2.3 Intra & InterLATA/Intrastate 800 YOUSAVESM

	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
Mileage	<u>1st Min.</u>	<u>Add'l Min</u>	<u>1st Min.</u>	<u>Add'l Min.</u>	<u>1st Min.</u>	<u>Add'l Min.</u>
ALL	\$0.7900 (I)	\$0.7900 (I)	\$0.1000	\$0.1000	\$0.1000	\$0.1000

ISSUED: May 12, 2003 EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 4 - RATES AND CHARGES - OPERATOR SERVICES &
INMATE COLLECT ONLY SERVICE (Cont'd)

Rates - Operator Services (Cont'd)

4.2 Usage Charges 800 Operator Services (Cont'd)

4.2.4 Intra & InterLATA/Intrastate 800YOU SAVESM Per Call Surcharges

The following per call charges are in addition to per minute rates found in 4.2.3 above.

	<u>Per Call Charges</u>
LEC Calling Card	\$4.59 (I)
Bong Credit Card	\$4.59 (I)
Automated Collect	\$3.59 (I)
Station to Station	\$4.59 (I)
Billed to Third Party	\$4.59 (I)
Person-to-Person	\$4.59 (I)
Dial-Around Compensation Fee *	\$0.50

*On a per call basis for calls completed from pay telephones.

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 4 - RATES AND CHARGES - OPERATOR SERVICES &
INMATE COLLECT ONLY SERVICE (Cont'd)

4.2 IntraLATA/Intrastate Long Distance Rate Table

1. Per Minute Usage Rates:

Rate	<u>-DAY-</u>		<u>-EVENING-</u>		<u>-NIGHT/WEEKEND-</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
<u>Mileage</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
1-10	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000
11-22	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000
23-55	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000
56-124	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000
125-292	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000
293-430	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000
431-624	\$3.000	\$3.000	\$3.000	\$3.000	\$3.000	\$0.3000

2. Operator Services Per Call Surcharges:

The following per call surcharges apply in addition to per minute rates found in Section 4.2.1 (above).

	<u>Per Call</u>
LEC Calling Card	\$1.75
Bong Credit Card	\$1.75
Operator Station	\$1.75
Station-to-Station (Prison Collect)	\$1.75
Billed to Third Party	\$1.75
Person-to-Person	\$3.25

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh (T)
President (T)
16200 Addison Rd. #100 (T)
Addison, TX 75001 (T)

SECTION 4 - RATES AND CHARGES - OPERATOR SERVICES &
INMATE COLLECT ONLY SERVICE (Cont'd)

(D)

4.3

4.4 Special Promotions

The Company may, from time to time, offer special promotion to end users lowering certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any twelve month period.

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 5 - RULES AND REGULATIONS - PREPAID SERVICES &
AFFINITY LONG DISTANCE SERVICES (Continued)

- (3) Exceeding the Maximum Account Balance limit during any weekly billing period.
- (4) A violation of, or failure to comply with, any regulation governing the provision of service under this tariff.
- (5) Provision by Subscriber of false and/or inaccurate information of a material nature in order to obtain Service.
- (6) For lack of use by Card Holder for three (3) full billing cycles.

5.7.3.G Notice for Discontinuance or Suspension

Upon occurrence of any of the circumstances detailed in 5.7.3.F, Subscriber's Account Code will be temporarily deactivated and the Subscriber referred to Customer Service for resolution and terms for restoral of service. Company will provide Subscriber with written notice of discontinuance or termination, the reason(s) therefore and the terms for reactivation of their account. Such notice shall be deemed given upon deposit, first class postage prepaid, in the U.S. mail to the Subscriber's last known address.

5.7.3.H Restoration of Service Charge

In the event Service is discontinued or temporarily suspended pursuant to Section 5.7.3.F the Company may restore such Service upon receipt of payment for all amounts past due together with a restoration of Service Charge up to \$15.00.

(T)

The Company may refuse to accept a personal check in payment if a Subscriber's check for payment of service has been dishonored, excepting for bank error, within the last twelve (12) months.

5.7.3.I Returned Check Charge

When payment for Service in the form of a bank check is returned for insufficient funds, the Subscriber ay be assessed a service charge of \$15.00 to cover the cost of processing the check.

