

ORIGINAL

Florida PSC Tier II for Docket 000121-TP
for March 2003

000121A
CR 2-02967424
#215,800.00
M.C.

SUBMETRIC

| | Remedy Amount | Previous Month's Adjustments | Total Payment |
|-------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------------------------|---------------|
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - 2W Analog Loop Design | \$ 10,400.00 | | |
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - 2W Analog Loop w/LNP Design | \$ 10,400.00 | | |
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - 2W Analog Loop w/LNP Non Design | \$ 10,400.00 | | |
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - UNE Combo Other | \$ 10,400.00 | | |
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - UNE Digital Loop DS1 | \$ 10,400.00 | | |
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - UNE ISDN (Includes UDC) | \$ 10,400.00 | | |
| Average Order Completion and Completion Notice Interval (AOCCNI) Distribution (Dispatch < 10) - UNE xDSL (ADSL-HDSL-UCL) w/o conditioning | \$ 10,400.00 | | |
| Customer Trouble Report Rate - Resale PBX | \$ 3,550.00 | | |
| Customer Trouble Report Rate - Resale Residence | \$ 3,550.00 | | |
| Customer Trouble Report Rate - UNE Combo Other | \$ 10,400.00 | | |
| Customer Trouble Report Rate - UNE Digital Loop DS1 | \$ 10,400.00 | | |
| Customer Trouble Report Rate - UNE ISDN (includes UDC) | \$ 10,400.00 | | |
| Customer Trouble Report Rate - UNE xDSL (includes UDC) | \$ 10,400.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - 2W Analog Loop Design | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - 2W Analog Loop w/LNP Design | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - 2W Analog Loop w/LNP Non Design | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - EELS | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - LNP Standalone | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - Resale Business | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - Resale Business | \$ 700.00 | | |
| Firm Order Confirmation Timeliness (Partially Mechanized) - UNE xDSL (ADSL-HDSL-UCL) | \$ 700.00 | | |
| Maintenance Average Duration Non Dispatch - UNE ISDN (includes UDC) | \$ 10,400.00 | | |
| Maintenance Average Duration Non Dispatch - UNE Line Sharing | \$ 10,400.00 | | |
| Maintenance Average Duration Non Dispatch - UNE xDSL (ADSL-HDSL-UCL) | \$ 10,400.00 | | |
| Maintenance Average Duration Non Dispatch - UNE xDSL (ADSL-HDSL-UCL) | \$ 10,400.00 | | |
| Percent Flow-Through Service Requests (Summary) - Total Business | \$ 700.00 | | |
| Percent Flow-Through Service Requests (Summary) - Total LNP | \$ 700.00 | | |
| Percent Missed Installation Appointments Including Subsequent Appointments (Dispatch < 10) - 2W Analog Loop Design | \$ 10,400.00 | | |
| Percent Missed Installation Appointments Including Subsequent Appointments (Dispatch < 10) - EELS | \$ 10,400.00 | | |
| Percent Missed Installation Appointments Including Subsequent Appointments (Dispatch < 10) - UNE Digital Loop DS1 | \$ 10,400.00 | | |
| Percent Missed Installation Appointments Including Subsequent Appointments (Dispatch < 10) - UNE xDSL (ADSL-HDSL-UCL) - NonConditioned | \$ 10,400.00 | | |
| Percent Provisioning Troubles w/in 30 Days of Service Order Completion (Dispatch < 10) - UNE Digital Loop DS1 | \$ 250.00 | | |
| Percent Response Received [in X seconds] - LENS PSIMS/ORB* | \$ 250.00 | | |
| Percent Response Received [in X seconds] - TAG ATLAS | \$ 250.00 | | |
| Percent Response Received [in X seconds] - TAG PSIMS/ORB** | \$ 250.00 | | |
| Reject Interval (Fully Mechanized) - 2W Analog Loop Design | \$ 700.00 | | |
| Reject Interval (Fully Mechanized) - 2W Analog Loop Non Design | \$ 700.00 | | |
| Reject Interval (Fully Mechanized) - Line Sharing | \$ 700.00 | | |
| Reject Interval (Fully Mechanized) - UNE Digital Loop DS1 | \$ 700.00 | | |
| Reject Interval (Fully Mechanized) - UNE Other Non Design | \$ 700.00 | | |
| Reject Interval (Partially Mechanized) - 2W Analog Loop Design | \$ 700.00 | | |
| Reject Interval (Partially Mechanized) - 2W Analog Loop w/LNP Non Design | \$ 700.00 | | |
| Reject Interval (Partially Mechanized) - Line Sharing | \$ 700.00 | | |
| Reject Interval (Partially Mechanized) - LNP Standalone | \$ 700.00 | | |
| Response Interval - CRIS | \$ 250.00 | | |
| Response Interval - DLR | \$ 250.00 | | |
| Response Interval - LMO5 | \$ 250.00 | | |

DEPOSIT DATE

D 3 5 0 MAY 2 0 2003

AUS
CAF
GAF
GML
COM
CTR
ECL
GCL
OPC
MMS
SEC
OTH

DOCUMENT NUMBER DATE

04513 MAY 20 03

Florida PSC Tier II for Docket 000121-TP
for March 2003

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| | \$ 218,800.00 | \$ - | \$ 218,800.00 |
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