

ORIGINAL

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
DAVID F. CHESTER
F. MARSHALL DETERDING
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBIN, OF COUNSEL

(850) 877-6555
FAX (850) 656-4029
www.rsbatorneys.com

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

REPLY TO ALTAMONTE SPRINGS

MARTIN S. FRIEDMAN, P.A.
VALERIE L. LORD, OF COUNSEL
(LICENSED IN TEXAS ONLY)

May 19, 2003

HAND DELIVERY

RECEIVED-FPSC
MAY 19 PM 12:42
COMMISSION CLERK

Ms. Blanca Bayo
Commission Clerk and Administrative Services Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Re: Docket No. 020071-WS; Application of Utilities, Inc. of Florida for a rate increase
Our File No.: 30057.40

Dear Ms. Bayo:

Enclosed please find for filing in the above-referenced docket the original and fifteen (15) copies of the Notice of Filing of the following:

1. Affidavit of Mailing of Notice of Interim Rate Increase; and
2. Affidavit of Mailing of Notice of Commission Customer Service Hearings.

Please contact me if you have any questions.

Very truly yours,

VALERIE L. LORD
Of Counsel

DOCUMENT NUMBER-DATE
17
04452 MAY 19 03
FPSC-COMMISSION CLERK

VLL/dmp
Enclosures

AUS	_____	
CAF	cc: _____	Steve Burgess, Esquire Office of Public Counsel (w/enclosure - via hand delivery)
CMP	_____	Rosanne Gervasi, Esquire, Office of General Counsel(w/enclosures - via hand
COM	3 _____	delivery)
CTR	_____	Mr. Steven M. Lubertozzi (w/enclosure)
ECR	_____	Mr. Donald W. Rasmussen (w/enclosure)
GCL	_____	Mr. Patrick Flynn (w/enclosure)
OPC	_____	Mr. David L. Orr (w/enclosure)
MMS	_____	
SEC	I _____	
OTM	_____	

(2)
DOCUMENT NUMBER DATE
04451 MAY 19 03
FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application of
UTILITIES, INC. OF FLORIDA
for a rate increase in Marion,
Orange, Pasco, Pinellas and
Seminole Counties County

DOCKET NO. 020071-WS

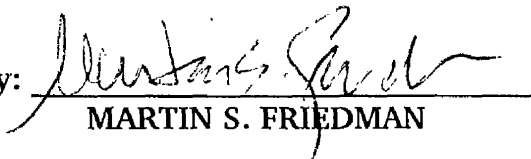
NOTICE OF FILING

Applicant, UTILITIES, INC. OF FLORIDA, hereby gives notice of the filing of the
Notice of Commission Customer Service Hearings of Utilities, Inc. Of Florida.

Respectfully submitted on this
19th day of May, 2003 by:

ROSE, SUNDSTROM & BENTLEY, LLP
600 S. North Lake Boulevard
Suite 160
Altamonte Springs, Florida 32701
(407) 830-6331
(407) 830-8522 Fax

By:


MARTIN S. FRIEDMAN

AFFIDAVIT OF MAILING

STATE OF ILLINOIS

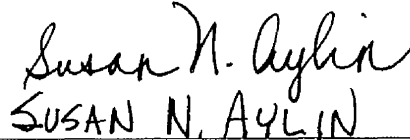
COUNTY OF COOK

Before me, the undersigned authority, authorized to administer oaths and take acknowledgments, personally appeared STEVEN M. LUBERTOZZI, who, after being duly sworn on oath, did depose on oath and say that he is the Director, Regulatory Accounting, of Utilities, Inc., and that on May 1 2003, he caused to be sent by regular U.S. Mail a copy of the Notice of Commission Customer Service Hearings for Utilities, Inc. of Florida attached hereto.

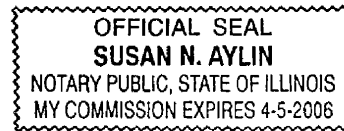
FURTHER AFFIANT SAYETH NAUGHT.



Sworn to and subscribed before me this 14th day of May, 2003, by STEVEN M. LUBERTOZZI, who is personally known to me.


SUSAN N. AYLIN

Print Name
NOTARY PUBLIC - STATE OF ILLINOIS
My Commission Expires: 4-5-2006



BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS

TO ALL CUSTOMERS OF UTILITIES, INC. OF FLORIDA
OFFICE OF PUBLIC COUNSEL
AND
ALL OTHER INTERESTED PERSONS

RE: DOCKET NO.: 020071-WS

APPLICATION BY UTILITIES, INC. OF FLORIDA FOR
INCREASE IN RATES IN MARION, ORANGE,
PASCO, PINELLAS AND SEMINOLE COUNTIES

ISSUED: May 1, 2003

NOTICE is hereby given that the Florida Public Service Commission will hold public service hearings in the above-referenced docket. The service hearings will be conducted at the following times and places:

Seminole County:

Date and Time: May 21, 2003 at 4:00 p.m.

Place: Eastmonte Civic Center
830 Magnolia Drive
Altamonte Springs, Florida

Pasco County:

Date and Time: May 22, 2003 at 10:00 a.m.

Place: Spartan Manor
6121 Massachusetts Avenue
New Port Richey, Florida

Marion County:

Date and Time: May 22, 2003 at 6:00 p.m.

Place: Golden Hills Golf and Turf Club
4782 NW 80th Avenue
Ocala, Florida

*

PURPOSE

The purpose of these public service hearings is to take customer testimony on the quality of service provided by Utilities, Inc. of Florida. Customers of Utilities, Inc. of Florida may also be heard on any and all issues in the case relating to the proposed changes in rates and charges. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

The hearings will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the service hearings may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of each service hearing.

Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of the Commission Clerk and Administrative Services at (850) 413-6770 at least five calendar days prior to the service hearings. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

JURISDICTION

The Public Service Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. This proceeding will be governed by Chapter 367, Florida Statutes, in addition to Chapter 120, Florida Statutes, and Rules 25-9, 25-22 and 25-30, Florida Administrative Code.

Sections 367.081, 367.0816, 367.101 and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22 and 25-30, Florida Administrative Code.

HOW TO CONTACT THE COMMISSION

Any person who wishes to comment or provide information to the Commission regarding Utilities, Inc. of Florida and the proposed rates may do so. Written comments, or requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of the Commission Clerk & Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

All correspondence should refer to "Docket No. 020071-WS", Utilities, Inc. of Florida. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809. The Commission also has a web-site available at <http://floridapsc.com/consumers/complaint/index.cfm>

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number 1-800-342-3552.

PROCEDURES AFTER CUSTOMER SERVICE HEARINGS

In addition to the customer service hearings described above, other important dates in the rate case are as follows:

<u>Schedule Item</u>	<u>Due Dates</u>
Technical Hearing	August 20-22, 2003
Agenda	November 25, 2003
Final Order if no appeal	December 15, 2003

This notice was prepared by Utilities, Inc. of Florida and reviewed by Commission staff for distribution by Utilities, Inc. of Florida to its customers.