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

(T)
(T)
(T)
(T)

SECTION 5 - RULES AND REGULATIONS - PREPAID SERVICES &
AFFINITY LONG DISTANCE SERVICES (Continued)

6.2 Timing of Calls

Chargeable time begins when a voice communication link is established between the calling and called stations based on Answer Supervision received from the distant end Local Exchange Carrier and ends when the calling or called station hangs up. Hardware answer supervision is used in all areas where Equal Access Service is available.

6.3 Duration of Calls

6.3.1 Prepaid Services

Chargeable time is based on the actual connection time as defined in 6.2 above, rounded to the next full minute, i.e. a call duration of one minute and ten seconds will be considered a two minute call.

6.3.2 Affinity Long Distance Services

For billing purposes, chargeable time for Affinity 1+ and 800 inward dialing is based on the actual connection duration as defined above, in increments of six (6) seconds.

*Information on this sheet previously appeared on Sheet 22.

(T)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh (T)
President (T)
16200 Addison Rd. #100 (T)
Addison, TX 75001 (T)

SECTION 6 - DESCRIPTION OF SERVICE OFFERED - PREPAID SERVICES, AFFINITY LONG
DISTANCE AND 800ROLLCALL TELECONFERENCE SERVICES

(N)

6.4 ILD's RollcallSM TeleConference Service

ILD's ROLLCALLSM TeleConference Service furnishes Interlata and Intralata Business Long Distance Service telecommunications between two or more stations. Teleconference Service is available as a dial-out or dial-in service and as an operator-assisted or automated service by stations connecting to and from an Audio-TeleConference Bridge.

The Audio-Teleconference Bridge provides the capability to establish a conference between multiple voice stations. The Audio-Teleconference Bridge can be utilized to establish either a dial-out or dial-in conference. A dial-out conference can be Customer-Dialed or Operator Set Up. Customers who subscribe to ILD TeleConference Voice Plan, ILD Data x Change Conference Plans or ILD TeleConference Promotion Plans or who purchase ILD TeleConference Services pursuant to ILD Contract Service guides may elect the following call types:

A dial-out conference can be Customer Dialed or Operator Set-Up.

A dial-out, Customer-Dialed conference is provided on a demand basis.

A dial-out, Operator Set-Up conference is provided on a reservation or a demand basis.

6.4.1 Bridge Arrangement

All charges incurred for the Audio-TeleConference bridge will be billed on a time of use basis.

A TeleConference conference can be established either using Reservationless Service or by making a reservation. The Reservationless Service separately provides both Automated and Operator Assisted call types as well as toll-free dial-in, caller-paid dial-in, customer dialed, and/or a combination of these access types. Reserved Service allows the customer to setup a conference by making a reservation by calling a customer care center or through the Internet Reservation System.

An order for a bridge reservation may be changed or canceled at any time up to 30 minutes before the reservation start time. If a Customer with a bridge reservation using the toll-free or caller-paid access changes, cancels, or does not use the bridge and has not notified the Company prior to 30 minutes of the reservation start time. ROLLCALL reserves the right to bill the customer a cancellation charge.

(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

**SECTION 6 - DESCRIPTION OF SERVICE OFFERED - PREPAID SERVICES, AFFINITY LONG
DISTANCE AND 800ROLLCALL TELECONFERENCE SERVICES**

(N)

6.4.2 Dial-Out Bridge Arrangement

These additional Terms and Conditions apply to ILD Dial-Out/Operator Assisted and to ILD Dial-Out/Customer Dialed Conference calls.

Chargeable time will stop for a bridge arrangement which is ordered on a reservation basis when the last conferee hangs up. If extended beyond the ordered TeleConference time, the chargeable time stops at the end of the requested extension or when all conferees hang up.

Chargeable time will stop for all charges for bridge arrangements other than those ordered on a reservations basis when all conferees hang up.

Chargeable time for a TeleConference call begins when each available connection is established on the bridge. Chargeable time ends for any station on a TeleConference call when that station hangs up.

6.4.3 Operator Assisted Dial- In Bridge Arrangement

Customers use operator assistance when conferees dial into the bridge. This call type can be initiated by making a reservation. Operator Assisted Dial-In is available to ILD customers, which have an ILD TeleConference Service Plan. Operator Assisted Dial-In allows the Host to use the same dial-in number and access code every time they need to initiate a conference call. Toll Free Dial In, Caller Paid Dial In, and Customer Dialed are available for billing of calls. Operator Assisted Dial In conference calls may require each participant to provide the following information as they dial-in: Name, Location, and/or Password.

6.4.4 Toll Free Dial-In Option

Actual usage charges will be billed for each user actually connected to a station on the TeleConference.

To determine the minutes of use, add the duration of each conferee's time actually connected to the TeleConference.

6.4.5 Caller Paid Dial-In Option

Each conferee provides its own transport to the bridge, except for conferees added to the TeleConference call by the operator. Usage charges apply only for the time

(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 6 - DESCRIPTION OF SERVICE OFFERED - PREPAID SERVICES, AFFINITY LONG
DISTANCE AND 800ROLLCALL TELECONFERENCE SERVICES

(N)

that the conferees are actually using the bridge. In addition, for conferees added to the TeleConference call by the Operator, the a Set-Up Charge may also apply in addition to the actual usage charges.

To determinate the port minutes of use, add the duration of each conferee's time actually connected to the TeleConference.

6.4.6 ILLD ROLLCALLSM TeleConference Service

ILLDROLLCALLSM TeleConference Service provides for a conference to be established (on an Operator Assisted Dial-In basis, both toll-free and caller-paid) and by an ILLD operator on a dial-out basis between multiple voice stations. The TeleConference Service provides a customized call reservation and call set-up process that includes, when requested by the conference originator, progress reports which provide information regarding the current status of the call; i.e., call start time, how the call is progressing, if someone drops off and/or is reconnected and notification of call termination.

ILLD actively monitors ILLD's ROLLCALLSM TeleConference Service to ensure a high level of service quality and reliability unless the customer specifically requests to the contrary.

A ROLLCALLSM TeleConference may be ordered on a demand or on a reserved basis. All conference charges will be billed to the conference originator. Pre-notification to conferees of a ROLLCALLSM TeleConference call is also available.

6.4.7 Event Dial-In TeleConference

Event Dial-In TeleConference Service provides for a conference to be established on a dial-in basis and dial-out to hosts and speakers basis between multiple voice stations. The Event Dial-In TeleConference Service provides a customized call reservation and call set-up process that includes, when requested by the conference originator, progress reports which provide information regarding the current status of the call; i.e., call start time, how the call is progressing, if someone drops off and/or is reconnected and notification of call termination.

ILLD actively monitors the Event Dial-In TeleConference Service to ensure a high level of service quality and reliability. The Event Dial-In TeleConference Service calls are confidential. Operators will not reveal information about any call, including the fact that the call occurred to any unauthorized third party. The operator is not a

(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 6 - DESCRIPTION OF SERVICE OFFERED - PREPAID SERVICES, AFFINITY LONG DISTANCE AND 800ROLLCALL TELECONFERENCE SERVICES

(N)

party to the call with off-call monitoring.

The Event Dial-In TeleConference Service may be ordered on a demand or on a reserved basis. All conference charges will be billed to the conference originator. Pre-notification to conferees of an Event Dial-In TeleConference Service Call is also available.

6.4.8 TeleConference Billing Options

The total TeleConference call charge may be billed to only one station. Billing will be direct billed or can be made to a credit card (American Express, Visa, MasterCard).

Service/Component/Capability

- Outbound
- Toll Free

6.4.9 Enhanced Operator Assisted Features

Audience Polling - Questions are asked of the group and answers are given by DTMF tones on the participants end. These answers can then be printed and sent to the leader/host of the conference following the conclusion of the conference.

Questions and Answer Session - A Q&A session that is facilitated by the operated can be conducted.

Participant List - A list of all participants can be provided following the conclusion of the conference.

Com Line - A separate communication line established for the contract to have a play by play prior, during and a wrap up session following the conference conclusion.

Conference Recording- The conference will be available for digital replay, or it can be burned to a CD.

6.4.10 ILD Data x Change Conferencing

This service is a Data Conference Service (“ILD Data x Change Meeting Service”) and is provided within the family of ILD TeleConference Services. ILD Data x Change Meeting Service can be used in conjunction with other ILD TeleConference Services to enable Customers to present, collaborate, share files/applications, and modify documents via the Internet. Specific Data x Change Meeting Services Feature Descriptions are as set forth in Section 2 herein. *

(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 6 - DESCRIPTION OF SERVICE OFFERED - PREPAID SERVICES, AFFINITY LONG
DISTANCE AND 800ROLLCALL TELECONFERENCE SERVICES

(N)

6.4.10.1 Feature Description:

The following primary features are currently available for this service, as may be modified from time to time:

(a) Presentation Mode. This is targeted at "one to many" applications, and facilitates one-way transmission of documents such as spreadsheets and slide presentations. For example, Keynote addresses, shareholder meetings, press conferences, and virtual classrooms can all be conducted in a "broadcast" mode.

(b) Collaboration Mode. This is targeted at applications involving smaller groups where participants can share applications and exchange information.

(c) Application Sharing. A user can share a program or application running on one computer with other participants in the conference. Participants can review the same data or information, and see the actions of the host (for example, editing a customer contract or browsing a web site.) Participants can share Windows-based applications transparently without any special knowledge of the application capabilities. The person sharing the application can choose to collaborate with other people in a call, and they can take turns editing or controlling the application. Only the person sharing the program needs to have the given application, e.g., Microsoft PowerPoint © installed on their computer.

(d) Online Polling. Polling allows the host to create a survey prior to a conference. Results can be tabulated immediately and if desired, shared with the entire audience.

(e) Whiteboard. The whiteboard program is a multi-page, multi-user drawing application that enables users to sketch diagrams, organization charts, or display other graphic information with people on a call. A remote pointer or highlighting tool can be utilized to point out specific contents or sections of shared pages. This capability extends the application sharing feature by supporting ad hoc collaboration on a common drawing surface.

(f) Chat. Participants can type and transmit text messages to share common ideas or topics with other people, or record meeting notes and action items as part of a collaborative process. Chat and its aspects are Host controlled options. There are three types: Chat to All, Private Chat to any other meeting attendee, and Chat only to Host.

(g) Record & Playback. The host and or participants can record the audio portion of the conference to be played back at any time.

(h) SSL Encryption. Secure Socket Layers, secure every meeting. All data traveling to and from our server is SSL encrypted.

(N)

ILLD reserves the right to modify features from time to time.

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh (T)
President (T)
16200 Addison Rd. #100 (T)
Addison, TX 75001 (T)

SECTION 6 - DESCRIPTION OF SERVICE OFFERED - PREPAID SERVICES, AFFINITY LONG
DISTANCE AND 800ROLLCALL TELECONFERENCE SERVICES

(N)

6.4.10.2 Charges

ILD reserves the right to modify charges for ILD Data x Change Meeting Service.

Charges for ILD Data x Change Meeting Service are in addition to applicable charges for other ILD TeleConference Service, which can be used in conjunction with the Data x Change Meeting Service.

6.4.10.3 Billing

Data x Change Meeting Service is billed on a Cost Per Minute basis.

6.4.10.4 Cost Per Minute

Data x Change Meeting usage charges are cents per minute multiplied by the number of ports used in a Data x Change Meeting conference to determine the total usage minutes. Total usage minutes are calculated for each Data x Change Meeting conference. Charges for ILD Data x Change Meeting Service are in addition to applicable charge for ILD TeleConference Service, which can be used in conjunction with Data x Change Meeting Service.

(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
 President
 16200 Addison Rd. #100
 Addison, TX 75001

SECTION 7 - RATES AND CHARGES - PREPAID SERVICES,
AFFINITY LONG DISTANCE, AND 800ROLLCALL
TELECONFERENCE SERVICES (Continued)

(T)
(T)

7.2.2.A.3 Military and Student Plan
Per Minute Rate - \$0.30

This rate applies to programs with distribution to military personnel, university and collect students at military installations, colleges and universities.

7.2.2.A.4 Economy Plan
Plan A - Per Minute Rate - \$0.20
Plan B - Per Minute Rate - \$0.25

These rates apply to programs with distribution through regional and national merchandisers with annual sales levels above 500,000 cards.

7.2.2.A.5 Purchase Incentive

The Company and/or its Card Issuer customers may establish a consumer purchase incentive for phonecards with Card Face Values greater than \$10. Such incentives are designed to provide consumers an incentive for purchasing cards with Card Face values over \$10 with reduced per minute rates for each such corresponding Card Face Value. For example, the per minute rate for a \$10 phonecard would be \$0.33 while that for \$20 and \$50 phonecards would be \$0.30 and \$0.28 respectively. In any Event, the per minute rates will be selected from those specified in 7.2.2.A.1 through 7.2.2.A.4 above.

7.2.2.A.6 Renewal Rate

<u>Minimum Per Minute Rate</u>	<u>Maximum Per Minute Rate</u>
\$0.20	\$0.35

Renewal rates between the minimum and maximum rates detailed above will be established for each distribution program. Renewals may not exceed the Base Rate but may be offered at a discount from that rate.

7.2.2.A.7 Directory Assistance

Directory Assistance as outlined below applies to all Prepaid Long Distance Service and Affinity Service plans.

Directory Assistance	\$1.49 Per call
Call Completion	\$0.50

(I)
(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY:	Dennis J. Stoutenburgh	(T)
	President	(T)
	16200 Addison Rd. #100	(T)
	Addison, TX 75001	(T)

SECTION 7 - RATES AND CHARGES - PREPAID SERVICES,
AFFINITY LONG DISTANCE, AND 800ROLLCALL
TELECONFERENCE SERVICES (Continued)

(T)
(T)

7.4 Rates - Affinity Long Distance Services

7.4.1 Rates - Affinity Travel Cards

The Company's Affinity Long Distance Travel Cards may be obtained from the Company or from various Affinity Groups with whom the Company has established an Affinity/Travel Card program.

7.4.1.A Rate Plans

7.4.1.A.1	<u>Affinity Plan 1</u>	
	Per Call Surcharge	\$0.00
	Directory Assistance	\$1.40
	Usage Rate Per Minute	\$0.158
	(All hours, all distances)	
7.4.1.A.2	<u>Affinity Plan 2</u>	
	Per Call Surcharge	\$0.00
	Directory Assistance	\$1.40
	Usage Rate Per Minute	\$0.145
	(All hours, all distances)	
7.4.1.A.3	<u>Corporate Plan 1</u>	
	Per Call Surcharge	\$0.00
	Directory Assistance	\$1.40
	Usage Rate Per Minute	\$0.330
	(All hours, all distances)	

Note: The rate shown is subject to volume discounts of up to \$0.28 per minute based on annual volume estimates subject to year-end true-up based on actual volume of all long distance traffic.

7.4.1.B Credit Billing Discount

Subscribers to Affinity Plan A who authorize the Company to bill Monthly usage charges to a credit card will receive a five percent (5%) discount on the per call surcharge, directory assistance Charges and the Usage Rate.

(D)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001

SECTION 7 - RATES AND CHARGES - PREPAID SERVICES,
AFFINITY LONG DISTANCE, AND 800ROLLCALL
TELECONFERENCE SERVICES (Continued)

(T)
(T)

7.5 Rates - 800ROLLCALLSM Conference Services

7.5.1 Per Minute Per Conference Leg Intrastate Rates

<u>Automated</u>		<u>Operator Assisted</u>	
Peak	\$0.25	\$0.29	(I)
Off-peak	\$0.19 (I)	\$0.19	(I)

Charges for each leg of the conference begin when the conferee number answers. On a Meet-Me conference call charges begin when the conferee's dial in call is answered by the conference bridge. Charges for each leg cease when either the conferee hangs up or when the last but one conferee hangs up.

7.5.2 Set-up Charges Per Conference Leg

<u>Automated</u>		<u>Operator Assisted</u>	
Peak	\$0.00	\$4.00	
Off-peak	\$0.00	\$2.00	

Note that the set-up charge applies whether a conference connection is established or not.

7.5.3 Billing

As part of the conference set-up, the originator is cued audibly to enter a valid credit or bank card to whose account per-minute per leg and set-up charges will be billed. The Company will accept the proffered account number for billing after validation by the issuer database.

7.5.4 Enhanced Operator Assisted Features

Audience Polling:	\$25.00 per conference
Question & Answer Session:	\$50.00 per conference
Participant List:	No Charge
Com Line:	\$25.00 per conference
Conference Recording:	\$15.00 plus shipping and handling

Fees may be waived depending on size of conference.

(N)
|
(N)

ISSUED: May 12, 2003

EFFECTIVE: May 13, 2003

ISSUED BY: Dennis J. Stoutenburgh
President
16200 Addison Rd. #100
Addison, TX 75001